

JIC

Incident

Reference

Binder

JIC Incident Reference Binder

AO: 4/27/2022

This binder is intended to provide examples of communications from previous severe weather incidents. While no storm or scenario will be identical to each other, each example provides guidelines for three different levels of storm. The timelines flow from the start of alerting prior to landfall until communications come to a halt in reference to the storm. This reference binder is not to provide exact examples of messages to share about a current storm because each one will have its own nuances.

Tropical Storm Claudette

June 18, 2021

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3 Days Before Landfall

June 15

Key Messages:

- Gather Supplies
- Make an evacuation plan
- Sign up for emergency notifications

June 15, 2021

Five-Day Graphical Tropical Weather Outlook
National Hurricane Center Miami, Florida

Disturbance 1

2:00 pm EDT
Tue Jun 15 2021

Current Disturbances and Five-Day Cyclone Formation Chance: < 40% 40-60% > 60%

Tropical or Sub-Tropical Cyclone: Depression Storm Hurricane

Post-Tropical Cyclone or Remnants

nolaready • Following
New Orleans, Louisiana

nolaready It's hurricane season and we continue to monitor the tropical disturbance in the gulf. Now is the time to prepare:

- gather supplies
- make an evacuation plan
- sign up for emergency alerts (text NOLAREADY to 77295)
- talk to your neighbors

ready.nola.gov/hurricane

Edited · 43w

kent.upton00 We have a room ready for you guys. You know that.

43w Reply

Liked by 2_themax and 113 others
JUNE 15, 2021

Add a comment... Post

NOLA Ready is in New Orleans, Louisiana.
June 15, 2021

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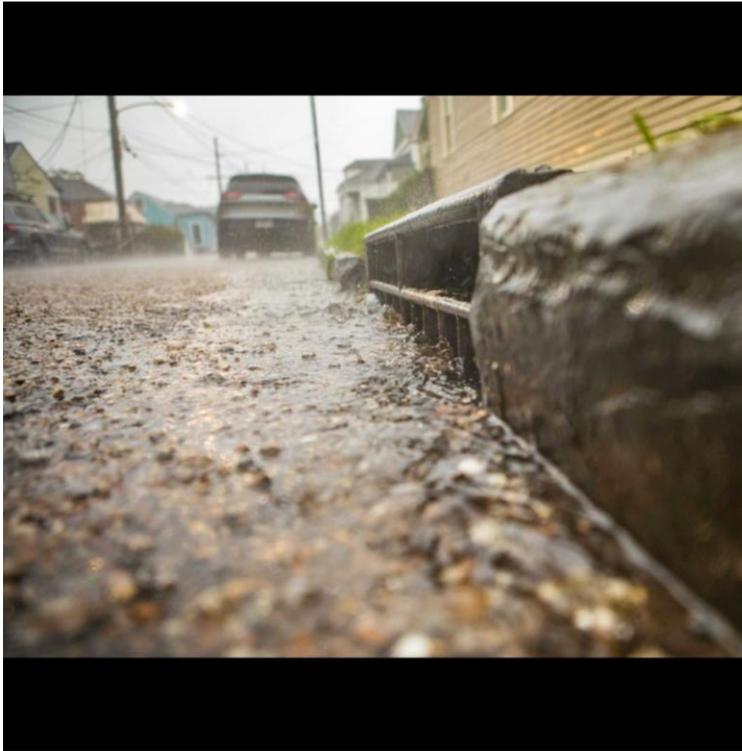
2 Days Before Landfall

June 16

Key Messages:

- Prepare for heavy rain by clearing gutters and calling 311
- Sign up for emergency notifications

June 16, 2021



nolaready • Following

nolaready Heavy rain associated with tropical disturbance Invest 92L may impact #NOLA this weekend. Get #ReadyForRain today and tomorrow:
✓ Clear debris from gutters, downspouts & in front of catch basins
✓ Call NOLA 3-1-1 to report clogged catch basins

As always during hurricane season, have plans in place and gather emergency supplies. Stay connected with #NOLAReady emergency alerts by texting NOLAREADY to 77295.

43w

safe_gospel_according_to_seth This looks like the view my son had after he broke through a @cityofnola window... he's lying there while @911lapd, @nopdnews and @cityofnola lie lie lie.

23w Reply

bignastyeww Y'all need to actually do your jobs.

43w 1 like Reply

62 likes
JUNE 16, 2021

Add a comment... Post



NOLA Ready

June 16, 2021 · 🌩️

Heavy rain associated with tropical disturbance Invest 92L may impact #NOLA this weekend. Get #ReadyForRain today and tomorrow:

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1 Day Before Landfall

June 17

Key Messages:

- The city is closely monitoring Invest 92L because it will likely bring significant rainfall.
- Prepare for the heavy rainfall, gather supplies and sign up for alerts.
- Invest 92L is now Potential Tropical Cyclone Three, making this event a tropical storm warning.
- A flash flood watch will happen throughout the weekend due to the expected heavy rains.

8:17 AM

City of New Orleans Monitoring Low Pressure Disturbance, Preparing for Rain

The City of New Orleans continues to monitor a disturbance in the Gulf of Mexico that has the potential to develop into a tropical depression and bring heavy rain to New Orleans. The City of New Orleans encourages residents to review hurricane plans and prepare for rain, which is likely regardless of tropical development.

Monitoring low-pressure disturbance

Disorganized showers and thunderstorms continue over the Bay of Campeche and southern Mexico in association with a broad area of low pressure. The National Hurricane Center states that a tropical depression is likely to form by the end of the week. It is too soon to determine specific impacts on the local area, according to the National Weather Service's New Orleans Office. However, regardless of development, rain is expected in New Orleans late this week and into the weekend. Forecast rainfall amounts will be refined as the situation becomes clearer.

City prepares for rain

The New Orleans Office of Homeland Security and Emergency Preparedness is monitoring and preparing for potential impacts from this system.

The Sewerage and Water Board of New Orleans (SWBNO) is prepared for potentially heavy rainfall later this week. Currently, 98 of 99 drainage pumps are available for service. The pump that is down is located at DPS 14 in New Orleans East. Regarding power: Turbine 1, Turbine 6, all the Electro-Motive Diesel generators (EMDs) and the Frequency Changers are in service and are ready for use. SWBNO teams and vendors are working hard to expedite repairs on Turbine 4 and Turbine 5, but for now, those two turbines remain out of service.

Department of Public Works maintenance will be working extended hours Thursday and Friday, along with working a full day on Saturday. For now, crews will be on standby Sunday in case they are needed. All crews have been cleaning roads and catch basins for any accumulated debris this week in preparation for this potential rain event. Maintenance currently has five operational vacuum trucks and four operational dump trucks. JIRR contractors are continuing to work through Friday as normal but have been notified that if conditions change, work will stop, and they will secure sites as needed. At this time, department heads at Orleans Parish Communication District are closely monitoring the developments of Invest 92L and are prepared to increase the amount of staffing if need be. Emergency communications specialists and NOLA-311 staff have been thoroughly prepped to meet the needs of residents during this weather event. Both 9-1-1 and 3-1-1 services will continue to be available 24/7 both by phone and the web. Please remember that 9-1-1 is for life-threatening emergencies only. For non-emergency services, please call (504) 821-2222 or 3-1-1.

The Southeast Louisiana Flood Protection Authority-East closed the GIWW barge gate at the surge barrier yesterday. They are closely watching the system and the prediction for storm surge. They are closely monitoring the situation and are prepared to close land-based flood gates as warranted; however, no gates have been closed at this time. They have their pump station operators and gate crews on standby and are prepared to respond.

VIA LINK will be operating the 2-1-1 system 24/7 during the storm and will be ready to assist residents with information and referrals.

The New Orleans Regional Transit Authority will maintain service across all modes as long as weather conditions allow them to do so safely. For the latest information on service impacts, visit www.RTAforward.org, call the Rideline at (504) 248-3900 or follow @NewOrleansRTA on social media.

NORD programming will continue to operate under its normal schedule. NORD will monitor the storm and City's response throughout the week and weekend and make any changes as needed.

The New Orleans Public Library plans to open as usual but will monitor the storm and make changes as needed.

Residents encouraged to prepare for rain and review hurricane plans

The City of New Orleans encourages residents to prepare for the potential of heavy rain later this week. Clear leaves and debris from gutters, downspouts, and in front of catch basins to help rain get to the drain. To reduce risk of street flooding, do not park in front of or on a catch basin, and do not dispose of anything in a catch basin. Call 3-1-1 to report catch basins that are not fully functioning. Residents should avoid lifting a catch basin lid or inserting anything into a catch basin.

As always during hurricane season, residents are reminded to review emergency plans, gather emergency supplies and stay informed. Hurricane preparedness information is available at ready.nola.gov/hurricane. Updates from the City will be provided at ready.nola.gov and on social media @nolaready. Residents can also receive emergency alerts directly from the City by text, email or via phone. To register for alerts, text NOLAREADY to 77295 or go to ready.nola.gov/alerts.

Residents who might need extra help during an emergency due to medical or mobility needs should sign up for the City's Special Needs Registry. To register, call 3-1-1 or go to specialneeds.nola.gov.

8:36 PM

City of New Orleans Continues Monitoring Potential Tropical Cyclone Three (Formerly Invest 92L), Prepares for Rain

The City of New Orleans continues to monitor Potential Tropical Cyclone Three, a tropical disturbance in the Gulf of Mexico that will likely bring heavy rain and flooding to New Orleans as early as tomorrow. A tropical storm warning and a flash flood watch has been issued from Friday afternoon through Sunday morning.

Monitoring Low Pressure Disturbance

A broad area of low pressure over the southwestern Gulf of Mexico is producing widespread but disorganized cloudiness, showers and thunderstorms. The National Hurricane Center expects the system to move northward towards Louisiana, likely forming a tropical depression over the west-central Gulf of Mexico tonight or early Friday morning. Regardless of development, heavy rains may begin to impact portions of the northern Gulf Coast on Friday, continuing into the weekend. According to the National Weather Service, 6 to 10 inches of rainfall will be likely, with pockets of 10 inches of rainfall possible in some areas. Isolated tornadoes will be possible both Friday and Saturday. Coastal inundation of 1-3 feet possible along the open coast, and 1-2 feet of inundation in the tidal lakes can be expected. Winds of up to 35 to 45 mph are possible Friday and throughout the weekend. These estimates are preliminary and could shift higher or lower depending how the system develops.

City Prepares For Rain

The New Orleans Office of Homeland Security and Emergency Preparedness has activated the Emergency Operations Center to monitor and prepare for potential impacts from this system. City agencies and partners are also taking steps to prepare for impacts from tropical weather this weekend:

Public Works

- Crews are working extended hours today (6/17) and tomorrow (6/18). **Five** vac trucks are operational.
 - Focus is on removing leaves and debris from in front of catch basins on major routes that are known to have heavy leaves pile up.
- Asphalt crews transitioned this week from asphalt-related work to clearing debris from in front of catch basins. **Four** dump trucks are operational.
- Inspectors and Construction managers are monitoring roadwork construction sites for potential hazards.
 - As of today (6/17), contractors will work Friday. No Saturday work will be authorized.
- The Department of Public Works will suspend parking restrictions on neutral grounds beginning at noon Friday until further notice to allow residents in areas prone to flooding to move vehicles to higher ground. Please do not block intersections, streetcar tracks, sidewalks, or bike paths and take extra care when driving on and off neutral grounds to protect the city's tree canopy and parkways.

Capital Projects Administration

CPA has notified all contractors to engage inclement weather protocols (clean sites, secure all equipment and structures that can be impacted by high winds and flooding, etc.) at all construction sites.

Sanitation

- Prior to heavy rains occurring, residents should remove all carts/bins from the curb and secure them on their private property to avoid the loss of the containers during street flooding and debris clogging storm drains.
- Residents are reminded that carts/bins should always be removed from the public rights of way after each collection.

Parks And Parkways

- Parks and Parkways is closely monitoring the potential for tropical weather; crews are ready to respond to downed trees and branches.
- If you have downed tree(s) or large branches call 311 and always be cautious of vegetation involving power lines.
- Call Entergy for downed power lines involving trees.

Property Management

- Property Management is in the process of preparing City-owned buildings that are subject to inundation, as well as securing trash and clearing drains near City property.
- Property management staff are on standby for any weather-related repairs that are necessary.

Residents Encouraged To Prepare For Rain And Review Hurricane Plans

The City of New Orleans encourages residents to prepare for heavy rainfall and potential flooding. Secure trash and recycling bins so that they do not topple over and spill trash into the street. Clear debris and leaves from gutters, downspouts, and in front of catch basins so that rain can get to the drain. Call 311 to report clogged catch basins.

This is a reminder that we are at the beginning of hurricane season, and now is the time to review emergency plans, gather emergency supplies, and stay informed. For emergency information, visit ready.nola.gov. To receive emergency alerts by text, email, or phone call, text NOLAREADY to 77295 or go to ready.nola.gov/alerts.

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TEXT MESSAGES

June 17, 2021

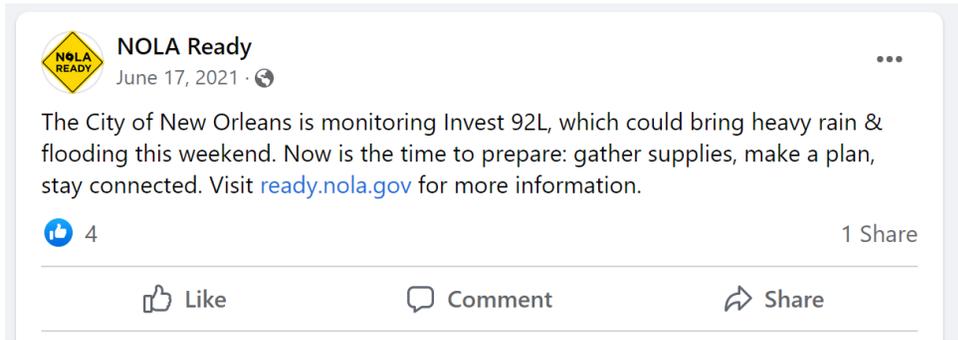
NOLA Ready: City of NOLA monitoring Invest 92L which could bring heavy rain & flooding this weekend. Gather supplies, make a plan, stay connected. ready.nola.gov

NOLA Ready: Tropical Storm Warning issued for NOLA. A Flash Flood Watch in effect Fri-Sun. Move vehicles to neutral ground starting at 12pm tomorrow (Friday).

SOCIAL MEDIA POSTS

June 17, 2021

Facebook Only



CAPTION: The City of New Orleans is monitoring Invest 92L, which could bring heavy rain & flooding this weekend. Now is the time to prepare: gather supplies, make a plan, stay connected. Visit ready.nola.gov for more information.

SOCIAL MEDIA POSTS

June 17, 2021

Facebook Only



NOLA Ready
June 17, 2021 · 🌐

A Tropical Storm Warning has been issued for New Orleans. A Flash Flood Watch is in effect Friday through Sunday. Move vehicles to the neutral ground starting at 12pm tomorrow (Friday). Don't block intersections, streetcar tracks, sidewalks, or bike paths and take extra care when driving on and off neutral grounds to protect the city's tree canopy and parkways.

👍🤔😞 10 6 Shares

👍 Like 💬 Comment ➦ Share

CAPTION: A Tropical Storm Warning has been issued for New Orleans. A Flash Flood Watch is in effect Friday through Sunday. Move vehicles to the neutral ground starting at 12pm tomorrow (Friday). Don't block intersections, streetcar tracks, sidewalks, or bike paths and take extra care when driving on and off neutral grounds to protect the city's tree canopy and parkways.

SOCIAL MEDIA POSTS

June 17, 2021

Note: The cone contains the probable path of the storm center but does not show the size of the storm. Hazardous conditions can occur outside of the cone.

Potential Tropical Cyclone Three
Thursday June 17, 2021
4 PM CDT Advisory 1
NWS National Hurricane Center

Current information: x
Center location 22.9 N 92.4 W
Maximum sustained wind 30 mph
Movement N at 9 mph

Forecast positions:
● Tropical Cyclone ○ Post/Potential TC
Sustained winds: D < 39 mph
S 39-73 mph H 74-110 mph M > 110 mph

Potential track area: Day 1-3 Day 4-5
Watches: Hurricane Trop Stm
Warnings: Hurricane Trop Stm
Current wind extent: Hurricane Trop Stm

nolaready • Following

nolaready Potential Tropical Cyclone Three could bring heavy rain and flooding to #NOLA as soon as tomorrow. A Tropical Storm Warning has been issued for New Orleans, and a Flash Flood Watch is in effect beginning tomorrow afternoon.

Parking restrictions will be lifted starting tomorrow at 12pm: Move cars to the neutral ground, but don't block intersections, streetcar tracks, or sidewalks. ready.nola.gov

189 likes

JUNE 17, 2021

Add a comment...

NOLA Ready
June 17, 2021

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SOCIAL MEDIA POSTS

June 17, 2021



NOLA Ready @nolaready · Jun 17

NOLAReady: City of NOLA monitoring Invest 92L which could bring heavy rain & flooding this weekend. Gather supplies, make a plan, stay connected. ready.nola.gov



NOLA Ready @nolaready · Jun 17

Invest 92L may bring heavy rain to **#NOLA** this weekend. Take time now to prepare. Gather supplies:

- non-perishables
- water
- flashlight
- meds
- first aid kit
- radio
- pet food
- books & games

ready.nola.gov pic.twitter.com/sANs06ayEK



NOLA Ready @nolaready · Jun 17

Reminder to secure your trash and recycling bins ahead of heavy rain to prevent them from toppling over and spilling trash. Trash in the street may clog catch basins, which could cause street flooding near you. **#NoTrashInStreet** **#KeepCatchBasinsClear** twitter.com/nolaready/stat...



NOLA Ready @nolaready · Jun 17

NOLAReady: Tropical Storm Warning issued for NOLA. A Flash Flood Watch in effect Fri-Sun. Move vehicles to neutral ground starting at 12pm tomorrow (Friday).



NOLA Ready @nolaready · Jun 17

Potential Tropical Cyclone Three could bring heavy rain and flooding to **#NOLA** as soon as tmrw. A Tropical Storm Warning has been issued, and a Flash Flood Watch is in effect beginning tmrw afternoon.

Neutral ground parking restrictions will be lifted starting tmrw (Fri) at 12pm pic.twitter.com/Gq17opZxIK

Storm Landfall

June 18

Key Messages:

- The city is continuing to closely monitor the storm.
- Neutral ground parking is permitted due to the flash flood warning.
- The heaviest rain will be in the evening, stay aware as the storm continues throughout the day.

7:51 PM

City of New Orleans Continues to Monitor Potential Tropical Cyclone Three

The City of New Orleans continues to monitor Potential Tropical Cyclone Three, which is bringing heavy rainfall and gusty winds to the New Orleans area this weekend. New Orleans is currently under a Flash Flood Watch and a Tropical Storm Warning.

Monitoring Potential Tropical Cyclone Three

Potential Tropical Cyclone Three remains disorganized in the central Gulf of Mexico. This system is forecast to slowly strengthen and become a tropical storm before landfall early tomorrow (Saturday) morning. Heavy rainfall is the greatest threat, with 4-8 inches of rain forecast and some locally higher amounts possible. Gusty winds of 35-40 mph are possible today through the weekend. Minor coastal flooding with 1-3 feet of inundation along the open coast and 1-2 feet of inundation along the Lakeshore, with peak water levels this evening into tonight. A few weak and short-lived tornadoes may be a possibility today and tomorrow.

City Prepares For Tropical Weather

The New Orleans Office of Homeland Security and Emergency Preparedness has activated the Emergency Operations Center to monitor and prepare for potential impacts from this system. The City continues to provide updates about the steps departments and partner agencies are taking to prepare.

The Orleans Parish Communication District (OPCD) is prepared and ready for the needs of New Orleans residents and visitors during this tropical weather event. The agency is officially in Standby Status and will move to Level 2 Staffing, if necessary. Agency protocols and redundancies have been tested and implemented to ensure OPCD Emergency Communications Specialists and NOLA-311 staff are ready to meet the needs of our residents and visitors should the need arise. 9-1-1 and NOLA-311 services are available, 24/7, by phone and through the newly released AI chat function, JAZZ, at opcda.gov and nola.gov/311.

Please remember, 9-1-1 is for life-threatening emergencies, only, such as reporting downed power lines and flooded streets. For non-emergency services, like reporting clogged catch basins or missing trash/recycling bins, please call (504) 821-2222 or 3-1-1, or text HELLO to 311YES (311937).

Residents Encouraged To Prepare For Rain And Review Hurricane Plans

The City of New Orleans encourages residents to prepare for heavy rainfall and potential flooding. Secure trash and recycling bins so that they do not topple over and spill trash into the street. Clear debris and leaves from gutters, downspouts, and in front of catch basins so that rain can get to the drain. Call 311 to report clogged catch basins.

This is a reminder that we are at the beginning of hurricane season, and now is the time to review emergency plans, gather emergency supplies, and stay informed. For emergency information, visit ready.nola.gov. To receive emergency alerts by text, email, or phone call, text NOLAREADY to 77295 or go to ready.nola.gov/alerts.

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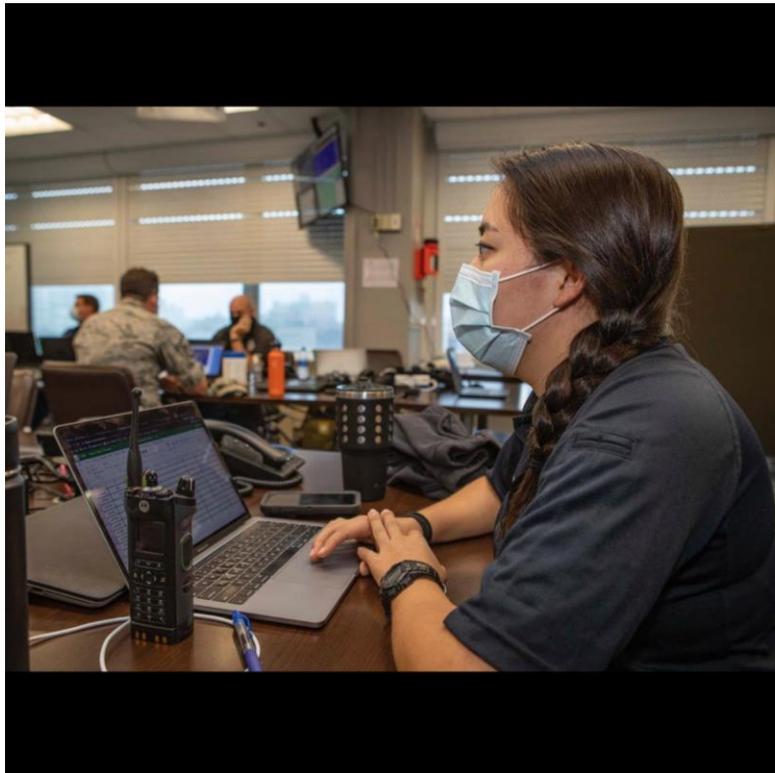
TEXT MESSAGES

June 18, 2021

NOLA Ready: The heaviest rainfall of tonight is likely moving through New Orleans over the next few hours. Winds are picking up. Stay safe and dry, NOLA.

SOCIAL MEDIA POSTS

June 18, 2021



 nolaready • Following
New Orleans, Louisiana

 nolaready We're activating the Emergency Operations Center today to monitor Potential Tropical Cyclone Three (PTC 3). PTC 3 is not yet a tropical depression, but regardless of development it will likely bring heavy rain and gusty winds to #NOLA. Impacts may begin this afternoon and continue through the weekend. We'll keep you updated as conditions develop. ready.nola.gov

43w



73 likes

JUNE 18, 2021

 Add a comment...

Post



NOLA Ready is in New Orleans, Louisiana.

June 18, 2021 · 🌐

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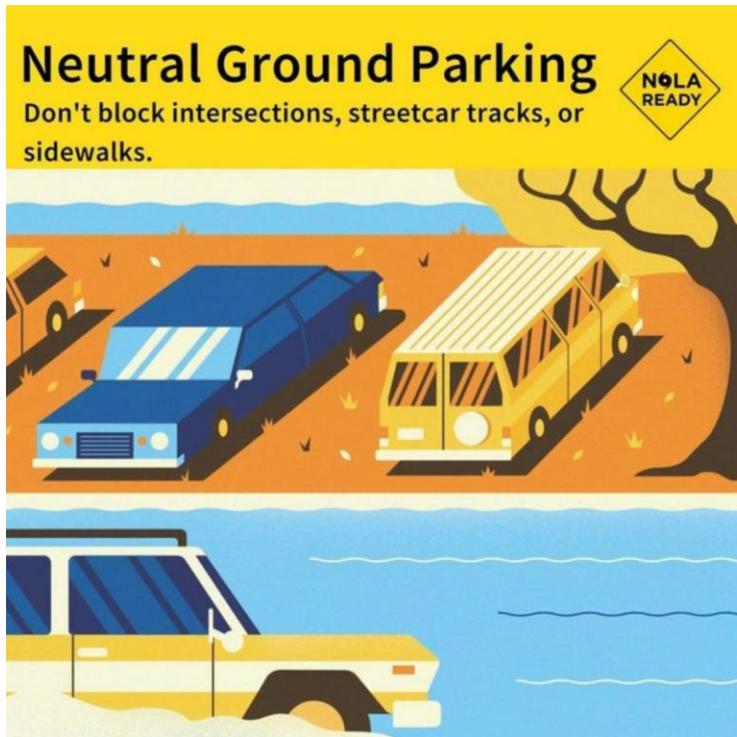
 10

6 Shares

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SOCIAL MEDIA POSTS

June 18, 2021



nolaready • Following
New Orleans, Louisiana

nolaready • Due to flash flood warning in #NOLA, parking restrictions on the neutral ground have been lifted until further notice. Move cars to neutral ground carefully and don't block sidewalks, streetcar tracks, or intersections.

Edited · 43w

Like Comment Share

Liked by imaginewaterworks and 26 others

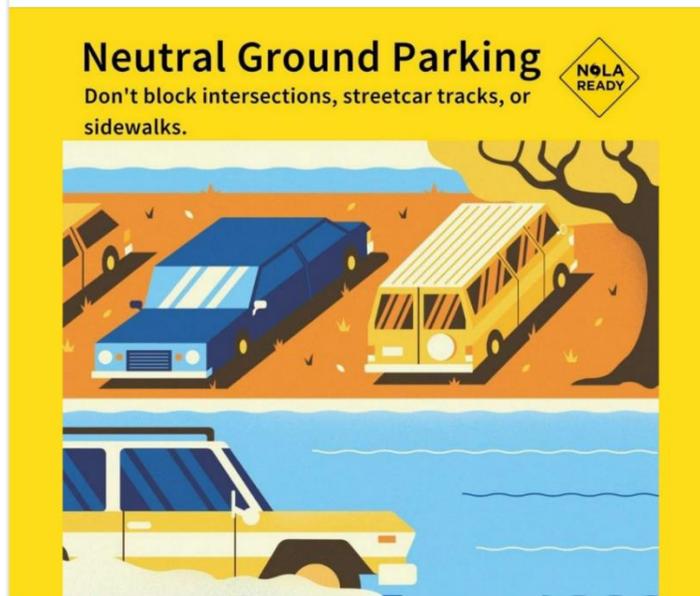
JUNE 18, 2021

Add a comment...

Post

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June 18, 2021 · 🌐

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6

6 Shares

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SOCIAL MEDIA POSTS

June 18, 2021



nolaready • Following
New Orleans, Louisiana

nolaready On call members of the Forestry Division of the Department of Parks and Parkways are at the Gentilly yard. This crew stands ready to respond throughout the night to any and all tree emergencies that may result from Potential Tropical Cyclone Three. 🌳🛠️

If you have a downed tree or large branches, call 311. Be cautious of vegetation involving power lines: call 911 to report downed power lines immediately, as those are considered life-threatening.

43w

annie_passionflower ❤️
43w 2 likes Reply

cristarockphoto I love this picture!
43w 2 likes Reply

87 likes
JUNE 18, 2021

Add a comment... Post

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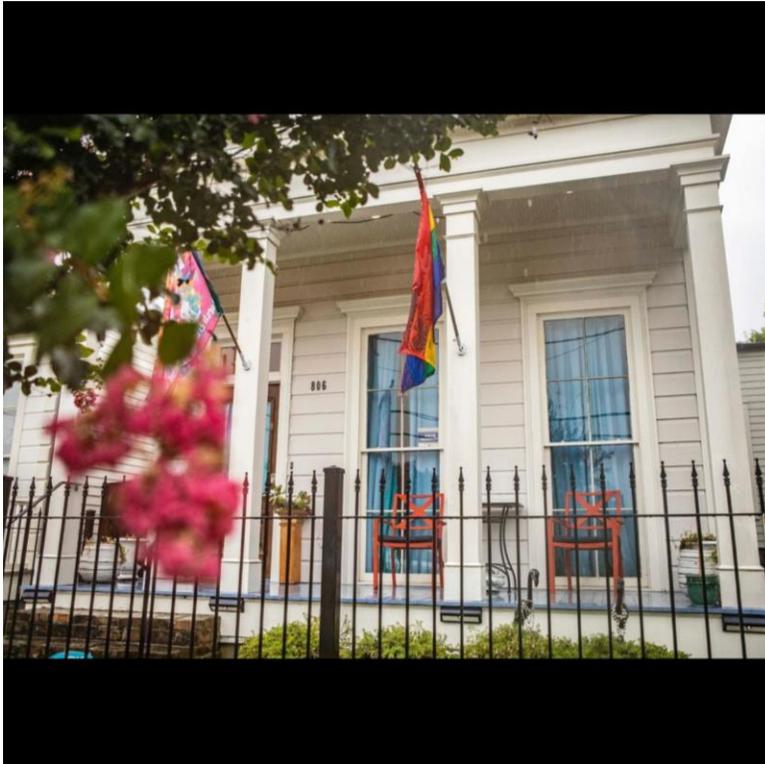


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SOCIAL MEDIA POSTS

June 18, 2021



 nolaready • Following

 nolaready We're currently seeing light rainfall associated with Potential Tropical Cyclone Three. If conditions deteriorate we may see some street flooding. Stay weather aware and stay safe as this weather system moves through the area this evening 🌧️⚡🌩️

Edited · 43w

👍🗨️📌

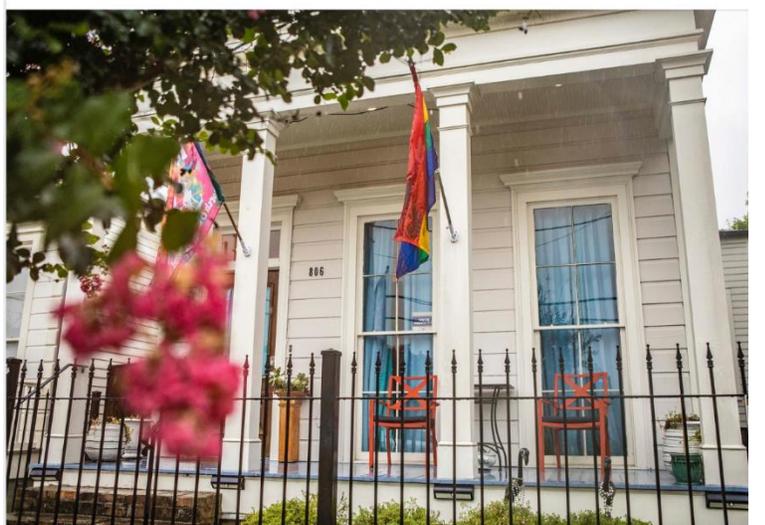
65 likes

JUNE 18, 2021

😊 Add a comment... Post

 **NOLA Ready**
June 18, 2021 · 🌐

We're currently seeing light rainfall associated with Potential Tropical Cyclone Three. If conditions deteriorate we may see some street flooding. Stay weather aware and stay safe as this weather system moves through the area this evening 🌧️



👍 4 1 Comment 1 Share

CAPTION: We're currently seeing light rainfall associated with Potential Tropical Cyclone Three. If conditions deteriorate we may see some street flooding. Stay weather aware and stay safe as this weather system moves through the area this evening 🌧️🌩️⚡🌩️

SOCIAL MEDIA POSTS

June 18, 2021

Facebook Only



NOLA Ready

June 18, 2021 · 🌐



The heaviest rainfall of tonight is likely moving through New Orleans over the next few hours. The winds are picking up. Stay safe and dry, NOLA.



4



Like



Comment

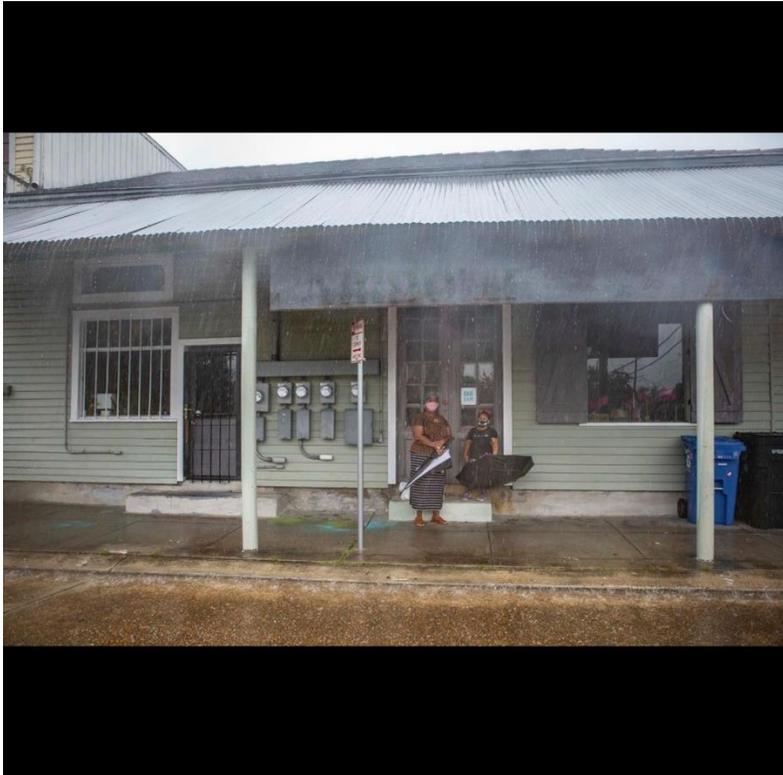


Share

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SOCIAL MEDIA POSTS

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43w

 safe_gospel_according_to_seth Stay away from @cityofnola windows. You might break through and find yourself lying on the pavement while @911lapd, @nopdnews, @theconcierge.connection and @cityofnola lies about how and why. This Mama is not having it! #transparency

23w Reply

 nick_rustie_albie

43w 1 like Reply

👍 🗨️ 📌

🌍 Liked by imaginewaterworks and 116 others

JUNE 18, 2021

😊 Add a comment... Post

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👍 ❤️ 🗨️ 8

👍 Like 🗨️ Comment ➦ Share

CAPTION: The heaviest rainfall of tonight associated with Potential Tropical Cyclone 3 is likely moving through New Orleans over the course of the next few hours. Winds are picking up. Don't drive through flooded areas, and call 911 to report street flooding. Stay safe and dry, NOLA. 🌂

SOCIAL MEDIA POSTS

June 18, 2021



NOLA Ready @nolaready · Jun 18

We're activating the Emergency Operations Center to monitor Potential Tropical Cyclone Three (PTC 3). PTC 3 is not yet a tropical depression, but will likely still bring heavy rain and gusty winds to **#NOLA**. Impacts may begin today — we'll keep you updated. ready.nola.gov
pic.twitter.com/i1Aft3DQnZ



NOLA Ready @nolaready · Jun 18

Due to flash flood watch in **#NOLA**, parking restrictions on the neutral ground have been lifted until further notice. Move cars to neutral ground carefully and don't block sidewalks, streetcar tracks, or intersections.
pic.twitter.com/OfY2LqWsex



NOLA Ready @nolaready · Jun 18

On call members of the Forestry Division of the Department of Parks and Parkways are at the Gentilly yard. This crew stands ready to respond throughout the night to any and all tree emergencies that may result from Potential Tropical Cyclone Three. 🌳👉👊
pic.twitter.com/zR8Pe8LGsK



NOLA Ready @nolaready · Jun 18

Wondering why Potential Tropical Cyclone Three hasn't been named yet, even though **#NOLA** is under a Tropical Storm Warning and winds are sustained at 45mph? Here's why: 📖 [twitter.com/NWSNewOrleans/...](https://twitter.com/NWSNewOrleans/)



NOLA Ready @nolaready · Jun 18

We're currently seeing light rainfall associated with Potential Tropical Cyclone Three. If conditions deteriorate we may see some street flooding. Stay weather aware and stay safe as this weather system moves through the area this evening 🌧️⚡🌩️🌧️ pic.twitter.com/XRDh0kdxpD



NOLA Ready @nolaready · Jun 18

NOLAReady: The heaviest rainfall of tonight is likely moving through New Orleans over the next few hours. Winds are picking up. Stay safe and dry, NOLA.

1 Day Post-Landfall

June 19

Key Messages:

- The most severe weather from the tropical storm has passed.
- The tropical storm warning has been lifted.
- When cars need to be removed from the neutral ground.

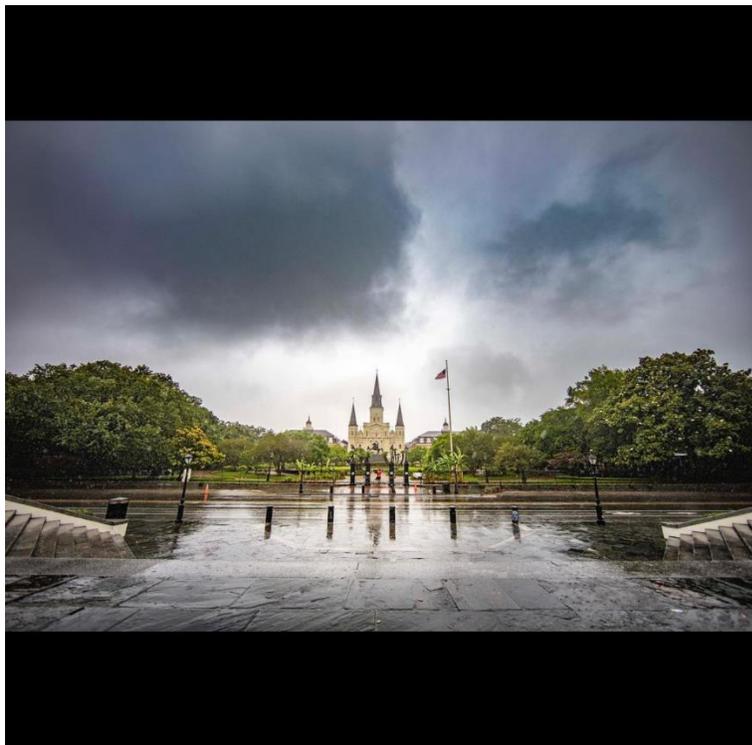
TEXT MESSAGES

June 19, 2021

NOLA Ready: Parking restrictions on neutral grounds will go back into effect at 6pm today.
Please remove vehicles carefully.

SOCIAL MEDIA POSTS

June 19, 2021



nolaready • Following
New Orleans, Louisiana

nolaready Overnight, PTC 3 was finally upgraded to Tropical Storm #Claudette. The most significant weather has moved beyond New Orleans, and no major impacts were reported in #NOLA during the night. Conditions are improving, but we may still see some occasional gusty winds and showers today.

The Flash Flood Watch has been cancelled but Neutral Ground Parking remains available until further notice.

Still in effect:

- ◆ Tropical Storm Warning - for NOLA
- ◆ Coastal Flood Warning - for areas outside levee protection
- ◆ Coastal Flood Advisory - for areas near Lake Pontchartrain

43w

chelseenicole_ "I LIKE" 🍷

43w Reply

chelseenicole_ 🙏🙏🙏 #hashtag Ollie#

43w Reply

Liked by imaginewaterworks and 331 others
JUNE 19, 2021

Add a comment... Post

NOLA Ready is in New Orleans, Louisiana.
June 19, 2021

Overnight, PTC 3 was finally upgraded to Tropical Storm #Claudette. The most significant weather has moved beyond New Orleans, and no major impacts were reported in #NOLA during the night. Conditions are improving, but we may still see some occasional gusty winds and showers today.

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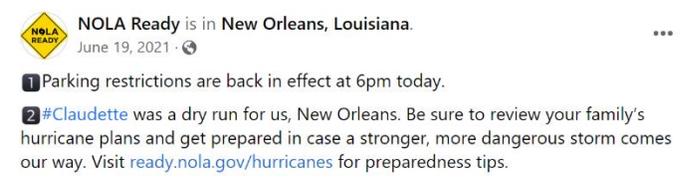
SOCIAL MEDIA POSTS

June 19, 2021



Today 2:33 PM

NOLAReady: Parking restrictions on neutral grounds will go back into effect at 6pm today. Please remove vehicles carefully.



CAPTION: [1] Parking restrictions are back in effect at 6pm today.
[2] #Claudette was a dry run for us, New Orleans. Be sure to review your family's hurricane plans and get prepared in case a stronger, more dangerous storm comes our way. Visit ready.nola.gov/hurricanes for preparedness tips.

SOCIAL MEDIA POSTS

June 19, 2021



NOLA Ready @nolaready · Jun 19

Overnight, PTC 3 was finally upgraded to Tropical Storm **#Claudette**. The most significant weather has moved beyond New Orleans, and no major impacts were reported in **#NOLA** during the night. Conditions are improving but we may still see some occasional gusty winds and showers today pic.twitter.com/adloMfAUai



NOLA Ready @nolaready · Jun 19

The Tropical Storm Warning for **#Claudette** has been dropped in New Orleans, and **@NWSNewOrleans** says there's no longer a threat for heavy rainfall, severe weather, or tropical storm force winds in **#NOLA**.

However, we may still see a few showers and strong winds this weekend 🌧️☁️🌬️



NOLA Ready @nolaready · Jun 19

1 Parking restrictions are back in effect at 6pm today.

2 **#Claudette** was a dry run for us, New Orleans. Be sure to review your family's hurricane plans and get prepared in case a stronger, more dangerous storm comes our way.

Visit ready.nola.gov/hurricanes for preparedness tips pic.twitter.com/MseyfC4Mrf

Hurricane Zeta

October 28, 2020

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 - Social Media Posts
 - February 1st
 - Social Media Posts
- 15 weeks post-landfall (February 4-10)
 - February 7th
 - Social Media Posts

4 Days Before Landfall

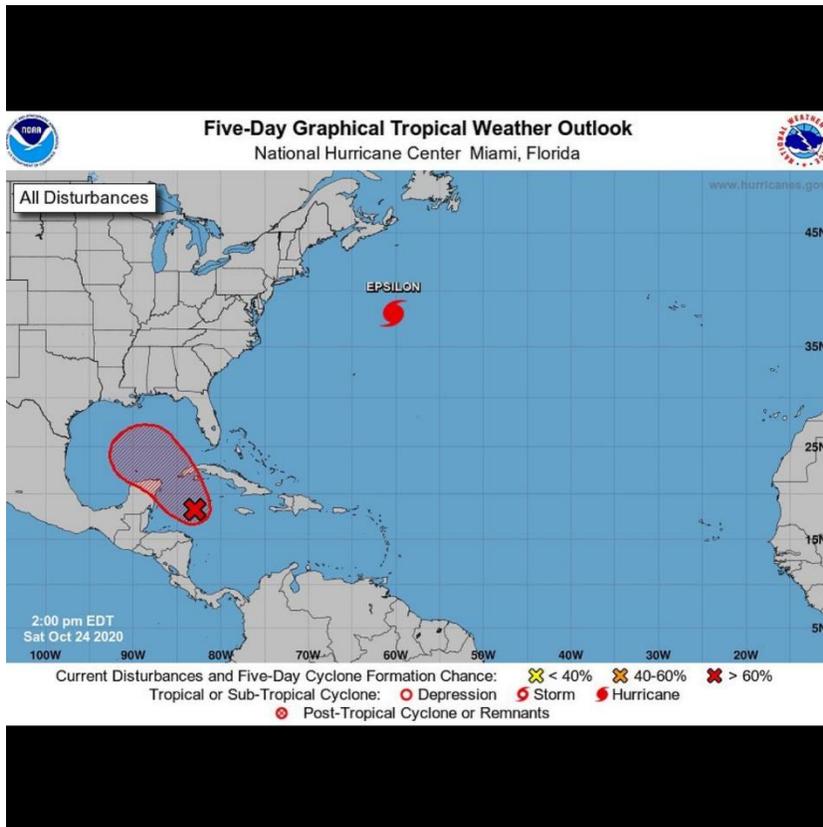
October 24

Key Messages:

- The city is watching a weather event that is still developing.
- Review your hurricane plans.

SOCIAL MEDIA POSTS

October 24, 2020



nolaready • Following
New Orleans, Louisiana

nolaready The @CityOfNOLA is monitoring the low-pressure system in the Western Caribbean that is expected to develop. Still too soon to know if this will impact the #NOLA area, but residents should once again pay attention & review hurricane plans.

Ready.nola.gov/hurricane

77w

katelynnlarrabee @kristent1291

77w Reply

98 likes
OCTOBER 24, 2020

Add a comment... Post

CAPTION: The @CityOfNOLA is monitoring the low-pressure system in the Western Caribbean that is expected to develop. Still too soon to know if this will impact the #NOLA area, but residents should once again pay attention & review hurricane plans.

Ready.nola.gov/hurricane

3 Days Before Landfall

October 25

Key Messages:

- The city is monitoring now Tropical Storm Zeta.
- Start preparing now by getting supplies.
- Sign up to receive text alerts.

October 25, 2020

9:32 AM

City of New Orleans Monitoring Tropical Storm Zeta



The City of New Orleans is monitoring Tropical Storm Zeta, which has strengthened and is currently forecast to bring impacts along the northern gulf coast mid week. Specific impacts to the New Orleans area will depend on the exact track and intensity of this system, however, we are once again inside the forecast cone. Coastal flooding, heavy rainfall, and gusty winds are

possible with this system. Heavy rain will be possible well ahead of landfall.

Text ZETA to 888777 for ongoing information from the City of New Orleans, including how to prepare, impacts to city services, and emergency alerts. If you received messages during previous storms this year, you're already subscribed.

Residents are encouraged to again make preparations for tropical weather:

Gather what you'll need to shelter in place

- Non-perishable food for 3 days
- 3 gallons of water per person
- Manual can opener
- Flashlight & extra batteries

- Matches or lighter
- First Aid Kit
- Week's supply of prescription medications
- Radio (battery operated or hand crank)
- Books & games

Due to the COVID-19 pandemic, you should also include face coverings, hand sanitizer, and disinfectants in your home kit to prevent the spread during recovery activities.

Clean your property and street

- Remove debris from gutters and downspouts.
- Clear debris from catch basins. Report clogged catch basins to 311.
- Prune trees and shrubs.
- Bring outdoor furniture and decorations inside.
- Move possessions to your highest floor.
- Photograph your property for insurance purposes.

Prepare for power & water outages

- [Sign up for the special needs registry if you need power for medical equipment.](#)
- Fill your bathtub with water to clean and flush toilets.
- Turn your fridge to its lowest temperature.
- Charge electronic devices.
- Preserve cell phone battery life.
- Stay away from low-hanging or downed power lines.

TEXT MESSAGES
October 25, 2020

NOLA Ready: City monitoring Tropical Storm Zeta. You are signed up for emergency alerts. For info on how to prepare & city service impacts, reply ZETA (reply ZETA for old everbridge system — this is no longer what we do)

NOLA Ready: Zeta expected to strengthen to hurricane & could bring rain & winds to NOLA Wednesday. Gather supplies & stay informed. ready.nola.gov

NOLA Ready: Due to Zeta prep, the drive-thru COVID19 testing sites run by the LA National Guard will close Tues. & Wed. If you need a test, go today!

SOCIAL MEDIA POSTS

October 25, 2020



nolaready • Following

nolaready With Tropical Storm #Zeta, #NOLA is once again in the forecast cone. Y'all are pros already, but here are reminders:

- 🛒 Gather emergency supplies
- 🧹 Clean gutters & in front of catch basins
- 📱 Text ZETA to 888777 (if you haven't signed up already)

More: ready.nola.gov

77w

juliawertsbecker 🙏🙏🙏

77w Reply

xterrenc3x It's moving east, we'll be fine

77w 1 like Reply

160 likes

OCTOBER 25, 2020

Add a comment... Post

CAPTION: With Tropical Storm [#Zeta](#), [#NOLA](#) is once again in the forecast cone. Y'all are pros already, but here are reminders:

- 🛒 Gather emergency supplies
- 🧹 Clean gutters & in front of catch basins
- 📱 Text ZETA to 888777 (if you haven't signed up already)

More: ready.nola.gov

SOCIAL MEDIA POSTS

October 25, 2020



Text
Z E T A
to 888777
for updates from the City of New Orleans



nolaready • Following



nolaready • During tropical weather, we send texts messages about how to prepare, impacts to services in New Orleans & emergency alerts.

Text ZETA to 888777 to sign up. If you received messages during Delta/Beta/Sally/Laura/Marco/Cristobal, you're already subscribed.

77w



11 likes

OCTOBER 25, 2020



Add a comment...

Post

CAPTION: During tropical weather, we send texts messages about how to prepare, impacts to services in New Orleans & emergency alerts.

Text ZETA to 888777 to sign up. If you received messages during Delta/Beta/Sally/Laura/Marco/Cristobal, you're already subscribed.

SOCIAL MEDIA POSTS

October 25, 2020



NOLA Ready @nolaready · 25 Oct 2020

With Tropical Storm **#Zeta**, **#NOLA** is once again in the forecast cone. Y'all are pros already, but here are reminders:

-  Gather emergency supplies
-  Clean gutters & in front of catch basins
-  Text ZETA to 888777 (if you haven't signed up already)

More: ready.nola.gov pic.twitter.com/faauoDbi5v



NOLA Ready @nolaready · 25 Oct 2020

During tropical weather, we send texts messages about how to prepare, impacts to services in New Orleans & emergency alerts.

Text ZETA to 888777 to sign up. If you received messages during Delta/Beta/Sally/Laura/Marco/Cristobal, you're already subscribed. pic.twitter.com/FjUe1t7cTP

2 Days Before Landfall

October 26

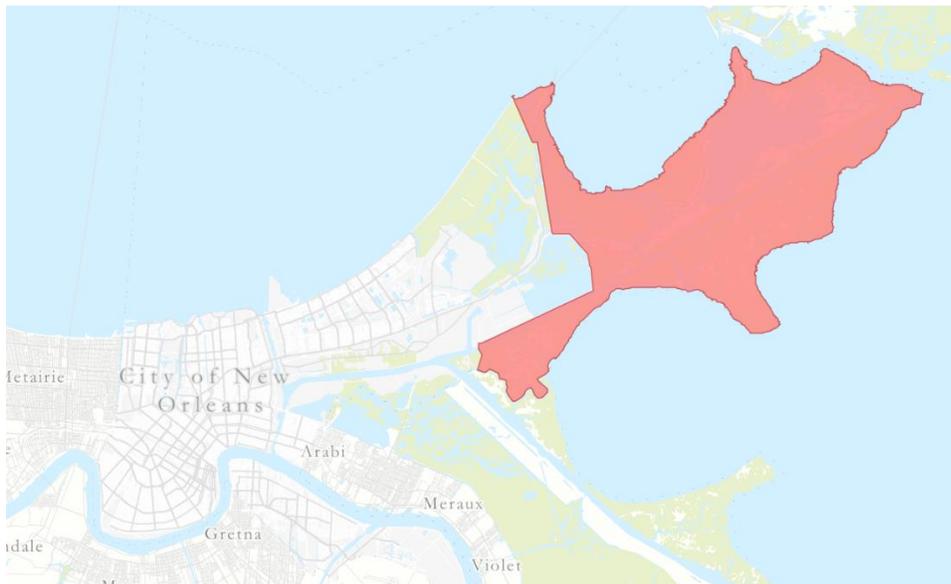
Key Messages:

- The city is monitoring now Hurricane Zeta.
- Sandbags are available, please get those and other supplies.
- Voluntary evacuation outside of the levee.
- If you have special needs, please call 311 or sign up for the special needs registry.

3:03 PM

Voluntary Evacuation Outside Levee System

The City of New Orleans is calling for a voluntary evacuation of areas outside the levee system, including Irish Bayou, Venetian Isles, and Lake Catherine, beginning at 6 p.m. Tuesday, Oct. 27. Storm surge between 4 and 6 feet is forecast in this area due to Hurricane Zeta.



October 26, 2020

3:09 PM

City of New Orleans Prepares for Hurricane Zeta, Urges Residents to Be Ready

The New Orleans Office of Homeland Security and Emergency Preparedness is monitoring Hurricane Zeta, which is expected to make landfall in Southeast Louisiana on Wednesday.

Tropical storm force winds (more than 35 mph), coastal flooding of 4 to 6 feet, and heavy rain in the New Orleans metro area is possible with this storm. The City is calling for a voluntary evacuation of areas outside the levee system, including Irish Bayou, Venetian Isles, and Lake Catherine, beginning at 6 p.m. Tuesday, Oct. 27. Neutral ground parking will be allowed starting at 6 p.m. Tuesday, although residents are asked not to block streetcar tracks, intersections, or bike or walking paths.

Residents are encouraged to gather emergency supplies, including food, water, and medications, for at least three days. Those who might need extra help during a storm due to age, ability, or medical needs should sign up for the City's Special Needs Registry. To register, call 3-1-1 or go to specialneeds.nola.gov. The City will also provide text updates to residents. To sign up, text ZETA to 888777 (subscribers who received texts for Delta, Beta, Sally, Laura, Marco, or Cristobal will automatically be subscribed).

In partnership with the New Orleans City Council, the City of New Orleans will provide sandbags on Tuesday, Oct. 27 from 8 a.m. to 12 p.m. (or until supplies last) at the following locations:

- Arthur Monday Center, 1111 Newton St.
- Dryades YMCA, 2220 Oretha Castle Haley Blvd.
- Saint Maria Goretti Church, 7300 Crowder Blvd.
- NOFD Engine 8, Desire and Law Streets

Service Impacts

City Hall, NORDD, New Orleans Public Libraries, and NOLA Public Schools are monitoring the storm and will announce any impacts to services as warranted.

Early voting will continue as scheduled, with the final day being Tuesday, Oct. 27, from 8 a.m. to 7 p.m. at [multiple sites in Orleans Parish](#). Drive-thru ballot drop-off at City Hall is scheduled to begin Wednesday from 8:30 a.m. to 4:30 p.m. for those who registered to vote by mail. The Registrar of Voters will notify the public if schedule changes are warranted due to the storm.

Trash and recycling collection will continue as scheduled; however, cancellations may be necessary as the storm nears.

The City of New Orleans COVID-19 Meal Assistance Program will continue regularly scheduled deliveries and has contingency plans should weather impacts require schedule changes.

Drive-thru COVID-19 testing at UNO, Mahalia Jackson Theater, Edna Karr High School, and the Living School has been cancelled Tuesday and Wednesday as the Louisiana National Guard prepares to respond to storm impacts. Testing schedules will be updated at ready.nola.gov/mobile-testing.

Public Safety Preparations

The City's Emergency Operations Center, which has been continuously activated in response to the COVID-19 pandemic, will now transition into a hurricane response with liaisons from public safety, infrastructure, transportation, and human service agencies, as well as State and Federal partners.

The New Orleans Health Department (NOHD) is communicating with healthcare partners to ensure they are informed and prepared for tropical weather. NOHD remains on standby for sheltering operations should the need arise.

The New Orleans Police Department, New Orleans Fire Department, and Emergency Medical Services have emergency personnel ready to respond as necessary. High-water vehicles, boats, and barricades are being strategically deployed in areas prone to flooding. The Orleans Parish Communications District, who administers 9-1-1 and 3-1-1 services, is in standby status and is prepared to move to Level-2 staffing if necessary.

Infrastructure Preparations

The **Sewerage and Water Board of New Orleans (SWBNO)** is closely monitoring Hurricane Zeta. Currently, all 99 drainage pumps are available for service. Regarding power, Turbines 1,3, and 6 are available as well as all 5 Electro-Motive Diesel (EMD) generators and all frequency changers. Turbine 3 is designated for emergency use only. Turbine 4 tripped yesterday and is currently under repair. It will likely not be available for this weather event. This means that areas that normally flood could take longer to drain, depending on rain intensity. Starting today, daily emergency preparation meetings are held with department managers. All SWBNO employees are prepared and ready to switch to emergency operations as the situation develops. We encourage residents to follow @SWBNewOrleans on Facebook, Instagram and Twitter for updates throughout the event.

As they do year-round, **Department of Public Works** crews are working to clean catch basins and asphalt crews are transitioning from asphalt-related work to clearing debris from in front of catch basins. Inspectors and construction managers will review roadwork construction sites to ensure stockpiles are moved from next to catch basins and all loose materials are tied down or removed from the job site.

The **Department of Parks and Parkways** has crews ready to respond to downed trees, branches, and other hazards on neutral grounds. Residents are reminded to call 311 if you have a downed tree or large branches that can be addressed before the storm. Additionally, crews are removing signs from

neutral grounds to prevent potential projectiles during strong winds. Campaigns are cautioned that signs that could become flying hazards may be removed due to the potential storm impacts.

Entergy New Orleans' storm team is prepared to restore power and gas services safely and quickly to customers should outages occur. In addition, the company will move equipment from low-lying areas that could see high water to higher ground and ensure flood protections are in place. High-water vehicles and drones are being secured should they be needed during any restoration efforts. Due to the COVID-19 pandemic, crews will continue to practice social distancing while in the field, and Entergy asks that customers do the same. For the safety of crews and customers, please stay away from work zones. If there is a need to report a service problem, customers should call 1-800-ENTERGY.

Here's how customers can stay updated throughout the event:

- Download the Entergy App at entergyapp.com. Customers can use the app to report outages or check on the status of power at their home or business.
- Entergy's [View Outages](#) website includes maps that show where outages are located and give information about restoration progress.
- Sign up for text messages by texting REG to 36778 and have your account number and ZIP code handy. The registration pattern is as follows including spaces: REG (account number) (ZIP code). Once registered, text OUT to 36778 to report an outage. You can also report an outage online as a guest.

Transportation

The **New Orleans Regional Transit Authority** continues to monitor Hurricane Zeta. The agency will maintain service across all modes as long as weather conditions allow to do safely. For the latest information on storm impacts, visit www.RTAforward.org, call the Rideline at 504-248-3900 or follow @NewOrleansRTA on social media.

The **Louis Armstrong New Orleans International Airport (MSY)** is monitoring Hurricane Zeta for potential impacts to the New Orleans region. The Airport will remain open unless conditions become unsafe. At this time, no cancellations have been reported, but anyone with travel scheduled should check directly with their airline for the most up-to-date information about flight schedules.

TEXT MESSAGES
October 26, 2020

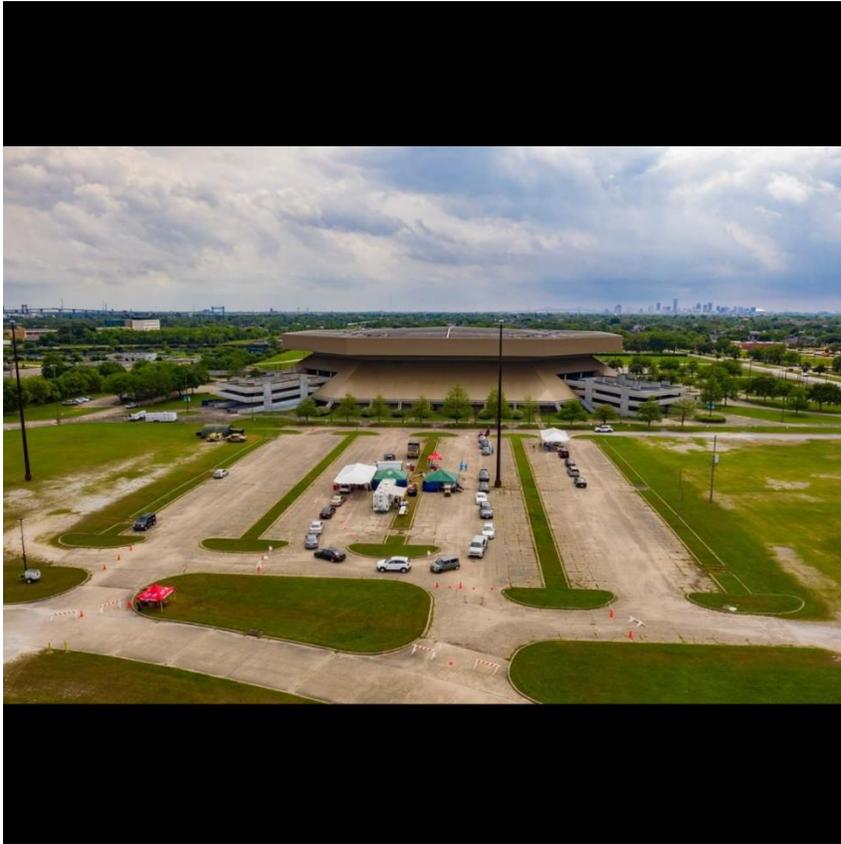
NOLA Ready: If you or a loved one needs extra help during storm due to age, ability, or medical condition, call 311 or go to specialneeds.nola.gov

NOLA Ready: Zeta now a cat. 1 hurricane. Sandbags available Tues, 8a-12p as supplies last. Neutral ground parking begins Tues at 6p. ready.nola.gov

NOLA Ready: Voluntary evacuation for areas outside levees (Venetian Isles, Lake Catherine & Irish Bayou) starting 6pm Tuesday. ready.nola.gov

SOCIAL MEDIA POSTS

October 26, 2020



nolaready • Following



nolaready Due to Tropical Storm #Zeta prep, the drive-thru #COVID19 testing sites run by the @lanationalguard will close Tuesday & Wednesday. If you need a test, go today! ready.nola.gov/testing

77w



Liked by imaginewaterworks and 41 others

OCTOBER 26, 2020



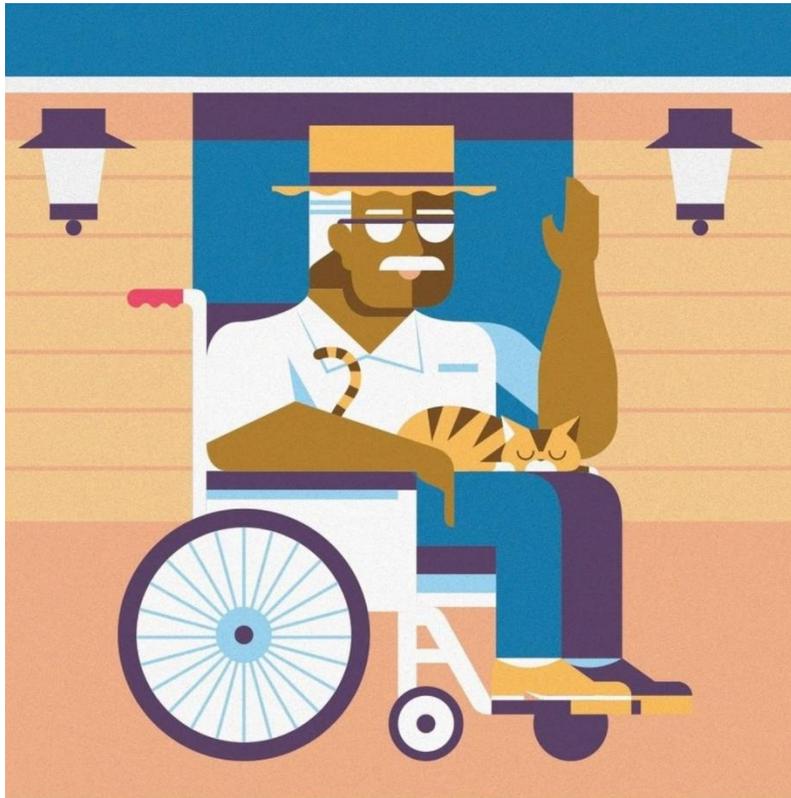
Add a comment...

Post

CAPTION: Due to Tropical Storm [#Zeta](#) prep, the drive-thru [#COVID19](#) testing sites run by the [@lanationalguard](#) will close Tuesday & Wednesday. If you need a test, go today! ready.nola.gov/testing

SOCIAL MEDIA POSTS

October 26, 2020



nolaready • Following



nolaready Do you or a loved one need extra help during a storm due to age, ability or medical condition? Sign up for the @nolahealthdept Special Needs Registry by calling 311 or going to specialneeds.nola.gov. #zeta

77w



20 likes

OCTOBER 26, 2020



Add a comment...

Pos

CAPTION: Do you or a loved one need extra help during a storm due to age, ability or medical condition? Sign up for the [@nolahealthdept](#) Special Needs Registry by calling 311 or going to [specialneeds.nola.gov](#). [#zeta](#)

SOCIAL MEDIA POSTS

October 26, 2020



nolaready • Following



nolaready In anticipation of heavy rain from #zeta:

- ✓ Sandbags will be available Tuesday from 8am-12pm until supplies last at 4 sites around #nola
- ✓ Neutral ground parking will begin at 6pm Tuesday. Please don't block streetcar tracks, intersections, or bike/walk paths.

More: ready.nola.gov

77w



32 likes

OCTOBER 26, 2020



Add a comment...



Post

CAPTION: In anticipation of heavy rain from [#zeta](#):

- ✓ Sandbags will be available Tuesday from 8am-12pm until supplies last at 4 sites around [#nola](#)
- ✓ Neutral ground parking will begin at 6pm Tuesday. Please don't block streetcar tracks, intersections, or bike/walk paths.

More: ready.nola.gov

SOCIAL MEDIA POSTS

October 26, 2020



nolaready • Following



The Department of Parks & Parkways is removing hazards from neutral grounds that could become projectiles in strong winds...including yard & campaign signs. We're asking campaigns to consider pausing sign distribution ahead of Hurricane #Zeta.

77w



38 likes

OCTOBER 26, 2020



Add a comment..

Post

CAPTION: The Department of Parks & Parkways is removing hazards from neutral grounds that could become projectiles in strong winds...including yard & campaign signs. We're asking campaigns to consider pausing sign distribution ahead of Hurricane [#Zeta](#).

SOCIAL MEDIA POSTS

October 26, 2020



NOLA Ready @nolaready · 26 Oct 2020

Due to Tropical Storm **#Zeta** prep, the drive-thru **#COVID19** testing sites run by the **@LANationalGuard** will close Tuesday & Wednesday. If you need a test, go today! ready.nola.gov/testing pic.twitter.com/3WXzarxT62



NOLA Ready @nolaready · 26 Oct 2020

Do you or a loved one need extra help during a storm due to age, ability or medical condition? Sign up for the **@nolahealthdept** Special Needs Registry by calling 311 or going to specialneeds.nola.gov. **#zeta** pic.twitter.com/nmxElxXv48



NOLA Ready @nolaready · 26 Oct 2020

In anticipation of heavy rain from **#Zeta**:

- ✓ Sandbags available Tuesday 8am-12pm until supplies last at 4 sites
- ✓ Neutral ground parking will begin at 6pm Tuesday. Please don't block streetcar tracks, intersections, or bike/walk paths.

More: ready.nola.gov pic.twitter.com/jdTDI3nXR1



NOLA Ready @nolaready · 26 Oct 2020

The **@CityOfNOLA** is calling for a voluntary evacuation of areas outside the levee system, including Irish Bayou, Venetian Isles, and Lake Catherine, beginning at 6 p.m. Tuesday, Oct. 27. Storm surge between 4 and 6 feet is forecast in this area due to Hurricane **#Zeta**. pic.twitter.com/nqNhbovwUW

1 Day Before Landfall

October 27

Key Messages:

- It is clear that Hurricane Zeta will hit New Orleans, get prepared.
- City services are closing early or are stopped today due to the storm.
- Voluntary evacuation outside of the levee.
- If you see downed trees, please call 311 so it gets cleared before the storm comes.

PRESS RELEASE

October 27, 2020

9:19 AM

Hurricane and Storm Surge Warnings in effect for New Orleans

The National Weather Service has issued a Hurricane Warning and a Storm Surge Warning for the New Orleans area.

Hurricane-force winds are expected within the next 36 hours. Potential for winds 58 to 73 mph.

A Storm Surge Warning applies to the areas outside the levee system, where 4 to 6 feet of inundation is possible. A voluntary evacuation for this area will go into effect at 6 p.m. this evening.

TEXT MESSAGES
October 27, 2020

NOLA Ready: Hurricane & Storm Surge Warnings issued for NOLA. Storm Surge Warning applies to areas outside levee system. Finish prep today.

NOLA Ready: Right now, most significant threat to NOLA is strong & damaging winds. Secure outdoor decorations & objects that could become projectiles

NOLA Ready: Mayor Cantrell & City of New Orleans officials will provide update on Zeta at 2:30 today. Watch live at [facebook.com/nolaready/live](https://www.facebook.com/nolaready/live)

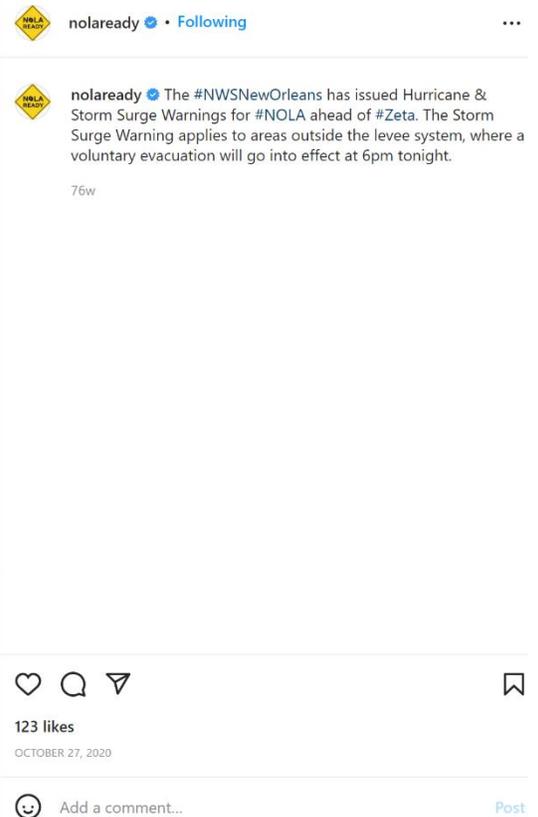
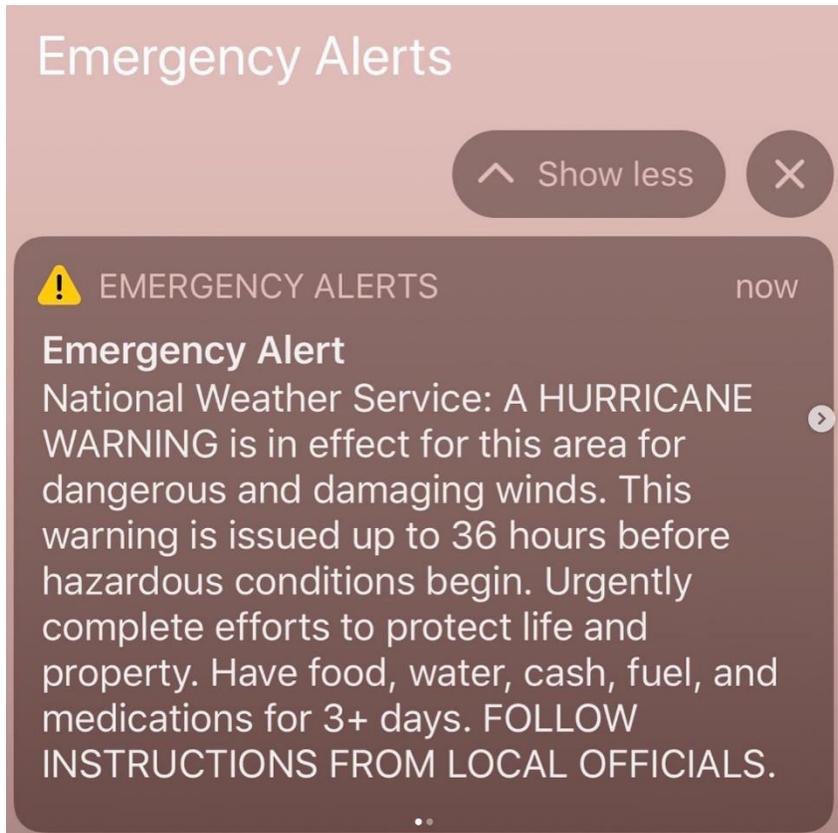
NOLA Ready: Service status Wednesday: Trash & recycling collection will occur. RTA will suspend service at 12pm. Municipal & traffic court closed.

NOLA Ready: City Hall, NORDC & libraries will early dismiss at 12pm Wednesday. In-person learning at public schools cancelled Wed. [ready.nola.gov](https://www.ready.nola.gov)

NOLA Ready: We've had a lot of near misses this year, but it is now clear that Zeta will be a direct hit. Finish your preparations Wednesday morning.

SOCIAL MEDIA POSTS

October 27, 2020



CAPTION: The [#NWSNewOrleans](#) has issued Hurricane & Storm Surge Warnings for [#NOLA](#) ahead of [#Zeta](#). The Storm Surge Warning applies to areas outside the levee system, where a voluntary evacuation will go into effect at 6pm tonight.

SOCIAL MEDIA POSTS

October 27, 2020



nolaready • Following



nolaready Right now, the most significant threat to the #nola area with #zeta will be strong & damaging winds. Take time today to secure outdoor decorations & remove objects that could become projectiles.

Edited · 76w



Liked by jonas_schroeter and 73 others

OCTOBER 27, 2020

Add a comment...

Post

CAPTION: Right now, the most significant threat to the [#nola](#) area with [#zeta](#) will be strong & damaging winds. Take time today to secure outdoor decorations & remove objects that could become projectiles.

SOCIAL MEDIA POSTS

October 27, 2020



nolaready • Following



nolaready Latest on #Zeta

@mayorcantrell and @cityofnola officials provide update on Zeta.

76w



994 views

OCTOBER 27, 2020

▶ 0:01 / 32:45



Add a comment...

Post

CAPTION: [@mayorcantrell](#) and [@cityofnola](#) officials provide update on Zeta.

SOCIAL MEDIA POSTS

October 27, 2020



nolaready • Following

nolaready See a running list of #NOLA service impacts due to #Zeta at ready.nola.gov

On Wednesday:

- Trash collection will occur
- In-person learning cancelled
- City Hall, NORDC & Libraries early dismiss at noon
- Municipal & Traffic Court closed
- RTA service suspends at noon

76w

10 likes
OCTOBER 27, 2020

Add a comment...

CAPTION: See a running list of [#NOLA](#) service impacts due to [#Zeta](#) at [ready.nola.gov](#)

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SOCIAL MEDIA POSTS

October 27, 2020



nolaready • Following



nolaready See downed tree limbs now? Call 3-1-1 to report so that our Parks & Parkways crews can address before the storm!

Edited · 76w



54 likes

OCTOBER 27, 2020



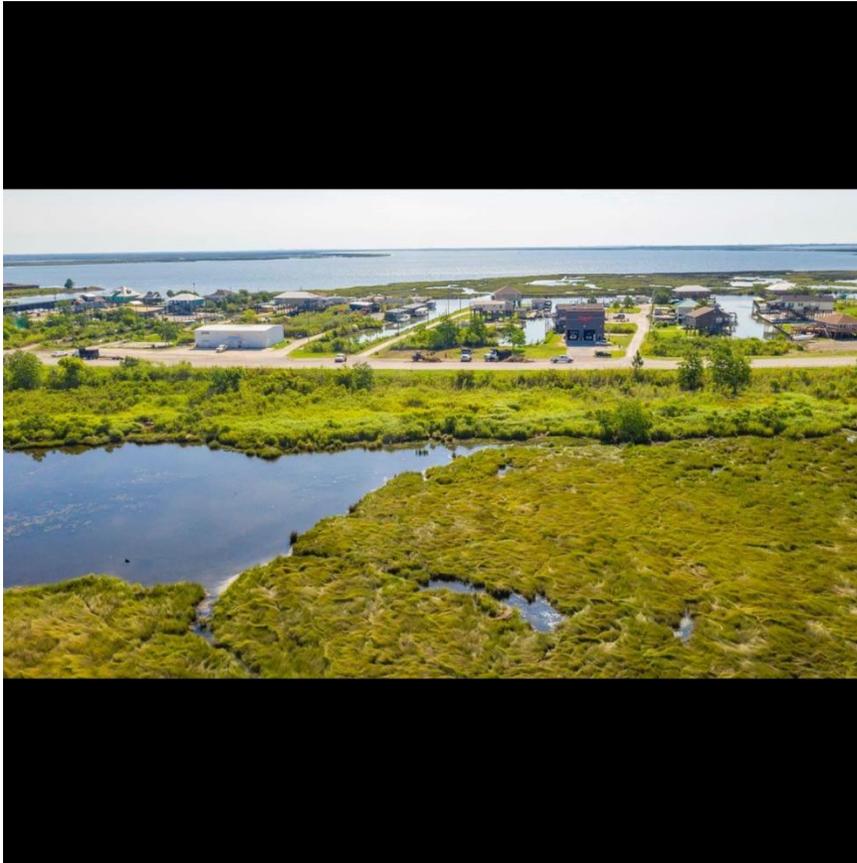
Add a comment...

Post

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SOCIAL MEDIA POSTS

October 27, 2020



nolaready • Following



nolaready • Voluntary evacuation in effect for areas outside the levee system, including Venetian Isles, Lake Catherine & Irish Bayou, ahead of #Zeta's storm surge.

This pic is of the area after #Cristobal earlier this year.

Edited · 76w



45 likes

OCTOBER 27, 2020



Add a comment...



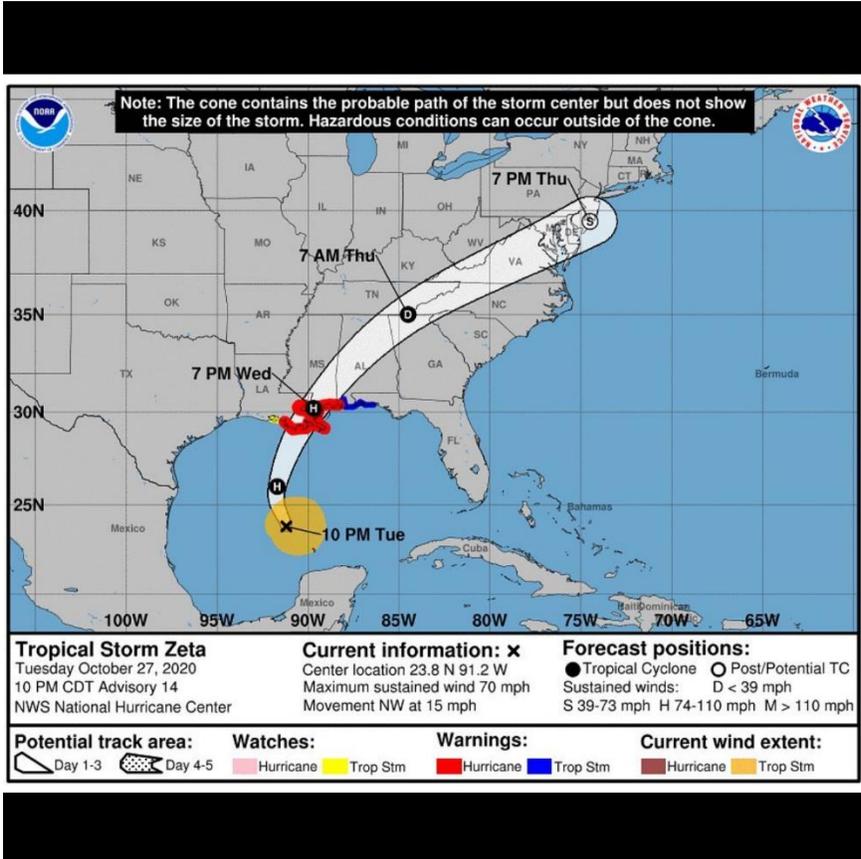
Post

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SOCIAL MEDIA POSTS

October 27, 2020



nolaready • Following

nolaready We've had a lot of near misses this year. Pretty clear now that #Zeta will be a direct hit in #NOLA. Finish your preparations Wednesday morning. Conditions will deteriorate in the afternoon.

ready.nola.gov

76w

saintcheeze My first ever hurricane now living in The French Quarter after leaving Cali last year. Hope damage is minimal

76w Reply

msnola_72 🙏🙏🙏 I'm tired for y'all. Praying to God for protection for all my folk. One of the reasons I never came back after Katrina. It's too much. ❤️❤️❤️❤️❤️🙏

76w Reply

loozianalisa @madsun10

76w Reply

juliawertsbecker 🙏🙏🙏

76w Reply

Liked by tulaneu and 357 others

OCTOBER 27, 2020

Add a comment... Post

CAPTION: We've had a lot of near misses this year. Pretty clear now that #Zeta will be a direct hit in #NOLA. Finish your preparations Wednesday morning. Conditions will deteriorate in the afternoon.

ready.nola.gov

SOCIAL MEDIA POSTS

October 27, 2020



NOLA Ready @nolaready · 27 Oct 2020

The @NWSNewOrleans has issued Hurricane & Storm Surge Warnings for #NOLA ahead of #Zeta. The Storm Surge Warning applies to areas outside the levee system, where a voluntary evacuation will go into effect at 6pm tonight. pic.twitter.com/im7rP8Wivj



NOLA Ready @nolaready · 27 Oct 2020

Alright, y'all. We know it's been a long hurricane season, but it's important to finish your prep (hopefully this last time). Make sure you have water, food & medication for everyone in your household ahead of #zeta, whose winds could cause power outages & downed tree limbs. pic.twitter.com/T67QxsabFj



NOLA Ready @nolaready · 27 Oct 2020

Right now the most significant threat to the #NOLA area with #Zeta will be strong & damaging winds. Take time today to secure outdoor decorations & remove objects that could become projectiles. pic.twitter.com/MbOcm7N2eP



NOLA Ready @nolaready · 27 Oct 2020

.@CityOfNOLA officials provide update on #Zeta:

facebook.com/nolaready/vide...



NOLA Ready @nolaready · 27 Oct 2020

See a running list of #NOLA service impacts due to #Zeta at ready.nola.gov

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pic.twitter.com/mrFRLG2TXa



NOLA Ready @nolaready · 27 Oct 2020

See downed tree limbs now? Call 3-1-1 to report so that our Parks & Parkways crews can address before the storm! pic.twitter.com/PBI0hGUuCr



NOLA Ready @nolaready · 27 Oct 2020

Voluntary evacuation in effect for areas outside the levee system, including Venetian Isles, Lake Catherine & Irish Bayou, ahead of #Zeta's storm surge.

This pic is of the area after #Cristobal earlier this year.

pic.twitter.com/DIzJCCyboJ



NOLA Ready @nolaready · 27 Oct 2020

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ready.nola.gov pic.twitter.com/cMPWvFVOWp

Storm Landfall

October 28

Key Messages:

- Hurricane Zeta is now a Category 2, be sheltered by 2pm.
- Prepare for power outages.
- The city is tracking downed power lines, trees, and other debris. Call 911 for life-threatening emergencies, call 311 to report downed trees/limbs & call 800-9-OUTAGE to report downed power lines.
- Stay inside, even in the eye of the storm.

PRESS RELEASES

October 28, 2020

8:17 AM

Zeta Now Expected to Make Landfall as a Category 2 Wednesday Afternoon

Overnight, Zeta has strengthened and is now expected to make landfall in Southeast Louisiana as a Category 2 Hurricane. That means stronger, damaging winds and a higher likelihood of downed power lines, trees, and extended power outages. Residents should finish preparations this morning and be sheltered in place by 2 p.m. today.

For more information, visit nhc.noaa.gov.

PRESS RELEASES

October 28, 2020

9:52 PM

Public Safety and Infrastructure Agencies Assessing Zeta's Hazards

After Hurricane Zeta moved through the city, emergency officials are conducting initial damage assessments along major corridors. Widespread downed trees, power lines, and debris are in the roadways. Residents are asked to continue to stay indoors until morning and to leave the hazards to public safety officials. More information on debris removal and what to do if your property was damaged will be available Thursday.

TEXT MESSAGES
October 28, 2020

NOLA Ready: Zeta now expected to be Cat 2 at landfall, which means stronger, damaging winds. Finish prep this morning & be sheltered by 2pm.

NOLA Ready: RTA will now suspend transit service at 10am today due to Zeta. For more information, go to norta.com or call the Rideline at [504-248-3900](tel:504-248-3900)

NOLA Ready: Prepare for power outages. Have a flashlight, lower your fridge temp, charge devices & have non-perishable food & water for 3 days.

NOLA Ready: Today's trash collection occurring. Secure carts after. Thursday's collection will start at 8a. Put carts out tomorrow between 6a and 8a.

NOLA Ready: Mayor Cantrell & City of New Orleans officials will provide Zeta update at 11:30 this morning. Watch live at facebook.com/nolaready/live

NOLA Ready: Due to increased storm surge forecast, the Flood Protection Authority will be closing the Highway 90 & 11 roadway gates this afternoon.

NOLA Ready: Winds beginning to pick up with Zeta. You should be inside where you will stay for the duration of the storm. Tornado watch in effect.

NOLA Ready: Call [911](tel:911) for life-threatening emergencies, call [311](tel:311) to report downed trees/limbs & call 800-9-OUTAGE to report downed power lines.

NOLA Ready: CORRECTION from previous text. Call [1-800-ENTERGY](tel:1-800-ENTERGY) to report a downed power line. Call 800-9-OUTAGE to report a power outage.

NOLA Ready: Zeta's eye is moving into NOLA now. Do not go out into the eye as this storm is moving very quickly and winds will pick up again soon.

NOLA Ready: We're tracking many downed power lines, trees & other debris. Continue to stay inside & let public safety officials respond to hazards.

NOLA Ready: Mayor Cantrell & NOHSEP Director Arnold will provide an update on Hurricane Zeta at 9pm. Watch live at facebook.com/nolaready/live

NOLA Ready: One last reminder to stay home & off roads. Widespread downed power lines, trees & debris. More on recovery tomorrow. Good night, NOLA.

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following

nolaready Hurricane #Zeta is now expected to be a Category 2 hurricane at landfall, which means stronger, damaging winds in the #NOLA area. Finish your preparations this morning and be sheltered indoors by 2pm. ready.nola.gov

76w

dihalloran Stay safe, Nola 🙏

76w Reply

voodooBRAIDS @mrs.walls504 this probably what she read

76w Reply

— View replies (1)

beach_time36 🙏🙏

76w Reply

189 likes

OCTOBER 28, 2020

Add a comment... Post

CAPTION: Hurricane [#Zeta](#) is now expected to be a Category 2 hurricane at landfall, which means stronger, damaging winds in the [#NOLA](#) area. Finish your preparations this morning and be sheltered indoors by 2pm. ready.nola.gov

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following



nolaready The @neworleansrta will suspend all transit at 10am today due to Hurricane #Zeta. For more info, visit norta.com or call the Rideline at 504-248-3900.

76w



briarop Yawl going get them right?



76w Reply



briarop Like I just left there.



76w Reply



briarop Ummm what about all the older ladies working at Walmart. How they gonna get home?



76w Reply



33 likes

OCTOBER 28, 2020



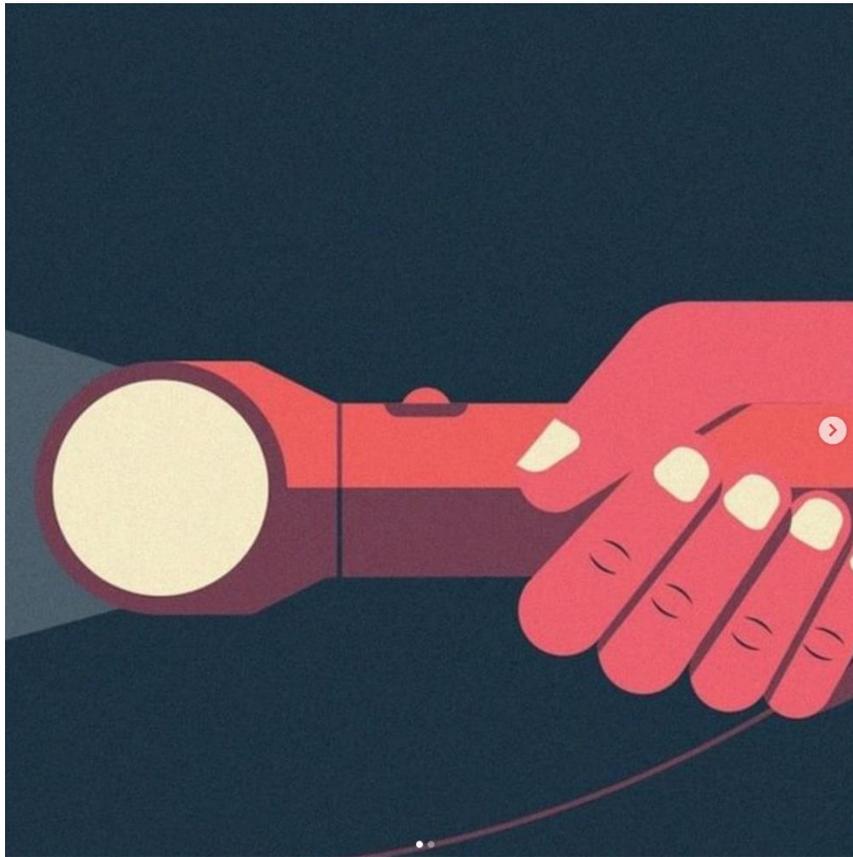
Add a comment...

Post

CAPTION: The [@neworleansrta](#) will suspend all transit at 10am today due to Hurricane [#Zeta](#). For more info, visit [norta.com](#) or call the Rideline at 504-248-3900.

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following



nolaready Power outages are possible with #Zeta's winds. Have flashlights handy, charge up your electronic devices, check on loved ones who are power dependent & lower your fridge temperature.

More tips: ready.nola.gov

76w



47 likes

OCTOBER 28, 2020



Add a comment...

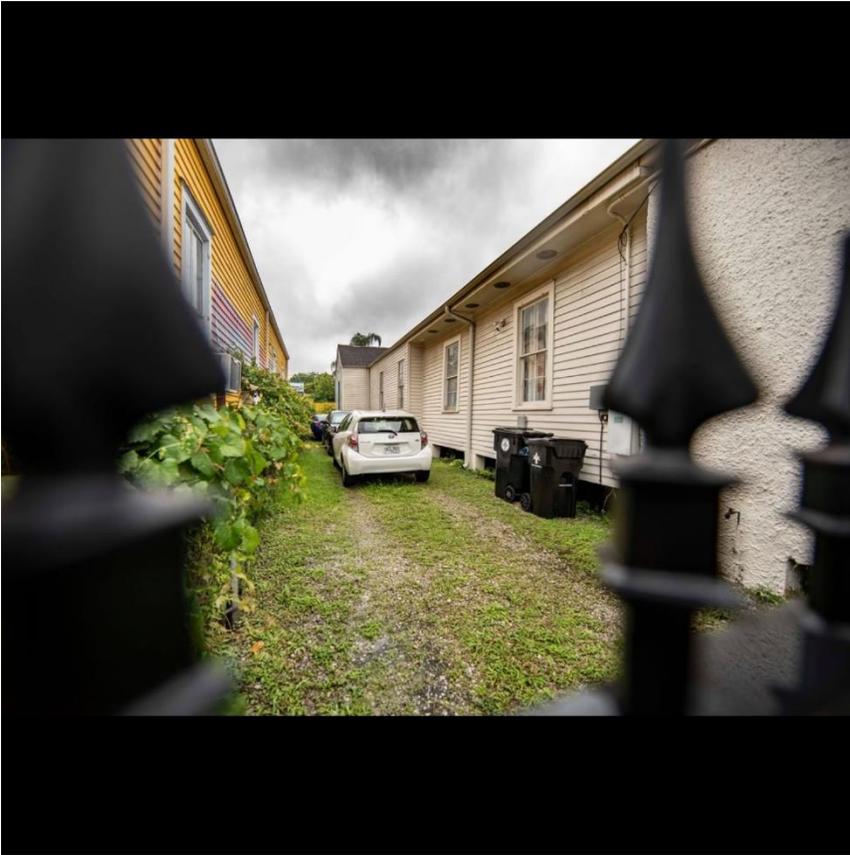
Post

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SOCIAL MEDIA POSTS

October 28, 2020



 nolaready  • Following ...

 nolaready  Trash & Recycling Update:
Wednesday's trash & recycling collection is occurring. Please secure your carts immediately after collection.
Thursday's collection will start at 8am. Residents with Thursday collection should place carts curbside between 6am and 8am Thursday.
76w

   🔖
 Liked by  tulaneu and 41 others
OCTOBER 28, 2020
 Add a comment... Post

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SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following

nolaready Surge Barrier

The @SLFPAE is closing flood gates in the federal levee system to prevent storm surge in #NewOrleans ahead of #Zeta. That includes the Lake Borgne Surge Barrier, which can be seen from space & is the largest design-build civil works project in the history of the Army Corps of Engineers.

76w

buddysfrostop Wow! I didn't even know we had this!!!!!!

73w Reply

msnola_72 LORD send your protection to my city. Protect lives lord. Let it dissipate before it does any detrimental damage. I,pray for my people and my city. I'm tired for y'all God got it

76w 3 likes Reply

venturetroops "seen from space" 🌌🌍🚀

76w 2 likes Reply

3,129 views
OCTOBER 28, 2020

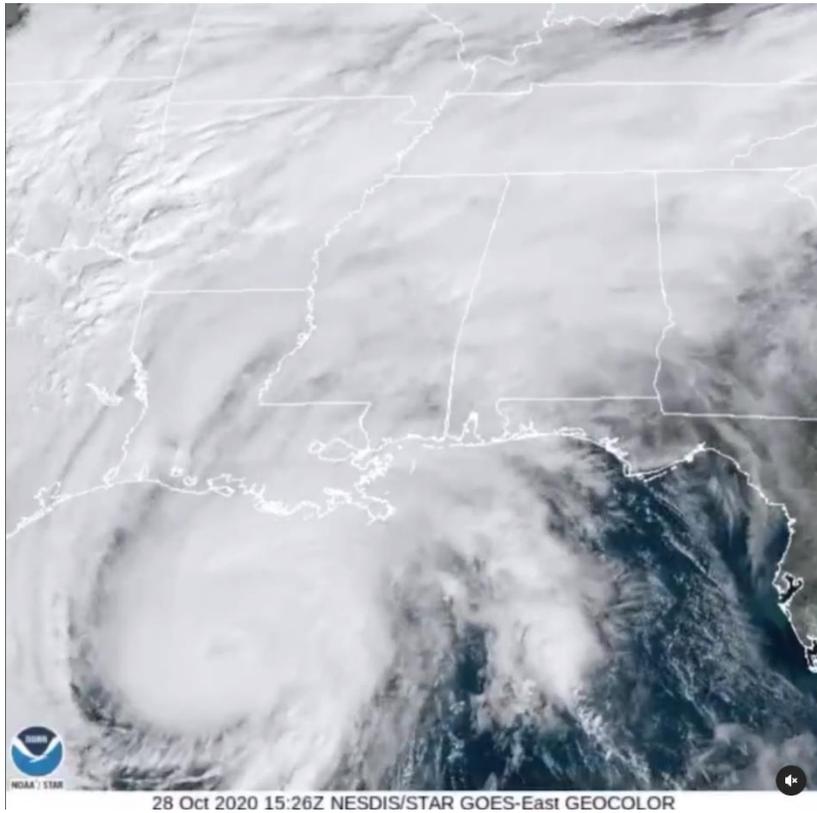
Add a comment... Post

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SOCIAL MEDIA POSTS

October 28, 2020



 nolaready • Following ...

 nolaready #zeta is approaching. Finish your prep now.
76w

 safe..gospel_according_to_seth Better have a good window. 
2 years ago today, my son, @seth.donaldson, did not at @sonestahotels .
12w Reply

 cucpham7119 Out of power 
76w Reply

2,260 views
OCTOBER 28, 2020

 Add a comment... 

CAPTION: [#zeta](#) is approaching. Finish your prep now.

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following



nolaready Latest on #Zeta

@mayorcantrell and @cityofnola officials provide update on Zeta.

76w



the.book.of.rob Stay safe everyone.



76w Reply



1,030 views

OCTOBER 28, 2020



Add a comment...

Post

CAPTION: Latest on #Zeta

@mayorcantrell and @cityofnola officials provide update on Zeta

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following



nolaready Storms can be scary for kids. Talk to them about what's happening. And if you're hunkering down with people you don't normally live with, remember to protect against the spread of #covid19.

76w



45 likes

OCTOBER 28, 2020



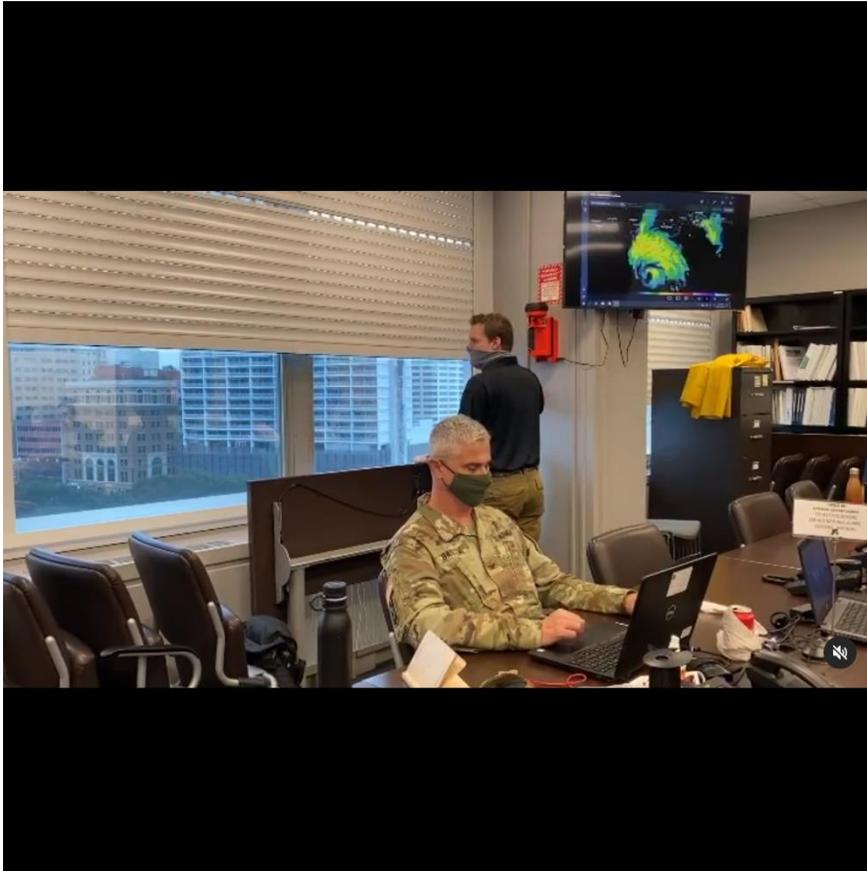
Add a comment...

Post

CAPTION: Storms can be scary for kids. Talk to them about what's happening. And if you're hunkering down with people you don't normally live with, remember to protect against the spread of [#covid19](#).

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following
New Orleans City Hall



nolaready We're ready to shelter in place in the @cityofnola Emergency Operations Center. You should be too! #Zeta is approaching.

76w



safe_gospel_according_to_seth Where is the @safecamnola video of my son exploding through a solid glass @airbnb window 2 years ago today?

24w Reply



sylaubambo
76w 1 like Reply



2,295 views

OCTOBER 28, 2020



Add a comment...

Post

CAPTION: We're ready to shelter in place in the [@cityofnola](#) Emergency Operations Center. You should be too! [#Zeta](#) is approaching.

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following



nolaready London Ave. Canal

The permanent pump stations along the lake are being closed. That keeps storm surge in Lake Pontchartrain out of the city and allows the @swbneworleans to pump down the level of #nola canals so that they're ready to receive rainwater. Here's some awesome drone footage of the closed London Ave. Canal gate from earlier today.

Edited · 76w



1,435 views

OCTOBER 28, 2020



Add a comment...

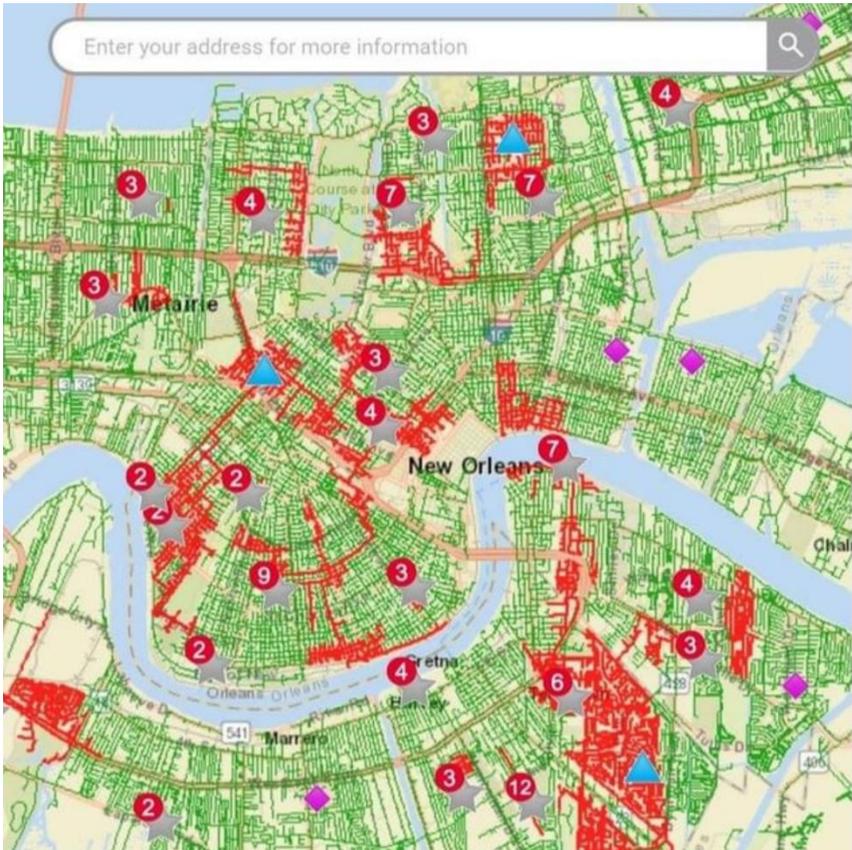
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SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following

nolaready Entergy New Orleans is reporting roughly 32,000 power outages in #NewOrleans. Call 800-9-OUTAGE to report power outages. #Zeta

76w

terrypoole2007 😞

76w Reply

juliawertsbecker 🙏🙏🙏🙏🙏

76w Reply

314 likes

OCTOBER 28, 2020

Add a comment... Post

CAPTION: Entergy New Orleans is reporting roughly 32,000 power outages in [#NewOrleans](#). Call 800-9-OUTAGE to report power outages. [#Zeta](#)

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following



nolaready Hurricane Zeta's eye is moving into New Orleans now. Remember, do not go out into the eye as this storm is moving very quickly and winds will pick up again soon. More at ready.nola.gov

76w



Liked by [tulaneu](#) and 35 others

OCTOBER 28, 2020



Add a comment...

Post

CAPTION: Hurricane Zeta's eye is moving into New Orleans now. Remember, do not go out into the eye as this storm is moving very quickly and winds will pick up again soon. More at ready.nola.gov

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following
New Orleans, Louisiana



Inside #zeta's eyewall. #nolaready

Edited · 76w



safe_gospel_according_to_seth 2 years earlier my son was ejected through a solid glass window... how in the world is there a single-plate glass there after Katrina. Who broke the law before Seth was lured into that building?

24w Reply



thelouisianarealtor Car passed, game on! 🙌

76w 1 like Reply



pinzinojanemarie The sky is solid, bright orange during the calm of the eye. It was actually breathtaking.

76w 6 likes Reply



eighthkid Didn't stay like that long!

76w 4 likes Reply



1,165 likes

OCTOBER 28, 2020



Add a comment...

Post

CAPTION: Inside #zeta's eyewall. #nolaready

SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following
New Orleans, Louisiana



nolaready Report down or damaged power lines to 1-800-ENTERGY. Report downed trees to 3-1-1. And remember this isn't over. Winds picking back up after eye moved over city. #Zeta

Edited · 76w



juanie__ @craftsbyshaunta



76w Reply



coll_love8 If the downed tree is in our backyard and not blocking any streets do we still report to 311?



76w 1 like Reply

— View replies (1)



231 likes

OCTOBER 28, 2020



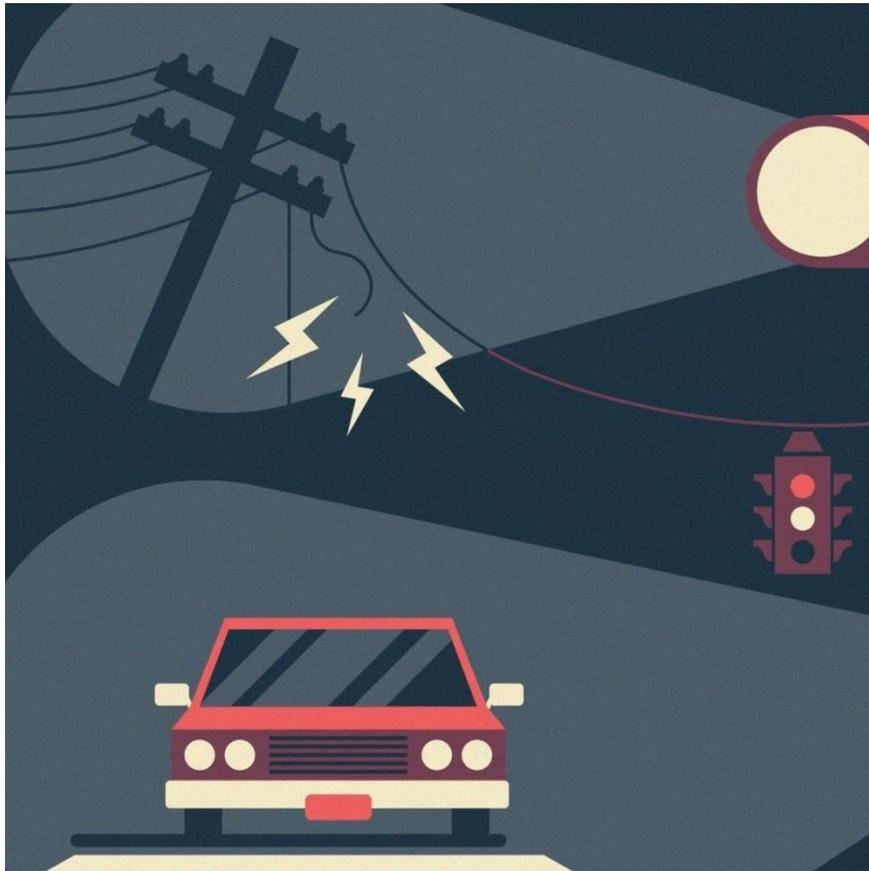
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Post

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SOCIAL MEDIA POSTS

October 28, 2020



nolaready • Following



We're tracking many downed power lines, trees & other debris in roadways. Downed lines can be energized and are VERY dangerous. Please continue to stay inside and let public safety officials respond to #Zeta hazards.

76w



I'm tracking the reason for my downed son.

12w Reply



Sir can u please give an Update on POWER RESTORING ENTERGY IS NOT RESPONDING

76w Reply



311 line isn't working. Is there another to report dangerous transformer blocking a road?

76w Reply



Liked by tulaneu and 65 others

OCTOBER 28, 2020



Add a comment...



Post

CAPTION: We're tracking many downed power lines, trees & other debris in roadways. Downed lines can be energized and are VERY dangerous. Please continue to stay inside and let public safety officials respond to [#Zeta](#) hazards.

SOCIAL MEDIA POSTS

October 28, 2020



 nolaready • Following

 nolaready Can't stress enough how dangerous the roads are right now in #NOLA. Widespread downed trees & power lines. Also, many traffic lights are out. If you MUST drive tonight, be extremely cautious & treat intersections with lights out as four-way stops. #Zeta

76w

 safe..gospel_according_to_seth 2 years ago my son was ejected through a solid glass window. Where is the @safecamnola video??? Who is #jamal who called @911lapd 7 minutes after Seth exploded onto a balcony 12 stories below a non-permitted @airbnb @sonestahotels owned hotel. Why so much lying?

24w Reply

 stersok Hey this looks like my neighborhood in Norman right now.

76w 1 like Reply

 autochron 🙄

76w 1 like Reply

 jenniferwhitus Sending my favorite city love during this time

1

♡ 💬 🗑️

506 likes

OCTOBER 28, 2020

😊 Add a comment... Post

CAPTION: Can't stress enough how dangerous the roads are right now in [#NOLA](#). Widespread downed trees & power lines. Also, many traffic lights are out. If you MUST drive tonight, be extremely cautious & treat intersections with lights out as four-way stops. [#Zeta](#)

SOCIAL MEDIA POSTS

October 28, 2020



NOLA Ready @nolaready · 28 Oct 2020

Hurricane **#Zeta** is now expected to be a Category 2 hurricane at landfall, which means stronger, damaging winds in the **#NOLA** area. Finish your preparations this morning and be sheltered indoors by 2pm. ready.nola.gov pic.twitter.com/mlU6fuXhh3



NOLA Ready @nolaready · 28 Oct 2020

Power outages are possible with **#Zeta's** winds. Have flashlights handy, charge up your electronic devices, check on loved ones who are power dependent & lower your fridge temperature.

More tips: ready.nola.gov pic.twitter.com/Ja5cFwpWLC



NOLA Ready @nolaready · 28 Oct 2020

Trash & Recycling Update:

Wednesday's trash & recycling collection is occurring. Please secure your carts immediately after collection.

Thursday's collection will start at 8am. Residents with Thursday collection should place carts curbside between 6am and 8am Thursday. pic.twitter.com/l4Hyz7c3kG



NOLA Ready @nolaready · 28 Oct 2020

The **@SLFPAE** is closing flood gates in the federal levee system to prevent storm surge in **#NewOrleans** ahead of **#Zeta**. That includes the Lake Borgne Surge Barrier, which can be seen from space & is the largest design-build civil works project in the history of the Army Corps. pic.twitter.com/lrJnIAh23W



NOLA Ready @nolaready · 28 Oct 2020

Happening now: **@mayorcantrell** & **@CityOfNOLA** officials provide update on Hurricane **#Zeta**, whose impacts will be here in **#NOLA** by 2pm.

facebook.com/nolaready/vid...



NOLA Ready @nolaready · 28 Oct 2020

@mayorcantrell and **@CityOfNOLA** officials provide update on **#Zeta**:

facebook.com/nolaready/vid...



NOLA Ready @nolaready · 28 Oct 2020

Due to increased storm surge forecast, the **@SLFPAE** will be closing the Highway 90 & 11 roadway gates this afternoon.

These gates block storm surge from getting inside the levee system from Irish Bayou & Venetian Isles, where there is a voluntary evacuation in effect. pic.twitter.com/dzW0S1Tq0b



NOLA Ready @nolaready · 28 Oct 2020

Storms can be scary for kids. Talk to them about what's happening. And if you're hunkering down with people you don't normally live with, remember to protect against the spread of **#covid19**. pic.twitter.com/DeVQzDtTEJ



NOLA Ready @nolaready · 28 Oct 2020

The permanent pump stations along the lake are being closed. That keeps storm surge in Lake Pontchartrain out of the city and allows the **@swbneworleans** to pump down the level of **#nola** canals so that they're ready to receive rainwater. See London Ave. earlier today pic.twitter.com/TQpcNtLrBj



NOLA Ready @nolaready · 28 Oct 2020

We're ready to shelter in place in the **@CityOfNOLA** Emergency Operations Center. You should be too! **#Zeta** is approaching. pic.twitter.com/lDbYPcAq0d



NOLA Ready @nolaready · 28 Oct 2020

These outages are causing traffic light outages across the city. In case you needed another reason to stay off the roads right now! twitter.com/nolaready/stat...



NOLA Ready @nolaready · 28 Oct 2020

#Zeta's eyewall over **#NOLA** now. twitter.com/NWSNewOrleans/...



NOLA Ready @nolaready · 28 Oct 2020

VERY IMPORTANT MESSAGE twitter.com/NWSNewOrleans/...



NOLA Ready @nolaready · 28 Oct 2020

Hurricane Zeta's eye is moving into New Orleans now. Remember, do not go out into the eye as this storm is moving very quickly and winds will pick up again soon. More at ready.nola.gov pic.twitter.com/osrb3FXDWa



NOLA Ready @nolaready · 28 Oct 2020

Inside **#Zeta's** eyewall. **#nolaready** pic.twitter.com/LNhpUR5fll

October 28, 2020



NOLA Ready @nolaready · 28 Oct 2020

Report down or damaged power lines to 1-800-ENTERGY. Report downed trees to 3-1-1. And remember this isn't over. Winds picking back up after eye moved over city. [#Zeta pic.twitter.com/Oemb5vH1FA](#)



NOLA Ready @nolaready · 28 Oct 2020

We're tracking many downed power lines, trees & other debris in roadways. Downed lines can be energized and are VERY dangerous. Please continue to stay inside and let public safety officials respond to [#Zeta](#) hazards. pic.twitter.com/3MzhS20QOg



NOLA Ready @nolaready · 28 Oct 2020

Tonight, [@NewOrleansEMS](#) responded to a fatal electrocution related to a downed power line. There are many hazards out there right now. Please continue to stay indoors. [twitter.com/NewOrleansEMS/...](https://twitter.com/NewOrleansEMS/)



NOLA Ready @nolaready · 28 Oct 2020

Can't stress enough how dangerous the roads are right now in [#NOLA](#). Widespread downed trees & power lines. Also, many traffic lights are out. If you MUST drive tonight, be extremely cautious & treat intersections with lights out as four-way stops. [#Zeta pic.twitter.com/5YUNkyiyvp](#)

1 Day Post-Landfall

October 29

Key Messages:

- Be careful on the roads, if the streetlights are out treat it like a 4-way stop.
- Neutral ground parking ends today.
- If using a generator be safe by keeping outside, away from doors and windows.
- Damage and crisis cleanup resources.
- A debris removal contract is in place, have it ready for pickup by Nov. 2.

October 29, 2020

6:30 PM

City of New Orleans Provides Update on Hurricane Zeta Impacts, Clean-Up and Recovery Information

The City of New Orleans today provided an update on the impacts in the aftermath of Hurricane Zeta, which made landfall yesterday evening in Orleans Parish and the Southeastern Louisiana area. City, State and Federal agencies began damage assessments yesterday evening and are continuing to do so throughout this week. Below is a list of agency updates with relevant safety and recovery information.

Power Outages

As of this afternoon there were approximately 125,000 power outages reported for the New Orleans metro area. Entergy New Orleans is working as efficiently as possible to restore lost power. They are in the process of assessing the scale of the damage and moving quickly to make repairs. Entergy anticipates the majority of restoration will be complete by this weekend.

At the peak of outages, 73 sewage stations were without power. Entergy restoration has quickly lowered that number to 37, with additional restorations expected shortly. While the Sewerage and Water Board of New Orleans is not currently experiencing an overloading of the sewer system here in Orleans Parish, out of an abundance of caution, residents are asked to reduce the amount of wastewater leaving their homes if possible. That means doing a little less laundry and running the dishwasher fewer times. All wastewater is collected at our sewage pump stations throughout the city.

The City encourages all residents to stay safe during power outages with the following tips. Stay away from downed power lines and report immediately to Entergy at 1-800-ENTERGY (1-800-368-3749). Do not touch downed trees or power lines as wires may be energized. Treat every intersection with traffic lights out as a four-way stop. Operate generators safely:

- Operate generators in well ventilated locations outdoors away from all doors, windows and vent openings.
- Locate generators so that exhaust fumes cannot enter homes through windows, doors or other building openings.
- Do not refuel generators while they are running.
- Turn generators off and let them cool before refueling.
- Generators get extremely hot and will cause severe burns if not handled with caution.
- Do not store gas or flammable liquids in your home.
- Never try to power the house with a generator (back feeding); this is an extremely dangerous practice and could overload circuitry and burn down your home.

Medical Special Needs

The New Orleans Health Department and the Louisiana Department of Health are working with residents who are power dependent for medical reasons. As part of this initiative, the City will be opening three Oxygen Exchange sites across the city, where residents who are on oxygen can swap out an empty tank for a full tank, free of charge. The following locations will open at 8 a.m. to 6 p.m. beginning tomorrow, Oct. 30:

- New Orleans Fire Station 1, 2920 Magazine St.
- New Orleans Fire Station 27, 2118 Elysian Fields Ave.
- New Orleans Fire Station 40, 2500 General DeGaulle Drive

Security

During widespread power outages, the Louisiana National Guard will support the New Orleans Police Department with security at statics posts, including infrastructure sites and local businesses.

Roadway Clearing

The Departments of Parks and Parkways, Sanitation, Public Works, and Mosquito, Termite, and Rodent Control Board are working together with Entergy to clear debris from roadways, prioritizing major thoroughfares. The Louisiana National Guard is also providing assistance in route clearing and debris removal in Orleans Parish. There have been more than 800 tree emergencies reported, more than 200 Entergy poles down, and hundreds of traffic lights out.

Please call 3-1-1 to report downed trees or limbs in the right of way.

Residents are reminded to stay off the roads as much as possible, to use extreme caution around debris, and to treat intersections with lights out as four-way stops. The City is also asking residents to remove vehicles from neutral grounds to allow access for debris removal; however, the City will not issue parking tickets today for neutral ground parking.

The New Orleans Regional Transit Authority (RTA) began a phased reinstatement of bus service in the wake of Hurricane Zeta. See a list of major routes that will be operating hourly at norta.com, routes that are suspended due to road hazards and additional information at norta.com. The RTA will continue to restore service as conditions allow. For up-to-date real time information, riders are encouraged to download the GoMobile app or call Rideline at 504-248-3900 today until 9 p.m. or during regular business hours, 5 a.m. to 11 p.m.

Damaged Homes and Businesses

There have been some reports of structural damage to homes and businesses. Those with damage are asked to report information and photos to the State of Louisiana online survey at damage.la.gov. That information will help local, state, and federal officials understand the level of damage in Orleans Parish. Completion of this survey is not an application for or guarantee of assistance, nor does it initiate a claim to your insurance provider. Contact information will be used to provide information on resources available as well as how to apply for any assistance that may be available.

Volunteer organizations are offering assistance to residents whose homes were damaged. If you would like to request assistance with damage from Hurricane Zeta, please call the Crisis Clean Up Hotline at **(504) 350-0788**. They will connect you with volunteers from local organizations who can assist with fallen trees, tarping roofs, and debris removal. All services are free. Assistance is not guaranteed and depends on the volume of requests. The hotline will remain operational through Nov. 13.

Debris Removal

Regularly scheduled trash and recycling will continue. Additionally, the City of New Orleans is activating its post-storm debris removal contract to conduct storm-related cleanup. Residents are asked to collect major storm debris and place between the sidewalk and the street before Monday, Nov. 2, following the guidelines outlined below. The information below is for major storm debris. Small branches and yard waste can be cut, bundled and placed curbside on your regular second collection day.

As a reminder, commercial properties and those serviced by private trash contracts are responsible for their own debris removal. Please do not block intersections, sidewalks, or fire hydrants.

1. HOUSEHOLD SOLID WASTE

- Trash & recycling carts
- Bagged trash

2. STORM DEBRIS

- Drywall
- Lumber
- Plywood
- Pipe
- Shingles
- Carpet
- Furniture
- Mattresses

3. VEGETATIVE DEBRIS

- Branches
- Leaves and grass
- Logs

4. HOUSEHOLD APPLIANCES

- Household appliances like refrigerators, stoves, washers, dryings, A/C units, etc. Doors must be secured.

Residents conducting cleanup activities on their property are encouraged to operate chainsaws safely with the following tips:

- Be aware of overhead hazards such as power lines and dead limbs
- Wear eye protection, gloves and closed toe boots
- Avoid wearing loose clothing
- Do not cut anything above shoulder height

- Work with a partner when possible
- Do not refuel a hot chainsaw
- In the event of an accident, call 9-1-1 and hold direct pressure on wound

Visit ready.nola.gov for updated information on Hurricane Zeta response.

TEXT MESSAGES
October 29, 2020

NOLA Ready: Good morning, NOLA. Be very cautious on roads & treat intersections as 4-way stops if lights out. Thursday trash collection starts at 8am.

NOLA Ready: Neutral ground parking will end at 12 noon today. Please remove vehicles by that time. ready.nola.gov

NOLA Ready: If you are operating a generator, please make sure it is outside, away from your home & away from windows. More at ready.nola.gov/recovery

NOLA Ready: Damage to your home or business? Let us know at damage.la.gov. To request cleanup assistance from volunteer groups, call [504-520-9108](tel:504-520-9108)

NOLA Ready: Updated Crisis Cleanup number. If you would like to request volunteer cleanup assistance for damage on your property, call [504-350-0788](tel:504-350-0788)

NOLA Ready: City is activating a debris removal contract. Collect major storm debris & place curbside before Monday, Nov. 2nd. ready.nola.gov/recovery

NOLA Ready: Governor Edwards & Mayor Cantrell will provide updates on Hurricane Zeta recovery momentarily. Watch live at Facebook.com/nolaready/live

NOLA Ready: Need a meal or groceries because of Hurricane Zeta? Food distributions Friday Oct 30th. See locations at ready.nola.gov/food. Drive safely

SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following



nolaready Reminder if you have a regularly scheduled Thursday trash pickup, place carts curbside now. Collection will begin at 8am. We'll provide more details today on storm-related debris pickup. #Zeta

76w



Liked by tulaneu and 32 others

OCTOBER 29, 2020

Add a comment...



Post

CAPTION: Reminder if you have a regularly scheduled Thursday trash pickup, place carts curbside now. Collection will begin at 8am. We'll provide more details today on storm-related debris pickup. [#Zeta](#)

SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following

nolaready Neutral ground parking will end at noon. Please remove vehicles by that time. #zeta

Parks & Parkways crews are clearing debris from roadways & neutral grounds. That's why we're asking you to move vehicles if possible. The @CityOfNOLA will NOT issue parking tickets today for neutral ground parking. Thanks for cooperation as we begin the #Zeta cleanup process.

Edited · 76w

nolaready Our parks and parkways crews are addressing downed trees and limbs, which is why they need to access the neutral grounds.

76w 5 likes Reply

levanzell Y'all worried bout the wrong thing

76w Reply

65 likes
OCTOBER 29, 2020

Add a comment... Post

CAPTION: Neutral ground parking will end at noon. Please remove vehicles by that time. [#zeta](#)

Parks & Parkways crews are clearing debris from roadways & neutral grounds. That's why we're asking you to move vehicles if possible. The [@CityOfNOLA](#) will NOT issue parking tickets today for neutral ground parking. Thanks for cooperation as we begin the [#Zeta](#) cleanup process.

SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following



nolaready If you're using a generator, PLEASE be sure it is outside, away from your home, & away from windows. See more generator safety tips at ready.nola.gov/recovery #Zeta

76w



Liked by tulaneu and 17 others

OCTOBER 29, 2020



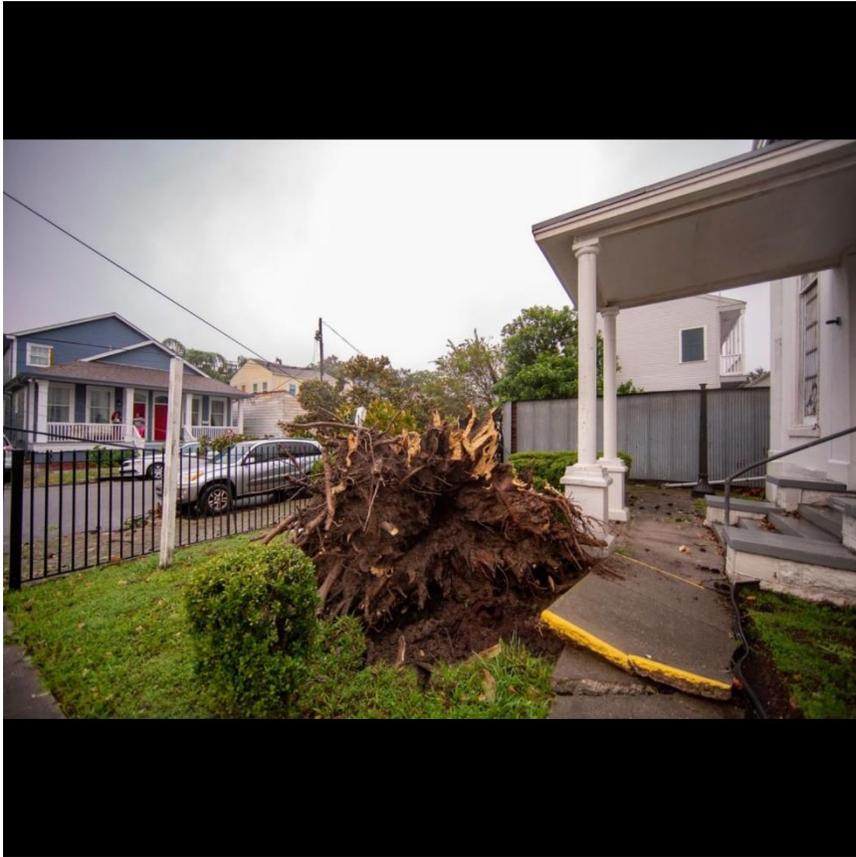
Add a comment...

Post

CAPTION: If you're using a generator, PLEASE be sure it is outside, away from your home, & away from windows. See more generator safety tips at ready.nola.gov/recovery #Zeta

SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following



nolaready Damage to your home or business? Let us know at damage.la.gov. To request cleanup assistance from volunteer groups, call 504-350-0788. More at ready.nola.gov/recovery

Edited · 76w



snapswithatwist @tamu_ortenzio

76w Reply



Liked by tulaneu and 52 others

OCTOBER 29, 2020



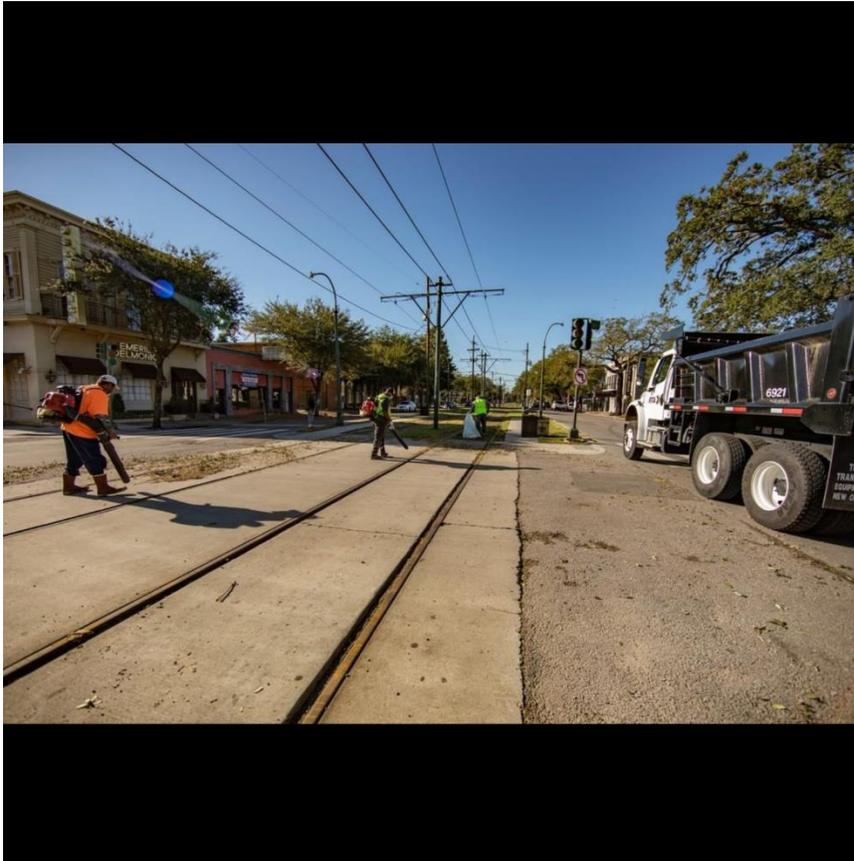
Add a comment...

Post

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SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following



nolaready • The @neworleansrta continues to assess impacts from Hurricane #Zeta. Meanwhile, all transit services remain suspended. More more info, visit norta.com or call Rideline at 504-248-3900.

76w



43 likes

OCTOBER 29, 2020



Add a comment...

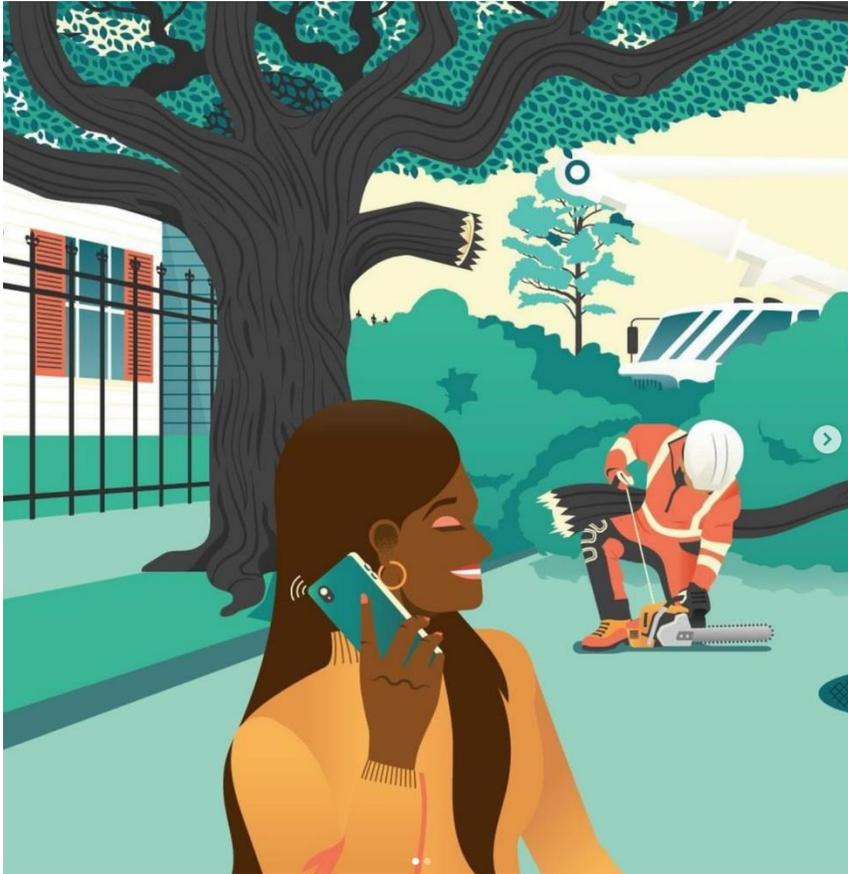


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SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following



nolaready Reminder to avoid hazards in the roadway!

Call 311 to report downed trees/limbs
Call 1-800-ENERGY to report downed power lines

ready.nola.gov/recovery

76w



Liked by [tulaneu](#) and 22 others

OCTOBER 29, 2020

Add a comment...

Post

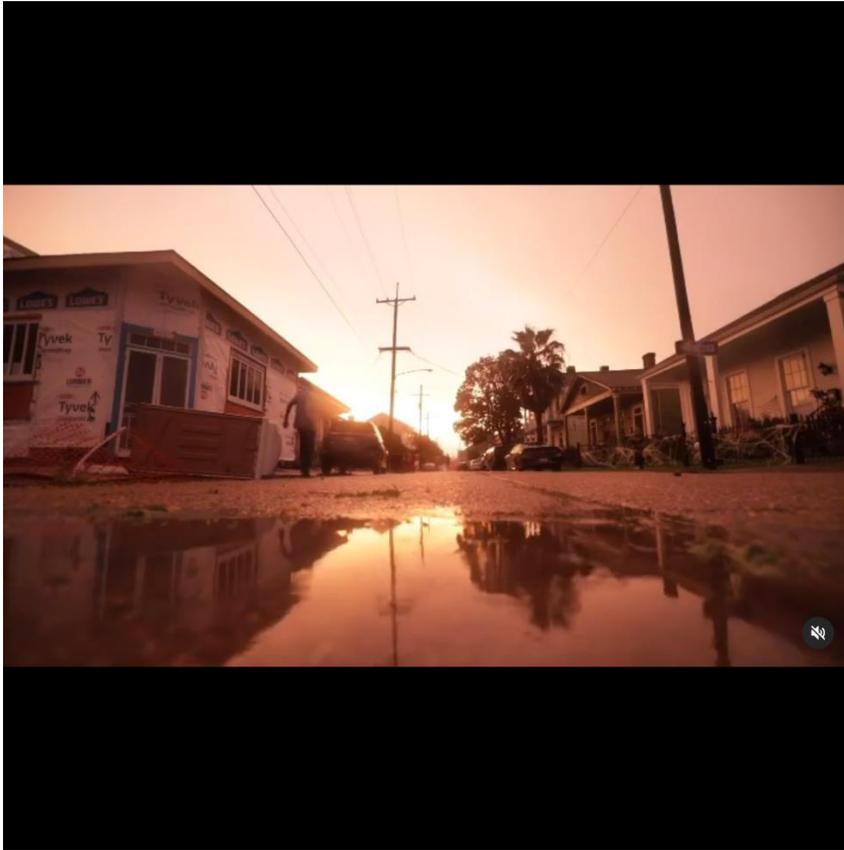
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ready.nola.gov/recovery

SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following



nolaready We're cleaning up in #NOLA post #Zeta. Remember to protect against the spread of #COVID19 during recovery activities.

ready.nola.gov/recovery

76w



569 views

OCTOBER 29, 2020



Add a comment...

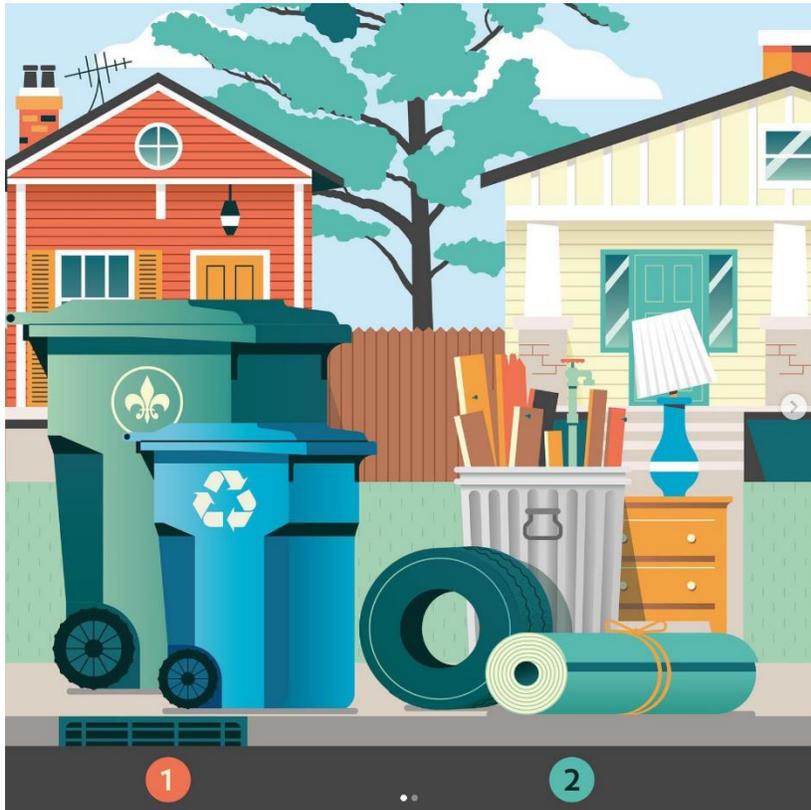
Post

CAPTION: We're cleaning up in [#NOLA](#) post [#Zeta](#). Remember to protect against the spread of [#COVID19](#) during recovery activities.

ready.nola.gov/recovery

SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following
New Orleans, Louisiana



nolaready Have storm debris? The @CityOfNOLA is activating a debris removal contract for cleanup. Collect major storm debris & place between the sidewalk & the street before Monday, Nov. 2nd.

- 1 Trash
- 2 Storm debris
- 3 Vegetative debris
- 4 Household appliances

More: ready.nola.gov/recovery

Edited · 76w



Liked by tulaneu and 38 others

OCTOBER 29, 2020

Add a comment...



Post

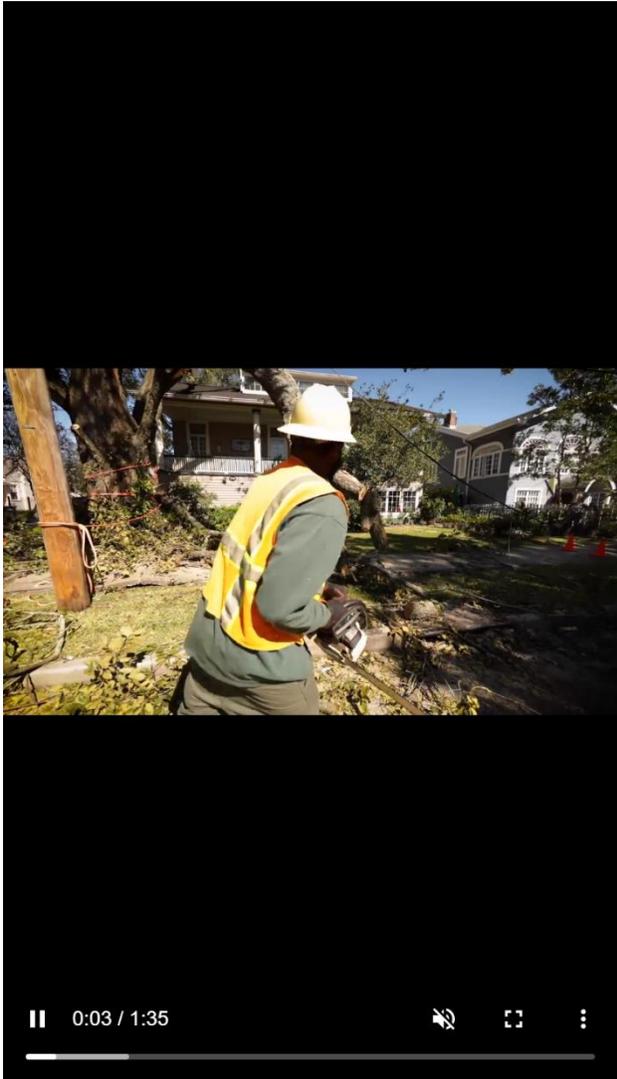
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More: ready.nola.gov/recovery

SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following



nolaready Tree Emergencies

Our Parks & Parkways crews are pretty amazing. See them in action responding to the more than 800 tree emergencies reported in #NOLA post #Zeta.

76w



1,247 views

OCTOBER 29, 2020



Add a comment...

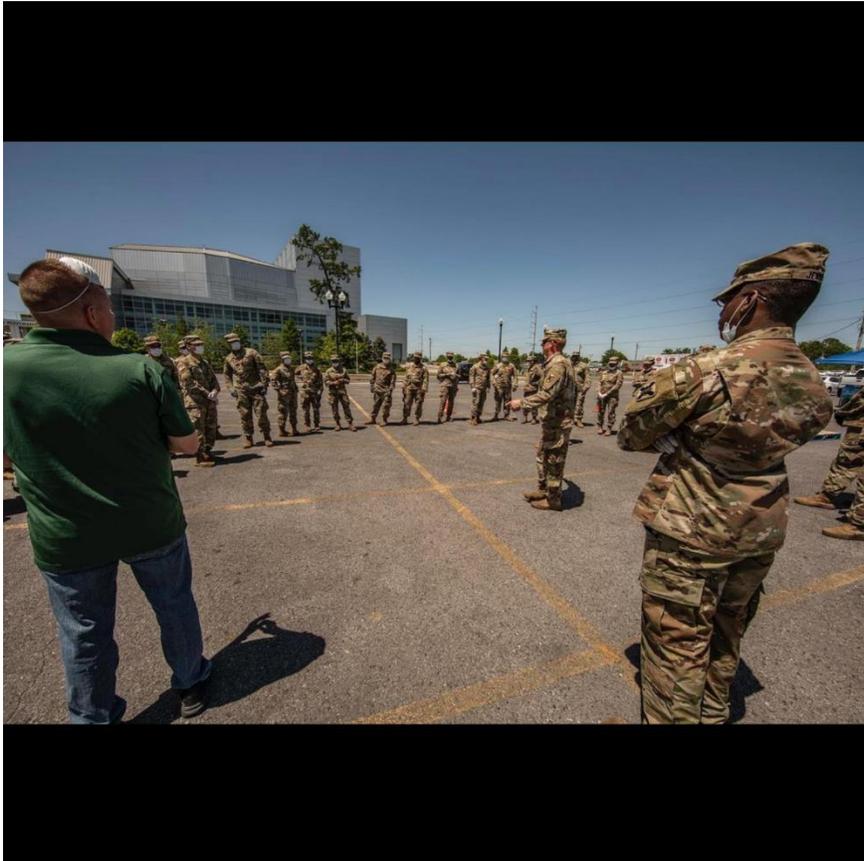
Post

CAPTION: Tree Emergencies

Our Parks & Parkways crews are pretty amazing. See them in action responding to the more than 800 tree emergencies reported in [#NOLA](#) post [#Zeta](#).

SOCIAL MEDIA POSTS

October 29, 2020



nolaready • Following
New Orleans, Louisiana



The @lanationalguard is on the ground in #NewOrleans helping with post-storm recovery. Teams are assisting with route clearing, debris removal & security at static posts, including infrastructure sites & local businesses. #thankyou

76w



Liked by tulaneu and 85 others

OCTOBER 29, 2020



Add a comment...

Post

CAPTION: The [@lanationalguard](#) is on the ground in [#NewOrleans](#) helping with post-storm recovery. Teams are assisting with route clearing, debris removal & security at static posts, including infrastructure sites & local businesses. [#thankyou](#)

SOCIAL MEDIA POSTS

October 29, 2020



NOLA Ready @nolaready · 29 Oct 2020
Traffic lights are out at many intersections in **#NOLA**. Remember to treat these intersections as four-way stops!
 pic.twitter.com/lfczZLNvHb



NOLA Ready @nolaready · 29 Oct 2020
Reminder if you have a regularly scheduled Thursday trash pickup, place carts curbside now. Collection will begin at 8am. We'll provide more details today on storm-related debris pickup. **#Zeta** pic.twitter.com/Q591fALEga



NOLA Ready @nolaready · 29 Oct 2020
Neutral ground parking will end at noon. Please remove vehicles by that time. **#Zeta** pic.twitter.com/XgDj1VTeqG



NOLA Ready @nolaready · 29 Oct 2020
If you're using a generator, PLEASE be sure it is outside, away from your home, & away from windows. See more generator safety tips at ready.nola.gov/recovery **#Zeta** pic.twitter.com/nisQoCPiSE



NOLA Ready @nolaready · 29 Oct 2020
Damage to your home or business from **#Zeta**? Submit information & photos at damage.la.gov.
twitter.com/GOHSEP/status/...



NOLA Ready @nolaready · 29 Oct 2020
The **@neworleansrta** continues to assess impacts from Hurricane **#Zeta**. Meanwhile, all transit services remain suspended. More more info, visit norta.com or call Rideline at 504-248-3900. pic.twitter.com/c4bZE8ofHp



NOLA Ready @nolaready · 29 Oct 2020
Reminder to avoid hazards in the roadway!
 Call 311 to report downed trees/limbs
 Call 1-800-ENTERGY to report downed power lines

ready.nola.gov/recovery pic.twitter.com/Sci0rAVcCu



NOLA Ready @nolaready · 29 Oct 2020
Parks & Parkways crews are clearing debris from roadways & neutral grounds. That's why we're asking you to move vehicles if possible. The **@CityOfNOLA** will NOT issue parking tickets today for neutral ground parking. Thanks for cooperation as we begin the **#Zeta** cleanup process. twitter.com/nolaready/stat...



NOLA Ready @nolaready · 29 Oct 2020
Damage to your home or business? Let us know at damage.la.gov. To request cleanup assistance from volunteer groups, call 504-350-0788. More at ready.nola.gov/recovery pic.twitter.com/6BdAQAP2Ah



NOLA Ready @nolaready · 29 Oct 2020
We're cleaning up in **#NOLA** post **#Zeta**. Remember to protect against the spread of **#COVID19** during recovery activities.

ready.nola.gov/recovery pic.twitter.com/xevPV6u5GH



NOLA Ready @nolaready · 29 Oct 2020
Have storm debris? The **@CityOfNOLA** is activating a debris removal contract for cleanup. Collect major storm debris & place between the sidewalk & the street before Monday, Nov. 2nd.

- 1 Trash
- 2 Storm debris
- 3 Vegetative debris
- 4 Household appliances

More: ready.nola.gov/recovery pic.twitter.com/tb5Nj4I4DA



NOLA Ready @nolaready · 29 Oct 2020
Happening now: **@LouisianaGov**, **@mayorcantrell** & regional parish presidents provide update on Hurricane **#Zeta** recovery.

facebook.com/58280085542323...



NOLA Ready @nolaready · 29 Oct 2020
Are you in need of meals or groceries because of **#HurricaneZeta**? See this list of food distribution sites for tomorrow, Fri Oct 30th. Thank you to our community partners for stepping up and feeding **#NOLA**. 
pic.twitter.com/jNh8Gf38YU



NOLA Ready @nolaready · 29 Oct 2020
Our Parks & Parkways crews are pretty amazing. See them in action responding to the more than 800 tree emergencies reported in **#NOLA** post **#Zeta**.
pic.twitter.com/l5rSNhVpO



NOLA Ready @nolaready · 29 Oct 2020
The **@LANationalGuard** is on the ground in **#NewOrleans** helping with post-storm recovery. Teams are assisting with route clearing, debris removal & security at static posts, including infrastructure sites & local businesses. **#ThankYou** pic.twitter.com/2jmTedNHsk

2 Days Post-Landfall

October 30

Key Messages:

- Service updates for: COVID-19, food, oxygen, charging stations and tarps.
- Tree clean-up and chainsaw safety.

PRESS RELEASE

October 30, 2020

10:34 AM

City of New Orleans, City Council to Provide Tarps for Roofs Damaged by Hurricane Zeta

The City of New Orleans, in partnership with the New Orleans City Council, will distribute temporary 20 foot by 20 foot tarps for residents and businesses that experienced roof damage due to Hurricane Zeta.

On Saturday, Oct. 31, tarps will be available at seven distribution sites--at least one in each City Council District--from 9 a.m. to 12 p.m. as supplies last. Individuals will be asked to provide an address of the damaged property. The tarp distribution locations are as follows:

District A: Mid-City Library, 4140 Canal St.

District B: Dryades YMCA, 2220 Oretha Castle Haley Blvd.

District C (West Bank): Arthur Monday Center, 1111 Newton St.

District C (East Bank): New Orleans Center for Creative Arts, Chartres Street and Homer Plessy Way

District D: Intersection of Desire and Law Streets

District E (New Orleans East): St. Maria Goretti Church, 7300 Crowder Blvd.

District E (Lower 9th Ward): New Philippians Missionary Baptist Church, 5234 N. Claiborne Ave.

Tarps were made available by the Louisiana National Guard.

TEXT MESSAGES
October 30, 2020

NOLA Ready: Updates on service status: drive-thru COVID testing available; food distro location change; oxygen exchange available. ready.nola.gov

NOLA Ready: City of NOLA & City Council will provide tarps for damaged roofs at 7 locations on Sat., 9am-12pm or until supplies last. ready.nola.gov

NOLA Ready: Mayor Cantrell & City officials providing New Orleans update on Zeta recovery momentarily. Watch live at Facebook.com/nolaready/live

NOLA Ready: The Algiers Point-Canal St. ferry & the Canal streetcar lines are now operational. Call [504-248-3900](tel:504-248-3900) or go to norta.com for more RTA info.

NOLA Ready: Entergy New Orleans has restored 100,000 NOLA customers & tonight provided timeline for remaining. Details at entergynewsroom.com

SOCIAL MEDIA POSTS

October 30, 2020

Hurricane Zeta Food Distributions



Culture Aid NOLA

Time: Starting at 11am

Location: 1835 St. Roch Avenue



NOLA Tree Project

Time: 11am-3pm

Location: 1509 Filmore Ave



District E Free Sandwich Giveaway L9

Time: Starting at 12pm

Location: 5234 N. Claiborne Ave



District E Free Sandwich Giveaway NOLA East

Time: Starting at 12pm

Location: 7300 Crowder Blvd



District C Food Pantry & Free Sandwich Giveaway

Time: 9:30am-12pm

Location: 1111 Newton St (Arthur Monday Center)



nolaready • Following



nolaready Are you in need of meals or groceries because of #HurricaneZeta? See this list of food distribution sites for TODAY, Fri Oct 30th. Thank you to our community partners for stepping up and feeding #NOLA.

NOTE: There has been a location change after we posted yesterday for New Orleans East - St. Maria Goretti Church!

76w



52 likes

OCTOBER 30, 2020



Add a comment...

Friday, October 30th

CAPTION: Are you in need of meals or groceries because of [#HurricaneZeta](#)? See this list of food distribution sites for TODAY, Fri Oct 30th. Thank you to our community partners for stepping up and feeding [#NOLA](#).

NOTE: There has been a location change after we posted yesterday for New Orleans East - St. Maria Goretti Church!

SOCIAL MEDIA POSTS

October 30, 2020



nolaready • Following
New Orleans City Hall



nolaready @mayorcantrell & @cityofnola officials are meeting with @fema Administrator Pete Gaynor & @louisiana_gov this morning to discuss Hurricane #Zeta recovery efforts. #nolaready

76w



71 likes

OCTOBER 30, 2020



Add a comment...

Post

CAPTION: [@mayorcantrell](#) & [@cityofnola](#) officials are meeting with [@fema](#) Administrator Pete Gaynor & [@louisiana_gov](#) this morning to discuss Hurricane [#Zeta](#) recovery efforts. [#nolaready](#)

SOCIAL MEDIA POSTS

October 30, 2020

Hurricane Zeta Tarp Distribution



-  **District A: Mid-City Library**
4140 Canal St
-  **District B: Dryades YMCA**
2220 Oretha Castle Haley Blvd
-  **District C: Arthur Monday Center**
1111 Newton St
-  **District C: New Orleans Center for Creative Arts**
Chartres Street and Homer Plessy Way
-  **District D**
Intersection of Desire and Law Streets
-  **District E: St. Maria Goretti Church**
7300 Crowder Blvd
-  **District E: New Philippians Missionary Baptist Church**
5234 N. Claiborne Ave

Saturday, October 31st: 9am-12pm



nolaready • Following



nolaready On Saturday, the @cityofnola, in partnership with the New Orleans City Council, will distribute 20x20 ft tarps for residents and businesses that experienced roof damage due to #HurricaneZeta.

The tarps will be available on Saturday, October 31, from 9am-12pm or until supplies run out. Come by and get a free tarp if you need one.

Find additional recovery information at ready.nola.gov/recovery

Edited · 76w



27 likes

OCTOBER 30, 2020



Add a comment...

Post

CAPTION: On Saturday, the [@cityofnola](https://www.cityofneworleans.gov/), in partnership with the New Orleans City Council, will distribute 20x20 ft tarps for residents and businesses that experienced roof damage due to [#HurricaneZeta](https://www.cityofneworleans.gov/hurricane-zeta/).

The tarps will be available on Saturday, October 31, from 9am-12pm or until supplies run out. Come by and get a free tarp if you need one.

Find additional recovery information at ready.nola.gov/recovery

SOCIAL MEDIA POSTS

October 30, 2020



nolaready • Following



nolaready Latest on #Zeta recovery

@mayorcantrell and @cityofnola officials provide update on #Zeta recovery.

76w



1,532 views

OCTOBER 30, 2020



Add a comment...

Post

CAPTION: Latest on [#Zeta](#) recovery

[@mayorcantrell](#) and [@cityofnola](#) officials provide update on [#Zeta](#) recovery.

SOCIAL MEDIA POSTS

October 30, 2020



 nolaready • Following

 nolaready Parks & Parkways are out there today responding to tree emergencies around New Orleans. Here they are, moving a fallen tree off a roof on Grand Route St. John St.

Reminder to call 3-1-1 to report downed trees in the street.

76w

 gabarnet @mcduffjones @donnaemuller @abarnet13

76w Reply

 gabarnet Downed tree on a power line in front of my house and no one has appeared yet - despite numerous calls. Blocking sidewalk with power line and not one truck or inspection yet. @nolaready

76w Reply

107 likes

OCTOBER 30, 2020

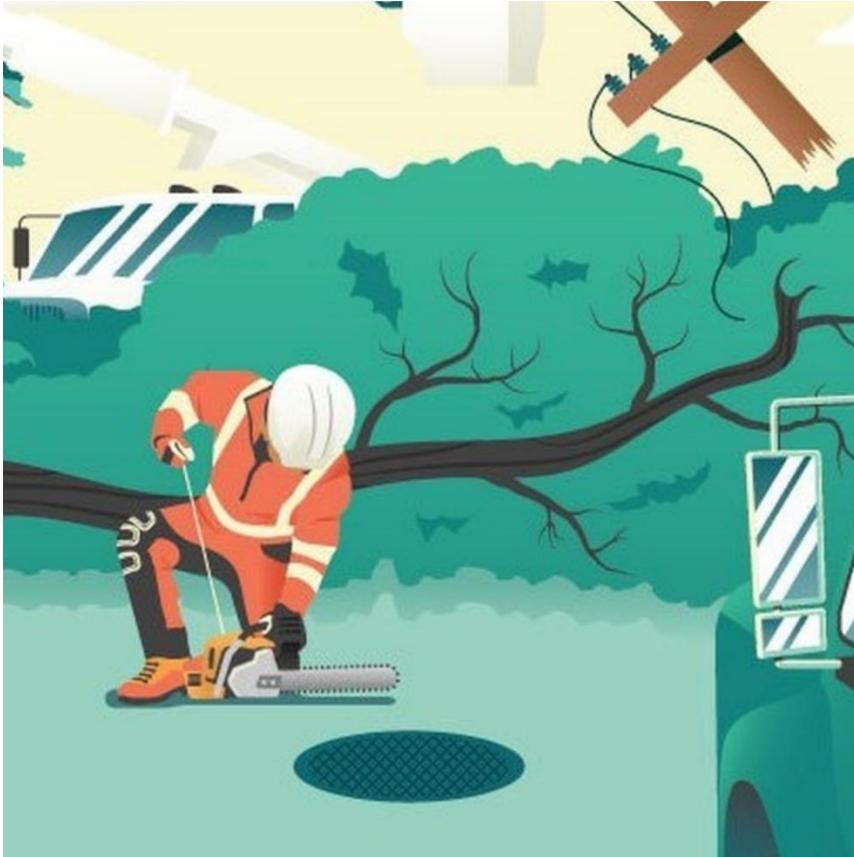
 Add a comment... 

CAPTION: Parks & Parkways are out there today responding to tree emergencies around New Orleans. Here they are, moving a fallen tree off a roof on Grand Route St. John St.

Reminder to call 3-1-1 to report downed trees in the street.

SOCIAL MEDIA POSTS

October 30, 2020



nolaready • Following



nolaready When operating a chainsaw for #Zeta recovery and cleanup, make sure to do so safely:

- ◆ Be aware of overhead hazards such as power lines and dead limbs
- ◆ Wear eye protection, gloves and closed toe boots
- ◆ Avoid wearing loose clothing
- ◆ Do not cut anything above shoulder height
- ◆ Work with a partner when possible
- ◆ Do not refuel a hot chainsaw
- ◆ In the event of an accident, call 9-1-1 and hold direct pressure on wound

76w



18 likes

OCTOBER 30, 2020



Add a comment...

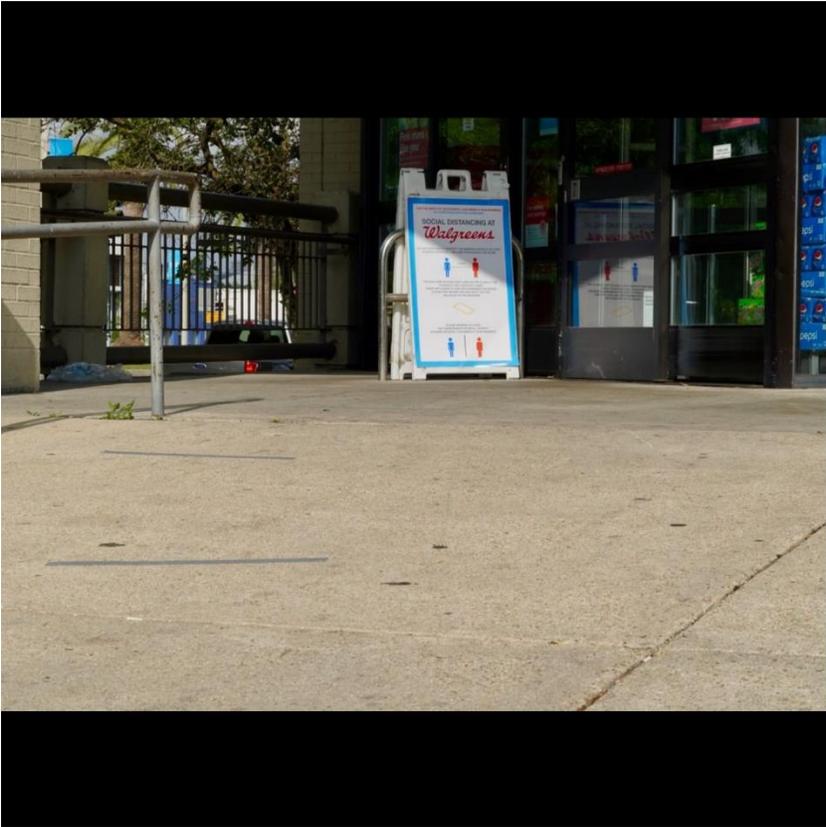
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- ◆ Do not cut anything above shoulder height
- ◆ Work with a partner when possible
- ◆ Do not refuel a hot chainsaw
- ◆ In the event of an accident, call 9-1-1 and hold direct pressure on wound

SOCIAL MEDIA POSTS

October 30, 2020



 nolaready • Following

 nolaready See a list of pharmacies and their current status post Hurricane #Zeta at ready.nola.gov. We'll keep this updated as information is available.

76w

28 likes
OCTOBER 30, 2020

 Add a comment... Post

CAPTION: See a list of pharmacies and their current status post Hurricane [#Zeta](https://ready.nola.gov) at ready.nola.gov. We'll keep this updated as information is available.

SOCIAL MEDIA POSTS

October 30, 2020



 nolaready  • Following ...

 nolaready  Oxygen exchanges at three locations in #NOLA for oxygen-dependent residents to swap empty tanks for full ones, free of charge.

-  NOFD Station 1, 2920 Magazine St.
-  NOFD Station 27, 2118 Elysian Fields Ave.
-  NOFD Station 40, 2500 General DeGaulle Dr.

ready.nola.gov

76w

 Liked by [imaginewaterworks](#) and 86 others

OCTOBER 30, 2020

 Add a comment...

[Post](#)

CAPTION: Oxygen exchanges at three locations in [#NOLA](#) for oxygen-dependent residents to swap empty tanks for full ones, free of charge.

-  NOFD Station 1, 2920 Magazine St.
-  NOFD Station 27, 2118 Elysian Fields Ave.
-  NOFD Station 40, 2500 General DeGaulle Dr.

ready.nola.gov

SOCIAL MEDIA POSTS

October 30, 2020



nolaready • Following

nolaready In need of a place to charge up? @imaginewaterworks and Imagine Mutual Aid - New Orleans have launched a Community Power Map and has several charging stations already confirmed across the city.

More info + view the map here: <https://www.imaginewaterworks.org/community-power-map/>

These are locations where folks have offered to host an extension cord for folks to charge up for free (yellow pins) or in exchange for supporting their business (purple pins). Some residents and businesses are also offering wifi.

Edited · 76w

shulmands131 This is kinda great. 76w 1 like Reply

imaginewaterworks Thank you so much for sharing! Quick correction, this has no formal affiliation with "Mutual Aid - New Orleans" though we do coordinate with them and think they are awesome :) Our group is "Imagine Mutual Aid" on Facebook, or the Mutual Aid Response Network as a whole. 76w 1 like Reply

Liked by **imaginewaterworks** and 97 others

OCTOBER 30, 2020

Add a comment... Post

CAPTION: In need of a place to charge up? @imaginewaterworks and Imagine Mutual Aid - New Orleans have launched a Community Power Map and has several charging stations already confirmed across the city.

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SOCIAL MEDIA POSTS

October 30, 2020



NOLA Ready @nolaready · 30 Oct 2020

UPDATE: There has been a location change for New Orleans East - St. Maria Goretti Church!

Are you in need of meals or groceries because of **#HurricaneZeta**? See this list of food distribution sites for TODAY, Fri Oct 30th. Thank you to our community partners for feeding **#NOLA**. pic.twitter.com/l9a1Lai1Rp



NOLA Ready @nolaready · 30 Oct 2020

.@mayorcantrell & @CityOfNOLA officials are meeting with @fema Administrator @FEMA_Pete & @LouisianaGov this morning to discuss Hurricane **#Zeta** recovery efforts. **#NOLAReady** pic.twitter.com/Bl1sizk98l



NOLA Ready @nolaready · 30 Oct 2020

On Sat, @cityofnola and @NOLACityCouncil will distribute 40x40 foot tarps for residents and businesses that experienced roof damage due to **#Zeta**.

 The tarps will be available on Sat, Oct 31, from 9am-12pm or until supplies run out.

More recovery info at ready.nola.gov/recovery pic.twitter.com/jGqKcPmPc4



NOLA Ready @nolaready · 30 Oct 2020

Entergy expects to begin providing restoration times today. Thank you to everyone for your ongoing patience as thousands of infrastructure & public safety workers respond to **#Zeta**'s impacts. twitter.com/EntergyNOLA/st...



NOLA Ready @nolaready · 30 Oct 2020

Text ZETA to 888777 for text updates!
twitter.com/SaraOdette/sta...



NOLA Ready @nolaready · 30 Oct 2020

.@mayorcantrell and @cityofnola officials provide update on **#Zeta** recovery

facebook.com/nolaready/vide...



NOLA Ready @nolaready · 30 Oct 2020

Operate chainsaws safely:

- ◆ Be aware of overhead hazards
 - ◆ Wear eye protection, gloves & closed toe boots
 - ◆ Don't wear loose clothes
 - ◆ Don't cut above shoulder height
 - ◆ Work with a partner
 - ◆ Don't refuel a hot chainsaw
 - ◆ If there's an accident, call 911 & hold pressure on wound
- pic.twitter.com/1anEKHB6Go



NOLA Ready @nolaready · 30 Oct 2020

See a list of pharmacies and their current status post Hurricane **#Zeta** at ready.nola.gov. We'll keep this updated as information is available. pic.twitter.com/K1ujQ8rutx



NOLA Ready @nolaready · 30 Oct 2020

Oxygen exchanges at three locations in **#NOLA** for oxygen-dependent residents to swap empty tanks for full ones, free of charge.

-  NOFD Station 1, 2920 Magazine St.
-  NOFD Station 27, 2118 Elysian Fields Ave.
-  NOFD Station 40, 2500 General DeGaulle Dr.

ready.nola.gov/incident/tropi... pic.twitter.com/BwJL1Ndt5v

3 Days Post-Landfall

October 31

Key Messages:

- Service updates for: stop signs, oxygen, charging stations and tarps.
- Energy service update
- Garbage and debris pick-up plan
- Generator safety
- Volunteer recruitment
- Halloween safety with COVID-19 and Zeta impacts

October 31, 2020

11:03 AM

City of New Orleans Provides Update on Hurricane Zeta Clean Up and Recovery Efforts

Today, the City of New Orleans provided an update on a phased-approach for cleanup and recovery efforts following Hurricane Zeta, which includes garbage and recycling collection; roadway, park and playground cleanup; as well as emergency debris removal. Public safety is our priority; residents are reminded to use extreme caution around debris and to report downed trees or limbs in the public right-of-way to 311.

Phase 1 – Garbage and Recycling (Ongoing)

Regularly scheduled garbage and recycling collections continue for those properties that are eligible for these City services. Residents are advised to adhere to the following household solid waste guidelines:

HOUSEHOLD SOLID WASTE (these are items for pickup during regularly scheduled collections)

- Trash/garbage (place items in bags before placing in carts) and recycling carts
- Bulky waste -second collection day (Wednesdays in the French Quarter/DDD) only: Up to six bags of leaves and up to six secured **bundles** of tree limbs cut in lengths of 4' or less and less than 12" in diameter. See nola.gov/sanitation for complete bulky waste collection guidelines

Phase 2 – Roadway Clearing (Underway)

The Departments of Parks and Parkways; Sanitation; Public Works; The Mosquito, Termite, and Rodent Control Board; and the Louisiana National Guard continue to clear streets, parks and playgrounds as well as remove items from major thoroughfares. In the last 72 hours, there have been more than 800 tree emergencies, over 200 downed Entergy poles, and hundreds of traffic light issues reported.

Phase 3 – Emergency Debris Removal (Begins Friday, Nov. 6, following Phase 2)

The City of New Orleans has activated its emergency debris removal contracts to assist with post storm-related cleanup. To allow residents additional time to organize debris and ensure safety during collection, removals will begin on Friday, Nov. 6 once roadway clearing activity has been completed.

Residents are advised to adhere to the following storm debris guidelines.

STORM DEBRIS SEGREGATED BY THE FOLLOWING CATEGORIES FOR REMOVAL BY THE CITY’S EMERGENCY DEBRIS CONTRACTORS:

CONSTRUCTION DEBRIS (EXCLUDES MATERIALS CONTAINING ASBESTOS OR CREOSOTE-TREATED LUMBER)

- drywall
- lumber
- plywood
- pipe
- shingles
- carpet
- furniture
- mattresses

VEGETATIVE DEBRIS

- branches
- leaves and grass
- logs

HOUSEHOLD APPLIANCES (WHITE GOODS AND DOORS MUST BE SECURED AND COMPRESSORS REMOVED)

- refrigerators/freezers
- washers/dryers
- water heaters
- stoves, ovens and dishwashers
- air conditioning units

Reminders:

- Debris must be placed between the sidewalk and the curb for removal by the City or its contractors.
- Avoid placement of storm debris waste under or on power lines, near trees, utility poles/boxes, fire hydrants, behind parked cars or on neutral grounds.
- Only debris resulting from Hurricane Zeta is eligible for removal by the City’s emergency debris removal contractors.

- Any work done by contractors is ineligible for debris removal services by the City or its contractors
- Commercial properties and properties serviced by private trash contracts are ineligible to receive bulk waste collection or debris removal services by the City or its contractors.
- Trees on private property are the responsibility of the property owner

Visit ready.nola.gov for updated information on Hurricane Zeta response.

TEXT MESSAGES
October 31, 2020

NOLA Ready: Oxygen exchange at three fire stations; medical device charging at Rosenwald; more for people w/ special needs at ready.nola.gov/oxygen

NOLA Ready: Trash collection will take 6 bags of leaves & 6 bundles of branches. Larger storm debris removal starts Nov.6. ready.nola.gov/recovery

NOLA Ready: Some elderly & disabled New Orleanians are requesting post-Zeta cleanup help. Interested in volunteering? Go to ready.nola.gov/helpout

NOLA Ready: Halloween safety tips: Drivers & trick-or-treaters, be extra cautious with lights out & debris in roads/sidewalks. Follow COVID guidelines

SOCIAL MEDIA POSTS

October 31, 2020



CAPTION: Need a charge? See locations at ready.nola.gov/charge

Select NORD rec centers will be open to the public still without power from Hurricane [#Zeta](#) to charge phones and small devices on Saturday, Oct. 31 from 9am-2pm.

🔌⚡ Rec Center Charging sites:

- Annunciation
- Cut Off
- Rosenwald
- St. Bernard
- Stallings St. Claude

🔌⚡ Community Power Stations: imaginewaterworks and Imagine Mutual Aid - New Orleans have launched a Community Power Map and has several charging stations already confirmed across the city.

More info + view the map here: <https://www.imaginewaterworks.org/community-power-map/>

These are locations where folks have offered to host an extension cord for folks to charge up for free (yellow pins) or in exchange for supporting their business (purple pins). Some residents and businesses are also offering free wifi.

[#ENTERGY](#): If you are still without power, check out the restoration timeline at entergynewsroom.com

SOCIAL MEDIA POSTS

October 31, 2020



nolaready • Following



nolaready Free tarp distribution today! @cityofnola, in partnership with the @NOLACityCouncil will distribute 20x20 ft tarps for residents and businesses that experienced roof damage due to #HurricaneZeta.

The tarps will be available from 9am-12pm or until supplies run out

Locations at ready.nola.gov

Edited · 76w



newlowprice Are there any MRE's



76w Reply



76 likes

OCTOBER 31, 2020



Add a comment...

Post

CAPTION: Free tarp distribution today! @cityofnola, in partnership with the @NOLACityCouncil will distribute 20x20 ft tarps for residents and businesses that experienced roof damage due to #HurricaneZeta.

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Locations at ready.nola.gov

SOCIAL MEDIA POSTS

October 31, 2020



 nolaready • Following

 nolaready • While @roadworknola is deploying temporary stop signs at major intersections, some neighbors have put out reminders too. Be safe and responsible after #zeta. Treat intersections with traffic lights out as four-way stops.

76w

 loredrummer 😊

76w Reply

 _mphs_made_901 I drove by the yesterday! #nolahalloween #memphistonola

76w Reply

123 likes

OCTOBER 31, 2020

 Add a comment...

Post

CAPTION: While @roadworknola is deploying temporary stop signs at major intersections, some neighbors have put out reminders too. Be safe and responsible after #zeta. Treat intersections with traffic lights out as four-way stops.

SOCIAL MEDIA POSTS

October 31, 2020



nolaready • Following
New Orleans, Louisiana



nolaready Operating a generator?

- 👉 Operate generators in well ventilated locations outdoors away from all doors, windows and vent openings.
- 👉 Locate generators so that exhaust fumes cannot enter homes through windows, doors or other building openings.
- 👉 Do not refuel generators while they are running.
- 👉 Turn generators off and let them cool before refueling.
- 👉 Generators get extremely hot and will cause severe burns if not handled with caution.
- 👉 Do not store gas or flammable liquids in your home.

Edited · 76w



eighthkid Been running mine 14 hours a day since Thursday. God bless them but they are dangerous for sure.

76w Reply



54 likes

OCTOBER 31, 2020



Add a comment...

Post

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SOCIAL MEDIA POSTS

October 31, 2020



 nolaready • Following

 nolaready #Zeta debris removal in #NewOrleans will be phased. Details at ready.nola.gov/recovery/#debris

Phase 1: Trash, Recycling & Bundled Vegetation
Regularly scheduled trash & recycling collection will continue. That includes trash carts, recycling carts, 6 bags of leaves & 6 bundles of branches on your 2nd collection day.

Phase 2: Road Clearing
The @cityofnola will continue to clear debris from streets, parks & playgrounds. Residents do not have to do anything related to Phase 2.

Phase 3: Emergency Debris Removal
Emergency debris removal will begin Fri., Nov. 6. Prepare #Zeta-related debris in sections:

- 1] Trash/recycling
- 2] Storm debris (shingles, drywall, etc.)
- 3] Vegetation (logs, leaves, branches)
- 4] Appliances

76w

48 likes
OCTOBER 31, 2020

Add a comment... Post

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SOCIAL MEDIA POSTS

October 31, 2020



nolaready • Following



nolaready Want to volunteer to help your neighbors with post-storm clean up and relief efforts from #HurricaneZeta? Check out some great volunteer opportunities here: ready.nola.gov/incident/tropical-storm-zeta/volunteer/

76w



33 likes

OCTOBER 31, 2020



Add a comment...

Post

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SOCIAL MEDIA POSTS

October 31, 2020



nolaready • Following



nolaready Check out ready.nola.gov/charge for options to charge electronic devices. #zeta

76w



34 likes

OCTOBER 31, 2020

Add a comment...

Post

CAPTION: Check out ready.nola.gov/charge for options to charge electronic devices. [#zeta](#)

SOCIAL MEDIA POSTS

October 31, 2020



nolaready • Following



nolaready Very successful tarp giveaway today to help residents & businesses that experienced roof damage from Hurricane #Zeta. Huge thanks to the #NOLACityCouncil for manning the distribution sites. #nolaready #teamwork

76w



46 likes

OCTOBER 31, 2020



Add a comment...



Post

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SOCIAL MEDIA POSTS

October 31, 2020



nolaready • Following



nolaready Happy Halloween! 🎃 Halloween this year is occurring during a pandemic, and 3 days after #NOLA was hit hard by #Zeta. Power outages remain widespread, so here are some tips to celebrate Halloween safely:

Safety tips for drivers:

- ⚠️ Be aware of trick-or-treaters near your vehicle or crossing the street.
- 🚗 Always drive sober. Call a friend if you need a safe ride home.
- 🚦 If traffic lights are out, treat the intersection as a 4-way stop.

Safety tips for trick-or-treaters:

- 🚗 Avoid trick-or-treating in unlit areas, or where there are power outages. If you must be in those areas, carry a flashlight to be visible to drivers.
- 😷 Mask up around people who are not in your household.
- 🧼 Sanitize hands before eating or handling treats.

More at ready.nola.gov

76w



41 likes

OCTOBER 31, 2020



Add a comment...



Post

CAPTION: Happy Halloween! 🎃 Halloween this year is occurring during a pandemic, and 3 days after [#NOLA](https://www.facebook.com/nola) was hit hard by [#Zeta](https://www.facebook.com/zeta). Power outages remain widespread, so here are some tips to celebrate Halloween safely:

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SOCIAL MEDIA POSTS

October 31, 2020



nolaready • Following



nolaready Thank you to the @lanationalguard, who provided overnight security at critical infrastructure sites & local businesses during widespread power outages post #zeta. With 72% of power restored in #nola, this mission is now complete. #ThankYou #NOLAReady

76w



they.hate.toybokz @dystopian_aesthetics

13w Reply



87 likes

OCTOBER 31, 2020



Add a comment...

Post

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SOCIAL MEDIA POSTS

October 31, 2020



NOLA Ready @nolaready · 31 Oct 2020

Free Tarp Distribution Today! @cityofnola, in partnership with the @NOLACityCouncil will distribute 20x20 ft tarps for residents and businesses that experienced roof damage due to #HurricaneZeta.

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While @roadworknola is deploying temporary stop signs at major intersections, some neighbors have put out reminders too. Be safe and responsible after #zeta. Treat intersections with traffic lights out as four-way stops. pic.twitter.com/ivFmVq3exp



NOLA Ready @nolaready · 31 Oct 2020

Operating a generator?

- Place outdoors away from doors, windows & vent openings
 - Don't refuel while running
 - Turn generators off & let cool before refueling
 - They're hot! Handle with caution
 - Don't store gas or flammable liquids in your home
- pic.twitter.com/faAMo4ugEs



NOLA Ready @nolaready · 31 Oct 2020

#Zeta debris removal in #NewOrleans will be phased.

- Phase 1: Trash, Recycling & Bundled Vegetation (ongoing)
- Phase 2: Road Clearing (underway by the City)
- Phase 3: Emergency Debris Removal (starting Nov. 6)

Details at ready.nola.gov/recovery/#debr...
pic.twitter.com/cqTGHNuqIU



NOLA Ready @nolaready · 31 Oct 2020

Want to volunteer to help your neighbors with post-storm clean up and relief efforts from #HurricaneZeta? Check out volunteer opportunities here: ready.nola.gov/incident/tropi... pic.twitter.com/FEcfk4RibP



NOLA Ready @nolaready · 31 Oct 2020

Check out ready.nola.gov/charge for options to charge electronic devices. #Zeta pic.twitter.com/upGISVfne



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4 Days Post-Landfall

November 1

Key Messages:

- Power service updates and polling stations
- Food and oxygen distribution
- Damage reporting to state at damage.la.gov
- How to prepare against fraudulent contractors

PRESS RELEASES

November 1, 2020

2:17 PM

Food distributions this week - Nov. 2 -7

Food distributions this week - Monday Nov 2 to Saturday Nov 7th

NOTE: Please call 211 for additional information on food pantries or to find a Second Harvest food pantry close to you!

[NOLA Public Schools](#)

[November 2nd](#)

[Akili Academy \(10-1pm\) & Lycee Francais \(11-2\) are offering meals to any student in the community regardless of what school they are enrolled in.](#)

Elmwood

Second Harvest Emergency Food Distribution

AMC Theatres parking lot (1200 Elmwood Park Blvd), Harahan

Thursday, 7:30a.m. - 9:30a.m.

DISTRICT B

November 2nd & November 4th

Broadmoor Improvement Association - Food Pantry

2021 South Dupre Street (Broadmoor Community Church)

Monday 10:00 a.m. – 12:00 p.m.

Wednesday 1:00 - 3:00 p.m.

Note: first time clients need ID, proof of income and proof of residence.

November 2nd, 3rd, 4th, 5th and 6th

Hope House Inc. - Food Pantry

916 St. Andrew Street

Monday - Thursday (9:00am -12:30pm and 1:30pm – 4:00pm)

Friday (9am-1pm)

****Only available to residents with zip code of 70130. Residents must show proof of residence via lease, rent receipt, picture ID and proof of income.****

DISTRICT C

November 2nd

Sojourner Truth Neighbourhood Centre - Food Box Distribution (Walk Ups only)

2200 Lafitte Street

Monday Nov 2nd, 1pm - supplies limited

November 2nd and November 4th

Adventists Community Services & World Central Kitchen - Free Hot Meal Drive-Thru

2401 General Meyer Ave

Monday and Wednesday, starting at 12pm

November 4th

Culture Aid Nola - Free groceries & Meals

Our Lady Sea & Star Catholic Church

1835 St.Roch Ave

Wednesdays, starting at 6pm

No ID required

November 6th

Council Member Kristin Palmer & Second Harvest Drive-Thru Food Pantry

Arthur Monday Multi-Purpose Centre

1111 Newton Street

Friday, 9:30am-11:30am

DISTRICT D

November 2nd

NOLA Tree Project & Word Central Kitchen Free Sandwiches Drive-Thru

1509 Filmore Avenue

Monday November 2nd, 11am-3pm

DISTRICT E

November 3rd

LowerNine.org & Second Harvest Mobile Food Pantry - Drive Up only

5523 St. Claude Avenue

Tuesday, starting at 9:30am

November 3rd & November 6th

Free meals at New Phillippians Missionary Baptist Church,

5234 North Claiborne Avenue

Tuesday & Friday at 10AM

November 3rd, 4th, 5th, 6th, and 7th

Food Pantry at Giving Hope Food Pantry

Tuesday - Saturday, 11am-3pm. Get there early.

November 4th

Council Woman Cindy Nguyen & Second Harvest Food Distribution

Old Walmart lot in the East (6901 Bundy Rd)

Wednesday, starting at 8:00 a.m.

November 6th

Free meals at Maria Goretti Church,

7300 Crowder Blvd.

Friday at 12pm

November 1, 2020

5:37 PM

City of New Orleans Provides Update on Hurricane Zeta Election Day Impacts, Clean-Up and Recovery Operations

Today, the City of New Orleans provided an update on Election Day polling sites, phased-approach for clean-up, recovery efforts and resources following Hurricane Zeta.

Approximately 2,000 tarps were distributed at seven sites on Saturday, in partnership with the City of New Orleans, New Orleans City Council, and Louisiana National Guard.

City agencies continue to conduct damage assessments of City facilities. Thus far, 40 City-owned properties have been found to have minor damage. The Department of Safety and Permits continues to conduct damage assessments of residential and commercial properties. To date, seven structures have been deemed to be within imminent danger of collapse. Minor damage to structures and roofs have also been reported.

“Our administration has worked closely with Entergy to close the gap created by the Louisiana Secretary of State, and to ensure that every voice will be heard this Tuesday,” said **Mayor LaToya Cantrell**. “While neither the City of New Orleans nor Entergy are responsible for elections in the State of Louisiana, we have worked together to ensure that generators will be in place for all polling locations that will not have power restored by Election Day. We are grateful for Entergy’s work and their dedication. The City of New Orleans cannot and will not allow the voters of Orleans Parish to be disenfranchised.”

Polling Sites

Plans to provide and operate generators at all polling locations without power on Election Day have been finalized.

Entergy New Orleans now estimates that three polling locations in Orleans Parish may continue to be without power on Election Day, down from 11 estimated earlier this morning. The Governor’s Office and Homeland Security and Emergency Preparedness, together with the Secretary of State’s Office, will provide portable generators and lighting for two of the three locations, with Entergy New Orleans providing an additional generator to support the third site due to its size. Additionally, at the request of Mayor Cantrell and the City of New Orleans, Entergy has agreed to transport and operate the State-provided generators at the two other sites. The polling locations anticipated to require backup power are:

- Mt. Kingdom Missionary Baptist Church, 3756 Louisa St. (3 precincts)
- Blessed Seelos Parish Hall, 3024 Burgundy St. (1 precinct)
- St. David Catholic Church Parish Hall, 5617 St. Claude Ave. (4 precincts)

Mayor Cantrell and the City of New Orleans are working closely with the Clerk of Criminal District Court and remain committed to doing everything in their power to ensure New Orleans residents are able to cast their votes on Tuesday. At this time, all polling places in Orleans Parish are expected to be operational in their original locations.

Power Outages

As of this afternoon there were approximately 28,000 power outages reported for Orleans Parish. 85% of Orleans Parish households affected by Hurricane Zeta have had their power restored. Entergy New Orleans is working as efficiently as possible to restore lost power.

The City encourages all residents to stay safe during power outages with the following tips. Stay away from downed power lines and report immediately to Entergy at 1-800-ENTERGY (1-800-368-3749). Do not touch downed trees or power lines as wires may be energized. Treat every intersection with traffic lights out as a four-way stop and operate generators safely.

Meal and Food Distribution

Local non-profit and community organizations are offering meals and groceries to residents who need food assistance this week. See a list of distribution events at ready.nola.gov.

Oxygen Exchange Sites

The New Orleans Health Department and the Louisiana Department of Health are working with residents who are power dependent for medical reasons. As part of this initiative, the City is operating three Oxygen Exchange sites across the city, where residents who are on oxygen can swap out an empty tank for a full tank, free of charge. The following locations will continue to be open daily, 8 a.m. to 6 p.m.:

- New Orleans Fire Station 1, 2920 Magazine St.
- New Orleans Fire Station 27, 2118 Elysian Fields Ave.
- New Orleans Fire Station 40, 2500 General DeGaulle Dr.

If you need oxygen and cannot get to any of these sites, call the Special Needs Registry at 504-658-2558.

Security

Due to power restoration, the Louisiana National Guard is no longer providing overnight security at critical infrastructure sites and local businesses.

Damaged Homes and Businesses

There have been some reports of structural damage to homes and businesses. Those with damage are asked to report information and photos to the State of Louisiana online survey at damage.la.gov. That information will help local, state, and federal officials understand the level of damage in Orleans Parish. Completion of this survey is not an application for or guarantee of assistance, nor does it initiate a claim to your insurance provider. Contact information will be used to provide information on resources available as well as how to apply for any assistance that may be available.

Volunteer organizations are offering assistance to residents whose homes were damaged. If you would like to request assistance with damage from Hurricane Zeta, please call the Crisis Clean Up Hotline at (504) 350-0788. They will connect you with volunteers from local organizations who can assist with fallen trees, tarping roofs, and debris removal. All services are free. Assistance is not guaranteed and depends on the volume of requests. The hotline will remain operational through Nov. 13.

Roadway Clearing

The Departments of Parks and Parkways, Sanitation, Public Works, and Mosquito, Termite, and Rodent Control Board are working together with Entergy to clear debris from roadways, prioritizing major thoroughfares. There have been more than 658 service calls for tree emergencies and nearly 70 intersections with temporary stop signs due to traffic light outages.

Residents are reminded to stay off the roads as much as possible, to use extreme caution around debris and treat intersections with lights out as four-way stops. Public safety is our priority; to report downed trees or limbs in the public right-of-way to 311.

The Department of Safety and Permits (DSP) is advising all construction projects to survey the construction site for any damage from the tropical weather activity experienced recently.

- Remove construction debris from the perimeter of the building. This includes smaller items such as tools to larger items such as dumpsters, portable bathrooms and event equipment.
- Secure steel frames, metal decks, planks and plywood to supportive structures.
- Assess damage which may require shoring and bracing for areas under construction or demolition.
- Examine electrical equipment for exposure to the weather before restoring use.
- Secure netting, scaffolding and sidewalk sheds.
- Safety test crane operators and crane equipment.
- Examine hoist operations and secure exterior hoists before returning to use.
- Inspect and secure construction fences and check that silt fences remain properly buried and staked.
- Grade or secure dirt stock piles.
- Clear all storm drains or inlet filters on or near the construction site.

DSP asks that any storm drains near job sites are free of any debris and that any potential wind-or water-borne materials or debris are removed from the job site or secured.

If any additional information is needed, please do not hesitate to contact us at 504-658-7100, 504-658-7200 or permitinfo@nola.gov.

The RTA is running all fixed route bus services and streetcar lines. Some routes are still on detours due to power lines, downed trees and signals; however service is operating. For more information call Rideline at 504-248-3900.

Debris Removal

The City of New Orleans is conducting a phased approach for cleanup and recovery efforts following Hurricane Zeta. Phase One consists of regular trash and recycling collection, which can include up to six bags of leaves and six bundles of branches on the second collection day. Phase Two is ongoing by multiple City and State agencies and consists of clearing streets, parks, and playgrounds. Phase Three will begin Friday, Nov. 6 and will consist of emergency debris removal by City contractors. Residents should arrange debris for Phase 3 collection in the following categories: storm debris (shingles, drywall, pipes, etc.), vegetative debris (logs, limbs, leaves), and household appliances. For more information, visit ready.nola.gov/recovery/#debris.

As we near the end of hurricane season please use these guidelines when disposing of your sandbags:

Please Do:

5. Spread sand over lawns and landscape beds.
6. Recycle the bag after emptying.
7. Save clean sandbags in a covered and dry location for future use.
8. Prevent broken sandbags from eroding into waterways or storm sewers.

Please Do Not:

9. Dispose of loose sand or bags of sand in the trash bins.
10. Mix sandbags with yard debris.
11. Dump sand into any waterway or place sand down storm drains. It will flow to the lake.
12. Use sand that has been exposed to flood water in playgrounds, sand boxes or other areas of human contact. This sand has likely been exposed to harmful bacteria in floodwaters.

Unscrupulous Contractors

The City of New Orleans warns residents to be mindful of debris removal scams and unscrupulous and unlicensed contractors posing to work for the City. Please be advised that neither the City nor its contractors charge for work done on public trees or to remove debris on the public right of way, which includes the area between the sidewalk and the curb. Before contracting for work on their private property, homeowners should:

- Obtain three bids from various licensed and insured contractors before making a decision.
- Never sign over checks from insurance companies to a contractor or tell a contractor the value of their insurance policy.
- Never allow a contractor to pressure them into making a quick decision.

- Obtain a detailed work plan of what will be done, materials to be used, who pays for materials, timeline to start and complete the project, schedule of payments based on pre-set progress stages.

NOLA Public Schools

NOLA Public Schools (NOLA-PS) announced the cancellation of all distance learning and in-person classes for Monday, Nov. 2, due to ongoing power outages across New Orleans, loss of food due to lack of refrigeration, as well as unstable internet and phone service. This decision includes the cancellation of food services for families on Monday as well. The NOLA-PS team will consider the progress of Entergy and Cox to restore power and the needs of our school community to guide the appropriate timeline for a concerted return to in-person and distance learning for students at all grade levels. Schools and families can expect an update Monday, Nov. 2, regarding the plan for classes this coming week.

Municipal and Traffic Court

The Municipal and Traffic Court of New Orleans will reopen on Monday, Nov.2, 2020 for normal operations. Anyone who had a scheduled matter during the closure can report at the same time and division on your notice for a new court date. If you have any questions, please call 504-658-8500.

November 1, 2020

NOLA Ready: 85% of outages restored in NOLA. No power? Check outage map at etrviewoutage.com & see device charging locations at ready.nola.gov/charge

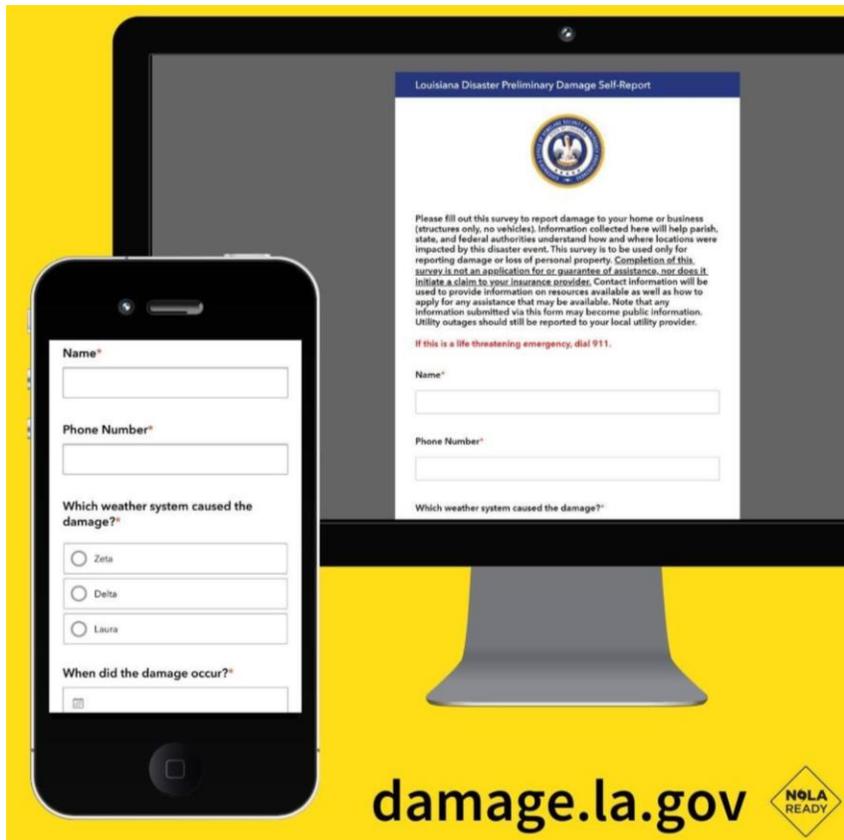
NOLA Ready: City continues to conduct damage assessments. If you had damage to your home or business, let us know at damage.la.gov. Spread the word.

NOLA Ready: Community organizations are hosting meal and food distribution events this week for those affected by Zeta. ready.nola.gov/zetafood

NOLA Ready: Entergy expects 3 polling sites in NOLA won't have power on Election Day & will operate generators there. No changes to locations. VOTE!

SOCIAL MEDIA POSTS

November 1, 2020



 nolaready  • Following 

 nolaready  Was your home or business damaged by #HurricaneZeta? The @cityofnola wants you to submit information about structure damage to your home or business at damage.la.gov. Information from this survey will help local officials better understand #Zeta damage in order to request appropriate state and federal assistance for recovery.

Here's how to submit info about damage:

-  First, visit damage.la.gov
-  Include your contact info
-  Answer Qs about damage
-  Include photos
-  Submit the survey

More recovery info at ready.nola.gov/recovery

76w

14 likes

NOVEMBER 1, 2020

 Add a comment... 

CAPTION: Was your home or business damaged by #HurricaneZeta? The @cityofnola wants you to submit information about structure damage to your home or business at damage.la.gov. Information from this survey will help local officials better understand #Zeta damage in order to request appropriate state and federal assistance for recovery.

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SOCIAL MEDIA POSTS

November 1, 2020



nolaready • Following



nolaready • Need assistance with damage from #Zeta? Call the Crisis Clean Up Hotline at 504-350-0788. They will connect you with volunteers from local organizations who can assist with fallen trees, tarping roofs, and debris removal.

76w



45 likes

NOVEMBER 1, 2020



Add a comment...

Post

CAPTION: Need assistance with damage from #Zeta? Call the Crisis Clean Up Hotline at 504-350-0788. They will connect you with volunteers from local organizations who can assist with fallen trees, tarping roofs, and debris removal.

SOCIAL MEDIA POSTS

November 1, 2020

PROTECT AGAINST SCAMMERS

Get 3 bids

Careful with insurance info

Don't be pressured

Agree on a work plan

No charge for City work

nolaready • Following

nolaready We're getting reports that unscrupulous contractors are taking advantage of #NOLA residents in the aftermath of #Zeta. We've compiled these tips for homeowners to use to protect against scammers.

- 1] Get 3 bids. Obtain three bids from various licensed and insured contractors before making a decision.
- 2] Be careful with your insurance information. Never sign over checks from your insurance company to a contractor or tell a contractor the value of your insurance policy.
- 3] Don't be pressured. Never allow a contractor to pressure you into making a quick decision.
- 4] Agree on a work plan. Obtain a detailed work plan of what will be done, materials to be used, who pays for materials, timeline to start and complete the project & schedule of payments based on pre-set progress stages.
- 5] There's no charge for City work. Be advised that the City, nor City contractors, charge for work done on public trees or to remove debris between the sidewalk and the curb.

More at ready.nola.gov/recovery

Edited · 76w

safe_gospel_according_to_seth @cityofnola is a scammer! My son is dead. You've lied and covered it up at every turn.

24w Reply

55 likes

NOVEMBER 1, 2020

Add a comment...

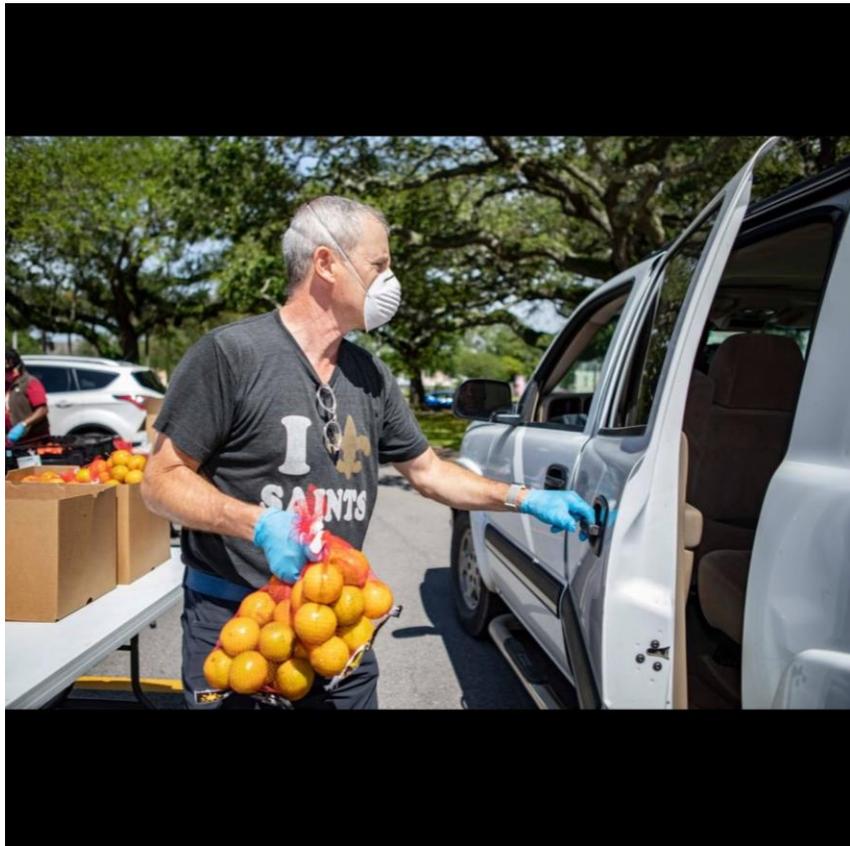
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- 5] There's no charge for City work. Be advised that the City, nor City contractors, charge for work done on public trees or to remove debris between the sidewalk and the curb.

More at ready.nola.gov/recovery

SOCIAL MEDIA POSTS

November 1, 2020



 nolaready  • Following ...

 nolaready  Community organizations are hosting food & meal distribution events this week in the wake of #zeta power outages. If you're in need of food, see a list of upcoming resources at ready.nola.gov/zetafood.

76w

 the_love_token [@jeffparishgov](#) What's happening in JP where more people are without electricity still? 

76w Reply

64 likes

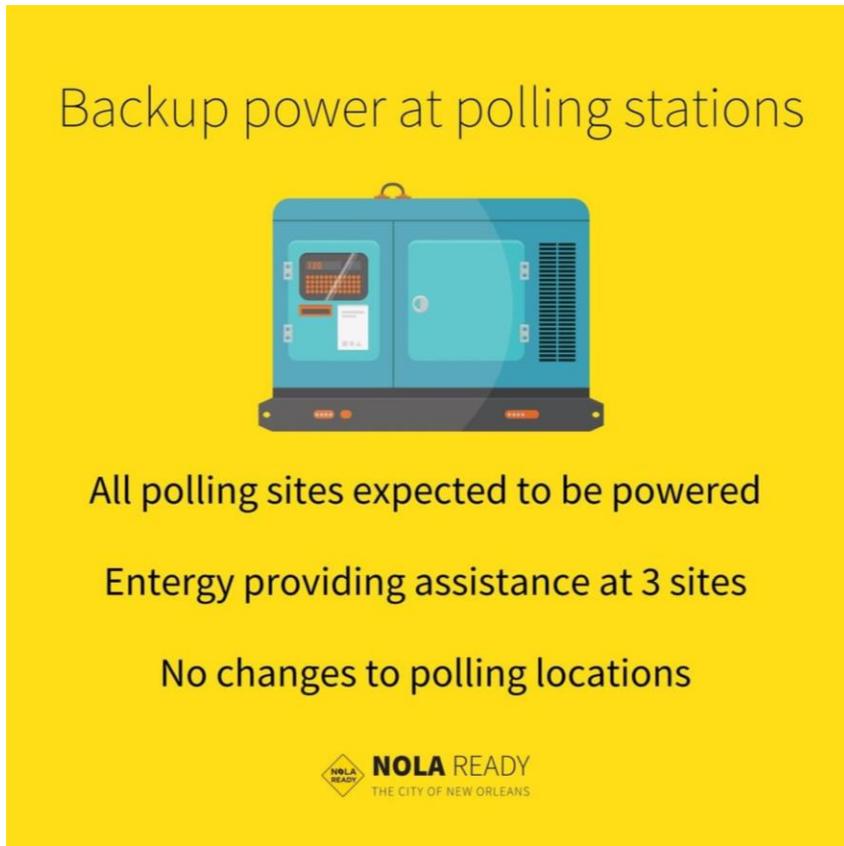
NOVEMBER 1, 2020

 Add a comment... Post

CAPTION: Community organizations are hosting food & meal distribution events this week in the wake of [#zeta](#) power outages. If you're in need of food, see a list of upcoming resources at ready.nola.gov/zetafood.

SOCIAL MEDIA POSTS

November 1, 2020



 nolaready • Following

 nolaready #UPDATE: The plan to provide backup power to #NOLA polling sites has been finalized. #EntergyNOLA anticipates 3 sites will not be restored by #ElectionDay, so they will provide support to operate State-supplied generators at those locations.

See details at ready.nola.gov & #VOTE!

76w

 sleepoverbody Thank you!

76w 1 like Reply

 katiescookin62 So proud of Entergy for stepping up!

76w 1 like Reply

Like Comment Share

Liked by  djsoulsister and 191 others

NOVEMBER 1, 2020

 Add a comment... Post

CAPTION: [#UPDATE](#): The plan to provide backup power to [#NOLA](#) polling sites has been finalized. [#EntergyNOLA](#) anticipates 3 sites will not be restored by [#ElectionDay](#), so they will provide support to operate State-supplied generators at those locations.

See details at ready.nola.gov & [#VOTE!](#)

SOCIAL MEDIA POSTS

November 1, 2020



NOLA Ready @nolaready · 1 Nov 2020

About 85% of outages have been restored in **#NewOrleans** after **#Zeta** as of this morning. If you're still without power, find restoration estimates on **@EntergyNOLA's** website: [📄](#)
twitter.com/EntergyLA/stat...



NOLA Ready @nolaready · 1 Nov 2020

Was your home or business damaged by **#HurricaneZeta**? Submit information about structure damage at damage.la.gov. Info from this survey will help local officials better understand **#Zeta** damage in order to request appropriate state and federal assistance for recovery 🙏
pic.twitter.com/pl50TwVxJR



NOLA Ready @nolaready · 1 Nov 2020

Need assistance with damage from **#Zeta**? Call the Crisis Clean Up Hotline at 504-350-0788. They will connect you with volunteers from local organizations who can assist with fallen trees, tarping roofs, and debris removal.
pic.twitter.com/eb5p88aeeh



NOLA Ready @nolaready · 1 Nov 2020

We're getting reports that unscrupulous contractors are taking advantage of **#NOLA** residents in the aftermath of **#Zeta**. We've compiled these five tips for homeowners to use to protect against scammers.

1/4 pic.twitter.com/3JI8Whcu14



NOLA Ready @nolaready · 1 Nov 2020

Community organizations are hosting food & meal distribution events this week in the wake of **#Zeta** power outages. If you're in need of food, see a list of upcoming resources at ready.nola.gov/zetafood.
pic.twitter.com/6ybbqOZWAA



NOLA Ready @nolaready · 1 Nov 2020

#UPDATE: Plan to provide backup power to **#NOLA** polling sites finalized. **@EntergyNOLA** anticipates 3 sites will not be restored by **#ElectionDay**, so they will provide support to operate State-supplied generators at those locations.

See details at ready.nola.gov & **#VOTE!**
pic.twitter.com/GAxi6RCbKf

5 Days Post-Landfall

November 2

Key Messages:

- Food and oxygen distribution
- SNAP Replacement available

November 2, 2020

5:48 PM

Food and Meal Resources for Residents After Hurricane Zeta

Today, the City of New Orleans provided additional information on resources available to residents in need of food or meal assistance after Hurricane Zeta.

Recipients of Supplemental Nutrition Assistance Program (SNAP) benefits in Orleans Parish will receive automatic 25% replacement benefits due to widespread power outages from Hurricane Zeta, following a waiver approval from the U.S. Department of Agriculture Food and Nutrition Service. The benefits – 25% of each household’s monthly allotment – will be automatically loaded onto recipients’ SNAP EBT cards on Saturday, Nov. 7, 2020. More information can be found at www.dcms.la.gov/SNAPstorms.

The City of New Orleans and State of Louisiana continue to conduct damage assessments and will be making the request to the Federal Emergency Management Agency for Individual Assistance programs, including DSNAP. It is not known yet if DSNAP will be approved. Residents are asked to stay tuned for updates and can pre-register for DSNAP at dcfs.louisiana.gov/page/dsnap-registration in case it is approved. When you provide your mobile number, the Department of Children and Family Services will be able to text you with updates.

Community organizations are also offering various meal and grocery distribution events across this city this week. Visit ready.nola.gov/zetafood for an ongoing list of food distributions.

Additionally, the City of New Orleans COVID-19 Meal Assistance Program will continue at least through Friday, Nov. 6. Residents eligible to receive restaurant-made meals delivered to their homes include the following, as long as they are not receiving other federally supported food:

- Seniors age 65 and above
- Adults with high-risk health conditions and special medical needs (examples include pregnancy, smoking, asthma, diabetes, high blood pressure, heart or lung disease, obesity, cancer, compromised immune system, kidney disease, liver disease, HIV, AIDS, Sickle cell disease, and more)
- Individuals who test positive for COVID-19 or have been exposed and require isolation or quarantine
- Homeless residents
- Children under 18

Call 3-1-1 or visit nola311.org/mealassist to sign up. The City has requested a 30-day extension from FEMA and expects a decision to be made shortly.

TEXT MESSAGES
November 2, 2020

NOLA Ready: Exercise your civic duty this week! Get tested, go vote. ready.nola.gov/mobile-testing

NOLA Ready: Based on current power outages, Magazine St. oxygen site closing. New site opened in East at NOFD Station 40, 2500 General DeGaulle Dr.

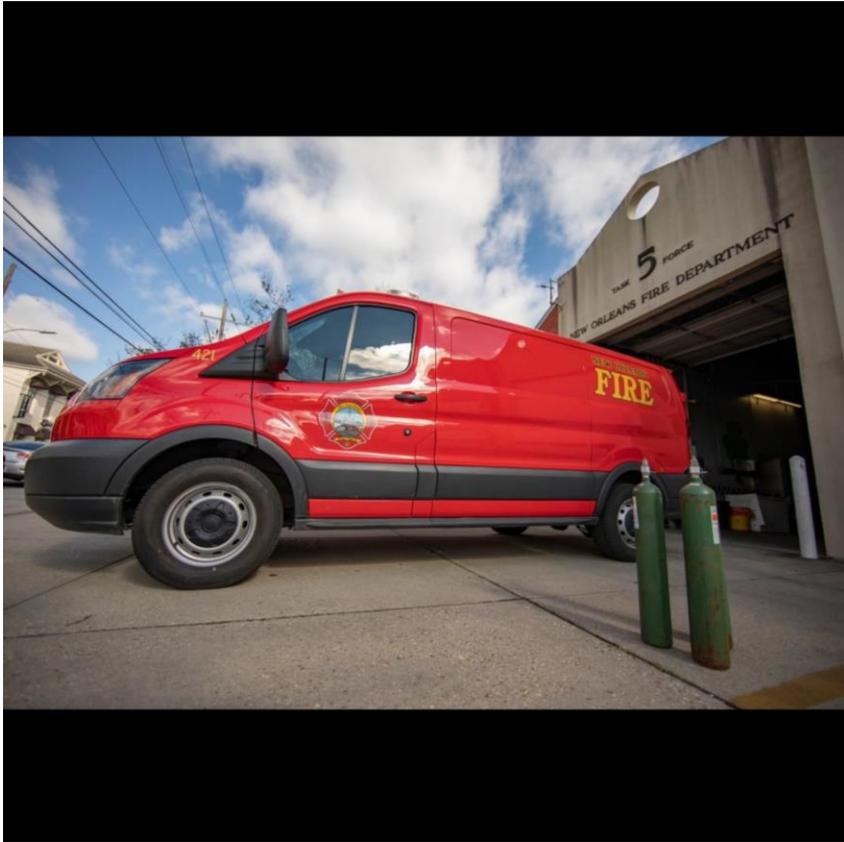
NOLA Ready: Correction from last text. New oxygen exchange site in East is located at NOFD Station 36, 5401 Read Blvd. All locations at ready.nola.gov

NOLA Ready: There have been 20 new COVID-19 cases and 0 deaths in New Orleans since yesterday. See data at ready.nola.gov/data nixle.us/CATQ2

NOLA Ready: SNAP recipients in NOLA will receive automatic 25% replacement benefits on Sat. See other updates on food resources at ready.nola.gov

SOCIAL MEDIA POSTS

November 2, 2020



nolaready • Following



nolaready Based on current power outages, oxygen will no longer be available at New Orleans Fire Station 1 on Magazine Street, and we've opened an oxygen exchange site in the East at Fire Station 36: 5401 Read Blvd.

See updated oxygen exchange list at ready.nola.gov.

Edited · 76w



19 likes

NOVEMBER 2, 2020



Add a comment...

Post

CAPTION: Based on current power outages, oxygen will no longer be available at New Orleans Fire Station 1 on Magazine Street, and we've opened an oxygen exchange site in the East at Fire Station 36: 5401 Read Blvd.

See updated oxygen exchange list at ready.nola.gov.

SOCIAL MEDIA POSTS

November 2, 2020



 nolaready • Following

 nolaready • Storm debris?

Phase 1: 6 bags of leaves & 6 bundles of branches on regular 2nd collection day

Phase 3: Starting Friday, emergency debris contractors will begin collecting larger #Zeta debris

Details: ready.nola.gov/recovery/#debris

Edited · 76w

33 likes

NOVEMBER 2, 2020

Add a comment...

Post

CAPTION: Storm debris?

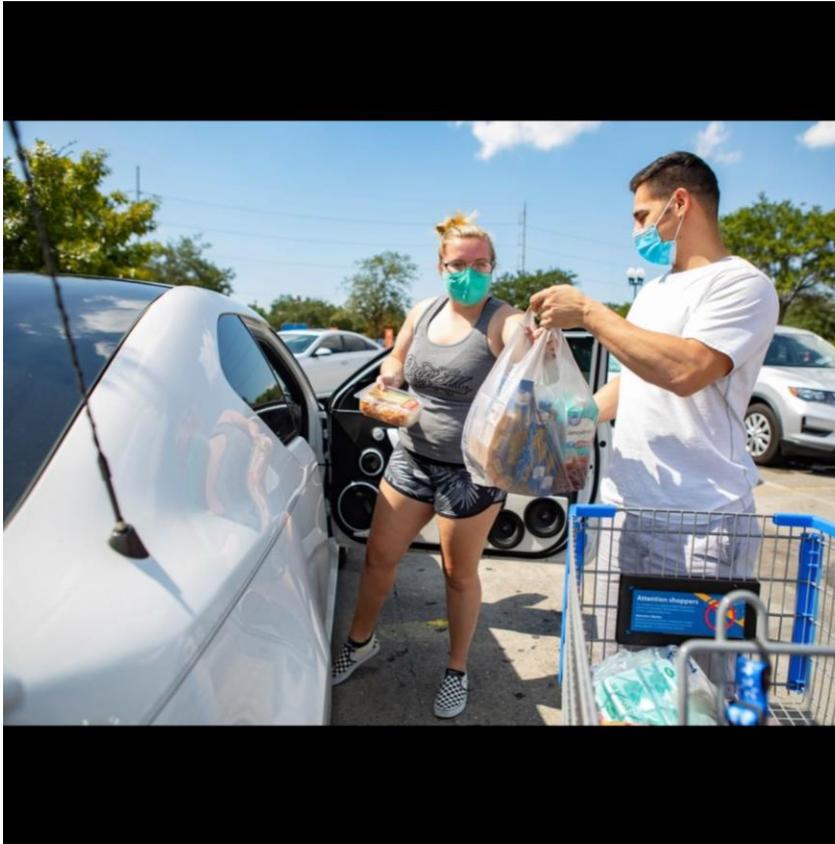
Phase 1: 6 bags of leaves & 6 bundles of branches on regular 2nd collection day

Phase 3: Starting Friday, emergency debris contractors will begin collecting larger [#Zeta](#) debris

Details: ready.nola.gov/recovery/#debris

SOCIAL MEDIA POSTS

November 2, 2020



nolaready • Following



nolaready SNAP recipients in #NOLA will receive automatic 25% replacement benefits on Saturday due to Hurricane #Zeta. It is NOT known yet if DSNAP will be available from @fema, but you can pre-register at dcfs.louisiana.gov/page/dsnap-registration just in case.

See other updates on food resources at ready.nola.gov.

76w



pastronami Thank you thank you thank you!!!!



76w 1 like Reply



56 likes

NOVEMBER 2, 2020



Add a comment...

Post

CAPTION: SNAP recipients in [#NOLA](#) will receive automatic 25% replacement benefits on Saturday due to Hurricane [#Zeta](#). It is NOT known yet if DSNAP will be available from [@fema](#), but you can pre-register at dcfs.louisiana.gov/page/dsnap-registration just in case.

See other updates on food resources at ready.nola.gov.

SOCIAL MEDIA POSTS

November 2, 2020



NOLA Ready @nolaready · 2 Nov 2020

Hungry? Akili Academy (10-1pm) & Lycee Francais (11-2) are offering meals to any student in the community regardless of what school they are enrolled in.

More food resources at ready.nola.gov/ZetaFood
twitter.com/NOLAPSchools/s...



NOLA Ready @nolaready · 2 Nov 2020

Based on current power outages, oxygen will no longer be available at New Orleans Fire Station 1 on Magazine Street, and we've opened an oxygen exchange site in the East at Fire Station 36: 5401 Read Blvd.

See updated oxygen exchange list at ready.nola.gov.
twitter.com/nolaready/stat...



NOLA Ready @nolaready · 2 Nov 2020

Storm debris? ready.nola.gov/recovery/#debr...

Phase 1: 6 bags of leaves & 6 bundles of branches on regular 2nd collection day

Phase 3: Starting Friday, emergency debris contractors will begin collecting larger **#Zeta** debris

Phase 1 Phase 3
pic.twitter.com/LvZwFY6NKV

[View Tweet activity](#)



NOLA Ready @nolaready · 2 Nov 2020

Replacement SNAP approved for **#Orleans** 
twitter.com/LouisianaDCFS/...



NOLA Ready @nolaready · 2 Nov 2020

SNAP recipients in **#NOLA** will receive automatic 25% replacement benefits on Saturday due to Hurricane **#Zeta**. It is NOT known yet if DSNAP will be available from [@fema](https://twitter.com/fema), but you can pre-register at dcfs.louisiana.gov/page/dsnap-reg... just in case.

More on food at ready.nola.gov.
pic.twitter.com/a8oPQ49gPs

6 Days Post-Landfall

November 3

Key Messages:

- Voting changes due to Hurricane Zeta impacts

TEXT MESSAGES
November 3, 2020

NOLA Ready: Good morning NOLA, it's Election Day. All voting locations have power. RTA providing free rides to polls today. Geaux VOTE. ready.nola.gov

NOLA Ready: Exercise your civic duty today: VOTE & get a COVID test. Drive-thru testing available today. See details at ready.nola.gov/mobile-testing

SOCIAL MEDIA POSTS

November 3, 2020



NOLA Ready @nolaready · 3 Nov 2020

Rise and shine, New Orleans: it's **#ElectionDay**. Although it was just 5☐ days ago that **#Zeta** hit and caused widespread power outages, we've worked hard with our partners to ensure that all polling locations in Orleans Parish have power today and are functional. **#GeauxVote!** us pic.twitter.com/P4r73z6GUJ



NOLA Ready @nolaready · 3 Nov 2020

.@CityOfNOLA officials meet with @EntergyNOLA at the backup power staging area, where generators are ready in case polling locations unexpectedly lose power. 🖱️ pic.twitter.com/qficZobclA

1 Week Post-Landfall

November 4

Key Messages:

- Food distribution

TEXT MESSAGES
November 4, 2020

NOLA Ready: Reminder that there are post-Zeta food resources this week. See details at [ready.Nola.gov/zetafood](https://ready.nola.gov/zetafood) & spread the word to those in need.

SOCIAL MEDIA POSTS

November 4, 2020



nolaready • Following



nolaready Need a meal or groceries post #HurricaneZeta? There are some great food distribution events today, tomorrow, and Friday.

Check out ready.nola.gov/zetafood for all the details!

76w



45 likes

NOVEMBER 4, 2020



Add a comment...



Post

CAPTION: Need a meal or groceries post [#HurricaneZeta](#)? There are some great food distribution events today, tomorrow, and Friday.

Check out ready.nola.gov/zetafood for all the details!

November 4, 2020



NOLA Ready @nolaready · 4 Nov 2020

Need a meal or groceries post [#HurricaneZeta](#)? There are some great food distribution events today, tomorrow, and Friday.

Check out ready.nola.gov/zetafood for all the details!
pic.twitter.com/ICvDrYwQLU

2 Weeks Post-Landfall

November 5-11

Key Messages:

- Debris removal
- Power outage information
- Damage Assessments

TEXT MESSAGES
November 5, 2020

NOLA Ready: Place Zeta-related debris curbside. Separate construction debris, vegetation & appliances. Removal starts Fri. ready.nola.gov/recovery

SOCIAL MEDIA POSTS

November 5, 2020



nolaready • Following

nolaready Reminder that #zeta emergency debris collection begins Friday. Place storm-related debris curbside in the following categories: storm debris (shingles, plywood, drywall, etc.), vegetation (logs, leaves, branches), and appliances (doors must be sealed). More at ready.nola.gov/recovery.

76w

xoxo_t.marie How can I make sure someone comes in my area to pick up my storm debris?

75w Reply

View replies (1)

32 likes

NOVEMBER 5, 2020

Add a comment...

CAPTION: Reminder that #zeta emergency debris collection begins Friday. Place storm-related debris curbside in the following categories: storm debris (shingles, plywood, drywall, etc.), vegetation (logs, leaves, branches), and appliances (doors must be sealed). More at ready.nola.gov/recovery.

SOCIAL MEDIA POSTS

November 5, 2020



NOLA Ready @nolaready · 5 Nov 2020

Emergency debris collection begins Friday. Place **#Zeta**-related debris curbside in the following categories: storm debris (shingles, plywood, drywall, etc.), vegetation (logs, leaves, branches) & appliances (doors must be sealed).

ready.nola.gov/recovery/#debr...
pic.twitter.com/YvpvLZGwLI



NOLA Ready @nolaready · 5 Nov 2020

Our community partner, **@BroadmoorNOLA**, is looking for volunteers to help with their Hurricane Zeta food relief operation tomorrow at their food pantry. Volunteer and lend a helping hand to neighbors in need 🙌

[twitter.com/BroadmoorNOLA/...](https://twitter.com/BroadmoorNOLA/)

SOCIAL MEDIA POSTS

November 6, 2020



nolaready • Following



nolaready Reminder that #Zeta debris removal begins today. Place all #Zeta-related debris curbside in the following categories: construction debris, vegetation & household appliances. More at [ready.Nola.gov/recovery](https://ready.nola.gov/recovery)

76w



36 likes

NOVEMBER 6, 2020



Add a comment...

Post

CAPTION: Reminder that [#Zeta](#) debris removal begins today. Place all [#Zeta](#)-related debris curbside in the following categories: construction debris, vegetation & household appliances. More at ready.Nola.gov/recovery

SOCIAL MEDIA POSTS

November 6, 2020



nolaready • Following



nolaready Stay with people outside of your regular household during #Zeta power outages? Get a free & easy #COVID19 test. ready.nola.gov/testing

Edited · 75w



60 likes

NOVEMBER 6, 2020



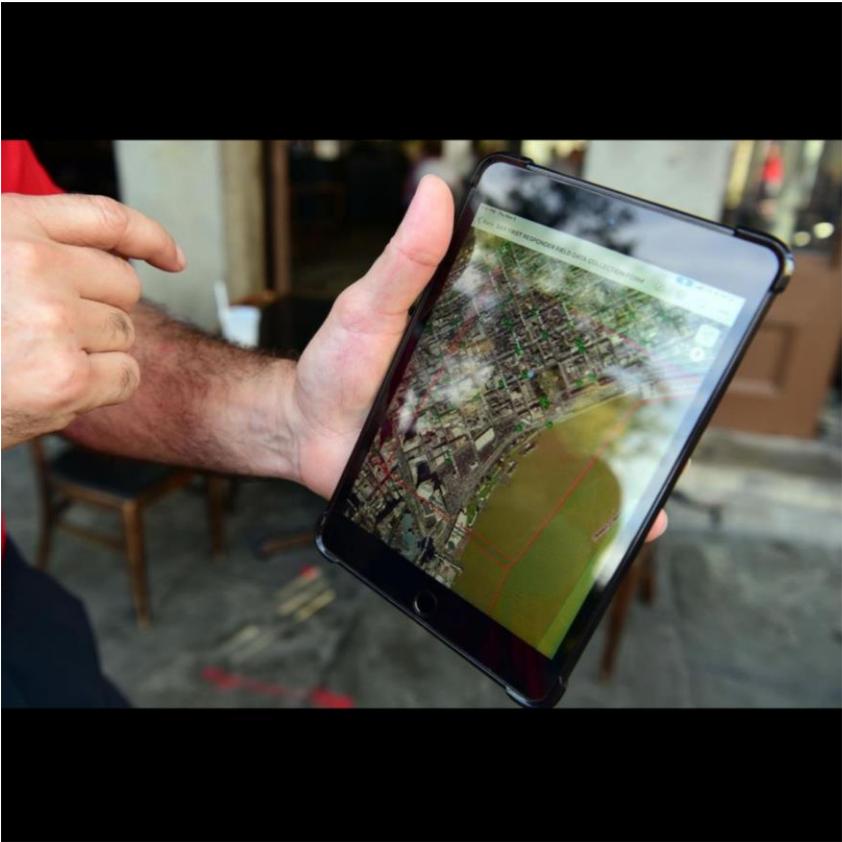
Add a comment...

Post

CAPTION: Stay with people outside of your regular household during [#Zeta](#) power outages? Get a free & easy [#COVID19](#) test. ready.nola.gov/testing

SOCIAL MEDIA POSTS

November 6, 2020



 nolaready • Following
French Quarter

 nolaready Our partners at the LA State Fire Marshal are wrapping up their post-#Zeta damage assessments of residential & commercial properties in #NOLA. This info will be used to request individual assistance programs from @fema. #ThankYou
Edited · 75w

   
27 likes
NOVEMBER 6, 2020
 Add a comment... Post

CAPTION: Our partners at the LA State Fire Marshal are wrapping up their post-[#Zeta](#) damage assessments of residential & commercial properties in [#NOLA](#). This info will be used to request individual assistance programs from [@fema](#). [#ThankYou](#)

SOCIAL MEDIA POSTS

November 6, 2020



NOLA Ready @nolaready · 6 Nov 2020

Reminder that **#Zeta** debris removal begins today. Place all **#Zeta**-related debris curbside in the following categories: construction debris, vegetation & household appliances.

More at ready.nola.gov/recovery/#reco...

pic.twitter.com/xFeIDb4R12



NOLA Ready @nolaready · 6 Nov 2020

Stay with people outside your regular household during **#Zeta** power outages? Get a free & easy **#COVID19** test.

ready.nola.gov/mobile-testing pic.twitter.com/JaKMNb267s



NOLA Ready @nolaready · 6 Nov 2020

Our partners at the **@LAFIREMARSHAL** are wrapping up their post-**#Zeta** damage assessments of residential & commercial properties in **#NOLA**. This info will be used to request individual assistance programs from **@fema**.

#ThankYou pic.twitter.com/oeGKP7JtyW

SOCIAL MEDIA POSTS

November 7, 2020



nolaready • Following
New Orleans, Louisiana

nolaready Hurricane #Zeta caused widespread power outages across #NewOrleans. But our investments in backup generators at @cityofnola facilities ensured that @nolafiredept, @nopdnews & @neworleansems could continue to provide public safety support with the lights on.

Backup power at @nordcommission facilities also allowed us to open a shelter for people who are medically dependent on power & to host sites for people who needed to charge devices. Mitigation investments truly lessened the impacts of this storm.

Join us in planning for a more resilient future at our Hazard Mitigation Plan community meeting on Nov. 19. Link in bio.

Edited · 75w

neworleansfirefighters This post by @nolaready is inaccurate, as far as the fire department and fire stations are concerned. MANY fire stations did in fact lose power, and their generators failed almost immediately. Station 27, for example, was "serviced" the day of the storm and still failed. Many other station's generators have been repeatedly serviced but are in such disrepair that they never worked or failed almost immediately. Some remained without out power for the next day or two.

75w 1 like Reply

67 likes
NOVEMBER 7, 2020

Add a comment... Post

CAPTION: Hurricane [#Zeta](#) caused widespread power outages across [#NewOrleans](#). But our investments in backup generators at [@cityofnola](#) facilities ensured that [@nolafiredept](#), [@nopdnews](#) & [@neworleansems](#) could continue to provide public safety support with the lights on.

Backup power at [@nordcommission](#) facilities also allowed us to open a shelter for people who are medically dependent on power & to host sites for people who needed to charge devices. Mitigation investments truly lessened the impacts of this storm.

Join us in planning for a more resilient future at our Hazard Mitigation Plan community meeting on Nov. 19. Link in bio.

SOCIAL MEDIA POSTS

November 7, 2020



NOLA Ready @nolaready · 7 Nov 2020

Hurricane #Zeta caused widespread power outages across #NewOrleans. But our investments in backup generators at @cityofnola facilities ensured that @nolafiredept, @nopdnews & @neworleansems could continue to provide public safety support with the lights on.
pic.twitter.com/No9Qv6ijgq

SOCIAL MEDIA POSTS

November 11, 2020



nolaready • Following



Last Friday, the @cityofnola emergency debris removal contractors began working in neighborhoods throughout the city addressing tree damage & clearing #zeta debris. We anticipate one pass per City street. Here are a few pics of debris removal in Algiers & Lakeview. More info at ready.nola.gov/recovery

75w



allie_lofton Came down our street yesterday! Thank you!!



74w Reply



mckibbensandy How many years?



75w Reply



58 likes

NOVEMBER 11, 2020



Add a comment...

Post

CAPTION: Last Friday, the @cityofnola emergency debris removal contractors began working in neighborhoods throughout the city addressing tree damage & clearing #zeta debris. We anticipate one pass per City street. Here are a few pics of debris removal in Algiers & Lakeview. More info at ready.nola.gov/recovery

SOCIAL MEDIA POSTS

November 11, 2020



NOLA Ready @nolaready · 11 Nov 2020

Last Friday, the @CityOfNOLA emergency debris removal contractors began addressing tree damage & clearing #Zeta debris. We anticipate one pass per City street. Here are a few pics of debris removal in Algiers & Lakeview.

More info at ready.nola.gov/recovery
pic.twitter.com/ofHvklhsPk

3 Weeks Post-Landfall

November 12-18

Key Messages:

- Debris removal and jobs available related to it

SOCIAL MEDIA POSTS

November 12, 2020



NOLA Ready @nolaready · 12 Nov 2020

Post-**#Zeta** debris removal is a lot of work!

#Jobs & subcontracting opportunities with contractors DRC Emergency Services & Ceres Environmental are available for residents [!](#)

content.govdelivery.com/accounts/LANOL...

SOCIAL MEDIA POSTS

November 14, 2020



nolaready • Following
New Orleans, Louisiana



nolaready Hurricane #Zeta debris removal continues & it's a lot of work.

#Jobs & subcontracting opportunities with the @cityofnola contractors DRC Emergency Services & Ceres Environmental are available for residents. More at ready.nola.gov/zetajobs

Edited · 74w



mckibbensandy Amen!

74w Reply



62 likes

NOVEMBER 14, 2020



Add a comment...



Post

CAPTION: Hurricane [#Zeta](#) debris removal continues & it's a lot of work.

[#Jobs](#) & subcontracting opportunities with the [@cityofnola](#) contractors DRC Emergency Services & Ceres Environmental are available for residents. More at ready.nola.gov/zetajobs

SOCIAL MEDIA POSTS

November 14, 2020



NOLA Ready @nolaready · 14 Nov 2020

Hurricane **#Zeta** debris removal continues & it's a lot of work.

#Jobs & subcontracting opportunities with the **@cityofnola** contractors DRC Emergency Services & Ceres Environmental are available for residents. More at ready.nola.gov/zetajobs pic.twitter.com/Bogz5p01FS

4 Weeks Post-Landfall

November 19-25

Key Messages:

- Debris removal

November 19, 2020

10:30 AM

City of New Orleans Provides Update on Hurricane Zeta Debris Removal Progress

The City of New Orleans emergency debris removal contractors, Witt O' Brien's, DRC Emergency Services and Ceres Environmental continue to remove Hurricane Zeta debris throughout the City on public right of ways. Since Nov. 3, removal has occurred in three stages:

- Removal of hazardous limbs and trees (started Nov. 3)
- Removal of vegetative debris, including cut and stacked hazardous limbs and trees (started Nov. 6)
- Removal of construction and demolition debris (started Nov. 14)

Crews have removed much of the hazardous trees and hanging/leaning limbs identified by inspectors. The emergency debris removal contractors continue to make progress with the removal of vegetative debris and construction and demolition debris as they complete one collection pass per city block. Debris removal is expected to be complete by **Monday, Dec. 14, 2020**.

Progress of debris removal contractors by the numbers as of Nov. 18:

- 4,072 hazardous limbs and 60 hazardous trees
- 23,278 cubic yards of vegetative waste
- 36 vegetative hauling units

Residents can view debris removal progress at ready.nola.gov/recovery/#debris.

Residents are advised to adhere to the following storm debris guidelines:

STORM DEBRIS SEGREGATED BY THE FOLLOWING CATEGORIES FOR REMOVAL BY THE CITY'S EMERGENCY DEBRIS CONTRACTORS:

CONSTRUCTION DEBRIS (excludes materials containing asbestos or creosote-treated lumber)

- drywall
- lumber
- plywood

- pipe
- shingles
- carpet
- furniture
- mattresses

VEGETATIVE DEBRIS

- branches
- leaves and grass
- logs

HOUSEHOLD APPLIANCES (white goods and doors must be secured and compressors removed)

- refrigerators/freezers
- washers/dryers
- water heaters
- stoves, ovens and dishwashers
- air conditioning units

Reminders:

- Refrain from parking in front of storm debris piles to avoid preventing access by the City's emergency debris contractors.
- Debris must be placed between the sidewalk and the curb for removal by the City or its contractors.
- Avoid placement of storm debris under or on power lines, near trees, utility poles/boxes, and fire hydrants.
- Only debris resulting from Hurricane Zeta is eligible for removal by the City's emergency debris removal contractors.
- Any work done by contractors is ineligible for debris removal services by the City or its contractors
- Commercial properties and properties serviced by private trash contracts are ineligible to receive bulk waste collection or debris removal services by the City or its contractors.
- Trees on private property are the responsibility of the property owner.

The City thanks residents for their patience and reiterates that one collection pass will occur on every City block. Visit ready.nola.gov for updated information, including progress mapping, on Hurricane Zeta response.

TEXT MESSAGES
November 19, 2020

NOLA Ready: Zeta debris removal to be complete Dec. 14. Contractors will do a pass on every City block. Details & map: ready.nola.gov/recovery/#debris

SOCIAL MEDIA POSTS

November 19, 2020



nolaready • Following



nolaready Hurricane #Zeta debris removal continues & is expected to be complete on Dec. 14. Contractors will do a pass on every @cityofnola block. Details & map: ready.nola.gov/recovery/#debris

74w



52 likes

NOVEMBER 19, 2020



Add a comment...

Post

CAPTION: Hurricane [#Zeta](#) debris removal continues & is expected to be complete on Dec. 14. Contractors will do a pass on every [@cityofnola](#) block. Details & map: ready.nola.gov/recovery/#debris

SOCIAL MEDIA POSTS

November 19, 2020



NOLA Ready @nolaready · 19 Nov 2020
Hurricane **#Zeta** debris removal continues & is expected to be complete on Dec. 14. Contractors will do a pass on every **@CityOfNOLA** block. Details & map: ready.nola.gov/recovery/#debr... pic.twitter.com/tgrs5rnb5V

SOCIAL MEDIA POSTS

November 23, 2020



nolaready • Following



nolaready • City contractor, Ceres Environmental, removing vegetative debris on Filmore Avenue in #gentilly. Debris removal has been a 7-day operation since November 6. City contractors are expected to be complete by Monday, December 14, 2020.

73w



33 likes

NOVEMBER 23, 2020



Add a comment...

Post

CAPTION: City contractor, Ceres Environmental, removing vegetative debris on Filmore Avenue in #gentilly. Debris removal has been a 7-day operation since November 6. City contractors are expected to be complete by Monday, December 14, 2020.

SOCIAL MEDIA POSTS

November 25, 2020



nolaready • Following



nolaready City contractors remove hazardous limbs on Fairway Blvd. in New Orleans East after damage from Hurricane #Zeta. Public safety is our priority. Maintain a safe distance from debris removal crews.

73w



28 likes

NOVEMBER 25, 2020



Add a comment...

Post

CAPTION: City contractors remove hazardous limbs on Fairway Blvd. in New Orleans East after damage from Hurricane [#Zeta](#). Public safety is our priority. Maintain a safe distance from debris removal crews.

November 25, 2020



NOLA Ready @nolaready · 25 Nov 2020

City contractors remove hazardous limbs on Fairway Blvd. in New Orleans East after damage from Hurricane **#Zeta**. Public safety is our priority. Maintain a safe distance from debris removal crews. pic.twitter.com/Z3X4p3cM8N

5 Weeks Post-Landfall

November 26- December 2

Key Messages:

- Volunteer appreciation

SOCIAL MEDIA POST

November 30, 2020



NOLA Ready @nolaready · 30 Nov 2020

On the last day of hurricane season, we are recognizing our incredible NOLA Ready volunteers. With a record-breaking 30 named storms this season, **#NOLA** was in the forecast cone 8 times, we took a direct hit from **#Zeta**, and as a city we hosted 12,000+ **#Laura** evacuees.

Thread: 1/5

6 Weeks Post-Landfall

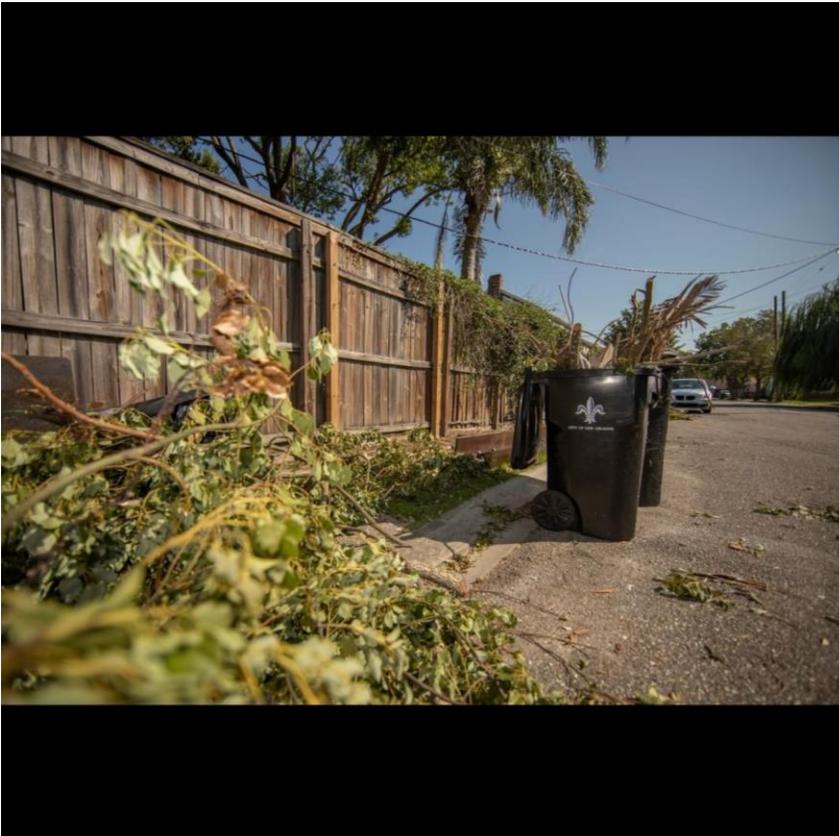
December 3-9

Key Messages:

- Debris removal

SOCIAL MEDIA POSTS

December 7, 2020



 nolaready • Following

 nolaready Debris contractors with the @cityofnola are on course to complete Hurricane #Zeta storm debris removal by December 14. Since November 6, contractors have removed 64,341 cubic yards of vegetative debris & over 90 hazardous trees. See debris progress at ready.nola.gov/recovery/#debris. If you placed your debris out by November 5 and feel that your pickup was missed, please call 311.

71w

♡ 🔍 📌

14 likes

DECEMBER 7, 2020

😊 Add a comment... Post

CAPTION: Debris contractors with the [@cityofnola](https://www.cityofnola.com/) are on course to complete Hurricane [#Zeta](https://www.cityofnola.com/) storm debris removal by December 14. Since November 6, contractors have removed 64,341 cubic yards of vegetative debris & over 90 hazardous trees. See debris progress at ready.nola.gov/recovery/#debris. If you placed your debris out by November 5 and feel that your pickup was missed, please call 311.

December 7, 2020



NOLA Ready @nolaready · 7 Dec 2020

The @CityOfNOLA is on track to complete #Zeta storm debris removal by Dec. 14. So far, contractors removed 64,341 cubic yards of vegetation & over 90 hazardous trees. Progress at ready.nola.gov/recovery/#debr.... If you placed your debris out by Nov. 5 & think pickup was missed, call 311. pic.twitter.com/3cJokvoy6q

7 Weeks Post-Landfall

December 10-16

Key Messages:

- Debris removal completed

PRESS RELEASE

December 16, 2020

12:26 PM

City of New Orleans Completes Hurricane Zeta Debris Removal

On Dec. 14, City of New Orleans contractors completed Hurricane Zeta debris removal. The City provided its debris removal contractors, DRC Emergency Services and Ceres Environmental Services, with maps that illustrated assigned zones and subzones. Monitors from Witt O'Brien's documented that all debris placed curbside by Nov. 6 (or prior to the pass by the debris removal contractors on each street) was picked up in accordance with FEMA eligibility guidelines. Throughout the debris removal process, residents could visit [NOLA Ready](#) for updates on pickup progress in their zones.

Contractors have removed more than 72,261 cubic yards (cy) of vegetative debris, 4,444 hazardous leaning and hanging limbs and 94 damaged trees that have been ground into 14,754 cy of mulch that has been transported to The Composting Network in New Orleans East. In addition, more than 8,900 cy of construction and demolition (C&D) debris has been removed from public rights of ways.

The debris totals include volumes associated with items cleared from major roadways immediately after Hurricane Zeta by the Departments of Parks and Parkways, Sanitation, Public Works, NORDC, Mosquito, Termite and Rodent Control Board and the Louisiana National Guard.

If residents believe that their eligible hurricane-related debris was missed, please report via 311 by Friday, Dec. 18. If debris was placed curbside after the contractors cleared a street and the debris is eligible for normal solid waste collection and contained under the guidelines for bulky waste pickup, it will be removed by our regular collection contractors on the second collection of the week.

If the volume of debris is beyond what is eligible for regular pickup or if the debris is the result of work done by a contractor, property owners are responsible for the appropriate removal and disposal of the debris. Bulky waste guidelines can be found at nola.gov/sanitation.

11 Weeks Post-Landfall

January 7-13

Key Messages:

- FEMA Disaster assistance announced for homeowners, business owners, and residents.

PRESS RELEASE

January 13, 2020

5:36 PM

City Announces FEMA Individual Assistance Programs for Hurricane Zeta Losses

Today, the City of New Orleans announced that homeowners, renters, and business owners in Orleans Parish who experienced uninsured losses due to Hurricane Zeta may be eligible for federal disaster assistance.

The Federal Emergency Management Agency (FEMA) designated six parishes in Southeast Louisiana, including Orleans Parish, as eligible for Individual Assistance programs under the Major Disaster Declaration for damage and losses suffered from Hurricane Zeta between Oct. 26 and 29, 2020. The other parishes include Jefferson, Lafourche, Plaquemines, St. Bernard and Terrebonne.

Disaster Assistance

Disaster assistance may include grants for temporary housing and home repairs, low-cost disaster loans to cover uninsured property losses, and other programs to help individuals and businesses recover from the effects of the disaster. FEMA is unable to duplicate insurance payments. However, those without insurance, or those who may be underinsured, may still receive help after their insurance claims have been settled.

Homeowners and renters who suffered damage from Hurricane Zeta should register with FEMA and apply for federal disaster assistance as soon as possible. The deadline to register for assistance for Hurricane Zeta is March 15, 2021.

Register with FEMA by:

- Going online at disasterassistance.gov;
- Downloading the FEMA app; or
- Calling the helpline: 800-621-3362 or TTY 800-462-7585. The toll-free telephone lines operate from 7 a.m. to 10 p.m. seven days a week.

You will need to have the following available when you register:

- A current phone number where you can be contacted;
- Your address at the time of the disaster and the address where you are now staying;
- Your Social Security number, if available; and
- If insured, the insurance policy number or your insurance agent and company

SBA Loans

U.S. Small Business Administration Disaster Loans are also available to businesses, homeowners and renters. Loans are available:

- For businesses of any size and nonprofits for up to \$2 million for property damage.
- For small businesses, small businesses engaged in aquaculture and most nonprofits: up to \$2 million for working capital needs even if they had no property damage, with a \$2 million maximum loan for any combination of property damage and working-capital needs.
- For homeowners: up to \$200,000 to repair or replace their primary residence.
- For homeowners and renters: up to \$40,000 to replace personal property, including vehicles.

Businesses and residents can apply online at sba.gov/funding-programs/disaster-assistance. For questions and assistance completing an application, call 800-659-2955 or email FOCWAAssistance@sba.gov.

SOCIAL MEDIA POSTS

January 13, 2021



nolaready • Following



nolaready Hurricane Zeta Recovery

Homeowners, residents, and businesses in Orleans Parish who experienced uninsured losses due to Hurricane #Zeta may now be eligible for federal disaster assistance. See details at ready.nola.gov/recovery

66w



825 views

JANUARY 13, 2021

0:05 / 1:07



Add a comment...

Post

CAPTION: Hurricane Zeta Recovery

Homeowners, residents, and businesses in Orleans Parish who experienced uninsured losses due to Hurricane #Zeta may now be eligible for federal disaster assistance. See details at ready.nola.gov/recovery

SOCIAL MEDIA POSTS

January 13, 2021



NOLA Ready @nolaready · 13 Jan 2021

HURRICANE ZETA UPDATE

Homeowners, residents, and businesses in Orleans Parish who experienced uninsured losses due to Hurricane **#Zeta** may now be eligible for federal disaster assistance. See details at ready.nola.gov/recovery
pic.twitter.com/sIUfer6JQb

12 Weeks Post-Landfall

January 14-20

Key Messages:

- Disaster unemployment available

PRESS RELEASE

January 18, 2020

11:02 AM

Disaster Unemployment Assistance Available to Hurricane Zeta Survivors

Disaster Unemployment Assistance (DUA) is now available to certain workers in Orleans Parish who lost income as a direct result of Hurricane Zeta. The purpose of DUA is to help workers whose primary incomes are lost or interrupted by a federally declared disaster. DUA may be available if the disaster affected your employment — even if you're self-employed, a farmer or a farm worker — and you fall under one of the following categories:

- Your workplace was damaged or destroyed by the disaster.
- Transportation to work was unavailable as a direct result of the disaster.
- You could not get to your job because you had to travel through the disaster area.
- The disaster prevented you from starting a new job.
- Your business suffered because you relied on the disaster area for most of its income
- You cannot work due to an injury caused as a direct result of the major disaster
- You became the breadwinner or major household support because the head of your household died as a direct result of the disaster.
- You became unemployed as a direct result of the disaster.

Apply for disaster unemployment assistance by Feb. 12.

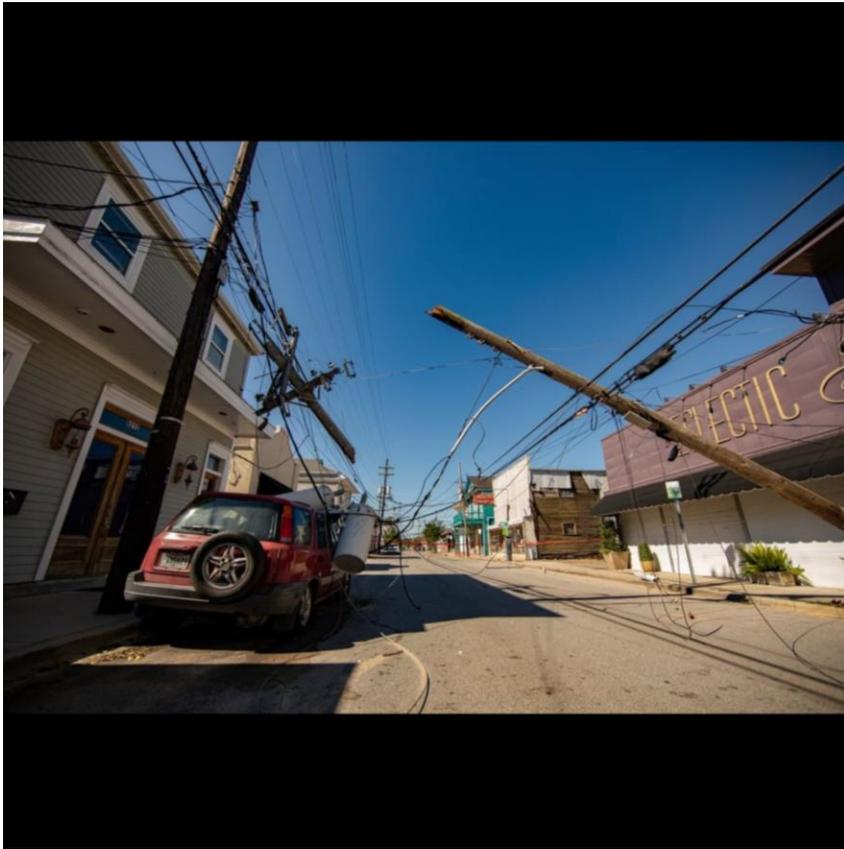
Affected workers must first apply for regular unemployment insurance prior to starting a DUA application. Apply by visiting www.laworks.net, the Helping Individuals Reach Employment portal.

Claimants may also file by telephone by calling the Benefits Analysis Team at 866-783-5567 from 8 a.m. to 7 p.m. from Monday through Friday and 8 a.m. to 5 p.m. Sunday.

For the latest information on Hurricane Zeta, visit <https://www.fema.gov/disaster/4577>. Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

SOCIAL MEDIA POSTS

January 18, 2021



 nolaready • Following

 nolaready • Disaster Unemployment Assistance is now available to certain workers in #NOLA who lost income as a direct result of Hurricane #Zeta if:

- 🔗 Your workplace was damaged or destroyed by the disaster.
- 🔗 Transportation to work was unavailable as a direct result of the disaster.
- 🔗 You could not get to your job because you had to travel through the disaster area.
- 🔗 The disaster prevented you from starting a new job.
- 🔗 Your business suffered because you relied on the disaster area for most of its income.
- 🔗 You cannot work due to an injury caused as a direct result of the major disaster.
- 🔗 You became the breadwinner or major household support because the head of your household died as a direct result of the disaster.
- 🔗 You became unemployed as a direct result of the disaster.

Details at ready.nola.gov/recovery

Edited · 65w

👍 🗨️ 📌

42 likes

JANUARY 18, 2021

😊 Add a comment... Post

CAPTION: Disaster Unemployment Assistance is now available to certain workers in [#NOLA](#) who lost income as a direct result of Hurricane [#Zeta](#) if:

- 🔗 Your workplace was damaged or destroyed by the disaster.
- 🔗 Transportation to work was unavailable as a direct result of the disaster.
- 🔗 You could not get to your job because you had to travel through the disaster area.
- 🔗 The disaster prevented you from starting a new job.
- 🔗 Your business suffered because you relied on the disaster area for most of its income.
- 🔗 You cannot work due to an injury caused as a direct result of the major disaster.
- 🔗 You became the breadwinner or major household support because the head of your household died as a direct result of the disaster.
- 🔗 You became unemployed as a direct result of the disaster.

Details at ready.nola.gov/recovery

SOCIAL MEDIA POSTS

January 18, 2021



NOLA Ready @nolaready · 18 Jan 2021

Disaster Unemployment Assistance is now available to certain workers in **#NOLA** who lost income as a direct result of Hurricane **#Zeta**. Details at ready.nola.gov/recovery pic.twitter.com/EO4q5XebAw

13 Weeks Post-Landfall

January 21-27

Key Messages:

- DSNAP made available

PRESS RELEASE

January 27, 2020

4:12 PM

Disaster Food Stamps Approved for Orleans Parish Residents Impacted by Hurricane Zeta

Today, the Louisiana Department of Children and Family Services (DCFS) received federal approval to begin virtual Disaster Supplemental Nutrition Assistance Program (DSNAP) operations in Orleans Parish to provide additional food aid to families affected by Hurricane Zeta. The over-the-phone application process will run in a single phase from Monday, Feb. 1, to Sunday, Feb. 7.

DSNAP provides food assistance to eligible households who do not receive regular SNAP benefits and who need help buying groceries due to lost income or damages following a disaster.

Due to ongoing concerns related to the coronavirus pandemic, DSNAP applications will be handled by phone, and benefits cards will be mailed to approved applicants. The City of New Orleans encourages residents to visit the [DCFS website](#) to review the process and necessary information required to apply.

On their designated day, residents will call the LAHelpU Customer Service Center to apply and be interviewed. The call center can be reached at 1-888-524-3578 (select language, then press 3-3-1), between the hours of 7:30 a.m. and 6:30 p.m. Applications for DSNAP will be accepted from residents beginning Monday, Feb. 1, 2021, according to the following schedule:

Day 1 (Feb. 1): Residents whose last names begin with A-C

Day 2 (Feb. 2): D-G

Day 3 (Feb. 3): H-L

Day 4 (Feb. 4): M-R

Day 5 (Feb. 5): S-Z

Day 6 (Feb. 6): All residents in the approved parishes, regardless of last name.

Day 7 (Feb. 7): All residents in the approved parishes, regardless of last name.

Residents are also reminded that additional federal disaster assistance programs are available for those impacted by Hurricane Zeta, including individual assistance, SBA loans, and disaster unemployment insurance. [Visit ready.nola.gov/recovery](http://ready.nola.gov/recovery) for more information on these programs.

SOCIAL MEDIA POSTS

January 27, 2021



nolaready • Following



nolaready Disaster food stamps (#DSNAP) have been approved for #NOLA residents who lost food due to Hurricane #Zeta. To apply, you'll need to call @louisianadcfcs on a specific day based on the first letter of your last name. Details at dcfs.louisiana.gov/page/dsnap-zeta

64w



louisiana.dread Gotta love the promptness of these government related relief efforts 😊 we post all about our corrupt political leaders. Hasn't changed in over 300 years.



64w 1 like Reply



47 likes

JANUARY 27, 2021



Add a comment...

Post

CAPTION: Disaster food stamps (#DSNAP) have been approved for #NOLA residents who lost food due to Hurricane #Zeta. To apply, you'll need to call @louisianadcfcs on a specific day based on the first letter of your last name. Details at dcfs.louisiana.gov/page/dsnap-zeta

SOCIAL MEDIA POSTS

January 27, 2021



NOLA Ready @nolaready · 27 Jan 2021

Disaster food stamps (**#DSNAP**) have been approved for **#NOLA** residents who lost food due to Hurricane **#Zeta**. To apply, you'll need to call in on a specific day based on the first letter of your last name. Details [↓](#)
[twitter.com/LouisianaDCFS/...](https://twitter.com/LouisianaDCFS/)

14 Weeks Post-Landfall

January 28- February 3

Key Messages:

- FEMA Benefits: individual assistance and DSNAP

SOCIAL MEDIA POSTS

January 29, 2021



nolaready • Following



nolaready Reminder that individual assistance, SBA loans, disaster food stamps & disaster unemployment available to qualifying #NewOrleanians post Hurricane #Zeta. Details at ready.nola.gov/recovery.

63w



32 likes

JANUARY 29, 2021



Add a comment...

Post

CAPTION: Reminder that individual assistance, SBA loans, disaster food stamps & disaster unemployment available to qualifying [#NewOrleanians](#) post Hurricane [#Zeta](#). Details at ready.nola.gov/recovery.



NOLA Ready @nolaready · 29 Jan 2021

Reminder that individual assistance, SBA loans, disaster food stamps & disaster unemployment available to qualifying [#NewOrleanians](#) post Hurricane [#Zeta](#). Details at ready.nola.gov/recovery. pic.twitter.com/nZzQahMXml

SOCIAL MEDIA POSTS

February 1, 2021



CAPTION: This week: Apply for [#Zeta](#) DSNAP by calling 1-888-524-3578 on your scheduled day based on the first letter of your last name. dcfs.louisiana.gov



NOLA Ready @nolaready · 1 Feb 2021

Apply for [#Zeta](#) DSNAP by calling 1-888-524-3578 on your scheduled day based on the first letter of your last name. [twitter.com/LouisianaDCFS/...](https://twitter.com/LouisianaDCFS/)

15 Weeks Post-Landfall

February 4-10

Key Messages:

- Last day to apply for DSNAP

Last day to apply for
Hurricane Zeta DSNAP
1-888-524-3578



SOCIAL MEDIA POSTS

February 7, 2021

 **nolaready** • Following
New Orleans, Louisiana

 **nolaready** Today is the last day to apply for the Disaster Supplemental Nutrition Assistance Program (DSNAP) for food lost during #Hurricane #Zeta. Call 1-888-524-3578. More at dcfs.louisiana.gov/page/dsnap-zeta

Edited · 62w

 **jarrell.edward** God bless Y'all I needed some layoff? 

62w Reply

19 likes
FEBRUARY 7, 2021

 Add a comment... Post

CAPTION: Today is the last day to apply for the Disaster Supplemental Nutrition Assistance Program (DSNAP) for food lost during [#Hurricane #Zeta](#). Call 1-888-524-3578. More at dcfs.louisiana.gov/page/dsnap-zeta

Hurricane Ida

August 29, 2021

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- Social Media Posts
 - September 29th
 - Press Release
 - Text Messages
 - Social Media Posts
 - September 30th
 - Press Release
 - Text Messages
 - Social Media Posts
 - October 3rd
 - Social Media
- 6 weeks post-landfall (October 4-10)
 - October 4th
 - Social Media Posts
 - October 5th
 - Social Media Posts
 - October 6th
 - Social Media Posts
 - October 10th
 - Text Messages
 - Social Media Posts
- 7 weeks post-landfall (October 11-17)
 - October 11th
 - Social Media Posts
 - October 13th
 - Social Media Posts
 - October 14th
 - Social Media Posts
 - October 15th
 - Text Messages
 - Social Media Posts
- 8 weeks post-landfall (October 18-24)
 - October 19th
 - Social Media Posts
- October 20th
 - Social Media Posts
- October 21st
 - Social Media Posts
- October 22nd
 - Social Media Posts
- 9 weeks post-landfall (October 25-31)
 - October 26th
 - Social Media Posts
 - October 27th
 - Text Messages
 - October 28th
 - Social Media Posts
- 10 weeks post-landfall (November 1-7)
 - November 1st
 - Press Release
 - Social Media Posts
 - November 2nd
 - Social Media Posts
 - November 3rd
 - Text Messages
 - Social Media Posts
 - November 5th
 - Social Media Posts
- 11 weeks post-landfall (November 8-14)
 - November 8th
 - Social Media Posts
 - November 10th
 - Social Media Posts
 - November 11th
 - Social Media Posts
- 12 weeks post-landfall (November 15-21)
 - November 15th

- Social Media Posts
 - November 18th
 - Social Media Posts
 - November 19th
 - Press Release
 - Text Messages
 - Social Media Posts
- 13 weeks post-landfall (November 22-28)
 - November 22nd
 - Social Media Posts
 - November 23rd
 - Social Media Posts
 - November 25th
 - Social Media Posts
- 14 weeks post-landfall (November 29-December 5)
 - November 29th
 - Social Media Posts
 - November 30th
 - Social Media Posts
 - December 3rd
 - Social Media Posts
- 15 weeks post-landfall (December 6-12)
 - December 6th
 - Social Media Posts
 - December 9th
 - Social Media Posts
 - December 10th
 - Text Messages
- 16 weeks post-landfall (December 13-19)
 - December 13th
 - Social Media Posts
 - December 16th
 - Social Media Posts
- December 19th
 - Social Media Posts
- 17 weeks post-landfall (December 20-26)
 - December 20th
 - Social Media Posts
 - December 21st
 - Press Release

3 Days Before Landfall

August 26

Key Messages:

- The city is watching a weather event that is still developing.
- The weather event has upgraded and will likely hit New Orleans as a category 2.
- Sign up for text alerts for updates.

14:25

HURRICANE IDA

City Monitoring Tropical Depression Nine



The City of New Orleans is monitoring Tropical Depression Nine, which has formed in the Caribbean and is currently forecast to enter the Gulf of Mexico and gain hurricane strength by Saturday. New Orleans is in the current forecast cone, with local impacts, some potentially severe, possible beginning Sunday. While there is still some uncertainty about this storm, we're asking all residents to pay attention to this system and make preparations:

- Review your evacuation plans
- Gather emergency supplies
- Check on your neighbors
- Clean around your property and street
- Sign up for emergency alerts by texting NOLAREADY to 77295 or going to ready.nola.gov/alerts.

More preparedness tips at ready.nola.gov/hurricane.

Press Release Link- <https://ready.nola.gov/incident/hurricane-ida/city-monitoring-tropical-depression-nine/>

16:32

HURRICANE IDA

System Upgraded to Tropical Storm Ida, Could Bring Significant Impacts Sunday



The City of New Orleans is monitoring Tropical Storm Ida, which has formed in the Caribbean and is currently forecast to bring potentially significant impacts to the New Orleans area Sunday as a Category 2 (or stronger) Hurricane.

- Review your hurricane plans
- Gather emergency supplies
- Check on your neighbors
- Clean around your property and street
- PAY ATTENTION & HEED WARNINGS

More preparedness tips at ready.nola.gov.

Press Release Link: <https://ready.nola.gov/Incident/Hurricane-Ida/System-Upgraded-to-Tropical-Storm-Ida,-Could-Bring>

TEXT MESSAGES

August 26, 2021

NOLA Ready: 278 new COVID cases & 3 new deaths in NOLA since yesterday. It's peak hurricane season, and one critical way to stay prepared is to get vaccinated!

NOLA Ready: Ida could bring significant impacts to NOLA Sunday as Cat 2 Hurricane. Review plans, gather supplies, help others & pay attention. ready.nola.gov

SOCIAL MEDIA POSTS

August 26, 2021

5 Day Tropical Weather Outlook
Monitoring a tropical disturbance in the central Caribbean.

Five-Day Graphical Tropical Weather Outlook
National Hurricane Center Miami, Florida

Disturbance 1

8:00 am EDT
Thu Aug 26 2021

Current Disturbances and Five-Day Cyclone Formation Chance: < 40% 40-60% > 60%

Tropical or Sub-Tropical Cyclone: Depression Storm Hurricane

Post-Tropical Cyclone or Remnants

nolaready • Following
New Orleans, Louisiana

nolaready The @CityOfNOLA is monitoring the disturbance in the Caribbean that could bring dangerous impacts to the Northern Gulf by Sunday & Monday.

Still a lot of uncertainty with this system, but please review your hurricane plans & pay attention these next few days. ready.nola.gov/hurricane

32w

yungin1.5 @inspirenola
32w Reply

dannerdogg Y'all gonna require a negative PCR test for those who need to shelter in place or evacuate?
32w 2 likes Reply

View replies (1)

lahh4k No school
32w Reply

simeonc gtfo

Liked by cafedumeme and 336 others

AUGUST 26, 2021

Add a comment... Post

NOLA Ready is in New Orleans, Louisiana.
August 26, 2021

The @CityOfNOLA is monitoring the disturbance in the Caribbean that could bring dangerous impacts to the Northern Gulf by Sunday & Monday.

Still a lot of uncertainty with this system, but please review your hurricane plans & pay attention these next few days. ready.nola.gov/hurricane

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Monitoring a tropical disturbance in the central Caribbean.

Five-Day Graphical Tropical Weather Outlook
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Tropical or Sub-Tropical Cyclone: Depression Storm Hurricane

Post-Tropical Cyclone or Remnants

NWSNewOrleans

10 Comments 39 Shares

CAPTION: The [@CityOfNOLA](https://www.instagram.com/cityofnola) is monitoring the disturbance in the Caribbean that could bring dangerous impacts to the Northern Gulf by Sunday & Monday.

Still a lot of uncertainty with this system, but please review your hurricane plans & pay attention these next few days.

[Ready.nola.gov/hurricane](https://ready.nola.gov/hurricane)

SOCIAL MEDIA POSTS

August 26, 2021



Text NOLAREADY to 77295 for alerts or download the Smart911 app

nolaready • Following

nolaready With #nola once again in the cone of a tropical system, sign up to get alerts directly from the @cityofnola. Text NOLAREADY to 77295 or go to ready.nola.gov/alerts. #nolaready

32w

safe_gospel_according_to_seth Here's the problem... is there how @seth.Donaldson's murder got covered up? Who is #jamal that faked a @911lappd call?

22w Reply

Liked by imaginewaterworks and 51 others

AUGUST 26, 2021

Add a comment... Post

NOLA Ready
August 26, 2021

With #nola once again in the cone of a tropical system, sign up to get alerts directly from the @cityofnola. Text NOLAREADY to 77295 or go to ready.nola.gov/alerts. #nolaready

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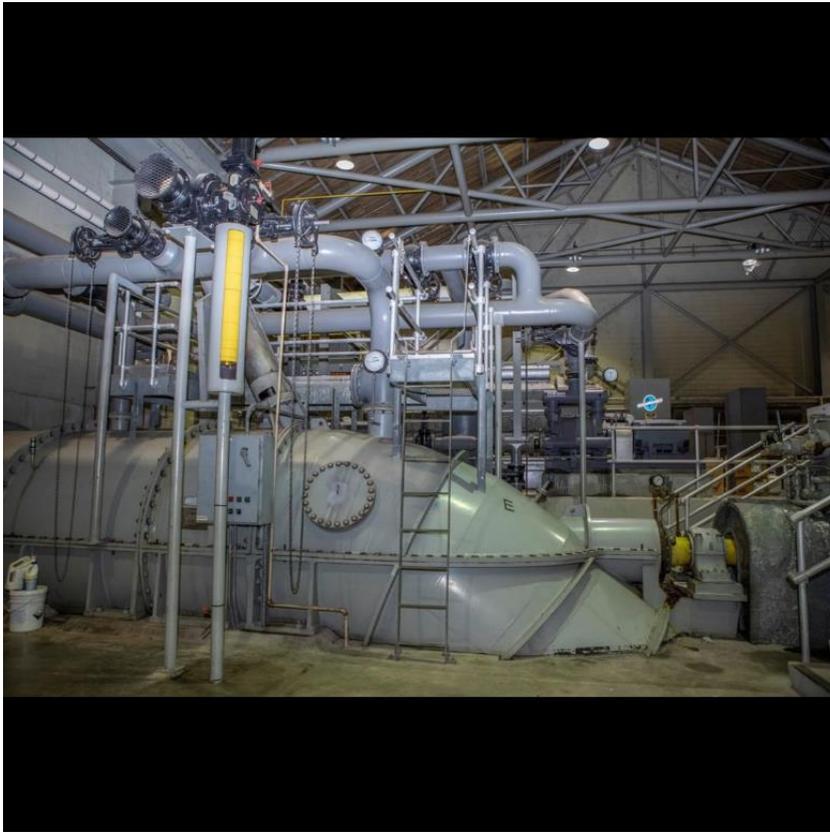
5 2 Comments 15 Shares

Like Comment Share

CAPTION: With #nola once again in the cone of a tropical system, sign up to get alerts directly from the @cityofnola. Text NOLAREADY to 77295 or go to ready.nola.gov/alerts. #nolaready

SOCIAL MEDIA POSTS

August 26, 2021



nolaready • Following



nolaready • #repost @swbneworleans equipment status update ahead of possible #hurricane impacts in #nola:

Currently, 96 of 99 drainage pumps are available for service. The pumps that are down are located at DPS 14 in New Orleans East, DPS 6 in Lakeview near Metairie Road and DPS 12 in Lakeview near Lake Marina Drive.

Regarding power: Turbine 5 is in service, Turbine 6 is ready for use, 5 Electro-Motive Diesel generators are available (EMD #1 is undergoing fan upgrades) and all Frequency Changers are in service and are ready for use. Turbine 4 is out of service for repairs; we anticipate testing the turbine this Saturday, Aug. 28.

Regarding the pump outage at DPS 12, please refer to the map attached. The drainage area for DPS 12 is bounded by the area outlined in green on the map, Veterans Blvd, 17th St Canal, Lake Marina Dr and Pontchartrain Blvd. You'll notice that the Fleur De Lis Canal traverses right through the middle of the DPS 12 drainage basin and the canal also ties into the DPS 6 drainage basin. Therefore, the feed to DPS 12 is from the Fleur De Lis Canal as well as the Robert E Lee Canal. Because of this, even with DPS 12 out of service, the pumps at DPS 7 and DPS 6 are capable of draining DPS 12's basin because the canals are interconnected as depicted on the drawing. The blue lines depict the major drainage canals within the basin.

Edited - 32w



55 likes

AUGUST 26, 2021



Add a comment...

Post

CAPTION: [#repost @swbneworleans](#) equipment status update ahead of possible [#hurricane](#) impacts in [#nola](#):

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SOCIAL MEDIA POSTS

August 26, 2021



 nolaready • Following

 nolaready The drive-thru #covid testing & vaccine sites will close at 12pm Friday in order to demobilize tents and equipment ahead of the storm. We'll keep the calendar up to date if there are other cancellations. ready.nola.gov/calendar

Edited · 32w

 ptull99 Covid is a man made bullshit deal and the vaccers are the second leg of the man made strain..

32w Reply

 mandakatster there is a line on franklin to get into the UNO testing site, no one has gone through in at least 15 minutes. what is going on?

32w 1 like Reply

Like Comment Share

Liked by  imaginewaterworks and 76 others

AUGUST 26, 2021

 Add a comment... Post

CAPTION: The drive-thru [#covid](#) testing & vaccine sites will close at 12pm Friday in order to demobilize tents and equipment ahead of the storm. We'll keep the calendar up to date if there are other cancellations. ready.nola.gov/calendar

SOCIAL MEDIA POSTS

August 26, 2021



nolaready • Following

nolaready Here's the latest track & timeline from the @noahurricanes. Anticipating Cat 2 or stronger

With #NOLA on the east side, be prepared for potentially significant impacts. Take time now to review plans, gather supplies, prep property & pay attention. ready.nola.gov/hurricane

Edited · 32w

juicythick7 So which way to evacuate?

32w Reply

elparcerowithadrone @paradigm_gardens

32w 1 like Reply

evenwhenitsrainey @atlan.tahope girl just our luck

32w 1 like Reply

Liked by 2_themax and 395 others

AUGUST 26, 2021

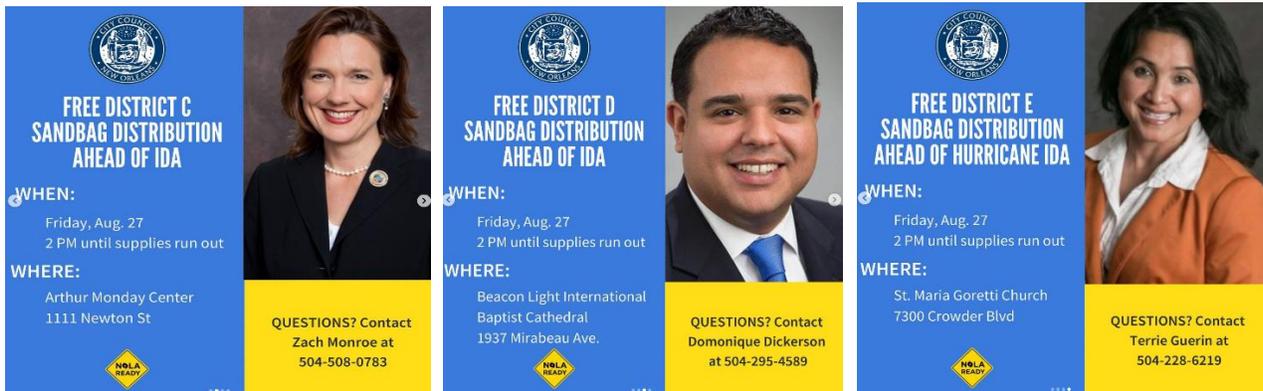
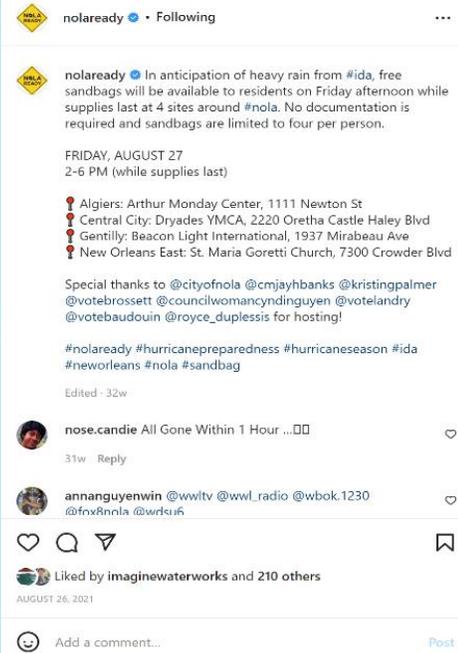
Add a comment...

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With #NOLA on the east side, be prepared for potentially significant impacts. Take time now to review plans, gather supplies, prep property & pay attention. ready.nola.gov/hurricane

SOCIAL MEDIA POSTS

August 26, 2021



CAPTION: In anticipation of heavy rain from [#ida](#), free sandbags will be available to residents on Friday afternoon while supplies last at 4 sites around [#nola](#). No documentation is required and sandbags are limited to four per person.

FRIDAY, AUGUST 27
2-6 PM (while supplies last)

- 📍 Algiers: Arthur Monday Center, 1111 Newton St
- 📍 Central City: Dryades YMCA, 2220 Oretha Castle Haley Blvd
- 📍 Gentilly: Beacon Light International, 1937 Mirabeau Ave
- 📍 New Orleans East: St. Maria Goretti Church, 7300 Crowder Blvd

Special thanks

to [@cityofnola](#) [@cmjaybanks](#) [@kristingpalmer](#) [@votebrossett](#) [@councilwomancyndinguyen](#) [@votelandry](#) [@votebaoudouin](#) [@royce duplessis](#) for hosting! [#nolaready](#) [#hurricanepreparedness](#) [#hurricanesseason](#) [#ida](#) [#neworleans](#) [#nola](#) [#sandbag](#)

SOCIAL MEDIA POSTS

August 26, 2021



NOLA Ready @nolaready · Aug 26

The @CityOfNOLA is monitoring the disturbance in the Caribbean that could bring dangerous impacts to the Northern Gulf by Sunday & Monday.

Still a lot of uncertainty, but please review your hurricane plans & pay attention these next few days.

ready.nola.gov/hurricane pic.twitter.com/5e4OiQligr



NOLA Ready @nolaready · Aug 26

With #NOLA once again in the cone of a tropical system, sign up to get alerts directly from the @cityofnola. Text NOLAREADY to 77295 or go to ready.nola.gov/alerts. #NOLAReady pic.twitter.com/8pmbBWFp0



NOLA Ready @nolaready · Aug 26

The drive-thru #COVID testing & vaccine sites will close at 12pm Friday in order to demobilize tents and equipment ahead of storm impacts. We'll keep the calendar up to date if there are other cancellations. ready.nola.gov/calendar pic.twitter.com/3aW11drUaw



NOLA Ready @nolaready · Aug 26

Here's the latest track & timeline from the @NHC_Atlantic. Anticipating Cat 2 or stronger

With #NOLA on the east side, be prepared for potentially significant impacts. Take time now to review plans, gather supplies, prep property & pay attention.

ready.nola.gov/hurricane pic.twitter.com/9Je2Hgmp3v

2 Days Before Landfall

August 27

Key Messages:

- The hurricane has upgraded to a category 3.
- The city is issuing a mandatory evacuation outside of the levees.
- State shelter sites and information
- Remember to prepare for COVID-19 within your evacuation plans.

08:29

HURRICANE IDA

Tropical Storm Ida Forecast to be Category 3 Hurricane on Landfall



The City of New Orleans is monitoring Tropical Storm Ida, which is forecast to be a Category 3 Hurricane on landfall.

At 7 AM, the center of Ida was located near Grand Cayman. The system is moving towards New Orleans at a speed of 15 mph. The system is forecast to approach the northern Gulf Coast on Sunday.

Maximum sustained winds are near 60 mph, with higher gusts, and additional

steady to rapid strengthening is expected during the next few days. Ida is forecast to become a hurricane over the southeastern Gulf, and to be near or at major hurricane strength when it approaches the northern Gulf coast.

A **Hurricane Watch** is in effect from Cameron, LA to the MS/AL border, including Metro New Orleans and Lakes Pontchartrain and Maurepas. A **Storm Surge Watch** is in effect for coastal areas outside of levee protection, including Venetian Isles, Irish Bayou, and Lake Catherine.

The National Weather Service expects impacts from Ida to affect the New Orleans area, including:

- **8 to 16"** of rain, though locally higher amounts will be possible depending on the track and where rain bands set up.
- Earliest arrival of tropical storm winds could be very early Sunday morning, but more likely not until around midday Sunday. New Orleans could see damaging winds above hurricane strength, and a wide swath of wind damage will be possible along Ida's track.
- A few tornadoes will be possible in passing rain bands.
- Life-threatening storm surge is possible along the coast outside of levee protection. Surge of **7 to 11 feet** will be possible from Morgan City to Ocean Springs (including Lake Borgne), as well as 3 to 5 feet along Lake Pontchartrain.

Press Release Link- <https://ready.nola.gov/Incident/Hurricane-Ida/Tropical-Storm-Ida-Forecast-to-be-Category-3-Hurri>

10:49

HURRICANE IDA

Hurricane Season Shelter Sites

Louisiana will be using congregate sheltering this hurricane season. That means mass shelter sites, with safe spacing, mandatory masking and other COVID safety precautions.

Get a Game Plan now!

- **Vaccinate now** in case you have to go to a shelter. Vaccinations are not required, but they are the best way to stay safe from COVID while in shelter.
- If you can stay with friends or family outside your region, have conversations about the process and any COVID-related concerns ahead of time.
- If you go to a hotel, be prepared to pay your own way.
- If you go out of state, be prepared to pay for your own fuel and lodging.
- Listen to the guidance of your local officials for evacuation orders, including possible public shelter locations.
- We will be using 211 as our primary source of communication during a disaster.
 - **When a disaster is declared, local and state officials will provide up-to-date shelter information.**
- Evacuate with the essential items you will need if you are away from your home for an extended time, including food, water, PPE and medicine.

What to Bring to a Shelter

Emergencies can happen suddenly and you may not have time to pack. Your safety is most important – grab your loved ones and get out of harm’s way!

Do Bring:

- Masks for every member of the family
- Bedding including pillows
- Clothing
- Prescription Medications
- Your child’s stuffed animal, blanket or other ‘creature comforts’
- Your emergency kit with any foods required to accommodate special dietary needs

Don't Bring:

- Alcoholic beverages
- Illegal drugs
- Weapons

Family Preparedness

Advanced preparedness is key. Please review the following information and ensure your family and community are prepared:

- First, create an evacuation plan. Plan what to do in case you are separated from your family during an emergency and if you have to evacuate.
 - As we will be utilizing group shelter facilities in most cases, you may choose to make other arrangements like staying with family members or friends.
 - Ensure all plans include what you will do to accommodate your pets as well. Redover.org can provide guidance on how to support the accommodations of your furry family members.
 - For information on shelters in your area, dial 211 or download the free Red Cross Emergency App on the Google Play and Apple App store
 - When a disaster is declared, 211 as it pertains to disaster-information will be activated. Local and state officials will provide up-to-date shelter information through that mechanism.
- Build an emergency kit with a gallon of water per person, per day, non-perishable food, a flashlight, battery-powered radio, first aid kit, medications, supplies for infants or pets, a multi-purpose tool, personal hygiene items, copies of important papers, cell phone chargers, extra cash, blankets, maps of the area and emergency contact information.
- Be informed. Find out how local officials will contact you during a disaster and how you will get important information, such as evacuation orders.

Find more information on the CDC website about Going to a Public Disaster Shelter During the Covid-19 Pandemic: <https://www.cdc.gov/disasters/hurricanes/covid-19/public-disaster-shelter-during-covid.html>

Press Release Link- <https://ready.nola.gov/Incident/Hurricane-Ida/Mass-Shelter-Sites-Get-a-Game-Plan>

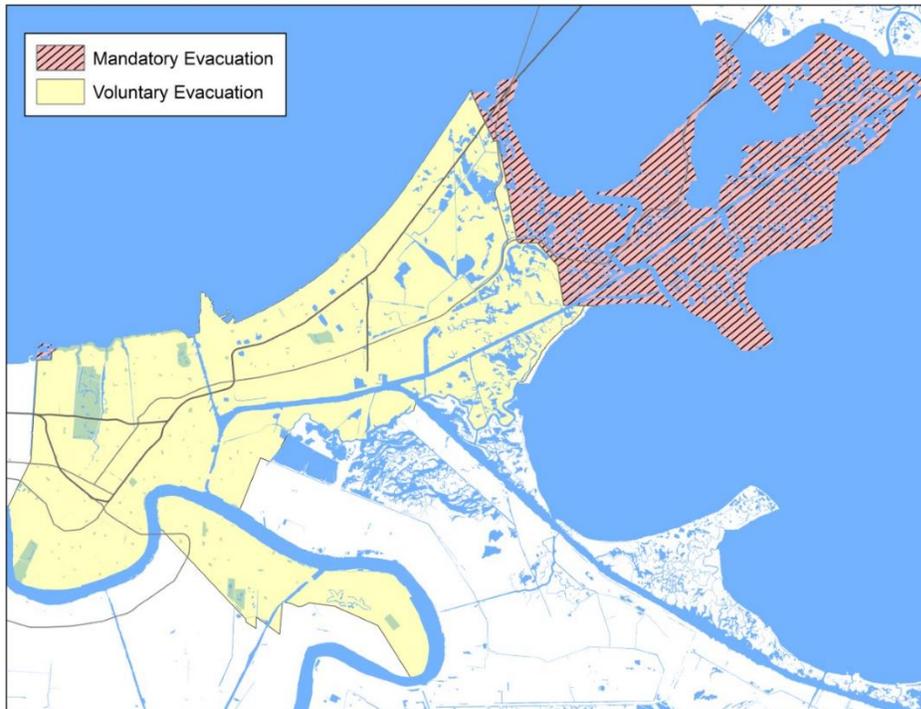
August 27, 2021

11:25 AM

HURRICANE IDA

Voluntary Evacuation for Orleans Parish, Mandatory Outside of Levee System

The City of New Orleans is calling for a voluntary evacuation parish-wide and a mandatory evacuation of areas outside the levee system, including Irish Bayou, Venetian Isles, and Lake Catherine.



Press Release Link - Voluntary Evacuation for Orleans Parish, Mandatory Outside of Levee System - NOLA Ready

Press Release Link- <https://ready.nola.gov/Incident/Hurricane-Ida/Voluntary-Evacuation-for-Orleans-Parish,-Mandatory>

TALKING POINTS

August 27, 2021

Collin's Talking Points – Tropical Storm Ida

12:40 Press Conference <https://ready.nola.gov/incident/hurricane-ida/hurricane-ida-live-press-conference/>

The New Orleans Office of Homeland Security and Emergency Preparedness is closely monitoring Tropical Storm Ida alongside our public safety and infrastructure partners at the local, state, and federal level.

- Mayor Cantrell has issued a local Declaration of Emergency.
- The City's Emergency Operations Center will move to a full hurricane activation as the storm approaches.
- The latest forecasts have indicated that Ida is strengthening and is likely to become at least a Category 3 hurricane before it makes landfall just to the west of New Orleans.

Being on the east side of the storm track, we're anticipating significant impacts, including:

- Tropical-storm-force or stronger winds that could cause downed trees and prolonged power outages
- Heavy rain in excess of 10 inches that could cause significant street flooding
- And dangerous storm surge outside of the levee system up to 11 feet
- A Hurricane, Storm Surge, and Flash Flood Watch are both in effect for our area.

For these reasons, we are making the following announcements:

- We are calling for a mandatory evacuation for areas outside the levee system, including Lake Catherine, Irish Bayou, and Venetian Isles. Residents in those areas must evacuate by Saturday morning before the Highway 90 gates are closed.
- We are also calling for a voluntary evacuation for all of Orleans Parish inside the levee system. Dangerous winds and rain pose a significant threat inside the levees and extended power outages are likely with this storm.
- Should additional strengthening happen in future forecasts, this may be upgraded to a parish-wide mandatory evacuation. **Please pay attention to all updates on this storm and heed any warnings we may give.**
- Parking on neutral grounds and sidewalks will be allowed beginning at 12pm Saturday evening.
- In partnership with the New Orleans City Council, sandbags will be distributed at four locations this afternoon from 2pm to 6pm until supplies last:
 - **Algiers** Arthur Monday Center, 1111 Newton St.
 - **Central City** Dryades YMCA, 2220 Oretha Castle Haley Blvd.

- **Gentilly** Beacon Light International, 1937 Mirabeau Ave.
- **New Orleans East** Saint Maria Goretti Church, 7300 Crowder Blvd.

I want to be clear: we are keeping a very close eye on the storm's intensity.

- Forecast models continue to show Ida strengthening before making landfall.
 - The rainfall, winds, and storm surge associated with these models indicate impacts that, while significant, are manageable in a **shelter-in-place scenario**.
- However, if additional strengthening beyond Category 3 occurs, threats may become severe.
- Again, we're watching this very closely and if the forecast intensity grows and impacts increase, we may have to reevaluate.

I'm asking that all residents take this storm seriously.

- **NOW IS THE TIME TO PAY ATTENTION.**
- Gather your emergency supplies, evacuate if you're able, check on loved ones, and heed our warnings.
- Text NOLAREADY to 77295 for updates from the City and follow us on social media @nolaready. Detailed information is available at ready.nola.gov.
- We'll get through this like we always do – together.

TALKING POINTS

August 27, 2021

Collin's Talking Points – Tropical Storm Ida

? *time* Press Conference [Hurricane Ida: Live Press Conference - NOLA Ready](#)

Since we spoke from this podium this morning, there have been significant changes in the forecast of Hurricane Ida, which is now likely to be a Category 4 hurricane when it makes landfall to the west of New Orleans on Sunday.

Let me be clear: we're now facing a much more dangerous storm.

- We're expecting a combination of all three impacts including:
- Damaging winds up to 110 mph that could cause downed trees, structure damage, and prolonged power outages
- Heavy rain in excess of 16 or 20 inches that could cause significant flooding
- And dangerous storm surge outside of the levee system up to 11 feet
- A Hurricane Warning is in effect for all of Orleans. A Storm Surge Warning is in effect for areas outside the levee system. And a Flash Flood Watch is also in effect for our area.

What we said earlier still stands. But I'm asking you now to take this seriously and be sure that you are prepared tomorrow.

- We are calling for a mandatory evacuation for areas outside the levee system, including Lake Catherine, Irish Bayou, and Venetian Isles. Residents in those areas must evacuate by Saturday morning before the Highway 90 gates are closed.
- We are also calling for a voluntary evacuation for all of Orleans Parish inside the levee system.
 - Dangerous winds and rain pose a significant threat inside the levees and extended power outages are likely with this storm.
 - Please seriously consider evacuating if you are able, especially if you are elderly or power dependent.
 - If you choose to evacuate, do so as soon as possible. You do not want to be stuck on the road when the storm's impacts arrive.
- If you choose to stay, you need to be ready to shelter in place in a sturdy structure tomorrow evening with your essential emergency supplies.
 - And please remember that emergency personnel will not be able to safely respond during the storm's impacts.

Again, I'm imploring you to take this storm seriously.

- **NOW IS THE TIME TO FINISH YOUR PREPARATIONS.**

- Gather your emergency supplies, evacuate if you're able, check on loved ones, and heed our warnings.
- Text NOLAREADY to 77295 for updates from the City and follow us on social media @nolaready. Detailed information is available at ready.nola.gov.

PRESS RELEASES

August 27, 2021

15:25- "UPDATE: Gov. Edwards will hold a briefing on Hurricane Ida at 4:30 p.m. WATCH: gov.louisiana.gov or facebook.com/LouisianaGov

16:17- "NWS: Hurricane Warning issued August 27 at 4:12PM CDT by NWS New Orleans LA"

16:15- "NWS: Hurricane Warning issued August 27 at 4:12pm CDT by NWS New Orleans LA "

NOLA Ready: Ida now expected to be Cat 3 hurricane. Free sandbags available today 2p-6p as supplies last (limited to 4 per person). More info at ready.nola.gov.

NOLA Ready: The City of New Orleans is issuing a mandatory evacuation for areas outside levees & a voluntary evacuation for the rest of the city. ready.nola.gov

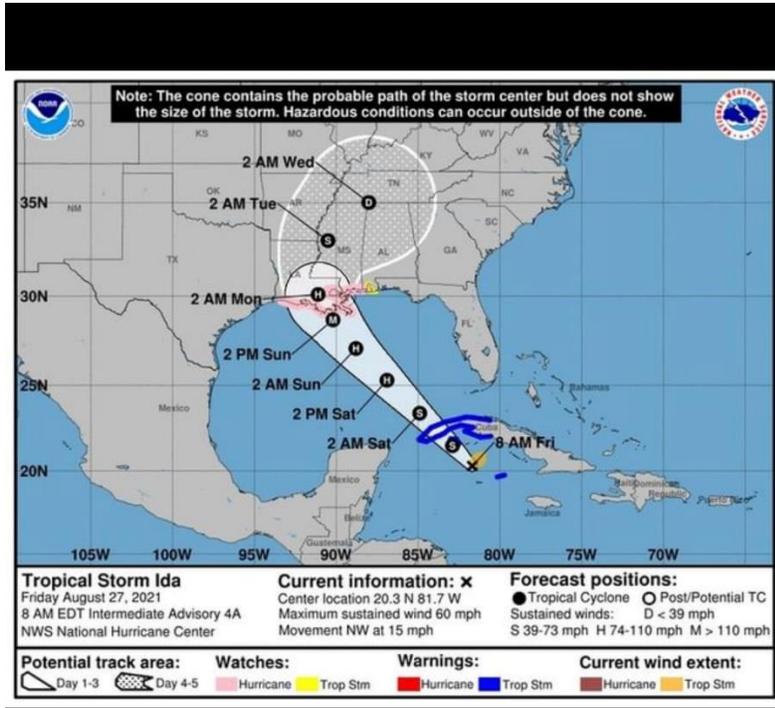
NOLA Ready: If evacuating, do so as soon as possible. Text LASHelter to 898211 for State shelter info. If you stay, be ready to shelter in place tomorrow evening

18:43-"While making Hurricane Ida plans, keep in mind generator safety. Carbon monoxide detectors can save lives. For preparedness tips, visit getagameplan.org."

18:51- NOLA Ready: If evacuating, do so as soon as possible. Text LASHelter to 898211 for State shelter info. If you stay, be ready to shelter in place tomorrow evening

SOCIAL MEDIA POSTS

August 27, 2021



nolaready • Following

nolaready The @cityofnola continues to monitor #Ida, which is forecast to be a Category 3 Hurricane on landfall. A Hurricane Watch is in effect for #NOLA. A Storm Surge Watch is in effect for coastal areas outside of levee protection, including Venetian Isles, Irish Bayou, and Lake Catherine.

32w

cakesbblessed Yikes!

32w Reply

hayes.q5 Should I evacuate?!

32w Reply



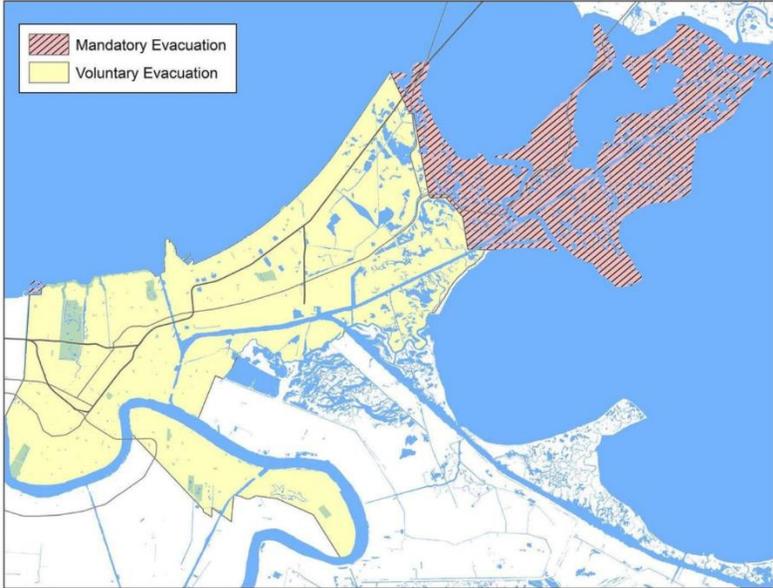
Liked by **abbey_jones108** and others

AUGUST 27, 2021

CAPTION: The @cityofnola continues to monitor #Ida, which is forecast to be a Category 3 Hurricane on landfall. A Hurricane Watch is in effect for #NOLA. A Storm Surge Watch is in effect for coastal areas outside of levee protection, including Venetian Isles, Irish Bayou, and Lake Catherine.

SOCIAL MEDIA POSTS

August 27, 2021



nolaready · Following
New Orleans, Louisiana

nolaready The @cityofnola is issuing a mandatory evacuation for areas outside the levees (red) and a voluntary evacuation for the rest of the parish (yellow).

#Ida could bring up to 11ft surge outside levees, and dangerous winds & heavy rain for the full area.

Actualización sobre la tormenta Ida

- ◆ Evacuación voluntaria en toda la Parroquia de Orleans
- ◆ Evacuación obligatoria para quienes están fuera del área de diques

Cập nhật về IDA

- ◆ Sơ tán Tự nguyện Toàn Giáo xứ ở Giáo xứ Orleans
- ◆ Sơ bán Bắt buộc đối với những người ở bên ngoài đê

Edited · 32w

mickeys_graphicsanddesigns_ So how do we know what color we in?

32w Reply

Liked by glitterboxno and others

AUGUST 27, 2021

CAPTION: The @cityofnola is issuing a mandatory evacuation for areas outside the levees (red) and a voluntary evacuation for the rest of the parish (yellow).

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SOCIAL MEDIA POSTS

August 27, 2021



NOLA Ready was live — at **New Orleans City Hall**. ...

August 27, 2021 · New Orleans ·

8.27.21 Update from [Mayor LaToya Cantrell](#) and [The City Of NOLA](#) regarding Tropical Storm Ida.



41

20 Comments 18 Shares

SOCIAL MEDIA POSTS

August 27, 2021



nolaready • Following
New Orleans, Louisiana

nolaready "Being on the east side of this storm is not ideal."
🌀 Winds could cause significant damage & extended power outages
🌧️ Heavy rain could cause street flooding
🌊 Up to 11ft of storm surge outside levees possible, where there is a mandatory evacuation

32w

terrence_hunter You mean the fact that New Orleans is on the east side of the storm or traveling east is not ideal?

32w Reply

— View replies (1)

mbjanica 😊

32w Reply

kikalina @iavianica @mbjanica @traviskalina @hejanica

Liked by **jng_myinnerbeing** and others

AUGUST 27, 2021

CAPTION: "Being on the east side of this storm is not ideal."

- 🌀 Winds could cause significant damage & extended power outages
- 🌧️ Heavy rain could cause street flooding
- 🌊 Up to 11ft of storm surge outside levees possible, where there is a mandatory evacuation

SOCIAL MEDIA POSTS

August 27, 2021



NOLA Ready

August 27, 2021 · 🌐



Posted by Mayor LaToya Cantrell

INFORMACION

HURACAN IDA

0:12 / 56:05

A. ALMA FIA DE SU, VIVA NOLA MAGAZINE

VIVA NOLA Magazine was live.

August 27, 2021 · 🌐

Huracán Ida. Preparación ciudad de Nueva Orleans

See Translation

👍 4

2 Shares

👍 Like

💬 Comment

➦ Share

SOCIAL MEDIA POSTS

August 27, 2021



nolaready • Following



nolaready Neutral ground parking will be allowed in #NOLA starting at noon on Saturday. Move vehicles to higher ground but don't block intersections, sidewalks, or streetcar track. #Ida #nolaready

32w



bitsy @philipswood This



32w Reply



Liked by cm_y0ung and others

AUGUST 27, 2021



Add a comment...

Post

CAPTION: Neutral ground parking will be allowed in [#NOLA](#) starting at noon on Saturday. Move vehicles to higher ground but don't block intersections, sidewalks, or streetcar track. [#Ida](#) [#nolaready](#)

SOCIAL MEDIA POSTS

August 27, 2021



NOLA Ready is in New Orleans, Louisiana.

August 27, 2021 · 🌐



Repost... @nolaps

NOLA Public Schools is currently assessing Tropical Storm Ida and its possible impact on NOLA Public Schools. Please follow NOLA-PS social media, website, and local media outlets for the latest information and updates. Stay safe and weather aware!

The graphic features a background image of a classroom with a teacher and students. A circular logo for NOLA Public Schools is in the top right corner. A vertical banner on the left contains a yellow exclamation mark icon and the text "WEATHER UPDATE". The main text is centered and reads: "TROPICAL STORM IDA", "FRIDAY, AUG. 27", "NOLA Public Schools is closely monitoring Tropical Storm Ida and its possible impacts on all NOLA-PS schools.", "Please follow NOLA Public Schools social media networks, website, and local media outlets for the latest information and updates.", and "WWW.NOLAPUBLICSCHOOLS.COM". The "nolaps" logo is in the bottom left corner.

TROPICAL STORM IDA

FRIDAY, AUG. 27

NOLA Public Schools is closely monitoring Tropical Storm Ida and its possible impacts on all NOLA-PS schools.

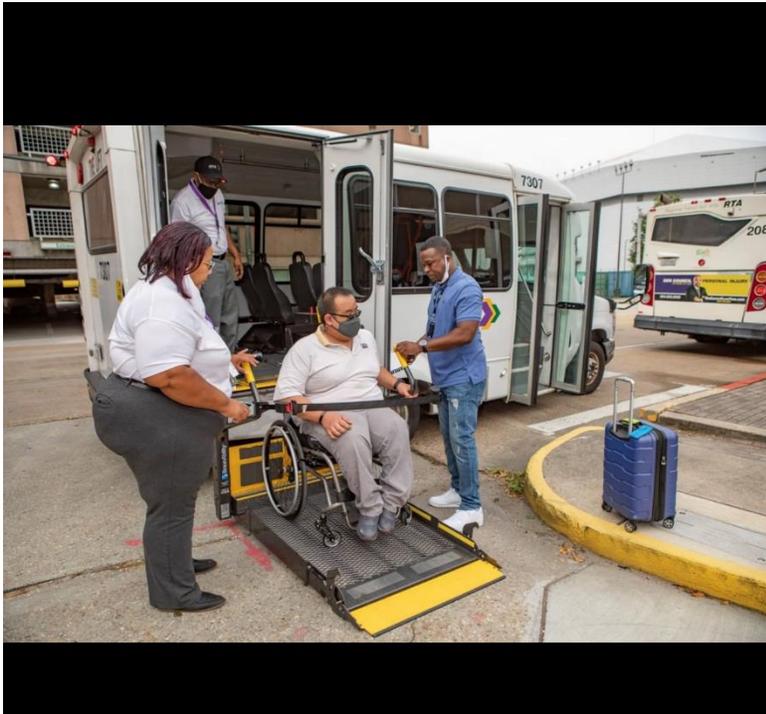
Please follow NOLA Public Schools social media networks, website, and local media outlets for the latest information and updates.

WWW.NOLAPUBLICSCHOOLS.COM

nolaps

SOCIAL MEDIA POSTS

August 27, 2021



nolaready · Following



nolaready Need extra help during emergencies due to medical needs or disabilities? Sign up for the Special Needs Registry by calling 3-1-1 or visiting specialneeds.nola.gov.

Impacts from #Ida may include extended power outages. If you rely on electricity to power your life-saving devices, we recommend that you evacuate ahead of Ida.

--

Los impactos de #Ida pueden incluir cortes de energía prolongados. Si depende de la electricidad para hacer funcionar sus dispositivos vitales, le recomendamos que evacúe antes de que llegue Ida.

Các tác động từ #Ida có thể bao gồm tình trạng mất điện kéo dài. Nếu quý vị dựa vào điện để chạy các thiết bị duy trì sự sống, chúng tôi khuyên quý vị nên sơ tán trước khi bão Ida tới.

Edited · 32w



hayes.q5 Thank You for doing this 🙌



Liked by [i_do_itallformy3](#) and others

AUGUST 27, 2021

CAPTION: Need extra help during emergencies due to medical needs or disabilities? Sign up for the Special Needs Registry by calling 3-1-1 or visiting specialneeds.nola.gov. Impacts from #Ida may include extended power outages. If you rely on electricity to power your life-saving devices, we recommend that you evacuate ahead of Ida.

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SOCIAL MEDIA POSTS

August 27, 2021



nolaready • Following



The @neworleansems, @nolafiredept, and @nopdnews are preparing high water vehicles and boats in anticipation of heavy rain & potential flooding associated with #Ida. Equipment is staged around New Orleans in areas that are prone to flooding.

32w



Liked by jng_myinnerbeing and others

AUGUST 27, 2021

CAPTION: The @neworleansems, @nolafiredept, and @nopdnews are preparing high water vehicles and boats in anticipation of heavy rain & potential flooding associated with [#Ida](#). Equipment is staged around New Orleans in areas that are prone to flooding.

SOCIAL MEDIA POSTS

August 27, 2021



nolaready · Following



nolaready If you're planning to evacuate ahead of #Ida, make sure you stay safe from #COVID, especially if you are staying with people outside your household:

- 🧰 Pack masks, hand sanitizer, and disinfectant in your go-bag
- ↔️ Maintain social distancing as much as possible
- 📌 Get vaccinated to protect your health while evacuated

ready.nola.gov

32w



farangmaak Not putting that dusty ass rag on my face 😂

That's for 🗑️ only



32w Reply



Liked by jng_myinnerbeing and others

AUGUST 27, 2021

CAPTION: If you're planning to evacuate ahead of #Ida, make sure you stay safe from #COVID, especially if you are staying with people outside your household:

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SOCIAL MEDIA POSTS

August 27, 2021



NOLA Ready was live.

August 27, 2021 · 🌐



City of New Orleans provides updates on Hurricane Ida.



👍👤❤️ 28

20 Comments 29 Shares

👍 Like

💬 Comment

➦ Share

SOCIAL MEDIA POSTS

August 27, 2021



nolaready • Following

nolaready In #NOLA, the Storm Surge Warning include areas outside the levee system and portions of the Westbank where modeling indicates that some levee overtopping may occur. These levees were designed post Katrina with resilience measures & overtopping in mind. #Ida

32w

504boss_babe504 What are all these new terms mean? Storm surge watch, storm surge warning, mandatory evacuation, voluntary evacuation. Is there like a web page somewhere?

32w Reply

Hide replies

nolaready @504boss_babe504 The storm surge watch/warning graphic highlights areas along the Gulf and Atlantic coasts that have a significant risk of life-threatening storm surge inundation from a tropical storm or hurricane, and displays areas that

Liked by trioss_loyno and others

AUGUST 27, 2021

Add a comment... Post

CAPTION: In #NOLA, the Storm Surge Warning include areas outside the levee system and portions of the Westbank where modeling indicates that some levee overtopping may occur. These levees were designed post Katrina with resilience measures & overtopping in mind. #Ida

SOCIAL MEDIA POSTS

August 27, 2021



nolaready • Following

nolaready Evacuating and in need of free shelter outside the area? Text LASHelter to 898211 or call 2-1-1 for shelter information. #lda

Edited · 32w

coloradolife420 32w Reply

rosewhodat Don't worry I saw the prison buses coming in yesterday - gotta get them out before tax paying citizens right? 32w Reply

View replies (2)

Liked by lavonta12 and others

AUGUST 27, 2021

Add a comment... Post

CAPTION: Evacuating and in need of free shelter outside the area? Text LASHelter to 898211 or call 2-1-1 for shelter information. #lda

SOCIAL MEDIA POSTS

August 27, 2021



nolaready • Following



nolaready • #Repost @neworleansrta

#RTA will suspend streetcar service beginning Saturday, August 28 at 3 a.m. in advance of #HurricaneIda. Temporary bus service will operate along all streetcar routes.

The agency also encourages essential travel only. RTA will waive fares across all modes as operations maintain for residents finalizing hurricane preparedness and getting to their place of shelter.

32w



Liked by glitterboxno and others

AUGUST 27, 2021

Add a comment...

Post

CAPTION: [#Repost @neworleansrta](#)

. . .

[#RTA](#) will suspend streetcar service beginning Saturday, August 28 at 3 a.m. in advance of [#HurricaneIda](#). Temporary bus service will operate along all streetcar routes.

The agency also encourages essential travel only. RTA will waive fares across all modes as operations maintain for residents finalizing hurricane preparedness and getting to their place of shelter.

SOCIAL MEDIA POSTS

August 27, 2021



NOLA Ready @nolaready · Aug 26
Sandbags available Friday at four sites across #NOLA from 2pm-6pm as supplies last:

- Arthur Monday Center, 1111 Newton St.
- Dryades YMCA, 2220 Oretha Castle Haley Blvd.
- Beacon Light International, 1937 Mirabeau Ave.
- Saint Maria Goretti Church, 7300 Crowder Blvd.



NOLA Ready @nolaready · Aug 27
Ida now expected to become a major (Cat 3+) hurricane. [I twitter.com/NWSNewOrleans/...](https://twitter.com/NWSNewOrleans/)



NOLA Ready @nolaready · Aug 27
The @CityOfNOLA continues to monitor #Ida, which is forecast to be a Cat 3 Hurricane on landfall. A Hurricane Watch is in effect for #NOLA. A Storm Surge Watch is in effect for coastal areas outside of levee protection, including Venetian Isles, Irish Bayou, and Lake Catherine. pic.twitter.com/mOIWXfMflu



NOLA Ready @nolaready · Aug 27
Today: get your sandbags from 2pm-6pm this afternoon, while supplies last. twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 27
The @CityOfNOLA is issuing a mandatory evacuation for areas outside the levees (red) and a voluntary evacuation for the rest of the parish (yellow).

#Ida could bring up to 11ft surge outside levees, and dangerous winds & heavy rain for the full area. pic.twitter.com/dkJuAkgKUC



NOLA Ready @nolaready · Aug 27
"Being on the east side of this storm is not ideal."

- ☞ Winds could cause significant damage & extended power outages
- ☞ Heavy rain could cause street flooding
- ☞ Up to 11ft of storm surge outside levees possible, where there is a mandatory evacuation pic.twitter.com/xApdDMMYrQ



NOLA Ready @nolaready · Aug 27
Neutral ground parking will be allowed in #NOLA starting at noon on Saturday. Move vehicles to higher ground but don't block intersections, sidewalks, or streetcar track. #Ida #NOLAReady pic.twitter.com/hsw00Edyli



NOLA Ready @nolaready · Aug 27
Actualización sobre la tormenta Ida

- ◆ Evacuación voluntaria en toda la Parroquia de Orleans
- ◆ Evacuación obligatoria para quienes están fuera del área de diques twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 27
Cập nhật về IDA

- ◆ Sơ tán Tự nguyện Toàn Giáo xứ ở Giáo xứ Orleans
- ◆ Sơ bán Bắt buộc đối với những người ở bên ngoài đê twitter.com/nolaready/stat...

SOCIAL MEDIA POSTS

August 27, 2021



NOLA Ready @nolaready · Aug 27

Need extra help during emergencies due to medical needs or disabilities? Sign up for the Special Needs Registry by calling 311 or go to specialneeds.nola.gov.
pic.twitter.com/kF9ZMipB1p



NOLA Ready @nolaready · Aug 27

Impacts from **#Ida** may include extended power outages. If you rely on electricity to power your life-saving devices, we recommend that you evacuate ahead of Ida.
twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 27

The **@NewOrleansEMS**, **@NOLAFireDept**, and **@NOPDNews** are preparing high water vehicles and boats in anticipation of heavy rain & potential flooding associated with **#Ida**. Equipment is staged around New Orleans in areas that are prone to flooding.
pic.twitter.com/Lvjv05sYm1



NOLA Ready @nolaready · Aug 27

If you're planning to evacuate ahead of **#Ida**, make sure you stay safe from **#COVID**, especially if you are staying with people outside your household:

 Pack masks, hand sanitizer, and disinfectant in your go-bag

↔ Maintain social distancing as much as possible

 Get vaccinated pic.twitter.com/BTQs5BTkw5



NOLA Ready @nolaready · Aug 27

Los impactos de **#Ida** pueden incluir cortes de energía prolongados. Si depende de la electricidad para hacer funcionar sus dispositivos vitales, le recomendamos que evacúe antes de que llegue Ida.
twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 27

Các tác động từ **#Ida** có thể bao gồm tình trạng mất điện kéo dài. Nếu quý vị dựa vào điện để chạy các thiết bị duy trì sự sống, chúng tôi khuyên quý vị nên sơ tán trước khi bão Ida tới. twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 27

As Hurricane **#Ida** strengthens & is now expected to make landfall as a Category 4 hurricane, **@mayorcantrell** & the **@CityOfNOLA** is providing another update. Watch live:

facebook.com/story.php?stor...



NOLA Ready @nolaready · Aug 27

Evacuating and in need of shelter outside the area? Text LASHelter to 898211 or call 2-1-1 for shelter information.
#Ida pic.twitter.com/Lqhvrq7I2p

1 Day Before Landfall

August 28

Key Messages:

- Prepare before the hurricane makes landfall, get last supplies, lower fridge temp, and secure outdoor belongings.
- Neutral ground parking permitted
- Generator safety
- The storm will be intense and severe, prepare for power outages and take pictures for insurance now.

1:19 PM

HURRICANE IDA

Hurricane Ida Update from Flood Protection Authority

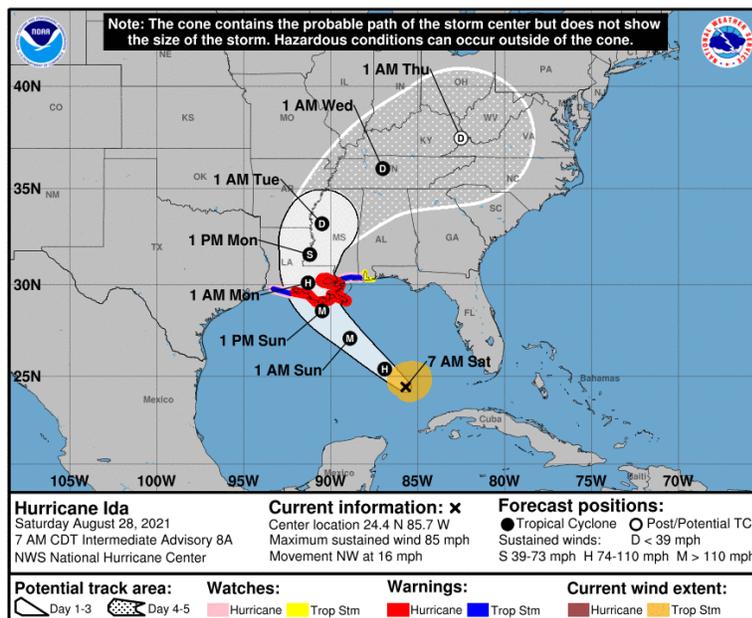
The Southeast Louisiana Flood Protection Authority – East (FPA) continues to prepare for Hurricane Ida. Ida is expected to be an extremely dangerous major hurricane when it reaches the coast of Louisiana on Sunday with a possibility of life-threatening storm surge inundation and potentially catastrophic wind damage. The FPA closed 27 gates on Friday, with a total of 51 closed by the end of the week. Another 51 gates are expected to close today. Gates across railways are being closed now. Gates along Lakeshore Dr and Highways 90 and 11 will begin closing at 8 pm. The FPA will continue to provide updates on gate closures as we prepare for Hurricane Ida. All storm preparation updates will be posted to our website <https://www.floodauthority.org> under the “Tropical Weather Updates” tab.

Press Release Link - [Hurricane Ida Update from Flood Protection Authority - NOLA Ready](#)

7:19 AM

HURRICANE IDA

Hurricane Ida Forecast Update



Hurricane Ida draws closer to the Gulf Coast. A Hurricane Warning is in effect for the New Orleans area, and a Storm Surge Warning is in effect for areas outside of levee protection.

Potential Local Impacts, from the National Weather Service Slidell:

- Ida is expected to become a Category 4 hurricane before landfall.
- Current forecasts call for 8 to 16” of rain, though locally higher amounts of over 20” will be possible depending on the track and where rain bands set up. Heaviest rainfall expected Sunday and Monday.
- Earliest arrival of tropical storm winds could be very early Sunday morning, but more likely closer to midday Sunday. New Orleans could see damaging wind gusts above hurricane strength (over 110 mph), and a wide swath of wind damage will be possible along Ida’s track.
- A few tornadoes will be possible in passing rain bands.
- Life-threatening storm surge is possible along the coast outside of levee protection. Surge of 7 to 11 feet will be possible from Morgan City to Ocean Springs (including Lake Borgne), as well as 4 to 7 feet along Lake Pontchartrain.

Press Release Link - [Hurricane Ida Forecast Update - NOLA Ready](#)

9:22

HURRICANE IDA

DHS Statement on Safety and Immigration Enforcement During Hurricane Ida

The Department of Homeland Security (DHS) is closely monitoring the potential impact of Hurricane Ida. Our highest priority remains the preservation of life and safety.

Absent exceptional circumstances, Immigration and Customs Enforcement (ICE) and Customs and Border Protection (CBP) will not conduct immigration enforcement at locations where disaster and emergency relief related to this storm is being provided, such as along evacuation routes, sites used for sheltering or the distribution of emergency supplies, food or water, or registration sites for disaster-related assistance or the reunification of families and loved ones.

DHS officials do not and will not pose as individuals providing emergency-related information as part of any enforcement activities.

- [Read this statement translated into various languages](#)

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/dhs-statement-on-safety-and-immigration-enforcemen/>

13:19

HURRICANE IDA

Hurricane Ida Update from Flood Protection Authority

The Southeast Louisiana Flood Protection Authority – East (FPA) continues to prepare for Hurricane Ida. Ida is expected to be an extremely dangerous major hurricane when it reaches the coast of Louisiana on Sunday with a possibility of lifethreatening storm surge inundation and potentially catastrophic wind damage. The FPA closed 27 gates on Friday, with a total of 51 closed by the end of the week. Another 51 gates are expected to close today. Gates across railways are being closed now. Gates along Lakeshore Dr and Highways 90 and 11 will begin closing at 8 pm. The FPA will continue to provide updates on gate closures as we prepare for Hurricane Ida. All storm preparation updates will be posted to our website <https://www.floodauthority.org> under the “Tropical Weather Updates” tab.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/hurricane-ida-update-from-flood-protection-authori/>

TALKING POINTS

August 28, 2021

Collin's Talking Points – Tropical Storm Ida

There have been no significant changes in the forecast or track of Hurricane Ida since our last update yesterday. It is still expected to strengthen to a Category 4 hurricane when it makes landfall to the west of New Orleans on Sunday.

- Our mandatory evacuation of areas outside the levee and our voluntary evacuation for the rest of the city still stand.
- If you are intending to leave, DO SO NOW. There is a small window of time this morning for evacuation, but by this evening you need to be ready to shelter in place for the storm.
 - Plan for traffic delays.
 - Leave with a full tank of gas and use gasbuddy.com to track availability.
 - If you need shelter outside the area, text LASHelter to 898211 or call 2-1-1.
- If you plan to stay through the storm, be ready to shelter in place this evening by midnight.
 - Finish gathering your emergency supplies this morning, including water, non-perishables, a flashlight, a battery-powered radio, and medications for at least 72 hours.
 - Prepare your property by securing outdoor furniture, décor, and trash bins.
 - Charge your electric devices and lower the temperature of your refrigerator
 - Move vehicles to neutral grounds after 12 pm.

Let me be clear: we're facing a dangerous storm that needs to be taken seriously.

- Damaging winds up to 110 could cause downed trees, structure damage, and prolonged power outages.
- Heavy rain in excess of 16 or 20 inches could cause significant flooding.
- And dangerous storm surge could cause flooding outside of the levee system and some overtopping in areas on the West bank.
- A Hurricane Warning is in effect for all of Orleans. A Storm Surge Warning is in effect for areas outside the levee system and parts of the Westbank. And a Flash Flood Watch is also in effect for our full area.
- Please understand that if you are staying during this storm, you need to expect significant impacts.
 - Extended power loss is almost certain, as is flooding from rain.
 - Depending on the strength of winds, significant damage is possible.
 - Be ready to stay in place in a secure structure until the storm has passed.

- And please remember that emergency personnel will not be able to safely respond during the storm's impacts.

Again, I'm imploring you to take this storm seriously.

- **NOW IS THE TIME TO FINISH YOUR PREPARATIONS.**
- Stay connected to us by texting NOLAREADY to 77295 for updates from the City and follow us on social media @nolaready. Detailed information is available at ready.nola.gov.

TEXT MESSAGES

August 28, 2021

08:47- “Louisianans have until nightfall to get ready for Ida, which will bring serious impacts across the state. Follow local news & your local leaders. Prepare now.”

08:49- NOLA Ready: Leave by this morning if you can. If you're staying, gather supplies, charge devices, lower fridge temp & secure outdoor items today. ready.nola.gov

10:06- “If you and your family are evacuating make sure that you are taking every precaution when driving. Visit 511la.org for info on road conditions and traffic.”

12:35- “Gov. Edwards will hold a media briefing on Louisiana’s response to Hurricane Ida at 2 p.m. WATCH: gov.la.gov or Facebook.com/LouisianaGov”

13:53- "NOLA Ready: Ahead of Hurricane Ida, RTA will suspend all transit services after 6pm. More updates from City services can be found on ready.nola.gov homepage.

15:26- NOLA Ready: Neutral ground parking allowed. Trash collection has now ended. Secure bins ahead of Ida, whether or not they have been emptied.

16:48- "If you are using a generator during or after Hurricane Ida, please use caution. Do not use them inside your home and keep them away from windows and doors."

20:49- “NOLA Ready: Storm impacts will ramp up tomorrow morning. Please be where you are going to be for the duration of the storm by midnight tonight. Stay safe, NOLA!”

SOCIAL MEDIA POSTS

August 28, 2021



NOLA Ready

August 28, 2021 · 🌐



The [The City Of NOLA](#) Department of Public Works is working around the clock to clean catch basins in advance of [#Iida](#).

[Roadworknola](#)

ready.nola.gov

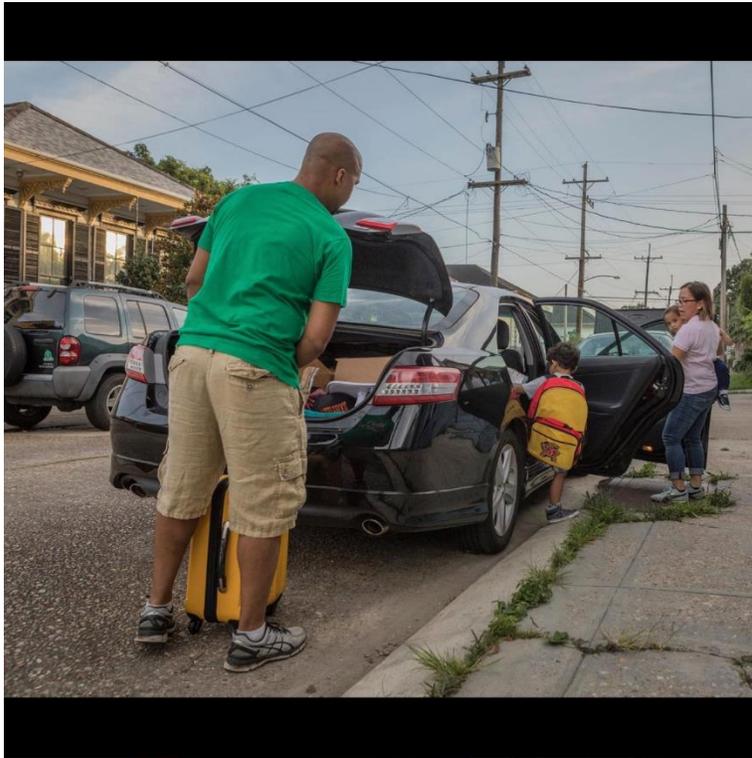


DPW is clearing catch basins.



SOCIAL MEDIA POSTS

August 28, 2021



nolaready · Following



nolaready If you plan to evacuate, do so now. Expect delays on the road. Remember that it's better to be sheltering at home during a storm than stuck in traffic. If driving, leave with a full tank of gas. Check the GasBuddy Fuel Availability Tracker (tracker.gasbuddy.com/) to see which stations still have fuel. #Ida #NOLA

ready.nola.gov/

Si planeas evacuar, hazlo AHORA. Espere retrasos en la carretera. Recuerde, es mejor estar refugiado en casa durante una tormenta, que quedarse atrapado en el tráfico. Si van a conducir, salgan con el tanque lleno de gasolina. Consulte el rastreador de disponibilidad de combustible de Gas Buddy (tracker.gasbuddy.com) para ver qué estaciones todavía tienen combustible.

32w



Liked by [glitterboxno](#) and others

AUGUST 28, 2021



Add a comment...

Post

CAPTION: If you plan to evacuate, do so now. Expect delays on the road. Remember that it's better to be sheltering at home during a storm than stuck in traffic. If driving, leave with a full tank of gas. Check the GasBuddy Fuel Availability Tracker (tracker.gasbuddy.com/) to see which stations still have fuel. [#Ida](#) [#NOLA](#)

ready.nola.gov/

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SOCIAL MEDIA POSTS

August 28, 2021

FREE
Parent-Infant
Hotline
(504)535-4223
Staffed by trained Lactation Consultants

24 HOURS A DAY
BEGINNING AUG. 28
@ 7 PM

PROVIDING SUPPORT TO ANY
LOUISIANA FAMILY DURING
HURRICANE IDA DISASTER AND
RECOVERY

Call us for support with
breast/chest feeding, pumping,
infant feeding, supplementing,
solids, etc.

NEW ORLEANS
BREASTFEEDING CENTER

The
BUILD
HEALTH
Challenge
new orleans
health
department

bayou district
FOUNDATION

EDUCARE
NEW ORLEANS

Touro
LCMC Health
MARY AMELIA DOUGLAS-WHITE
COMMUNITY WOMEN'S HEALTH EDUCATION CENTER

nolaready · Following

nolaready @nolahealthdept and partners are offering a free parent-infant hotline beginning tonight.

@nolahealthdept y socios de la comunidad le ofrecer una linea directa para los padres a partir de esta noche. #Ida #nolaready

32w

nolahealthdept @telemundo42 @jambalayanews @hispaniccl @viva_nola @quepasaneworleans

32w Reply

Liked by imaginewaterworks and others

AUGUST 28, 2021

Add a comment...

Post

CAPTION: [New Orleans Breastfeeding Center](#) & [New Orleans Health Department](#) are offering a free parent-infant hotline beginning tonight. [New Orleans Breastfeeding Center](#) & [New Orleans Health Department](#) le ofrecer una linea directa para los padres a partir de esta noche. [#Ida](#)

SOCIAL MEDIA POSTS

August 28, 2021



NOLA Ready was live.

August 28, 2021 · 🌐



Update on Hurricane Ida from the City of New Orleans.



👍❤️🗨️ 37

15 Comments 28 Shares

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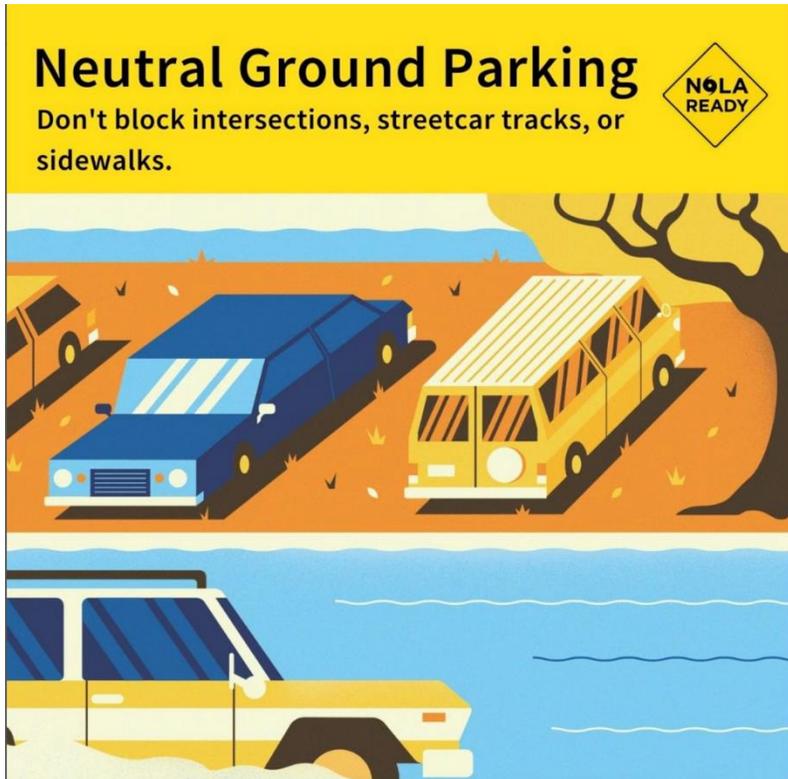
🗨️ Comment

➦ Share

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SOCIAL MEDIA POSTS

August 28, 2021



nolaready • Following



nolaready Neutral ground parking is allowed in #NOLA. Move vehicles to higher ground but don't block intersections, sidewalks, or streetcar tracks. #Ida ready.nola.gov

Se permite el estacionamiento en terreno neutral en #NOLA. Mueva los vehículos a un terreno más alto pero no bloquee las intersecciones, aceras o vías del tranvía.

Edited · 32w



Liked by imaginewaterworks and others

AUGUST 28, 2021

Add a comment...

Post

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SOCIAL MEDIA POSTS

August 28, 2021



nolaready • Following



nolaready If you choose not to evacuate, gather your emergency supplies now. Collect food, water, medications, and first aid materials. Consider the needs of your pets and dependents. For a list of shelter-in-place supplies, visit ready.nola.gov/hurricane. #Ida

Si decide no evacuar, reúna sus suministros de emergencia ahora. Reúna alimentos, agua, medicamentos y material de primeros auxilios. Tenga en cuenta las necesidades de sus mascotas y personas que dependen de usted. Para obtener una lista de suministros para refugiarse en su lugar, visite ready.nola.gov/hurricane.

Nếu quý vị chọn không sơ tán, hãy thu thập các vật tư khẩn cấp của quý vị ngay bây giờ. Thu thập thức ăn, nước, thuốc và các vật dụng sơ cứu. Xem xét các nhu cầu của thú nuôi và những người phụ thuộc của quý vị. Để biết danh sách các vật tư cho việc trú ẩn tại chỗ, hãy truy cập ready.nola.gov/hurricane

32w



sandycandytw Thank you for adding Vietnamese



Liked by alex_golan and others

AUGUST 28, 2021



Add a comment...

Post

CAPTION: If you choose not to evacuate, gather your emergency supplies now. Collect food, water, medications, and first aid materials. Consider the needs of your pets and dependents. For a list of shelter-in-place supplies, visit ready.nola.gov/hurricane. #Ida

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SOCIAL MEDIA POSTS

August 28, 2021



NOLA Ready

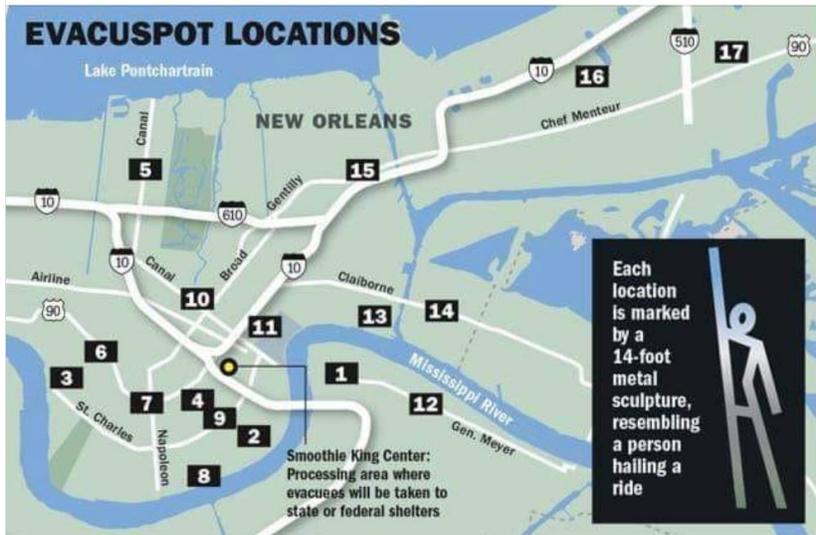
August 28, 2021 · 🌐



THE CITY OF NEW ORLEANS IS NOT RUNNING EVACUATIONS FROM THESE PICKUP POINTS. THIS POST IS NOT CORRECT.

Be ready to evacuate on your own or shelter in place this evening.

More information on ready.nola.gov.



Senior Center Evacuspots

- 1** Arthur Monday Center, 1111 Newton Street (Neighborhood: Algiers)
- 2** Kingsley House, 1600 Constance Street (Neighborhood: Lower Garden District)
- 3** Mater Dolorosa, 1226 S. Carrollton Ave.
- 9** Dryades YMCA, 1924 Philip Street (Neighborhood: Central City)
- 10** Warren Easton High School, 3019 Canal Street (Neighborhood: Mid-City)
- 11** Louis Armstrong Park Bus Stop, 801 N. Rampart Street (Neighborhood: 7th Ward)

Senior Center Evacuspots

- 1** Arthur Monday Center, 1111 Newton Street (Neighborhood: Algiers)
- 2** Kingsley House, 1600 Constance Street (Neighborhood: Lower Garden District)
- 3** Mater Dolorosa, 1226 S. Carrollton Ave. (Neighborhood: Carrollton)
- 4** Central City Senior Center, 2101 Philip Street (Neighborhood: Central City)
- 9** Dryades YMCA, 1924 Philip Street (Neighborhood: Central City)
- 10** Warren Easton High School, 3019 Canal Street (Neighborhood: Mid-City)
- 11** Louis Armstrong Park Bus Stop, 801 N. Rampart Street (Neighborhood: 7th Ward)
- 12** Harriet Tubman Charter School, 2832 Gen. Meyer Ave. (Neighborhood: Algiers)
- 13** Stallings Community Center, 4300 St. Claude Ave. (Neighborhood: Bywater)

General Population Evacuspots

- 5** Smith Library Bus Stop, 6300 Canal Blvd. (Neighborhood: Lakeview)
- 6** Palmer Park, S. Claiborne and S. Carrollton avenues (Neighborhood: West Carrollton)
- 7** McMain High School, 5712 S. Claiborne Ave. (Neighborhood: Broadmoor)
- 8** Lyons Community Center, 624 Louisiana Ave. (Neighborhood: Irish Channel)
- 14** Sanchez Center, 1616 Caffin Ave. (Neighborhood: Lower 9th Ward)
- 15** Walmart, 4301 Chef Menteur Hwy. (Neighborhood: Gentilly)
- 16** New Orleans East Regional Library, Lake Forest and Read boulevards (Neighborhood: New Orleans East)
- 17** Mary Queen of Vietnam, 14001 Dwyer Road (Neighborhood: New Orleans East)

Source: City of New Orleans Advocate graphic

Kyle Murphy

August 28, 2021 · 🌐

For those who need it

SOCIAL MEDIA POSTS

August 28, 2021



nolaready • Following



nolaready • #repost • @neworleansrta In preparation for expected impacts from #HurricaneIda, the #RTA will suspend all transit services beginning at 6 p.m. on Saturday, August 28. All transit operations will remain suspended until further notice.

For more information on Hurricane Ida, sign up for NOLAReady updates by texting NOLAREADY to 77295.

32w



Liked by alex_golan and others

AUGUST 28, 2021



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Post

CAPTION: [#repost](#) • [@neworleansrta](#) In preparation for expected impacts from [#HurricaneIda](#), the [#RTA](#) will suspend all transit services beginning at 6 p.m. on Saturday, August 28. All transit operations will remain suspended until further notice. For more information on Hurricane Ida, sign up for NOLAReady updates by texting NOLAREADY to 77295.

SOCIAL MEDIA POSTS

August 28, 2021



 nolaready • Following

 nolaready #repost • @nolahealthdept For many seniors and people with special needs, riding out the hurricane at home or evacuating can be an unsettling experience, especially for those who require ongoing medical attention during and after the storm. This is why it's essential to sign-up to the City's Special Need Registry by dialing 3-1-1- or visiting ready.nola.gov for more info. Let us know if you will need assistance before the storm hits. @nolaready @cityofnola

Edited · 32w

♡ 💬 📌

 Liked by opprcnola and others

AUGUST 28, 2021

 Add a comment... Post

CAPTION: [#repost](#) • @nolahealthdept For many seniors and people with special needs, riding out the hurricane at home or evacuating can be an unsettling experience, especially for those who require ongoing medical attention during and after the storm. This is why it's essential to sign-up to the City's Special Need Registry by dialing 3-1-1- or visiting ready.nola.gov for more info. Let us know if you will need assistance before the storm hits. @nolaready @cityofnola

SOCIAL MEDIA POSTS

August 28, 2021



nolaready • Following



nolaready Prepare your home for Hurricane #Ida. Secure outdoor furniture and décor. Trash pick-up ended at 3PM and all trash bins should be brought inside at this point, whether empty or full. Any loose objects left outdoors could turn into projectiles. ready.nola.gov

Prepare su casa para el huracán Ida. Asegure los muebles del exterior y las decoraciones. Lleve los contenedores de basura al interior antes de la tormenta. Cualquier objeto suelto que quede en el exterior podría convertirse en proyectiles.

Chuẩn bị chống bão Ida cho ngôi nhà của quý vị. Cố định đồ đạc bên ngoài, đồ trang trí. Mang thùng rác của quý vị vào bên trong trước cơn bão. Bất kỳ vật dụng rời nào để bên ngoài nhà đều có thể bị thổi văng đi.

32w



Liked by alex_golan and others

AUGUST 28, 2021



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SOCIAL MEDIA POSTS

August 28, 2021



 nolaready  · Following ...

 nolaready  The Sewerage and Water Board of New Orleans is pumping water out of the city's canals to prepare for rainfall and flooding from Hurricane #Ida. ready.nola.gov

La Junta de Aguas y Alcantarillado de Nueva Orleans está bombeando agua de los canales de la ciudad para prepararse para las lluvias e inundaciones del huracán Ida.

Hội đồng Quản lý hệ thống Nước thải & Nước New Orleans đang bơm nước ra khỏi các kênh của thành phố để chuẩn bị cho tình trạng mưa và lũ lụt từ Bão Ida.

32w

 roe_jones15 🙏

32w Reply ❤️



Liked by endlessjourney504 and others

AUGUST 28, 2021

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[Post](#)

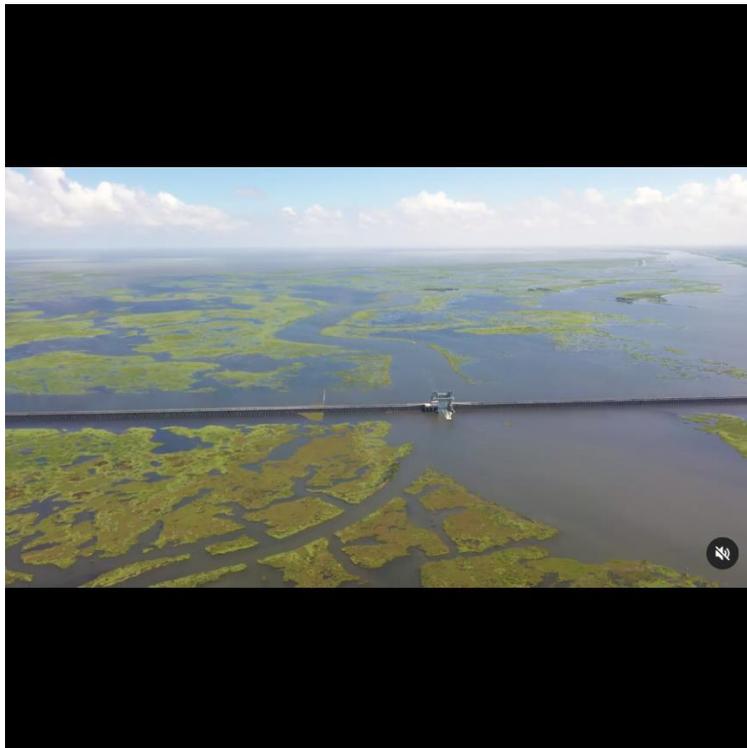
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SOCIAL MEDIA POSTS

August 28, 2021



nolaready · Following



The Flood Protection Authority is closing flood gates in the federal levee system to prevent storm surge in #NewOrleans ahead of #Ida. That includes the Lake Borgne Surge Barrier, which can be seen from space and is the largest design-build civil works project in the history of the Army Corps. ready.nola.gov

La Autoridad de Protección contra las Inundaciones está cerrando las compuertas del sistema federal de diques para evitar las marejadas en #NuevaOrleans antes de #Ida. Eso incluye la barrera contra mareas del lago Borgne, que puede verse desde el espacio y es el mayor proyecto de diseño y construcción de obras civiles en la historia del Army Corps.

Cơ quan Phòng chống Lũ lụt đang đóng các cổng xả lũ trong hệ thống đê của liên bang để ngăn ngừa nước dâng do bão ở #NewOrleans trước Bão #Ida. Điều đó bao gồm Rào Chấn Sóng Lake Borgne, có thể được nhìn thấy từ không gian và là dự án xây dựng công trình dân dụng được thiết kế-xây dựng lớn nhất trong lịch sử của Lục Quân.

32w



Liked by oneof_01 and others

AUGUST 28, 2021



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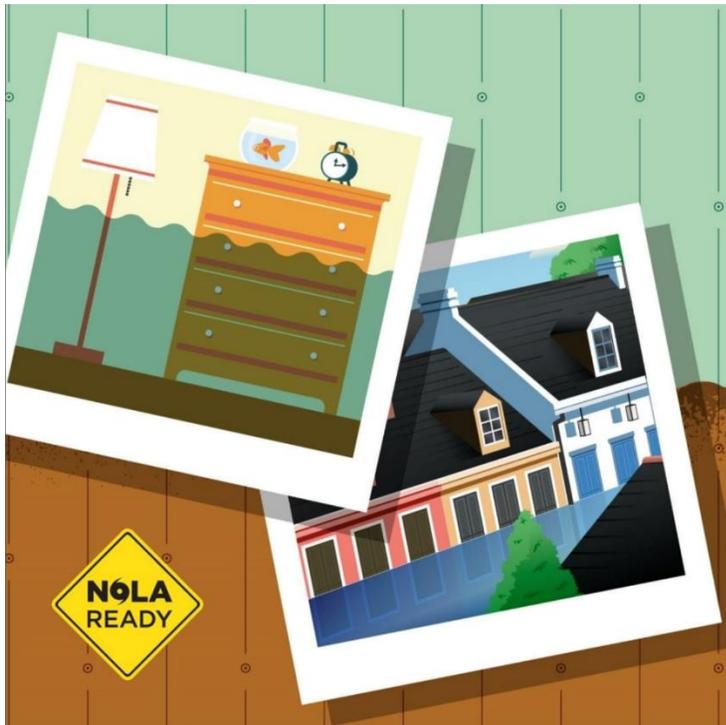
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SOCIAL MEDIA POSTS

August 28, 2021



nolaready • Following



nolaready Before the storm, photograph your property for insurance purposes. #lda

Antes del huracán, fotografíe su propiedad para el seguro.

ready.nola.gov

32w



safe_gospel_according_to_seth 🙌🙌🙌



23w Reply



Liked by alex_golan and others

AUGUST 28, 2021



Add a comment...

Post

CAPTION: Before the storm, photograph your property for insurance purposes. [#lda](https://www.instagram.com/lda)

Antes del huracán, fotografíe su propiedad para el seguro.

ready.nola.gov

SOCIAL MEDIA POSTS

August 28, 2021



NOLA Ready

August 28, 2021 · 🌐



Repost: Flights in and out of MSY cancelled tomorrow. [#lda](#)



Louis Armstrong New Orleans International Airport ✓

August 28, 2021 · 🌐

[#HurricaneIda](#) Update: All arriving and departing flights scheduled for tomorrow (Sun. 8/29) have been cancelled due to anticipated hurricane.

13

3 Shares

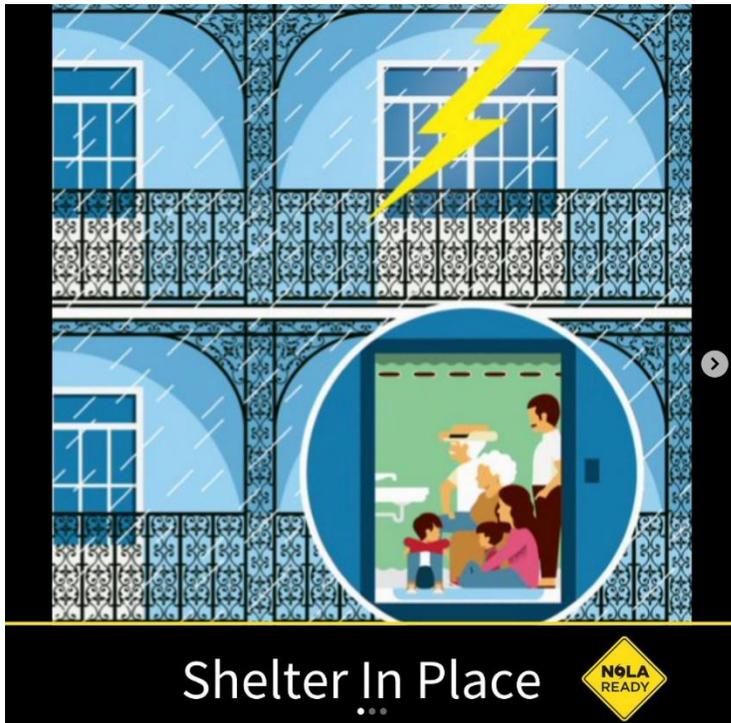
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August 28, 2021



 nolaready • Following

 nolaready • Impacts from Hurricane #Ida are expected to intensify throughout the morning. By midnight, everyone in New Orleans should shelter in place. Listen to your radio, television, or phone for updates. Text NOLAREADY to 77295 for emergency alerts. ready.nola.gov #nolaready #hurricaneprep

32w

 julianarconz 🙏 be safe everyone!

32w Reply

Liked by [safe__gospel_according_to_seth](#) and others

AUGUST 28, 2021

 Add a comment... [Post](#)

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SOCIAL MEDIA POSTS

August 28, 2021



NOLA Ready @nolaready · Aug 28
As all eyes are on New Orleans, hear from NOHSEP Director Collin Arnold about #HurricaneIda.
pic.twitter.com/gXzDfTCSLa



NOLA Ready @nolaready · Aug 28
The @CityOfNOLA Department of Public Works is working around the clock to clean catch basins in advance of #Ida.
@roadworknola
ready.nola.gov pic.twitter.com/1bN3mTyOQQ



NOLA Ready @nolaready · Aug 28
If you plan to evacuate, do so now. Expect delays on the road. Remember that it's better to be sheltering at home during a storm than stuck in traffic. If driving, leave with a full tank of gas. Check GasBuddy (tracker.gasbuddy.com) to see which stations still have fuel.
pic.twitter.com/BkJwZnenHP



NOLA Ready @nolaready · Aug 28
Si planea evacuar, hágalo ahora. Espere retrasos y recuerde que es peor quedarse atrapado en la carretera que refugiarse en casa durante una tormenta. Si conduce, salga con el tanque lleno de gasolina. Consulte el rastreador de disponibilidad de combustible de @GasBuddy. twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 28
Watch live: @mayorcantrell & @CityOfNOLA providing update on dangerous Hurricane #Ida.
facebook.com/story.php?stor...



NOLA Ready @nolaready · Aug 28
Neutral ground parking is allowed in #NOLA. Move vehicles to higher ground but don't block intersections, sidewalks, or streetcar tracks. #Ida ready.nola.gov
pic.twitter.com/JmpcTU35y0



NOLA Ready @nolaready · Aug 28
Se permite el estacionamiento en terreno neutral en #NOLA. Mueva los vehículos a un terreno más alto pero no bloquee las intersecciones, aceras o vías del tranvía. #Ida twitter.com/nolaready/stat...



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NOLA Ready @nolaready · Aug 28
Nếu quý vị chọn không sơ tán, hãy thu thập các vật tư khẩn cấp của quý vị ngay bây giờ. Thu thập thức ăn, nước, thuốc và các vật dụng sơ cứu. Xem xét các nhu cầu của thú nuôi và những người phụ thuộc của quý vị.
twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 28
Prepare your home for Hurricane #Ida. Secure outdoor furniture and décor. Trash pick-up ended at 3PM and all trash bins should be brought inside at this point, whether empty or full. Any loose objects left outdoors could turn into projectiles. ready.nola.gov pic.twitter.com/zIVHxk1axa



NOLA Ready @nolaready · Aug 28
Prepare su casa para el huracán Ida. Asegure los muebles del exterior y las decoraciones. Lleve los contenedores de basura al interior antes de la tormenta. Cualquier objeto suelto que quede en el exterior podría convertirse en proyectiles. twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 28
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twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 28
Prepare for water and power outages. Sign up for the Special Needs Registry if you need power for medical equipment. Put your fridge on its lowest temperature. Charge electronic devices and preserve cell phone battery. Fill your bathtub with water to clean and flush toilets. #Ida pic.twitter.com/PsNnWrDGrw



NOLA Ready @nolaready · Aug 28
The Sewage and Water Board of New Orleans is pumping water out of the city's canals to prepare for rainfall and flooding from Hurricane #Ida. ready.nola.gov
pic.twitter.com/OBSEBFJc7G



NOLA Ready @nolaready · Aug 28
Prepárese para cortes de agua y electricidad. Inscríbase en el Registro de Necesidades Especiales si necesita electricidad para equipos médicos. Cargue los dispositivos electrónicos y conserve la batería del teléfono móvil. Llene su bañera con agua para limpiar y para el inodoro.
twitter.com/nolaready/stat...

SOCIAL MEDIA POSTS

August 28, 2021



NOLA Ready @nolaready · Aug 28

Chuẩn bị cho việc bị cắt điện và nước. Đăng ký Nhu cầu Đặc biệt của Sở Y tế New Orleans nếu quý vị cần nguồn điện để chạy thiết bị y tế. Điều chỉnh tủ lạnh về mức nhiệt độ thấp nhất. [twitter.com/nolaready/stat...](https://twitter.com/nolaready/status/1428111111)



NOLA Ready @nolaready · Aug 28

The @SLFPAE is closing flood gates in the federal levee system to prevent storm surge in #NewOrleans ahead of #Ida. That includes the Lake Borgne Surge Barrier, which can be seen from space and is the largest design-build civil works project in the history of the Army Corps. pic.twitter.com/pbS9iGHeeF



NOLA Ready @nolaready · Aug 28

Before the storm, photograph your property for insurance purposes. #Ida

Before the hurricane, photograph your property for insurance.

ready.nola.gov pic.twitter.com/zS6S8W6uTw



NOLA Ready @nolaready · Aug 28

Repost: MSY has cancelled all flights in and out of New Orleans tomorrow, in anticipation of Hurricane #Ida.

[twitter.com/wdsu/status/14...](https://twitter.com/wdsu/status/1428111111)



NOLA Ready @nolaready · Aug 28

Impacts from Hurricane #Ida are expected to intensify throughout the morning. By midnight, everyone in New Orleans should shelter in place. Listen to your radio, television, or phone for updates. Text NOLAREADY to 77295 for emergency alerts. ready.nola.gov
pic.twitter.com/w98111B8q0



NOLA Ready @nolaready · Aug 29

The @CityOfNOLA continues to monitor #Ida, which is forecasted to be a Cat 4 Hurricane on landfall. Track has shifted eastward tonight, meaning increased impacts across GNO area. This is a VERY dangerous storm. Shelter in place until the storm passes Monday. Stay safe, #NOLA! pic.twitter.com/eoMQmPe5Yi



NOLA Ready @nolaready · Aug 29

Expect tropical storm force winds in New Orleans by 10am this morning. At that time, conditions will be extremely hazardous. Power lines may fall and debris could become projectiles. Get inside and stay inside. ready.nola.gov #Ida
pic.twitter.com/sllHoB3Exd

Storm Landfall

August 29

Key Messages:

- Tornado watch and warning
- Flash flood warning
- The storm made landfall.
- The city is working hard, and uplifting partner departments messages.
- Entergy confirmed the whole city is without power.
- The storm slowed over New Orleans, so stay indoors and expect the weather to continue throughout the night.

TALKING POINTS

August 29, 2021

Collin's Talking Points – Hurricane Ida

Hurricane Ida is here.

- Tropical storm winds have arrived.
- And as Ida moves closer, it is a near certainty that we will see sustained winds of 75 mph or higher in New Orleans.
- THESE ARE LIFE THREATENING WINDS that will cause downed power lines, structure damage, down trees, and projectiles.
- You absolutely need to be indoors for the remainder of the storm.
- Hunker down and stay put.

We'll be with you throughout this storm.

- Text NOLAREADY to 77295 for text alerts so you know what's going on throughout the rest of the day.
- Please understand that public safety officials will not be able to respond during dangerous conditions. That will likely include overnight when storm impacts have passed but debris will be blocking roadways.
- So again, you need to be ready to stay in place and be on your own now through at least tomorrow morning.

The Emergency Operations Center is activated, where dozens of public safety, infrastructure, transportation, and human service agencies are coordinating response efforts.

- That will include the immediate public safety needs throughout the duration of the storm.
- That will also include response efforts that will begin tomorrow, including search and rescue operations and a very likely post-storm evacuation effort.
- More information on that will be made available as soon as possible.

The most important thing for everyone still here in New Orleans is to stay put and stay safe.

WEA

August 29, 2021



TEXT MESSAGES

August 29, 2021

6:26 - "NOLA Ready: A tornado watch is in effect in NOLA until 7pm. If a tornado warning is issued, go to an interior room on the lowest level away from windows.

7:44 - "As conditions begin to deteriorate, stay in a safe place. Watch local news, continue to heed the warnings of local officials & do not put yourself in danger."

9:57 - "If you are sheltering in place, go to an interior room of your house. Prepare to hunker down for the next 24 hours. Do not go outside today. Stay in place."

12:01 - "Hurricane Ida has made landfall in Louisiana. Find the safest place in your house and stay there until the storm passes. STAY INDOORS."

16:10 - "NOLA Ready: Hurricane Ida is moving slowly and winds have not yet peaked. Expect wind and rain throughout the night & continue to stay indoors. ready.nola.gov"

17:14 - "For most of Louisiana, current weather conditions are only the very beginning of what's to come. Now is not the time to be outside. Stay sheltered in place."

18:26 - "NWS:

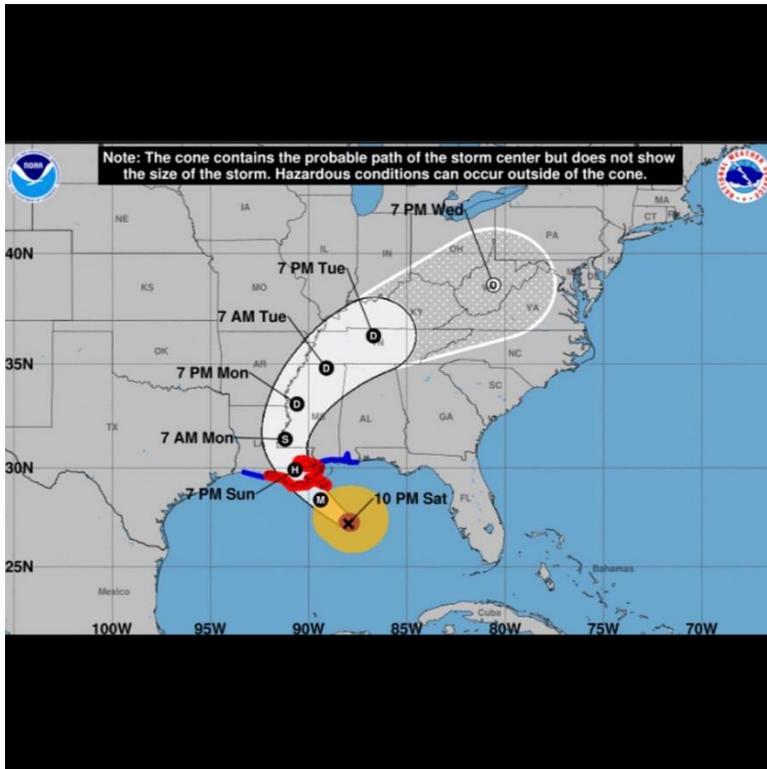
Tornado Warning issued August 29 at 6:25PM CDT until August 29 at 7:00PM CDT by NWS New Orleans LA"

20:13 - "NOLA Ready: All Entergy power out in NOLA. Sewage & Water Board is operating on self-generated power to drain stormwater & pump drinking water. ready.nola.gov"

22:04 - "NOLA Ready: Expect severe weather to continue throughout the night. Stay put & stay safe. Good night, NOLA. We'll get through this together."

SOCIAL MEDIA POSTS

August 29, 2021



nolaready • Following

nolaready The @cityofnola continues to monitor #Ida, which is forecasted to be a Category 4 Hurricane on landfall. The track has shifted eastward this evening, resulting in increased impacts across the metro New Orleans area. This is a VERY dangerous storm. Everyone in #NOLA should shelter in place until the storm passes. Stay safe, NOLA! #nolaready #hurricaneprep #hurricaneseason

32w

hayes.q5 Scary

32w Reply

dominicimichael Exactly. The governor is trying to avoid a catastrophic scenario of having motorists stranded on the road.

32w 1 like Reply

chevysilverado21 How can you shelter in place when

Liked by photoaziz and others

AUGUST 29, 2021

Add a comment... Post

CAPTION: The @cityofnola continues to monitor #Ida, which is forecasted to be a Category 4 Hurricane on landfall. The track has shifted eastward this evening, resulting in increased impacts across the metro New Orleans area. This is a VERY dangerous storm. Everyone in #NOLA should shelter in place until the storm passes. Stay safe, NOLA! #nolaready #hurricaneprep #hurricaneseason

SOCIAL MEDIA POSTS

August 29, 2021



nolaready • Following



nolaready Expect tropical storm force winds in New Orleans by 10am this morning. At that time, conditions will be extremely hazardous. Power lines may fall and debris could become projectiles. Get inside and stay inside. ready.nola.gov #Ida

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Se esperan vientos con fuerza de tormenta tropical en Nueva Orleans para las 10 a.m. de hoy. En ese momento, las condiciones serán extremadamente peligrosas. Los cables eléctricos pueden caer y los escombros pueden convertirse en proyectiles. Resguárdese y quédese dentro. ready.nola.gov #Ida

32w



I0verandy Is it safe as of 4:10 am to be outside for 10 minutes to get to a more secure building?



32w Reply



Liked by imaginewaterworks and others

AUGUST 29, 2021



Add a comment...

Post

CAPTION: Expect tropical storm force winds in New Orleans by 10am this morning. At that time, conditions will be extremely hazardous. Power lines may fall and debris could become projectiles. Get inside and stay inside. ready.nola.gov [#Ida](#)

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Resguárdese y quédese dentro. ready.nola.gov [#Ida](#)

SOCIAL MEDIA POSTS

August 29, 2021

Tornado Watch

nolaready • Following

nolaready A tornado watch is now in effect for all of #NewOrleans through this evening. In addition to hurricane winds, tornadoes are possible with #Ida. If a tornado warning is issued, go to an interior room on the lowest level away from windows, like a bathroom or closet.

32w

angieslarson Praying so hard for y'all

32w Reply

meektg5 And this @dorksgetlaid2

32w 1 like Reply

Liked by alex_golan and others

AUGUST 29, 2021

Add a comment... Post

CAPTION: A tornado watch is now in effect for all of [#NewOrleans](#) through this evening. In addition to hurricane winds, tornadoes are possible with [#Ida](#). If a tornado warning is issued, go to an interior room on the lowest level away from windows, like a bathroom or closet.

SOCIAL MEDIA POSTS

August 29, 2021



 swbneworleans



nolaready · Following



nolaready · #repost · @swbneworleans Update on Pumping and Power Status ahead of Hurricane Ida, T4 Back in Service

The Sewerage and Water Board of New Orleans (SWBNO) is prepared and ready to respond to impacts from Hurricane Ida. Currently, 96 of 99 drainage pumps are available for service. The pumps that are down are located at DPS 14 in New Orleans East, DPS 6 in Lakeview near Metairie Road and DPS 12 in Lakeview near Lake Marina Drive.

Regarding power: Turbine 4 is now in service, Turbine 5 and Turbine 6 are both in service, as well. Four Electro-Motive Diesel generators are available (EMD #1 is undergoing fan upgrades for noise mitigation) and all Frequency Changers are in service and are ready for use.

For continued updates, follow us on Facebook, Twitter and our partners at @nolaready and @cityofnola.

32w



Liked by ole.otten_photographer and others

AUGUST 29, 2021



Add a comment...

Post

CAPTION: #repost • @swbneworleans Update on Pumping and Power Status ahead of Hurricane Ida, T4 Back in Service

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For continued updates, follow us on Facebook, Twitter and our partners at @nolaready and @cityofnola.

SOCIAL MEDIA POSTS

August 29, 2021



 nolaready • Following ...

 nolaready • #repost • @opccla As #HurricaneIda continues to strengthen and make its way closer to our coast, we can't help but feel a sense of overwhelming gratitude for our heroes under the headset.

Our emergency communications specialists and @311nola representatives answered the call to serve the @cityofnola through any emergency.

Our teammates ensured their families and loved ones were out of the storm's path, began to pack their belongings, headed to our campus and started doing what they do best-SHOWUP! They are the calm through the chaos, including a storm.

Team, we love and appreciate each and every one of you. Thank you for your hard work during this difficult time. We'll get through this together! We love you.

32w

 togethergertownassoc Thank you 🙏!!

❤️ 💬 🗑️

 Liked by opprcnola and others

AUGUST 29, 2021

 Add a comment... Post

CAPTION: [#repost](#) • [@opccla](#) As [#HurricaneIda](#) continues to strengthen and make its way closer to our coast, we can't help but feel a sense of overwhelming gratitude for our heroes under the headset.

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Team, we love and appreciate each and every one of you. Thank you for your hard work during this difficult time. We'll get through this together! We love you.

SOCIAL MEDIA POSTS

August 29, 2021



nolaready • Following

nolaready From Washington: "Absent exceptional circumstances, Immigration and Customs Enforcement (ICE) and Customs and Border Protection (CBP) WILL NOT conduct immigration enforcement at locations where disaster and emergency relief related to this storm is being provided." Read the full statement on the DHS website. [#Ida](#)

"Sin circunstancias excepcionales, el Servicio de Inmigración y Control de Aduanas de Estados Unidos (ICE, por sus siglas en inglés) y la Oficina de Aduanas y Protección Fronteriza de los Estados Unidos (CBP, por sus siglas en inglés) no harán cumplir las leyes de inmigración donde se provee atención y ayuda para desastres y emergencias en esta tormenta."

Edited · 32w

bbaldwinmini Why is ICE still a functioning authority?! 

32w 2 likes Reply

Liked by **opprcnola** and others

AUGUST 29, 2021

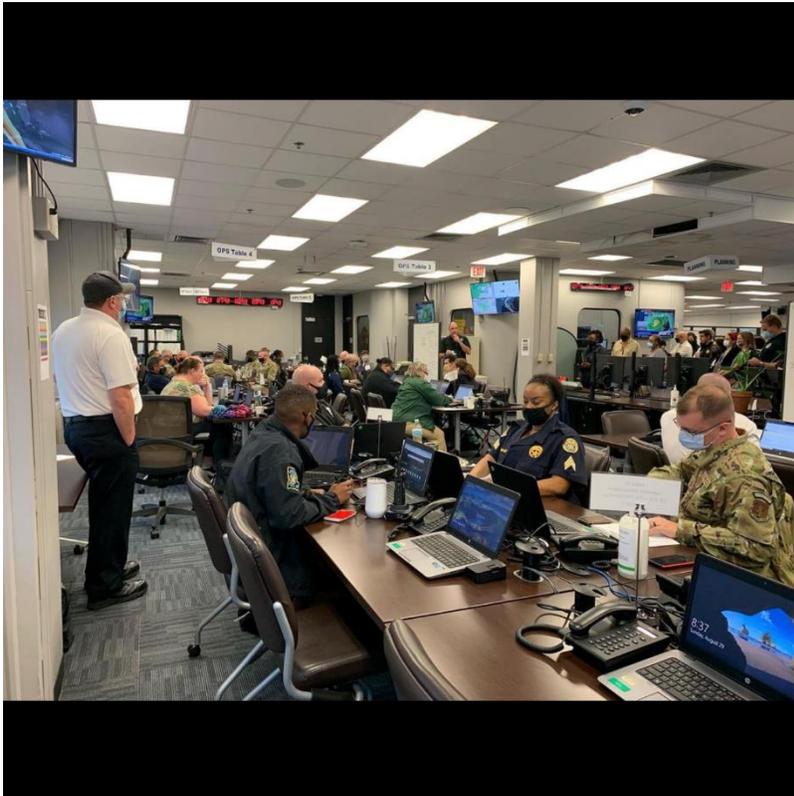
 Add a comment... Post

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SOCIAL MEDIA POSTS

August 29, 2021



nolaready · Following
New Orleans, Louisiana



nolaready Full house today in the @cityofnola Emergency Operations Center, where public safety, infrastructure, transportation & human service agencies are coordinating response to Hurricane #Ida.

32w



safe_gospel_according_to_seth Why did all these people lie about my son lying on the pavement 3 years ago 12 stories below a broken window?

23w Reply



arsmith2045 🍌🍌🍌🍌🍌

32w Reply



samboar1 🍌🍌🍌🍌🍌

32w Reply



Liked by cajunnavyrelief and others

AUGUST 29, 2021



Add a comment...

Post

CAPTION: Full house today in the [@cityofnola](#) Emergency Operations Center, where public safety, infrastructure, transportation & human service agencies are coordinating response to Hurricane [#Ida](#).

SOCIAL MEDIA POSTS

August 29, 2021



 nolaready  · Following ...

 nolaready  At this time, 9-1-1 services are restored in #NOLA. @opccla #lda
Edited · 32w

 ainos033014 🍌🍌🍌🍌🍌🍌🍌🍌🍌🍌
32w Reply

 theneweraa @marcelasancheznunez just in case FYI
32w 1 like Reply

 bbaldwinmini Classic New Orleans's emergency preparedness.
32w 6 likes Reply

   ...

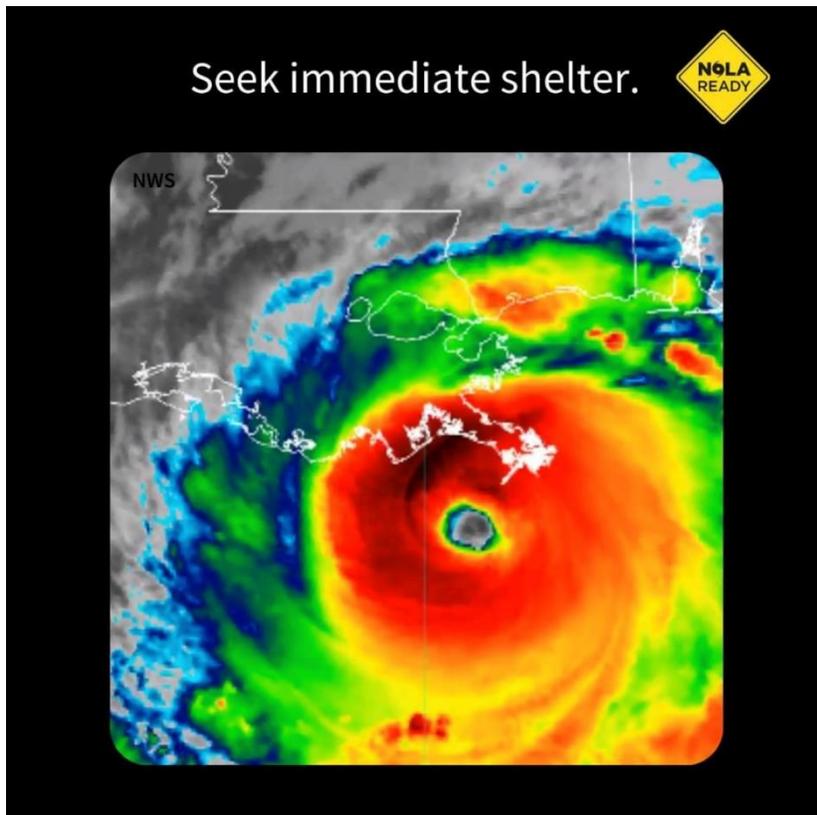
Liked by alex_golan and others
AUGUST 29, 2021

 Add a comment... Post

CAPTION: At this time, 9-1-1 services are restored in [#NOLA](#). [@opccla](#) [#lda](#)

SOCIAL MEDIA POSTS

August 29, 2021



nolaready · Following



nolaready New Orleans: Sustained tropical storm force winds are happening now. Everyone should seek immediate shelter and stay inside for the duration of Hurricane #Ida.

Se están produciendo ahora vientos sostenidos con fuerza de tormenta tropical. Todos deben buscar refugio inmediato y permanecer adentro mientras dure el huracán.

32w



Liked by ellaagisclair and others

AUGUST 29, 2021



Add a comment...

Post

CAPTION: New Orleans: Sustained tropical storm force winds are happening now. Everyone should seek immediate shelter and stay inside for the duration of Hurricane [#Ida](#).

Se están produciendo ahora vientos sostenidos con fuerza de tormenta tropical. Todos deben buscar refugio inmediato y permanecer adentro mientras dure el huracán.

SOCIAL MEDIA POSTS

August 29, 2021



NOLA Ready

August 29, 2021 · 🌐



From the [NOAA NWS National Hurricane Center](#) 1100 AM CDT update: Northern eyewall of [#Ida](#) moving onshore along the coast of southeastern Louisiana. Expect sustained hurricane force winds in New Orleans soon. [ready.nola.gov](#)

13

15 Shares

Like

Comment

Share



Write a comment...



SOCIAL MEDIA POSTS

August 29, 2021



NOLA Ready was live.

August 29, 2021 · 🌐



Hurricane Ida Update from the City of New Orleans.



👍❤️😞 39

55 Comments 35 Shares

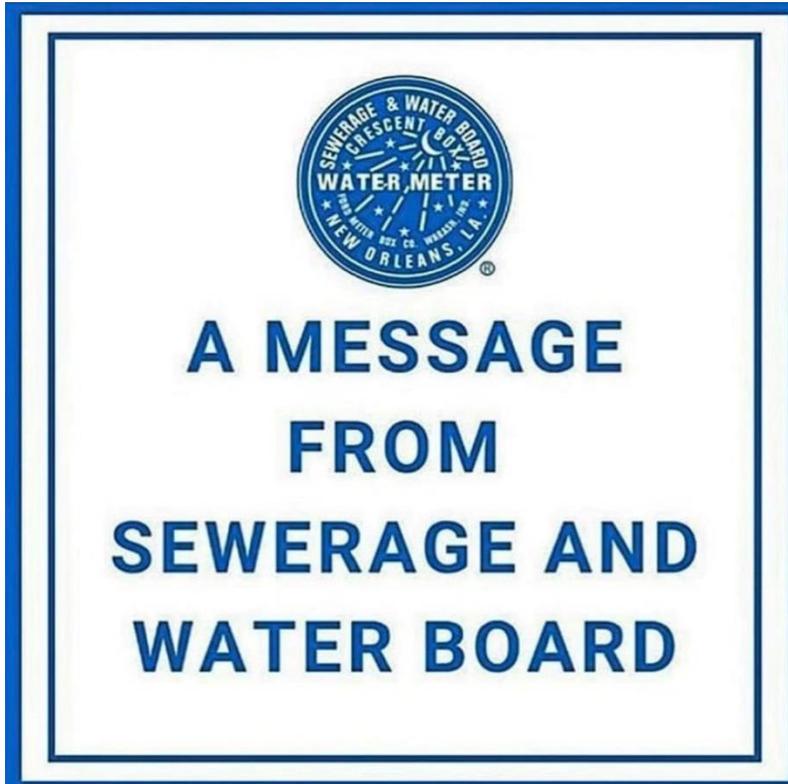
👍 Like

💬 Comment

➦ Share

SOCIAL MEDIA POSTS

August 29, 2021



 nolready  · Following ...

 nolready  A number of our Sewage Pump Stations on both the east and West Bank of New Orleans are experiencing power outages. This increases the potential for sewer backups in homes. We urge those residents who still have power to minimize wastewater leaving their homes by not running your dishwasher or washing clothes.

These stations will be out of service until the storm passes and it is safe for us to make assessments. @swbneworleans

32w

 sunshine_oly_usa  32w Reply ♡

 chaianjohn Picture this @kashifious 32w Reply ♡

View replies (2)

   Liked by alex_golan and others 🔖

AUGUST 29, 2021

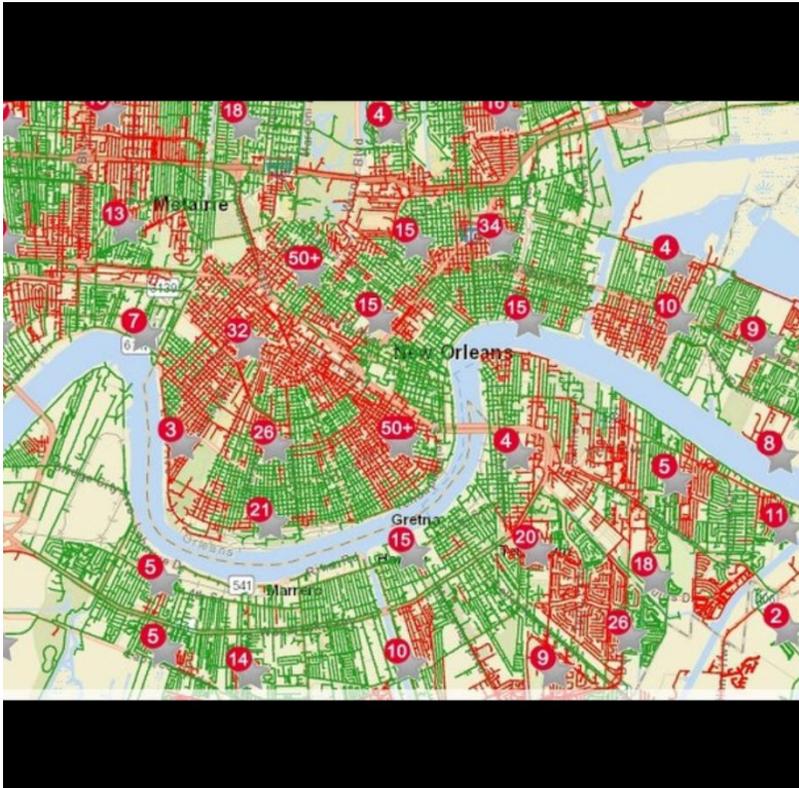
 Add a comment... Post

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These stations will be out of service until the storm passes and it is safe for us to make assessments. [@swbneworleans](https://www.facebook.com/swbneworleans)

SOCIAL MEDIA POSTS

August 29, 2021



nolaready • Following

nolaready Widespread power outages across New Orleans. Conserve battery on your devices. Check etrviewoutage.com for up-to-date maps. #lda

32w

catherinecahn @thomas.cahn

32w Reply

brocascious They turn the power off early cuz y'all staying home and not going to work!

32w 1 like Reply

julianarconz 🙏 be safe!

32w Reply

lilianapinogomez 😭 And... worse is yet to come!

32w 1 like Reply

Liked by [imaginewaterworks](#) and others

AUGUST 29, 2021

Add a comment... Post

CAPTION: Widespread power outages across New Orleans. Conserve battery on your devices. Check etrviewoutage.com for up-to-date maps. #lda

SOCIAL MEDIA POSTS

August 29, 2021



 nolaready  · Following ⋮

 nolaready  The @CityOfNOLA is making plans for a post-storm evacuation operation if #Ida impacts make it necessary. If you are able to serve in a post-storm capacity, sign-up for a shift with the NOLA Ready Volunteer Corps. ready.nola.gov/volunteer

32w

 llopez02 Heroes! ♡

32w Reply

   🔖

Liked by [marvin.staples.90](#) and others

AUGUST 29, 2021

 Add a comment... Post

CAPTION: The [@CityOfNOLA](#) is making plans for a post-storm evacuation operation if [#Ida](#) impacts make it necessary. If you are able to serve in a post-storm capacity, sign-up for a shift with the NOLA Ready Volunteer Corps. ready.nola.gov/volunteer

SOCIAL MEDIA POSTS

August 29, 2021



 nolaready  · Following ...

 nolaready  We are seeing consistent 70mph gusts across the City of New Orleans. We are still not at the peak and wind speeds continue to rise. Stay inside. #lda

32w

 safe_gospel_according_to_seth I wish my son had stayed indoors. Why is @cityofnola covering up the fact that he exploded through a solid glass window 3 years ago? YAll have a lot of answering to do!

23w Reply

 peruchipac What cross streets is this? ...

32w Reply

 samanthawaxley @daphnepaine ...

32w Reply

 melissa_final God thank you so much for Mrs Aria my ...

Liked by endlessjourney504 and others

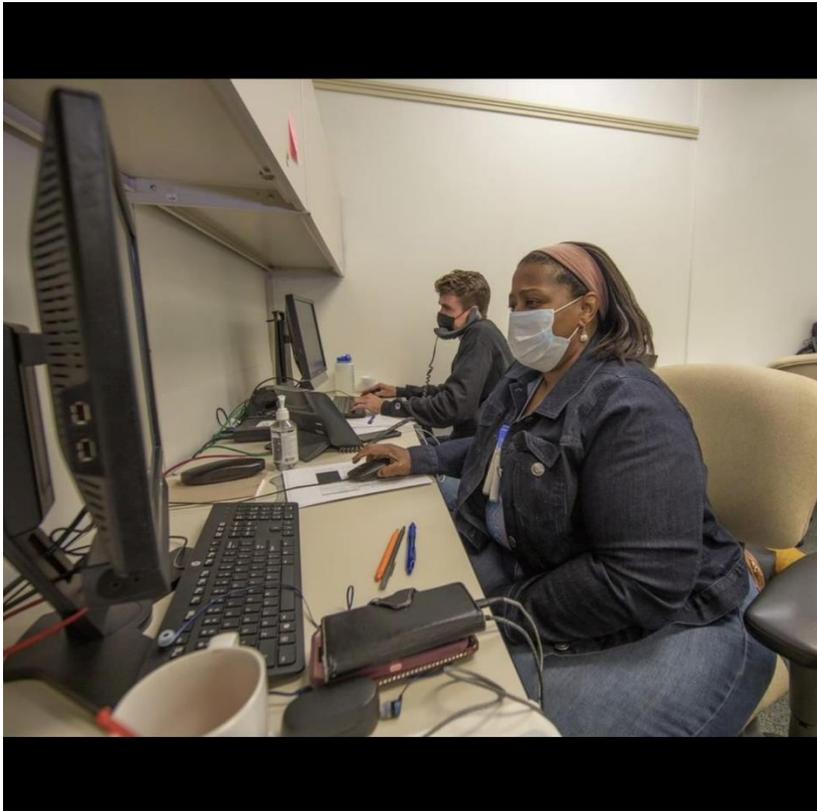
AUGUST 29, 2021

 Add a comment... Post

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SOCIAL MEDIA POSTS

August 29, 2021



 nolaready  · Following ...

 nolaready  Thank you to the incredible volunteers who have chosen to serve throughout #Ida, both in our Special Needs Registry call center and shelters across New Orleans.
32w

 togethergertownassoc Thank you 🙏 ♡
32w Reply

 jaczhoward Amazing ❤️👏 ♡
32w Reply

 petiteparete 🙏 bless you! 🙏 ♡
32w Reply

 women_should_empower_women God Bless y'all! 🙏 ♡
32w Reply

♡ 🔍 📌 🔖

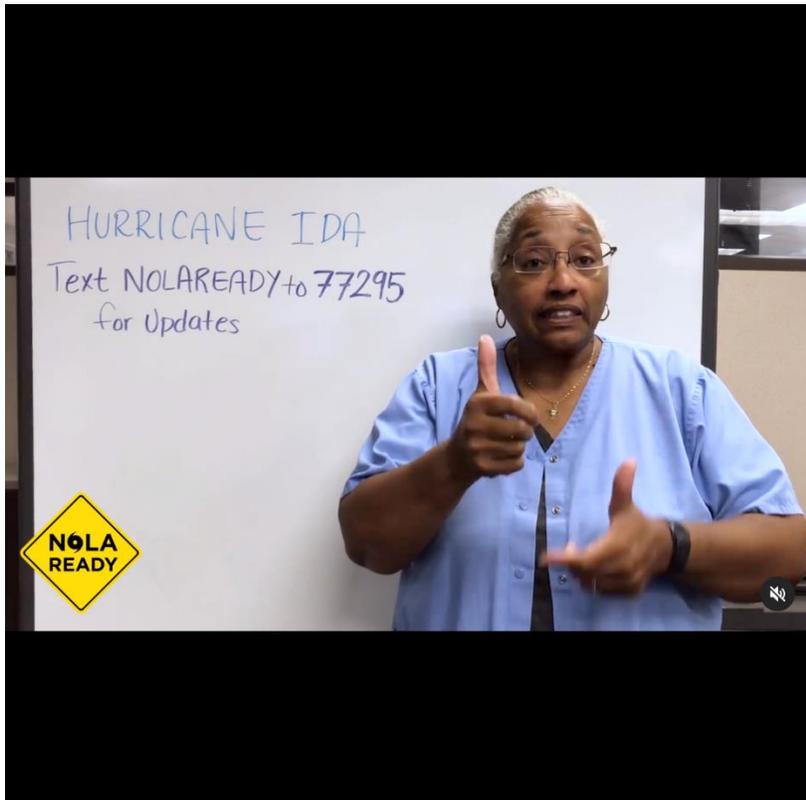
Liked by woo_fab and others
AUGUST 29, 2021

 Add a comment... Post

CAPTION: Thank you to the incredible volunteers who have chosen to serve throughout #Ida, both in our Special Needs Registry call center and shelters across New Orleans.

SOCIAL MEDIA POSTS

August 29, 2021



nolaready · Following



nolaready Text NOLAREADY to 77295 for emergency alerts. A heartfelt shout out to Arthine from Deaf Action Center Interpreting Services for riding out the storm with first responders and ensuring language access for our community members. #Ida

Edited · 32w



melbatoastmama She's great, awesome.



32w Reply



kathrynkateaf Thank you Arthine!!



32w Reply



kfrnola She is a rock star!



32w Reply



Liked by siiitah and others

AUGUST 29, 2021



Add a comment...

Post

CAPTION: Text NOLAREADY to 77295 for emergency alerts. A heartfelt shout out to Arthine from Deaf Action Center Interpreting Services for riding out the storm with first responders and ensuring language access for our community members. #Ida

SOCIAL MEDIA POSTS

August 29, 2021

Flash Flood Warning

Valid Until
10:00 PM CDT Sunday
August 29, 2021

Safety Information

- Move immediately to higher ground!
- Avoid walking or driving through flood waters!

Potential Exposure

- Population: 985,655
- Schools: 263
- Hospitals: 28

nolaready • Following

nolaready The #Nwsneworleans has issued a flash flood warning for #nola as #ida's heavy rains move over us. Continue sheltering indoors.

32w

Liked by [exserthy_](#) and others

AUGUST 29, 2021

Add a comment... Post

CAPTION: The [#Nwsneworleans](#) has issued a flash flood warning for [#nola](#) as [#ida](#)'s heavy rains move over us. Continue sheltering indoors.

SOCIAL MEDIA POSTS

August 29, 2021



 nolaready · Following

 nolaready Update from @nws : #Ida has significantly slowed down. New Orleans can expect strong wind and heavy rain throughout the night. Stay sheltered.
32w

 adamthatscalleddadam IDA: *Hits NOLA* "OK I'm done" *turns into a shower*
32w 1 like Reply

 bb.m1treal17 Well I'm ina Nola baby @kennyyy.7 it lookin Smooth
32w Reply

 bb.m1treal17 It ain't that bad everybody just doin the most
32w Reply

 _jjaaddaa TEEDY WHEN CAN I COME HOME IS THE

♥️ 💬 📌

 Liked by opprcnola and others

AUGUST 29, 2021

 Add a comment... Post

CAPTION: Update from [NOAA NWS National Hurricane Center](#): #Ida has significantly slowed down. New Orleans can expect strong wind and heavy rain throughout the night. Stay sheltered.

SOCIAL MEDIA POSTS

August 29, 2021



NOLA Ready 
@nolaready

[#RumorControl](#) - There's been some chatter about [#NOLA](#) drinking water during [#Ida](#).

 Water is currently safe to drink
 We're asking residents to limit the amount of wastewater (i.e. showers, baths, dishwashers, laundry) they put into the system to prevent sewer backup



nolaready  • Following
New Orleans, Louisiana



nolaready  [#RumorControl](#) - There's been some chatter about [#NOLA](#) drinking water during [#Ida](#).

 Water is currently safe to drink
 We're asking residents to limit the amount of wastewater (i.e. showers, baths, dishwashers, laundry) they put into the system to prevent sewer backup

32w



gdotrig @_tiffany_raquel_ 

32w Reply



peruchipac Has water EVER been safe to drink!? 

32w 2 likes Reply

[View replies \(1\)](#)



underwaterwimmlet There is a boil water ban now 



Liked by [hospitalityofneworleans](#) and others

AUGUST 29, 2021



Add a comment...

Post

CAPTION: [#RumorControl](#) - There's been some chatter about [#NOLA](#) drinking water during [#Ida](#).

 Water is currently safe to drink

 We're asking residents to limit the amount of wastewater (i.e. showers, baths, dishwashers, laundry) they put into the system to prevent sewer backup

SOCIAL MEDIA POSTS

August 29, 2021



 nolaready  · Following ...

 nolaready  Why is staying indoors during Hurricane #Ida important? Projectiles, for one.
Edited - 32w

 marsbars2077 @andu.u17 ♡
32w Reply ...

View replies (1)

 dannyj5150 Yep, a big piece of roofing sheet steel is a guillotine at hurricane wind speed ♡
32w 2 likes Reply

Liked by lattimoreboyz and others
AUGUST 29, 2021

 Add a comment... Post

CAPTION:
Why is staying indoors during Hurricane [#Ida](#) important? Projectiles, for one.

SOCIAL MEDIA POSTS

August 29, 2021



nolaready • Following



nolaready Repost from OPCD: We're receiving many reports of downed power lines in the @CityOfNOLA. Please avoid coming into contact with a fallen power line. You won't be able to tell if the line is live or not. Please call 9-1-1 to report downed power lines or injuries caused by them. #Ida

32w



johnhaines613 Ayo...



32w 1 like Reply



Liked by iimm.breee and others

AUGUST 29, 2021



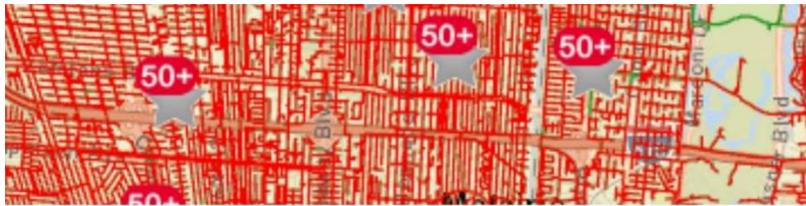
Add a comment...

Post

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SOCIAL MEDIA POSTS

August 29, 2021



Today 7:13 PM

Entergy: Due to catastrophic transmission damage, all of Orleans Parish is currently without power. More information will be shared when available.



nolaready · Following



nolaready @EntergyNOLA has confirmed that New Orleans has no power. The only power in the city is coming from generators. #lda

32w



amiah_kayonmommy10 It's me and my 3 children help if can please Venmo @Destiny-Martin-268 Cash app Samone0097

31w Reply



thepaintedplume Hope for the best.

32w Reply



hank_4s donezo

32w Reply



jarredsaucier The transmission line fell into the river. This is the main power line that feeds New Orleans



Liked by opprcnola and others

AUGUST 29, 2021



Add a comment...

Post

CAPTION: @EntergyNOLA has confirmed that New Orleans has no power. The only power in the city is coming from generators. #lda

SOCIAL MEDIA POSTS

August 29, 2021

Flash Flood Warning

Valid Until
12:00 AM CDT Monday
August 30, 2021

Safety Information

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- Avoid walking or driving through flood waters!

Potential Exposure

- Population: 985,655
- Schools: 263
- Hospitals: 28

nolaready • Following

nolaready @NWSNewOrleans announces flash flood warning until midnight. #Ida

32w

onewhopaints Check that tag again 🤔🤔

32w Reply

cocosafer What's pump status, with city-wide power outage?

32w Reply

gerbstomp for why?!?!? /s

32w 1 like Reply

Like Comment Share

Liked by eli_playspiano and others

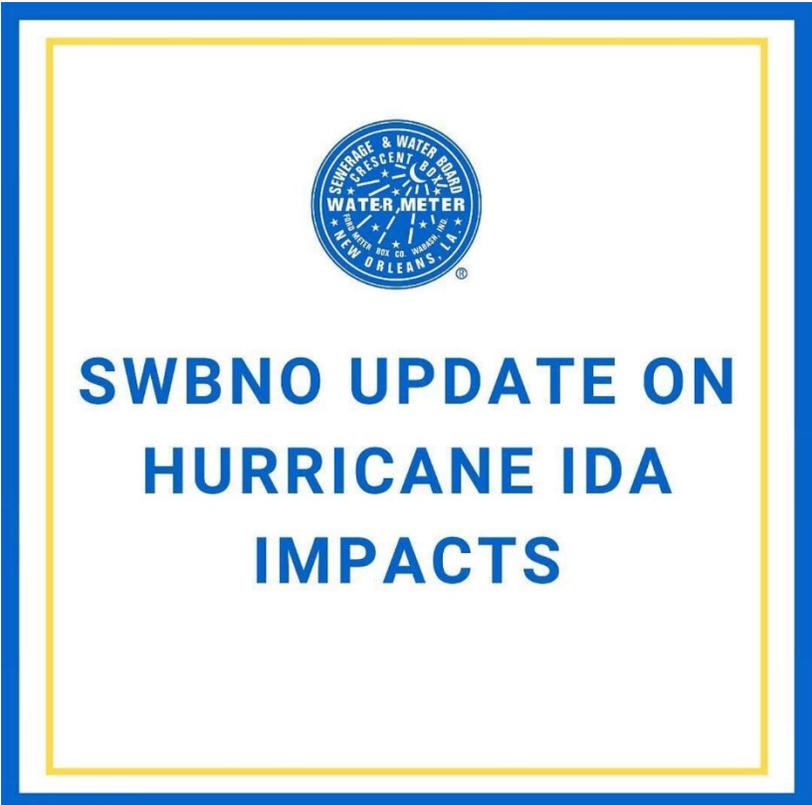
AUGUST 29, 2021

Add a comment... Post

CAPTION: @NWSNewOrleans announces flash flood warning until midnight. #Ida

SOCIAL MEDIA POSTS

August 29, 2021



nolaready • Following
New Orleans, Louisiana

nolaready • #repost • @swbneworleans Although we have lost all Entergy power, our teams are working quickly and decisively to make up for this with our self-generated power sources, including Turbines 4, 5, and 6 and EMD, as well as backup generators located at our drainage pumping stations.

The Entergy loss of power is a significant loss of power for our 60 hz pumps and the 25 hz pumps we power through the frequency changers, but we are using our self-generated sources of power to drain stormwater and pump drinking water into the city.

This power loss also impacts our sewer pumping stations. Currently there is no backup power to operate any of those that were impacted. We are assessing how many of the 84 stations are impacted but the number may be very significant. We have worked to obtain backup power for some of these stations and we will mobilize those units when it is safe to traverse the city. In order to prevent sewage backups, we have asked residents to limit water usaae at home. thus decreasing the amount of

Liked by melbatoastmama and others
AUGUST 29, 2021

Add a comment... Post

CAPTION: [#repost](#) • [@swbneworleans](#) Although we have lost all Entergy power, our teams are working quickly and decisively to make up for this with our self-generated power sources, including Turbines 4, 5, and 6 and EMD, as well as backup generators located at our drainage pumping stations.

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This is a rapidly-developing situation. We will keep you updated as circumstances develop.

SOCIAL MEDIA POSTS

August 29, 2021

NOLAReady: Hurricane Ida is moving slowly and winds have not yet peaked. Expect wind and rain throughout the night & continue to stay indoors. ready.nola.gov

Today 8:13 PM

NOLAReady: All Entergy power out in NOLA. Sewerage & Water Board is operating on self-generated power to drain stormwater & pump drinking water. ready.nola.gov

Today 10:04 PM

NOLA Ready: Expect severe weather to continue throughout the night. Stay put & stay safe. Good night, NOLA. We'll get through this together.

  Text Message 

 nolaready  · Following ...

 nolaready  Expect severe weather to continue throughout the night. Stay put & stay safe. Good night, #NOLA. We'll get through this together. #Ida

32w

Liked by **butkusthemaltese** and others

AUGUST 29, 2021

 Add a comment... Post

CAPTION: Expect severe weather to continue throughout the night. Stay put & stay safe. Good night, [#NOLA](https://ready.nola.gov). We'll get through this together. [#Ida](https://ready.nola.gov)

SOCIAL MEDIA POSTS

August 29, 2021



NOLA Ready @nolaready · Aug 29
A tornado watch is now in effect for all of [#NewOrleans](#). In addition to hurricane winds, tornadoes are possible with [#Ida](#).

If a tornado warning is issued, go to an interior room on the lowest level away from windows, like a bathroom or closet. [twitter.com/NWSNewOrleans/...](https://twitter.com/NWSNewOrleans/)



NOLA Ready @nolaready · Aug 29
NWS reports that Hurricane [#Ida](#) is now a Category 4. Hunker down immediately. [twitter.com/NWSNewOrleans/...](https://twitter.com/NWSNewOrleans/)



NOLA Ready @nolaready · Aug 29
From Washington: "Absent exceptional circumstances, Immigration and Customs Enforcement ([@ICEgov](#)) and Customs and Border Protection ([@CBP](#)) WILL NOT conduct immigration enforcement at locations where disaster and emergency relief related to this storm is being provided." [#Ida](#) pic.twitter.com/3dsY2t6U42



NOLA Ready @nolaready · Aug 29
Full house today in the [@cityofnola](#) Emergency Operations Center, where public safety, infrastructure, transportation & human service agencies are coordinating response to Hurricane [#Ida](#). pic.twitter.com/xB3XrLRcF6



NOLA Ready @nolaready · Aug 29
New Orleans: Sustained tropical storm force winds are happening now. Everyone should seek immediate shelter and stay inside for the duration of Hurricane [#Ida](#). [twitter.com/NWSNewOrleans/...](https://twitter.com/NWSNewOrleans/)



NOLA Ready @nolaready · Aug 29
Se están produciendo ahora vientos sostenidos con fuerza de tormenta tropical. Todos deben buscar refugio inmediato y permanecer adentro mientras dure el huracán [#Ida](#) twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 29
Repost: 9-1-1 services are restored in [#NOLA](#). twitter.com/opcd911/status...



NOLA Ready @nolaready · Aug 29
All gates in the levee system closed. twitter.com/SLFPAE/status/...



NOLA Ready @nolaready · Aug 29
Please limit the amount of wastewater you put into the sewer system to reduce the potential for sewer backup [twitter.com/SWBNewOrleans/...](https://twitter.com/SWBNewOrleans/)



NOLA Ready @nolaready · Aug 29
Widespread power outages across New Orleans. Conserve battery on your devices. Check etrviewoutage.com for up-to-date maps. [#Ida](#) pic.twitter.com/VLVkW4n9H5



NOLA Ready @nolaready · Aug 29
The [@CityOfNOLA](#) is making plans for a post-storm evacuation operation if [#Ida](#) impacts make it necessary. If you are able to serve in a post-storm capacity, sign-up for a shift with the NOLA Ready Volunteer Corps. ready.nola.gov/volunteer pic.twitter.com/2cgb12Afvn



NOLA Ready @nolaready · Aug 29
We are seeing consistent 70mph gusts across the [@CityOfNOLA](#). We are still not at the peak and wind speeds continue to rise. Stay inside. pic.twitter.com/I7JzxGrYjg



NOLA Ready @nolaready · Aug 29
Thank you to the incredible volunteers who have chosen to serve throughout [#Ida](#), both in our Special Needs Registry call center and shelters across New Orleans. pic.twitter.com/JhFTT9kRAm



NOLA Ready @nolaready · Aug 29
Text NOLAREADY to 77295 for emergency alerts. A heartfelt shout out to Arthine from Deaf Action Center Interpreting Services for riding out the storm with first responders and ensuring language access for our community neighbors. [#Ida](#) pic.twitter.com/v2cvBSySN0



NOLA Ready @nolaready · Aug 29
Update from NWS: [#Ida](#) has significantly slowed down. New Orleans can expect strong wind and heavy rain throughout the night. Stay sheltered. [twitter.com/NWSNewOrleans/...](https://twitter.com/NWSNewOrleans/)



NOLA Ready @nolaready · Aug 29
NOLAREady: Flash Flood Warning in NOLA. Heavy rain could cause street flooding. Neutral ground parking is allowed until further notice. streetwise.nola.gov



NOLA Ready @nolaready · Aug 29
Still traces of power in New Orleans, but the number of residents without power is increasing by the minute as Hurricane [#Ida](#) sits over our metro area. Check for updated maps at etrviewoutage.com. twitter.com/EntergyLA/stat...



NOLA Ready @nolaready · Aug 29
[#RumorControl](#) - There's been some chatter about [#NOLA](#) drinking water during [#Ida](#).

Water is currently safe to drink
 We're asking residents to limit the amount of wastewater (i.e. showers, baths, dishwashers, laundry) they put into the system to prevent sewer backup

SOCIAL MEDIA POSTS

August 29, 2021



NOLA Ready @nolaready · Aug 29
Why is staying indoors during Hurricane #Ira important?
Projectiles, for one. pic.twitter.com/SxFbexifeO



NOLA Ready @nolaready · Aug 29
Heroes then and now. #Ira [twitter.com/OchsnerHealth/...](https://twitter.com/OchsnerHealth/)



NOLA Ready @nolaready · Aug 29
Expect severe weather to continue throughout the night.
Stay put & stay safe. Good night, #NOLA. We'll get through
this together. #Ira pic.twitter.com/DVqXn2r7YQ

1 day post-Landfall

August 30

Key Messages:

- City Service updates.
- Oxygen Exchange sites
- FEMA updates and rumor control.
- If you evacuated, do not come back roads are still hazardous, if you are leaving the city now be careful.

PRESS RELEASES

August 30, 2021

2:10

HURRICANE IDA

911 Service Outage

At this time, 9-1-1 is experiencing technical difficulties. If you find yourself in an emergency, please go to your nearest fire station or approach your nearest officer. We will update you once this issue has been resolved. Thank you.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/911-service-outage/>

PRESS RELEASES

August 30, 2021

6:00

HURRICANE IDA

Ida Knocks Out Transmission Sources into New Orleans

As a result of Hurricane Ida's catastrophic intensity, all eight transmission lines that deliver power into the New Orleans area are currently out of service. When this occurred, it caused a load imbalance in the area and resulted in generation in the area coming offline.

We are currently working to assess damage and identify a path forward to restore power, to those who can take it, in the area. We have provided back-up generation to the New Orleans Sewerage and Water Board.

Power will not be restored this evening, but we will continue work to remedy.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/ida-knocks-out-transmission-sources-into-new-orlea/>

7:30

HURRICANE IDA

Oxygen Exchange Sites

The New Orleans Health Department, the New Orleans Fire Department, and the Louisiana Department of Health are working with residents who are power dependent for medical reasons. As part of this initiative, the City will be opening Oxygen Exchange sites across the city, where residents who are on oxygen can swap out an empty tank for a full tank, free of charge. The following locations will open Aug. 30 until 8.p.m. and 8 a.m. to 6 p.m. daily.

- New Orleans Fire Station 1, 2920 Magazine St
- New Orleans Fire Station 36, 5403 Read Blvd
- New Orleans Fire Station 6, 4500 Old Gentilly Rd
- New Orleans Fire Station 40, 2500 General de Gaulle Dr

If you need oxygen and cannot get to any of these sites, call the Special Needs Registry at 504-658-2558. **BE EXTREMELY CAREFUL ON THE ROADS AS HAZARDS AND DEBRIS ARE EVERYWHERE.**

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/oxygen-exchange-sites/>

9:52

HURRICANE IDA

FPA-East Hurricane Ida Update

The Southeast Louisiana Flood Protection Authority – East can confirm there were no levee breaches or overtopping within the Hurricane and Storm Damage Risk Reduction System (HSDRRS). There have been no issues with our pumps. We will be inspecting the system today and assessing any damages as soon as conditions allow. The FPA will continue to provide updates on hurricane recovery. All storm updates will be posted to our website <https://www.floodauthority.org> under the “Tropical Weather Updates” tab.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/fpa-east-hurricane-ida-update/>

19:23

HURRICANE IDA

How FEMA Can Help: File Insurance Claim First

Louisiana residents affected by Hurricane Ida who have not already done so are advised to contact their insurance company and file a claim for disaster-caused damage. Survivors in parishes designated for Individual Assistance who have uninsured or underinsured losses may be eligible for FEMA assistance to make their homes livable.

Understand What Losses FEMA May Cover

FEMA assistance differs from insurance in that it only provides the basic needs to make a home safe, sanitary and functional. FEMA assistance does not make you whole again, but it can give you a helping hand to recover. FEMA disaster assistance covers basic needs only and will not normally compensate you for your entire loss.

Home damage must be related to Hurricane Ida. FEMA inspectors may contact survivors who apply to arrange for an inspection appointment.

Examples of Safe, Sanitary and Functional Repairs to Make a Home Fit to Live in:

- **Property:** FEMA may assist with the replacement of or repairs to disaster-damaged heating, ventilating and airconditioning systems as well as refrigerators and stoves. Other possible repairs that may be covered are utilities such as electrical, plumbing and gas systems. Non-essential items like dishwashers and home-theater equipment are not covered.
- **Ceiling and roof damage:** FEMA grants may help to repair disaster-related leaks in a roof that cause damage to ceilings and threaten electrical components, like overhead lights, but will not pay for simple stains from roof leaks.
- **Floors:** FEMA assistance may be used to repair a disaster-damaged subfloor in occupied parts of the home, but not floor covering like tile or carpet.
- **Windows:** FEMA payments may assist with disaster-related broken windows, but not blinds or drapes.

Other FEMA help may include temporary expenses to pay for lodging if a survivor's home is unlivable, or assistance for replacing essential household items.

As every survivor's situation is different, FEMA calculations on what it may cover vary. Expenses for repairs that exceed the conditions to make a home safe, sanitary and functional are ineligible. Assistance depends on a host of factors like insurance coverage and, in some respects, the ability to pay.

Spend Grants Wisely

Disaster grants should not be used for travel, entertainment, regular living expenses or any discretionary expenses not related to the disaster. Survivors should keep receipts for three years to show how they spent FEMA grants.

If grant money is not used as outlined in the letter you receive, you may have to repay FEMA and you could lose eligibility for further federal assistance that could become available later for your disaster recovery.

If Assistance Is Not Enough to Repair your Home to its Original Condition:

After you apply for disaster assistance, you may be referred to the U.S. Small Business Administration (SBA). The SBA may contact you to offer a low-interest disaster loan. Homeowners and renters who receive an application for an SBA loan should complete the application even if they decide not to take it in order to remain eligible for additional FEMA programs.

- For businesses of any size and most nonprofits: up to \$2 million for property damage.
- For small businesses, small businesses engaged in aquaculture and most nonprofits: up to \$2 million for working capital needs even if they had no property damage, with a \$2 million maximum loan for any combination of property damage and working capital needs.
- For homeowners: up to \$200,000 to repair or replace their primary residence.
- For homeowners and renters: up to \$40,000 to replace personal property, including vehicles.

Businesses and residents can apply online at <https://disasterloanassistance.sba.gov>. For questions and assistance completing an application, call 800-659-2955 or email FOCWAssistance@sba.gov. For the latest information visit fema.gov/disaster/4611. Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6 or on Facebook at facebook.com/FEMARegion6.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/how-fema-can-help-file-insurance-claim-first/>

TALKING POINTS

August 30, 2021

Collin's Talking Points – Hurricane Ida

As you know, Hurricane Ida moved out of our area in the early morning, after sitting over New Orleans for nearly a day.

- While we have significant impacts in the city, I do want to take a moment to recognize how well we fared given the circumstances and to let our neighbors to the west of us-- who saw far more widespread and serious impacts-- know that our thoughts and prayers are with you.
- The levee system operated without incident.
- 911 service remains out throughout the region and Tyrell will speak in more detail to that.
- All of Orleans Parish remains completely without power and Entergy will speak in more detail to that as well.

This is still an extremely hazardous situation.

- All morning, public safety personnel from Police, Fire, and EMS have been assessing damages across the city and we know that there is WIDESPREAD DEBRIS blocking roadways, many damaged or destroyed structures, hundreds of trees or major limbs down, and many downed power lines.
- Just because the weather has passed does NOT mean it is safe to be out and about.
- We are still asking you to remain home and off the roads.
- And if you evacuated away from the city, now is NOT THE TIME to return. There is widespread damage and a complete lack of services in the area at this time.
- Public safety and infrastructure personnel will be working around the clock to address these hazards along major corridors, but it will be a long haul.

The Emergency Operations Center is activated, where dozens of public safety, infrastructure, transportation, and human service agencies are coordinating response efforts.

TEXT MESSAGES

August 30, 2021

2:24- "NOLA Ready: 9-1-1 is currently experiencing technical difficulties. If in an emergency, go to your nearest fire station or approach your nearest officer."

6:39- "Please remain where you are. Ida has left hazards across Louisiana including flooded roadways, debris & downed powerlines. Listen to local officials."

7:08- "NOLA Ready: 911 remains out, power remains out, and roads are covered in debris/trees/power lines. Although weather passed, continue to stay indoors & off roads."

11:04- "NOLA Ready: If you evacuated before Hurricane Ida, we request that you DO NOT RETURN until further notice. There are power outages, debris, hazards & damages."

15:00- "NOLA Ready: 911 is back. Call 911 for emergencies. Call 311 for downed trees. Call 1-800-ENTERGY to report downed power lines. Report damage at damage.la.gov."

15:26- "NOLA Ready: If you are leaving NOLA after Ida, be careful on roads. LA shelter info: 211.la. LA road closures: 511la.org. NOLA road closures: streetwise.nola.gov."

18:29- "NOLA Ready: If using a generator, operate it safely in a well-ventilated area. Handle it with caution: they can get very hot. More tips: ready.nola.gov/recovery"

21:45- "NOLA Ready: If you have medical needs, make sure you are signed up for the City's Special Needs Registry. Go to specialneeds.nola.gov or call 3-1-1 to sign up."

SOCIAL MEDIA POSTS

August 30, 2021



 nolaready  · Following ...

 nolaready  #repost · @opccla At this time, 9-1-1 is experiencing technical difficulties. If you find yourself in an emergency, please go to your nearest fire station or approach your nearest officer. We will update you once this issue has been resolved. Thank you.

@cityofnola

33w

 safe_gospel_according_to_seth What if you're son has been dead for three years and I've tried to talk to everyone in the @cityofnola about the fact that there's "no security camera video anywhere" to explain how he crashed through a 12th floor window across the street from @mayorcantrell? 

23w Reply

 julianarconz isn't it more effective to inform which numbers to call? 

...

 Liked by opprcnola and others

AUGUST 30, 2021

 Add a comment... Post

CAPTION: [#repost](#) • [@opccla](#) At this time, 9-1-1 is experiencing technical difficulties. If you find yourself in an emergency, please go to your nearest fire station or approach your nearest officer. We will update you once this issue has been resolved. Thank you.

SOCIAL MEDIA POSTS

August 30, 2021



NOLA Ready 
@nolaready

Morning [#lda](#) updates in [#NOLA](#):

 911 remains out

 Power remains out

 Downed trees & power lines in roads

 Emergency personnel assessing damage & responding to incidents

Although severe weather has passed, continue to stay indoors, off roads & avoid hazards!



nolaready  • Following
New Orleans, Louisiana



nolaready  Morning [#lda](#) updates in [#NOLA](#):

 911 remains out
 Power remains out
 Downed trees & power lines in roads
 Emergency personnel assessing damage & responding to incidents

Although severe weather has passed, continue to stay indoors, off roads & avoid hazards!

33w



carolweisstravel Hope you stay safe Kaj

32w Reply



fee_nomenal LaPlace needs help! Too much water people are stuck on the roof and in the attic

32w Reply



Liked by [imaginewaterworks](#) and others

AUGUST 30, 2021



Add a comment...

Post

CAPTION: Morning [#lda](#) updates in [#NOLA](#):

 911 remains out

 Power remains out

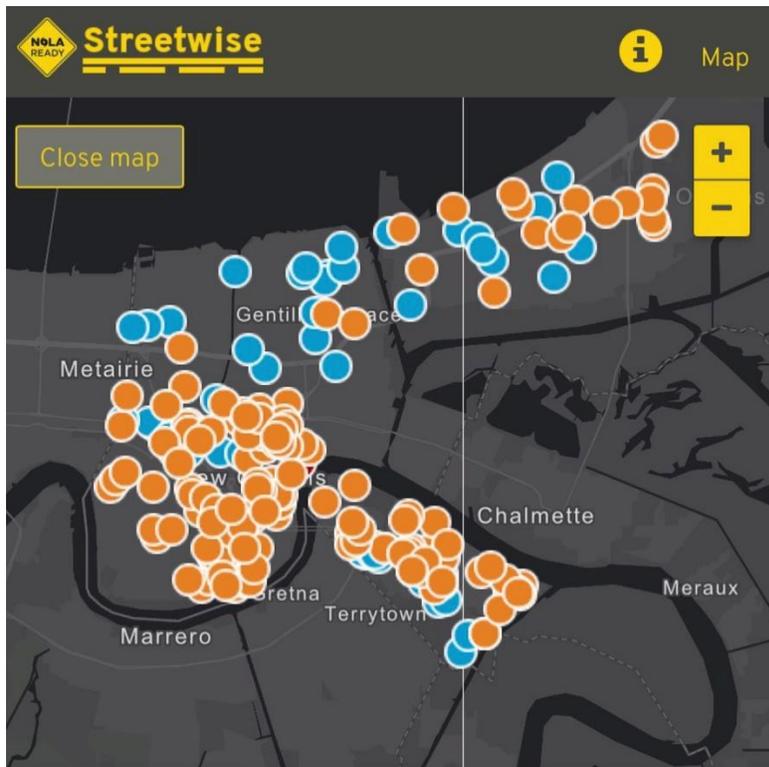
 Downed trees & power lines in roads

 Emergency personnel assessing damage & responding to incidents

Although severe weather has passed, continue to stay indoors, off roads & avoid hazards!

SOCIAL MEDIA POSTS

August 30, 2021



nolaready · Following

nolaready You can see road closures due to debris at streetwise.nola.gov. See areas without orange dots? That's because they haven't been assessed yet. WIDESPREAD debris & hazards in roads PARISH WIDE.

This is why we're asking you to continue to stay indoors & off roads!

33w

brightsideoysters @creativo.builds 32w Reply

dstreets09 Why y'all never show chalmette 32w 2 likes Reply

sunshine_oly_usa 32w Reply

Liked by mimifats and others

AUGUST 30, 2021

Add a comment... Post

CAPTION: You can see road closures due to debris at streetwise.nola.gov. See areas without orange dots? That's because they haven't been assessed yet. WIDESPREAD debris & hazards in roads PARISH WIDE.

This is why we're asking you to continue to stay indoors & off roads!

SOCIAL MEDIA POSTS

August 30, 2021



 nolaready  • Following ...

 nolaready  Sharing some pics of #ida's damage around town. This is an extremely hazardous situation and we encourage everyone to stay off the roads. 911 service remains out at this time.

33w

 rayraye82  32w Reply

 45_jeremyrodriguez I'm tripping straight the fuck up what is going on 32w Reply

 thelabialurker Damn knocked down the mural 32w Reply

 sue.kinane They should keep some of the wood, etc to re-purpose. 32w Reply

 Liked by akasharabut and others

AUGUST 30, 2021

 Add a comment... Post

CAPTION: Sharing some pics of #ida's damage around town. This is an extremely hazardous situation and we encourage everyone to stay off the roads. 911 service remains out at this time.

SOCIAL MEDIA POSTS

August 30, 2021



NOLA Ready

August 30, 2021 · 🌐



Disabled,
Impacted by a disaster,
& Need help?



The Partnership's

Disability & Disaster Hotline

(800) 626-4959 or

info@disasterstrategies.org

#DisabLedDisasterRelief



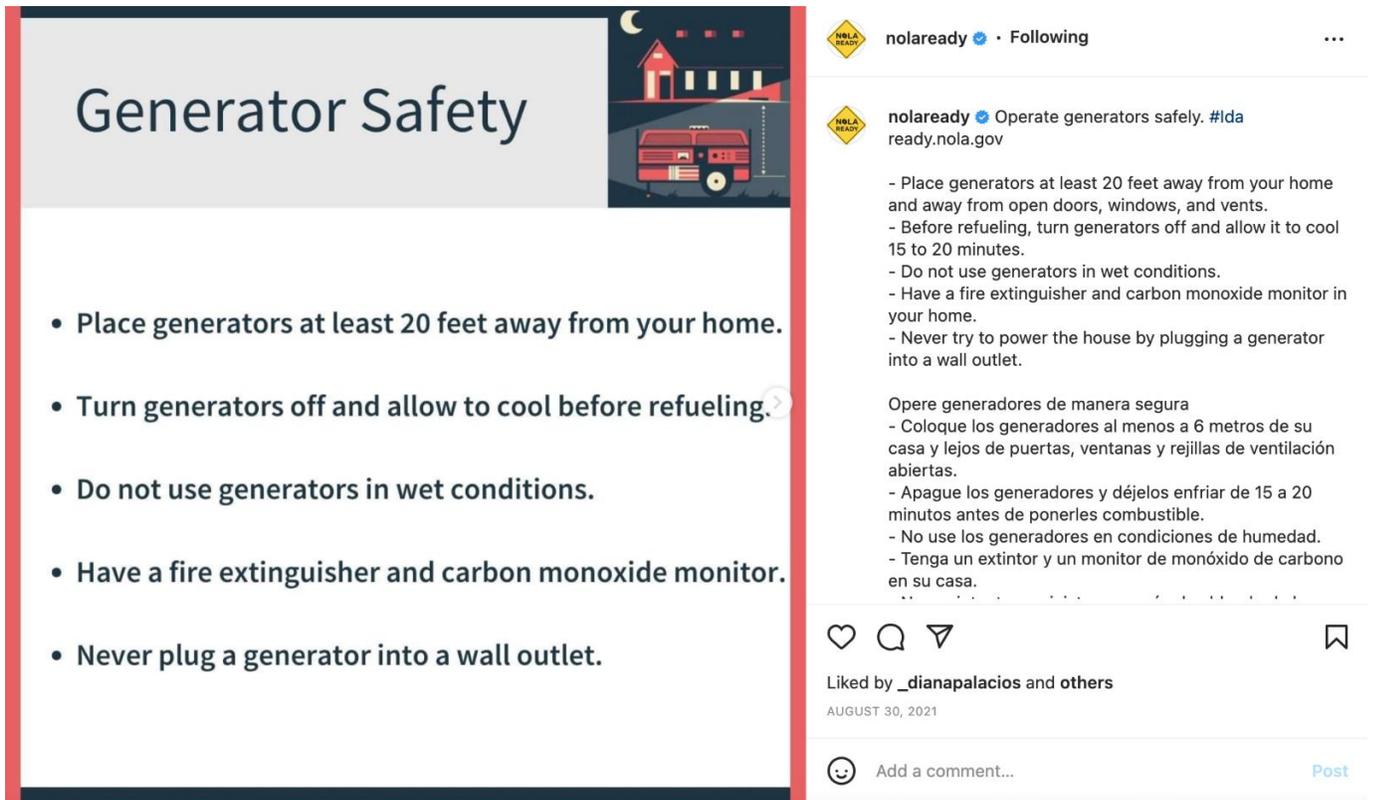
The Partnership for Inclusive Disaster Strategies

August 29, 2021 · 🌐

As [#HurricaneIda](#) makes landfall, save our Disability & Disaster
Hotline

SOCIAL MEDIA POSTS

August 30, 2021



The image shows a social media post from 'nolaready' on August 30, 2021. The post features a graphic titled 'Generator Safety' with a list of safety instructions in English and Spanish. The English instructions are: Place generators at least 20 feet away from your home; Turn generators off and allow to cool before refueling; Do not use generators in wet conditions; Have a fire extinguisher and carbon monoxide monitor; Never plug a generator into a wall outlet. The Spanish instructions are: Coloque los generadores al menos a 6 metros de su casa y lejos de puertas, ventanas y rejillas de ventilación abiertas; Apague los generadores y déjelos enfriar de 15 a 20 minutos antes de ponerles combustible; No use los generadores en condiciones de humedad; Tenga un extintor y un monitor de monóxido de carbono en su casa; Nunca intente suministrar energía al cableado de la casa enchufando el generador a una toma de corriente. The social media interface shows the post was liked by '_dianapalacios and others' and includes a comment input field.

Generator Safety

- Place generators at least 20 feet away from your home.
- Turn generators off and allow to cool before refueling.
- Do not use generators in wet conditions.
- Have a fire extinguisher and carbon monoxide monitor.
- Never plug a generator into a wall outlet.

Operate generators of manera segura

- Coloque los generadores al menos a 6 metros de su casa y lejos de puertas, ventanas y rejillas de ventilación abiertas.
- Apague los generadores y déjelos enfriar de 15 a 20 minutos antes de ponerles combustible.
- No use los generadores en condiciones de humedad.
- Tenga un extintor y un monitor de monóxido de carbono en su casa.
- Nunca intente suministrar energía al cableado de la casa enchufando el generador a una toma de corriente.

Liked by [_dianapalacios](#) and others

AUGUST 30, 2021

Add a comment...

CAPTION: Operate generators safely. [#Ida](#) ready.nola.gov

- Place generators at least 20 feet away from your home and away from open doors, windows, and vents.
- Before refueling, turn generators off and allow it to cool 15 to 20 minutes.
- Do not use generators in wet conditions.
- Have a fire extinguisher and carbon monoxide monitor in your home.
- Never try to power the house by plugging a generator into a wall outlet.

Operate generadores de manera segura

- Coloque los generadores al menos a 6 metros de su casa y lejos de puertas, ventanas y rejillas de ventilación abiertas.
- Apague los generadores y déjelos enfriar de 15 a 20 minutos antes de ponerles combustible.
- No use los generadores en condiciones de humedad.
- Tenga un extintor y un monitor de monóxido de carbono en su casa.
- Nunca intente suministrar energía al cableado de la casa enchufando el generador a una toma de corriente.

Vận hành máy phát điện an toàn.

- Đặt các máy phát điện cách xa nhà quý vị ít nhất 20 feet và ra xa cửa ra vào, cửa sổ và lỗ thông hơi đang mở.
- Trước khi đổ thêm nhiên liệu, hãy tắt máy phát điện và để nguội trong 15 đến 20 phút
- Không sử dụng máy phát điện trong điều kiện ẩm ướt.
- Lắp một bình cứu hỏa thiết bị theo dõi carbon monoxide trong ngôi nhà của quý vị.
- Không bao giờ cố gắng cấp nguồn cho căn nhà bằng cách cắm một máy phát điện vào ổ cắm trên tường.

SOCIAL MEDIA POSTS

August 30, 2021



nolaready · Following



nolaready Oxygen Exchange sites are open, where oxygen-dependent residents can get a free full tank. Open at 8am-6pm:

2920 Magazine St
5403 Read Blvd
2500 General de Gaulle Dr

Call the Special Needs Registry at 504-658-2558 if you need help. #lda

El gobierno de la ciudad abrirá sitios de intercambio de oxígeno en toda la ciudad, donde los habitantes que requieren oxígeno pueden cambiar un tanque vacío por uno lleno, de forma gratuita. Los siguientes lugares abrirán a las 8 a.m. hasta las 6 p.m.:

- 2920 Magazine St.
- 5403 Read Blvd
- 2500 General de Gaulle Dr

Si necesita oxígeno y no puede ir a ninguno de estos sitios, llame al Registro de Necesidades Especiales al



Liked by imaginewaterworks and others

AUGUST 30, 2021



Add a comment...

Post

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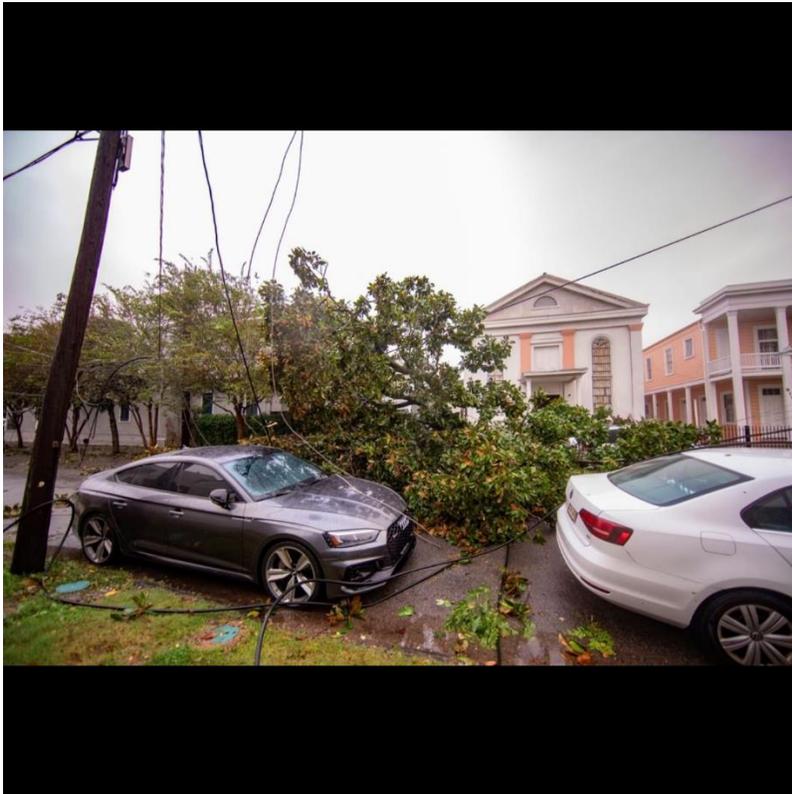
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SOCIAL MEDIA POSTS

August 30, 2021



nolaready • Following



nolaready If you have evacuated out of #NOLA, we request that you DO NOT RETURN until further notice. There is widespread debris, power remains out, there is a complete lack of services, and emergency personnel are working to respond to those still in the city. We will let you know when it is safe to come home. #Ida

Si evacuaron fuera de #NOLA, les pedimos que NO REGRESEN hasta nuevo aviso. Hay escombros por todas partes, aún no hay electricidad, hay una falta total de servicios y los servicios de emergencia están trabajando para responder a los que todavía permanecen en la ciudad. Les informaremos cuando sea seguro volver a casa.

Nếu quý vị sơ tán khỏi #NOLA, chúng tôi yêu cầu quý vị KHÔNG TRỞ LẠI cho đến khi có thông báo tiếp theo. Có rất nhiều mảnh vỡ, điện vẫn bị ngắt, và các dịch vụ khẩn cấp vẫn đang nỗ lực để ứng cứu những người vẫn còn ở trong thành phố. Chúng tôi sẽ cho quý vị biết khi nào có thể về nhà an toàn.

Edited 20m



Liked by niki_rain and others

AUGUST 30, 2021



Add a comment...

Post

CAPTION:

If you have evacuated out of [#NOLA](#), we request that you DO NOT RETURN until further notice. There is widespread debris, power remains out, there is a complete lack of services, and emergency personnel are working to respond to those still in the city. We will let you know when it is safe to come home. [#Ida](#)

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SOCIAL MEDIA POSTS

August 30, 2021

Service status

OPCD 911 9-1-1 services are currently unavailable.	EMERGENCY MEDICAL SERVICES (EMS) All EMS services have been temporarily suspended in order to keep our responders safe from dangerous wind gusts.	SHELTERS For State-run shelter information, text LASHelter to #88211 or call 2-1-1.
OXYGEN EXCHANGE SITES The City will open Oxygen Exchange sites, where residents who are on oxygen can swap out an empty tank for a full tank, free of charge from 8 a.m. to 6 p.m. <ul style="list-style-type: none">• Fire Station 1, 2920 Magazine St• Fire Station 36, 5403 Read Blvd• Fire Station 6, 4500 Old Gentilly Rd• Fire Station 40, 2500 General de Gaulle Dr	SPECIAL NEEDS REGISTRY Sign up for the Special Needs Registry if you need extra help due to age, ability, or medical condition.	WATER A number of Sewage Pump Stations on both the East and West Bank of New Orleans are experiencing power outages. Please minimize wastewater by not running your dishwasher or washing machine.
SCHOOLS NOLA Public Schools will close schools Monday and Tuesday.	POWER OUTAGES Due to catastrophic transmission damage, all of Orleans Parish is currently without power.	NEUTRAL GROUND PARKING Parking on neutral grounds and sidewalks is now allowed.
REGIONAL TRANSIT AUTHORITY All transit services are suspended, including Lower Algiers - Chalmette ferry and streetcar service. For more info, call RideLine at 504-248-3900.	COVID-19 TESTING Weather causing some changes to COVID testing schedule.	COVID-19 VACCINES Weather causing some changes to COVID vaccine schedule.
SANITATION Trash collection has ended, whether empty or full, secure trash bins. Curbside garbage and recycling collection is cancelled on Monday, Aug 30. Collections will resume on the next scheduled day at impacted service locations.	COURTS Municipal and Traffic Court will be closed on Monday, August 30, 2021.	LIBRARIES All library locations will be closed through Monday, Aug. 30.
DRAINAGE SYSTEM 96 of 99 drainage pumps are available for service. Turbine 4, Turbine 5 & Turbine 6 are in service, as of Sunday morning.	ready.nola.gov	

nolaready • Following

nolaready Due to ongoing impacts from Hurricane #Ida, New Orleans residents should expect continued closures of city services. We will update you as soon as regular services resume.

--

Debido a los impactos que continúan del Huracán #Ida, se esperan cierres continuos de los servicios de la ciudad en Nueva Orleans. Le informaremos en cuanto se reanuden los servicios regulares.

--

Do các tác động tiếp diễn từ Bão #Ida, các cư dân New Orleans nên dự kiến các dịch vụ của thành phố sẽ tiếp tục đóng cửa. Chúng tôi sẽ cập nhật cho quý vị ngay khi các dịch vụ thường xuyên được mở lại.

32w

yosammy88 Was suppose to go there on Thursday. Any suggestions from anyone there on whether power will be back up? Hope everyone is ok there!

32w Reply

Liked by akasharabut and others

AUGUST 30, 2021

Add a comment... **Post**

CAPTION: Due to ongoing impacts from Hurricane #Ida, New Orleans residents should expect continued closures of city services. We will update you as soon as regular services resume.

--

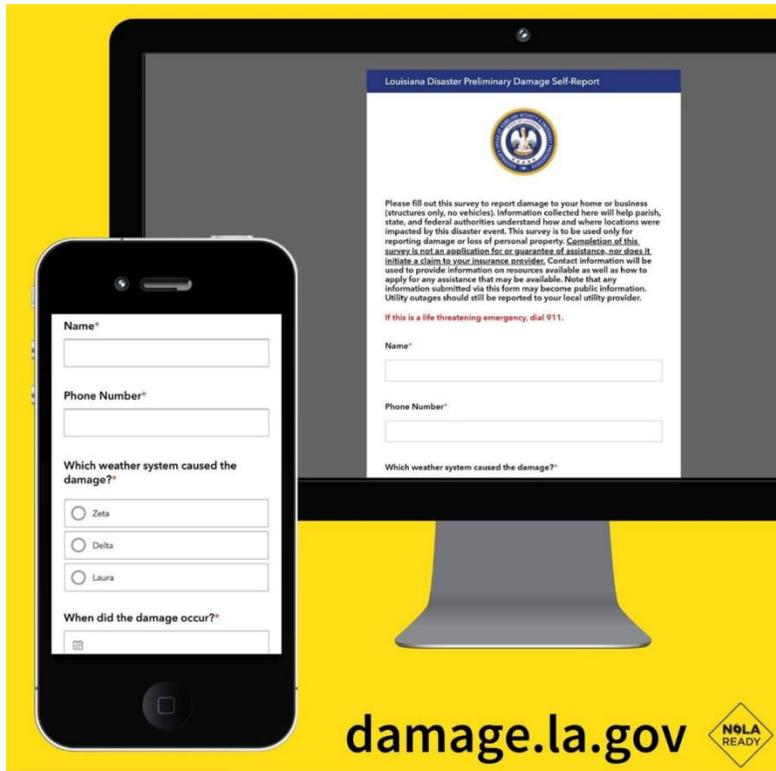
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SOCIAL MEDIA POSTS

August 30, 2021



nolaready • Following



nolaready Report structural damage to your home or business to damage.la.gov. Your reports help parish, state, and federal authorities better understand the location and severity of damage impacts. That information also helps expedite the individual assistance process following major disasters and emergencies.

If you do not have connection, this can be done at any stage in the recovery process.

--

Reporte los daños estructurales en su casa o negocio a damage.la.gov. Sus reportes ayudan a las autoridades parroquiales, estatales y federales a comprender mejor la ubicación y la gravedad de los impactos de los daños. Esa información también ayuda a agilizar el proceso de asistencia individual tras grandes catástrofes y emergencias.

--

Báo cáo hư hại về cấu trúc cho ngôi nhà hoặc doanh nghiệp của quý vị cho damage.la.gov. Báo cáo của quý vị



Liked by [_dianapalacios](#) and others

AUGUST 30, 2021



Add a comment...

Post

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SOCIAL MEDIA POSTS

August 30, 2021



OPCD911
@opcd911

9-1-1 emergency services have been fully restored in the @CityOfNOLA. Please call 9-1-1 for emergencies and 3-1-1 (504-658-2299) for non-emergencies. Thank you.
[@nolaready](#) [@nolacity](#)





nolaready · Following



nolaready 9-1-1 emergency services have been fully restored in the @CityOfNOLA. Please call 9-1-1 for emergencies and 3-1-1 (504-658-2299) for non-emergencies. Thank you.
32w



natashanubiagoddes Thank goodness
32w Reply



dansie73 Wonderful!!!
32w Reply



saradass Amazing
32w 1 like Reply

Liked by [aliquirch](#) and others
AUGUST 30, 2021

Add a comment... Post

CAPTION:

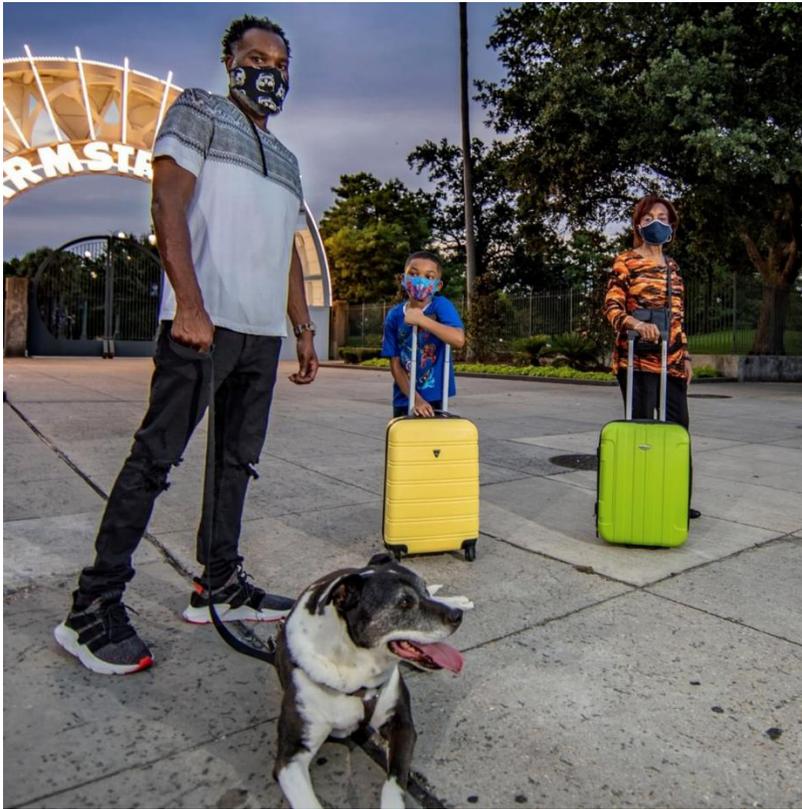
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Los servicios de emergencia del 9-1-1 han sido totalmente restaurados en @CityOfNOLA. Por favor, llame al 9-1-1 para emergencias y al 3-1-1 (504-658-2299) para no emergencias.

các dịch vụ khẩn cấp 9-1-1 đã được khôi phục hoàn toàn ở @CityOfNOLA. Hãy gọi 9-1-1 trong các tình huống khẩn cấp và 3-1-1 (504-658-2299) trong các tình huống phi khẩn cấp.

SOCIAL MEDIA POSTS

August 30, 2021



nolaready • Following



nolaready • If you are leaving #NOLA after #Ida, please be careful on roads. To find a shelter outside the impacted area, call 2-1-1 (800-749-2673) or text LASHELTER to 898211. View road closures across #Louisiana at 511la.org. View road closures in #NOLA at streetwise.nola.gov. Drive safely, NOLA.

32w



say_sadie Is it safe to leave Nola?



32w Reply



Liked by akasharabut and others

AUGUST 30, 2021



Add a comment...

Post

CAPTION: If you are leaving [#NOLA](#) after [#Ida](#), please be careful on roads. To find a shelter outside the impacted area, call 2-1-1 (800-749-2673) or text LASHELTER to 898211. View road closures across [#Louisiana](#) at 511la.org. View road closures in [#NOLA](#) at streetwise.nola.gov. Drive safely, NOLA.

SOCIAL MEDIA POSTS

August 30, 2021



nolaready · Following



nolaready · #HurricaneIda has passed through #NewOrleans. The severe weather threat has passed, but conditions remain hazardous. If you choose to leave your place of shelter, beware of downed power lines, stay out of flood waters, and avoid storm debris.

--
El #huracán Ida ya no está en el área metropolitana de #NuevaOrleans. La amenaza de mal tiempo ha pasado, pero las condiciones siguen siendo peligrosas. Si decide salir de su lugar de refugio, tenga cuidado con las líneas eléctricas caídas, manténgase alejado de las inundaciones y evite los desechos de la tormenta.

--
#Bão Ida không còn ở khu vực đô thị New Orleans. Mọi đe dọa thời tiết khắc nghiệt đã qua đi, nhưng các điều kiện vẫn còn nguy hiểm. Nếu quý vị chọn rời khỏi nơi trú ẩn, hãy chú ý đường dây điện rớt xuống, tránh vùng nước ngập, và tránh các mảnh vỡ từ cơn bão.

32w



Liked by matthewgsteillc and others

AUGUST 30, 2021



Add a comment...

Post

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SOCIAL MEDIA POSTS

August 30, 2021



nolaready • Following



nolaready Oxygen Exchange sites are open across the city, where residents who are on oxygen can swap out an empty tank for a full tank, free of charge. The following locations are open until 8pm today. Tomorrow onwards they will be open 8am-6pm.

- ◆ New Orleans Fire Station 1, 2920 Magazine St
- ◆ New Orleans Fire Station 36, 5403 Read Blvd
- ◆ New Orleans Fire Station 6, 4500 Old Gentilly Rd
- ◆ New Orleans Fire Station 40, 2500 General de Gaulle Dr

If you need oxygen and cannot get to any of these sites, call the Special Needs Registry at 504-658-2558.

32w



Liked by aliquirch and others

AUGUST 30, 2021



Add a comment...

Post

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SOCIAL MEDIA POSTS

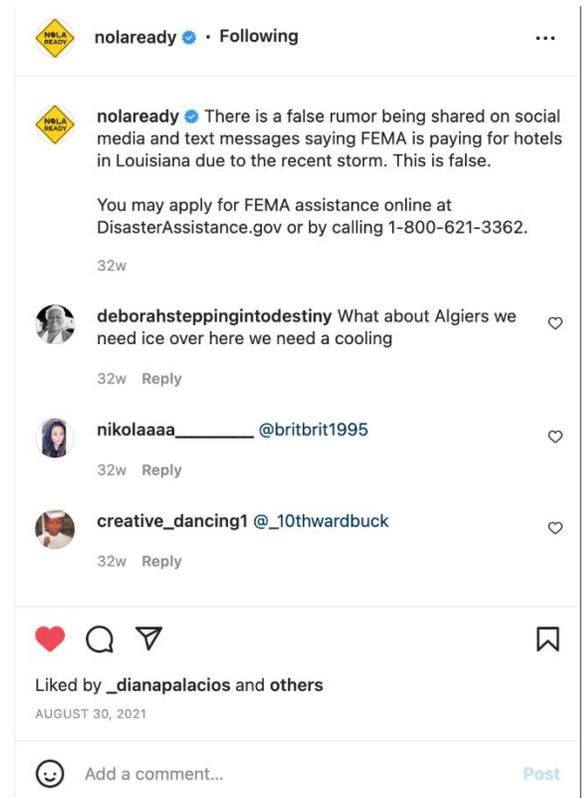
August 30, 2021



There is a false rumor being shared on social media and text messages saying FEMA is paying for hotels in Louisiana due to the recent storm. This is false.

You may apply for FEMA assistance online at DisasterAssistance.gov or by calling 1-800-621-3362.

2/2 #Ida



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SOCIAL MEDIA POSTS

August 30, 2021

Lenny Moran
Interpreter

Languages: English and Spanish
Years Interpreting: 21+ years
Years with TNOLA: 3 years
Certifications: Registered Court Interpreter
Most Experienced Area(s): Court, Immigration, Medical
Originally from: Honduras

Fun Facts

- **What's your favorite part about working as an interpreter/translator?**
"You have double the potential to network, meeting people from all walks of life."
- **What's one thing you wish people knew about interpreting and translation?**
"Interpreting is not repeating from one language into the other. It is deciphering - almost instantly - one person's thoughts, and having them make sense in a different language that many times doesn't have an equivalent word, yet maintaining the original meaning all along."

- **FAVORITE WORD:** SOCKDOLAGER!
- **FAVORITE TRAVEL DESTINATION:** MACHU PICHU, PERU
- **FAVORITE FOOD:** ANYTHING AND EVERYTHING! BIG FOODIE!
- **FAVORITE IDIOM:** "GO BANANAS!"



nolaready · Following



nolaready We want to deeply thank our @tnolalanguages interpreters for sharing essential information to all New Orleans residents, and to help us hear from the community. A special thanks to Lenny Moran for summarizing press conferences in Spanish 🍷

--

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32w



Liked by aliquid and others

AUGUST 30, 2021



Add a comment...

Post

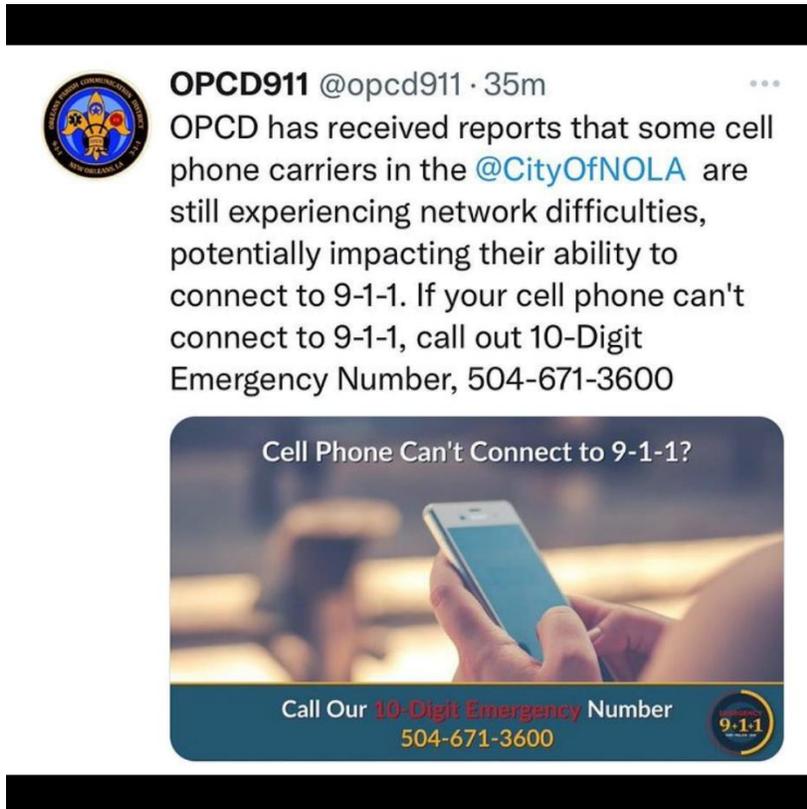
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SOCIAL MEDIA POSTS

August 30, 2021

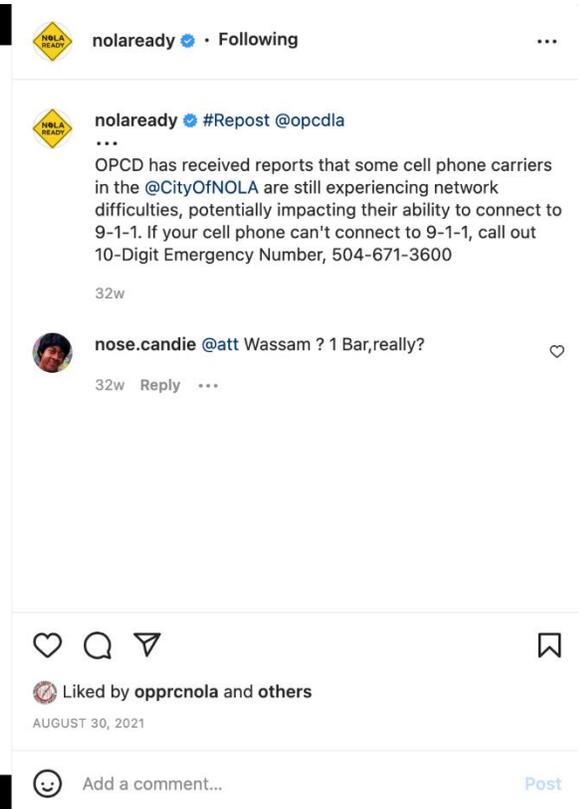


OPCD911 @opcd911 · 35m

OPCD has received reports that some cell phone carriers in the @CityOfNOLA are still experiencing network difficulties, potentially impacting their ability to connect to 9-1-1. If your cell phone can't connect to 9-1-1, call out 10-Digit Emergency Number, 504-671-3600



The graphic features a background image of a person's hands holding a smartphone. The text is overlaid on the image. At the top, it says "Cell Phone Can't Connect to 9-1-1?". Below that, in a dark blue banner, it says "Call Our 10 Digit Emergency Number 504-671-3600". There is a small circular logo in the bottom right corner of the graphic that says "9-1-1".



nolaready · Following

nolaready #Repost @opcdla

OPCD has received reports that some cell phone carriers in the @CityOfNOLA are still experiencing network difficulties, potentially impacting their ability to connect to 9-1-1. If your cell phone can't connect to 9-1-1, call out 10-Digit Emergency Number, 504-671-3600

32w

nose.candie @att Wassam ? 1 Bar, really?

32w Reply

Liked by opprcnola and others

AUGUST 30, 2021

Add a comment...

CAPTION:

[#Repost @opcdla](#)

•••

OPCD has received reports that some cell phone carriers in the @CityOfNOLA are still experiencing network difficulties, potentially impacting their ability to connect to 9-1-1. If your cell phone can't connect to 9-1-1, call out 10-Digit Emergency Number, 504-671-3600

SOCIAL MEDIA POSTS

August 30, 2021



 nolaready  · Following ...

 nolaready  The @lanationalguard is on the ground in #NOLA providing vital assistance after Hurricane #Ida, including logistics support, planning, and security. #thankyou

32w

 pwyat They are here protecting businesses I don't see anyone getting any help! It's been several days I have not seen FEMA Red Cross or the National Guard here in New Orleans all I see is people protecting businesses the people out here looking for food water and shelter but they're more concerned about the f***** Walgreens!

32w Reply

 holaimerik Oh I get it, this is one of those ironic captions right? Lol i love satire

32w 1 like Reply

 Liked by [aliquirch](#) and others

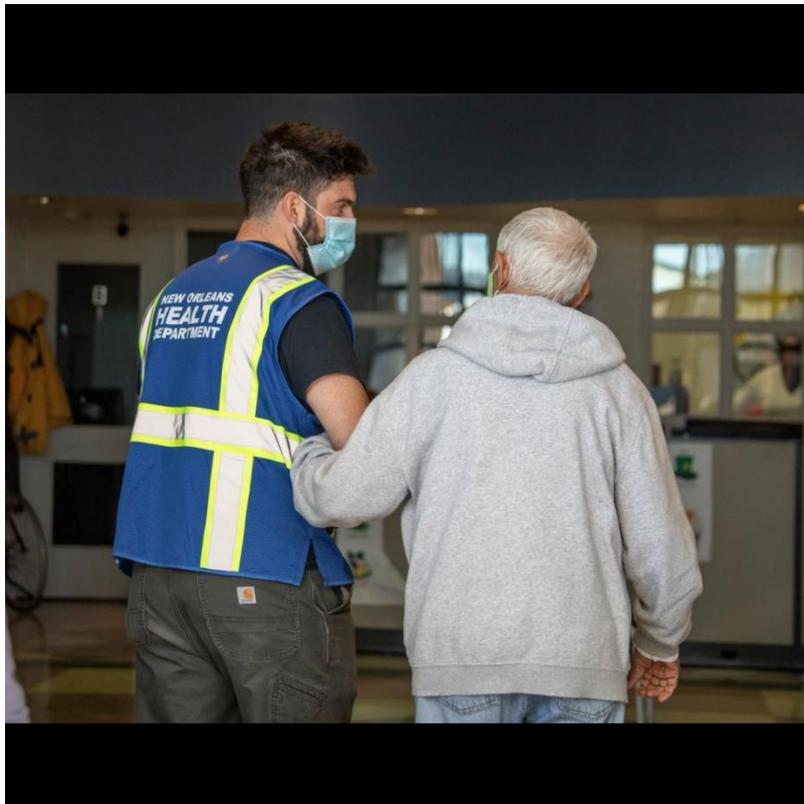
AUGUST 30, 2021

 Add a comment... Post

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SOCIAL MEDIA POSTS

August 30, 2021



nolaready • Following



nolaready If you have medical needs, make sure you are signed up for the @nolahealthdept Special Needs Registry. Go to specialneeds.nola.gov or call 3-1-1 to sign up. #lda

32w



Liked by [_dianapalacios](#) and others

AUGUST 30, 2021



Add a comment...

Post

CAPTION:

If you have medical needs, make sure you are signed up for the [@nolahealthdept](https://nolahealthdept.com) Special Needs Registry. Go to specialneeds.nola.gov or call 3-1-1 to sign up. [#lda](#)

SOCIAL MEDIA POSTS

August 30, 2021



NOLA Ready @nolaready · Aug 30
Morning #Ida updates in #NOLA:

- 📞 911 remains out
- 🔌 Power remains out
- 🌳 Downed trees & power lines in roads
- 🚒 Emergency personnel assessing damage & responding to incidents

Although severe weather has passed, continue to stay indoors, off roads & avoid hazards!



NOLA Ready @nolaready · Aug 30
You can see road closures due to debris at streetwise.nola.gov. See areas without orange dots? That's because they haven't been assessed yet. WIDESPREAD debris & hazards in roads PARISH WIDE.

This is why we're asking you to continue to stay indoors & off roads! pic.twitter.com/zCuVQlq9Up



NOLA Ready @nolaready · Aug 30
Sharing some pics of #Ida's damage around town. This is an extremely hazardous situation and we encourage everyone to stay off the roads. 911 service remains out at this time. pic.twitter.com/6FNNhiXFBF



NOLA Ready @nolaready · Aug 30
Operate generators safely. #Ida ready.nola.gov pic.twitter.com/Wi9l7mvh2i



NOLA Ready @nolaready · Aug 30
Oxygen Exchange sites are open, where oxygen-dependent residents can get a free full tank. Open at 8am-6pm:

2920 Magazine St
5403 Read Blvd
2500 General de Gaulle Dr

Call the Special Needs Registry at 504-658-2558 if you need help. #Ida pic.twitter.com/pxZnyNHQKm



NOLA Ready @nolaready · Aug 30
If you have evacuated out of #NOLA, we request that you DO NOT RETURN until further notice. There is widespread debris, power remains out, and emergency services are working to respond to those still in the city. We will let you know when it is safe to come home. #Ida pic.twitter.com/r6rSzGxLX0



NOLA Ready @nolaready · Aug 30
Repeat: There is a complete lack of services available in #NOLA right now. DO NOT RETURN until further notice, if you have evacuated. #Ida twitter.com/nolaready/stat...



NOLA Ready @nolaready · Aug 30
Due to ongoing impacts from Hurricane #Ida, New Orleans residents should expect continued closures of city services. We will update you as soon as regular services resume.



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NOLA Ready @nolaready · Aug 30
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If you are leaving #NOLA after #Ida, please be careful on roads. Find a shelter outside the impacted area: call 2-1-1 (800-749-2673) or text LASHELTER to 898211. View road closures in #Louisiana at 511a.org. View road closures in #NOLA at streetwise.nola.gov. pic.twitter.com/cVo7bTDGV



NOLA Ready @nolaready · Aug 30
#HurricaneIda has passed through #NewOrleans. The severe weather threat has passed, but conditions remain hazardous. If you choose to leave your place of shelter, beware of downed power lines, stay out of flood waters, and avoid storm debris. pic.twitter.com/h7cQi3BP71



NOLA Ready @nolaready · Aug 30
La amenaza de mal tiempo ha pasado, pero las condiciones siguen siendo peligrosas. Si decide salir de su lugar de refugio, tenga cuidado con las líneas eléctricas caídas, manténgase alejado de las inundaciones y evite los desechos de la tormenta. #HuracánIda twitter.com/nolaready/stat...

SOCIAL MEDIA POSTS

August 30, 2021



NOLA Ready @nolaready · Aug 30

Mối đe dọa thời tiết khắc nghiệt đã qua đi, nhưng các điều kiện vẫn còn nguy hiểm. Nếu quý vị chọn rời khỏi nơi trú ẩn, hãy chú ý đường dây điện rớt xuống, tránh vùng nước ngập, và tránh các mảnh vỡ từ cơn bão. [#Bãoida](#)
twitter.com/nolaready/stat...



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1/3 pic.twitter.com/GwFYuJW6cv



NOLA Ready @nolaready · Aug 30

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pic.twitter.com/cBv1ULB9oP



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pic.twitter.com/gcXWudibcd



NOLA Ready @nolaready · Aug 30

If you have medical needs, make sure you are signed up for the [@nolahealthdept](#) Special Needs Registry. Go to specialneeds.nola.gov or call 3-1-1 to sign up. [#Ida](#)
pic.twitter.com/5GLxoXYIUQ

2 days post-Landfall

August 31

Key Messages:

- Where to receive meals and grocery updates.
- Dialysis locations that are open.
- FEMA updates.
- Street lights are out treat them like a four way stop.

PRESS RELEASES

August 31, 2021

7:15

Dialysis Updates

The following locations will be operational beginning on 8/31. This is subject to change based on water and sewer availability. Please confirm your dialysis center is still open before leaving for your scheduled appointment.

- Davita Uptown in Touro Hospital
- Davita Gentilly at 4720 Paris Ave
- FKC Metairie at 4425 Utica St
- FKC Lake Forest at 10545 Lake Forest Blvd
- FKC Downtown at 2235 Poydras St
- FKC Marrero at 735 Westbank Expressway

To receive a status update on your dialysis center or to reschedule your dialysis appointment please call the following numbers:

- Davita patients call 504-283-9098 or 1-800-400-8331
- Fresenius patients call 800-626-1297
- Dialysis Center Inc patients call 866-424-1990

If you are experiencing a life-threatening emergency please call 911.

Additional open facilities

100078 - HOUMA HOME PROGRAM	143 WAR HORSE PL	HOUMA	LA	703 60	TERREBO NNE	985-851-6634
8644 - CRESCENT CITY HOME THERAPIES	3030 N ARNOULT RD	METAIRIE	LA	700 02	JEFFERSO N	504-454-6989
100077 - WASHINGTON PARISH	2219 MAIN ST	FRANKLINTON	LA	704 38	WASHING TON	985-839-3605
100116 - O'NEAL LANE	1280 ONEAL LN	BATON ROUGE	LA	708 16	EAST BATON ROUGE	225-272-2212
100117 - WALKER LA	29250 WALKER SOUTH RD	WALKER	LA	707 85	LIVINGSTON	225-667-0768
100260 - CALCASIEU PARISH DIALYSIS	1000 BEGLIS PKWY	SULPHUR	LA	706 63	PLAQUEMINES	337-625-6777
100412 - EAST LAKE CHARLES	3214 VENTURE PARK DR	LAKE CHARLES	LA	706 15	CALCASIEU	337-478-4846
100810 - MARKSVILLE	634 TUNICA DR W	MARKSVILLE	LA	713 51	AVOYELLES	318-253-4376
100811 - BAYOU ROBERTS	5820 MASONIC DR	ALEXANDRIA	LA	713 01	RAPIDES	318-448-7069
100833 - EAST MCCOMB DIALYSIS			MS			601-600-2116

100963 - BEAUREGARD PARISH DIALYSIS	602 W 1ST ST	DERIDDER	LA	706 34	BEAUREG ARD	337-401- 3545
1063 - NORTH LAFAYETTE	910 MARTIN LUTHER KING JR DR	LAFAYETTE	LA	705 01	LAFAYETT E	337-234- 0084
1064 - PINEVILLE	151 SANDIFER LN	PINEVILLE	LA	713 60	RAPIDES	318-443- 7131
1071 - NORTHEAST LOUISIANA	711 WOOD ST	MONROE	LA	712 01	OUACHIT A	318-322- 7565
1073 - DELHI	307 DETROIT ST	DELHI	LA	712 32	RICHLAND	318-878- 9072
1107 - NEW IBERIA	609 RUE DE BRILLE	NEW IBERIA	LA	705 63	IBERIA	337-364- 1185
1193 - MAGEE	211 1ST ST SE	MAGEE	MS	391 11	SIMPSON	601-849- 3053
1213 - CROWLEY	625 E 8TH ST	CROWLEY	LA	705 26	ACADIA	337-783- 0013
1296 - ALEXANDRIA	225 N BOLTON AVE	ALEXANDRIA	LA	713 01	RAPIDES	318-487- 1063
1233 - HAMMOND	16081 DOCTORS BLVD	HAMMOND	LA	704 03	TANGIPAH OA	985-345- 5621
1381 - OPELOUSAS	528 E VINE ST	OPELOUSAS	LA	705 70	SAINT LANDRY	337-948- 1550
1469 - BUNKIE	102 STANDARD ST	BUNKIE	LA	713 22	AVOYELLE S	318-346- 6348
1543 - WINNSBORO	3982 FRONT ST	WINNSBORO	LA	712 95	FRANKLIN	318-435- 3511
1671 - FRANKLIN	1604 CYNTHIA ST	FRANKLIN	LA	705 38	SAINT MARY	337-828- 4747
1822 - SMKC GULFPORT	4300A W RAILROAD ST	GULFPORT	MS	395 01	HARRISON	228-864- 0009
1371 - NEW ORLEANS EAST FERNCREST	14500 HAYNE BLVD	NEW ORLEANS	LA	701 28	ORLEANS	504-248- 7136
1824 - DIAMONDHEAD	5401 GEX RD	DIAMONDHEAD	MS	395 25	HANCOCK	228-255- 5378
1191 - MARRERO	7325 WESTBANK EXPY	MARRERO	LA	700 72	JEFFERSO N	504-341- 6699
1846 - WINNFIELD	601 W COURT ST	WINNFIELD	LA	714 83	WINN	318-648- 1222
1868 - JENNINGS	1906 JOHNSON ST	JENNINGS	LA	705 46	JEFFERSO N DAVIS	337-824- 5353
1925 - PONTCHARTRAIN	170 GREENBRIAR BLVD	COVINGTON	LA	704 33	SAINT TAMMAN Y	985-893- 7265
2000 - EUNICE	1101 NILE ST	EUNICE	LA	705 35	SAINT LANDRY	337-550- 6585
2047 - BMA HAZLEHURST	201 N HALEY ST	HAZLEHURST	MS	390 83	COPIAH	601-894- 1300
2048 - OAK GROVE \ LAKE PROVIDENCE	711 E JEFFERSON ST	OAK GROVE	LA	712 63	WEST CARROLL	318-428- 1385
2055 - SOUTH ALEXANDRIA	1915 BEATRICE ST	ALEXANDRIA	LA	713 01	RAPIDES	318-487- 8333
2160 - VILLE PLATTE	616 JACK MILLER RD	VILLE PLATTE	LA	705 86	EVANGELI NE	337-363- 1275

2205 - NORTH GULFPORT	2525 33RD ST	GULFPORT	MS	395 01	HARRISON	228-864- 1177
2430 - FARMERVILLE	108 W HILL ST	FARMERVILLE	LA	712 41	UNION	318-368- 3337
2431 - D'IBERVILLE	10374 LAMEY BRIDGE RD	DIBERVILLE	MS	395 40	HARRISON	228-392- 1300
2647 - WEST LAFAYETTE	2804 AMBASSADOR CAFFERY PKWY	LAFAYETTE	LA	705 06	LAFAYETT E	337-984- 7299
2663 - BREAUX BRIDGE	100 CHAMPAGNE BLVD	BREAUX BRIDGE	LA	705 17	SAINT MARTIN	337-332- 6813
2756 - KENTWOOD	916 AVENUE G	KENTWOOD	LA	704 44	TANGIPAH OA	985-229- 8018
2927 - SUNSET	115 ACORN DR	SUNSET	LA	705 84	SAINT LANDRY	337-662- 3702
3604 - NORTH GULFPORT HOME PROGRAM	3301 25TH AVE	GULFPORT	MS	395 01	HARRISON	228-867- 2637
3824 - SLIDELL	877 BROWNSWITCH RD	SLIDELL	LA	704 58	SAINT TAMMAN Y	985-643- 6283
3832 - LEESVILLE	900 N 5TH ST	LEESVILLE	LA	714 46	VERNON	337-392- 5122
3866 - MONROE KIDNEY CENTER	1501 SOUTHERN AVE	MONROE	LA	712 02	OUACHIT A	318-398- 4181
3953 - DIXON CORRECTIONAL INSTITUTE	5568 HIGHWAY 68	JACKSON	LA	707 48	EAST FELICIANA	225-634- 6078
4172 - EAST LAFAYETTE	1340 SURREY ST	LAFAYETTE	LA	705 01	LAFAYETT E	337-264- 1265
4247 - RUSTON	760 S FARMERVILLE ST	RUSTON	LA	712 70	LINCOLN	318-255- 8666
4724 - FERRIDAY	2004 CARTER ST	VIDALIA	LA	713 73	CONCORD IA	318-336- 4196
4732 - BROOKHAVEN	534 IRBY DR	BROOKHAVE N	MS	396 01	LINCOLN	601-833- 9720
4735 - VICKSBURG	105 KEYSTONE CIR	VICKSBURG	MS	391 83	WARREN	601-634- 6057
4739 - NATCHEZ	312 HIGHLAND BLVD	NATCHEZ	MS	391 20	ADAMS	601-446- 8060
4743 - MCCOMB	1404 WHITE ST	MCCOMB	MS	396 48	PIKE	601-684- 6380
4748 - PORT GIBSON	105 CHINQUEPIN ST	PORT GIBSON	MS	391 50	CLAIBORN E	601-437- 3707
4763 - WILKINSON COUNTY	205 E MAIN ST	CENTREVILLE	MS	396 31	WILKINSON	601-645- 9099
6456 - CENTRAL LAKE CHARLES	2309 RYAN ST	LAKE CHARLES	LA	706 01	CALCASIE U	337-436- 5406
6865 - NORTH MONROE	2344 STERLINGTON RD	MONROE	LA	712 03	OUACHIT A	318-699- 0001
6866 - WEST MONROE	401 THOMAS RD	WEST MONROE	LA	712 92	OUACHIT A	318-387- 3188
6880 - MOREHOUSE PARISH DIALYSIS CENTER	530 DURHAM ST	BASTROP	LA	712 20	MOREHO USE	318-281- 3725
6881 - RICHLAND PARISH	230 HIGHWAY 3048	RAYVILLE	LA	712 69	RICHLAND	318-728- 9801

7528 - SOUTH MONROE	1710 SOUTHERN AVE	MONROE	LA	712 02	OUACHIT A	318-410- 0619
8695 - GONZALES	2326 S DARLA AVE	GONZALES	LA	707 37	ASCENSIO N	225-647- 4814
8879 - PICARDY - JV	7638 PICARDY AVE	BATON ROUGE	LA	708 08	EAST BATON ROUGE	225-766- 5600
8883 - BATON ROUGE N. BLVD. - JV	2661 NORTH BLVD	BATON ROUGE	LA	708 06	EAST BATON ROUGE	225-387- 5777
8884 - ASCENSION DIALYSIS CTR - JV	17392 VALLEE CT	PRAIRIEVILLE	LA	707 69	ASCENSIO N	225-622- 0685
8885 - FELICIANAS - JV	2995 RACE ST	JACKSON	LA	707 48	EAST FELICIANA	225-634- 2733
8889 - MANCUSO LANE- JV	4848 MANCUSO LN	BATON ROUGE	LA	708 09	EAST BATON ROUGE	225-766- 6773
9090 - DONALDSONVILLE - JV	101 PLIMSOL DR	DONALDSON VILLE	LA	703 46	ASCENSIO N	225-473- 1139
9246 - LAKE FOREST - JV	10545 LAKE FOREST BLVD	NEW ORLEANS	LA	701 27	ORLEANS	504-248- 4910
9269 - CENTRAL LOUISIANA DIALYSIS	4715 S MACARTHUR DR	ALEXANDRIA	LA	713 02	RAPIDES	318-487- 4634
100526 - VETERANS MEMORIAL	1820 VETERANS MEMORIAL DR	ABBEVILLE	LA	705 10	VERMILIO N	337-898- 1932
100966 - LAKE CHARLES HOME THERAPIES			LA			337-990- 6100
8875 - BATON ROUGE - JV	524 COLONIAL DR	BATON ROUGE	LA	708 06	EAST BATON ROUGE	225-927- 3311
8877 - J.H. LEE KIDNEY CENTER - JV	5348 FLANDERS DR	BATON ROUGE	LA	708 08	EAST BATON ROUGE	225-766- 3761
8887 - BON CARRE - JV	7656 REALTORS DR	BATON ROUGE	LA	708 06	EAST BATON ROUGE	225-216- 0388
9189 - D'IBERVILLE HOME PROGRAM	14215 COOK RD	BILOXI	MS	395 32	HARRISON	228-872- 0516
NEW ORLEANS KIDNEY CTR	3434 PRYTANIA STE 200	NEW ORLEANS	LA	701 15	Orleans	504-899- 8414
MORGAN CITY DIALYSIS CTR	1224 DAVID DR	MORGAN CITY	LA	703 80	Saint Mary	985-385- 4213
CHILDRENS HOSPITAL-DIALYSIS	200 HENRY CLAY AVE	NEW ORLEANS	LA	701 18	Orleans	504-896- 2061
8873 - PLAQUEMINE - JV	24660 PLAZA DR	PLAQUEMINE	LA	707 64	IBERVILLE	225-687- 9100
8874 - BATON ROUGE FOSTER DRIVE DIALYSIS - JV	1919 N FOSTER DR	BATON ROUGE	LA	708 06	EAST BATON ROUGE	225-354- 1611
8876 - BAKER - JV	4353 GROOM RD	BAKER	LA	707 14	EAST BATON ROUGE	225-775- 0217

8878 - WESTPORT - JV	2500 COMMERCIAL DR	PORT ALLEN	LA	707 67	WEST BATON ROUGE	225-343- 5753
8880 - ZACHARY - JV	4709 SECRETARY DR	ZACHARY	LA	707 91	EAST BATON ROUGE	225-654- 1450
8881 - NEW ROADS - JV	107 FAIRFIELDS AVE	NEW ROADS	LA	707 60	POINTE COUPEE	225-638- 7395
8882 - AIRLINE - JV	5948 AIRLINE HWY	BATON ROUGE	LA	708 05	EAST BATON ROUGE	225-357- 9055
8886 - DENHAM SPRINGS - JV	137 VETERANS BLVD	DENHAM SPRINGS	LA	707 26	LIVINGST ON	225-665- 2796
8888 - HOWELL PLACE - JV	7707 HOWELL PLACE BLVD	BATON ROUGE	LA	708 07	EAST BATON ROUGE	225-357- 3798
8890 - MANCUSO HOME PROGRAM - JV	4848 MANCUSO LN	BATON ROUGE	LA	708 09	EAST BATON ROUGE	225-767- 7844
BOGALUSA KIDNEY CARE	2108 AVENUE F	BOGALUSA	LA	704 27- 502 7	WASHING TON	98573578 11
MAGNOLIA DIALYSIS	1125 S BURNSIDE AVE	GONZALES	LA	707 37- 424 8	ASCENSIO N	22525540 70
SLIDELL KIDNEY CARE	662 ROBERT BLVD	SLIDELL	LA	704 58- 164 8	SAINT TAMMAN Y	98564951 97
DIALYSIS SYSTEMS OF COVINGTON	210 GREENBRIAR BLVD	COVINGTON	LA	704 33- 723 5	SAINT TAMMAN Y	98587519 15
WASHINGTON PARISH DIALYSIS	724 WASHINGTON ST	FRANKLINTO N	LA	704 38- 179 0	WASHING TON	98579511 11
EAST BATON ROUGE DIALYSIS	1333 ONEAL LANE	BATON ROUGE	LA	708 16- 195 7	EAST BATON ROUGE	22522614 44
ESSEN LANE DIALYSIS	7703 PICARDY AVE	BATON ROUGE	LA	708 08- 433 8	EAST BATON ROUGE	22576986 69
SCOTLANDVILLE DIALYSIS	7797 HOWELL BLVD	BATON ROUGE	LA	708 07- 558 3	EAST BATON ROUGE	22535769 29
YOUNGSVILLE DIALYSIS	314 YOUNGSVILLE HWY	LAFAYETTE	LA	705 08- 452 4	LAFAYETT E	33783750 44
GENTILLY DIALYSIS	4720 PARIS AVE	NEW ORLEANS	LA	701 22-	ORLEANS	50428390 98

				255 3		
COVINGTON TRACE DIALYSIS	3999 HWY 190 E SERVICE RD	COVINGTON	LA	704 33- 491 4	ST TAMMAN Y	98527619 98
DCI Shreveport	1322 KINGS HWY	SHREVEPORT	LA	711 03	Caddo	31822610 20
KCA New Iberia	902-A S. Lewis Street	New Iberia	LA	705 60	Iberia Parish	33736739 95
DCI Shreveport East	102 ARDMORE AVE	SHREVEPORT	LA	711 05	Caddo	318861- 5051
KCA Lafayette	224 St. Landry Street, Suite 3C	Lafayette	LA	705 06	Lafayette Parish	33723155 11
DCI Crowley	1325 Wright Avenue, Suite B	Crowley	LA	705 26	Acadia Parish	33778819 90
DCI Opelousas	927 E. Prudhomme Lane	Opelousas	LA	705 70	St. Landry Parish	33759485 35
DCI Jennings	1322 Elton Rd, Suite C	Jennings	LA	705 46	Jefferson Davis Parish	33761682 32
100076 - CHALMETTE	3027 JEAN LAFITTE PKWY	CHALMETTE	LA	700 43	SAINT BERNARD	504-682- 2877
100741 - TCHEFUNCTE RIVER	397 HIGHWAY 21	MADISONVILLE	LA	704 47	SAINT TAMMAN Y	985-792- 5334
101171 - BROUSSARD			LA			337-210- 9960
1187 - AMITE	207 W MULBERRY ST	AMITE	LA	704 22	TANGIPAH OA	985-748- 8285
1365 - THIBODAU	694 S ACADIA RD	THIBODAU	LA	703 01	LAFOURC HE	985-448- 3540
1234 - METAIRIE	4425 UTICA ST	METAIRIE	LA	700 06	JEFFERSO N	504-455- 5535
1918 - OUACHITA	102 THOMAS RD	WEST MONROE	LA	712 91	OUACHIT A	318-387- 2747
1951 - QCDC-HAMMOND	1204 S MORRISON BLVD	HAMMOND	LA	704 03	TANGIPAH OA	985-345- 0544
2043 - CALDWELL PARISH	7720 HIGHWAY 165	COLUMBIA	LA	714 18	CALDWEL L	318-649- 2113
3865 - LINCOLN KIDNEY CENTER	219 MILLS AVE	RUSTON	LA	712 70	LINCOLN	318-251- 3730
6867 - UNION PARISH	1012 STERLINGTON HWY	FARMERVILLE	LA	712 41	UNION	318-368- 1071
7004 - NORTH ARNOULT	3030 N ARNOULT RD	METAIRIE	LA	700 02	JEFFERSO N	504-457- 3498
100163 - NEW ORLEANS UPTOWN	2500 LOUISIANA AVE	NEW ORLEANS	LA	701 15	ORLEANS	504-891- 3533
CHATEAU DIALYSIS	720 VILLAGE RD	KENNER	LA	700 65- 275 1	JEFFERSO N	50446927 96
MEMORIAL DIALYSIS CENTER	4427 S ROBERTSON ST	NEW ORLEANS	LA	701 15- 630 8	ORLEANS	50489911 03

MARRERO DIALYSIS	1908 JUTLAND DR	HARVEY	LA	700 58- 235 9	JEFFERSON	50434762 24
FREMAUX DIALYSIS	1566 SHORTCUT HWY	SLIDELL	LA	704 58- 812 6	SAINT TAMMAN Y	98564392 37
MID CITY DIALYSIS	2902 FLORIDA BLVD	BATON ROUGE	LA	708 02- 272 3	EAST BATON ROUGE	22538785 58
WALKER SOUTH DIALYSIS	28375 WALKER RD S	WALKER	LA	707 85- 602 9	LIVINGSTON	22566420 99
KTOC of Lafayette	301 Alcide Dominique Drive	Lafayette	LA	705 06	Lafayette Parish	33745674 00
9459 - NEW ORLEANS DOWNTOWN	2235 POYDRAS ST	NEW ORLEANS	LA	701 19	ORLEANS	504-821- 2220
1823 - SMKC BILOXI	784 VIEUX MARCHE AVE	BILOXI	MS	395 30	HARRISON	228-436- 9204
1825 - SMKC ORANGE GROVE	11531 OLD HIGHWAY 49	GULFPORT	MS	395 03	HARRISON	228-832- 9293
9460 - GENTILLY	6101 ELYSIAN FIELDS AVE	NEW ORLEANS	LA	701 22	ORLEANS	504-288- 4380
DCI Bayou Teche	2708 E. Main Street	New Iberia	LA	705 60	Iberia Parish	33736995 52
DCI Broussard	222 Saint Nazaire Road	Broussard	LA	705 18	Lafayette Parish	33783904 69
Ochsner Kidney Care-Jeff Hwy	320 Main Street	Jefferson	LA	701 21	Jefferson	504-273- 0810
8685 - GRETN	959 BEHRMAN HWY	GRETN	LA	700 56	JEFFERSON	504-391- 1041
4722 - NEW ORLEANS	630 DECKBAR AVE	JEFFERSON	LA	701 21	ORLEANS	504-837- 0021
100023 - LAPLACE - JV	704 BELLE TERRE BLVD	LA PLACE	LA	700 68	ST JOHN THE BAPTIST	985-652- 0029
100740 - ABITA	21501 HIGHWAY 36	ABITA SPRINGS	LA	704 20	SAINT TAMMAN Y	985-898- 4898
WESTBANK CHRONIC RENAL CENTER	3631 BEHRMAN PL	NEW ORLEANS	LA	701 14- 090 6	ORLEANS	50436608 08
FLEUR DE LIS DIALYSIS	5555 BULLARD AVE	NEW ORLEANS	LA	701 28- 345 0	ORLEANS	50424026 96
CHALMETTE DIALYSIS CTR	4020 PARIS RD	CHALMETTE	LA	700 43	Saint Bernard	504-277- 8423
100164 - NORTH THIBODAU	108 WESTOVER DR	THIBODAU	LA	703 01	LAFOURC HE	985-446- 1389

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/dialysis-updates/>

8:18

HURRICANE IDA

Meal Distribution

In partnership with World Central Kitchen, the City of New Orleans and New Orleans City Council will distribute meals to residents still in New Orleans after Hurricane Ida today. Meals are limited, so we ask that those who have ample food supplies at home allow others in need to access meals.

- 1 – 3pm [Meal Distribution - Algiers](#)
- 1 – 3pm [Meal Distribution - St. Roch](#)
- 1:30 – 3:30pm [Meal Distribution - Central City](#)
- 1:30 – 3:30pm [Meal Distribution - Lower 9th Ward](#)
- 1:30 – 3:30pm [Meal Distribution - New Orleans East](#)
- 3 – 5pm [Meal Distribution - B.W. Cooper](#)
- 4 – 6pm [Meal Distribution - Hollygrove Dixon](#)

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/meal-distribution/>

TEXT MESSAGES

August 31, 2021

9:28-"Gov. Edwards will hold a media briefing on Hurricane Ida today at 10:45 am. WATCH: gov.la.gov or [Facebook.com/LouisianaGov](https://www.facebook.com/LouisianaGov).

9:31- "NOLA Ready: If you have medical needs in Orleans Parish, sign up for the Special Needs Registry: specialneeds.nola.gov or call 311. Call 911 for an emergency."

10:37-"NOLA Ready: Free meals today:

1p [111 Newton](#)

1p [1800 St. Roch](#)

1:30p [2514 Washington](#)

1:30p [5234 N. Claiborne](#)

1:30p [7300 Crowder](#)

3p [1120 S Broad](#)

4p [8606 Mark](#)"

12:29- "Roadways remain hazardous in areas of the state impacted by Hurricane Ida. If you must get on the roads, check 511la.org for road conditions."

13:51- "NOLA Ready: Impacted by Ida? Apply for FEMA assistance at disasterassistance.gov or call 800-621-3362. Document damage & save receipts for repairs & hotel stays."

14:36 -"NOLA Ready: Lists of open businesses in NOLA & surrounding area from our media partners

-<https://t.co/XY|3H1oWZi?amp=1>

-<https://t.co/lqjnVGOn9|?amp=1>

#OpenNOLA

16:01 - "If you live in one of the parishes impacted by Hurricane Ida, you can register for FEMA aid at disasterassistance.gov or by calling 800-621-3362."

17:58 -"NOLA Ready: All intersection lights are out in New Orleans. Treat these intersections as 4-way stops. Citywide curfew in effect 8pm-6am until further notice."

19:46-"NOLA Ready: Resources tomorrow:

8 cooling & charging centers (8am-6pm)

2 Drive-thrus with MREs & water (8am- 6pm)

8 meal site (4pm-6pm)

<https://bit.ly/3gLu14H>

SOCIAL MEDIA POSTS

August 31, 2021



nolaready · Following
New Orleans, Louisiana



nolaready @flyneworleans reports all incoming & outgoing flights cancelled today in #nola & 197 cancellations reported for Wednesday at this time. #ida #hurricaneida

32w



Liked by niki_rain and others

AUGUST 31, 2021



Add a comment...

Post

CAPTION:

[@flyneworleans](#) reports all incoming & outgoing flights cancelled today in [#nola](#) & 197 cancellations reported for Wednesday at this time. [#ida](#) [#hurricaneida](#)

SOCIAL MEDIA POSTS

August 31, 2021



nolaready • Following



nolaready It's a combined effort by the Department of Sanitation, the Department of Public Works, and Parks and Parkways. They are working on clearing major thoroughfares in order to get transportation up and running after #lda.

--

Se trata de un esfuerzo combinado del Departamento de Saneamiento, el Departamento de Obras Públicas y Parques y Vías Públicas. Trabajan en el despeje de las principales vías para poner en marcha el transporte tras el paso de lda.

@roadworknola

32w



thecaliforniacreole 🍌🍌🍌



32w Reply



weggamonster Thank you 🙏🙏



Liked by kellygreene_forreal and others

AUGUST 31, 2021



Add a comment...

Post

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It's a combined effort by the Department of Sanitation, the Department of Public Works, and Parks and Parkways. They are working on clearing major thoroughfares in order to get transportation up and running after [#lda](#).

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[@roadworknola](#)

SOCIAL MEDIA POSTS

August 31, 2021

Free Meals for New Orleanians



 **NOLA READY**
CITY OF NEW ORLEANS



nolaready • Following



nolaready Following Hurricane #Ida, many #NOLA residents are in need of food. Free meals are available at the following locations today, August 31. Tras el paso del huracán #Ida, muchos habitantes de #NOLA necesitan alimentos. Hoy hay comidas gratuitas en los siguientes lugares (31 de agosto):

St. Roch Park

🕒 Time: 1pm-3pm

📍 Location: 1800 St Roch Ave

Harmony Oaks

🕒 Time: 1:30pm-3:30pm

📍 Location: 2514 Washington Ave

St Maria Goretti Church

🕒 Time: 1:30pm-3:30pm

📍 Location: 7300 Crowder Blvd

New Philippians Church

🕒 Time: 1:30pm-3:30pm

📍 Location: 5234 N Claiborne Blvd



Liked by imaginewaterworks and others

AUGUST 31, 2021



Add a comment...

Post

CAPTION: Following Hurricane [#Ida](#), many [#NOLA](#) residents are in need of food. Free meals are available at the following locations today, August 31. Tras el paso del huracán [#Ida](#), muchos habitantes de [#NOLA](#) necesitan alimentos. Hoy hay comidas gratuitas en los siguientes lugares (31 de agosto):

St. Roch Park

🕒 Time: 1pm-3pm

📍 Location: 1800 St Roch Ave

St Maria Goretti Church

🕒 Time: 1:30pm-3:30pm

📍 Location: 7300 Crowder Blvd

Arthur Monday Center

🕒 Time: 1pm-3pm

📍 Location: 1111 Newton St

Life Transformation Community Center

🕒 Time: 4pm-6pm

📍 Location: 8606 Mark St

Harmony Oaks

🕒 Time: 1:30pm-3:30pm

📍 Location: 2514 Washington Ave

New Philippians Church

🕒 Time: 1:30pm-3:30pm

📍 Location: 5234 N Claiborne Blvd

Rosenwald Rec Center

🕒 Time: 3pm-5pm

📍 Location: 1120 S Broad St

SOCIAL MEDIA POSTS

August 31, 2021



**Text NOLAREADY
to 77295 for alerts**
or download the Smart911 app

 nolaready · Following ...

 nolaready All nola.gov websites are currently down right now, including <http://ready.nola.gov>. We'll be communicating important Hurricane #Ida information via social media and over text. Text NOLAREADY to 77295.

32w

Liked by opprcnola and others

AUGUST 31, 2021

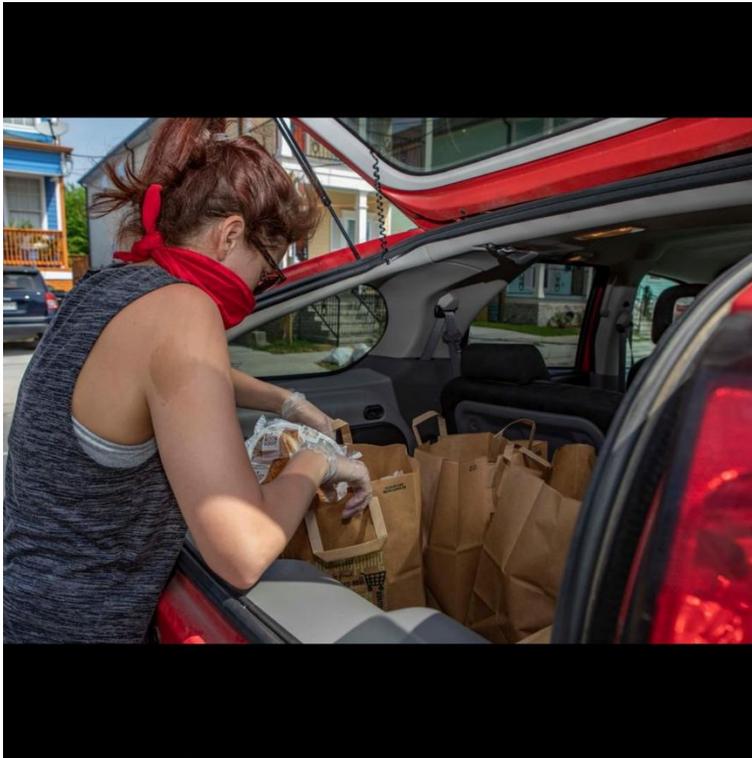
 Add a comment...

Post

CAPTION: All nola.gov websites are currently down right now, including <http://ready.nola.gov>. We'll be communicating important Hurricane [#Ida](#) information via social media and over text. Text NOLAREADY to 77295.

SOCIAL MEDIA POSTS

August 31, 2021



 nolaready • Following

 nolaready • Need groceries or supplies? We're hearing that these grocery stores are open.

As a reminder, all nola.gov websites are currently down, and in the meantime we will share important #lda info on social media.

OPEN GROCERY STORES AS OF 1PM, TUE, AUG 31

Whole Foods Arabella Station
✅ OPEN
Hours: Open today until 6pm. Anticipate being open tomorrow.
Address: 5600 Magazine St.
Phone: 504-899-9119
Other info: Debit or credit purchases only. No cash back. Limited offerings. No coffee bar. Very few team members working.

Robert Fresh Market Lakeview
✅ OPEN
Hours: 8am-5pm

Like Comment Share

Liked by [imaginewaterworks](#) and others

AUGUST 31, 2021

Add a comment... Post

CAPTION:

Need groceries or supplies? We're hearing that these grocery stores are open.

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Robert Fresh Market Lakeview

✅ OPEN

Hours: 8am-5pm

Address: 135 Robert E. Lee Blvd.

Phone: 504-282-3428

Other info: Supplies are limited. First come, first served.

Robert Fresh Market S Claiborne

OPEN

Hours: 8am-5pm

Address: 8115 S Claiborne Ave

Phone: 504-488-0536

Other info: Supplies are limited. First come, first served.

Robert Fresh Market Elysian Fields

✔ OPEN

Hours: 8am-5pm

Address: 2222 St. Claude Ave

Phone: 504-262-8888

Other info: Supplies are limited. First come, first served.

Robert Fresh Market W. Esplanade

✔ OPEN

Hours: 8am-5pm

Address: 5016 W. Esplanade Ave.

Phone: 504-855-7005

Other info: Supplies are limited. First come, first served.

Las Palmas Grocery

OPEN

Hours: Unknown

Address: 5100 Westbank Expy

Phone: 504-533-9410

Rouses Market Algiers

OPEN

Hours: 8:45am-5pm

Address: 4001 General De Gaulle Dr

Phone: 504-361-5557

Other info: No ice. Limited capacities and limited staffing.

Rouses Market Marrero

✔ OPEN

Hours: 7am-4pm

Address: 6205 Lapalco Blvd.

Phone: 504-267-9712

Other info: Limited capacities and limited staffing.

Rouses Market Baronne St

OPEN

Hours: 8am-5pm

Address: 701 Baronne St

Phone: 504-227-3838

Other info: Limited capacities and limited staffing.

Rouses Market Belle Chasse

OPEN

Address: 2851 Belle Chassa Hwy.

Phone: 504-433-4105

Other info: Limited capacities and limited staffing.

Rouses Market Westbank Expy.

OPEN

Address: 91 Westbank Expy.

Phone: 504-267-9090

Other info: Limited capacities and limited staffing.

Rouses Market Franklin Ave

✔ OPEN

Address: 6600 Franklin Ave

Phone: 504-288-1600

Other info: Limited capacities and limited staffing.

Rouses Market N Carrollton Ave

OPEN

Address: 400 N Carrollton Ave

Phone: 504-488-2129

Other info: Limited capacities and limited staffing.

Rouses Market Metairie

✔ OPEN

Address: 717 Clearview Pkwy

Phone: 504-828-8889

Other info: Limited capacities and limited staffing.

Ideal Market #2

✔ OPEN

Address: 250 S Broad St

Phone: 504-822-8861

Lakeview Grocery

✔ OPEN

Hours: 8am-5pm

Address: 801 Harrison Ave

Phone: 504-293-1201

Costco

✔ OPEN

Hours: 10am-5pm

Address: 3900 Dublin St

Phone: 504-484-5220

Other info: Trucks arriving with necessities. Gas station also open.

Ideal Market

✔ OPEN

Address: 2436 Ursulines Ave

Phone: 504-822-4804

Other info: Supplies are limited. First come, first served.

Ideal Market #6

OPEN

Address: 3805 Hessmer Ave

Phone: 504-883-5351

Other info: Supplies are limited. First come, first served.

Ideal Market #9

✔ OPEN

Address: 4421 Airline Dr.

Phone: 504-309-9214

Other info: Supplies are limited. First come, first served.

Ideal Market #7

✔ OPEN

Address: 653 Terry Pkwy

Phone: 504-262-8883

Other info: Supplies are limited. First come, first served.

Happy Discount

OPEN

Address: 5301 Franklin Ave

Phone: 504-286-2099

Other info: beer, wine, and packaged food

Duplessier Ice

✔ OPEN

Address: 2240 Decatur

Phone: 504-524-2675

Other info: ice, \$1.50/10 lbs, bags up to 40 lbs, cash only; enter fenced yard on Marigny Street side)

Winn-Dixie

✔ OPEN

Address: 5400 Tchoupitoulas St

Phone: 504-895-2966

Winn-Dixie

OPEN

Address: 211 Veterans Memorial Blvd

Phone: 504-831-8544

Canseco's Market

OPEN

Address: 1519 Metairie Rd

Phone: 504-835-5979

Other info: water and ice

Walmart

✘ ALL LOCATIONS CLOSED

Breaux Mart

✘ ALL LOCATIONS CLOSED

Canseco's

✘ ALL LOCATIONS CLOSED

Need groceries or supplies? We're hearing that these grocery stores are open, swipe through 

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Walmart

✗ALL LOCATIONS CLOSED

Costco

✓EDIT: COSTCO IS OPEN

Breaux Mart

✗ALL LOCATIONS CLOSED

Canseco's

✗ALL LOCATIONS CLOSED

SOCIAL MEDIA POSTS

August 31, 2021



nolaready • Following



nolaready There is a device charging station available at Rosenwald Recreation Center from 8AM - 6PM: 1120 S Broad St, New Orleans, LA 70125. Check Imagine Water Works map (linked below) for more locations. Additional public facing charging stations will be operational tomorrow. Until then, neighbors are helping each other charge up. Shout out to Fire Engine 26 and Mayhew Bakery for setting up bright and early this morning! #Ida

<https://www.imaginewaterworks.org/community-power-map-hurricane-ida-relief/>

32w



Liked by [imaginewaterworks](#) and others

AUGUST 31, 2021



Add a comment...

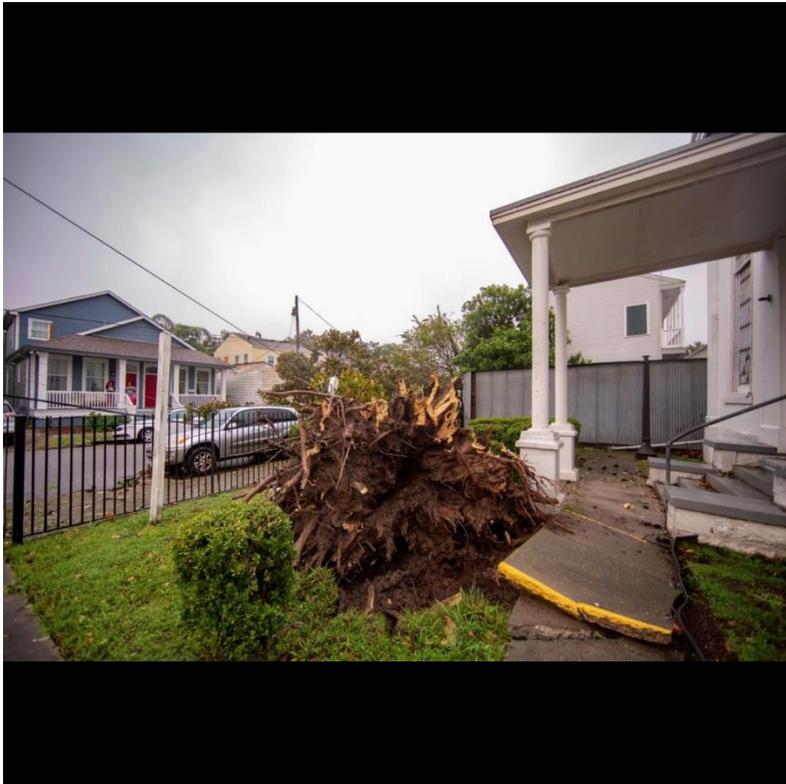
Post

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SOCIAL MEDIA POSTS

August 31, 2021



nolaready · Following



nolaready If you have experienced damage and have homeowners or rental insurance, contact your insurance company or agent to file a claim. Document your damages via photographs and lists of damaged property and items.

--

Si ha sufrido daños y tiene un seguro de vivienda o de alquiler, póngase en contacto con su compañía o agente de seguros para presentar una reclamación. Documente sus daños mediante fotografías y listas de bienes y artículos dañados.

--

Nếu quý vị bị thiệt hại và có bảo hiểm chủ sở hữu nhà hay bảo hiểm người thuê nhà, hãy liên hệ với công ty bảo hiểm hay đại lý bảo hiểm của quý vị để nộp yêu cầu thanh toán bảo hiểm. Ghi lại các thiệt hại bằng ảnh chụp và danh sách các thiệt hại tài sản và vật dụng.

32w



Liked by [_dianapalacios](#) and others

AUGUST 31, 2021



Add a comment...

Post

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--

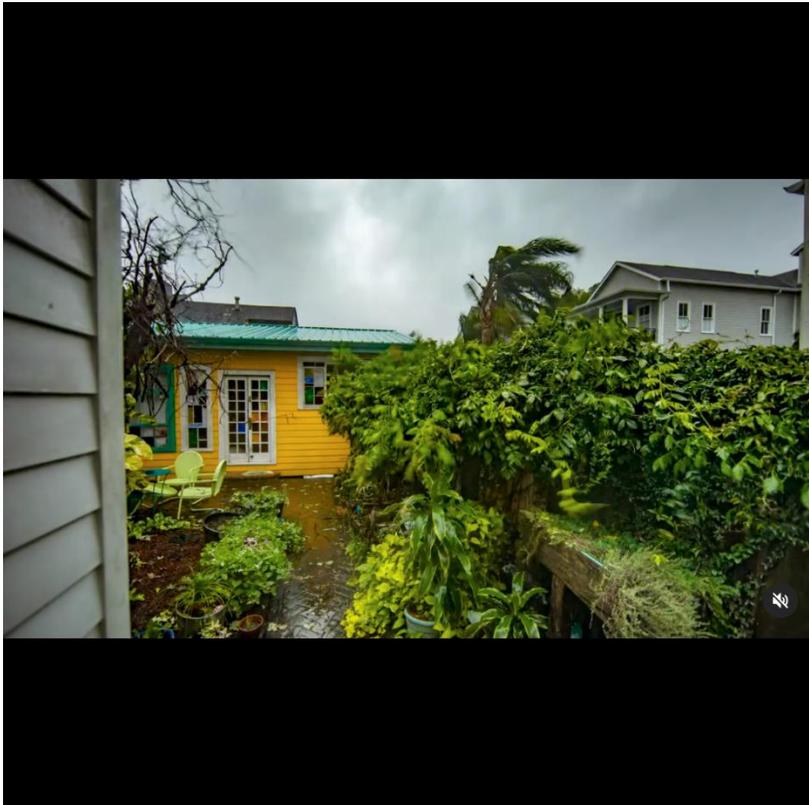
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SOCIAL MEDIA POSTS

August 31, 2021



nolaready • Following



nolaready #NOLA residents affected by Hurricane #Ida can apply for #FEMA assistance:
📄 Visit disasterassistance.gov
☎️ Call 800-621-3362 between 6am-10pm

When you apply for assistance, have this info on hand:

- ◆ Your phone number
- ◆ Your address at the time of the disaster, and the address where you are now staying
- ◆ Your Social Security number, if available
- ◆ A general list of damage and losses
- ◆ If insured, the policy number or the agent and/or the company name

Take photos to document damage, and remember to keep receipts from all purchases related to cleanup, repair & if you are paying for other accommodations.

--

Los residentes de #NOLA afectados por el Huracán #Ida pueden solicitar ayuda de la FEMA:
📄 Visite disasterassistance.gov



Liked by imaginewaterworks and others

AUGUST 31, 2021



Add a comment...

Post

CAPTION:

[#NOLA](#) residents affected by Hurricane [#Ida](#) can apply for [#FEMA](#) assistance:

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--

Los residentes de [#NOLA](#) afectados por el Huracán [#Ida](#) pueden solicitar ayuda de la FEMA:

 Visite disasterassistance.gov

 Llame al 800-621-3362 entre las 6 p.m. y 10 p.m.

Cuando solicite la ayuda, tenga esta información a la mano:

- ◆ Su número de teléfono
- ◆ Su dirección en el momento del desastre y la dirección donde se encuentra ahora
- ◆ Su número de seguro social, si está disponible
- ◆ Una lista general de daños y pérdidas
- ◆ Si está asegurado, el número de póliza o el nombre del agente y/o de la empresa

Tome fotos para documentar los daños y recuerde guardar los recibos de todas las compras relacionadas con la limpieza y la reparación.

--

Các cư dân [#NOLA](#) bị ảnh hưởng bởi Bão [#Ida](#) có thể đăng ký xin hỗ trợ của FEMA:

 Truy cập disasterassistance.gov

 Gọi 800-621-3362 từ 6am-10pm

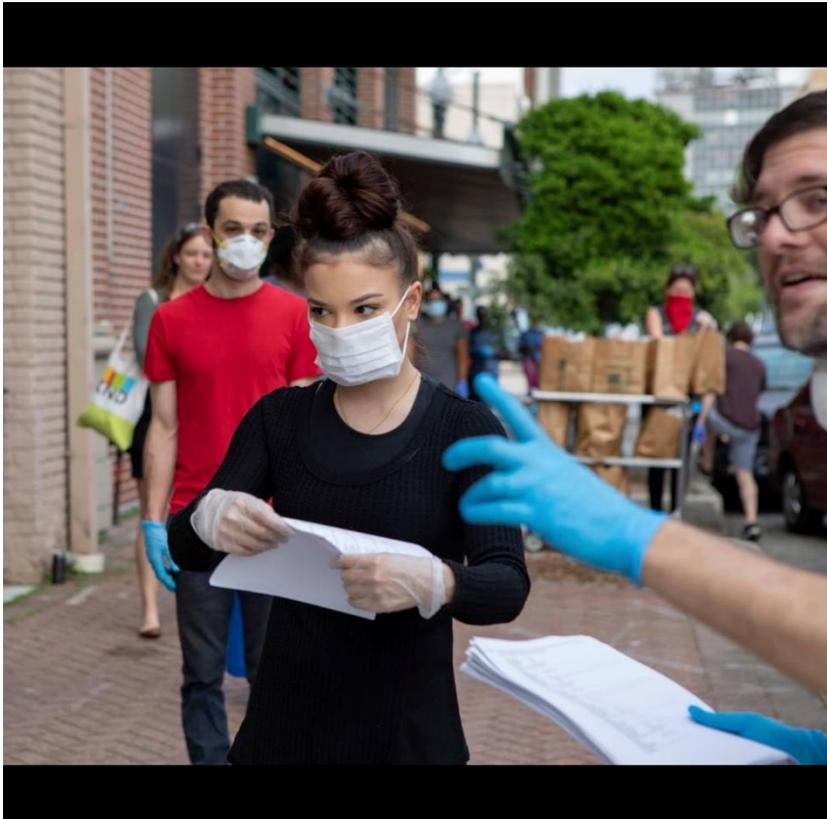
Khi quý vị làm đơn xin hỗ trợ, hãy chuẩn bị sẵn các thông tin sau:

- ◆ Số điện thoại của quý vị
- ◆ Địa chỉ của quý vị tại thời điểm xảy ra thảm họa và địa chỉ nơi quý vị đang ở
- ◆ Số An sinh Xã hội của quý vị, nếu có
- ◆ Một danh sách chung các hư hỏng và thiệt hại
- ◆ Nếu được bảo hiểm, số hợp đồng bảo hiểm, hoặc tên đại lý bảo hiểm và/hoặc công ty bảo hiểm của quý vị

Chụp hình để ghi lại các thiệt hại, và hãy nhớ giữ lại các giấy biên nhận từ tất cả các khoản mua liên quan đến dọn dẹp & sửa chữa.

SOCIAL MEDIA POSTS

August 31, 2021



nolaready • Following



nolaready In the aftermath of #Ida, many of our community partners have boots on the ground, providing direct support to New Orleanians through resource coordination & distribution. The best way to support Ida response efforts & help New Orleanians is to donate money directly to a few of these groups (if you have the means to do so):

- ♥ Second Harvest @2ndharvestgnoa
- ♥ World Central Kitchen @wckitchen
- ♥ United Way of Southeast LA @unitedwaysela
- ♥ Greater New Orleans Foundation @gnofoundation

32w



jpqoem Please also add @cultureaidnola to your list, thank you!

32w 1 like Reply



Liked by [_dianapalacios](#) and others

AUGUST 31, 2021



Add a comment...

Post

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SOCIAL MEDIA POSTS

August 31, 2021



nolaready · Following

nolaready ⚠️ Due to loss in electricity across #NOLA, all intersection lights are out. Treat unlit intersections as a 4-way stop. This means you **MUST** come to a complete stop before crossing the intersection.

Please drive safely in the aftermath of #Iida. Let's keep each other safe, NOLA.

32w

eb_chris @leakonnalenz follow this pg
32w Reply

Like Comment Share

Liked by niki_rain and others
AUGUST 31, 2021

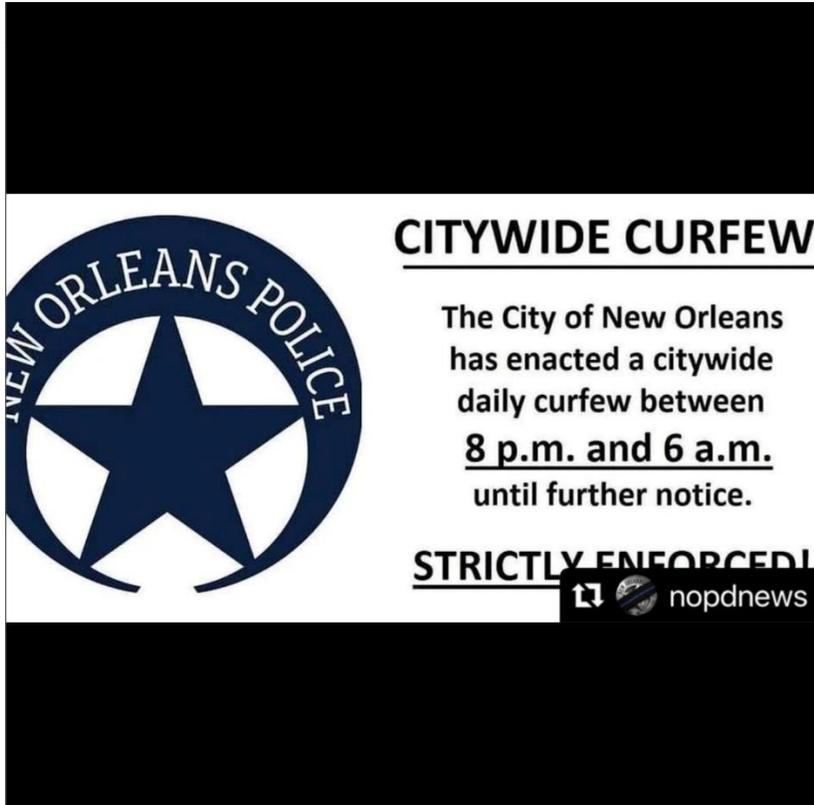
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SOCIAL MEDIA POSTS

August 31, 2021



nolaready · Following



nolaready #Repost @nopdnews

As the city works to recover from the effects of Hurricane Ida, @cityofnola has established a daily curfew between 8 p.m. and 6 a.m., effective immediately and until further notice. The #NOPD will be strictly enforcing this curfew throughout its duration.

32w



la_cajun_navy The Louisiana Cajun Navy is deployed and spreading our coverage for Northshore, La Place and surrounding areas. Visit our insta or Facebook page for video footage from #hurricaneida2021. You can see here much damage to trees and power lines from the hurricane. If you would like to help our teams help those affected by Hurricane Ida, please visit our website or Facebook page for more information. #hurricanereliefforts #wearethehelp #givingbacktothecommunity #helpingpeople #louisiana #louisianastrong #naturaldisaster #hurricaneseason #lacajunnavy



Liked by jacob.s.caldwell and others

AUGUST 31, 2021



Add a comment...

Post

CAPTION:

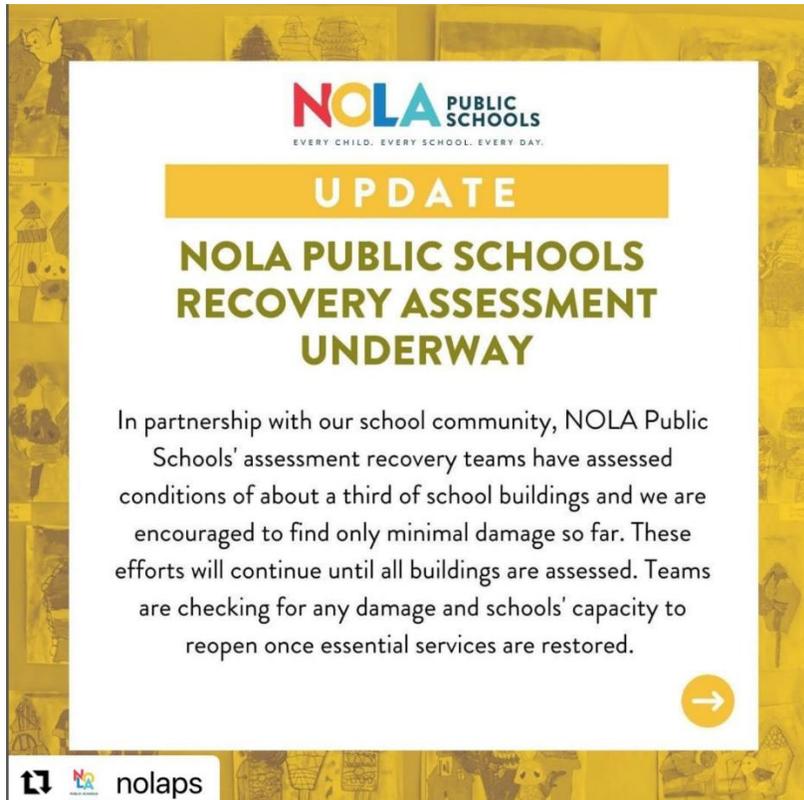
[#Repost @nopdnews](#)

• • •

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SOCIAL MEDIA POSTS

August 31, 2021



nolaready · Following



nolaready · #Repost @nolaps

In partnership with our school community, NOLA Public Schools' assessment recovery teams have assessed conditions of about a third school buildings and we are encouraged to find only minimal damage so far. These efforts will continue until all buildings are assessed. Teams are checking for any damage and schools' capacity to reopen once essential services are restored.

NOLA-PS continues to gather information on the City's power grid and its impact on schools. This information directly informs our response and timeline for reopening to in-person learning.

As work continues, schools will remain closed until there are significant improvements in power throughout the city. We will plan to provide more detailed update on the status of school operations moving forward by September 7th, and we will continue to keep our school community and the public updated on our progress.

27w



Liked by [robby_arceneaux](#) and others

AUGUST 31, 2021



Add a comment...

Post

CAPTION:

[#Repost @nolaps](#)

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SOCIAL MEDIA POSTS

August 31, 2021



  davidnola



nolaready  • Following

...



nolaready  #Repost @davidnola

...
NOLA Strong 
📍NOLA Proud 
📍NOLA Forever 

32w



davidnola Thank you @nolaready! 

♡

32w Reply



 Liked by aliquid and others

AUGUST 31, 2021



Add a comment...

Post

CAPTION: [#Repost @davidnola](#)

...

NOLA Strong 

📍NOLA Proud 

📍NOLA Forever 

SOCIAL MEDIA POSTS

August 31, 2021

 **NOLA Ready** @nolaready · Aug 31
All incoming & outgoing flights cancelled today in **#NOLA**.
[#Ida twitter.com/flyneworleans/...](#)

 **NOLA Ready** @nolaready · Aug 31
Se trata de un esfuerzo combinado del Departamento de Saneamiento, el Departamento de Obras Públicas y Parques y Vías Públicas. Trabajan en el despeje de las principales vías para poner en marcha el transporte tras el paso de **#Ida**. [twitter.com/nolaready/stat...](#)

 **NOLA Ready** @nolaready · Aug 31
All [nola.gov](#) websites are currently down right now, including [ready.nola.gov](#). We'll be communicating important Hurricane **#Ida** information via social media and over text.
Text NOLAREADY to 77295. [pic.twitter.com/0kkERuc7Oe](#)

 **NOLA Ready** @nolaready · Aug 31
ATTN: NOLA Ready Volunteer Corps!
If you're willing & able, please sign up to support food distribution today [twitter.com/WCKitchen/stat...](#)

 **NOLA Ready** @nolaready · Aug 31
More locations to get groceries & supplies from **@NOLAnews**: "What's open: Where to get gas, groceries and more in New Orleans after Hurricane Ida"
[nola.com/news/hurricane...](#) [twitter.com/nolaready/stat...](#)

 **NOLA Ready** @nolaready · Aug 31
There is a device charging station available at Rosenwald Recreation Center from 8AM - 6PM: 1120 S Broad St, New Orleans, LA 70125.
Check Imagine Water Works map (linked below) for more locations. Shout out to Fire Engine 26 and **@mayhewbakery** for setting up early! **#Ida**
[twitter.com/WaterWorksNOLA...](#)
[pic.twitter.com/84qH9Z5Q7N](#)

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Si ha sufrido daños y tiene un seguro de vivienda o de alquiler, póngase en contacto con su compañía o agente de seguros para presentar una reclamación. Documente sus daños mediante fotografías y listas de bienes y artículos dañados. [twitter.com/nolaready/stat...](#)

 **NOLA Ready** @nolaready · Aug 31
Here's another list of what's open, this time from **@WWLTV**. They have info about pharmacies, ice, restaurants, grocery stores, gas stations, hardware stores, and community charging stations.
[wwltv.com/article/weathe...](#) [twitter.com/nolaready/stat...](#)

 **NOLA Ready** @nolaready · Aug 31
It's a combined effort by the Department of Sanitation, the Department of Public Works, and Parks and Parkways. They are working on clearing major thoroughfares in order to get transportation up and running after **#Ida**.
[pic.twitter.com/H7vD65ohRT](#)

 **NOLA Ready** @nolaready · Aug 31
Following **#Ida**, many **#NOLA** residents are in need of food. Free meals are available at the following locations today, August 31.

Tras el paso del huracán **#Ida**, muchos habitantes de **#NOLA** necesitan alimentos. Hoy hay comidas gratuitas en los siguientes lugares (31 de agosto).
[pic.twitter.com/8apZk6yBKL](#)

 **NOLA Ready** @nolaready · Aug 31
Need groceries or supplies? We're hearing that these grocery stores are open, swipe through 
As a reminder, all [nola.gov](#) websites are currently down, and in the meantime we will share important **#Ida** info on social media. [pic.twitter.com/Py04ZzzAnh](#)

 **NOLA Ready** @nolaready · Aug 31
Looking to cool down? Stop by at one of these food sites, where **@rtforward** will have air conditioned buses!
[twitter.com/nolaready/stat...](#)

 **NOLA Ready** @nolaready · Aug 31
Watch live: **@mayorcantrell** & **@CityOfNOLA** officials provide update on resources for residents still in **#NOLA** after **#Ida**.
[facebook.com/story.php?stor...](#)

 **NOLA Ready** @nolaready · Aug 31
If you have experienced damage and have homeowners or rental insurance, contact your insurance company or agent to file a claim. Document your damages via photographs and lists of damaged property and items.
[pic.twitter.com/RSN74UvmVc](#)

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 **NOLA Ready** @nolaready · Aug 31
Louisiana SNAP recipients can now use benefits to purchase prepared foods after **#Ida** 
[twitter.com/LouisianaDCFS/...](#)

3 days post-Landfall

September 1

Key Messages:

- Cooling centers and services offered there.
- Tarps for roofs.
- Carbon monoxide poisoning and generator safety to prevent it.
- DSNAP and other FEMA assistance
- Updates about trash collection and crisis cleanup.

TALKING POINTS

September 1, 2021

Collin's T.P.s - Post Ida Response

The New Orleans Emergency Operations Center continues to operate 24/7 coordinating the public safety, infrastructure, and human services response in the aftermath of Hurricane Ida.

- As the mayor mentioned, we have coordinated many resources to be made available to residents still in New Orleans today.
- The Louisiana National Guard is operating two drive-thru Points of Distribution with water and Meals Ready to Eat (MREs)--they are located at Joe Brown Park and the Mahalia Jackson Theater. We'll be opening three more at noon tomorrow at the Lyons Center, Skelly Park, and the UNO Lakefront Arena.
- NORO has also opened eight recreation centers for cooling, device charging, and water from 8am to 6pm daily. Those sites will also have meals served from 4pm to 6pm daily with support from World Central Kitchen. And beginning tomorrow, Salvation Army will be serving lunch at these sites too.
- The Regional Transit Authority is providing buses all around the city to offer cooling to residents. If you see an RTA bus, you can get on it to take a rest and cool off.
- Tarps are arriving for Orleans Parish residents who experienced roof damage from the storm. The New Orleans City Council will be setting up tarp distribution and we will provide more information about that as soon as possible. You will need to provide your name and address to receive a tarp for documentation purposes.
- The New Orleans Health Department is working with the state and federal government and private healthcare to coordinate assistance for residents with medical needs. For information on available pharmacies, dialysis, oxygen exchange, and more, call 311 to be connected to the Special Needs Call Center.
- Due to the ongoing data center issue at City Hall, ready.nola.gov continues to be down. We are communicating important Ida information via text alerts and @nolaready social media. Text NOLAREADY to 77295.

I'd like to provide an update on recovery for individuals impacted by Hurricane Ida.

- As we've communicated, President Biden has approved a major emergency declaration including Orleans Parish.
- That automatically turned on FEMA Individual Assistance.

- Any resident impacted by Ida should apply for assistance by going to disasterassistance.gov or call 800-621-3362.

- Please document your damage and save your receipts for work done or accommodations you have paid for.

- There have been rumors of individuals being denied. FEMA has asked us to let everyone know that if you have received a letter indicating your application was incomplete, that DOES NOT MEAN you were denied.

- o It likely means there was an error in your application or a required document was not included. Please reach out to FEMA if you have received an indication that your application is incomplete.

- All residents impacted by Ida can also preregister for DSNAP (disaster food stamps) by texting LADSNAP to 898211. Existing SNAP recipients are also now able to use their benefits to purchase hot/prepared foods.

TEXT MESSAGES

September 1, 2021

7:56- "NOLA Ready: NORD cooling centers, 8a-6p:

- 900 N Villere
- 6600 Belgrade
- 1001 Harrison
- 5420 Franklin
- 4300 St. Claude
- 624 Louisiana
- 5601 Read
- 1120 S Broad"

8:01- "NOLA Ready: Drive-thru water & MREs available 8am to 6pm today at Joe Brown Park, 5475 Read, and Mahalia Jackson Theater, 1451 Basin St. More opening tomorrow.

9:00-"NOLA Ready: Carbon monoxide poisoning is DEADLY! Place generators at least 20 feet away from home, away from open doors, windows & vents."

11:23- "Carbon Monoxide poisoning is a silent killer. Keep generators at least 20 feet away from you & your neighbors' homes & follow the manufacturer's instructions."

13:52- "Gov. Edwards will hold a media briefing on Hurricane Ida at 2:30p.m. WATCH: gov.la.gov or [Facebook.com/LouisianaGov](https://www.facebook.com/LouisianaGov) "

13:56- "NOLA Ready: Meals, 4a-6p:

- 900 N Villere
- 6600 Belgrade
- 1001 Harrison
- 5420 Franklin
- 4300 St. Claude
- 624 Louisiana
- 5601 Read
- 1120 S Broad
- bit.ly/3gLu14H

15:19- "NOLA Ready: The previous text had the incorrect time for meals. Meals at the rec centers are from 4pm to 6pm. Additional meal sites listed at bit.ly/3gLu14H "

15:41- "NOLA Ready: Trash collection begins Thurs with limited crews. Storm debris collection won't begin until next week. Debris sorting details: twitter.com/nolaready"

17:06- "NOLA Ready: If you have damage to your roof from Ida, you can now apply for the Blue Roof Program to get free, temporary covering on your home. bluroof.us "

SOCIAL MEDIA POSTS

September 1, 2021



nolaready · Following



nolaready Need to cool off and charge devices? Cooling Centers are open starting TODAY through Friday from 8am–6pm. There will be charging stations, water & AC, available to #NOLA residents. Pets are also welcome! See the following list of locations:

- 📍 Treme Rec Center (900 N Villere St)
- 📍 Cut Off Rec Center (6600 Belgrade St)
- 📍 Gernon Brown Rec Center (1001 Harrison Ave)
- 📍 Milne Rec Center (5420 Franklin Ave)
- 📍 Stallings St. Claude Rec Center (4300 St Claude)
- 📍 John P Lyons Rec Center (624 Louisiana Ave)
- 📍 Joe W Brown Rec Center (5601 Read Blvd)
- 📍 Rosenwald Rec Center (1120 S Broad Ave)

Calendar: trumba.com/calendars/HurricaneIda

--
¿Necesitas refrescarte y cargar tus dispositivos? Los centros refrigerados están abiertos a partir de HOY: Miércoles, 9/1 - Viernes, 9/3 de 8 a.m. a 6 p.m. Habrá estaciones de carga, agua y aire acondicionado, disponibles para los habitantes de #NOLA. ¡Las mascotas



Liked by niki_rain and others

SEPTEMBER 1, 2021

Add a comment...

Post

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Consulta la siguiente lista de ubicaciones:

- * Treme Rec Center (900 N Villere St)
- * Cut Off Rec Center (6600 Belgrade St)
- * Gernon Brown Rec Center (1001 Harrison Ave)
- * Milne Rec Center (5420 Franklin Ave)

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SOCIAL MEDIA POSTS

September 1, 2021



nolaready • Following



nolaready In partnership with @lanationalguard, free ready-to-eat meals (MREs) and water are available at the following locations:

Open 8am-6pm TODAY (Wed, 9/1) onwards:
📍 Joe W. Brown Rec Center (5475 Read Blvd)
📍 Mahalia Jackson Auditorium (1451 Basin St)

Additional locations opening tomorrow.

Calendar: trumba.com/calendars/HurricaneIda

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En colaboración con la Guardia Nacional, se ofrecen comidas preparadas y agua gratis en las siguientes ubicaciones:

Abierto de 8 a.m. a 6 p.m. a partir del miércoles:
📍 Joe W. Brown Rec Center (5475 Read Blvd)
📍 Auditorio Mahalia Jackson (1451 Basin St)

Edited · 32w



Liked by imaginewaterworks and others

SEPTEMBER 1, 2021



Add a comment...

Post

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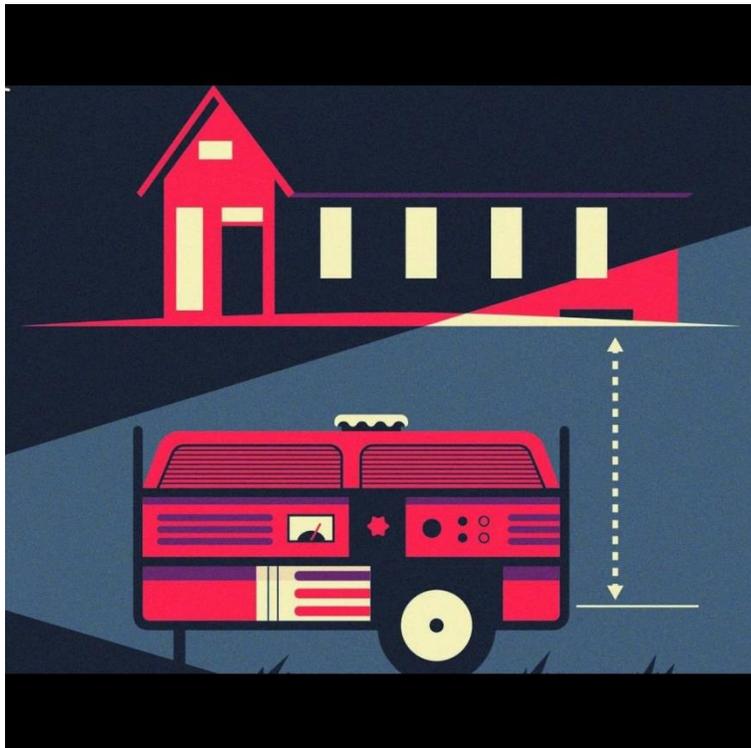
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SOCIAL MEDIA POSTS

September 1, 2021



nolaready · Following

...



nolaready The Louisiana State Fire Marshal has provided generator safety tips as Louisianians prepare for the effects of Hurricane Ida. If you find yourself in need of a generator after losing electricity, please follow the tips below to safely get power in your home:

- Place generator at least 20 feet away from your home, away from open doors, windows and vents
- Before refueling, turn the generator off and allow it to cool for 15-20 minutes
- Do not use a generator in wet conditions
- Have a fire extinguisher and carbon monoxide monitor for your home
- Never try to power the house wiring by plugging the generator into a wall outlet

--

El Jefe de Bomberos del Estado ofreció consejos de seguridad para los generadores mientras los habitantes de Luisiana se preparan para la llegada del Huracán Ida. Si necesita un generador después un corte de electricidad, siga los siguientes consejos para obtener energía en su



Liked by opprcnola and others

SEPTEMBER 1, 2021



Add a comment...

Post

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- Coloque el generador al menos a 6 metros de su casa, lejos de puertas, ventanas y rejillas de ventilación abiertas
- Antes de abastecer el generador, apáguelo y deje que se enfríe durante 15-20 minutos
- No use el generador si hay humedad
- Tenga un extintor y un monitor de monóxido de carbono para su casa
- Nunca intente suministrar energía al cableado de la casa enchufando el generador a una toma de corriente

--

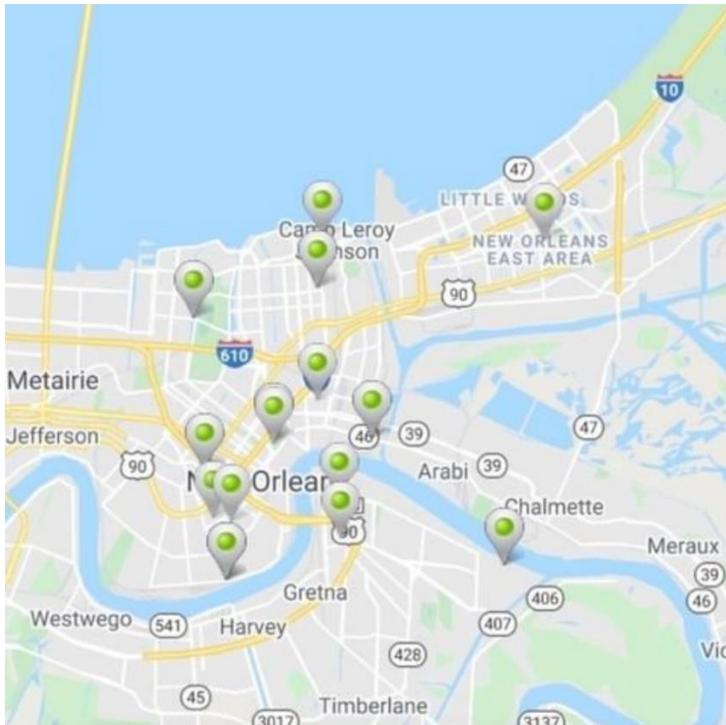
Thống chế Cứu hỏa Louisiana đã cung cấp các gợi ý về an toàn khi sử dụng máy phát điện khi các cư dân Louisiana chuẩn bị cho các tác động của Bão Ida. Nếu quý vị cần máy phát điện sau khi bị mất điện, hãy làm theo các gợi ý sau để phát điện an toàn cho nhà mình.

- Đặt máy phát điện cách xa nhà quý vị ít nhất 20 feet, ra xa cửa ra vào, cửa sổ và lỗ thông hơi đang mở
- Trước khi đổ thêm nhiên liệu, hãy tắt máy phát điện và để nguội trong 15-20 phút
- Không sử dụng máy phát điện trong điều kiện ẩm ướt
- Lắp một bình cứu hỏa thiết bị theo dõi carbon monoxide cho ngôi nhà của quý vị
- Không bao giờ cố gắng cấp nguồn cho hệ thống dây điện trong nhà bằng cách cắm máy phát điện vào ổ cắm trên tường

[#Ida](#) [#HurricaneIda](#) [#NOLA](#) [#NewOrleans](#)

SOCIAL MEDIA POSTS

September 1, 2021



nolaready • Following

nolaready Our website continues to be down, but we've stood up a resource calendar & map identifying supplies, meals & cooling centers available in the coming days. Will also continue to communicate over text--text NOLAREADY to 77295. #lda trumba.com/calendars/HurricaneIda

32w

melbatoastmama Nice good job 🍌

32w Reply

petitetyphoon Any plans to set up across the canal?

32w Reply

sassybabe79 What about Metairie and Kenner?

32w Reply

View replies (3)

Liked by **anytimeluxurytransportation18** and others

SEPTEMBER 1, 2021

Add a comment... Post

CAPTION: Our website continues to be down, but we've stood up a resource calendar & map identifying supplies, meals & cooling centers available in the coming days. Will also continue to communicate over text--text NOLAREADY to 77295. #lda trumba.com/calendars/HurricaneIda

SOCIAL MEDIA POSTS

September 1, 2021



nolaready • Following



nolaready #Repost @nopdnews

• • •

#NOPD reminds citizens to be vigilant when driving on city streets and interstates in the aftermath of Hurricane Ida. Treat all intersections as four-way stops while street lights are out. Also, obey posted speed limits and always be aware of your surroundings.

32w



Liked by [_dianapalacios](#) and others

SEPTEMBER 1, 2021



Add a comment...

Post

CAPTION:

[#Repost @nopdnews](#)

• • •

[#NOPD](#) reminds citizens to be vigilant when driving on city streets and interstates in the aftermath of Hurricane Ida. Treat all intersections as four-way stops while street lights are out. Also, obey posted speed limits and always be aware of your surroundings.

SOCIAL MEDIA POSTS

September 1, 2021

GAS CAN SAFETY

- Only use **APPROVED** gasoline storage containers. Never put gas into makeshift containers.
- Only fill gas cans that are flat on the ground and away from the vehicle. Attempting to fill gas cans in your trunk or pickup truck bed can result in fire or explosion. (www.CDC.gov/niosh/docs/98-111)
- Never use a gas can to fill vehicles or devices that are still warm from use. Let cool, then refuel.
- Never leave gas cans in your car. Use gasoline right away or store in a well-ventilated area to prevent flammable vapor buildup.

City of New Orleans
Mayor LaToya Cantrell

nolaready · Following

nolaready #NOLA, be sure to acquire & store gas safely:

- ◆ Only use approved gasoline storage containers. Never put gas into makeshift containers.
- ◆ Only fill gas cans that are flat on the ground and away from the vehicle. Attempting to fill gas cans in your trunk or pickup truck bed can result in fire or explosion.
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#Ida #HurricaneIda #Gas #NewOrleans

Edited · 32w

Liked by louisianahbrah and others

SEPTEMBER 1, 2021

Add a comment... Post

CAPTION:

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[#Ida](#) [#HurricaneIda](#) [#Gas](#) [#NewOrleans](#)

SOCIAL MEDIA POSTS

September 1, 2021

PRE-REGISTER FOR DSNAP
DCFS.LA.GOV/PREREGISTER

nolaready • Following

nolaready All residents impacted by Ida can preregister for DSNAP (disaster food stamps) by texting LADSNAP to 898211.

Existing SNAP recipients are also now able to use their benefits to purchase hot/prepared foods.

#HurricaneIda #Ida #NOLA #NewOrleans #DSNAP #SNAP

32w

theanalixo @obeythecruz 32w Reply

kristina_fowler @jonjamesmua 32w Reply

audreyk.s yet* 32w Reply

Liked by aliquirch and others

SEPTEMBER 1, 2021

Add a comment... **Post**

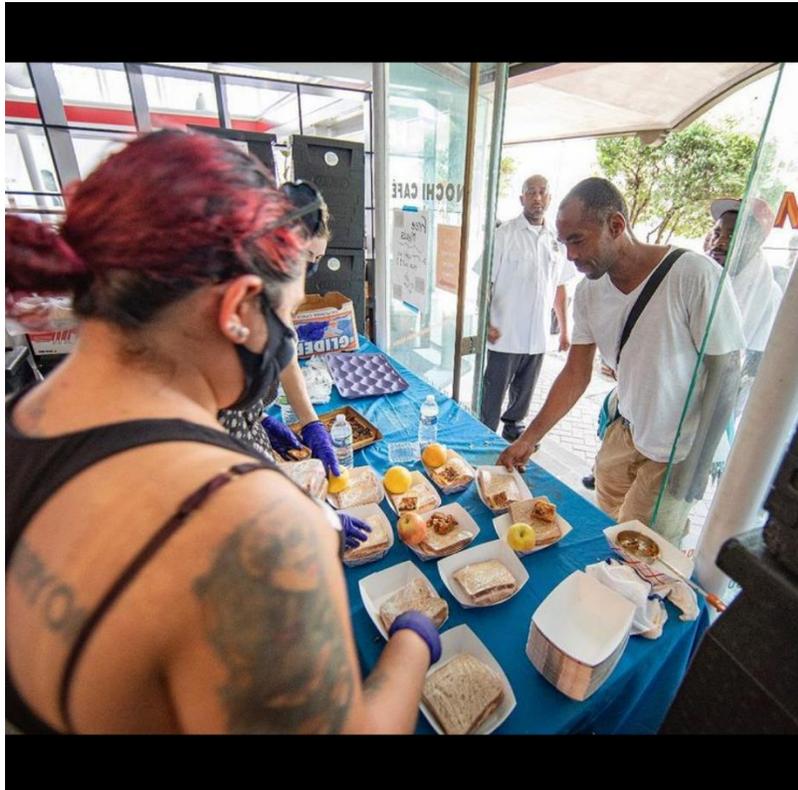
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[#HurricaneIda](#) [#Ida](#) [#NOLA](#) [#NewOrleans](#) [#DSNAP](#) [#SNAP](#)

SOCIAL MEDIA POSTS

September 1, 2021



nolaready • Following



nolaready Meals will be available at the @nordcommission Cooling Centers from 4-6pm today. Hay comidas disponibles en los Centros Refrigerados de #NOLA, hoy de 4 a 6 de la tarde:

- ▣ Treme Rec Center (900 N Villere St)
- ▣ Cut Off Rec Center (6600 Belgrade St)
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- ▣ Rosenwald Rec Center (1120 S Broad Ave)

#Ida #Hurricanelda #NOLA #NewOrleans

Edited · 32w



algiersproud



32w Reply



Liked by [_dianapalacios](#) and others

SEPTEMBER 1, 2021



Add a comment...

Post

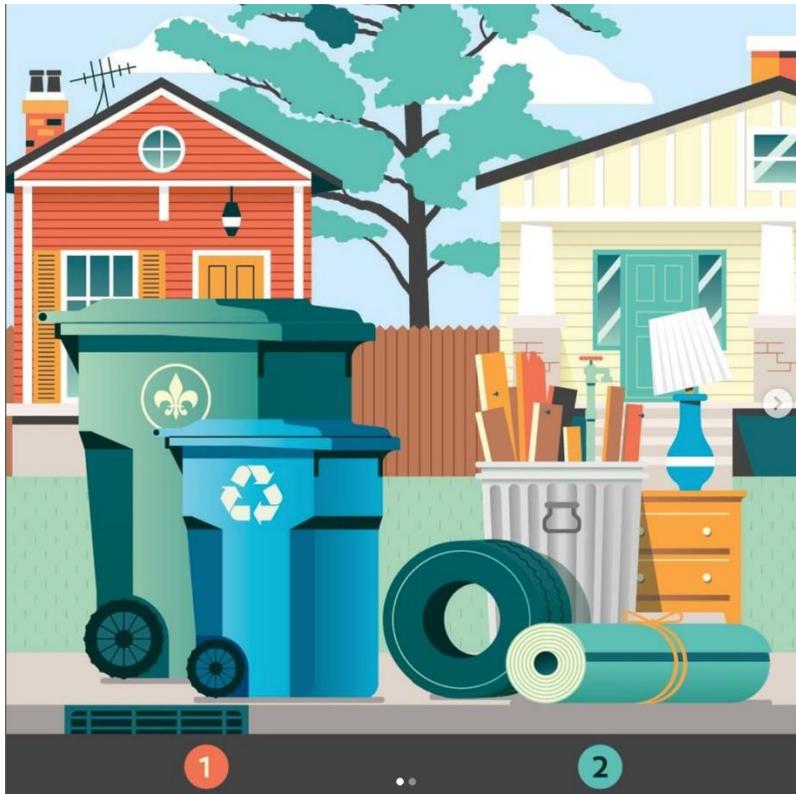
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[#Ida](#) [#Hurricanelda](#) [#NOLA](#) [#NewOrleans](#)

SOCIAL MEDIA POSTS

September 1, 2021



nolaready · Following



nolaready Place storm-related debris curbside in the following categories:

- 1 Household Garbage: Bagged garbage, discarded food, paper, packaging. (Use City issued trash cart when possible).
- 2 Construction Debris: building materials, drywall, lumber, carpet, furniture, etc.
- 3 Unbagged Vegetative Debris: logs, leaves, tree branches, plants.
- 4 Appliances: Doors must be sealed/secured.

Do not block roadways or place debris near trees, poles, or fire hydrants.

--

Coloque los escombros causados por la tormenta en la acera en las siguientes categorías:

- 1 Basura doméstica: Basura embolsada, alimentos desechados, papel, envases. (Use el contenedor de basura de la ciudad cuando sea posible).



Liked by [_dianapalacios](#) and others

SEPTEMBER 1, 2021



Add a comment...

Post

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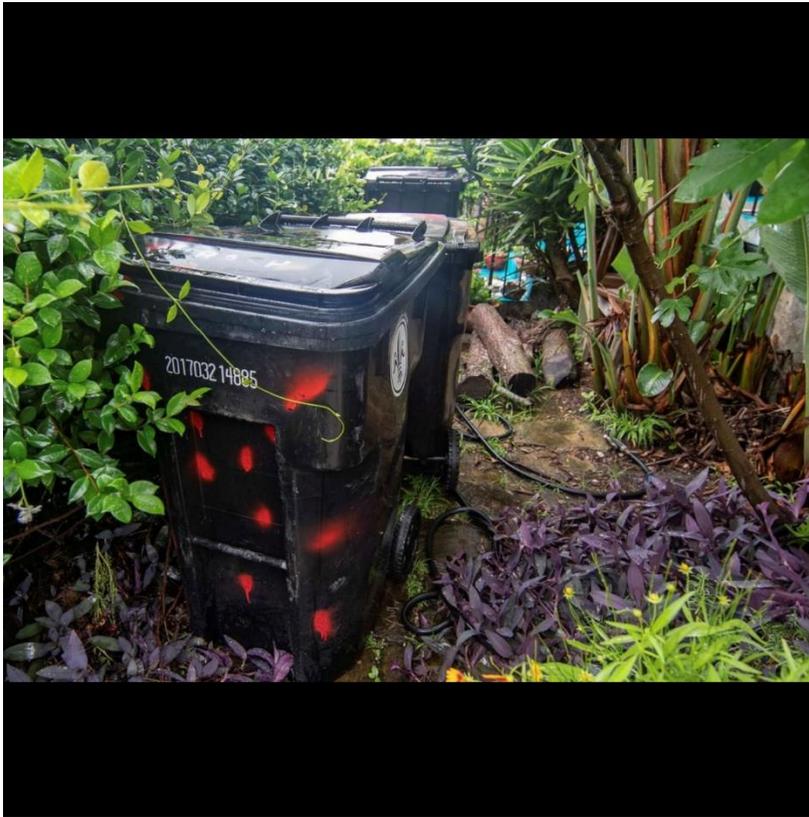
- 1 Basura doméstica: Basura embolsada, alimentos desechados, papel, envases. (Use el contenedor de basura de la ciudad cuando sea posible).
- 2 Escombros de construcción: materiales de construcción, paneles de yeso, madera, alfombras, muebles, etc.
- 3 Restos vegetales sin embolsar: troncos, hojas, ramas de árboles, plantas.
- 4 Electrodomésticos: Las puertas deben estar selladas/protegidas.

No bloquee las calles ni coloque los escombros cerca de los árboles, postes o hidrantes contra incendios.

[#Ida](#) [#HurricaneIda](#) [#NOLA](#) [#NewOrleans](#)

SOCIAL MEDIA POSTS

September 1, 2021



 nolaready  · Following ...

 nolaready  @cityofnola sanitation contractors will start regularly scheduled Thursday collection routes TOMORROW with approximately 25% of their workforce to empty 95 gallon, city-issued trash carts ONLY. All households should move carts to the curb, but it may take several days to get through the full, citywide collection cycle. Residents may keep their carts on the curb until it is picked up.

Edited · 32w

 beanscometrue What about the trash bags of spoiled food sitting out everywhere? 

32w Reply

 siwel1976 Any word about Metro picking up trash in Gentilly? 

32w Reply

 Liked by [aliquirch](#) and others

SEPTEMBER 1, 2021

 Add a comment... Post

CAPTION:

[@cityofnola](#) sanitation contractors will start regularly scheduled Thursday collection routes TOMORROW with approximately 25% of their workforce to empty 95 gallon, city-issued trash carts ONLY. All households should move carts to the curb, but it may take several days to get through the full, citywide collection cycle. Residents may keep their carts on the curb until it is picked up.

SOCIAL MEDIA POSTS

September 1, 2021



nolaready · Following



nolaready We're hearing that the following pharmacies in the Metro New Orleans area are open. Please note that supplies & staffing are limited at these sites in the aftermath of #Ida. Nos an informado que las siguientes farmacias en el área metropolitana de Nueva Orleans están abiertas. Tenga paciencia ya que los suministros y el personal son limitados después de Ida.

Walgreens Store #10316
4001 Canal St
New Orleans, LA 70119

Store # 3167 Walmart Supercenter – New Orleans
4301 Chef Menteur Hwy.
New Orleans, LA

Store # 8261 Sam's Club – Kenner
455 31st Street
Kenner, LA

Store # 4775 Sam's Club – Metairie
3900 Airline Drive



Liked by imaginewaterworks and others

SEPTEMBER 1, 2021



Add a comment...

Post

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Kenner, LA

Store # 4775 Sam's Club – Metairie
3900 Airline Drive
Metairie, LA

Walgreens Store [#13679](#)
1717 Veterans Memorial Blvd
Metairie, LA 70005
504-335-3900

Store # 8221 Sam's Club – Harvey
1527 Manhattan Blvd.
Harvey, LA

Store # 5102 Walmart Neighborhood Market – Gretna
99 West Bank Expressway
Gretna, LA

Walgreens Store [#15571](#)
4501 Airline Dr
Metairie, LA 70001
504-885-4867

Store # 909 Walmart Supercenter Chalmette
8101 W. Judge Perez
Chalmette, LA

Store # 5081 Walmart Neighborhood Market
2500 Archbishop Hannan Blvd
Meraux, LA

Walgreens Store [#6027](#)
1910 W Thomas St
Hammond, LA 70403
985-345-1600

Walgreens Store [#9990](#)
71041 Hwy 21
Covington, LA 70433
985-875-0715

Walgreens Store [#4007](#)
1260 Front St
Slidell, LA 70458
985-641-5557

Expressway Pharmacy and Gretna Medical Center at 315 Westbank Expressway, Gretna 70053
(504) 302-0987

[#NOLA](#) [#NewOrleans](#) [#Ida](#) [#HurricaneIda](#)

SOCIAL MEDIA POSTS

September 1, 2021



nolaready • Following



nolaready • #Repost @thehowlinwolfnola

Music club @thehowlinwolfnola has quickly transformed into a hub for community feeding, taking in food from restaurants that need to empty their kitchens in the #ida blackout. 2,000 free meals yesterday, working for 3,000 today. That's the @cochonbutchernola smoker next to the shrimp boiling pot and a bar filled with bread and fresh ingredients.

They need outdoor grills and more chefs and other volunteers.

S Peters Street at St Joseph

#wherenola eats #igersneworleans #nola #louisiana #neworleans

#ida #hurricaneida

32w



queseraserou | love these people. 🍷



Liked by aliqurich and others

SEPTEMBER 1, 2021

CAPTION: [#Repost @thehowlinwolfnola](#)

• • •

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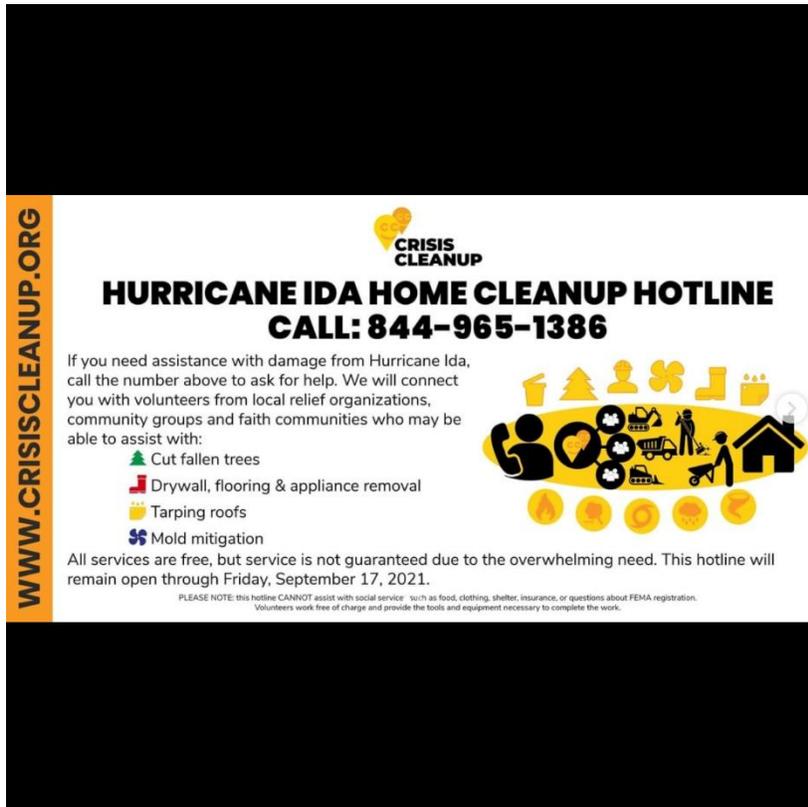
S Peters Street at St Joseph

[#wherenola eats](#) [#igersneworleans](#) [#nola](#) [#louisiana](#) [#neworleans](#)

[#ida](#) [#hurricaneida](#)

SOCIAL MEDIA POSTS

September 1, 2021



WWW.CRISISCLEANUP.ORG

CRISIS CLEANUP

HURRICANE IDA HOME CLEANUP HOTLINE

CALL: 844-965-1386

If you need assistance with damage from Hurricane Ida, call the number above to ask for help. We will connect you with volunteers from local relief organizations, community groups and faith communities who may be able to assist with:

- 🌳 Cut fallen trees
- 🏠 Drywall, flooring & appliance removal
- 🏠 Tarping roofs
- 🦠 Mold mitigation

All services are free, but service is not guaranteed due to the overwhelming need. This hotline will remain open through Friday, September 17, 2021.

PLEASE NOTE: this hotline CANNOT assist with social service such as food, clothing, shelter, insurance, or questions about FEMA registration. Volunteers work free of charge and provide the tools and equipment necessary to complete the work.



nolaready · Following



nolaready Crisis Cleanup has opened a Home Cleanup Hotline to support #NOLA residents after #Hurricanelda. Cleanup is run by volunteers so help is not guaranteed. Residents in need can call 844-965-1386 to request free assistance.

--
Crisis Cleanup abrió una línea telefónica de limpieza de viviendas para apoyar a los habitantes de #NOLA después del #Hurricanelda. La limpieza está a cargo de voluntarios, por lo que la ayuda no está garantizada. Los habitantes que la necesiten pueden llamar al 844-965-1386 para solicitar ayuda.

32w



Liked by [aliquirch](#) and others

SEPTEMBER 1, 2021

😊 Add a comment...

Post

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SOCIAL MEDIA POSTS

September 1, 2021



 usacehq

 nolaready • Following
New Orleans, Louisiana

 nolaready #Repost @usacehq

This service now available to #NOLA residents!

Operation Blue Roof is a priority mission managed by the U.S. Army Corps of Engineers for the @FEMA. This is a free service to homeowners. Parties affected by Hurricane Ida are encouraged to submit a Right-of-Entry application. To learn more about Operation Blue Roof and to apply, visit BlueRoof.us

The Louisiana Parishes that have been identified are: Ascension, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John the Baptist, St. Tammany, Tangipahoa, and Terrebonne

More information: <https://go.usa.gov/xMcm2>

32w

 king_gissi Is there a number the link does not work

Liked by [_dianapalacios](#) and others

SEPTEMBER 1, 2021

 Add a comment...

Post

CAPTION:

[#Repost @usacehq](#)

This service now available to [#NOLA](#) residents!

. . .

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More information: <https://go.usa.gov/xMcm2>

SOCIAL MEDIA POSTS

September 1, 2021



NOLA Ready @nolaready · Sep 1

Need to cool off and charge devices? Cooling Centers are open starting TODAY through Friday from 8am–6pm. There will be charging stations, water & AC, available to **#NOLA** residents. Pets are welcome at the Cooling Centers! See the following list for locations:

(1/3) pic.twitter.com/214n3MOlml



NOLA Ready @nolaready · Sep 1

The Louisiana State Fire Marshal has provided generator safety tips as Louisianians prepare for the effects of Hurricane Ida. If you find yourself in need of a generator after losing electricity, please follow the tips below to safely get power in your home:

(1/3) pic.twitter.com/oBWFFtnl0h



NOLA Ready @nolaready · Sep 1

Our website continues to be down, but we've stood up a resource calendar identifying supplies, meals & cooling centers available in the coming days. Will also continue to communicate over text--text NOLAREADY to 77295. **#Ida**

trumba.com/calendars/Hurr...



NOLA Ready @nolaready · Sep 1

All residents impacted by Ida can preregister for DSNAP (disaster food stamps) by texting LADSNAP to 898211.

Existing SNAP recipients are also now able to use their benefits to purchase hot/prepared foods.

#HurricaneIda #Ida #NOLA #NewOrleans #DSNAP #SNAP pic.twitter.com/KboUctDN8k



NOLA Ready @nolaready · Sep 1

Place storm-related debris curbside in the following categories:

- 1 Household Garbage: Bagged garbage, discarded food, paper, packaging. (Use City issued trash cart when possible).
- 2 Construction Debris: building materials, drywall, lumber, carpet, furniture, etc.

1/2 pic.twitter.com/CdqWM1DKGa



NOLA Ready @nolaready · Sep 1

We're hearing that the following pharmacies in the Metro New Orleans area are open. Please note that supplies & staffing are limited at these sites in the aftermath of **#Ida**.

Walgreens Store #10316
4001 Canal St
New Orleans, LA 70119

1/5 pic.twitter.com/PV4cXqL4J8



NOLA Ready @nolaready · Sep 1

In partnership with **@1anationalguard**, free ready-to-eat meals (MREs) and water are available at these locations:

Open 8am-6pm TODAY (Wed, 9/1) onwards:

- 📍 Joe W. Brown Rec Center (5475 Read Blvd)
- 📍 Mahalia Jackson Auditorium (1451 Basin St)

Additional locations opening tomorrow
pic.twitter.com/dQYmdNsjZh



NOLA Ready @nolaready · Sep 1

CANNOT STRESS ENOUGH THE IMPORTANCE OF GENERATOR SAFETY:

twitter.com/nolaready/stat...
[twitter.com/NewOrleansEMS/...](https://twitter.com/NewOrleansEMS/)



NOLA Ready @nolaready · Sep 1

#NOLA, be sure to acquire & store gas safely:

- ◆ Use approved gasoline storage containers. Never put gas into makeshift containers.
- ◆ Fill gas cans that are on the ground & away from vehicle. Filling gas cans in your trunk or pickup truck bed can result in fire or explosion.

1/2 pic.twitter.com/mVQFucV78m



NOLA Ready @nolaready · Sep 1

Meals will be available at the **@NORDCCommission** Cooling Centers from 4-6pm today. Hay comidas disponibles en los Centros Refrigerados de **#NOLA**, hoy de 4 a 6 de la tarde:

- 📍 Treme Rec Center (900 N Villere St)
- 📍 Cut Off Rec Center (6600 Belgrade St)

1/2 pic.twitter.com/VhztvsdTtc



NOLA Ready @nolaready · Sep 1

Coloque los escombros causados por la tormenta en la acera en las siguientes categorías:

- 1 Basura doméstica: Basura embolsada, alimentos desechados, papel, envases. (Use el contenedor de basura de la ciudad cuando sea posible).

1/3 pic.twitter.com/GmcFwNhXwe



NOLA Ready @nolaready · Sep 1

Nos an informado que las siguientes farmacias en el área metropolitana de Nueva Orleans están abiertas. Tenga paciencia ya que los suministros y el personal son limitados después de Ida.

Walgreens Store #10316
4001 Canal St
New Orleans, LA 70119

1/5 pic.twitter.com/nrC7RHSf4k

SOCIAL MEDIA POSTS

September 1, 2021



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4001 Canal St
New Orleans, LA 70119

1/5 pic.twitter.com/nrC7RHSf4k



NOLA Ready @nolaready · Sep 1

Lots of delicious food at [@Howlinwolfnola](#) right now (in partnership with [@CultureAidNOLA](#)) come get it while it's hot!

📍 907 S Peters St, New Orleans, LA 70130

fb.watch/7LEwiDt_Bn/



NOLA Ready @nolaready · Sep 1

Crisis Cleanup has opened a Home Cleanup Hotline to support [#NOLA](#) residents after [#Hurricanelda](#). Cleanup is run by volunteers so help is not guaranteed. Residents in need can call 844-965-1386 to request free assistance. pic.twitter.com/3xokjB9ENq



NOLA Ready @nolaready · Sep 1

Crisis Cleanup abrió una línea telefónica de limpieza de viviendas para apoyar a los habitantes de [#NOLA](#). La limpieza está a cargo de voluntarios, por lo que la ayuda no está garantizada. Los habitantes que la necesiten pueden llamar al 844-965-1386 para solicitar ayuda. [#Ida](#) pic.twitter.com/tMcSSGiqIU



NOLA Ready @nolaready · Sep 1

This is now available to Orleans Parish residents [1](#) twitter.com/USACEHQ/status...

4 days post-Landfall

September 2

Key Messages:

- Cooling centers and services offered there.
- Tarps for roofs and where to get other resources
- FEMA transitional shelter assistance
- Preparation tips for extreme heat

September 2, 2021

12:59

HURRICANE IDA

City Of New Orleans Provides Hurricane Ida Response And Recovery Updates

Today, the City of New Orleans updated residents on Hurricane Ida response and recovery efforts.

City agencies and public safety officials continue to assess damages sustained during the storm. Mayor LaToya Cantrell and other city officials continue to prioritize residential needs by moving resources to neighborhoods.

Recovery updates are as follows:

Cooling center, device charging and water distribution locations:

Operational hours (8 a.m. - 6 p.m.)

- Treme Recreation Center (900 N. Villere St)
- Cut Off Recreation Center (6600 Belgrade St.)
- Gernon Brown Recreation Center (1001 Harrison Ave.)
- Milne Recreation Center (5420 Franklin Ave)
- Stallions St. Claude Recreation Center (4300 St. Claude)
- John P. Lyons Recreation Center (624 Louisiana Ave.)
- Joe W. Brown Recreation Center (5601 Read Blvd.)
- Rosenwald Recreation Center (1120 S. Broad Ave.)

PODS (8 a.m. - 6 p.m.)

- MREs and water are provided at the following locations:
 - Joe W. Brown Recreation Center, 5475 Read Blvd.
 - Mahalia Jackson Auditorium, 1451 Basin St.
- Beginning tomorrow at 12 p.m.:
 - Skelly Park, 730 Vespasian Blvd.
 - John P. Lyons Recreation Center, 624 Louisiana Ave.
- Beginning Friday:
 - Wesley Barrow Stadium, 6500 Press Drive

Meals (4 p.m. - 6 p.m.)

- Treme Recreation Center (900 N. Villere St.)
- Cut Off Recreation Center (6600 Belgrade St.)

- Gernon Brown Recreation Center (1001 Harrison Ave.)
- Milne Recreation Center (5420 Franklin Ave.)
- Stallings St. Claude Recreation Center (4300 St. Claude Ave.)
- John P. Lyons Recreation Center (624 Louisiana Ave.)
- Joe W. Brown Recreation Center (5601 Read Blvd.)
- Rosenwald Recreation Center (1120 S. Broad Ave.)
- Other pop-up meals:
 - 1 p.m. - Arthur Monday Center ([1111 Newton St.](#))
 - 1 p.m. - St. Roch Park (1800 St. Roch Ave.)
 - 1:30 p.m. - Harmony Oaks (2514 Washington Ave.)
 - 5 p.m. - McDonogh 35 (4000 Cadillac St.)

Entergy New Orleans

- Power has been restored to 11,500 households
- Entergy will continue to mobilize crews following the flow of electricity to restore the city's power where possible and where customers need it most
- Residents are encouraged to avoid damaged equipment and downed powerlines
- Learn more at entergy.com and follow [@Entergy](#) on social media

Blue Tarp Distribution

- The Army Corp of Engineers is providing blue tarps for Orleans Parish residents that sustained roof damage
- Visit [Blue Roof Information \(army.mil\)](#) for information on how to retrieve a blue tarp

Orleans Parish Communication District

- 9-1-1 and 3-1-1 services are fully operational
- Some cell phone carriers are continuing to experience difficulty connecting to 9-1-1
- If your cell phone cannot connect to 9-1-1, residents are encouraged to dial using a landline, call 504-671-3600 or text 9-1-1 for emergency services if needed
- If your cell phone cannot connect to 3-1-1, dial 504-539-3266 or text "Hello" to 311YES (311937)
- City service requests can also be submitted at nola311.gov
- 9-1-1 should only be used for life-threatening emergencies
- 3-1-1 should be used for non-life-threatening emergencies and non-emergency service requests

Regular Trash Pick Up

- Sanitation contractors will start limited trash collection tomorrow, beginning with the regularly scheduled Thursday routes
- Crews will only empty the city-issued 95-gallon trash cart

Infrastructure Recovery and Debris Removal

- Debris and tree removal are underway to make streets passable
- 32 blocks are cleared as of today
- Four-way stop signs are being placed at all intersection lights
- Unlit intersections must be treated as a four-way stop
- Sanitation, Public Works and Parks and Parkways are working to clear debris from major thoroughfares
- Household storm debris will begin next week
- Residents are asked to place storm-related debris curbside in the following categories:
 - **Household Garbage:** Bagged garbage, discarded food, paper, packaging (Use City issued trash cart when possible)
 - **Construction Debris:** building materials, drywall, lumber, carpet, furniture, etc.
 - **Unbagged Vegetative Debris:** logs, leaves, tree branches, plants
 - **Appliances:** Doors must be sealed/secured
 - Do not block roadways or place debris near trees, poles, or fire hydrants

Federal Emergency Management Agency (FEMA)

- FEMA representatives have been deployed to Orleans Parish to support recovery efforts
- To date, 53,000 households have registered for FEMA assistance
- Residents are encouraged to register online at disasterassistance.gov
- Affected residents can also download the FEMA APP or call 1-800-621-3362 to register
- Homeowners or renters with insurance policies are encouraged to file a claim with individual insurance provider

Shelter Coordination

- State and federal agencies are coordinating a 100 bed federally supported regional facility for people with critical medical needs at the E. N. Morial Convention Center
- Shelter will be strictly limited to individuals with serious physical medical issues, ventilators, and/or electric life-preserving devices
- Narrow triage criteria will be applied for entry to patients who are extremely vulnerable to heat-related illness that would cause premature death
- Shelter will be staffed by federally provided Disaster Medical Assistance Team
- For state-run shelters, contact Department of Children and Family Services

New Orleans Police Department

- The Louisiana National Guard and the Orleans Parish Sheriff's Office continue to support NOPD in securing the City
- The City of New Orleans has enacted a daily curfew between 8 p.m. and 6 p.m. until further notice that will be strictly enforced

New Orleans Public Libraries

- Libraries will be closed through Labor Day

NOLA Public Schools

- NOLA Public Schools' assessment recovery is still underway
- Teams are gathering information on the City's power grid and its impact on schools
- Schools will remain closed until there are significant improvements in power
- More detailed updates on the status of school operations moving forward by Sept. 7 are forthcoming

To receive Ida recovery and response information, or to sign up for the Special Needs Registry, text NOLAREADY to 77295, download the Smart911 app or call 311.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/city-of-new-orleans-provides-hurricane-ida-respons/>

September 2, 2021

13:36

HURRICANE IDA

FEMA offers helpful resources to assist your recovery

It's easy to be confused by all the disaster resources available as you recover from Hurricane Ida, but here is a breakdown of agencies, programs, phone numbers and website links that may assist.

Insurance

- If you have insurance, contact your homeowner's or renter's insurance provider to file a claim. If you have not filed a claim with your insurance company or provided a copy of your insurance settlement approval or denial to FEMA, you will likely receive a notification that there is "no decision." This means FEMA may need additional information from you to continue processing your application.
- For National Flood Insurance Program questions, send an email to floodsmart@fema.dhs.gov or call 877-336-2627.

For FEMA Assistance

- For survivors who live in one of the 25 designated Parishes for Individual Assistance: Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge and West Feliciana.
- FEMA disaster assistance may be available to help pay uninsured or underinsured losses such as home repair for disaster-related damage, rental assistance, reimbursement for lodging expenses for individuals whose home was inaccessible or uninhabitable during the disaster, medical expenses incurred from this disaster or other disaster-related needs.
 - Eligible survivors may be eligible for a one-time payment per household of \$500 for immediate or critical lifesaving and life-sustaining items such as water, food, fuel for transportation, or prescriptions.
 - FEMA may provide one month of expedited rental assistance to eligible applicants who reported their essential utilities are temporarily unavailable and whose primary home is in the one of the following parishes only: Ascension, Assumption, East Baton Rouge, East Feliciana, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Tammany, Tangipahoa, Terrebonne, and Washington.
- To apply for FEMA assistance, add information or check status, go to disasterassistance.gov or call 800-621-3362.

Roofing

- For temporary repairs to damaged roofs, sign up with the U.S. Army Corps of Engineers at Bluroof.us or call 888-766-3258/888-ROOF-BLU .
- The parishes that have been identified for the Operation Blue Roof program are: Ascension, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John the Baptist, St. Tammany, Tangipahoa, and Terrebonne. This program is a free service to homeowners.

Nonprofit and Volunteer Groups

- For assistance from the American Red Cross, go to: <https://www.redcross.org/local/louisiana/get-help.html> or call 504-620-3105.
- For temporary sheltering needs, text LASHelter to 898211 or dial 211 to locate a shelter.
 - All shelters are using COVID safety measures and are supplied with COVID kits
- For information on donations and volunteering opportunities, go to <https://volunteerlouisiana.gov/disaster-services>
- If you are a medical professional who wants to volunteer, you can register with the Louisiana Department of Health at <https://www.lava.dhh.louisiana.gov/>

Power and Safety

- For a current power outage map, go to <http://www.lpsc.louisiana.gov/>.
- For current road closures and conditions, go to <https://www.511la.org>.
- For local emergency resources, contact your local parish OHSEP office, go to <http://gohsep.la.gov/ABOUT/PARISHPA>.

Economic Recovery

- Small Business Administration: Applicants (businesses, most private non -profits, homeowners and renters) for low-interest disaster loan may apply online, receive additional disaster assistance information and download applications at <https://disasterloanassistance.sba.gov/>. Applicants may also call SBA's Customer Service Center at (800) 659-2955 or email disastercustomerservice@sba.gov for more information on SBA disaster assistance.
 - Individuals who are deaf or hard-of-hearing may call 800-877-8339.
 - Completed applications should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.
- Agricultural Producers: For loans and grants please contact Farm Services Agency to recover from losses, visit <https://www.farmers.gov/recover/disaster-tool#step-1>.
- Insurance: For individual or business insurance questions, go here: www.ldi.la.gov.
- Disaster Fraud: For information visit agjefflandry.com/Files/Shared/Documents/ConsumerTipsforNaturalDisasters.pdf

Additional State and Local Resources

- To pre-register your application if DSNAP is approved for your parish. Visit dcfs.la.gov/preregister for more information.
- For Louisiana participants in the Supplemental Nutrition Assistance Program (SNAP), you can use your benefits to purchase “hot” or prepared foods through September 28, 2021, following a waiver from the U.S. Department of Agriculture, Food and Nutrition Service (FNS). More information about the “hot foods” waiver can be found at <http://dcfs.louisiana.gov/page/snap-hot-foods-waiver>
- For state resources, go to <https://hurricanerecovery.la.gov/>

For the latest information on Hurricane Ida visit fema.gov/disaster/4611. Follow the FEMA Region 6 Twitter account twitter.com/FEMARegion6 and FEMA Region 6 Facebook page www.facebook.com/FEMARegion6

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/fema-offers-helpful-resources-to-assist-your-recov/>

September 2, 2021

13:42

HURRICANE IDA

U.S. Army Corps of Engineers initiates Blue Roof Program

The U.S. Army Corps of Engineers is reviving its free Operation Blue Roof program to get as many houses into livable condition as possible during Hurricane Ida recovery. Operation Blue Roof is a priority mission managed by the U.S. Army Corps of Engineers for FEMA.

Operation Blue Roof aims to provide homeowners in disaster areas with fiber-reinforced sheeting to cover their damaged roofs until permanent repairs are made.

The Parishes that have been identified are: **Ascension, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John the Baptist, St. Tammany, Tangipahoa, and Terrebonne.** This program is a free service to homeowners.

Operation Blue Roof protects property, reduces temporary housing costs, and allows residents to remain in their homes while recovering from the storm. This program is for primary residences or a permanently occupied rental property with less than 50 percent structural damage. Vacation rental properties are not eligible for this program.

After the blue roof is installed, the structure is declared habitable. Not all roof types qualify for the program. Roofs that are flat or made of metal or clay, slate, or asbestos tile do not qualify. All storm debris must be removed for the roof to qualify.

Residents can sign up for the program at [Blueroof.us](https://blueroof.us) Here, you can sign up for Blue Roof assistance using a Right of Entry (ROE) form, which gathers information about your residence.

The ROE is a legal document that allows Corps workers to access your property and assess your home's damage. The ROE also allows contracted crews to work on your roof. Residents can call toll free 1-888-ROOF-BLU (1-888-766-3258) for more information regarding this program.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/u-s-army-corps-of-engineers-initiates-blue-roof-pr/>

PRESS RELEASES

September 2, 2021

13:44

HURRICANE IDA

More volunteer opportunities!

You can sign up to volunteer at distribution sites at <http://btrr.im/chtxu> or to help cook meals for distribution sites at ida.wck.volunteerhub.com

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/more-volunteer-opportunities/>

TALKING POINTS

September 2, 2021

Collin's T.P.s - Post Ida Response

The New Orleans Emergency Operations Center continues to operate 24/7 coordinating the public safety, infrastructure, and human services response in the aftermath of Hurricane Ida.

- As the mayor mentioned, we have coordinated many resources to be made available to residents still in New Orleans today.
- The Louisiana National Guard is operating three drive-thru Points of Distribution with water, Meals Ready to Eat (MREs), and limited ICE--they are located at Joe Brown Park and the Mahalia Jackson Theater from 8am to 6pm and at Skelly Park on the Westbank, which opened at 12pm today. We'll be opening two more at noon tomorrow at the Lyons Center and Wesley Barrow Stadium.
- NORD has also opened eight recreation centers for cooling, device charging, and water from 8am to 6pm daily. Those sites will also have lunch and dinner served from support from World Central Kitchen and the Salvation Army. Starting today, representatives from FEMA will be at each of these sites to provide assistance to residents in their application process and to answer questions.
- There are DOZENS of free meal sites available all around the city today. I cannot say enough about the support of our food non-profit organizations on the ground supporting this effort. World Central Kitchen, Second Harvest Food Bank, and the Salvation Army are doing amazing work here. Today, we expect to serve 30,000 meals to New Orleanians in need.
- Tarps will be distributed today and tomorrow for Orleans Parish residents who experienced roof damage from the storm. The New Orleans City Council will be setting up sites:
 - o 11am – Maria Goretti Church
 - o 1pm – New Orleans Baptist Seminary
 - o 1pm – Zulu Social Aid and Pleasure Club
 - o 1pm – Arthur Monday Center
 - o 1:30 pm – New Philippians Baptist Church
 - o 2pm – Milne Rec Center
 - o Tomorrow, 2pm – Notre Dame Seminary
 - o May be more locations and sites to come
- Additionally, Orleans Parish has been approved for the free Army Corps of Engineers Blue Roof program. Go to blueroof.us to apply.
- The ready.nola.gov website is back up and running and our public info team is working on making real-time updates. We will continue to communicate by text message and social media.

TEXT MESSAGES

September 2, 2021

8:51- "NOLA Ready: Cooling rec centers open from 8-6 today, including FEMA assistance. Tremé, Cutoff, Gernon Brown, Milne, Stallings St. Claude, Lyons, Joe Brown, Rosenwald"

8:53- "NOLA Ready: Drive-thrus today with MREs, water, ice: Joe Brown (8a-6p), Mahalia Jackson (8a-6p), Skelly Park (12p-6p). trumba.com/calendar/hurricaneida"

10:06- "NOLA Ready: Lots of resources available today, including meals & tarps. View times & locations on the resource calendar: trumba.com/calendar/hurricaneida "

11:17- "Excessive heat remains a threat in Louisiana. Remember to stay hydrated, take breaks from strenuous activity, and know the signs of heat exhaustion."

14:23- "NOLA Ready: If you're still in NOLA, respond to this poll to help us plan for transportation to State-run shelters in N. LA "<https://getrave.com/p/eGD5TAQ7yeiZ>" "

14:27- "NOLA Ready: Tarps available today & tomorrow-- see locations and times at ready.nola.gov/incidents/hurricane-ida/assistance. You'll need to provide name & address"

SOCIAL MEDIA POSTS

September 2, 2021



NOLA Resources: Thu, Sep 2

 nolaready • Following

 nolaready • Good morning #NOLA! We have people on the ground providing services in the aftermath of #Ida:

✦ **DRIVE THRU PODS** ✦
The National Guard is providing free ready-to-eat meals, water, and a limited supply of ice at these drive-thru locations today:

- 🕒 8am-6pm: Joe Brown Park (5475 Read Blvd)
- 🕒 8am-6pm: Mahalia Jackson Auditorium (14510 Basin St)
- 🕒 12pm-6pm: Skelly Rupp Stadium (2515 Vespasian Blvd)

✦ **WALK-UP COOLING CENTERS** ✦
@nordcommission is hosting Cooling Centers daily from 8am-6pm. Here's what's available today:

- 💧 Water
- ⚡ Charging stations
- 🌬️ Air-conditioned buses (for people & pets)
- 🐾 Pet food (available at some locations depending on supply)
- 📄 FEMA disaster assistance

NORD Cooling Center Locations:

❤️ 💬 📌

 Liked by sonofasaintorg and others

SEPTEMBER 2, 2021

😊 Add a comment... Post

CAPTION: Good morning [#NOLA](#)! We have people on the ground providing services in the aftermath of [#Ida](#):

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NORD Cooling Center Locations:

- * Treme Rec Center (900 N Villere St)
- * Cut Off Rec Center (6600 Belgrade St)

- *Gernon Brown Rec Center (1001 Harrison Ave)
- *Milne Rec Center (5420 Franklin Ave)
- *Stallings St. Claude Rec Center (4300 St Claude)
- *John P Lyons Rec Center (624 Louisiana Ave)
- *Joe W Brown Rec Center (5601 Read Blvd)
- *Rosenwald Rec Center (1120 S Broad Ave)

✿ FIRST AID STATION ✿

[@nolahealthdept](#) is running a first aid station in Central City:

📍 Central City Senior Center, 2101 Phillip St

🕒 Running daily, 24/7

Services offered:

🔄 Oxygen exchange

⚡ Medical device charging

🩺 Basic health assessments

📝 Minimal prescribing ability, but no meds available onsite

✿ RESOURCE CALENDAR ✿

trumba.com/calendar/hurricaneida

SOCIAL MEDIA POSTS

September 2, 2021



 nolaready • Following

 nolaready • #Repost @ygtnola

How do you help those that are displaced, overwhelmed, grieving, and facing difficult hurricane recovery? How do you care for yourself during this time? We've got a few tips for coping and how to help others right now. #YouGotThis

Let's look out for each other! Check in on loved ones AND share how you're feeling. Always remember:

- YOU MATTER
- YOUR FEELINGS ARE VALID
- THERE IS ALWAYS HOPE AND HELP AVAILABLE

in bio to additional #HurricaneIda aid & mental health resources

Stay tuned to this account throughout September- While we strive to raise awareness about mental health among the creative community all year long, take time during #SuicidePreventionMonth to learn more about #suicideprevention and help change the stigma around

Liked by imaginewaterworks and others

SEPTEMBER 2, 2021

Add a comment... Post

CAPTION: [#Repost @ygtnola](#)

. . .

How do you help those that are displaced, overwhelmed, grieving, and facing difficult hurricane recovery? How do you care for yourself during this time? We've got a few tips for coping and how to help others right now. [#YouGotThis](#)

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While we strive to raise awareness about mental health among the creative community all year long, take time during [#SuicidePreventionMonth](#) to learn more about [#suicideprevention](#) and help change the stigma around suicide and mental health.

.

[#nola](#) [#neworleans](#) [#disasterrecovery](#) [#mentalhealth](#) [#selfcare](#) [#mentalhealthmatters](#)

.

(info adapted from resources provided by:

[@suicidepreventionhotline](#) and [@samhsagov](#))

SOCIAL MEDIA POSTS

September 2, 2021



 nolaready • Following

 nolaready TONS of FREE MEALS available around #nola today & in the coming days after #hurricaneida thanks to the amazing work of @wckitchen, @opbbqrelief @salvationarmyus & @2ndharvestgnoa. We expect to give out 30,000 meals today.

See list of meal sites at ready.nola.gov.

Edited · 32w

 algiersproud Thankful to be a part of what's going on! 🙌❤️

32w 1 like Reply

 sh8butta @loving_aprilb

32w 1 like Reply

 melbatoastmama Bless the volunteers!

32w 1 like Reply

♥️ 💬 🚩

Liked by [imaginewaterworks](#) and others

SEPTEMBER 2, 2021

😊 Add a comment... Post

CAPTION: TONS of FREE MEALS available around [#nola](#) today & in the coming days after [#hurricaneida](#) thanks to the amazing work of [@wckitchen](#), [@opbbqrelief](#) [@salvationarmyus](#) & [@2ndharvestgnoa](#). We expect to give out 30,000 meals today.

See list of meal sites at ready.nola.gov.

SOCIAL MEDIA POSTS

September 2, 2021



nolaready • Following

nolaready Tarps available today & tomorrow if your roof was damaged from #Ida. See dates & locations at ready.nola.gov. You'll need to provide a name & address.

Separately, the free @usacehq Blue Roof program is available to #nola residents. Go to bluerroof.us to apply.

32w

bab1fer Any programs like this for Jefferson Parish? 32w Reply

View replies (1)

cachoslindos_trigo Is there a page like this for kenner and metairie residents 32w Reply

Liked by **marijo025** and others

SEPTEMBER 2, 2021

Add a comment... Post

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SOCIAL MEDIA POSTS

September 2, 2021



nolaready · Following



nolaready Last night, [@fema](#) confirmed that the transitional sheltering assistance program has been activated, including for residents of Orleans Parish. That means residents displaced by Hurricane [#Ida](#) may be eligible for hotel lodging paid by FEMA. Go to [femaevachotels.com](#) for info. You must apply for disaster assistance first at [disasterassistance.gov](#) to be deemed eligible.

32w



pitcrewcoffee Where do you find LA in the DROP DOWN SECTION?!!



32w Reply



nose.candie ... and That Will Be Another Week or 2 For Processing. Man gtfo where are the working ATMs these stores never heard of cash app or PayPal business



32w 1 like Reply



Liked by [elove504](#) and others

SEPTEMBER 3, 2021



Add a comment...

Post

CAPTION:

Last night, [@fema](#) confirmed that the transitional sheltering assistance program has been activated, including for residents of Orleans Parish. That means residents displaced by Hurricane [#Ida](#) may be eligible for hotel lodging paid by FEMA. Go to [femaevachotels.com](#) for info. You must apply for disaster assistance first at [disasterassistance.gov](#) to be deemed eligible.

SOCIAL MEDIA POSTS

September 2, 2021



NOLA Ready @nolaready · Sep 2

Good morning **#NOLA!** We have people on the ground providing services in the aftermath of **#Ida**.

Thread (1/7) pic.twitter.com/IY4ozaUnRX



NOLA Ready @nolaready · Sep 2

Tarps available today & tomorrow if your roof was damaged from **#Ida**. See dates & locations at ready.nola.gov. You'll need to provide a name & address.

Separately, the free **@USACEHQ** Blue Roof program is available to **#nola** residents. Go to bluroof.us to apply pic.twitter.com/bT40ZuTpiI

5 days post-Landfall

September 3

Key Messages:

- Transportation assistance to shelters provided by the city.
- FEMA and state programs and assistance
- Cooling centers and their resources
- Volunteer to help with Ida

September 3, 2021

19:09

HURRICANE IDA

City of New Orleans Offers Transportation Assistance to State Shelters After Hurricane Ida

Due to continued power outages and service interruptions in New Orleans after Hurricane Ida, the City of New Orleans will begin offering daily transportation assistance to residents who wish to temporarily leave the Hurricane Ida impacted area to stay at a State-run public shelter. Entergy New Orleans estimates power will be fully restored to Orleans Parish by Wednesday, Sep. 8.

“Starting tomorrow we will be offering daily transportation assistance to residents who wish to temporarily relocate to public shelters, that have been identified by the State of Louisiana,” said **Mayor LaToya Cantrell**. “RTA will pick up residents from 12 City facilities utilized during our recovery response. We have been coordinating direct outreach to our senior housing facilities and apartment complexes to ensure that we are meeting our folks where they are.”

Residents who do not have any other mode of transportation to get to a public shelter in Northern Louisiana or a neighboring state may utilize this City service beginning at 9 a.m. on Saturday, Sep. 4, 2021, and operating daily from 8 a.m. to 4 p.m. after that. Buses will be limited to transporting roughly 2,300 people per day. To utilize this service, residents should take the following steps:

1) GO TO ONE OF 12 RTA PICKUP LOCATIONS

Treme Recreation Center (900 N. Villere St.)

- Cut Off Recreation Center (6600 Belgrade St.)
- Gernon Brown Recreation Center (1001 Harrison Ave.)
- Milne Recreation Center (5420 Franklin Ave.)
- Stallings St. Claude Recreation Center (4300 St. Claude.)
- John P. Lyons Recreation Center (624 Louisiana Ave.)
- Joe W. Brown Recreation Center (5601 Read Blvd.)
- Rosenwald Recreation Center (1120 S. Broad Ave.)
- Central City Senior Center (2101 Phillip St.)
- Engine 4 Fire House (6900 Downman Rd.)
- Arthur Monday Rec Center (1111 Newton St.)
- Level Up Campaign (1123 Lamanche St.)

2) BOARD AN RTA BUS TO THE CONVENTION CENTER

RTA buses will bring you from the pickup point to the Convention Center where you will go through a registration process for transportation.

3) BOARD A COACH BUS TO A STATE SHELTER

Coach buses will bring you to a State-run shelter in Northern Louisiana or a neighboring state.

The New Orleans Health Department is coordinating directly with senior housing complexes around the city. Residents in these complexes who wish to be transported to a shelter will be able to board a bus directly from their residence (without going to a separate pickup location). If you live in a senior housing complex and want to access shelter transportation, call 3-1-1.

Pet owners will be able to utilize this transportation service and can bring their pets along to be housed at an animal shelter near the shelter where pet owners will stay. Service animals will remain with their owners. If you are riding an RTA bus to get to the Convention Center, your pet must be in a carrier or be on a leash. Pets may be muzzled for safety reasons. Large animals may need to take a separate pet bus.

Anyone traveling to a public shelter should limit their luggage to one carry-on sized bag, along with medical devices, diaper bags, and other necessary personal items. Alcohol, weapons, and illegal drugs will not be allowed during transport. To prevent the spread of COVID-19, masks will be required throughout the process. The State is using congregate sheltering this hurricane season. That means mass shelter sites, with safe spacing, mandatory masking and other COVID safety precautions.

If you are able to secure your own accommodations or place to go, please allow others in need to access limited space at public shelters around the state and in neighboring states. If you need to be connected to a public shelter and have your own transportation, text LASHelter to 898211 or call 2-1-1.

Additionally, FEMA has activated the Transitional Sheltering Assistance Program, which will cover lodging accommodations for eligible residents impacted by Hurricane Ida. You must apply for disaster assistance at disasterassistance.gov in order to be deemed eligible for this hotel program.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/city-of-new-orleans-offers-transportation-assistan/>

TALKING POINTS

September 3, 2021

Collin's T.P.s - Post Ida Response

The New Orleans Emergency Operations Center continues its 24/7 activation, where public safety, infrastructure, human service agencies are coordinating the response to Hurricane Ida.

- Our top priority has been and continues to be public safety.
- That included pre-staging rescue assets around the city that we luckily did not need.
- That also has included the 24/7 work the New Orleans Health Department and Emergency Medical Services have done to ensure that residents who are elderly or have medical needs are safe in the days leading up to and after the storm.
- And we've also worked hard to provide food, water, ice, tarps, A/C, and charging stations to keep residents comfortable as our infrastructure teams work around the clock to restore services.

While we are certainly encouraged by the progress being made to restore power, we also recognize that for some, facing another five days of power outages may be difficult.

- That's why we will begin a transportation option for Orleans Parish residents who wish to travel to a public shelter in Northern Louisiana or a neighboring state.
- Beginning tomorrow at 9am, and operating daily from 8am to 4pm thereafter, you can go to one of 12 pickup locations where you will board an RTA bus to the Convention Center. From there, you'll take a coach bus to a State-run shelter outside the area.
- The 12 pickup locations are:
 - Treme Recreation Center (900 N. Villere St.)
 - Cut Off Recreation Center (6600 Belgrade St.)
 - Gernon Brown Recreation Center (1001 Harrison Ave.)
 - Milne Recreation Center (5420 Franklin Ave.)
 - Stallings St. Claude Recreation Center (4300 St. Claude.)
 - John P. Lyons Recreation Center (624 Louisiana Ave.)
 - Joe W. Brown Recreation Center (5601 Read Blvd.)
 - Rosenwald Recreation Center (1120 S. Broad Ave.)
 - Central City Senior Center (2101 Phillip St.)
 - Engine 4 Fire House (6900 Downman Rd.)
 - Arthur Monday Rec Center (1111 Newton St.)
 - Level Up Campaign (1123 Lamanche St.)
- If you're a pet owner, you can bring your pet with you. It will be sheltered at an animal shelter near your shelter.
- The New Orleans Health Department is coordinating directly with senior housing complexes around the city and residents in these facilities will be able to board a bus directly from their residence (without going to a separate pickup location). If you live in a senior housing complex and want to access shelter transportation, call 3-1-1.

- The shelter bus service will be limited to about 2300 people per day. So if the max is reached before 4pm, we'll send a NOLAReady text to inform everyone.
- As a reminder for anyone considering this service—you will be going to a congregate shelter either in the northern part of the state or in a neighboring state. You'll have a cot, blanket, and food but not much else.
- This should be reserved for those who are truly vulnerable to heat or are elderly. If you're young and able-bodied, I'd encourage you to reserve this service for others who might need it more.

The last thing I'll say about this is that I really appreciate the planning and coordination across multiple agencies throughout the week to make this plan a reality.

- We've adapted our City-Assisted Evacuation plan, which is intended for pre-storm evacuation.
- Knowing the growing likelihood of rapidly intensifying hurricanes like the one we just experienced, this post-storm shelter transport will be very important for our team to further develop contingency plans.

And once again, I truly appreciate what I've seen in the community all week—neighbors helping neighbors is what makes this city so resilient.

- With that said, we have so many opportunities for people to get involved in Ida relief efforts.
- Whether that's donating money to one of the great organizations on the ground or volunteering with NOLA Ready at one of our cooling stations:
- You can help your neighbors during this hard time.

TEXT MESSAGES

September 3, 2021

7:53- "NOLA Ready: FEMA activated program that will cover hotel costs for eligible New Orleanians after Ida. Apply for disaster assistance at disasterassistance.gov."

9:44- "Louisianans in 25 designated parishes are now eligible for FEMA's Transitional Sheltering Assistance program. For more info, visit femaevachotels.com."

11:04- "NOLA Ready: All power expected to be restored in Orleans Parish by Sep. 8. Remember that power and services remain limited when deciding to return now."

11:10- "NOLA Ready: Resources available today: AC, meals, ice, charging, tarps, FEMA help. Check resource cal for times & locations: trumb.com/calendar/hurricaneida "

14:54- "Disaster Unemployment Assistance is available for Louisiana residents in 25 designated parishes. Impacted individuals can apply at louisianaworks.net."

17:22- "NOLA Ready: Transportation to State-run, congregate shelters in N. LA & nearby states available starting tomorrow at 9am. 12 pickup locations: ready.nola.gov/bus "

17:22- "-Treme
-Cut Off
-Gernon Brown
-Milne
-Stallings St. Claude
-Lyons
-Joe Brown
-Rosenwald
-Arthur Monday
-Level Up (L9)
-Central City Senior Center
-NOFD Engine 4"

18:18- "NOLA Ready: We're seeing so many neighbors helping neighbors after Hurricane Ida. Want to lend a hand to help? Volunteer with us. ready.nola.gov/volunteer

SOCIAL MEDIA POSTS

September 3, 2021



NOLA Resources: Fri, Sep 3

 nolaready • Following

 nolaready Good morning #NOLA! We have many resources available today during ongoing impacts from Hurricane #Iida.

DRIVE-THRU PODS

The @lanationalguard is providing free ready-to-eat meals, water, and ice at these drive-thru locations today:

- 8am-6pm: Joe Brown Park, Mahalia Jackson Auditorium, Skelly Rupp Stadium
- 12pm-6pm: Wesley Barrow Stadium

WALK-UP COOLING CENTERS

The @nordcommission is hosting Cooling Centers daily from 8am-6pm. Water, charging stations, A/C, pet food (available at most locations depending on supply) & FEMA disaster assistance.

NORD Cooling Center Locations: Treme, Cut Off, Gernon Brown, Milne, Stallings St. Claude, Lyons, Joe Brown & Rosenwald.

FIRST AID STATION

- Central City Senior Center at 2101 Phillip St

Liked by imaginewaterworks and others

SEPTEMBER 3, 2021

Add a comment... Post

CAPTION: Good morning [#NOLA](#)! We have many resources available today during ongoing impacts from Hurricane [#Iida](#).

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FIRST AID STATION

📍 Central City Senior Center at 2101 Phillip St

🕒 Running daily, 24/7

🏥 Services: Oxygen exchange, medical device charging, basic health assessments, minimal prescribing ability, no meds available onsite.

🍴 MEALS 🍴

Free lunch & dinner available at each cooling station.

📍 Locations: Treme, Cut Off, Gernon Brown, Milne, Stallings St. Claude, Lyons, Joe Brown & Rosenwald, plus dozens of sites around town.

See full list of resources at trumba.com/calendar/hurricaneida

SOCIAL MEDIA POSTS

September 3, 2021



 nolaready  · Following ...

 nolaready  Estimated restoration times have been made available to residents in [#NOLA](#) and all power is expected to be restored in Orleans Parish by Sep. 8. Please remember that much of the city is still without power and services when deciding whether return now. [#lda](#)

Edited · 32w

 whodatdarby Get that parade ready for y'all ...
32w 1 like Reply

 thelouisianarealtor The real MVPs ...
32w 1 like Reply

 alljob 🍌🍌🍌🍌🍌🍌🍌🍌 ...
32w 1 like Reply

 emma4457928 There goes my hero! ...

   ...

 Liked by marijo025 and others

SEPTEMBER 3, 2021

 Add a comment... Post

CAPTION:

Estimated restoration times have been made available to residents in [#NOLA](#) and all power is expected to be restored in Orleans Parish by Sep. 8. Please remember that much of the city is still without power and services when deciding whether return now. [#lda](#)

SOCIAL MEDIA POSTS

September 3, 2021



nolaready · Following

nolaready Hey #NOLA - grab a meal today at any of these spots:

NEW ORLEANS EAST & LOWER 9
 Joe Brown Rec Center
 Location: 5601 Read Blvd
 Time: 12 PM, 4 PM

New Home Ministry
 Location: 13800 Hayne Blvd
 Time: 1pm

El Pueblo NOLA
 Location: 5112 E Nemours St
 Time: 2pm

Resilience Force
 Location: 4801 Chef Menteur Hwy
 Time: 2pm

Sankofa Community Development
 Location: 5200 Dauphine St

Liked by **aliquirch** and others

SEPTEMBER 3, 2021

Add a comment... Post

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 Location: 4801 Chef Menteur Hwy
 Time: 2pm

Sankofa Community Development

Location: 5200 Dauphine St
Time: 12pm

New Philippians Church
Location: 5234 N Claiborne Blvd
Time: 1:30pm

Level Up Community Center
Location: 1123 Lamanche St
Time: 5pm

TREME, BYWATER, ST ROCH, 7TH WARD, MID CITY

Committee for a Better New Orleans and Faubourg & St. Roch Neighborhood Association
Location: 1800 St. Roch Ave (St. Roch Park)
Time: 12:30pm

Mayhew Bakery
Location: 3201 Orleans Ave
Time: 5pm

Treme Rec Center
Location: 900 N Villere St
Time: 12 PM, 4 PM

Stallings St. Claude Rec Center
Location: 4300 St. Claude
Time: 12 PM, 4 PM

Level Up Community Center
Location: 1123 Lamanche St
Time: 5pm

LEONIDAS, HOLLYGROVE, DIXON, UPTOWN, FOUNTAINEBLEAU

Community Commitment Center
Location: 8540 Spruce St
Time: 12 pm

Life Transformation Community Center
Location: 8606 Mark St
Time: 4pm

McMillians First Steps CDC
Location: 2601 South Claiborne Ave
Time: 12pm

Notre Dame Seminary
Location: 2901 S Carrollton Ave

Time: 12pm

CENTRAL CITY

Rosenwald Rec Center

Location: 1120 S Broad Ave

Time: 11:30pm, 3:30pm

Harmony Oaks

Location: 2514 Washington Ave

Time: 1pm

Bethlehem Lutheran Church

Location: 1823 Washington Ave

Time: 2:30pm

LAKEVIEW & GENTILLY

Gernon Brown Rec Center

Location: 1001 Harrison Ave

Time: 12 PM, 4 PM

Milne Rec Center

Location: 5420 Franklin Ave

Time: 12 PM, 4 PM

Inspire [#35](#) High School

Location: 4000 Cadillac St

Time: 5pm

ALGIERS

Cut Off Rec Center

Location: 6600 Belgrade St

Time: 12 PM, 4 PM

Arthur Monday Center

Location: 1111 Newton St

Time: 1 PM

Full list of resources at trumba.com/calendar/hurricaneida

[#Ida](#) [#HurricaneIda](#) [#NewOrleans](#) [#NOLA](#)

SOCIAL MEDIA POSTS

September 3, 2021



nolaready · Following



The Louisiana State Fire Marshal has provided generator safety tips as Louisianians prepare for the effects of Hurricane Ida. If you find yourself in need of a generator after losing electricity, please follow the tips below to safely get power in your home:

- Place generator at least 20 feet away from your home, away from open doors, windows and vents
- Before refueling, turn the generator off and allow it to cool for 15-20 minutes
- Do not use a generator in wet conditions
- Have a fire extinguisher and carbon monoxide monitor for your home
- Never try to power the house wiring by plugging the generator into a wall outlet

--
El Jefe de Bomberos del Estado ofreció consejos de seguridad para los generadores mientras los habitantes de Luisiana se preparan para la llegada del Huracán Ida. Si necesita un generador después un corte de electricidad, siga los siguientes consejos para obtener energía en su



Liked by [_dianapalacios](#) and others

SEPTEMBER 3, 2021



Add a comment...

Post

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- Coloque el generador al menos a 6 metros de su casa, lejos de puertas, ventanas y rejillas de ventilación abiertas
- Antes de abastecer el generador, apáguelo y deje que se enfríe durante 15-20 minutos
- No use el generador si hay humedad
- Tenga un extintor y un monitor de monóxido de carbono para su casa
- Nunca intente suministrar energía al cableado de la casa enchufando el generador a una toma de corriente

--

Thống chế Cứu hỏa Louisiana đã cung cấp các gợi ý về an toàn khi sử dụng máy phát điện khi các cư dân Louisiana chuẩn bị cho các tác động của Bão Ida. Nếu quý vị cần máy phát điện sau khi bị mất điện, hãy làm theo các gợi ý sau để phát điện an toàn cho nhà mình.

- Đặt máy phát điện cách xa nhà quý vị ít nhất 20 feet, ra xa cửa ra vào, cửa sổ và lỗ thông hơi đang mở
- Trước khi đổ thêm nhiên liệu, hãy tắt máy phát điện và để nguội trong 15-20 phút
- Không sử dụng máy phát điện trong điều kiện ẩm ướt
- Lắp một bình cứu hỏa thiết bị theo dõi carbon monoxide cho ngôi nhà của quý vị
- Không bao giờ cố gắng cấp nguồn cho hệ thống dây điện trong nhà bằng cách cắm máy phát điện vào ổ cắm trên tường

[#Ida](#) [#HurricaneIda](#) [#NOLA](#) [#NewOrleans](#)

SOCIAL MEDIA POSTS

September 3, 2021



nolaready · Following



nolaready The @cityofnola is providing transportation assistance for NOLA residents who want to leave New Orleans for a shelter in Northern Louisiana or a neighboring state.

To access shelter transportation assistance, follow these steps:

- 1 Go to one of 12 RTA pickup locations for transport to the Convention Center.
- 2 Get registered at the Convention Center.
- 3 Board a coach bus to a shelter in N. Louisiana or neighboring states.

Here's what to bring:

- 👜 One carry-on sized bag per person, plus essential family items like a diaper bag.
- ♿️ Wheelchairs, oxygen tanks, and any other assistive devices.
- 🐾 Pets in a carrier or on a leash.

Here are the 8 RTA pickup locations:

- 📍 Treme Rec Center (900 N Villere St)



Liked by imaginewaterworks and others

SEPTEMBER 3, 2021



Add a comment...

Post

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- 📍 John P. Lyons Rec Center (624 Louisiana Ave.)

📍 Joe W. Brown Rec Center (5601 Read Blvd)

📍 Rosenwald Rec Center (1120 S. Broad Ave)

This transportation assistance will bring people to a general population shelter provided by the State. If you have medical needs, please call 3-1-1 to get connected with the Special Needs Registry.

More information: ready.nola.gov/shelterbus [#NOLA](#) [#NewOrleans](#) [#HurricaneIda](#) [#Ida](#)

SOCIAL MEDIA POSTS

September 3, 2021



NOLA Ready @nolaready · Sep 3

The @fema transitional sheltering assistance program has been activated, meaning New Orleanians displaced by #Ida may be eligible for paid hotel lodging.

You must apply for disaster assistance first at disasterassistance.gov to be deemed eligible. More: femaevachotels.com pic.twitter.com/liEHWr7uQh



NOLA Ready @nolaready · Sep 3

The preliminary restoration timeline released by @EntergyNOLA estimates that power will be restored to all of Orleans Parish by Sep. 8 [pic.twitter.com/EntergyNOLA/st...](https://twitter.com/EntergyNOLA/status/1441111111)



NOLA Ready @nolaready · Sep 3

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entergynewsroom.com/news/entergy-a...
pic.twitter.com/4WBixAj96y



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Thread (1/6) pic.twitter.com/2QDgnLOWma



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Location: 13800 Hayne Blvd
Time: 1pm

El Pueblo NOLA
Location: 5112 E Nemours St
Time: 2pm

#Ida #Hurricanelda

1/8 pic.twitter.com/1icHRjHBTC



NOLA Ready @nolaready · Sep 3

Now available for Orleans Parish residents!
[twitter.com/fema/status/14...](https://twitter.com/fema/status/1441111111)



NOLA Ready @nolaready · Sep 3

The @cityofnola is providing transportation assistance for NOLA residents who want to leave New Orleans for a shelter in Northern Louisiana or a neighboring state.

Thread (1/6)

Info at ready.nola.gov/shelterbus
pic.twitter.com/XSPZlfJOG9



NOLA Ready @nolaready · Sep 3

New Orleans is a city of neighbors helping neighbors, and we're seeing New Orleanians come together to support each other in the aftermath of Ida. Volunteer this weekend & lend a hand!

[Sign up: ready.nola.gov/volunteer](https://ready.nola.gov/volunteer)

#NOLA #NewOrleans #Ida #Hurricanelda

pic.twitter.com/Rdg8kH3rOj

6 days post-Landfall

September 4

Key Messages:

- Transportation assistance to resource centers by Uber and Lyft
- Resources available and locations
- FEMA programs and assistance
- Generator Safety

September 4, 2021

8:09

HURRICANE IDA

City of New Orleans Coordinates with Rideshare Companies to Provide Free Rides to Essential Resources Post Ida

The Mayor's Office of Transportation has worked with rideshare companies Uber and Lyft to offer free rides to New Orleans residents in order to access critical resources in the aftermath of Hurricane Laura.

Lyft will offer two free rides, up to \$20 value each, to users now through Sep. 14 to get to any storm-related resources around town. Use the code IDARELIEF21 to access this offer.

Uber will offer two free rides, up to \$25 value each, for up to 1,000 residents to get to the specific storm-related resources listed below. Use the code IDARELIEF2021 to access this offer. Locations include the following, where food, water, supplies, and/or shelter transportation are being offered:

- Treme Recreation Center (900 N. Villere St)
- Cut Off Recreation Center (6600 Belgrade St.)
- Gernon Brown Recreation Center (1001 Harrison Ave.)
- Milne Recreation Center (5420 Franklin Ave.)
- Stallings St. Claude Recreation Center (4300 St. Claude Ave.)
- John P. Lyons Recreation Center (624 Louisiana Ave.)
- Joe W. Brown Recreation Center (5601 Read Blvd.)
- Rosenwald Recreation Center (1120 S. Broad Ave.)
- Joe W. Brown Park, (5475 Read Blvd.)
- Mahalia Jackson Auditorium, (1451 Basin St.)
- Skelly Park, (2515 Vespasian Blvd.)
- Wesley Barrow Stadium, (6500 Press Dr.)
- Life Transformation Community Center, (8606 Marks St.)
- Arthur Monday Center (1111 Newton St.)
- St. Roch Park (1800 St. Roch Ave.)
- Harmony Oaks (2514 Washington Ave.)
- McDonogh 35 (4000 Cadillac St.)

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/city-of-new-orleans-coordinates-with-rideshare-com/>

September 4, 2021

9:51

HURRICANE IDA

Beware of Fraud and Scam Artists

Survivors should be aware that con artists and criminals may try to obtain money or steal personal information through fraud, scams or identity theft. In some cases, thieves try to register with FEMA using names, addresses and Social Security numbers they have stolen from survivors.

Phony property inspections:

- Be on alert if somebody asks for your nine-digit registration number. FEMA inspectors will never ask for this information. They already have it in their records.
- No government disaster assistance official will call you to ask for your financial account information. If you doubt a FEMA representative is legitimate, hang up and call the FEMA Helpline at 800-621-3362 to report the incident.
- Housing inspectors never charge a fee to inspect your property.

Phony building contractors:

- FEMA does not hire or endorse specific contractors to fix homes or recommend repairs. A FEMA housing inspector's job is to verify damage.
- Always hire a reputable engineer, architect or building official to inspect your home. An unethical contractor may create damage to get work.
- When in doubt, report any suspicious behavior to your local authorities.

FEMA Disaster Survivor

- Federal and local disaster workers do not solicit or accept money. Don't trust anyone who offers financial help and then asks for money or personal information.
- Do not disclose information to any unsolicited telephone calls and e-mails from individuals claiming to be FEMA or federal employees. FEMA will not contact you unless you have called FEMA first or applied for assistance.
- FEMA representatives will ask for social security and bank account numbers when you apply and may ask for it again after you apply. Be cautious when giving this information to others who ask for it. Scam artists may pose as government officials, aid workers, or insurance company employees.
- Ask to see ID badges. All FEMA representatives carry an identification badge with a photograph. A FEMA shirt or jacket is not proof of identity.

Blue Roof Program

- Blue Roof representatives never solicit your participation, nor will they ask for Social Security, bank account numbers or any compensation for this service. You must apply for the Blue Roof program and complete a Right of Entry form.

To report scams, fraud and identity-theft contact:

- FEMA's toll-free Disaster Fraud Hotline at 866-720-5721;
- Office of the Attorney General Consumer Protection Section, P.O. Box 94005, Baton Rouge, LA 70804-9005, fax: 225-326-6499;
- Louisiana State Licensing Board for Contractors at <https://arlspublic.lslbc.louisiana.gov/Home/Index>; or
- Local law-enforcement agencies.

For the latest information on Hurricane Ida, visit fema.gov/disaster/4611. Or follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/beware-of-fraud-and-scam-artists/>

September 4, 2021

14:37

HURRICANE IDA

City Seeking Updates from Commercial Gas Stations

We are asking owners and operators of retail commercial gas stations in Orleans Parish to provide the City with information on your current status, operations, and needs.

Please complete [THIS FORM](#) OR provide the following information to this email address: commercialgas@nola.gov.

- Store address, store name, on-site manager name and phone number to receive updates and information, hours of operation
- Whether you are currently selling gasoline and diesel at this location
- Whether full power has been restored to this location
- Whether you have a reliable supply of gasoline and diesel for the next 5 days
- Any needs that would allow you to restore full operation

Send any major updates to commercialgas@nola.gov so we can keep the public informed with the most up-to-date information possible. Thank you for taking time to help residents access essential resources.

[A map of this information can be viewed here.](#)

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/city-requests-gas-station-managers-to-update-their/>

TEXT MESSAGES

September 4, 2021

7:34- "NOLA Ready: Water, ice & MREs today:

Joe Brown Park, 8-6

Mahalia Jackson Theater, 8-6

Skelly Park, 8-6

Wesley Barrow Stadium, 8-6

Lyons Center, 12-6"

8:26- "NOLA Ready: Need a ride to food, water, ice, or shelter bus pickup? Uber & Lyft are offering 2 free rides. Use codes:

Uber: IDARELIEF2021

Lyft: IDARELEIF21"

10:57- "NOLA Ready: Apply for assistance:

FEMA: [disasterassistance.gov](https://www.fema.gov/disasterassistance)

DSNAP (pre-register): text LADSNAP to 898211

Disaster unemployment: bit.ly/310rm8w"

20:41- "NOLA Ready: Transportation assistance provided to State-runcongregate shelters in North LA & nearby states. [Tomorrow from 8am-4pm. ready.nola.gov/shelterbus](https://ready.nola.gov/shelterbus) "

SOCIAL MEDIA POSTS

September 4, 2021



nolaready • Following
New Orleans, Louisiana



nolaready ICE, WATER & MEALS READY TO EAT:

Joe Brown Park, 8-6
Mahalia Jackson Theater, 8-6
Skelly Park, 8-6
Wesley Barrow Stadium, 8-6
Lyons Center, 12-6

#ida #ice #hurricaneida #nolastrong

Edited · 32w



Liked by imaginewaterworks and others

SEPTEMBER 4, 2021



Add a comment...

Post

CAPTION:

ICE, WATER & MEALS READY TO EAT:

Joe Brown Park, 8-6
Mahalia Jackson Theater, 8-6
Skelly Park, 8-6
Wesley Barrow Stadium, 8-6
Lyons Center, 12-6

[#ida](#) [#ice](#) [#hurricaneida](#) [#nolastrong](#)

SOCIAL MEDIA POSTS

September 4, 2021



 nolaready  · Following ⋮

 nolaready  Free rides to Ida community resources provided by @uber & @lyft:

-  Lyft code: IDARELIEF21
-  Uber code: IDARELIEF2021

#NOLA #NewOrleans #HurricaneIda #Ida

32w

 nolaready @Uber code help: Enter the promo code under "Wallet" in their app menus. Help here: <http://t.uber.com/promo-help> 

Promo codes apply automatically; once the code is entered in the app, it will automatically apply to the first eligible ride.

32w Reply

 dominique__lejeune lol @xmaxwelldarlingx 

Liked by littlemissclaud and others

SEPTEMBER 4, 2021

 Add a comment... Post

CAPTION:

Free rides to Ida community resources provided by [@uber](#) & [@lyft](#):

 Lyft code: IDARELIEF21

 Uber code: IDARELIEF2021

[#NOLA](#) [#NewOrleans](#) [#HurricaneIda](#) [#Ida](#)

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SOCIAL MEDIA POSTS

September 4, 2021



NOLA Resources: Sat, Sep 4

 nolaready  · Following 

 nolaready  Good morning #NOLA, here are today's resources:

-  WALK-UP COOLING CENTERS 
-  Water
-  Charging stations
-  Air-conditioned buses (for people & pets)
-  Pet food
-  FEMA disaster assistance

8am-6pm, located at:

-  Treme Rec Center (900 N Villere St)
-  Cut Off Rec Center (6600 Belgrade St)
-  Gernon Brown Rec Center (1001 Harrison Ave)
-  Milne Rec Center (5420 Franklin Ave)
-  Stallings St. Claude Rec Center (4300 St Claude)
-  John P Lyons Rec Center (624 Louisiana Ave)
-  Joe W Brown Rec Center (5601 Read Blvd)
-  Rosenwald Rec Center (1120 S Broad Ave)
-  *Level Up Campaign (1123 Lamanche St)

 DRIVE THRU PODS 

Liked by [_dianapalacios](#) and others

SEPTEMBER 4, 2021

 Add a comment... [Post](#)

CAPTION: Good morning [#NOLA](#), here are today's resources:

✳️ WALK-UP COOLING CENTERS ✳️

 Water

 Charging stations

 Air-conditioned buses (for people & pets)

 Pet food

 FEMA disaster assistance

8am-6pm, located at:

✳️ Treme Rec Center (900 N Villere St)

✳️ Cut Off Rec Center (6600 Belgrade St)

✳️ Gernon Brown Rec Center (1001 Harrison Ave)

✳️ Milne Rec Center (5420 Franklin Ave)

✳️ Stallings St. Claude Rec Center (4300 St Claude)

✳️ John P Lyons Rec Center (624 Louisiana Ave)

✳️ Joe W Brown Rec Center (5601 Read Blvd)

✳️ Rosenwald Rec Center (1120 S Broad Ave)

✳️ Level Up Campaign (1123 Lamanche St)

🌿 DRIVE THRU PODS 🌿

MREs, water & ice:

📅 8am-6pm: Joe Brown Park

📅 8am-6pm: Mahalia Jackson Theater

📅 8am-6pm: Skelly Park

📅 8am-6pm: Wesley Barrow Stadium

📅 12pm-6pm: Lyons Center

🩹 FIRST AID STATION 🩹

[@nolahealthdept](#) is running a first aid station in Central City:

📍 Central City Senior Center, 2101 Phillip St

🕒 Running daily, 24/7

Services:

👉 Oxygen exchange

⚡ Medical device charging

👨‍⚕️ Basic health assessments

✍️ Minimal prescribing ability, but no meds available onsite

🚗 TRANSPORTATION ASSISTANCE 🚗

[@cityofnola](#) providing transportation assistance to shelters. Pickup points at these locations:

📍 Treme Rec Center (900 N Villere St)

📍 Cut Off Rec Center (6600 Belgrade St)

📍 Gernon Brown Rec Center (1001 Harrison Ave)

📍 Milne Rec Center (5420 Franklin Ave)

📍 Stallings St Claude Rec Center (4300 St Claude)

📍 John P. Lyons Rec Center (624 Louisiana Ave.)

📍 Joe W. Brown Rec Center (5601 Read Blvd)

📍 Rosenwald Rec Center (1120 S. Broad Ave)

📍 Central City Senior Center (2101 Phillip St)

📍 Engine 4 Fire House (6900 Downman Rd)

📍 Arthur Monday Rec Center (1111 Newton St)

📍 Level Up Campaign (1123 Lamanche St)

This transportation assistance will bring people to general population shelters provided by the State of Louisiana. If you have medical needs, call 3-1-1 to get connected with the Special Needs Registry.

Get to any of these resources with a free ride:

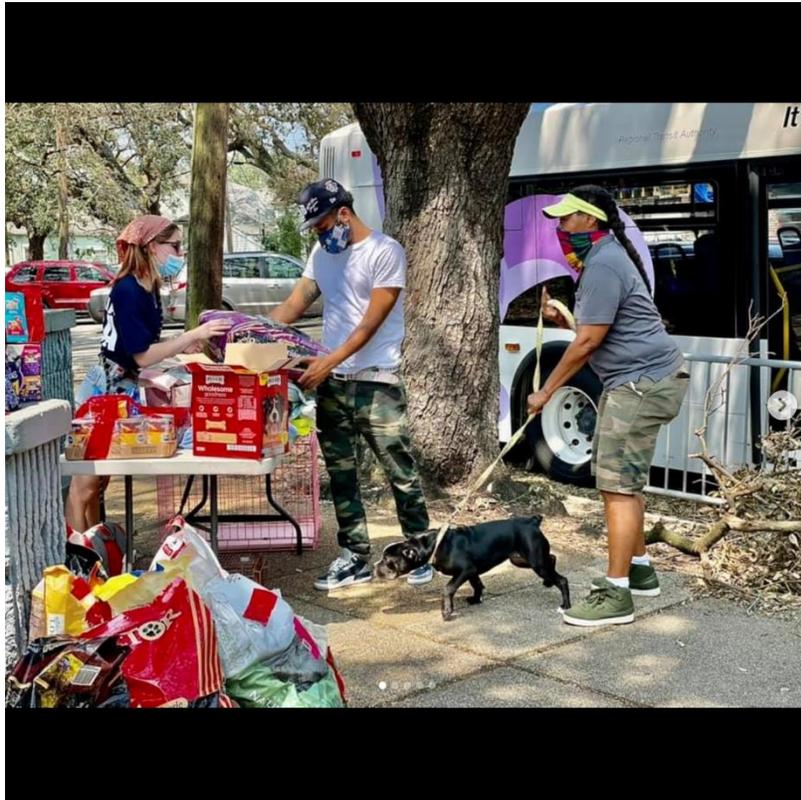
📱 Lyft code: IDARELIEF21

📱 Uber code: IDARELIEF2021

✅ Meals available throughout the day at dozens of sites, see full list of meals & resources at trumba.com/calendar/hurricaneida

SOCIAL MEDIA POSTS

September 4, 2021



nolaready • Following



The @laspcas is supporting the Hurricane Ida response by ensuring pet owners have access to pet food and places for animals to cool down. Each cooling center has an animal-friendly, air conditioned bus available for furry friends.

El LASPCA está apoyando ante el paso del Huracán Ida a que los dueños de mascotas tengan acceso a comida para sus mascotas y lugares para que se refresquen. Cada centro refrigerado dispone de un autobús con aire acondicionado, apto para animales, disponible para los amigos peludos.

LASPCA đang hỗ trợ ứng phó với Bão Ida bằng cách đảm bảo chủ sở hữu thú nuôi tiếp cận được với thức ăn cho thú nuôi và nơi giúp thú nuôi hạ nhiệt. Mỗi trung tâm làm mát đều có một chiếc xe buýt có điều hòa nhiệt độ, thân thiện với động vật dành cho những người bạn này.

#hurricaneida #ida #NOLA #NewOrleans #laspcas #pets #dogs #cats

??...



Liked by marijo025 and others

SEPTEMBER 4, 2021



Add a comment...

Post

CAPTION: The @laspcas is supporting the Hurricane Ida response by ensuring pet owners have access to pet food and places for animals to cool down. Each cooling center has an animal-friendly, air conditioned bus available for furry friends.

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#hurricaneida #ida #NOLA #NewOrleans #laspcas #pets #dogs #cats

SOCIAL MEDIA POSTS

September 4, 2021



nolaready · Following



nolaready · Plenty of meals available today across #NOLA:

NEW ORLEANS EAST & LOWER 9th WARD
Joe W. Brown Rec Center
Location: 5601 Read Blvd
Time: 12pm, 4pm

New Home Ministry
Location: 13800 Hayne Blvd
Time: 1pm

El Pueblo NOLA
Location: 5112 E Nemours St
Time: 2:30pm (habla español)

Lowe's Parking Lot
Location: 9701 Chef Menteur Hwy
Time: 2:30pm

Resilience Force
Location: 4801 Chef Menteur Hwy



Liked by sonofasaintorg and others

SEPTEMBER 4, 2021



Add a comment...

Post

SOCIAL MEDIA POSTS

September 4, 2021

Tips de seguridad para generadores 



- ✓ Coloque el generador al menos a 6 metros de su casa, lejos de puertas, ventanas y rejillas de ventilación abiertas
- ✓ Antes de abastecer el generador, apáguelo y deje que se enfríe durante 15-20 minutos
- ✓ No use el generador si hay humedad
- ✓ Tenga un extintor y un monitor de monóxido de carbono para su casa
- ✓ Nunca intente suministrar energía al cableado de la casa enchufando el generador a una toma de corriente

  neworleansems

 nolaready  · Following ...

 nolaready  #Repost @neworleansems
...
Si necesita un generador después un corte de electricidad, siga los siguientes consejos para obtener energía en su hogar de forma segura.

@cityofnola

32w



Liked by [_dianapalacios](#) and others

SEPTEMBER 4, 2021

 Add a comment...

Post

CAPTION:

[#Repost @neworleansems](#)

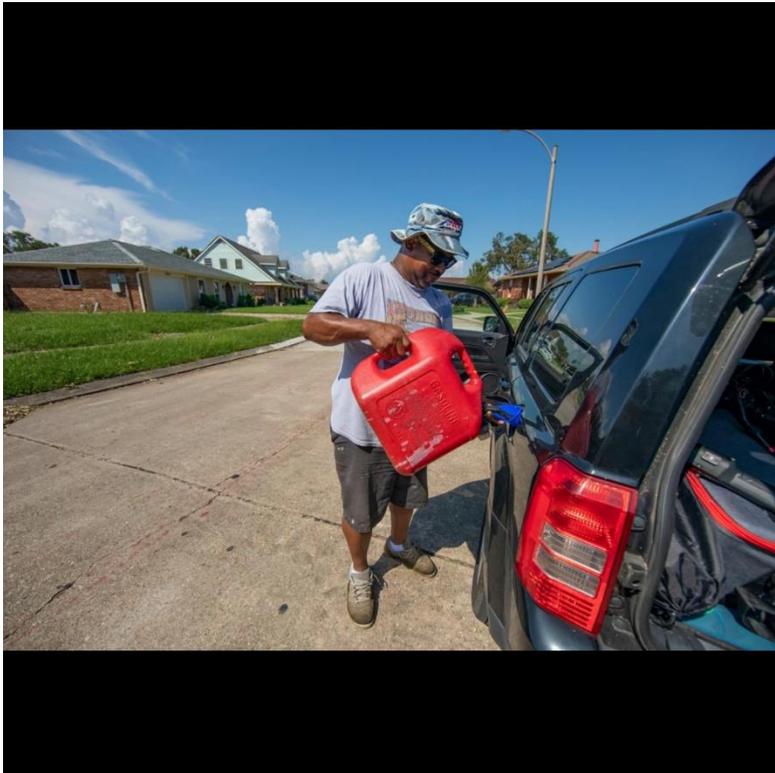
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[@cityofnola](#)

SOCIAL MEDIA POSTS

September 4, 2021



nolaready · Following



nolaready @cityofnola will be providing info to #NOLA residents about gas availability. Owners & operators of gas stations are encouraged to do the following:

- 📄 Fill out the form at ready.nola.gov/gas to share your gas station's current status, operations, and needs.
- 📧 Send any major updates to commercialgas@nola.gov.

The City of New Orleans will use this resource to keep residents informed of which gas stations are open for business. Thank you for taking time to help New Orleanians access essential resources.

@neworleansba #HurricaneIda #Ida #NewOrleans #NOLA

Edited · 32w



1carteriam @hypster504fleaux



32w 1 like Reply



waike742 It's never too late to start making beneficial



Liked by expertins_llc and others

SEPTEMBER 4, 2021



Add a comment...

Post

CAPTION:

[@cityofnola](https://www.cityofneworleans.gov/) will be providing info to [#NOLA](https://www.cityofneworleans.gov/) residents about gas availability. Owners & operators of gas stations are encouraged to do the following:

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SOCIAL MEDIA POSTS

September 4, 2021



 nolaready • Following

 nolaready #Repost @swbneworleans

SWBNO 9/4/2021 Ida Update: As @NOLAReady mentioned, it is critical to consider available resources and services when deciding to come back home. We are still working to restore normal operations at our East Bank Wastewater Treatment Plant. This is why we are urging the public to be extremely mindful when using water.

This means not using large appliances such as dishwashers and washing machines, taking shorter showers and focusing on general water conservation. It is important that we don't put any added stress on our system as we work to bring it back online.

Right now we are using vacuum and flush trucks to keep up with demand as much as possible and to address any reported "hot spots" that are backing up. We ask residents to call 52-WATER to report any sewage backups they see. Our Emergency Hotline remains open 24/7 to receive reports of water or sewer emergencies.

Liked by trioss_loyno and others

SEPTEMBER 4, 2021

Add a comment... Post

CAPTION:

[#Repost @swbneworleans](#)

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SOCIAL MEDIA POSTS

September 4, 2021



nolaready · Following



nolaready Use generators safely

Generators provide much-needed electricity after the power goes out but must be operated properly. Keep yourself, your family, and your home safe:

- ⚡ Place generator outside at least 20 feet away from your home.
- ⚡ Turn generator off and allow it to cool before refueling.
- ⚡ Do not use generators in wet conditions.
- ⚡ Have a fire extinguisher and a carbon monoxide monitor on hand.
- ⚡ Aim exhaust away from buildings and open windows and vents. Generator exhaust can cause deadly carbon monoxide poisoning.
- ⚡ Maintain at least 5 feet of clearance above the generator.
- ⚡ Never plug a generator into a wall outlet in your home. This can cause electrocution, fires, and transmission damage.
- ⚡ Only connect appliances to the generator with approved heavy-duty extension cords.

32w



Liked by **camosborne** and others

SEPTEMBER 4, 2021



Add a comment...

Post

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SOCIAL MEDIA POSTS

September 4, 2021



nolaready • Following
New Orleans, Louisiana



nolaready • #Repost @neworleansrta

Beginning Sunday, September 5, limited service will run daily from 6 a.m. to 6 p.m. on a modified Saturday schedule along the following routes:

- 27-Louisiana
- 39-Tulane
- 47-Canal
- 84-Galvez
- 88-St. Claude
- 90-Carrollton
- 94-Broad
- 91-Jackson/Esplanade
- 102-General Meyer
- 114-General DeGaulle-Sullen
- 115-General DeGaulle-Tullis

32w



Liked by michellembalan and others

SEPTEMBER 4, 2021



Add a comment...

Post

CAPTION:

[#Repost @neworleansrta](#)

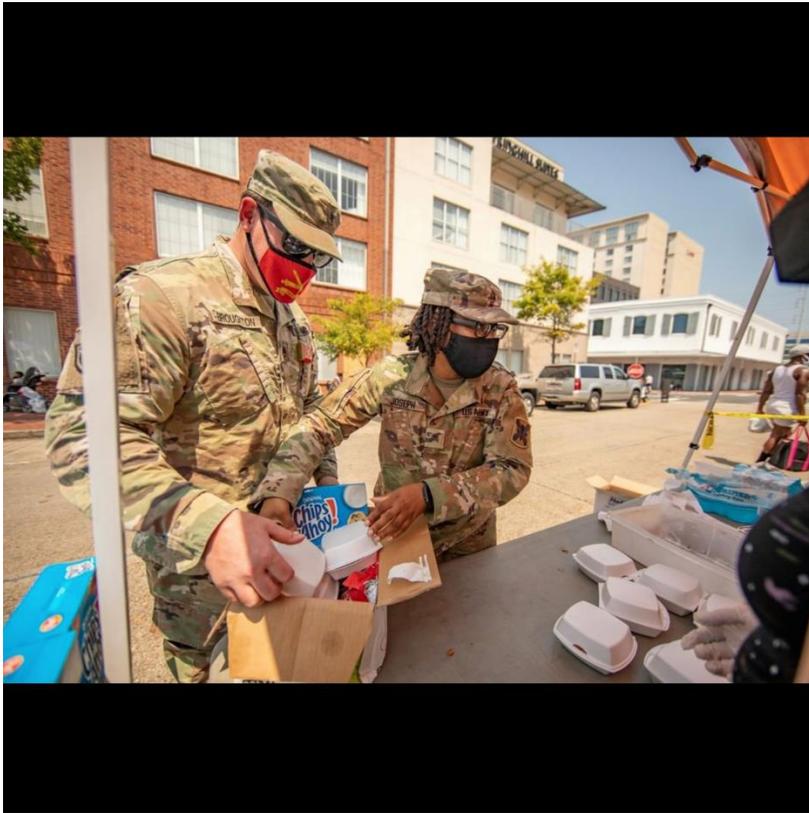
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- 115-General DeGaulle-Tullis

SOCIAL MEDIA POSTS

September 4, 2021



nolaready • Following



nolaready Drive-thru PODs available tomorrow across the city, providing free meals ready-to-eat, water, and ice:

8am-6pm

- 📍 Joe Brown Park
- 📍 Mahalia Jackson Theater
- 📍 Skelly Park
- 📍 Wesley Barrow Stadium
- 📍 Lyons Center

12pm-6pm

- 📍 Dryades YMCA

32w



Liked by michellembalan and others

SEPTEMBER 4, 2021



Add a comment...

Post

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SOCIAL MEDIA POSTS

September 4, 2021



nolaready · Following
New Orleans, Louisiana



nolaready Today, the @nolahealthdept continued post-Hurricane Ida wellness checks at multiple senior apartment complexes in New Orleans, evacuating 8 facilities that were deemed unfit for ongoing occupancy and bringing the number of post-storm fatalities in senior living sites to five.

"I am deeply concerned to have seen the conditions of these private apartment facilities where some of our most elderly and vulnerable community members reside," said New Orleans Health Department Director Dr. Jennifer Avegno. "It saddens me to have witnessed the failure of these facility operators to adequately prepare and protect their residents in one of our greatest times of need. The New Orleans Health Department and our public safety partners are utilizing every available resource to continue responding to this disaster, and will assess and evaluate what legislation might assist with addressing this issue in the future."

32w



Liked by michellembalan and others

SEPTEMBER 4, 2021



Add a comment...

Post

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SOCIAL MEDIA POSTS

September 4, 2021



NOLA Ready @nolaready · Sep 4
ICE, WATER & MEALS READY TO EAT:

Joe Brown Park, 8-6
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Skelly Park, 8-6
Wesley Barrow Stadium, 8-6
Lyons Center, 12-6 pic.twitter.com/R5lAPbhVic



NOLA Ready @nolaready · Sep 4
Free rides to Ida community resources provided by @uber
& @lyft:

Lyft code: IDARELIEF21
Uber code: IDARELIEF2021

#NOLA #NewOrleans #HurricaneIda #Ida
pic.twitter.com/9pKYn1PRW



NOLA Ready @nolaready · Sep 4
Good morning #NOLA, here are today's resources:

❄️ WALK-UP COOLING CENTERS ❄️
🚰 Water
⚡ Charging stations
🚌 Air-conditioned buses (for people & pets)
🐾 Pet food
📄 FEMA disaster assistance

Thread: 1/9 pic.twitter.com/z88sqQZpfn



NOLA Ready @nolaready · Sep 4
The @laszca is supporting the Hurricane Ida response by ensuring pet owners have access to pet food and places for animals to cool down. Each NORD Cooling Center has an animal-friendly, air conditioned bus available for furry friends! 🐶🐱🐾

#HurricaneIda #Ida #NOLA #NewOrleans
pic.twitter.com/lSeJchF4pG



NOLA Ready @nolaready · Sep 4
LASPCA está apoyando ante el paso del Huracán Ida a que los dueños de mascotas tengan acceso a comida para sus mascotas y lugares para que se refresquen. Cada centro refrigerado dispone de un autobús con aire acondicionado, apto para animales, disponible para los amigos peludos. twitter.com/nolaready/stat...



NOLA Ready @nolaready · Sep 4
Available to Orleans Parish residents!
twitter.com/USACEHQ/status...

SOCIAL MEDIA POSTS

September 4, 2021



NOLA Ready @nolaready · Sep 4
Plenty of meals available today across #NOLA:

NEW ORLEANS EAST & LOWER 9th WARD
Joe W. Brown Rec Center
Location: 5601 Read Blvd
Time: 12pm, 4pm

New Home Ministry
Location: 13800 Hayne Blvd
Time: 1pm

El Pueblo NOLA
Location: 5112 E Nemours St
Time: 2:30pm (habla español)

1/9 pic.twitter.com/jM7SESQcRy



NOLA Ready @nolaready · Sep 4
.@CityOfNOLA will be providing info to #NOLA residents about gas availability. Operators of gas stations are encouraged to:

📄 Fill out the form at ready.nola.gov/gas to share your gas station's current status, operations, and needs

📧 Send updates to commercialgas@nola.gov
pic.twitter.com/LdNslMTsvv



NOLA Ready @nolaready · Sep 4
Drive-thru PODs available tomorrow across the city, providing free meals ready-to-eat, water, and ice:

8am-6pm

- 📍 Joe Brown Park
- 📍 Mahalia Jackson Theater
- 📍 Skelly Park
- 📍 Wesley Barrow Stadium
- 📍 Lyons Center

12pm-6pm

- 📍 Dryades YMCA pic.twitter.com/6ekGUNQk7j



NOLA Ready @nolaready · Sep 4
Generators provide much-needed electricity after the power goes out but must be operated properly. Keep yourself, your family, and your home safe:

- ⚡ Place generator outside at least 20 feet away from your home.
- ⚡ Turn generator off and allow it to cool before refueling.

1/3 pic.twitter.com/LxTZtiRunK



NOLA Ready @nolaready · Sep 4
Today, the @nolahealthdept continued post-Hurricane #Ira wellness checks at multiple senior apartment complexes in New Orleans, evacuating 8 facilities that were deemed unfit for ongoing occupancy and bringing the number of post-storm fatalities in senior living sites to five.
pic.twitter.com/IVBjceSp9J

1 week post-landfall

September 5

Key Messages:

- Cooling centers and their resources

TEXT MESSAGES

September 5, 2021

7:51- "NOLA Ready: Drive thrus today with water, ice & MREs:

Joe Brown Park 8-6

Mahalia Jackson 8-6

Skelly Park 8-6

Wesley Barrow 8-6

Lyons Rec 8-6

Dryades YMCA 12-6"

1:05- "NOLA Ready: SWB urging NOLA to prevent sewage backups by limiting water usage for large appliances like laundry & dishwaters. Water is safe to drink. swbno.org"

SOCIAL MEDIA POSTS

September 5, 2021



NOLA Resources: Sun, Sep 5

 nolaready • Following

 nolaready Good morning #NOLA, here are today's resources:

🌡️ WALK-UP COOLING CENTERS

- 💧 Water
- ⚡ Charging stations
- 🌬️ Air-conditioned buses (for people & pets)
- 🐾 Pet food
- 📄 FEMA disaster assistance

8am-6pm, located at:

- 🌡️ Treme Rec Center (900 N Villere St)
- 🌡️ Cut Off Rec Center (6600 Belgrade St)
- 🌡️ Gernon Brown Rec Center (1001 Harrison Ave)
- 🌡️ Milne Rec Center (5420 Franklin Ave)
- 🌡️ Stallings St. Claude Rec Center (4300 St Claude)
- 🌡️ John P Lyons Rec Center (624 Louisiana Ave)
- 🌡️ Joe W Brown Rec Center (5601 Read Blvd)
- 🌡️ Rosenwald Rec Center (1120 S Broad Ave)
- 🌟 Level Up Campaign (1123 Lamanche St)

🚗 DRIVE THRU PODS

👍 🗨️ 📌

Liked by [lavonta12](#) and others

SEPTEMBER 5, 2021

😊 Add a comment... [Post](#)

CAPTION:

Good morning [#NOLA](#), here are today's resources:

🌡️ WALK-UP COOLING CENTERS 🌡️

💧 Water

⚡ Charging stations

🌬️ Air-conditioned buses (for people & pets)

🐾 Pet food

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🌡️ Joe W Brown Rec Center (5601 Read Blvd)

🌡️ Rosenwald Rec Center (1120 S Broad Ave)

🌟 Level Up Campaign (1123 Lamanche St)

🚚 DRIVE THRU PODS 🚚

MREs, water & ice:

- 📅 8am-6pm: Joe Brown Park
- 📅 8am-6pm: Mahalia Jackson Theater
- 📅 8am-6pm: Skelly Park
- 📅 8am-6pm: Wesley Barrow Stadium
- 📅 8am-6pm: Lyons Center
- 📅 12pm-6pm: Dryades YMCA

🩹 FIRST AID STATION 🩹

[@nolahealthdept](#) is running a first aid station in Central City:

- 📍 Central City Senior Center, 2101 Phillip St
- 📅 Running daily, 24/7

Services:

- 🔄 Oxygen exchange
- ⚡ Medical device charging
- 👤 Basic health assessments
- ✍ Minimal prescribing ability, but no meds available onsite

🚗 TRANSPORTATION ASSISTANCE 🚗

[@cityofnola](#) providing limited transportation assistance to shelters. Pickup points at these locations:

- 📍 Treme Rec Center (900 N Villere St)
- 📍 Cut Off Rec Center (6600 Belgrade St)
- 📍 Gernon Brown Rec Center (1001 Harrison Ave)
- 📍 Milne Rec Center (5420 Franklin Ave)
- 📍 Stallings St Claude Rec Center (4300 St Claude)
- 📍 John P. Lyons Rec Center (624 Louisiana Ave.)
- 📍 Joe W. Brown Rec Center (5601 Read Blvd)
- 📍 Rosenwald Rec Center (1120 S. Broad Ave)
- 📍 Central City Senior Center (2101 Phillip St)
- 📍 Engine 4 Fire House (6900 Downman Rd)
- 📍 Arthur Monday Rec Center (1111 Newton St)
- 📍 Level Up Campaign (1123 Lamanche St)

This transportation assistance will bring people to general population shelters provided by the State of Louisiana. If you have medical needs, call 3-1-1 to get connected with the Special Needs Registry.

Get to any of these resources with a free ride:

- 📱 Lyft code: IDARELIEF21
- 📱 Uber code: IDARELIEF2021

☑ Meals available throughout the day at dozens of sites, see full list of meals & resources at trumba.com/calendar/hurricaneida

SOCIAL MEDIA POSTS

September 5, 2021



nolaready · Following



nolaready The Louisiana Department of Children and Family Services is launching “Connect”, a way for families to locate loved ones who evacuated to a State shelter. If you need to reach family & friends and you're not sure which shelter they are staying at:

📞 Call 225-342-2727

📄 Fill out the form at <http://dcfs.louisiana.gov/form/dcfs-connect>

#Ida #HurricaneIda #NOLA #NewOrleans #louisiana

32w



_crownmandee ❤️❤️❤️❤️❤️



32w Reply



Liked by imaginewaterworks and others

SEPTEMBER 5, 2021



Add a comment...

Post

CAPTION:

The Louisiana Department of Children and Family Services is launching “Connect”, a way for families to locate loved ones who evacuated to a State shelter. If you need to reach family & friends and you're not sure which shelter they are staying at:

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[#Ida](#) [#HurricaneIda](#) [#NOLA](#) [#NewOrleans](#) [#louisiana](#)

SOCIAL MEDIA POSTS

September 5, 2021



If you are in need of cleanup assistance after Hurricane Ida, please call (844) 965-1386.

Cleanup assistance includes debris cleanup, drywall removal, tarping, and chainsaw work.

All services are free and performed by volunteers.
Service is not guaranteed, or it may take a long time.

Crisis Cleanup Assistance



 nolaready • Following

 nolaready • #Repost @opccla

Need assistance cleaning up your property after #HurricaneIda? Call (844) 965-1386 to receive help with debris cleanup, drywall removal, chainsaw work and more. This work will be performed by volunteers until September 17th.

@nolaready @cityofnola

32w

 parishparlor @dmarie1221

32w 1 like Reply

 kerryengoron How can we volunteer?

32w Reply

 schleifnet In the city only or if metairie included too?

Like Comment Share

Liked by opprcnola and others

SEPTEMBER 5, 2021

Add a comment... Post

CAPTION: [#Repost @opccla](#)

• • •

Need assistance cleaning up your property after [#HurricaneIda](#)? Call (844) 965-1386 to receive help with debris cleanup, drywall removal, chainsaw work and more. This work will be performed by volunteers until September 17th.

[@nolaready](#) [@cityofnola](#)

SOCIAL MEDIA POSTS

September 5, 2021



nolaready • Following



nolaready Resources for little ones including diapers & baby supplies are located around #NOLA at the Cooling Centers (8am-6pm):

- 📍 Treme Rec Center (900 N Villere St)
- 📍 Cut Off Rec Center (6600 Belgrade St)
- 📍 Gernon Brown Rec Center (1001 Harrison Ave)
- 📍 Milne Rec Center (5420 Franklin Ave)
- 📍 Stallings St. Claude Rec Center (4300 St Claude)
- 📍 P Lyons Rec Center (624 Louisiana Ave)
- 📍 Joe W Brown Rec Center (5601 Read Blvd)
- 📍 Rosenwald Rec Center (1120 S Broad Ave)

More resources: trumba.com/calendar/hurricaneida

32w



Liked by [imaginewaterworks](#) and others

SEPTEMBER 5, 2021



Add a comment...

Post

CAPTION:

Resources for little ones including diapers & baby supplies are located around [#NOLA](#) at the Cooling Centers (8am-6pm):

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More resources: trumba.com/calendar/hurricaneida

SOCIAL MEDIA POSTS

September 5, 2021



nolaready • Following



nolaready Lots of meals available around the city today 🍎🍌🥗

NEW ORLEANS EAST & LOWER 9th WARD
Joe W. Brown Rec Center
Location: 5601 Read Blvd
Time: 12pm, 4pm

El Pueblo NOLA
Location: 5112 E Nemours St
Time: 12pm (habla español)

Sankofa CDC
Location: 5200 Dauphine St
Time: 12:30pm

Resilience Force
Location: 4801 Chef Menteur Hwy
Time: 12pm

Franklin Avenue Baptist Church
Location: 8181 Lake Forest Blvd



Liked by aliquid and others

SEPTEMBER 5, 2021



Add a comment...

Post

CAPTION:

Lots of meals available around the city today 

NEW ORLEANS EAST & LOWER 9th WARD

Joe W. Brown Rec Center

Location: 5601 Read Blvd

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Franklin Avenue Baptist Church

Location: 8181 Lake Forest Blvd

Time: 3:00pm

Level Up Community Center

Location: 1123 Lamanche St

Time: 4pm

Winn-Dixie Parking Lot

Location: 9701 Chef Menteur Hwy

Time: 2:30 pm

TREME, BYWATER, ST ROCH, 7TH WARD

Committee for a Better New Orleans and Faubourg & St. Roch Neighborhood Association

Location: St. Roch Park

Time: 12:30pm

Treme Rec Center

Location: 900 N Villere St

Time: 12 PM, 4 PM

Press Street Garden

Location: 800 Homer Plessy Way

Time: 5pm

Stallings St. Claude Rec Center

Location: 4300 St. Claude

Time: 12 PM, 4 PM

Ngombo Cafe

Location: 1216 St. Bernard Ave

Time: 4pm

DSA Headquarters

Location: Esplanade & Claiborne

Time: 4pm

Familias Unidas

Location: 2852 Allen St

Time: 2:30pm (habla español)

MID CITY & FAIRGROUNDS

Bethany Church

Location: 3700 Canal St

Time: 11:30am, 5pm

Kiononia Church

Location: 4302 Canal St

Time: 1:30pm

ECCO Community Center

Location: 201 N. Olympia St

Time: 12:30pm

Stallings Playground

Location: 1600 Gentilly Blvd

Time: 5pm

CENTRAL CITY, UPTOWN, GARDEN DISTRICT & WAREHOUSE DISTRICT

VFW

Location: 531 Lyons St

Time: 1:30pm, 5:30pm

Broadmoor Improvement Association

Location: 3900 General Taylor Ave

Time: 2:00pm

Bethlehem Lutheran Church

Location: 1823 Washington Ave

Time: 2:30pm

McMillians First Steps CDC

Location: 2601 S. Claiborne Ave

Time: 12:30pm

Lyons Rec Center

Location: 624 Louisiana Ave

Time: 12pm, 4pm

Rosenwald Rec Center

Location: 1120 S Broad Ave

Time: 12pm, 4pm

The Howlin' Wolf

Location: 907 St. Peters St

Time: 11am-6pm

Food distribution sites continued in comments.

Full list of resources can be found on trumba.com/calendar/hurricaneida

SOCIAL MEDIA POSTS

September 5, 2021



NOLA Ready @nolaready · Sep 5

Good morning New Orleans, there are lots of resources available today:

- ❄️ WALK-UP COOLING CENTERS ❄️
- 💧 Water
- ⚡ Charging stations
- 🚌 Air-conditioned buses (for people & pets)
- 🐾 Pet food
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1/9 pic.twitter.com/F9b70AbGJO



NOLA Ready @nolaready · Sep 5

.@LouisianaDCFS is launching "Connect", a way for families to locate loved ones who evacuated to a State shelter. If you need to reach family & friends and you're not sure which shelter they are staying at:

☎️ Call 225-342-2727

📄 Fill out the form at dcfs.louisiana.gov/form/dcfs-conn...
pic.twitter.com/K4c8DRV5ko



NOLA Ready @nolaready · Sep 5

Resources for little ones including diapers & baby supplies are located around #NOLA at the Cooling Centers (8am-6pm):

More resources: trumba.com/calendar/hurri...

pic.twitter.com/4WNT5TQxoB



NOLA Ready @nolaready · Sep 5

Lots of meals available around the city today 🍎🍌🥗

NEW ORLEANS EAST & LOWER 9th WARD

Joe W. Brown Rec Center

Location: 5601 Read Blvd

Time: 12pm, 4pm

El Pueblo NOLA

Location: 5112 E Nemours St

Time: 12pm (habla español)

1/10 pic.twitter.com/4ESeG4YQMm



NOLA Ready @nolaready · Sep 5

.@Uber code help: Enter the promo code under "Wallet" in their app menus. Help here: t.uber.com/promo-help

Promo codes apply automatically; once the code is entered in the app, it will automatically apply to the first eligible ride.
twitter.com/nolaready/stat...



NOLA Ready @nolaready · Sep 5

We're aware of the issues with the rideshare codes and are following up with the companies. Thanks to everyone who brought this to our attention twitter.com/nolaready/stat...



NOLA Ready @nolaready · Sep 5

Tarp distribution currently happening at St. Mary of the Angels Church on 3501 Miro St! Food, water, and other essentials also available. pic.twitter.com/SlnkzsX5zu



NOLA Ready @nolaready · Sep 5

Hey #NOLA -- looking to fuel up? Check out the map of open gas stations at ready.nola.gov/gasmap.

Note that this info is self-reported. Owners & operators can the City know that their gas station is open for business by filling out the form at ready.nola.gov/gas
pic.twitter.com/jO7Zmoqyha



NOLA Ready @nolaready · Sep 5

📄 twitter.com/kelsfoster/sta...



NOLA Ready @nolaready · Sep 5

Los generadores proporcionan la electricidad que tanto se necesita cuando se va la luz, pero deben utilizarse correctamente. Mantenga su seguridad, la de su familia y la de su hogar con estas buenas prácticas:

1/4 pic.twitter.com/DkyiiAq7RM

2 weeks post-landfall

September 6-12

Key Messages:

- FEMA and state programs and assistance
- Cooling centers and their resources
- Generator Safety and carbon monoxide
- Volunteer recruitment
- Call 311 to report downed trees
- Blue roof program
- Starting to return shelter residents to the city
- Power updates
- New COVID-19 service schedule
- Trash services update about additional contractors hired

TALKING POINTS

September 6, 2021

Collin's Talking Points – Hurricane Ida

The New Orleans Emergency Operations Center remains activated 24/7 as public safety, infrastructure, and human services agencies continue to respond to Hurricane Ida impacts.

- Public safety agencies are continuing to coordinate shelter transportation and resources for our residents.
- Due to limited demand for the shelter transportation service, we've reduced the number of pickup sites to the 8 cooling centers.
- From 8am to 4pm, anyone wanting transportation to a Northern Louisiana shelter can go to one of the following recreation centers, where they will board an RTA bus to the Convention Center, go through a simple ticketing process, and take a coach bus out of the area.
 - o Treme Recreation Center (900 N. Villere St.)
 - o Cut Off Recreation Center (6600 Belgrade St.)
 - o Gernon Brown Recreation Center (1001 Harrison Ave.)
 - o Milne Recreation Center (5420 Franklin Ave.)
 - o Stallings St. Claude Recreation Center (4300 St. Claude.)
 - o John P. Lyons Recreation Center (624 Louisiana Ave.)
 - o Joe W. Brown Recreation Center (5601 Read Blvd.)
 - o Rosenwald Recreation Center (1120 S. Broad Ave.)
- To date, we've transported about 724 residents through this service, including the residents evacuated out of the ten senior apartment complexes over the weekend.
 - o 22 pets have also been moved through this process with their owners, and I did speak to one gentleman who was evacuating really with his dog's safety as his top priority.
- We will make a determination by the end of the day to day if this service will continue based on resident interest.
- The Department of Children and Family Services has set up a family connect hotline to locate loved ones in State shelters.
 - o Call 225-342-2727 between the hours of 7 a.m. and 7 p.m. or fill out a form at dcfs.louisiana.gov/connect.

The resources provided through the Louisiana National Guard, City of New Orleans, and community organizations will be ongoing at least as power outages continue.

· That includes six drive-thru Points of Distribution operated by LANG, where you can access ice, water, and MREs 8am –6pm:

- o Joe Brown Park
- o Wesley Barrow Stadium
- o Mahalia Jackson Theater
- o Skelly Park
- o Lyons Center
- o And Dryades YMCA which came online yesterday.

· Cooling stations with A/C, meals, water, device charging, hygiene, diapers and baby supplies, and other resources will also continue to operate at 8 NORD recreation centers daily from 8am to 6pm:

- o Treme Recreation Center (900 N. Villere St.)
- o Cut Off Recreation Center (6600 Belgrade St.)
- o Gernon Brown Recreation Center (1001 Harrison Ave.)
- o Milne Recreation Center (5420 Franklin Ave.)
- o Stallings St. Claude Recreation Center (4300 St. Claude.)
- o John P. Lyons Recreation Center (624 Louisiana Ave.)
- o Joe W. Brown Recreation Center (5601 Read Blvd.)
- o Rosenwald Recreation Center (1120 S. Broad Ave.)
- o NORD served 2,530 residents at these sites yesterday, and a total of about 14,000 total since last Wednesday.

· Meals are available at dozens of sites around town, with the support of World Central Kitchen, Salvation Army, Second Harvest, Operation BBQ Relief, and Mercy Chefs.

- o You can see a list of those sites at ready.nola.gov.

· Tarps will be available today, which I'd encourage residents to take advantage of since we are expecting heavy rain:

- o 12pm-2pm, Community Commitment Center, 8540 Spruce St.
- o 2pm-4pm, Guste Senior Home, 1301 Simon Bolivar Blvd.
- o 2pm-4pm, Light City Church, 6117 St. Claude Ave.
- o 3pm-5pm, Life of Faith Ministry, 10709 Chef Menteur Hwy # 5

· The City's ITI department has launched a gas map, with self-reported information from New Orleans gas stations. See gas status at ready.nola.gov/gasmap.

A few reminders for residents impacted by Hurricane Ida:

- Apply for FEMA disaster assistance by going to disasterassistance.gov or calling 800-621-3362.
 - o You may be eligible for the temporary shelter assistance program, which would cover your hotel costs.
 - o FEMA assistance can also cover impacts to renters who had damage.
- Louisiana's federal DSNAP request is in progress. Everyone in Orleans Parish should pre-register for DSNAP by texting LADSNAP to 898211.
 - o Existing SNAP recipients will have replacement benefits automatically loaded onto their cards.
- Apply for the Army Corps of Engineer's free Blue Roof program if you have roof damage. We're aware they are experiencing technical issues with their phone lines, so the best way to apply is online at bluroof.us.
- If you need assistance cleaning up your yard, handling a downed tree, tarping a roof, etc., a number of community organizations are willing to assist with volunteer labor. Call "Crisis Cleanup" at 844-965-1386 to request this assistance. Please note that work is not guaranteed.

TEXT MESSAGES

September 6, 2021

9:31- "NOLA Ready: Need help cleaning up your home/yard after Hurricane Ida? Call Crisis Cleanup to be connected to volunteer groups willing to assist. 844-965-1386"

SOCIAL MEDIA POSTS

September 6, 2021



nolaready • Follow

nolaready • Food distributions in #NOLA today / Distribución de alimentos en #NOLA hoy:

NEW ORLEANS EAST & LOWER 9th WARD
Joe W. Brown Rec Center, 5601 Read Blvd, 2pm, 4pm
New Phillippian Church, 5234 N. Claiborne Ave, 2:30pm
El Pueblo NOLA, 5112 E Nemours St, 2pm (habla español)
Life of Faith Ministry, 10709 Chef Mentour Hwy #5, 2:00pm
Resilience Force, 4801 Chef Mentour Hwy, 2pm
Level Up Community Center, 1123 Lamanche St, 11am, 3pm
Winn-Dixie Parking Lot, 9701 Chef Mentour Hwy, :30 pm

WAREHOUSE DISTRICT, TREME, BYWATER, ST ROCH, 7TH WARD
The Howlin' Wolf, 907 St. Peters St, 1am-6pm
St. Roch Park, 2:30pm
Treme Rec Center, 900 N Villere St, 12 PM, 4 PM
Stallings St. Claude Rec Center, 4300 St. Claude, 12 PM, 4 PM
Ngombo Cafe, 216 St. Bernard Ave, 4pm
DSA Headquarters, Esplanade & Claiborne, 4pm
Familias Unidas, 2852 Allen St, 2:30pm (habla español)

81 likes
SEPTEMBER 6, 2021

Add a comment... Post

Caption: Food distributions in [#NOLA](#) today / Distribución de alimentos en [#NOLA](#) hoy:

NEW ORLEANS EAST & LOWER 9th WARD
Joe W. Brown Rec Center, 5601 Read Blvd, 2pm, 4pm
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Familias Unidas, 2852 Allen St, 2:30pm (habla español)

SOCIAL MEDIA POSTS

September 6, 2021



 nolaready  · Follow ...

 nolaready  #RTA announced the restoration of all bus routes to a modified Saturday schedule beginning Monday, September 6. Buses will also run on the Canal and St. Charles streetcar lines, on the modified schedule. Service will run daily from 6 a.m. to 6 p.m.

32w

 robinbgray Great! But when can we do laundry ♡

32w Reply

 melbatoastmama 🍌🍌🍌🍌🍌 ♡

32w Reply

 fleurance Any info on the tarp pick up at 1301 Simon Bolivar Ave? It's an apartment complex but I don't see anyone outside but residents. ♡

32w Reply

   114 likes 

SEPTEMBER 6, 2021

 Add a comment... Post

Caption: [#RTA](#) announced the restoration of all bus routes to a modified Saturday schedule beginning Monday, September 6. Buses will also run on the Canal and St. Charles streetcar lines, on the modified schedule. Service will run daily from 6 a.m. to 6 p.m.

SOCIAL MEDIA POSTS

September 6, 2021



CAPTION: [#Ida](#) storm debris removal begins tomorrow & will take three passes citywide. Place storm-related debris curbside in the following categories:

- 1 Household Garbage: Bagged garbage, discarded food, paper, packaging. (Use City issued trash cart when possible).
- 2 Construction Debris: building materials, drywall, lumber, carpet, furniture, etc.
- 3 Unbagged Vegetative Debris: logs, leaves, tree branches, plants.
- 4 Appliances: Doors must be sealed/secured.

Do not block roadways or place debris near trees, poles, or fire hydrants.

--

Coloque los escombros causados por la tormenta en la acera en las siguientes categorías:

- 1 Basura doméstica: Basura embolsada, alimentos desechados, papel, envases. (Use el contenedor de basura de la ciudad cuando sea posible).
- 2 Escombros de construcción: materiales de construcción, paneles de yeso, madera, alfombras, muebles, etc.
- 3 Restos vegetales sin embolsar: troncos, hojas, ramas de árboles, plantas.
- 4 Electrodomésticos: Las puertas deben estar selladas/protegidas.

No bloquee las calles ni coloque los escombros cerca de los árboles, postes o hidrantes contra incendios.

SOCIAL MEDIA POSTS

September 6, 2021



NOLA Ready @nolaready · Sep 6

The @cityofnola continues to provide transportation assistance to State-run shelters for NOLA residents who wish to temporarily leave the Hurricane Ida impact area.

This operation has been successful so far, with 180 residents utilizing the service yesterday and 135 today.

1/6 pic.twitter.com/Z9Qjb0Qq19



NOLA Ready @nolaready · Sep 6

NOLAReady: Flash flood watch in effect in NOLA until 9pm today. Storm-related debris could block drains. Stay weather aware. Neutral ground parking allowed.



NOLA Ready @nolaready · Sep 6

Much of #NOLA remains without power. We've installed charging stations where residents can charge their devices from 8am to 6pm across the city. See locations at ready.nola.gov/charge pic.twitter.com/OxWLGj9LWw



NOLA Ready @nolaready · Sep 6

Crisis Cleanup has opened a Home Cleanup Hotline to support #NOLA residents after #HurricaneIda. Cleanup is run by volunteers so help is not guaranteed. Residents in need can call 844-965-1386 to request free assistance. pic.twitter.com/Rp6TEAi1MN



NOLA Ready @nolaready · Sep 6

With the threat of heavy rain today, please take a moment to clear storm debris from in front of catch basins on your block to reduce street flooding. #Ida #NOLAReady pic.twitter.com/2jVK4AWMb3



NOLA Ready @nolaready · Sep 6

Tarps available today / Lonas disponibles hoy:

- ◆ 12pm-2pm, Community Commitment Center, 8540 Spruce St.
- ◆ 2pm-4pm, Guste Senior Home, 1301 Simon Bolivar Blvd.
- ◆ 2pm-4pm, Light City Church, 6117 St. Claude Ave.
- ◆ 3pm-5pm, Life of Faith Ministry, 10709 Chef Mentour Hwy # 5 pic.twitter.com/QubkJqs55v



NOLA Ready @nolaready · Sep 6

Tomorrow (Tuesday) will be the last day of post #Ida shelter transportation in Orleans Parish. If you want to go to a shelter in Northern Louisiana, go to one of 8 pickup locations between 8am and 4pm.

More information is available at nola.gov/shelterbus. pic.twitter.com/Lu6dzZWxwn



NOLA Ready @nolaready · Sep 7

As debris removal begins today, we're asking residents to remove vehicles from neutral grounds and rights of way so that crews can access these areas to clear #Ida storm debris. pic.twitter.com/SYHooYBF1a



NOLA Ready @nolaready · Sep 7

[twitter.com/FEMARegion6/st...](https://twitter.com/FEMARegion6/status/1434888888888888888)

September 7, 2021

10:14

Hurricane Ida Survivors May be Eligible for Generator and Chainsaw Reimbursement

Louisiana survivors who purchased or rented a generator and/or chainsaw as a result of Hurricane Ida may be eligible for FEMA reimbursement. FEMA cannot reimburse equipment paid for by another source, such as homeowner's, flood or other types of insurance. Duplicate payments or reimbursements for assistance provided by insurance or any other source are prohibited by law.

Survivors interested in generator and/or chainsaw reimbursement from FEMA must first apply for assistance. They may do so by going online to [DisasterAssistance.gov](https://www.fema.gov/disaster/4611), downloading the FEMA mobile app or calling the FEMA Helpline at 800-621-3362 (TTY: 800-462-7585). Multilingual operators are available. Lines are open 6 a.m. to 10 p.m. CDT, seven days a week. Those who use 711 or Video Relay Service may call 800-621-3362.

Applicants who purchase or rent a generator and/or chainsaw between Aug. 26, 2021 and Sept. 25, 2021, may be eligible to receive financial assistance for reimbursement if:

The applicant meets the general eligibility requirements for FEMA's Individuals and Households Program.

The home is the applicant's primary residence and is located in a parish designated for the Individuals and Households Program. The parishes are: Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge and West Feliciana parishes.

The generator was purchased or rented due to a disruption in electrical utility service caused by Hurricane Ida.

Proof-of-purchase or rental receipts for the items are submitted by the applicant.

Price Limits

FEMA may reimburse applicants up to \$800 for generators and up to \$250 for chainsaws.

Generator Safety

Survivors should never use a generator inside a home, garage, basement, crawlspace or any partially enclosed area. Keep these devices outdoors, away from doors, windows and vents that could allow carbon monoxide to come indoors.

For the latest information, visit [fema.gov/disaster/4611](https://www.fema.gov/disaster/4611). Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6 or on Facebook at [facebook.com/FEMARegion6/](https://www.facebook.com/FEMARegion6/).

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/hurricane-ida-survivors-may-be-eligible-for-genera/>

September 7, 2021

11:24

HURRICANE IDA

Free groceries to be distributed September 8th, 2:00 pm at Tad Gormley Stadium

Culture Aid NOLA will host a 70,000+ lb free food giveaway beginning at 2pm on Wednesday, September 8th at Tad Gormley Stadium in City Park in New Orleans 5400 Stadium Drive.

Guests at the event will receive bags of fresh fruits and vegetables, while dancing (in their cars) to brass bands curated by Derrick Freeman and DJ Siphne Aaye. No identification, paperwork or reservation is required to pick up groceries.

Cars should line up on Marconi Drive at City Park by Tad Gormley Stadium parking lot, (map attached), a walk-up line will be located at the front entrance of Tad Gormley Stadium.

“We’re celebrating New Orleans’ spirit the best way we know how,” says Culture Aid NOLA Executive Director Erica Chomsky-Adelson, “With good food, good music, and good friends. As our city continues to recover from Hurricane Ida, we want to provide folks with groceries to keep them going.”

Cara Lambright, CEO of New Orleans City Park says "City Park is the People's Park, and we are proud to support Culture Aid NOLA as they provide crucial resources to thousands of our families"

Along with partners Second Harvest Food Bank, New Orleans City Park, World Central Kitchen, Louisiana Hospitality Foundation, The New Orleans Musician’s Assistance Foundation, The Greater New Orleans Foundation, Sankofa, lowernine.org, Council Member Joe Giarrusso, Resilience Force, Premium Parking, and many more, the organization hopes to serve over 2,000 New Orleans families Wednesday afternoon.

Says Jay Vise, Director of Communications for Second Harvest Food Bank, “Second Harvest's partnerships with other aid and disaster response organizations like Culture Aid NOLA greatly expands the number of people either of us could serve at events like this. We’ll continue to send supplies to all seventeen parishes impacted by Ida for as long as needed”

When: September 8th 2021, 2:00 pm

Where: Tad Gormley Stadium, City Park, New Orleans

What: Fill the Fridge free food distribution

Volunteers are also urgently needed, sign up at www.cultureaidnola.org/fillthefridge.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/free-groceries-to-be-distributed-september-8th,-2/>

September 7, 2021

11:43

HURRICANE IDA

Wireless Carriers Restore Networks, Partner with City of New Orleans to Assist with Hurricane Ida Response

Following Hurricane Ida, wireless carriers AT&T, T-Mobile, Sprint and Verizon have focused on restoring their wireless communications networks for residents, businesses and first responders. In addition, these carriers are working closely with the Cantrell Administration and NOHSEP to provide critical assistance on the ground including mobile charging stations public WiFi, and customer support.

Mobile Charging, Cell Phones and Public WiFi at NORD Cooling Centers

To help meet the demand for phone and device charging during a citywide power outage, the carriers have supplied mobile charging stations at all 8 of the City's NORD Cooling Centers. **AT&T** has delivered tabletop charging stations and mobile charging trucks, and has also provided free cell phones and phone calling cards to residents. In addition to providing mobile charging stations, **T-Mobile/Sprint** has provided over 2,000 portable charging devices for residents and first responders, and has donated more than 600 pre-lit cell phones. **Verizon** has also supported the recovery with mobile charging stations at all NORD cooling centers. Both T-Mobile and Verizon have also supplemented the City's WiFi coverage at these NORD sites to ensure all residents can have a place to connect to the internet. Please visit the Nola Ready website for a list of NORD Cooling Centers, locations and hours of operation.

AT&T, T-Mobile and Verizon Offer Customer Assistance

To further assist customers impacted by Hurricane Ida, wireless providers are helping residents communicate by opening access to talk, text and data.

AT&T is waiving overage charges to provide unlimited talk, text and data for AT&T Postpaid & PREPAID customers in New Orleans through September 14, 2021. Please note that customers in these areas may still receive alerts during these dates, but accounts will reflect the credits and/or waived data, voice and text charges.

T-Mobile and **Sprint** are offering free talk, text, and unlimited data through September 10th in select Louisiana Parishes. This applies to T-Mobile, Sprint consumer and business customers (except Enterprise and Government accounts), and T-Mobile Pre-Paid who are not already on unlimited plans. As a reminder, Metro by T-Mobile customers always have unlimited talk and text on all plans.

Verizon is providing its New Orleans customers with unlimited talk, text and data through September 10, 2021.

Support for First Responders

AT&T's FirstNet One remains deployed in Raceland, LA. This aerostat blimp functions as an LTE tower in the sky to support first responders and the extended public safety community by providing up to 100 square miles of coverage in the area.

T-Mobile has deployed their mobile satellite communications equipment to strategic locations in New Orleans. This service supplements the City's wireless connectivity to ensure government and first responders have internet connections.

Verizon has also provided essential deliveries of water to the NOHSEP warehouse.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/wireless-carriers-restore-networks.-partner-with-c/>

TEXT MESSAGES

September 7, 2021

10:22- "NOLA Ready: You may be eligible for a generator or chainsaw reimbursement if you purchased it as a result of Hurricane Ida. Apply at disasterassistance.gov. "

10:41-"Be aware of frauds and scams after Hurricane Ida. Use FEMA's rumor control site to protect yourself with facts: bit.ly/3kUdWLu."

12:35: "NOLA Ready: Tarps today in NOLA:

12-2, 8540 Spruce

1-3, 3501 N. Miro

1-4, 1111 Newton

1:30-3:30, 5234 N Claiborne

2-4, 6117 St. Claude

3:30-5:30, 4646 Michoud"

SOCIAL MEDIA POSTS

September 7, 2021



 nolaready • Follow

 nolaready You may be eligible for a generator or chainsaw reimbursement if you purchased it as a result of Hurricane #Ida. Apply for FEMA assistance at disasterassistance.gov or call 800-621-3362. You can also talk to a FEMA rep at any of the cooling stations in #NOLA between 8am and 6pm.

32w

 **ambasadimos** ❤️

32w Reply

 **toppteach @bwaits**

32w Reply

♡ 🔍 📌

84 likes

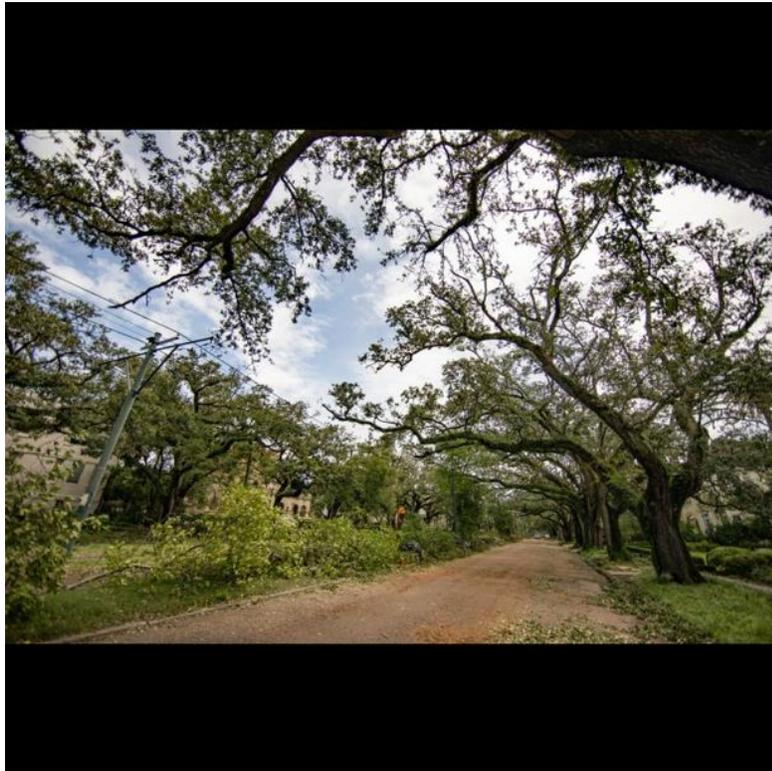
SEPTEMBER 7, 2021

😊 Add a comment... Post

Caption: You may be eligible for a generator or chainsaw reimbursement if you purchased it as a result of Hurricane [#Ida](#). Apply for FEMA assistance at disasterassistance.gov or call 800-621-3362. You can also talk to a FEMA rep at any of the cooling stations in [#NOLA](#) between 8am and 6pm.

SOCIAL MEDIA POSTS

September 7, 2021



nolaready • Follow



nolaready We're asking residents to remove vehicles from neutral grounds and rights of way so that crews can access these areas to pile #lda storm debris for removal. Thank you for your assistance.

Edited · 32w



whereblacknola eats Any tarp giveaways today @nolaready? Thank you 🙏

32w Reply

View replies (2)



182 likes

SEPTEMBER 7, 2021



Add a comment...

Post

Caption: We're asking residents to remove vehicles from neutral grounds and rights of way so that crews can access these areas to pile [#lda](#) storm debris for removal. Thank you for your assistance.

SOCIAL MEDIA POSTS

September 7, 2021



nolaready • Follow
New Orleans, Louisiana



nolaready • #Repost @nopdnews

We love our #nola pets as much as we love our residents. If you see a stray or abandoned animal please call 311 or 911 to report it. The Louisiana SPCA has been hard at work taking care of our furry friends during our #HurricaneIdaRecovery and we are grateful for their work. #LASPCA #pets #dogs #cats #NOPDCares #buildingcommunitytrust

#Repost • @laspc During Hurricane Ida response our friends over at the @neworleanspolicedepartment found this dog on Clematis Street in Gentilly. They affectionately named him Matis and needles to say have fallen in love with him ... just as we did!

32w



170 likes

SEPTEMBER 7, 2021



Add a comment...



Post

Caption: We love our [#nola](#) pets as much as we love our residents. If you see a stray or abandoned animal please call 311 or 911 to report it. The Louisiana SPCA has been hard at work taking care of our furry friends during our [#HurricaneIdaRecovery](#) and we are grateful for their work. [#LASPCA](#) [#pets](#) [#dogs](#) [#cats](#) [#NOPDCares](#) [#buildingcommunitytrust](#)

#Repost • [@laspc](#) During Hurricane Ida response our friends over at the [@neworleanspolicedepartment](#) found this dog on Clematis Street in Gentilly. They affectionately named him Matis and needles to say have fallen in love with him ... just as we did!

 8am-6pm: Joe Brown Park

 8am-6pm: Mahalia Jackson Theater

 8am-6pm: Skelly Park

 8am-6pm: Wesley Barrow Stadium

 8am-6pm: Lyons Center

 8am-6pm: Dryades YMCA

 FIRST AID STATION 

[@nolahealthdept](#) is running a first aid station in Central City:

 Central City Senior Center, 2101 Phillip St

 Running daily, 24/7

Services:

 Oxygen exchange

 Medical device charging

 Basic health assessments

 Minimal prescribing ability, but no meds available onsite

 COVID rapid tests available 10am-4pm

 TRANSPORTATION ASSISTANCE 

[@cityofnola](#) providing limited transportation assistance to shelters. Today is the last day to use this service. Pickup points at these locations:

 Treme Rec Center (900 N Villere St)

 Cut Off Rec Center (6600 Belgrade St)

 Gernon Brown Rec Center (1001 Harrison Ave)

 Milne Rec Center (5420 Franklin Ave)

 Stallings St Claude Rec Center (4300 St Claude)

 John P. Lyons Rec Center (624 Louisiana Ave.)

 Joe W. Brown Rec Center (5601 Read Blvd)

 Rosenwald Rec Center (1120 S. Broad Ave)

This transportation assistance will bring people to general population shelters provided by the State of Louisiana. If you have medical needs, call 3-1-1 to get connected with the Special Needs Registry.

Get to any of these resources with a free ride:

 Lyft code: IDARELIEF21

 Uber code: IDARELIEF2021

Meals available throughout the day at dozens of sites, see full list of meals & resources at trumba.com/calendar/hurricaneida Less

SOCIAL MEDIA POSTS

September 7, 2021



nolaready • Follow

nolaready TARPS TODAY / LONAS HOY

The City Council has informed us of these tarp distribution across #NOLA today:

- 12pm-2pm, Community Commitment Education Center, 8540 Spruce St
- 1pm-3pm, St. Mary of the Angels, 3501 N. Miro St.
- 1pm-4pm, Arthur Monday, 1111 Newton St
- 1:30pm-3:30pm, New Philippian Church, 5234 N Claiborne Blvd
- 2pm-4pm, Light City Church, 6117 St. Claude Ave
- 3:30pm-5:30pm, Michoud Pharmacy, 4646 Michoud Blvd
- 5pm-7pm, GW Carver High School, 3059 Higgins Blvd

32w

kdvgotfaith Good Evening, will there be tarp giveaways tomorrow??

32w Reply ...

158 likes

SEPTEMBER 7, 2021

Add a comment... Post

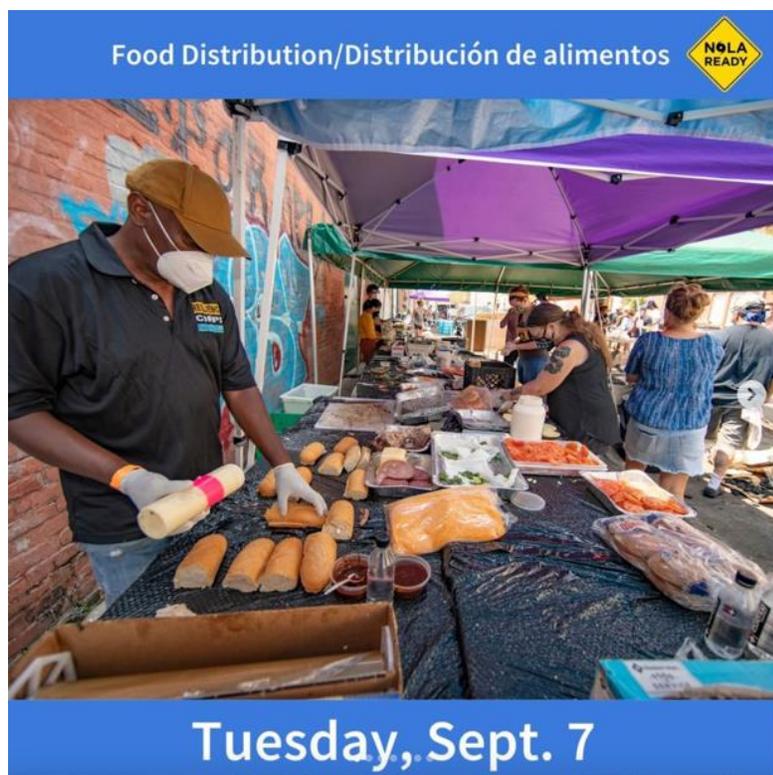
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SOCIAL MEDIA POSTS

September 7, 2021



 nolaready • Follow

 nolaready Hi #NOLA, lots of food options & hot meals available around the city today 🍷 🍔 🍌 🥕 🥗

NEW ORLEANS EAST & LOWER 9th WARD
Joe W. Brown Rec Center
Location: 5601 Read Blvd
Time: 12pm, 4pm

El Pueblo NOLA
Location: 5112 E Nemours St
Time: 12pm (habla español)

Resilience Force
Location: 4801 Chef Mentour Hwy
Time: 12pm

Level Up Community Center
Location: 1123 Lamanche St
Time: 11am, 3pm

Trinity Lutheran Church
Location: 5234 N. Claiborne Ave

105 likes
SEPTEMBER 7, 2021

Add a comment... Post

CAPTION: Hi [#NOLA](#), lots of food options & hot meals available around the city today 🍷 🍔 🍌 🥕 🥗

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Time: 11am, 3pm

Trinity Lutheran Church

Location: 5234 N. Claiborne Ave

Time: 1:30pm

New Phillippian Church

Location: 5234 N. Claiborne Ave

Time: 2:00pm

Michoud Pharmacy

Location: 4646 Michoud Blvd

Time: 3:30 pm

TREME, BYWATER, ST ROCH, 7TH WARD

Committee for a Better New Orleans and Faubourg & St. Roch Neighborhood Association

Location: St. Roch Park

Time: 12:30pm

Treme Rec Center

Location: 900 N Villere St

Time: 12 PM, 4 PM

Stallings St. Claude Rec Center

Location: 4300 St. Claude

Time: 12 PM, 4 PM

Ngombo Cafe

Location: 1216 St. Bernard Ave

Time: 4pm

DSA Headquarters

Location: Esplanade & Claiborne

Time: 4pm

Familias Unidas

Location: 2852 Allen St

Time: 2:30pm (habla español)

WAREHOUSE DISTRICT, MID CITY & FAIRGROUNDS

The Howlin' Wolf

Location: 907 St. Peters St

Time: 11am-6pm

Bethany Church

Location: 3700 Canal St

Time: 11:30am, 5pm

ECCO Community Center

Location: 201 N. Olympia St

Time: 12:30pm

Stallings Playground
Location: 1600 Gentilly Blvd
Time: 5pm

CENTRAL CITY, UPTOWN & GARDEN DISTRICT
VFW
Location: 531 Lyons St
Time: 1:30pm, 5:30pm

Community Commitment
Location: 8540 Spruce St
Time: 12pm

Broadmoor Improvement Association
Location: 3900 General Taylor Ave
Time: 2pm-4pm

Bethlehem Lutheran Church
Location: 1823 Washington Ave
Time: 2:30pm

McMillians First Steps CDC
Location: 2601 S. Claiborne Ave
Time: 12:30pm

Lyons Rec Center
Location: 624 Louisiana Ave
Time: 12pm, 4pm

Rosenwald Rec Center
Location: 1120 S Broad Ave
Time: 12pm, 4pm

Harmony Oaks
Location: 2515 Washington Ave
Time: 2pm

Dryades YMCA
Location: 2220 Oretha Castle Haley Blvd
Time: 11:30am

Food distribution sites continued in comments.

Full list of meals can be found at ready.nola.gov/meals

LAKEVIEW, UPPER 9 & GENTILLY

Gernon Brown Rec Center
Location: 1001 Harrison Ave
Time: 12pm, 4pm

Milne Rec Center
Location: 5420 Franklin Ave
Time: 12pm, 4pm

Inspire [#35](#) High School
Location: 4000 Cadillac St
Time: 5pm

St. Mary of the Angels
Location: 3501 N. Miro St
Time: 3pm

St. Mary's Church
Location: 2299 Gallier St
Time: 3pm

GW Carver High School
Location: 3059 Higgins Blvd
Time: 5pm

ALGIERS
Cut Off Rec Center
Location: 6600 Belgrade St
Time: 12pm

Arthur Monday Center
Location: 1111 Newton St
Time: 12:30pm

SOCIAL MEDIA POSTS

September 7, 2021



nolaready • Follow

nolaready Sharing some pictures of the damage caused by Ida. Given the circumstances, NOLA fared well:
•the levee system worked and protected the city
•the majority of the impacts included downed trees and power outages
•luckily we've not seen large numbers of significantly damaged structures

We're continuing to think about and support our neighbors to the west & south who saw much more severe impacts from the hurricane.

These pictures were taken on Monday, August 30th.

[#Ida](#) [#HurricaneIda](#) [#NOLA](#) [#NewOrleans](#)

Edited · 32w

gcp22 Fix the roads
32w Reply

Liked by **lherbb** and 794 others

SEPTEMBER 7, 2021

Add a comment... Post

CAPTION: Sharing some pictures of the damage caused by Ida. Given the circumstances, NOLA fared well:

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[#Ida](#) [#HurricaneIda](#) [#NOLA](#) [#NewOrleans](#)

SOCIAL MEDIA POSTS

September 7, 2021

BEWARE OF FRAUDULENT CONTRACTORS DURING HURRICANE IDA RECOVERY

- ✓ Research and gather information
- ✓ Shop around - get at least three quotes
- ✓ Resist high pressure sales
- ✓ Ask for references
- ✓ Verify license and insurance
- ✓ Confirm building permits
- ✓ Get everything in writing
- ✓ Arrange a payment schedule - never pay in full up front



nolaready • Follow



nolaready • #repost • @nopdnews Natural disasters often bring out contractors taking advantage of those who have already been victimized. Consider these tips when hiring contractors to work on your home.

Still feeling wary of the contractor? Search for a contractor's business profile at BBB.org for free information on their history of complaints, read verified customer reviews, and see if they are an accredited business.

32w



242 likes

SEPTEMBER 7, 2021



Add a comment...

Post

CAPTION: [#repost](#) • [@nopdnews](#) Natural disasters often bring out contractors taking advantage of those who have already been victimized. Consider these tips when hiring contractors to work on your home.

Still feeling wary of the contractor? Search for a contractor's business profile at BBB.org for free information on their history of complaints, read verified customer reviews, and see if they are an accredited business.

SOCIAL MEDIA POSTS

September 7, 2021



nolaready • Follow

nolaready One of the best ways to support New Orleanians in need after Ida is to volunteer with a group that is on the ground providing resources to our people.

Visit ready.nola.gov/volunteer to sign up to volunteer with the following groups:

- 👉 Distribute food with [@cultureaidnola](#)
- 👉 Make & package food for distribution with [@wckitchen](#)
- 👉 Help residents access resources through the NOLA Ready Volunteer Corps at a [@nordcommission](#) Cooling Center

ready.nola.gov/volunteer

32w

barbiewilliams503 Never doubt someone until you give them a try [@official_katherine_allison](#) i took the risk to invest \$2500 on Bitcoin and i got my profit after 7 days. no risk no reward, now i'm enjoying my profit. [@official_katherine_allison](#) and i have also invested more.

32w Reply

131 likes

SEPTEMBER 7, 2021

Add a comment... Post

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ready.nola.gov/volunteer

SOCIAL MEDIA POSTS

September 7, 2021



NOLA Ready @nolaready · Sep 7

Hello **#NOLA**, here are today's resources:

- ❄️ WALK-UP COOLING CENTERS ❄️
- 🚰 Water
- ⚡ Charging stations
- 🚌 Air-conditioned buses (for people & pets)
- 🐾 Pet food
- 📄 FEMA disaster aid

8am-6pm, located at:

- ❄️ Treme Rec Center (900 N Villere St)
- ❄️ Cut Off Rec Center (6600 Belgrade St)

1/8 pic.twitter.com/nUBLIr9IEV



NOLA Ready @nolaready · Sep 7

The **@NOLACityCouncil** has informed us of these tarp distributions across **#NOLA** today:

- 12-2, 8540 Spruce St
- 1-3, 3501 N. Miro St.
- 1-4, 1111 Newton St
- 1:30-3:30, 5234 N Claiborne Blvd
- 2-4, 6117 St. Claude Ave
- 3:30-5:30, 4646 Michoud Blvd
- 5-7, 3059 Higgins Blvd pic.twitter.com/Bmm4amuyjZ



NOLA Ready @nolaready · Sep 7

Sharing some pictures of the damage caused by **#Ida**.

Given the circumstances, **#NOLA** fared well:

- the levee system worked and protected the city
- the majority of the impacts included downed trees and power outages
- luckily we've not seen significant numbers of damaged structures pic.twitter.com/7dHpOtifRM



NOLA Ready @nolaready · Sep 7

We often get questions about emergency/disaster related issues in Jefferson Parish. Pleased to share that the Boil Water Advisory has been lifted for our neighbors in JP.

There is also no Boil Water Advisory in Orleans Parish. Water is safe to drink. [twitter.com/JeffParishGov/...](https://twitter.com/JeffParishGov/)



NOLA Ready @nolaready · Sep 7

One of the best ways to support New Orleanians in need after **#Ida** is to volunteer with a group that is on the ground providing resources to our people.

Visit ready.nola.gov/volunteer to sign up to volunteer with **@CultureAidNOLA**, **@WCKitchen**, and the NOLA Ready Volunteer Corps. pic.twitter.com/8CZiuNvaGb

September 8, 2021

8:07

HURRICANE IDA

Reuniting with Pets after Hurricane Ida

In the days following Hurricane Ida, the Louisiana SPCA has picked up a number of stray animals. Anytime an animal comes into our shelter as a stray we hold that animal for the legally required stray holding period. In Orleans Parish it is 3 days (exactly 72 hours) and in Plaquemines Parish it is 5 days (120 hours) in order to give that animal a chance to be reunited with their family. We understand that many people evacuated for Hurricane Ida and if they left their pet behind with a neighbor checking on their pet they may not know that they got out.

For all the pets we have taken into our care as strays since the hurricane, tomorrow (09/08) will start their stray hold period. In order to reunite as many families as possible, we have dedicated a page on our website to display all animals currently being held as stray at www.louisianaspca.org/strays. We are still closed to the public, but appointments can be made to be reunited with your animals by completing following these steps:

1. Review the photos at www.louisianaspca.org to see if your pet is listed
2. Complete a lost pet report <https://www.louisianaspca.org/humane-law/lost-and-found/report-lost-pet/>
3. If you do not have access to a phone or website, you can call 504.368.5191 for assistance completing a lost pet report
4. One of our team members will call you to discuss the pet and what the next steps of reunification involve.

If you have lost your pet and don't see them on our website, these are the steps to take:

5. Complete a lost report with us at www.louisianaspca.org/lost to fill out a lost report or call us at 504.368.5191. We cross-reference our lost reports with our found ones filed and the animals in our care.
6. Post lost pet information on your Nextdoor group and on Lost and Found facebook groups. It is possible your pet may be at a neighbor's home being cared for rather than being at the shelter.
7. Additional tips to find a pet can be found at: www.missionreunite.com

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/reuniting-with-pets-after-hurricane-ida/>

September 8, 2021

8:15

NOLA Health Department Offers Free Carbon Monoxide Detectors at Cooling Stations

Due to the increase in generator incidents in Orleans Parish, the New Orleans Health Department is giving away free carbon monoxide detectors at all eight cooling stations and the Central City Senior Center. This limited supply will be available daily from 8 am to 6 pm.

In the aftermath of a storm, generators are helpful to charge phones and run fans, but they are also very dangerous. Improper generator use can lead to carbon monoxide (CO) poisoning, injuries, and even death. Carbon monoxide gas is a colorless, odorless gas that can go undetected, and when people who are sleeping or drunk they can die from carbon monoxide poisoning before they have symptoms. So, if you plan to use a generator, plan to use a carbon monoxide detector as well.

Anyone interested in picking up one of these device can to the following locations between the hours of 8 am -6pm.

- Treme Rec Center (900 N Villere St)
- Cut Off Rec Center (6600 Belgrade St)
- Gernon Brown Rec Center (1001 Harrison Ave)
- Milne Rec Center (5420 Franklin Ave)
- Stallings St. Claude Rec Center (4300 St Claude)
- John P Lyons Rec Center (624 Louisiana Ave)
- Joe W Brown Rec Center (5601 Read Blvd)
- Rosenwald Rec Center (1120 S Broad Ave)
- Central City Senior Center (2101 Phillip St.)

The most common symptoms of CO poisoning are:

- Headache,
- dizziness,
- Weakness,
- upset stomach,
- vomiting,
- chest pain,
- and confusion
- “Flu-like”symptom

If you are experiencing these symptoms of carbon monoxide poisoning, please dial 9-1-1.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/nola-health-department-offers-free-carbon-monoxide/>

September 8, 2021

12:14

HURRICANE IDA

Councilmember Palmer and T-Mobile to Provide 500 Cellular Phones at Emergency Food Distribution Site Today

District "C" Councilmember Kristin Gisleson Palmer is partnering with T-Mobile and Carlos Hornbrook of Hornbrook Law Firm to provide 500 cellular phones with 30-day free service during an emergency food distribution **today, September 8, from 1 PM to 4 PM** in Algiers.

Since Hurricane Ida left the entire city without electricity, Councilmember Palmer, NOLA Ready, Second Harvest Food Bank, and World Central Kitchen have been hosting an emergency food distribution site every day at Arthur Monday Center, 1111 Newton Street, in Algiers.

Hot meals, food boxes, and water will be available beginning at 1 PM this afternoon, with no documentation required. Residents affected by Hurricane Ida are welcome to walk up or drive up to the site to receive emergency relief supplies.

WHAT: Hurricane Ida Emergency Supply and Cell Phone Distribution

WHEN: Wednesday, September 8

TIME: 1 PM to 4 PM

WHERE: Arthur Monday Center, 1111 Newton St., New Orleans, LA 70114

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/councilmember-palmer-and-t-mobile-to-provide-500-c/>

TALKING POINTS

September 8, 2021

Collin's Talking Points – Ida Re-entry

The New Orleans Office of Homeland Security and Emergency Preparedness is operating 24/7, coordinating the public safety, infrastructure, and human services response after Hurricane Ida.

- For the past two weeks, our team has been working around the clock to make hot meals, ice, AC, and device charging available for New Orleanians, among other resources as well.
- As electricity returns to homes and businesses, we have assessed resource needs and will begin to ramp down the robust services that are currently provided.
- The Louisiana National Guard is running six drive-thru Points of Distribution with water, Meals Ready to Eat (MREs), and limited ice – they are located at Joe Brown Park, Skelly Park, Dryades YMCA, Joe Brown Park, Wesley Barrow Stadium, and Lyons Center. Next week PODs will continue to run at Joe Brown Park, Skelly Park, and Dryades YMCA. The PODs at Lyons Center, Wesley Barrow Stadium, and Mahalia Jackson will be de-mobilized.
- NORD will operate their facilities as Cooling Centers until Friday, September 10th. Next week, the NORD rec centers will return to regular programming.
- Dozens of free meals are currently available throughout New Orleans. Times and locations can be found on ready.nola.gov/meals. The food non-profit organizations will begin to ramp down meals in Orleans Parish, as they turn their sights to supporting our neighbors in the River Parishes.
- Approximately 800 (?) residents have used the transportation assistance service to state-run shelters in Northern Louisiana and neighboring states. As power continues to return in Orleans Parish, we are planning for their re-entry.
- This includes coordinating with Entergy to check on their homes and ensure they are powered and safe to come back to, when a return trip is provided.

A few reminders for residents impacted by Hurricane Ida:

- Apply for FEMA disaster assistance by going to disasterassistance.gov or calling 800-621-3362.
 - You may be eligible for the temporary shelter assistance program, which would cover your hotel costs.
 - FEMA assistance can also cover impacts to renters who had damage.
- Louisiana's federal DSNAP request is in progress. Everyone in Orleans Parish should pre-register for DSNAP by texting LADSNAP to 898211.
 - Existing SNAP recipients will have replacement benefits automatically loaded onto their cards.

- Apply for the Army Corps of Engineer's free Blue Roof program if you have roof damage. We're aware they are experiencing technical issues with their phone lines, so the best way to apply is online at bluroof.us.
- If you need assistance cleaning up your yard, handling a downed tree, tarping a roof, etc., a number of community organizations are willing to assist with volunteer labor. Call "Crisis Cleanup" at 844-965-1386 to request this assistance. Please note that work is not guaranteed.

TALKING POINTS

September 8, 2021

8:34- "NOLA Ready: Missing your pet after Ida? SPCA has listed all strays collected since the storm. Check louisianaspca.org/strays. You can also call 504-368-5191."

10:43- "NOLA Ready: "Fill Your Fridge" grocery giveaway today at 2pm at Tad Gormley Stadium, 5400 Stadium Dr. More resources listed at ready.nola.gov/assistance"

11:02- "Debris pickup has begun. To view information on pick up routes and on how to properly prepare, visit 511la.org and click on the debris removal icon."

14:18- "NOLA Ready: The last person in line has been identified at the "Fill Your Fridge" grocery giveaway. MREs at Wesley Barrow & more. See ready.nola.gov/assistance"

SOCIAL MEDIA POSTS

September 8, 2021



NOLA Resources: Wed, Sep 8



nolaready • Follow

- 📍 Treme Rec Center (900 N Villere St)
- 📍 Cut Off Rec Center (6600 Belgrade St)
- 📍 Gernon Brown Rec Center (1001 Harrison Ave)
- 📍 Milne Rec Center (5420 Franklin Ave)
- 📍 Stallings St. Claude Rec Center (4300 St Claude)
- 📍 John P Lyons Rec Center (624 Louisiana Ave)
- 📍 Joe W Brown Rec Center (5601 Read Blvd)
- 📍 Rosenwald Rec Center (1120 S Broad Ave)

👉 DRIVE THRU PODS 👉

MREs, water & ice:

- 🕒 8am-6pm: Joe Brown Park
- 🕒 8am-6pm: Mahalia Jackson Theater
- 🕒 8am-6pm: Skelly Park
- 🕒 8am-6pm: Wesley Barrow Stadium
- 🕒 8am-6pm: Lyons Center
- 🕒 8am-6pm: Dryades YMCA

👉 FIRST AID STATION 👉

@nolahealthdept is running a first aid station in Central City:

- 📍 Central City Senior Center, 2101 Phillip St
- 🕒 Running daily, 24/7



80 likes

SEPTEMBER 8, 2021

😊 Add a comment...

Post

Caption: Good morning New Orleans! Here's the [#NOLA](#) resource list for Wed, Sept 8th:

❄️ WALK-UP COOLING CENTERS ❄️

- 🚰 Water
- ⚡ Charging stations
- 🚌 Air-conditioned buses (for people & pets)
- 🐕 Pet food
- 📄 FEMA disaster assistance
- 🔍 Carbon monoxide detector giveaway

8am-6pm, located at:

- ❄️ Treme Rec Center (900 N Villere St)
- ❄️ Cut Off Rec Center (6600 Belgrade St)
- ❄️ Gernon Brown Rec Center (1001 Harrison Ave)
- ❄️ Milne Rec Center (5420 Franklin Ave)
- ❄️ Stallings St. Claude Rec Center (4300 St Claude)
- ❄️ John P Lyons Rec Center (624 Louisiana Ave)
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🌿 DRIVE THRU PODS 🌿

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🩹 FIRST AID STATION 🩹

[@nolahealthdept](#) is running a first aid station in Central City:

📍 Central City Senior Center, 2101 Phillip St

🏃 Running daily, 24/7

Services:

- 🔄 Oxygen exchange
- ⚡ Medical device charging
- 👤 Basic health assessments
- 📝 Minimal prescribing ability, but no meds available onsite
- 🩹 COVID rapid tests available 10am-4pm

📅 "Fill the fridge" with [@cultureaidnola](#) at Tad Gormley Stadium today. Pick up fresh fruits & veggies while listening to brass bands. No identification, paperwork or reservation is required to pick up groceries.

📅 See list of other supply distributions, hot meal giveaways, tarp distribution, and more at trumba.com/calendar/hurricaneida

Get to any of these resources with a free ride:

📱 Lyft code: IDARELIEF21

📱 Uber code: IDARELIEF2021

SOCIAL MEDIA POSTS

September 8, 2021



The image is a screenshot of a social media post from the account 'nolaready'. The post features a yellow background with a collage of school-related images. At the top left of the post is the NOLA Public Schools logo, which includes the text 'NOLA PUBLIC SCHOOLS' and the tagline 'EVERY CHILD. EVERY SCHOOL. EVERY DAY.' Below the logo, the main heading reads 'NOLA PUBLIC SCHOOLS TO REOPEN SEPTEMBER 15-22'. The body of the post contains several paragraphs of text detailing the reopening timeline and the impact of Hurricane Ida. The post has 288 likes and was posted on September 8, 2021. The user 'nolaready' is the author, and the post is a repost of content from '@nolaps'.

NOLA PUBLIC SCHOOLS TO REOPEN SEPTEMBER 15-22

NOLA-PS Schools will reopen to students between September 15-22 as the community recovers from Hurricane Ida's impacts. All schools will notify their students' families about reopening of campuses by Friday, Sept. 10. This timeline for reopening is dependent upon continued power restoration and progress in other essential services being available across the city. Additionally, some campuses may need longer to reopen given the storm's impact on facilities. These impacts may include building readiness, food supply, transportation readiness, and adequate staffing to accommodate the return of students.

NOLA-PS Superintendent Dr. Henderson Lewis, Jr. announced this reopening timeline after speaking with school leaders and hosting Louisiana Superintendent Dr. Cade Brumley for a tour of Frederick A. Douglass and L.B. Landry high schools Tuesday.

School leaders and NOLA-PS have assessed all school buildings and found minimal to moderate damage from Hurricane Ida.

288 likes
SEPTEMBER 8, 2021

Add a comment... Post

CAPTION: [#Repost @nolaps](#)

NOLA Public Schools will reopen to students between Sept. 15 and Sept. 22 as the community recovers from the impact of Hurricane Ida. All schools will notify their students' families about when their campuses will reopen by Friday, Sept. 10.

This timeline for reopening is dependent upon continued power restoration and progress in other essential services being available across the city. Additionally, some campuses may need longer to reopen given the storm's impact on facilities. These impacts may include building readiness, food supply, transportation readiness, and adequate staffing to accommodate the return of students.

NOLA-PS Superintendent Dr. Henderson Lewis, Jr. announced this reopening timeline after speaking with school leaders and hosting Louisiana Superintendent Dr. Cade Brumley for a tour of Frederick A. Douglass and L.B. Landry high schools Tuesday.

School leaders and NOLA-PS have assessed all school buildings and found minimal to moderate damage from Hurricane Ida. Much of that can be attributed to the \$2 billion infrastructure investment in New Orleans' public schools after Hurricane Katrina.

As schools reopen, COVID-19 safety remains a top priority across the District. Families are highly encouraged to get tested for COVID-19 prior to returning to the City and to school. Taking that step will help us all minimize quarantines and continue to successfully keep the pandemic outside our school buildings.

NOLA-PS will be restarting its testing and vaccination programs as part of the reopening effort. It's also important for families to have access to behavioral and mental health services during these challenging times. Families can find links to resources at nolapublicschools.com/hurricane-ida-resources.

SOCIAL MEDIA POSTS

September 8, 2021

A photograph of a man wearing a white shirt, shorts, and a hat, sitting on a porch. A small black and white cat is sitting on the porch steps next to him. The porch has a metal railing and a door with the number 2802 above it. The house has yellow siding and a blue door frame.

nolaready • Follow

nolaready Missing your pet after Hurricane #Ida? The @laspca has listed all animals collected since the storm. Check louisianaspca.org/strays to see if your pet is listed. You can also call 504-368-5191.

Edited · 32w

cristarockphoto It's Mr. Kuehl!!! ❤️❤️❤️❤️

32w Reply

181 likes

SEPTEMBER 8, 2021

Add a comment... Post

Caption: Missing your pet after Hurricane #Ida? The @laspca has listed all animals collected since the storm. Check louisianaspca.org/strays to see if your pet is listed. You can also call 504-368-5191.

SOCIAL MEDIA POSTS

September 8, 2021

 **NOPD**
@NOPDNews

#NOPD has lifted the citywide curfew installed following Hurricane Ida's impact on the City of New Orleans, as the city sees continued progress in recovery. We will continue to provide increased & focused patrols throughout the city, including areas yet to have power restored.



 nolaready • Follow

 nolaready • #NOPD has lifted the citywide curfew installed following Hurricane Ida's impact on the City of New Orleans, as the city sees continued progress in recovery. We will continue to provide increased & focused patrols throughout the city, including areas yet to have power restored.

32w

 captainmbb Thx Toya You suck

32w Reply

♥️ 💬 📌

 Liked by lherbb and 380 others

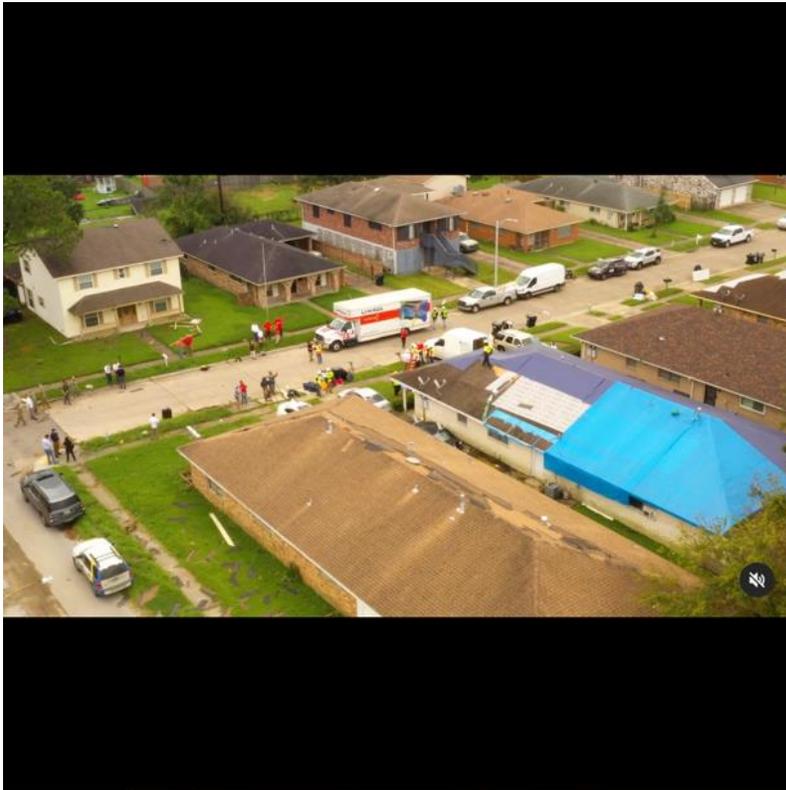
SEPTEMBER 8, 2021

😊 Add a comment... Post

CAPTION: [#NOPD](#) has lifted the citywide curfew installed following Hurricane Ida's impact on the City of New Orleans, as the city sees continued progress in recovery. We will continue to provide increased & focused patrols throughout the city, including areas yet to have power restored.

SOCIAL MEDIA POSTS

September 8, 2021



 nolaready • Follow

 nolaready The first Blue Roof has been installed in Orleans Parish after Hurricane #Ida! If you have roof damage, apply for this free program from the @usacehq at bluroof.us.

32w

 msginapea @redbeansparade just announced their 100th tarped roof today. This post only makes me notice how slow y'all have been to help.

32w 7 likes Reply

 kishadavis7 @lordzenokai do this for meme

32w 1 like Reply ...

 tbone_keene "First" ... us community members been out here since last week putting on roofs. Y'all are late to the party

32w 11 likes Reply

5,854 views
SEPTEMBER 8, 2021

Add a comment... Post

Caption: The first Blue Roof has been installed in Orleans Parish after Hurricane [#Ida](#)! If you have roof damage, apply for this free program from the [@usacehq](#) at bluroof.us.

SOCIAL MEDIA POSTS

September 8, 2021



nolaready • Follow

Many meals available around the city today 🍌🍌🍌

NEW ORLEANS EAST & LOWER 9th WARD
Joe W. Brown Rec Center
Location: 5601 Read Blvd
Time: 12pm

El Pueblo NOLA
Location: 5112 E Nemours St
Time: 12pm (habla español)

Resilience Force
Location: 4801 Chef Mentour Hwy
Time: 12pm

Level Up Community Center
Location: 1123 Lamanche St
Time: 3pm

New Phillippian Church
Location: 5234 N. Claiborne Ave

79 likes
SEPTEMBER 8, 2021

Add a comment... Post

Caption: Many meals available around the city today 🍌🍌🍌🍌🍌🍌

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Level Up Community Center
Location: 1123 Lamanche St
Time: 3pm

New Phillippian Church
Location: 5234 N. Claiborne Ave
Time: 2:00pm

TREME, BYWATER, ST ROCH, 7TH WARD

Committee for a Better New Orleans and Faubourg & St. Roch Neighborhood Association

Location: St. Roch Park

Time: 12:30pm

Treme Rec Center

Location: 900 N Villere St

Time: 12 PM

Stallings St. Claude Rec Center

Location: 4300 St. Claude

Time: 12pm

Ngombo Cafe

Location: 1216 St. Bernard Ave

Time: 4pm

DSA Headquarters

Location: Esplanade & Claiborne

Time: 4pm

Familias Unidas

Location: 2852 Allen St

Time: 11:30am, 2:30pm (habla español)

MID CITY, FAIRGROUNDS & GENTILLY

Bethany Church

Location: 3700 Canal St

Time: 11:30am, 5pm

Nazarene Church

Location: 4302 Canal St

Time: 12:30pm (habla español)

ECCO Community Center

Location: 201 N. Olympia St

Time: 12:30pm

Stallings Playground

Location: 1600 Gentilly Blvd

Time: 5pm

Milne Rec Center

Location: 5420 Franklin Ave

Time: 12pm

Inspire [#35](#) High School

Location: 4000 Cadillac St

Time: 5pm

CENTRAL CITY, UPTOWN, BROADMOOR & GARDEN DISTRICT

Bethlehem Lutheran Church

Location: 1823 Washington Ave

Time: 2:30pm

Community Commitment

Location: 8540 Spruce St

Time: 12pm

Dryades YMCA

Location: 2220 Oretha Castle Haley Blvd

Time: 11:30am

McMillians First Steps CDC

Location: 2601 S. Claiborne Ave

Time: 12:30pm

Lyons Rec Center

Location: 624 Louisiana Ave

Time: 12pm

Rosenwald Rec Center

Location: 1120 S Broad Ave

Time: 12pm

Broadmoor Improvement Association

Location: 3900 General Taylor Ave

Time: 2pm-4pm

ECCO Community Ctr

Location: 201 N. Olympia St.

Time: 12:30pm (habla español)

LAKEVIEW & ALGIERS

Gernon Brown Rec Ctr

Location: 1001 Harrison Ave

Time: 12pm

Cut Off Rec Ctr

Location: 6600 Belgrade St

Time: 12pm

Arthur Monday Ctr

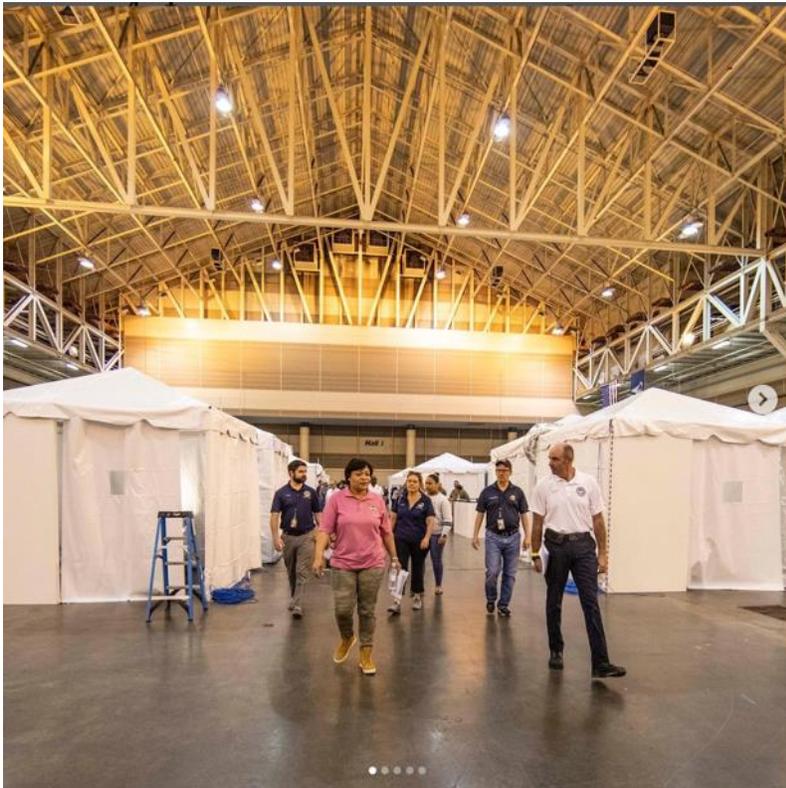
Location: 1111 Newton St

Time: 12:30pm

More: ready.nola.gov/meals

SOCIAL MEDIA POSTS

September 8, 2021



nolaready • Follow
New Orleans, Louisiana

nolaready You know we've been through a lot as a city when in the past year and a half our convention center has been used as a:

- ☑ COVID field hospital (photo 1, March 2020)
- ☑ Resource center for Hurricane Laura evacuees (photo 2, August 2020)
- ☑ Mass vaccination site (photo 3, March 2021)
- ☑ Shelter transportation hub for Hurricane Ida evacuees (photo 4, September 2021)
- ☑ Medical special needs shelter (photo 5, September 2021)

Edited · 32w

evacuateerorg ❤️❤️
32w Reply

uniquely_nekka Wow
32w 1 like Reply

636 likes
SEPTEMBER 9, 2021

Add a comment... Post

Caption: You know we've been through a lot as a city when in the past year and a half our convention center has been used as a:

- ☑ COVID field hospital (photo 1, March 2020)
- ☑ Resource center for Hurricane Laura evacuees (photo 2, August 2020)
- ☑ Mass vaccination site (photo 3, March 2021)
- ☑ Shelter transportation hub for Hurricane Ida evacuees (photo 4, September 2021)
- ☑ Medical special needs shelter (photo 5, September 2021)

SOCIAL MEDIA POSTS

September 8, 2021



NOLA Ready @nolaready · Sep 8

Good morning New Orleans! Here's the **#NOLA** resource list for Wed, Sept 8th:

❄️ WALK-UP COOLING CENTERS ❄️

🚰 Water

⚡ Charging stations

🚌 Air-conditioned buses (for people & pets)

🐾 Pet food

📄 FEMA disaster assistance

1/7 pic.twitter.com/twqu0VLoUR



NOLA Ready @nolaready · Sep 8

Missing your pet after Hurricane **#Ida**? The **@LASPCA** has listed all animals collected since the storm. Check louisianasPCA.org/strays to see if your pet is listed. You can also call 504-368-5191. pic.twitter.com/S8WKE16KiO



NOLA Ready @nolaready · Sep 8

Free carbon monoxide detectors also available at the Cooling Centers, courtesy of the **@nolahealthdept**.

If you're operating a generator, make sure it is outside, at least 20 ft from the house & not under the roofline. Use a carbon monoxide detector in your home.

twitter.com/nolaready/stat...



NOLA Ready @nolaready · Sep 8

TODAY! Fill your fridge grocery giveaway at **@CityParkRec** twitter.com/CultureAidNOLA...



NOLA Ready @nolaready · Sep 8

The first Blue Roof has been installed in Orleans Parish after Hurricane **#Ida**! If you have roof damage, apply for this free program from the **@USACEHQ** at bluerroof.us. pic.twitter.com/M8D1OGCebj



NOLA Ready @nolaready · Sep 8

Many meals available around the city today 🍲🥗🥙🥘🥞🥓

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Time: 12pm (habla español)

1/9 pic.twitter.com/lkAZnelDc0



NOLA Ready @nolaready · Sep 8

Watch now: **@mayorcantrell** & **@CityOfNOLA** officials provide latest on **#Ida** response

fb.watch/7UVQkHPj3r/

September 9, 2021

12:30

Daily Fact Sheet 009 – Hurricane Ida Key Messages

- FEMA has approved more than 234,000 applications for disaster assistance and more than \$259 million to help Louisiana residents recover. That's an increase of \$65 million since yesterday.
- FEMA may be able to help Hurricane Ida survivors cover some disaster expenses if their insurance doesn't. If you were affected by Ida and have insurance, first contact your insurance company.
 - Insurance policies may include Additional Living Expenses (ALE) or Loss of Use (LOU) coverage, which provide supplemental money for increased costs, such as temporary housing, when you are unable to live in your home due to a loss covered by insurance.
 - If you have exhausted ALE or LOU funds from your insurance settlement, FEMA may be able to assist with your disaster-related temporary housing, like rental assistance and lodging expense reimbursement.
- Power outages have increased generator usage, and that has increased the number of carbon monoxide poisoning incidents. The New Orleans Health Department is giving away free carbon monoxide detectors.
 - Resident can receive a detector at any of the city's eight cooling stations and at the Central City Senior Center. Detectors will be handed out daily from 8 a.m. – 6 p.m., but supplies are limited. To find locations visit [NOLA Health Department Offers Free Carbon Monoxide Detectors at Cooling Stations - NOLA Ready](#).
- To help expedite the debris removal process after Hurricane Ida, the Department of Transportation and Development asks that residents place all debris on the curbside and away from trees, poles and other structures.
 - Debris should be separated into six categories: household garbage, construction debris, vegetable debris, hazardous waste, large appliances and electronics. For more information: [LaDOTD Hurricane Ida Citizen Problem Center \(arcgis.com\)](#).
- Additional assistance was approved Sept. 7 for seven parishes affected by Hurricane Ida in Louisiana. Jefferson, Lafourche, Orleans, St. Charles, St. James, St. John the Baptist and Terrebonne parishes are now eligible for Public Assistance permanent work (Categories C-G).
 - These parishes have already been designated for Individual Assistance and Public Assistance for debris removal and emergency protective measures (Categories A and B), including direct federal assistance, under the Public Assistance program.
- FEMA's **Disaster Survivor Assistance teams** are working in 16 parishes: East Baton Rouge, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Rapides, St. Bernard, St. Charles, St. Helena, St. James, St. John, St. Mary, Tangipahoa, Terrebonne and Washington.
- Points of Distribution (POD), where survivors can access critical commodities such as meals and water, are coming online daily. To find locations, visit [HurricaneIda \(la.gov\)](#).
- As of Sept. 9, there are 3,055 survivors in shelters in Louisiana.
- If you live in one of the 25 Louisiana parishes designated for assistance and your primary home is not safe, sanitary or livable due to damage from Hurricane Ida, here's what you need to know:
 - If you have renter's insurance, you should first call your insurance provider to file a claim.
 - If you don't have renter's insurance, you may be eligible for assistance to rent or pay for a place to live while repairs are made to your rental home or until it is livable.

- Rental grant money can be used for security deposits, rent and the cost of essential utilities, such as gas and water, but not for cable or internet services.
- Renters may also qualify for assistance for essential personal property and other disaster-related expenses.
- Louisiana survivors who purchased or rented a generator and/or chainsaw as a result of Hurricane Ida may be eligible for a reimbursement. Survivors must first apply for FEMA assistance by visiting [DisasterAssistance.gov](https://www.DisasterAssistance.gov) or calling the FEMA Helpline at 800-621-3362 (TTY: 800-462-7585).
 - Keep in mind, FEMA cannot reimburse equipment paid for by another source such as homeowner's, flood or other types of insurance.
 - Survivors experiencing a power outage should never use a generator inside a home, garage, basement, crawl space or any partially enclosed area. Keep generators outdoors, away from doors, windows and vents that could allow carbon monoxide to seep indoors. Also, don't fill your generators while they're hot.
- Individuals and households who have immediate or critical needs because they are displaced from their primary dwelling may be eligible for the Critical Needs Assistance program, which covers food, water, prescriptions, medical supplies and other life-saving and life-sustaining items. Critical Needs Assistance is a one-time \$500 payment per household.
- FEMA's Transitional Sheltering Assistance (TSA) program is available to eligible residents of Louisiana who have been affected by Hurricane Ida. FEMA will identify survivors who may be eligible and have a need for this shortterm emergency sheltering program.
 - TSA-approved hotels are limited to Louisiana, Alabama, Arkansas, Georgia, Florida, Mississippi, New Mexico, Oklahoma, Tennessee and Texas.
- The fastest way to apply for FEMA disaster assistance: Visit www.DisasterAssistance.gov.
 - Please keep in mind that there may be high call volumes. The quickest way to apply is online.
 - If it's not possible to apply online, call the FEMA Helpline at 800-621-3362 (TTY: 800-462-7585). Lines are open from 6 a.m. to 10 p.m. CDT, seven days aweek. Those who use a relay service such as a videophone, InnoCaption or CapTel should update FEMA with their specific number assigned to that service.
 - For American Sign Language, contact the Disaster Distress Helpline through its videophone at 800-985- 5990, or by clicking on "ASL Now" on the Disaster Distress website at [DisasterDistress.samhsa.gov](https://www.DisasterDistress.samhsa.gov).

Operation Blue Roof

▪ The U.S. Army Corps of Engineers continue efforts of installing temporary roofs in Louisiana as part of its Operation Blue Roof program for Hurricane Ida.

○ The program is an effort to assist survivors by installing temporary fiber-reinforced sheeting to cover roofs damaged by Hurricane Ida to prevent additional damage to property.

○ This is a free service to primary residential homes and permanently occupied rental properties. The parishes eligible for the program are: Ascension, Assumption, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John the Baptist, St. Helena, St. Tammany, Tangipahoa and Terrebonne. To register, call 888-ROOF-BLU or 888-766-3258. Or, you may visit [Bluroof.us](https://www.Bluroof.us).

U.S. Small Business Administration Helping Survivors

▪ Federal low-interest disaster loans from the U.S. Small Business Administration (SBA) are available to businesses, homeowners and renters. As of Sept. 9, SBA has approved 474 loans for a total of more than \$18.9 million.

You may call SBA's Customer Service Center at 800-659-2955, email DisasterCustomerService@sba.gov or visit www.sba.gov/services/disasterassistance for more information on SBA disaster assistance. Individuals who are deaf or hard-of-hearing may call 800-877-8339

National Flood Insurance Program

▪ FEMA's National Flood Insurance Program (NFIP) is ready to assist policyholders who experienced losses due to flooding from Hurricane Ida. Contact your insurance agent to report your loss. If you can't remember the name or number of the insurance company, call NFIP at 877-336-2627.

o Claims filed in Louisiana as of Sept. 9: 9,511. Total paid: \$11.5 million.

Beware of Fraud

- Survivors should be aware of con artists and criminals trying to take advantage of them, posing as phony property inspectors or phony building contractors. Thieves also may try to steal money or your personal information through fraud by directing you to apply on their website.
- Report scams, fraud and identity theft to FEMA's toll-free Disaster Fraud Hotline at 866-720-5721; or, Contact the Louisiana Attorney General Consumer Protection Section, P.O. Box 94005, Baton Rouge, LA 70804-9005. Or fax your complaint to: 225-326-6499.

Additional Resources

- HHS Substance Abuse and Mental Health Services Administration activated its Disaster Distress Helpline. This toll-free, multilingual, crisis support service is available 24/7 via telephone or text at 800-985-5990 for disaster survivors experiencing emotional distress. Spanish-speakers can call or text the hotline and press "2" for bilingual support.
- The Louisiana Department of Children and Family Services has launched "Connect," a way for families to check on loved ones. Call 225-342-2727. Lines are open daily from 7 a.m. to 7 p.m. CDT.
- Businesses and residents in the 25 designated parishes can now apply for Disaster Unemployment Assistance (DUA) if their employment or self-employment was lost or interrupted as a direct result of Hurricane Ida. DUA became available Aug. 29 and will continue until March 5, 2022. Visit LAWorks.net to apply.
- The Crisis Cleanup Hotline is in operation for survivors who need help with clean up and removal of damage from Hurricane Ida. The hotline will connect you with volunteers, local relief organization and faith and community groups to help with cutting fallen tree, drywall, floor and appliance removal, tarping roofs and mold mitigation. Call 844-965-1386 to request assistance. The hotline will remain open until Oct. 1.

- The City of New Orleans has developed a website for tracking Gas Station Status in Orleans Parish.
- The State of Louisiana has activated a special website for Hurricane Ida. The site provides access to recovery information and the state services and aid for hurricane survivors. Visit State of Louisiana Hurricane Updates (la.gov).
- State and local officials are asking residents to shelter in place until you receive specific instructions to return. Residents should also stay off the roads until power lines, trees and other debris can be removed from all roadways. Visit 511LA.org for the latest on road closings. ▪ Those in need of temporary housing, text LAShelter to 898211 or dial 211 to locate a shelter. All shelters are using COVID safety measures and are supplied with COVID kits. ▪ Department of Children and Family Services: While the Disaster Supplemental Nutrition Assistance Program (DSNAP) has not yet been approved for Hurricane Ida, you can pre-register now to get a head start on your application if the program is approved for your parish. Visit dcfs.la.gov/preregister for more information.
- Louisiana participants in the Supplemental Nutrition Assistance Program (SNAP) can use their benefits to purchase “hot” or prepared foods through Sept. 28 following a waiver from the U.S. Department of Agriculture, Food and Nutrition Service. More information about the “hot foods” waiver can be found at <http://dcfs.louisiana.gov/page/snap-hot-foods-waiver>.

Social Media

- getagameplan.org
- [@femaregion6](https://twitter.com/femaregion6)
- [@nolaready](https://twitter.com/nolaready)

Major Disaster Declaration (Aug. 29, 2021)

- 25 parishes are designated for FEMA Individual Assistance: Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge and West Feliciana.
- 25 parishes are designated for FEMA Public Assistance (CAT A-Emergency Work): Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge and West Feliciana.
- Seven parishes are designated for FEMA Public Assistance (CAT C-G Permanent Work): Jefferson, Lafourche, Orleans, St. Charles, St. James, St. John the Baptist and Terrebonne parishes. ▪ All 64 Louisiana parishes are approved for federal assistance for CAT B-Emergency Protective Measures.

For concerns and allegations of discrimination, please contact the Office of Equal Rights at headquarters at 202-212-3535 or FEMA-Civil-Rights-Program-OER@fema.dhs.gov.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/daily-fact-sheet-009-%e2%80%93-hurricane-ida/>

September 9, 2021

17:45

HURRICANE IDA

City of New Orleans Continues Hurricane Ida Relief Efforts

Today, the City of New Orleans updated residents on Hurricane Ida response and recovery efforts. As Entergy restores more power across the city, community resources, such as our cooling sites, are reducing this weekend. With only approximately 4,000 customers without power, Entergy expects to have those restored by late evening tomorrow, Sept. 10 if they are able to receive it.

Recovery updates and remaining community resources are as follows:

Entergy New Orleans

- As of this morning, Entergy has restored 98% of power in Orleans Parish
- Percentage of damage assessments complete: 100%

Department of Sanitation

- City departments and contractors have cleared over 500+ miles of City Right-of-Ways

Solid Waste Collection

- Curbside solid waste collection resumed last Thursday (Sept. 2)
- With reduced staffing and heavily loaded carts, it is taking 3 times longer to collect routes
- The City's contractors have completed collection of City-issued 95-gallon trash carts on all Mon./Thu. routes
- We expect most Tue./Fri. routes to be completed today, with the remainder being completed on Fri.
- Upon completion of the Tue./Fri. routes, City contractors will move to the Wed./Sat. routes, which will complete the initial first pass of the City
- Recycling collections have been suspended until further notice so that we can focus on solid waste collections
- We will be issuing a contract to augment the City's solid waste collection likely by Saturday

Debris removal continuing today

- Residents should separate debris for removal – for details on how to separate your debris, please visit the [NOLA Ready website](#)
- Debris contractors will be making three passes to remove debris – we don't know yet how long it will take to make the full citywide pass and how it will be sequenced

- As residents continue to return to the city, we will share more specific information publicly for the second and third passes
- Debris contractors will be focused initially on clearing debris from 60 high priority locations (NOFD, NOPD, Cooling Centers, etc.)
- **There are no drop-off sites for debris**

Return Transportation Assistance from State-Run Shelters

- About 350 residents will be transported back to New Orleans today from state-run shelters
- That will also continue tomorrow with more residents returning, including those who reside in evacuated senior apartment complexes if the facilities have been approved for re-occupancy by the State Fire Marshal
- Once these buildings are brought into compliance, the property managers of each of the buildings will notify residents when they are able to return

Sewerage and Water Board of New Orleans (SWBNO)

Sewer Pumping Stations | Sewer Treatment Plant

- 7 out of 84 Sewer Pump Stations are operating without Entergy power; operational through the use of bypass pump or a generator
- East Bank Wastewater Treatment Plant operations continue to progress towards normal status
- Residents can wash and flush as needed; reminder not to flush baby wipes, “flushable” wipes, paper towels, etc.

Drainage and Power Equipment Status

- Entergy power has been restored to the Carrollton Water Plant
- All drainage pumping stations and all underpass pumping stations are back on Entergy power
- 95 of 99 drainage pumps available for service
- Reminder for residents to clear debris from catch basins

Drinking Water

- Water Pressure and water quality are stable – Orleans Parish is NOT under a precautionary boil water advisory
- Water Plant in Algiers supplying neighboring parishes with water via filling stations in partnership with the Louisiana Department of Health
- Entergy power has been restored at the Carrollton Water Plant; all substations (Hamilton, Sycamore, Claiborne) are being powered by Entergy

Customer Service | Emergency Hotline

- Call 52-WATER or visit www.swbno.org to report water and sewer emergencies; sewer back-ups, water leaks and low or no water pressure

City Courts

- The Orleans Parish Civil District Court, First City Court, Second City Court, and Criminal District Court will remain closed until Sunday, Sept. 19; will resume normal operations Monday, Sept. 20
- The Orleans Parish Juvenile Court, along with Municipal and Traffic Courts remain closed until further notice
- Cases scheduled to be heard during the closure will be rescheduled as soon as possible

Community Resources and Assistance

Regional Transit Authority

- Hours of operation: 6 a.m. - 7:30 p.m.
- Modified Saturday Schedule
- All bus lines operating, including bus replacements for Canal and St. Charles Streetcar lines
- For more information, call RTA Rideline at 504-248-3900

Blue Bikes

- Blue Bikes will resume normal operations at 7 a.m. tomorrow, Friday, Sept. 10
- Visit their website for more information: <https://bluebikesnola.com/>

Cooling Centers

- The cooling centers at 8 NORD sites will operate through 6 p.m. Friday
- NORD sites will return to normal programming after that
- FEMA assistance will be available at four recreation centers next week, hours and locations will be announced soon

PODs (MREs, water, ice):

- Operating from 8 a.m. to 6 p.m.
- Joe W. Brown Park (5475 Read Blvd.)
- Mahalia Jackson Auditorium (1451 Basin St.), ending Sept. 10
- Skelly Park (2515 Vespasian Blvd.)
- Wesley Barrow Stadium (6500 Press Drive), ending Sept. 10
- John P. Lyons Recreation Center (624 Louisiana Ave.), ending Sept. 10
- Dryades YMCA (2220 Oretha C. Oretha Castle Haley Blvd.)

The 6 drive-thru points of distribution will operate through 6 p.m. Friday. Only three will continue throughout the weekend: Skelly, Joe Brown, and Dryades YMCA.

Meal Distributions

- UWSELA Parking Lot (2515 Canal St.), 10 a.m. - 1 p.m.
- McDonald's (1918 N. Broad St.), 10 a.m. - 2 p.m.
- Bethany Lutheran Church (3700 Canal St.), 11:30 a.m. - 1:30 p.m., 4 p.m. - 6 p.m.
- Gernon Brown Rec Center (1001 Harrison Ave.), 12 p.m. - 2 p.m., 4 p.m. - 6 p.m.
- Rosenwald Rec Center (1120 S. Broad Ave.), 12 p.m. - 2 p.m., 4 p.m. - 6 p.m.

- Lyons Rec Center (624 Louisiana Ave.), 12 p.m. - 2 p.m., 4 p.m. - 6 p.m.
- Milne Rec Center (5420 Franklin Ave.), 12 p.m. - 2 p.m., 4 p.m. - 6 p.m.
- Joe W. Brown Rec Center (5601 Read Blvd.), 12 p.m. - 2 p.m., 4 p.m. - 6 p.m.
- Cut Off Rec Center (6600 Belgrade St.), 12 p.m. - 2 p.m.
- Stallings St. Claude Recreation Center (4300 St. Claude), 12 p.m. - 2 p.m., 4 p.m. - 6 p.m.
- Treme Rec Center (900 N. Villere St.), 12 p.m. - 2 p.m., 4 p.m. - 6 p.m.
- New Hope Baptist Church (1807 Reverend John Raphael Jr. Way), 2 p.m. - 4 p.m.
- Christian Community Baptist Church (1715 Egan St.), 3:30 p.m. - 5:30 p.m.
- Inspire McDonogh 35 (4000 Cadillac St.), 5 p.m. - 7 p.m.

Meals will be significantly reduced in Orleans Parish after Friday. Food nonprofits will be focusing on parishes with more immediate needs and service interruptions.

Blue Tarp Distribution

- The U.S. Army Corp of Engineers is providing blue tarps for Orleans Parish residents who sustained roof damage
- Residents registered for the Blue Roof Program are reminded to beware of scammers
- Blue Roof representatives never solicit your participation, nor will they ask for Social Security, bank account numbers or any compensation for this service
- Visit [Blue Roof Information \(army.mil\)](http://BlueRoofInformation.army.mil) for information on how to retrieve a blue tarp

City of New Orleans Gas Map

- Check out the map of open gas stations, compiled by the City of New Orleans at nola.gov/gasmap
- This information is self-reported by gas station owners and operators; map will be updated as additional information becomes available
- Visit nola.gov/gas and complete the form to add your operational business to the map

Additional State & Local Resources

FEMA Assistance

- Statewide for Hurricane Ida, FEMA has provided \$259 million in grants to survivors for serious needs and damages not covered by insurance FEMA has approved about 234,000 households
- In Orleans Parish, FEMA has provided more than \$81 million in grants to survivors for serious needs and damages not covered by insurance FEMA has approved about 69,800 households
- By law, FEMA is not allowed to duplicate insurance payments

U.S. Small Business Administration Helping Survivors

- Federal low-interest disaster loans from the U.S. Small Business Administration (SBA) are available to businesses, homeowners and renters. As of Sept. 9, SBA has approved 474 loans for a total of more than \$18.9 million
- You may call SBA's Customer Service Center at 800-659-2955, email DisasterCustomerService@sba.gov or visit www.sba.gov/services/disasterassistance for more

information on SBA disaster assistance. Individuals who are deaf or hard-of-hearing may call 800-877-8339

Disability Hotline

- Residents with mobility issues or other disabilities who need additional support in the aftermath of Hurricane Ida can call the Disability and Disaster Hotline: 1 (800) 626-4959
- Operated by the Partnership for Inclusive Disaster Strategies for disaster-impacted disabled people
- Connects to resources on the ground
- Residents can also access the hotline by calling 311

Louisiana Department of Children & Family Services (DCFS) Family Reunification Hotline

- The Louisiana Department of Children and Family Services (DCFS) launched “Connect,” a way for families to locate loved ones who evacuated from Hurricane Idea to a state shelter
- Residents can call 225-342-2727 fill out a form at <http://www.dcfslouisiana.gov/form/dcf-connect> to locate loved ones who may be in state congregate shelters
- Individuals looking for loved ones evacuated from one of the following seven nursing homes should call 211, which is coordinating with LDH’s Office of Aging and Adult Services to connect families:
 - River Palms Nursing and Rehab, Orleans Parish
 - South Lafourche Nursing and Rehab, Lafourche Parish
 - Maison Orleans Healthcare Center, Orleans Parish
 - Park Place Healthcare Nursing Home, Jefferson Parish
 - West Jefferson Health Care Center, Jefferson Parish
 - Maison DeVille Nursing Home, Terrebonne Parish
 - Maison DeVille Nursing Home of Harvey, Jefferson Parish

Call 1-800-755-5175 to reach Louisiana 211 from outside the state

Press Release Link: [https://ready.nola.gov/incident/hurricane-ida/city-of-new-orleans-continues-hurricane-ida-re-\(2\)/](https://ready.nola.gov/incident/hurricane-ida/city-of-new-orleans-continues-hurricane-ida-re-(2)/)

TEXT MESSAGES

September 9, 2021

13:30- "NOLA Ready: Sewage & wastewater treatment operations returning to normal. Residents can wash, do laundry, flush as needed. Report sewer backups to 52-WATER."

10:02- "NOLA Ready: With 95% of Orleans power restored, cooling centers & meals will end Friday. 3 drive-thru PODs will continue Sat & Sun. ready.nola.gov/assistance"

11:20- " NOLA Ready: We want your feedback to better serve you in future storm. How do you feel about these Hurricane Ida text messages? forms.office.com/g/HT2PuNmVh"

SOCIAL MEDIA POSTS

September 9, 2021



NOLA Resources: Thu, Sep 9



nolaready · Follow



nolaready Hello #NOLA! Here's the #NOLA resource list for Thu, Sept 9th:

WALK-UP COOLING CENTERS

- Water
- Charging stations
- Air-conditioning (for people & pets)
- Pet food
- FEMA disaster assistance

8am-6pm, located at:

- Treme Rec Center (900 N Villere St)
- Cut Off Rec Center (6600 Belgrade St)
- Gernon Brown Rec Center (1001 Harrison Ave)
- Milne Rec Center (5420 Franklin Ave)
- Stallings St. Claude Rec Center (4300 St Claude)
- John P Lyons Rec Center (624 Louisiana Ave)
- Joe W Brown Rec Center (5601 Read Blvd)
- Rosenwald Rec Center (1120 S Broad Ave)

DRIVE THRU PODS

FEMA water & ice



68 likes

SEPTEMBER 9, 2021



Add a comment...

Post

CAPTION: Hello [#NOLA](#)! Here's the [#NOLA](#) resource list for Thu, Sept 9th:

✳️ WALK-UP COOLING CENTERS ✳️

-  Water
-  Charging stations
-  Air-conditioning (for people & pets)
-  Pet food
-  FEMA disaster assistance

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- ✳️ Treme Rec Center (900 N Villere St)
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- ✳️ Joe W Brown Rec Center (5601 Read Blvd)
- ✳️ Rosenwald Rec Center (1120 S Broad Ave)

🚗 DRIVE THRU PODS 🚗

MREs, water & ice:

-  8am-6pm: Joe Brown Park
-  8am-6pm: Mahalia Jackson Theater
-  8am-6pm: Skelly Park
-  8am-6pm: Wesley Barrow Stadium
-  8am-6pm: Lyons Center
-  8am-6pm: Dryades YMCA

🩹 FIRST AID STATION 🩹

[@nolahealthdept](#) is running a first aid station in Central City:

- 📍 Central City Senior Center, 2101 Phillip St
- 🕒 Running daily, 24/7

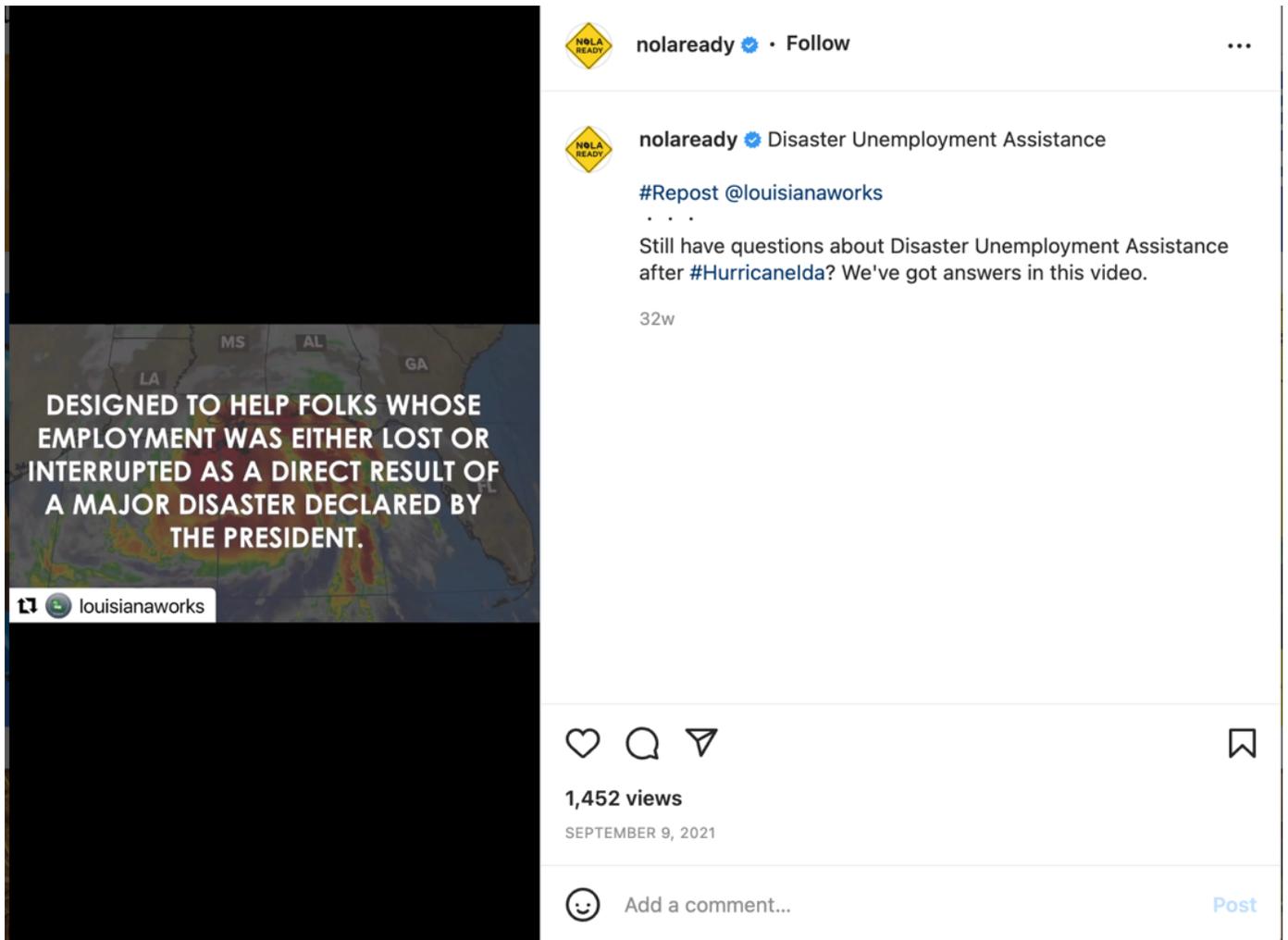
Services:

-  Oxygen exchange
-  Medical device charging
-  Basic health assessments
-  Minimal prescribing ability, but no meds available onsite
-  COVID rapid tests available 10am-4pm

📄 See list of other supply distributions, hot meal giveaways, and more at trumba.com/calendar/hurricaneida

SOCIAL MEDIA POSTS

September 9, 2021



The image is a screenshot of a social media post. On the left is a video thumbnail showing a map of the Southeastern United States with text: "DESIGNED TO HELP FOLKS WHOSE EMPLOYMENT WAS EITHER LOST OR INTERRUPTED AS A DIRECT RESULT OF A MAJOR DISASTER DECLARED BY THE PRESIDENT." Below the map is a "louisianaworks" logo. The post is from the account "nolaready" (verified), which has a yellow "NOLA READY" logo. The post text reads: "#Repost @louisianaworks", followed by three dots, and "Still have questions about Disaster Unemployment Assistance after #HurricaneIda? We've got answers in this video." The post was made 32 weeks ago. At the bottom, there are icons for likes, comments, and shares, with "1,452 views" and "SEPTEMBER 9, 2021" displayed. A comment input field says "Add a comment..." and a "Post" button is visible.

nolaready  · Follow

nolaready  Disaster Unemployment Assistance

#Repost @louisianaworks
• • •
Still have questions about Disaster Unemployment Assistance after #HurricaneIda? We've got answers in this video.

32w

1,452 views
SEPTEMBER 9, 2021

Add a comment... Post

Caption: Disaster Unemployment Assistance

[#Repost @louisianaworks](#)

• • •

Still have questions about Disaster Unemployment Assistance after [#HurricaneIda](#)? We've got answers in this video.

SOCIAL MEDIA POSTS

September 9, 2021



nolaready • Follow

nolaready Hey #NOLA, pick up a hot meal! Tasty food available throughout the city today 🍌🍌🍌🍌🍌

NEW ORLEANS EAST & LOWER 9th WARD
Joe W. Brown Rec Center
Location: 5601 Read Blvd
Time: 12pm

El Pueblo NOLA
Location: 5112 E Nemours St
Time: 12pm (habla español)

Lower Light Baptist Church
Location: 4422 Ray Avenue
Time: 3:30pm

Apostolic Outreach Center
Location: 8358 Lake Forest Blvd
Time: 3:30pm

Resilience Force
Location: 4001 Chef Mouton Hwy

87 likes
SEPTEMBER 9, 2021

Add a comment... Post

CAPTION: Hey [#NOLA](#), pick up a hot meal! Tasty food available throughout the city today     

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Location: 8358 Lake Forest Blvd

Time: 3:30pm

Resilience Force

Location: 4801 Chef Menteur Hwy

Time: 12pm

Level Up Community Center

Location: 1123 Lamanche St

Time: 3pm

New Philippian Church

Location: 5234 N. Claiborne Ave

Time: 2:00pm

TREME, BYWATER, ST ROCH, 7TH WARD

Treme Rec Center

Location: 900 N Villere St

Time: 12 PM

Stallings St. Claude Rec Center

Location: 4300 St. Claude

Time: 12pm

Ngombo Cafe

Location: 1216 St. Bernard Ave

Time: 4pm

DSA Headquarters

Location: Esplanade & Claiborne

Time: 4pm

Familias Unidas
Location: 2852 Allen St
Time: 11:30am, 2:30pm (habla español)

MID CITY, FAIRGROUNDS & GENTILLY
Bethany Church
Location: 3700 Canal St
Time: 11:30am, 5pm

Nazarene Church
Location: 4302 Canal St
Time: 12:30pm (habla español)

Stallings Playground
Location: 1600 Gentilly Blvd
Time: 5pm

Baptist Theological Seminary
Location: 3939 Gentilly Blvd
Time: 3pm

Milne Rec Center
Location: 5420 Franklin Ave
Time: 12pm

Inspire [#35](#) High School
Location: 4000 Cadillac St
Time: 5pm

CENTRAL CITY, UPTOWN & GARDEN DISTRICT
Bethlehem Lutheran Church
Location: 1823 Washington Ave
Time: 2:30pm

Dryades YMCA
Location: 2220 Oretha Castle Haley Blvd
Time: 11:30am

The NET: Central City School
Location: 1614 Oretha Castle Haley Blvd
Time: 3:30 pm

McMillians First Steps CDC
Location: 2601 S. Claiborne Ave
Time: 12:30pm

Lyons Rec Center

Location: 624 Louisiana Ave

Time: 12pm

Rosenwald Rec Center

Location: 1120 S Broad Ave

Time: 12pm

Broadmoor Improvement Association

Location: 3900 General Taylor Ave

Time: 2pm-4pm

LAKEVIEW & ALGIERS

Gernon Brown Rec Center

Location: 1001 Harrison Ave

Time: 12pm

Cut Off Rec Center

Location: 6600 Belgrade St

Time: 12pm

More meals at ready.nola.gov/meals

[#Idea](#) [#HurricaneIdea](#) [#NOLA](#) [#NewOrleans](#)

SOCIAL MEDIA POSTS

September 9, 2021



nolaready • Follow



nolaready • #Repost @swbneworleans

Sept 9 Update:

🔧 Sewer Pumping Stations | Sewer Treatment Plant

👉 Residents can wash and flush as needed.

👉 Currently we have 7 out of 84 Sewer Pump Stations that do not have Entergy power, but all sewer pump stations are covered with either with a bypass pump or generator.

All wastewater flow is going to the East Bank Wastewater Treatment Plant; treatment plant operations are normalizing.

📞 Please report sewer back-ups to 52-WATER. Yesterday we received 16 calls for sewer chokes.

⚠️ Do not flush baby wipes, "flushable" wipes, paper towels, etc.

🔧 Drainage and Power Equipment Status

• We have Turbine 5 online and in use.

Turbines 4 & 6 are available for use.



93 likes

SEPTEMBER 9, 2021



Add a comment...

Post

CAPTION: [#Repost @swbneworleans](#)

. . .

Sept 9 Update:

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- Turbines 4 & 6 are available for use.
- We have 95 of 99 drainage pumps available for service.

 All drainage pumping stations and all underpass pumping stations are back on Entergy power.

 Drinking Water

 Water Pressure and water quality are stable – Orleans Parish is NOT under a precautionary boil water advisory.

 Our Water Plant in Algiers is supplying neighboring parishes with water via filling stations in partnership with [@LADeptHealth](#).

 We are on Entergy power at the Carrollton Water Plant, which means all substations (Hamilton, Sycamore, Claiborne) are being powered via Entergy.

 Crews are proactively monitoring pressure throughout the city

 Please report low water pressure to 52-WATER.

- Customers can pay their bills both via the web and the phone.
- We are not currently shutting off water service to customers.

SOCIAL MEDIA POSTS

September 9, 2021



nolaready • Follow



nolaready Today, the first return residents arrived back in #NewOrleans after leaving shelters in Northern Louisiana. With over 95% of power restored in #NOLA, shelter staff will be informing individuals who have been cleared to return when it's time to get on the bus. If you need to connect with a loved one in a state shelter, go to dcfs.la.gov/connect or call 225-342-2727.

32w



melbatoastmama Welcome home ❤️



32w Reply



machine7257 So happy to see you fulfilling your promises and I'm grateful for your cooperation @flex_with_william_obsert



32w 1 like Reply



Liked by lherbb and 437 others

SEPTEMBER 9, 2021



Add a comment...

Post

Caption: Today, the first return residents arrived back in [#NewOrleans](#) after leaving shelters in Northern Louisiana. With over 95% of power restored in [#NOLA](#), shelter staff will be informing individuals who have been cleared to return when it's time to get on the bus. If you need to connect with a loved one in a state shelter, go to dcfs.la.gov/connect or call 225-342-2727.

SOCIAL MEDIA POSTS

September 9, 2021



NOLA Ready @nolaready · Sep 9

Hello **#NOLA**! Here's the **#NOLA** resource list for Thu, Sept 9th:

❄️ WALK-UP COOLING CENTERS ❄️

🚰 Water

⚡ Charging stations

🐾 Air-conditioning (for people & pets)

🐕 Pet food

📄 FEMA disaster assistance

1/6 pic.twitter.com/D33XosLg0l



NOLA Ready @nolaready · Sep 9

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Location: 5112 E Nemours St

Time: 12pm (habla español)

1/8 pic.twitter.com/cg6OZ1jY3K



NOLA Ready @nolaready · Sep 9

Did you get water damage in your home during **#HurricaneIda**? Check out this how-to video by **#NOLA**'s own **@NolaTreeProject**

youtu.be/XJaNm4ZQHxY



NOLA Ready @nolaready · Sep 9

With over 95% of power restored in **#NOLA**, shelter staff in N. Louisiana will be informing individuals who have been cleared to return when it's time to get on the bus. If you need to connect with a loved one in a state shelter, go to dcfs.la.gov/connect or call 225-342-2727.

pic.twitter.com/lasB3RXIF2

September 10, 2021

17:53

HURRICANE IDA

City of New Orleans to Host Recycling Drop-Off Event This Saturday, Sept. 11

On Saturday, Sept, 11, 2021, the City of New Orleans Department of Sanitation will host a recycling drop-off event at the City's Recycling Drop-Off Center, located at 2829 Elysian Fields Ave., from 8 a.m. until 1 p.m.

This event will not include free paper shredding or composting.

Recycling collection is currently suspended citywide while City sanitation contractors focus on household solid waste collection. Orleans Parish residents can drop off the following recyclables:

- **Paper:** newspapers, junk mail, phone books, catalogs, office paper
- **Corrugated Cardboard**
- **Boxboard:** cereal boxes and soft drink boxes
- **Plastics #1** (soda/water bottles) and **#2** (milk/juice/shampoo/detergent containers)
- **Small metals:** aluminum and steel
- **Mardi Gras beads**
- **Batteries:** AA, AAA, AAAA, C, D, 6-volt, 9-volt, Lithium
- **Light bulbs:** incandescent and fluorescent
- **Electronics:** iPads, tablets, computers, laptops, phones, keyboards, speakers, cables, x-boxes, PlayStations, Wii, MP3/DVD/CD Players, UPS, Circuit boards, portable navigation/GPS devices, inkjet/toner cartridges, digital cameras/video recorders (DVRs), fax machines, small printers, monitors, processors, networking equipment, stereos, security systems
- **Televisions:** limit 4
- **Tires:** limit 5
- **Glass:** limit 50 lbs. (please remove corks and caps)

For more information, please call 311 or visit nola.gov/sanitation/recycling

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/city-of-new-orleans-to-host-recycling-drop-off-eve/>

TEXT MESSAGES

September 10, 2021

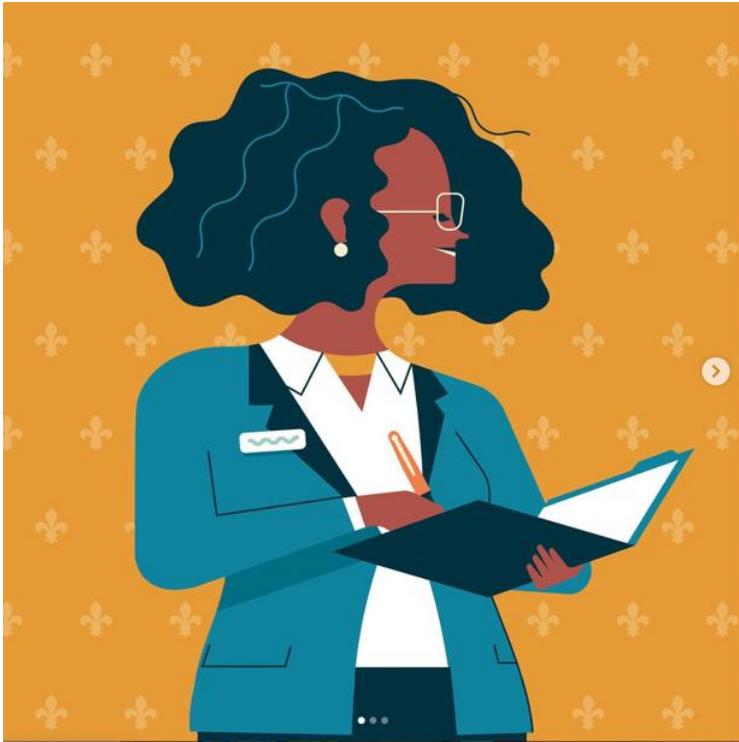
10:02- "The Blue Roof program has expanded its services to 25 parishes. To find more info on how you can get a temporary covering on your home, visit blueroof.us."

13:05- "NOLA Ready: Residents & contractors, only put debris b/t sidewalk & curb. NOT on neutral grounds, levees, parks/bayou. Debris blocking St. Charles streetcar line"

15:19- "NOLA Ready: Feeling strong or overwhelming emotions and need to talk to someone? Get support by calling or texting the Disaster Distress Hotline:1-800-985-5990"

SOCIAL MEDIA POSTS

September 10, 2021



nolaready • Follow
New Orleans, Louisiana

nolaready Representatives from @fema are at all 8 of the Hurricane #Ida cooling centers to help:

- ☑ Register residents & answer questions about programs.
- ☑ Check the status of applications.

Edited · 32w

getsomesravan Who is the artist of these animations? Specifically the last slide?

32w · 1 like · Reply

— View replies (2)

83 likes
SEPTEMBER 10, 2021

Add a comment... Post

CAPTION: Representatives from [@fema](#) are at all 8 of the Hurricane [#Ida](#) cooling centers to help:

- ☑ Register residents & answer questions about programs.
- ☑ Check the status of applications

SOCIAL MEDIA POSTS

September 10, 2021



 nolaready • Follow

 nolaready • Good morning New Orleans. Here's the #NOLA resource list for Fri, Sep 10th:

- 🧊 WALK-UP COOLING CENTERS 🧊
- 💧 Water
- ⚡ Charging stations
- 🌬️ Air-conditioning (for people & pets)
- 🐾 Pet food
- 👶 Diapers & baby supplies
- 📄 FEMA disaster assistance

8am-6pm, located at:

- 📍 Treme Rec Center (900 N Villere St)
- 📍 Cut Off Rec Center (6600 Belgrade St)
- 📍 Gernon Brown Rec Center (1001 Harrison Ave) - Habla español
- 📍 Milne Rec Center (5420 Franklin Ave)
- 📍 Stallings St. Claude Rec Center (4300 St Claude)
- 📍 John P Lyons Rec Center (624 Louisiana Ave) - Habla español
- 📍 Joe W Brown Rec Center (5601 Read Blvd)
- 📍 Rosenwald Rec Center (1120 S Broad Ave)

***With 98% of power restored to NOLA, this is the last day the

👍 🗨️ 📌

127 likes

SEPTEMBER 10, 2021

😊 Add a comment... Post

Caption: Good morning New Orleans. Here's the [#NOLA](#) resource list for Fri, Sep 10th:

❄️ WALK-UP COOLING CENTERS ❄️

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⚡ Charging stations

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❄️ Rosenwald Rec Center (1120 S Broad Ave)

**With 98% of power restored to NOLA, this is the last day the Cooling Centers are operating. Beginning

tomorrow, [@nordcommission](#) Rec Centers will return to their normal operations. FEMA will continue to be available at select locations.

🚚 DRIVE THRU PODS 🚚

MREs, water & ice:

- 📅 8am-6pm: Joe Brown Park
- 📅 8am-6pm: Mahalia Jackson Theater
- 📅 8am-6pm: Skelly Park
- 📅 8am-6pm: Wesley Barrow Stadium
- 📅 8am-6pm: Lyons Center
- 📅 8am-6pm: Dryades YMCA

**This is the last day that all six [@lanationalguard](#) PODs are operating. Beginning tomorrow, the National Guard will operate three POD sites only.

🩹 FIRST AID STATION 🩹

[@nolahealthdept](#) continues to run a first aid station in Central City:

- 📍 Central City Senior Center, 2101 Phillip St
- 🕒 Running daily, 24/7

Services:

- ⇄ Oxygen exchange
- ⚡ Medical device charging
- 👤 Basic health assessments
- 📝 Minimal prescribing ability, but no meds available onsite
- 🩹 COVID rapid tests available 10am-4pm

📖 See list of other supply distributions, hot meal giveaways, and more at trumba.com/calendar/hurricaneida

SOCIAL MEDIA POSTS

September 10, 2021



 nolaready  · Follow ...

 nolaready  Southeast Louisiana Legal Services (@sllshelps) is providing free legal assistance to #NOLA residents. Have a question about insurance, tenants rights, navigating the FEMA assistance process, filing claims, or another legal inquiry?

 Call the SLLS Disaster Legal Aid Hotline: 1-844-244-7871

Edited · 32w

 betadol1_1967 Thank you ♡

32w Reply

 jgamzz Can @sllshelps share free legal assistance in Spanish? @banchalenguas @tnolalanguages ♡

32w 1 like Reply

— View replies (1)

 lpblacknola we want a class action lawsuit the people vs. ♡

   Post

 Liked by lherbb and 55 others

SEPTEMBER 10, 2021

 Add a comment... Post

Caption: Southeast Louisiana Legal Services ([@sllshelps](https://www.facebook.com/sllshelps)) is providing free legal assistance to [#NOLA](https://www.facebook.com/hashtag/nola) residents. Have a question about insurance, tenants rights, navigating the FEMA assistance process, filing claims, or another legal inquiry?

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SOCIAL MEDIA POSTS

September 10, 2021



 nolaready • Follow

 nolaready • #repost • @flyneworleans In the aftermath of Hurricane Ida, @breezeairways is donating up to \$1 million in flights to first responders, Louisiana residents, and others who can help with the region's recovery.

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•
•

#hurricaneida #recovery #hurricaneidarelief #MSY #neworleans #louisianastrong #louisiana

32w

 mosscamnola details? link?? 

32w Reply

 meestersanchezz Who? breeze what???

32w Reply ... 

 lizze_ibbet THANK YOU!!! 

329 likes

SEPTEMBER 10, 2021

 Add a comment... Post

Caption: #repost • @flyneworleans In the aftermath of Hurricane Ida, @breezeairways is donating up to \$1 million in flights to first responders, Louisiana residents, and others who can help with the region's recovery.

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#hurricaneida #recovery #hurricaneidarelief #MSY #neworleans #louisianastrong #louisiana

SOCIAL MEDIA POSTS

September 10, 2021

It's normal to feel overwhelmed, sad, or angry after a disaster.

NOLA READY

Need support?
Call or text the
Disaster Distress Line

1-800-985-5990

nolaready • Follow

nolaready It's normal to feel overwhelmed, sad, or angry after a disaster. Here are some tips for coping after Hurricane Ida:

- ♥ Connect with others: Talk about how you're feeling with those around you, including loved ones and your neighbors. If possible, try and call friends and family elsewhere to check in.
- 🗨️ Take breaks: Doomscrolling may feel good but it can take a toll on your personal wellbeing. Take some deep breaths. Get off your screen for a bit and step outside, if you are able.
- 🍎 Eat and sleep as well as you can: This can be difficult but your body needs extra fuel and rest right now.
- 🙋 Seek support: It's normal to experience overwhelm, anxiety, or brain fog after a disaster. Consider reaching out to the Disaster Distress Helpline by calling or texting 1-800-985-5990. The line offers 24/7 emotional support including in American Sign Language & other language options.

📞 Telehealth appts available through @lcmchealth at LCMchealth.org/virtualcare
📞 Telehealth appts available through @ochsnerhealth at ochsner.org/virtual-visits

139 likes
SEPTEMBER 10, 2021

Add a comment... Post

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- 📞 Telehealth appts available through [@ochsnerhealth](https://ochsnerhealth.org/virtual-visits) at ochsner.org/virtual-visits

SOCIAL MEDIA POSTS

September 10, 2021



nolaready • Follow

nolaready Here's the latest on trash & debris removal post #ida:

SOLID WASTE COLLECTION

- Curbside solid waste collection resumed last Thursday (Sept. 2)
- With reduced staffing and heavily loaded carts, it is taking 3 times longer to collect routes
- The City's contractors have completed collection of City-issued 95-gallon trash carts on all Mon./Thu. routes
- We expect Tue./Fri. routes to be completed today
- Upon completion of the Tue./Fri. routes, City contractors will move to the Wed./Sat. routes, which will complete the initial first pass of the City
- Recycling collections have been suspended until further notice so that we can focus on solid waste collections
- We will be issuing a contract to augment the City's solid waste collection likely by Saturday

DEBRIS REMOVAL

- Debris contractors will be making three passes to remove debris – we don't know yet how long it will take to make the full

107 likes
SEPTEMBER 10, 2021

Add a comment... Post

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DEBRIS REMOVAL

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- Debris contractors will be focused initially on clearing debris from 60 high priority locations (NOFD, NOPD, Cooling Centers, etc.)
- There are no drop-off sites for debris
- Residents should separate debris for removal – **1**Household waste **2**Construction debris **3**Unbagged vegetative debris **4**Appliances

SOCIAL MEDIA POSTS

September 10, 2021



Thanks, NORD!

nolaready • Follow

nolaready A HUGE shout out to the incredible @cityofnola @nordcommission staff leads who operated Cooling Centers in the aftermath of Hurricane Ida. In a 10 day timespan, the Cooling Centers served 18,137 New Orleanians and provided water, device charging, air conditioning for people & pets, pet food, FEMA assistance, meals, baby supplies, and other essential supplies.

Thanks again to the women & men of NORD who joined our first responders on the front lines: Gerry Rincon (Treme), Jamal Casby (Cut Off), Wanda Parker (Gernon Brown), Ashley Jones (Milne), Sonya Wesley (Lyons), Anthony "Coach" Roman (Stallings), Derrick Clark (Joe Brown), & Greg Christian (Rosenwald).

With 98% of power restored to NOLA, the NORD Cooling Center operation will be ending today at 6pm. NORD will be closed over the weekend and will resume regular programming on Monday.

#Ida #HurricaneIda #NOLA #NewOrleans

32w

280 likes
SEPTEMBER 10, 2021

Add a comment... Post

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[#Ida](#) [#HurricaneIda](#) [#NOLA](#) [#NewOrleans](#)

SOCIAL MEDIA POSTS

September 10, 2021



Caption: With 99% of power restored to NOLA, the [@nordcommission](#) Cooling Center operation ends today at 6pm. [@fema](#) Disaster Survivor Assistance (DSA) teams will be at the following NORD rec centers next week:

📅 Mon 9/13-Fri 9/17 from 10am-6pm

📅 Sat 9/18 from 9am-2pm

📍 Rosenwald Rec Center (1120 S. Broad Ave)

📍 Cut Off Rec Center (6600 Belgrade St)

📍 Joe Brown Rec Center (5601 Read Blvd)

📍 Milne Rec Center (5420 Franklin Ave)

SOCIAL MEDIA POSTS

September 10, 2021



NOLA Ready @nolaready · Sep 10

Representatives from @fema are at all 8 of the Hurricane #Ida cooling centers to help:

- ✓ Register residents & answer questions about programs.
- ✓ Check the status of applications.
- ✓ Guide residents through the process to upload photos & documents to their application.

pic.twitter.com/D2UQaSs2tu



NOLA Ready @nolaready · Sep 10

Good morning New Orleans. Here's the #NOLA resource list for Fri, Sep 10th:

WALK-UP COOLING CENTERS

- Water
- Charging stations
- Air-conditioning (for people & pets)
- Pet food
- Diapers & baby supplies
- FEMA disaster assistance

1/8 pic.twitter.com/MMn6HGZ1bu



NOLA Ready @nolaready · Sep 10

Southwest Louisiana Legal Services is providing free legal assistance to #NOLA residents. Have a question about insurance, tenants rights, navigating the FEMA assistance process, filing claims, or another legal inquiry?

📞 Call the SLLS Disaster Legal Aid Hotline: 1-844-244-7871 pic.twitter.com/dHsjFuLZgY



NOLA Ready @nolaready · Sep 10

It's normal to feel overwhelmed, sad, or angry after a disaster. Here are some tips for coping after Hurricane Ida:

♥ Connect with others: Talk about how you're feeling with those around you, including loved ones and your neighbors.

1/4 pic.twitter.com/YxNC82eDJo



NOLA Ready @nolaready · Sep 10

Latest on trash & debris removal post #ida:

SOLID WASTE COLLECTION

- Taking 3 times longer
- Mon./Thu. routes complete
- Tue./Fri. routes complete by today
- Wed./Sat. routes next
- Recycling collections suspended until further notice

pic.twitter.com/XCvndvFYmL



NOLA Ready @nolaready · Sep 10

A HUGE shout out to the incredible @CityOfNOLA @NORDCommission staff leads who operated Cooling Centers in the aftermath of Hurricane Ida. In a 10 day timespan, the Cooling Centers served 18,137 New Orleanians.

1/3 pic.twitter.com/mhfgDo8Eim



NOLA Ready @nolaready · Sep 10

With 99% of power restored to NOLA, the @NORDCommission Cooling Center operation ends today at 6pm. @fema Disaster Survivor Assistance (DSA) teams will be at four @NORDCommission Rec Centers next week:

1/2 pic.twitter.com/le1sjb27bd

PRESS RELEASE

September 11, 2021

18:40

HURRICANE IDA

Mayor Cantrell Issues Statement on Trash Removal Efforts

Please see the following statement from Mayor Cantrell on the current efforts to remove trash:

"Like the rest of our residents, I am seeing first-hand that trash is gathering in many parts of the city. I understand the impacts the solid waste industry shortage is having on the ground and in our neighborhoods, which was a serious challenge before Hurricane Ida and an even greater challenge after the storm. But I want our residents to know that my team and I are doing everything possible to build capacity to rid our city streets of trash for good. I am also asking for your continued patience as we bounce back from Ida and humble ourselves as our neighbors took an even stronger blow."

For added context, as of this morning, the City's solid waste contractors have completed all Monday/Thursday routes. We expect that most Tuesday/Friday routes will be completed by Sunday. Upon finishing the Tuesday/Friday routes, City contractors will move to the Wednesday/Saturday routes, which will complete the initial first pass of the City sometime late next week.

The City has issued emergency procurements (ITBs) for supplemental household solid waste collection. The deadline to respond has been extended by three calendar days (one business day) to allow sufficient time for bidders to respond. Those resources are anticipated to be available to support collections next week.

The City's emergency debris contractors began storm debris removal on Tuesday, Sept. 7, and have removed 4,181 cubic yards. Please view CleanUp - NOLA Ready for updates on Hurricane Ida debris removal and zones crews are actively working each day.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/mayor-cantrell-issues-statement-on-trash-removal-e/>

SOCIAL MEDIA POSTS

September 11, 2021



 **nolaready** · Follow
New Orleans, Louisiana

 **nolaready** Points of Distribution (PODs) open this weekend with MREs, water & ice, 8am-6pm:

- 📍 Skelly Park, 2515 Vespasian
- 📍 Joe Brown Park, 5475 Read
- 📍 Dryades YMCA, 2220 OC Haley

More resources at ready.nola.gov/assistance. #ida

32w

 **elegant_moment** Y'all should see the lines on Bullard in the east it's rap and it's not even 1:00 yet

32w Reply

 **fitness_exercise121** Please send on @INSTA_EMPIREPROMO

32w Reply

141 likes
SEPTEMBER 11, 2021

Add a comment... Post

Caption: Points of Distribution (PODs) open this weekend with MREs, water & ice, 8am-6pm:

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More resources at ready.nola.gov/assistance. #ida
pic.twitter.com/JmEKbM2Y8N

September 12, 2021

11:21

HURRICANE IDA

Letters or Status Updates from FEMA

All survivors who apply for FEMA assistance will receive a letter from FEMA stating an eligibility decision and the reason for it. Survivors can also check the status of their applications online at DisasterAssistance.gov, which is the fastest way to get information to and from FEMA.

Each application is processed and evaluated on a case-by-case basis, so be sure to read your letter very carefully and respond if necessary. If you do not agree with the decision in the determination letter, you may appeal.

Remember, a no-decision letter does NOT mean you have been denied. Read your determination letter carefully. You could be missing documents or FEMA may need more information.

Additional Documentation That May be Needed

- Utility bills, to prove the damaged property was the primary residence at the time of the disaster
- Insurance paperwork that is still pending, which will determine other programs the survivor will be eligible for with FEMA
- A pay stub or a government-issued picture ID that has the damaged property listed
- Proof of home ownership, like copies of mortgage payments or a house deed
- A renter's lease to prove occupancy
- The completed Small Business Administration Disaster Loan application

Factors That May Affect Eligibility

- **Insufficient damage.** Sometimes survivors have insufficient damage to their home and/or personal property and do not qualify for assistance. FEMA reviews each survivor's situation on a case-by-case basis to cover basic recovery needs.
- **Multiple registrations using your address.** Generally, only one registration will be accepted per address. In some cases, due to household composition, multiple applicants such as roommates may apply. If you live in an apartment or condo, include the unit information in your registration.
- **Damage occurred to secondary residence.** If the damage occurred to a secondary residence where you live less than six months out of the year, you may be ineligible for FEMA assistance.

If you have complied with all of FEMA's requests and are still deemed ineligible but you disagree, an appeal process is available. Appeals may relate to eligibility, the amount or type of help provided, a

late application, a request to return money, or continuing help. The appeal must be sent to FEMA and postmarked within 60 days of the date of the decision letter.

For questions about eligibility letters, visit DisasterAssistance.gov or call the disaster assistance helpline at 800-621-3362 (TTY 800-462-7585). Multilingual operators are available.

It is recommended if you use a relay service, such as your videophone, InnoCaption or CapTel, you should provide your specific number assigned to that service. It is important that FEMA can contact you, and you should know phone calls from FEMA may come from an unidentified number.

How to Contact FEMA

- Online at DisasterAssistance.gov
- Call the Helpline at 800-621-3362, TTY 800-462-7585
- Download the FEMA mobile app

For the latest information on Hurricane Ida, visit fema.gov/disaster/4611 Or follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/letters-or-status-updates-from-fema/>

TEXT MESSAGES

September 12, 2021

11:45- "NOLA Ready: Select sites for COVID-19 testing & vaccines are resuming in NOLA area after Hurricane Ida. See options this week at ready.nola.gov/covidcalendar."

SOCIAL MEDIA POSTS

September 12, 2021



 nolaready • Follow
New Orleans, Louisiana

 nolaready • Hurricane #Ida caused a ton of downed trees & limbs in #NOLA. A few tips for dealing with tree damage:

- ☑ If the tree is on the right of way (public space) & damaged your private property, call 3-1-1 to report it & see if it's already on the list for removal by the @cityofnola Department of Parks & Parkways.
- ☑ If the tree is on your property, be careful of scams: be wary of unsolicited offers to remove downed trees; get multiple written estimates; check proof of insurance and State of Louisiana License
- ☑ If you'd like to request volunteer labor to assist with clean up, call Crisis Cleanup at 844-965-1386.

32w

♡ 🔍 📌

306 likes
SEPTEMBER 12, 2021

😊 Add a comment... Post

Caption: Hurricane [#Ida](#) caused a ton of downed trees & limbs in [#NOLA](#). A few tips for dealing with tree damage:

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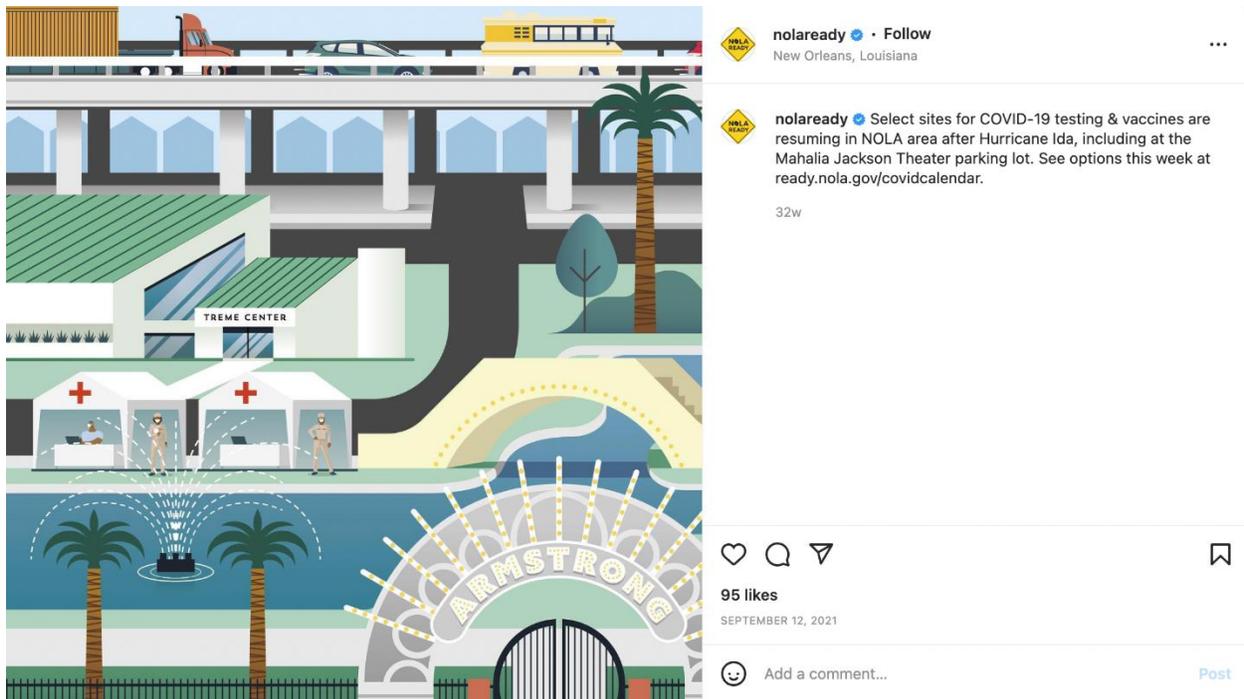
NOLA Ready @nolaready · Sep 12

#Ida tree damage:

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- ☑ If tree is on your property, be wary of unsolicited offers, get multiple estimates & check proof of insurance & license
- ☑ To request volunteer help, call 844-965-1386
pic.twitter.com/EpWSIFkBBk

SOCIAL MEDIA POSTS

September 12, 2021



CAPTION: Select sites for COVID-19 testing & vaccines are resuming in NOLA area after Hurricane Ida, including at the Mahalia Jackson Theater parking lot. See options this week at ready.nola.gov/covidcalendar.



NOLA Ready @nolaready · Sep 12

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SOCIAL MEDIA POSTS

September 12, 2021



PLEASE SEE THE FOLLOWING STATEMENT FROM MAYOR LATOYA CANTRELL ON THE CURRENT EFFORTS TO REMOVE TRASH:

“Like the rest of our residents, I am seeing first-hand that trash is gathering in many parts of the city. I understand the impacts the solid waste industry shortage is having on the ground and in our neighborhoods, which was a serious challenge before Hurricane Ida and an even greater challenge after the storm. But I want our residents to know that my team and I are doing everything possible to build capacity to rid our city streets of trash for good. I am also asking for your continued patience as we bounce back from Ida and humble ourselves as our neighbors took an even stronger blow.”



nolaready • Follow



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32w



staetia It really shouldn't be to the point where you have to beg citizens to be patient. Get. It. Done.



31w Reply



300 likes

SEPTEMBER 12, 2021



Add a comment...

Post

CAPTION: #repost • @cityofnola Please see the following statement above from Mayor Cantrell on the current efforts to remove trash.

For added context, as of this morning, the City’s solid waste contractors have completed all Monday/Thursday routes. We expect that most Tuesday/Friday routes will be completed by Sunday. Upon finishing the Tuesday/Friday routes, City contractors will move to the Wednesday/Saturday routes, which will complete the initial first pass of the City sometime late next week.

The City has issued emergency procurements (ITBs) for supplemental household solid waste collection. The deadline to respond has been extended by three calendar days (one business day) to allow sufficient time for bidders to respond. Those resources are anticipated to be available to support collections next week.

The City’s emergency debris contractors began storm debris removal on Tuesday, Sept. 7, and have removed 4,181 cubic yards. Please view CleanUp - NOLA Ready for updates on Hurricane Ida debris removal and zones crews are actively working each day.

3 weeks post-landfall

September 13-19

Key Messages:

- Flash Flooding from Tropical Storm Nicholas will be made worse by Hurricane Ida debris.
- FEMA programs available, particularly DSNAP, and partners are helping with application assistance.
- Be careful about scammers and fraudulent contractors.
- Thank you to volunteers and acknowledging their activities.
- Thank you to community partners and acknowledging their services.
- Trash and debris information for how and where it is getting picked up and progress updates.
- Information about the blue roof program and how to sign up.

TEXT MESSAGES

September 13, 2021

08:55- "NOLA Ready: FEMA reps can register residents, check application status & answer questions M-F, 10am-6pm, at Rosenwald, Milne, Joe Brown & Cut Off. ready.nola.gov"

10:17- "It's okay to not be okay in the aftermath of Hurricane Ida. These mental health resources are here to help: bit.ly/3nITKVz."

16:40- "NOLA Ready: As NOLA homeowners clean up after Ida, scammers may try to take advantage. Tips to avoid dishonest contractors at ready.nola.gov/recovery/#clean-up"

SOCIAL MEDIA POSTS

September 13, 2021



nolaready · Follow



Representatives from @fema will be available this week from 10am to 6pm at Rosenwald, Joe Brown, Milne & Cut Off Recreation Centers to:

- ✓ Register residents & answer questions about programs.
- ✓ Check the status of applications.

ready.nola.gov/assistance

32w



77 likes

SEPTEMBER 13, 2021



Add a comment...

Post

Caption: Representatives from @fema will be available this week from 10am to 6pm at Rosenwald, Joe Brown, Milne & Cut Off Recreation Centers to:

- ✓ Register residents & answer questions about programs.
- ✓ Check the status of applications.

ready.nola.gov/assistance

SOCIAL MEDIA POSTS

September 13, 2021

Thanks NOLA Ready Volunteers and Reserve CNO Employees!



 nolaready · Follow

 nolaready In the aftermath of Hurricane Ida, the NOLA Ready Volunteer Corps supported @nordcommission in running Cooling Centers for residents who needed to access resources & services. NOLA Ready volunteers spent more than 2,000 hours volunteering for these efforts. Thank you to every volunteer who was involved!

👉 Looking for another opportunity to give back? We're doing a supply distribution tomorrow and volunteer spots are still available. Sign up at ready.nola.gov/volunteer.

31w

 batmanandrobin328 🤍🙏
31w Reply

 wildchild_lala Any info on Covid testing sites and Pfizer shots?
31w 1 like Reply

107 likes
SEPTEMBER 13, 2021

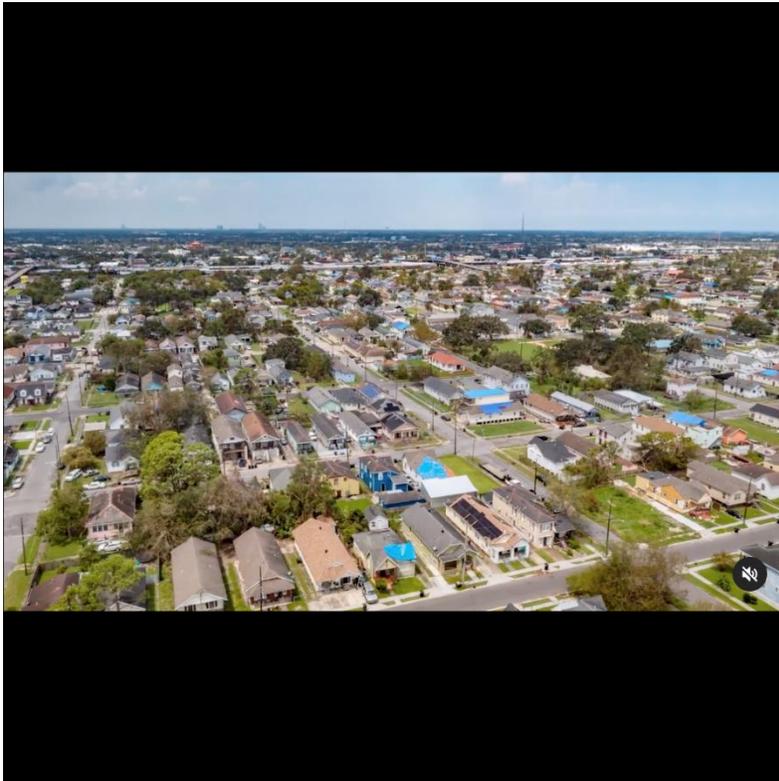
Add a comment... Post

Caption: In the aftermath of Hurricane Ida, the NOLA Ready Volunteer Corps supported [@nordcommission](https://www.nordcommission.org/) in running Cooling Centers for residents who needed to access resources & services. NOLA Ready volunteers spent more than 2,000 hours volunteering for these efforts. Thank you to every volunteer who was involved!

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SOCIAL MEDIA POSTS

September 13, 2021



nolaready • Follow



nolaready If you have #Ida roof damage & don't have a tarp yet, there are a few tarp distributions this week in #NOLA. Check the calendar at ready.nola.gov/assistance. We may see heavy rain associated with Tropical Storm #Nicholas on Wednesday, so now's the time to tarp.

31w



1,497 views

SEPTEMBER 13, 2021



Add a comment...

Post

CAPTION: If you have [#Ida](#) roof damage & don't have a tarp yet, there are a few tarp distributions this week in [#NOLA](#). Check the calendar at ready.nola.gov/assistance. We may see heavy rain associated with Tropical Storm [#Nicholas](#) on Wednesday, so now's the time to tarp.

SOCIAL MEDIA POSTS

September 13, 2021

PROTECT AGAINST SCAMMERS

Get 3 bids

Careful with insurance info

Don't be pressured

Agree on a work plan

No charge for City work

nolaready • Follow

nolaready • During times of disaster, dishonest contractors often try to take advantage of homeowners. Here are some tips for #NOLA homeowners to protect against scammers:

- 1 Get 3 bids: Obtain three bids from various licensed and insured contractors before making a decision.
- 2 Agree on a work plan: Obtain a detailed work plan of what will be done, materials to be used, who pays for materials, timeline to start and complete the project & schedule of payments based on pre-set progress stages.
- 3 Careful with insurance info: Never sign over checks from your insurance company to a contractor or tell a contractor the value of your insurance policy.
- 4 No charge for @cityofnola work: Be advised that the City, nor City contractors, charge for work done on public trees or to remove debris on the public Right of Way (this includes the area between the sidewalk and the curb).
- 5 Don't be pressured: Never allow a contractor to pressure you into making a quick decision.

More: ready.nola.gov/recovery

75 likes
SEPTEMBER 13, 2021

Add a comment... Post

CAPTION: During times of disaster, dishonest contractors often try to take advantage of homeowners. Here are some tips for [#NOLA](#) homeowners to protect against scammers:

- 1 Get 3 bids: Obtain three bids from various licensed and insured contractors before making a decision.
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- 5 Don't be pressured: Never allow a contractor to pressure you into making a quick decision.

More: ready.nola.gov/recovery

SOCIAL MEDIA POSTS

September 13, 2021



CAPTION: In partnership with World Central Kitchen, Second Harvest, Operation BBQ, Mercy Chef, and Salvation Army, 180,000+ meals have been served across Orleans Parish in the aftermath of Hurricane Ida. Thanks to their hard work, 18,000+ hungry New Orleanians received meals.

Along with these wonderful organizations, we'd like to thank Resilience Force for assisting with food distribution, including making home deliveries.

[@wckitchen](#) [@2ndharvestgnoa](#) [@opbbqrelief](#) [@mercychefs](#) [@salvationarmyus](#) [@resilienceforce](#)

[#HurricaneIda](#) [#Ida](#) [#NewOrleans](#) [#NOLA](#)

SOCIAL MEDIA POSTS

September 13, 2021

FEMA ASSISTANCE APPLICATION HELP

WITH ASL INTERPRETERS 

 **TUESDAY (9/14)**

 **10:00AM-6:00PM**

 **MILNE REC CENTER (GENTILLY)**
5420 FRANKLIN AVE

FOR ANY DEAF PERSON NEEDING TO APPLY



nolaready · Follow



nolaready FEMA assistance application help with ASL interpreters available tomorrow, for any deaf person needing to apply:

Tuesday, Sep 14

10am-6pm

Milne Rec Center, 5420 Franklin Ave

@lighthouselouisiana

31w



86 likes

SEPTEMBER 13, 2021

Add a comment...

Post

Caption: FEMA assistance application help with ASL interpreters available tomorrow, for any deaf person needing to apply:

Tuesday, Sep 14

10am-6pm

Milne Rec Center, 5420 Franklin Ave

[@lighthouselouisiana](#)

SOCIAL MEDIA POSTS

September 13, 2021



nolaready · Follow



nolaready A flash flood watch is in effect in #nola through Thursday morning. If we see prolonged heavy rain from Hurricane #Nicholas, street flooding is likely to occur—made worse by leftover debris from Hurricane #Ida. Stay weather aware & off roads during heavy rain Tuesday & Wednesday.

31w



342 likes

SEPTEMBER 13, 2021



Add a comment...

Post

CAPTION: A flash flood watch is in effect in [#nola](#) through Thursday morning. If we see prolonged heavy rain from Hurricane [#Nicholas](#), street flooding is likely to occur—made worse by leftover debris from Hurricane [#Ida](#). Stay weather aware & off roads during heavy rain Tuesday & Wednesday.

SOCIAL MEDIA POSTS

September 13, 2021



NOLA Ready @nolaready · Sep 13

Representatives from @fema will be available this week from 10am to 6pm at Rosenwald, Joe Brown, Milne & Cut Off Recreation Centers to:

- ✓ Register residents & answer questions about programs.
- ✓ Check the status of applications.

ready.nola.gov/assistance #Ida pic.twitter.com/tnOcVI2T0G



NOLA Ready @nolaready · Sep 13

In the aftermath of Hurricane Ida, the NOLA Ready Volunteer Corps supported @NORDCommission in running Cooling Centers for #NOLA residents. Volunteers spent more than 2,000 hours volunteering for these efforts. Thank you to every volunteer who was involved!

pic.twitter.com/PnkqcxvBUy



NOLA Ready @nolaready · Sep 13

If you have #Ida roof damage & don't have a tarp yet, there are a few tarp distributions this week in #NOLA. Check the calendar at ready.nola.gov/assistance. We may see heavy rain associated with Tropical Storm #Nicholas on Wednesday, so now's the time to tarp. pic.twitter.com/QYLXZ2T2ZC



NOLA Ready @nolaready · Sep 13

See the latest on debris & trash removal post #Ida in #NOLA:

fb.watch/7-lfiLuOkH/



NOLA Ready @nolaready · Sep 13

In partnership with @NORDCommission, NOLA Ready is hosting a cleaning supplies distribution tomorrow afternoon from 4:30pm-7pm (or until supplies last). 250 home-kits will be available at each site. pic.twitter.com/NCm0l6BFPv



NOLA Ready @nolaready · Sep 13

Distribución de artículos de limpieza
¡250 kits de limpieza disponibles en cada sitio!
twitter.com/nolaready/stat... pic.twitter.com/6sHc465fyf



NOLA Ready @nolaready · Sep 13

Phân phối Đồ dùng Làm sạch
Sẵn có 250 bộ dụng cụ gia đình tại mỗi địa điểm!
twitter.com/nolaready/stat... pic.twitter.com/88YiMp9csT



NOLA Ready @nolaready · Sep 13

During times of disaster, dishonest contractors often try to take advantage of homeowners. Here are some tips for #NOLA homeowners to protect against scammers:

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1/5 pic.twitter.com/5teqCufXKm



NOLA Ready @nolaready · Sep 13

In partnership with @WCKitchen @2ndHarvestGNOA @OpBBQRelief @MercyChefs @SalArmyGNO, 180,000+ meals have been served across Orleans Parish in the aftermath of Hurricane Ida. Thanks to their hard work, 18,000+ hungry New Orleanians received meals. pic.twitter.com/lKVMerjwAl



NOLA Ready @nolaready · Sep 13

FEMA assistance application help with ASL interpreters available tomorrow, for any deaf person needing to apply

📅 Tuesday, Sep 14

🕒 10am-6pm

📍 Milne Rec Center, 5420 Franklin Ave

[@lighthouse_nola](https://twitter.com/lighthouse_nola) pic.twitter.com/x6YAgCQHVa



NOLA Ready @nolaready · Sep 13

A flash flood watch is in effect in #nola through Thursday morning. If we see prolonged heavy rain from Hurricane #Nicholas, street flooding is likely to occur—made worse by leftover debris from Hurricane #Ida. Stay weather aware & off roads during heavy rain Tuesday & Wednesday. pic.twitter.com/OWvvJQb4D4

TEXT MESSAGES

September 14, 2021

07:15- "NOLA Ready: Flash flood watch in NOLA today & Wed. Heavy rain from TS Nicholas could cause flooding, made worse by Ida debris. Stay aware & off roads during rain"

10:49- "NOLA Ready: Many detox services are unavailable after Ida, but Odyssey House is open. If suffering from an addiction call 5048219211 or walk in at 2700 S Broad Ave"

13:32- "Gov Edwards will hold a media briefing on Tropical Storm Nicholas at 3:30p.m.
WATCH: gov.la.gov or [Facebook.com/LouisianaGov](https://www.facebook.com/LouisianaGov) "

SOCIAL MEDIA POSTS

September 14, 2021

4730 Washington Ave

odysseyhouseela

nolaready • Follow

DAILY ADMITS!

NEW

**MEDICALLY SUPPORTED DETOX
2700 S. BROAD AVE**

(504) 821-9211, Option 1

detox@ohlinc.org

nolaready #Repost @odysseyhouseela
Many detox facilities remain closed after #Ida, but Odyssey House is open. If you or a loved one is suffering from addiction, Odyssey House has medical detox services available.

Our Medically Supported Detox is now OPEN and ACCEPTING INTAKES at our 2700 S. Broad Ave facility. Note the temporary address change but same services! Call 504-821-9211, option 1 to schedule an intake today! Walk-ins also welcome! #recoverystartshere #detox

31w

51 likes

SEPTEMBER 14, 2021

Add a comment...

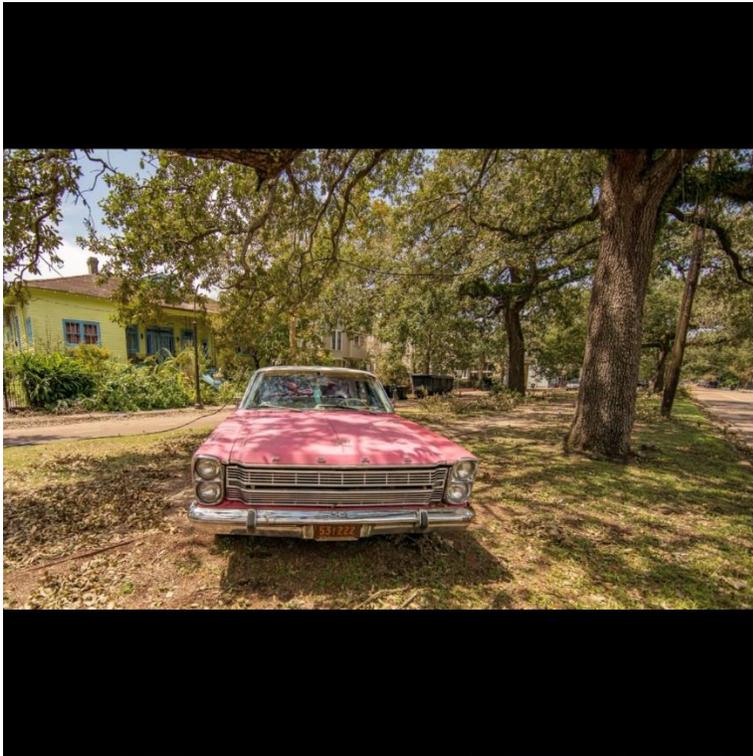
CAPTION: [#Repost @odysseyhouseela](#)

Many detox facilities remain closed after [#Ida](#), but Odyssey House is open. If you or a loved one is suffering from addiction, Odyssey House has medical detox services available.

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SOCIAL MEDIA POSTS

September 14, 2021



nolaready • Follow



nolaready • Heavy rain associated with Tropical Storm Nicholas is causing street flooding around #NOLA. Neutral ground parking is allowed now through 12pm on Thursday.

Vegetative debris from Ida is currently staged on neutral ground for contractors to pick up: when moving cars to neutral ground, please be careful of debris in the area.

Edited · 31w



54 likes

SEPTEMBER 14, 2021



Add a comment...

Post

CAPTION: Heavy rain associated with Tropical Storm Nicholas is causing street flooding around [#NOLA](#). Neutral ground parking is allowed now through 12pm on Thursday.

Vegetative debris from Ida is currently staged on neutral ground for contractors to pick up: when moving cars to neutral ground, please be careful of debris in the area.

SOCIAL MEDIA POSTS

September 14, 2021

Flash Flood Warning

Valid Until
2:45 PM CDT Tuesday
September 14, 2021

Safety Information

- Move immediately to higher ground!
- Avoid walking or driving through flood waters!

Potential Exposure

- Population: 704,805
- Schools: 185
- Hospitals: 18

nolaready • Follow

nolaready A flash flood warning is now in effect in #NOLA. Stay off roads if possible as heavy rain moves through the area from Tropical Storm #Nicholas. Debris leftover from #Ida may worsen street flooding.

31w

melbatoastmama 🙏🙏🙏🙏🙏🙏🙏🙏🙏🙏

31w 1 like Reply ...

hayes.q5 I'm at school so hopefully i can get home

31w Reply

207 likes

SEPTEMBER 14, 2021

Add a comment... Post

Caption: A flash flood warning is now in effect in [#NOLA](#). Stay off roads if possible as heavy rain moves through the area from Tropical Storm [#Nicholas](#). Debris leftover from [#Ida](#) may worsen street flooding.

SOCIAL MEDIA POSTS

September 14, 2021



nolaready • Follow
New Orleans, Louisiana



nolaready Post #Ida debris removal continues in #NOLA, but there's still a lot of debris out there, which could cause a flooding hazard during #Nicholas heavy rains. Take a minute today to clear in front of catch basins on your block. See a map at ready.nola.gov/cleanup showing the debris cleanup progress.

31w



112 likes

SEPTEMBER 14, 2021



Add a comment...

Post

Caption: Post [#Ida](#) debris removal continues in [#NOLA](#), but there's still a lot of debris out there, which could cause a flooding hazard during [#Nicholas](#) heavy rains. Take a minute today to clear in front of catch basins on your block. See a map at ready.nola.gov/cleanup showing the debris cleanup progress.

SOCIAL MEDIA POSTS

September 14, 2021



CAPTION:

DSNAP has been approved for Orleans Parish. DSNAP provides food assistance to eligible households who need help buying groceries due to Hurricane Ida.

1 Pre-register at dcfs.la.gov/DSNAP.

2 Then, call 1-888-524-3578 to be interviewed by the State to receive DSNAP benefits:

- ◆ Mon 9/20: residents with last names A-F
- ◆ Tue 9/21: last names G-M
- ◆ Wed 9/22: last names N-S
- ◆ Thu 9/23: last names T-Z
- ◆ Fri 9/24: all last names in Orleans Parish
- ◆ Sat 9/25: all last names in Orleans Parish

More info: dcfs.la.gov/DSNAP

[#HurricaneIda](#) [#Ida](#) [#NOLA](#) [#NewOrleans](#)

SOCIAL MEDIA POSTS

September 14, 2021



NOLA Ready @nolaready · Sep 14

Today's cleaning supply distribution has been postponed due to heavy rain associated with Tropical Storm Nicholas. Please stay tuned for more information regarding the rescheduled date. pic.twitter.com/g2bc4r50sZ



NOLA Ready @nolaready · Sep 14

Se pospuso la entrega de artículos de limpieza por las fuertes lluvias de la tormenta Nicholas. twitter.com/nolaready/stat...



NOLA Ready @nolaready · Sep 14

Heavy rain from TS Nicholas causing street flooding. Neutral ground parking allowed now thru 12pm on Thurs.

Vegetative debris from Ida is currently staged on neutral ground for contractors to pick up: when moving cars to neutral ground, please be careful of debris in the area. pic.twitter.com/UfYZzmjLaj



NOLA Ready @nolaready · Sep 14

Post #Ida debris removal continues in #NOLA, but there's still a lot of debris out there, which could cause a flooding hazard during #Nicholas heavy rains. Take a minute today to clear in front of catch basins on your block. pic.twitter.com/bHfBpbQkV



NOLA Ready @nolaready · Sep 14

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1 Pre-register at dcfs.la.gov/DSNAP.

1/2 pic.twitter.com/HR8856TFJA

September 15, 2021

11:04

HURRICANE IDA

DSNAP Approved for Orleans Parish

The Louisiana Department of Children and Family Services (DCFS) received federal approval September 14, 2021 to begin Disaster Supplemental Nutrition Assistance Program (DSNAP) operations to provide additional food aid to families impacted by Hurricane Ida. The USDA Food and Nutrition Service (FNS) approved a DSNAP operation for the following parishes and ZIP codes:

- Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin (*only lower St. Martin parish ZIP codes 70339 and 70380*), St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge and West Feliciana.

The interview process will run in three phases beginning on Monday, September 20. According to USDA FNS rules, DSNAP cannot begin in communities until all other federal disaster food assistance in a parish has ended (including PODs and Disaster Household Distribution), power and telephone/internet connectivity are restored, mail delivery is in operation and grocery store shelves are open.

DSNAP, formerly known as Disaster Food Stamps, provides food assistance to eligible households who do not receive regular SNAP benefits and who need help buying groceries due to lost income or damages following a disaster. DSNAP is a means tested program. The state must request that the federal government initiate DSNAP, but can only make the request after the president activates the Stafford Act and approves the parish for Individual Assistance (IA). Each IA-approved parish must also request DSNAP before the benefits can be provided to eligible residents of that parish.

SNAP recipients are not eligible for DSNAP and should not apply. Information about SNAP benefits changes related to Hurricane Ida, including replacement benefits for food lost due to power outages, can be found at www.dcfsl.a.gov/page/snap-updates

What Applicants Need to Know

Due to ongoing concerns related to the coronavirus pandemic, DSNAP applications will be handled by phone, and benefits cards will be mailed to approved applicants through the U.S. Postal Service.

Residents in the approved parishes can call the LAHelpU Customer Service Center, 1-888-524-3578, to apply and be interviewed for DSNAP. Applicants should call 1-888-524-3578, select their language, prompt 6 and then 1 between the hours of 7:30 a.m. and 6 p.m.

Translation services are available for individuals whose primary language is not English.

Residents are encouraged, but not required, to take the following steps before calling to apply for DSNAP:

- Pre-register online first. Step-by-step instructions can be found at <http://www.dcfsl.a.gov/DSNAP>.
- Download the LA Wallet mobile app for identity and residency verification. Information on the app, including download links, can be found at LAWallet.com
- Gather all information needed for the application. A list of what is needed can be found in the FAQs at <http://www.dcfsl.a.gov/DSNAP>

Residents who pre-registered or applied for DSNAP since March 2020 do not need to pre-register again.

When residents call to apply and be interviewed for DSNAP, a worker will verify the applicant's identity and residency, and obtain information about their income, resources and disaster-related expenses incurred between August 26, 2021 and September 24, 2021. Most applicants will be told on the phone immediately after completing their application and interview whether they have been approved to receive DSNAP and, if so, the amount of benefits they will receive. Applicants will also receive a letter by mail, confirming the eligibility decision made on their application.

Applicants may name an Authorized Representative (AR) to apply for DSNAP benefits on their behalf. The head of household must authorize the person to serve as AR on their behalf, and the worker will need to speak to the head household to confirm that they agree for the AR to speak on their behalf.

Application Schedule

Residents should call the LAHelpU Customer Service Center to apply and be interviewed for DSNAP on their designated day (according to the first letter of their last name) or on the A-Z days, which are open to all residents in the approved parishes and ZIP codes for each phase. Parishes were assigned to each phase based on power, telephone/internet connectivity, mail delivery and grocery stores are open at the time the DSNAP request was submitted.

PHASE 1 – September 20-25

E. Baton Rouge, E. Feliciana, Iberia, Orleans, Pointe Coupee, St. Bernard, St. Tammany, Washington, W. Baton Rouge and W. Feliciana

Day 1 (Monday, Sept. 20) – Residents with last names beginning with A-F

Day 2 (Tuesday, Sept. 21) – G-M

Day 3 (Wednesday, Sept. 22) – N-S

Day 4 (Thursday, Sept. 23) – T-Z

Day 5 (Friday, Sept. 24) – Open for all (letters A-Z) in the Phase 1 parishes

Day 6 (Saturday, Sept. 25) – Open for all (letters A-Z) in the Phase 1 parishes

PHASE 2 – September 27-October 2

Ascension, Assumption, Iberville, Jefferson, Livingston, Plaquemines, St. Helena, St. Martin (*lower St. Martin Parish ZIPs only 70339 & 70380*), St. Mary and Tangipahoa

Day 1 (Monday, Sept. 27) – Residents with last names beginning with A-F

Day 2 (Tuesday, Sept. 28) – G-M

Day 3 (Wednesday, Sept. 29) – N-S

Day 4 (Thursday, Sept. 30) – T-Z

Day 5 (Friday, Oct. 1) – Open for all (letters A-Z) in the Phase 2 parishes

Day 6 (Saturday, Oct. 2) – Open for all (letters A-Z) in the Phase 2 parishes

PHASE 3 – October 4-9

Lafourche, St. Charles, St. James, St. John the Baptist and Terrebonne

Day 1 (Monday, Oct. 4) – Residents with last names beginning with A-F

Day 2 (Tuesday, Oct. 5) – G-M

Day 3 (Wednesday, Oct. 6) – N-S

Day 4 (Thursday, Oct. 7) – T-Z

Day 5 (Friday, Oct. 8) – Open for all (letters A-Z) in the Phase 3 parishes

Day 6 (Saturday, Oct. 9) – Open for all (letters A-Z) in the Phase 3 parishes

Additional information about DSNAP can be found by texting LADSNAP to 898-211 or by visiting <http://www.dcfsl.a.gov/DSNAP>.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/dsnap-approved-for-orleans-parish/>

September 15, 2021

11:23

City Opens Transfer Station for Residents to Temporarily Dispose of Bagged Household Garbage Free of Charge



Beginning this morning at 11 a.m., the City of New Orleans Department of Sanitation will allow residents to dispose of bagged household garbage at the Elysian Fields Transfer Station **free of charge** temporarily while we work to increase sanitation contractor capacity.

Going forward, the Transfer Station will open at 8 a.m. daily. Given the demand, residents are advised that there could be long lines and wait times to utilize the transfer station. The Sanitation Department is coordinating closely with the New Orleans Police Department Traffic Division to monitor traffic flow on

Elysian Fields Avenue.

- **Where:** 2829 Elysian Fields Ave.
- **When:** 8 a.m. until 3 p.m., daily
- **Who:** New Orleans Residents **only**

Residents should access the Elysian Fields Transfer Station via the service road and enter through the gate at the rear of the property.

Residents will be responsible for off-loading their garbage at the site. The City will only be accepting bagged household garbage. Vegetative debris, construction debris, appliances, electronics or tires will not be accepted. Commercial vehicles are not eligible to dispose of debris at the Elysian Fields Transfer Station.

Residents may call 311 for any questions regarding the offloading of debris or the Elysian Fields Transfer Station.

For more information about trash and debris cleanup, click [here](#).

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/city-opens-transfer-station-for-residents-to-tempo/>

TEXT MESSAGES

September 15, 2021

10:00- "25 parishes have been approved for the Disaster Supplemental Nutritional Assistance Program (DSNAP). For more info on the application process: bit.ly/3hyz9d4."

11:39- "NOLA Ready: NOLA residents can now drop bagged household trash at [2829 Elysian Fields Ave. 8am-3pm](#) 7 days a week. Storm debris not accepted. More: ready.nola.gov

12:43- "NOLA Ready: DSNAP approved for Orleans. Register: text LADSNAP to 898211. Then, call to apply:

9/20: last names A-F

9/21: G-M

9/22: N-S

9/23: T-Z

9/24: A-Z

9/25: A-Z"

SOCIAL MEDIA POSTS

September 15, 2021



nolaready • Follow



The @cityofnola has completed the return transport of about 800 New Orleanians who stayed in state-run shelters after #Ida. The vast majority of these residents were able to return to their homes once power was restored. Those who have ongoing housing needs due to the storm are being assisted by @fema, the @arclouisiana & others.

Edited · 31w



64 likes

SEPTEMBER 15, 2021



Add a comment...

Post

CAPTION: The [@cityofnola](#) has completed the return transport of about 800 New Orleanians who stayed in state-run shelters after [#Ida](#). The vast majority of these residents were able to return to their homes once power was restored. Those who have ongoing housing needs due to the storm are being assisted by [@fema](#), the [@arclouisiana](#) & others.



NOLA Ready @nolaready · Sep 15

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Most were able to return to their homes once power was restored. Those with ongoing housing needs due to the storm are being assisted by [@fema](#) & [@ARCLouisiana](#) pic.twitter.com/MzkCdYU6es

SOCIAL MEDIA POSTS

September 15, 2021

The graphic features a blue header with the text "FEMA Assistance Application Help" in white, and a lighter blue sub-header with "WITH ASL INTERPRETERS" in white. Below the text is a grey silhouette of two hands in an ASL gesture. To the right of the hands are three icons: a calendar, a clock, and a location pin, each followed by text: "THURSDAY (9/16) & FRIDAY (9/17)", "10:00AM-6:00PM", and "MILNE REC CENTER (GENTILLY) 5420 FRANKLIN AVE".

The Instagram post is from the account "nolaready" (verified). The caption reads: "FEMA assistance application help with ASL interpreters available today and tomorrow, for any deaf person needing to apply: Thu 9/16 & Fri 9/17 10am-6pm Milne Rec Center (Gentilly): 5420 Franklin Ave @lighthouseouisiana". The post has 85 likes and a comment from "julietta.morris" which has been replied to by "colleenkw". The post date is September 16, 2021.

Caption: FEMA assistance application help with ASL interpreters available today and tomorrow, for any deaf person needing to apply:

📅 Thu 9/16 & Fri 9/17

🕒 10am-6pm

📍 Milne Rec Center (Gentilly): 5420 Franklin Ave

[@lighthouseouisiana](#)

TALKING POINTS

September 16, 2021

Collin's Talking Points – Hurricane Ida

The New Orleans Office of Homeland Security and Emergency Preparedness has taken on a leadership role in the City's response and now recovery for Hurricane Ida.

- We as a community have been through a lot over the last 2 weeks. We are experiencing the effects of a Category 4 Major Hurricane on our City.
- We've seen challenges in our city with power and have seen an unimaginable amount of patience with residents about the power issue.
- We continue to coordinate with our partners in bringing back residents from State sheltering, assisting our residents who have been directly impacted by Hurricane Ida, and we continue to support our own personnel with fuel, food, and unfortunately in some cases, housing.

Today I'm here to speak about another issue that has arisen from Hurricane Ida: and that is household waste.

- What was a longstanding issue before Ida has been magnified.
- Residents have placed (and rightfully so) large amounts of household waste onto the street, and into a waste collection system that had shortcomings before the Category 4 storm.

NOHSEP is here to support our Infrastructure partners and is helping create unique solutions to this problem.

- NOHSEP is coordinating the resources and capabilities of local, state, and federal partners in providing heavy equipment and labor to make an extraordinary effort to pick up residential waste throughout our city.
- Many City departments have stepped up to help and are providing crews to supplement the existing waste management trucks and labor.

Trash build-up is a complex problem, and the large-scale solution that we're looking at implementing will take a great deal of coordination.

- We are activating the Emergency Operations Center to provide GIS mapping and real-time tracking of trash pickup.
- You'll hear more details from Department of Sanitation Matt Torrie and Deputy CAO of Infrastructure Ramsey Green.
- NOHSEP stands ready to support with Incident Management capabilities in the Emergency Operations Center.

As an agency, NOHSEP continues to coordinate response and now recovery related to Hurricane Ida.

- We're ramping up recovery work with donation drives, more on that to come.
- There's a lot to do still, and we will continue to move forward with the help of all of our partners.

SOCIAL MEDIA POSTS

September 16, 2021



nolaready · Follow



nolaready It's all hands on deck for our mucking & gutting partners, who are hard at work rebuilding homes in #NOLA after #Ida, which made landfall as a Category 4 hurricane.

Thank you to following groups for dedicating countless hours to these efforts: @rebuilding_together_nola @nolatreeproject @teamrubicon @sbpnola & The Church of Jesus Christ of Latter-day Saints.

Interested in lending a hand? We've compiled a list of Ida relief volunteer opportunities with our partner organizations at ready.nola.gov/volunteer.

31w



julietta.morris Never doubt someone until you give them a try @official_katherine_allison i took the risk to invest \$2500 on Bitcoin and i got my profit after 7 days. no risk no reward, now i'm enjoying my profit. @official_katherine_allison and i have also invested more.



31w Reply



158 likes

SEPTEMBER 16, 2021



Add a comment...

Post

CAPTION: It's all hands on deck for our mucking & gutting partners, who are hard at work rebuilding homes in [#NOLA](#) after [#Ida](#), which made landfall as a Category 4 hurricane.

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Interested in lending a hand? We've compiled a list of Ida relief volunteer opportunities with our partner organizations at ready.nola.gov/volunteer.

SOCIAL MEDIA POSTS

September 16, 2021



NOLA Ready @nolaready · Sep 16

In partnership with @nordcommission, NOLA Ready is hosting a cleaning supplies distribution tomorrow afternoon from 5pm-7pm (or until supplies last). 250 home-kits will be available at each site. 🧼🧽 pic.twitter.com/lwTMVSdS0h



NOLA Ready @nolaready · Sep 16

Distribución de artículos de limpieza 🧼🧽
¡250 kits de limpieza disponibles en cada sitio!
twitter.com/nolaready/stat... pic.twitter.com/9i2EYNru3k



NOLA Ready @nolaready · Sep 16

Phân phối Đồ dùng Làm sạch 🧼🧽
Sẵn có 250 bộ dụng cụ gia đình tại mỗi địa điểm!
twitter.com/nolaready/stat... pic.twitter.com/TAsiF0XmNy



NOLA Ready @nolaready · Sep 16

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📅 Thu 9/16 & Fri 9/17

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📍 Milne Rec Center (Gentilly): 5420 Franklin Ave

[@lighthouse_nola](https://twitter.com/lighthouse_nola) pic.twitter.com/X1b2PdMtVk



NOLA Ready @nolaready · Sep 16

It's all hands on deck for our mucking & gutting partners, who are hard at work rebuilding homes in #NOLA after #Ida, which made landfall as a Cat 4 hurricane.

👋 Want to lend a hand? We've compiled a list of volunteer opportunities with our partner orgs at ready.nola.gov/volunteer pic.twitter.com/D78Q1x9t15

TEXT MESSAGES

September 17, 2021

12:26- "NOLA Ready: Need help getting groceries after Ida?"

1) Learn about DSNAP: dcfs.la.gov/dsnap

2) Call 1-888-524-3578 to apply: Mon 9/20, 7:30am-6pm: last names A-F

14:16- "The deadline for Louisianans to apply to the Blue Roof Program is Sept. 30. To learn more, visit bluroof.us or call 888-ROOF-BLU (888-766-3258)."

15:05- "NOLA Ready: Only a judge can issue eviction, & not before 9/24. Even if storm damaged, landlords may not evict w/o a court hearing & eviction judgment. slls.org"

SOCIAL MEDIA POSTS

September 17, 2021

DSNAP in NOLA

DSNAP provides food assistance to eligible households who need help buying groceries due to Hurricane Ida.

nolaready • Follow

nolaready The Disaster Supplemental Nutrition Assistance Program (DSNAP) has been approved for Orleans Parish. DSNAP provides food assistance to eligible households who need help buying groceries due to Hurricane Ida:

- 1 Learn more by texting LADSNAP to 898211 or visit dcfs.la.gov/DSNAP.
- 2 Then, call 1-888-524-3578 to apply and interview with the State to receive DSNAP benefits (between 7:30am-6pm):
 - ◆ Mon 9/20: residents with last names A-F
 - ◆ Tue 9/21: last names G-M
 - ◆ Wed 9/22: last names N-S
 - ◆ Thu 9/23: last names T-Z
 - ◆ Fri 9/24: all last names in Orleans Parish
 - ◆ Sat 9/25: all last names in Orleans Parish

More info: dcfs.la.gov/DSNAP

#Hurricanelda #Ida #NOLA #NewOrleans #DSNAP

97 likes

SEPTEMBER 17, 2021

Add a comment...

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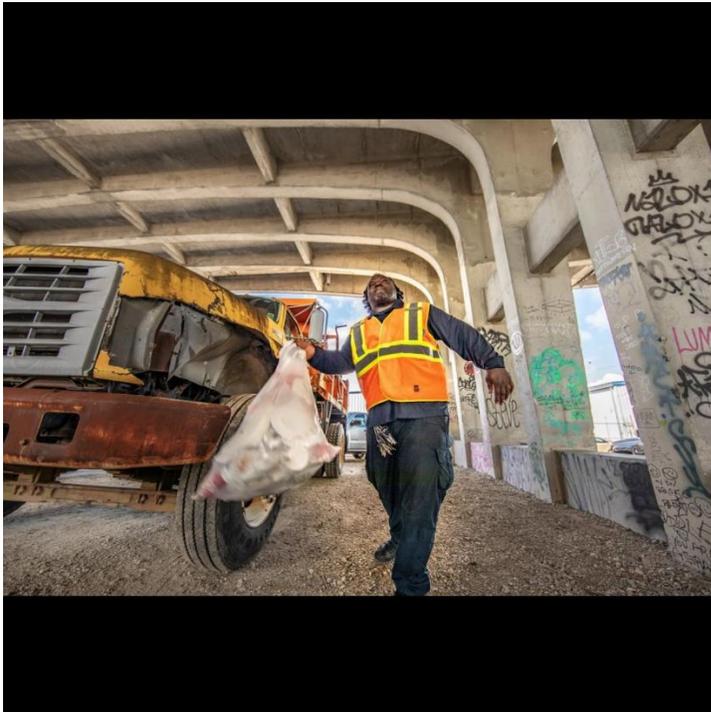
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- ◆ Fri 9/24: all last names in Orleans Parish
- ◆ Sat 9/25: all last names in Orleans Parish

More info: dcfs.la.gov/DSNAP

[#Hurricanelda](#) [#Ida](#) [#NOLA](#) [#NewOrleans](#) [#DSNAP](#)

SOCIAL MEDIA POSTS

September 17, 2021



nolaready • Follow



nolaready Post #lda trash & debris update from @cityofnola:

HOUSEHOLD WASTE

The City of NOLA is responding to the household waste crisis by coordinating an increased number of crews to pick up trash throughout the city. Existing City waste collection contractors Richard's Disposal and Metro Services Group are working alongside a new City contractor, Ramelli Waste, and Mardi Gras cleanup contractor MDL Enterprises. The following city agencies are providing assistance with either labor, heavy equipment, or both: including Department of Sanitation, Department of Public Works, Parks and Parkways, the Mosquito, Termite and Rodent Control Board, the Sewerage and Water Board of New Orleans, Orleans Parish Sherriff's Office, the Regional Transit Authority, Louis Armstrong Airport and the levee authorities.

The Elysian Fields Transfer Station at 2829 Elysian Fields Ave, remains open 8am-3pm daily as a trash drop-off location for Orleans Parish residents to dispose of bagged household waste.

DEBRIS

The City debris contractor Ceres began collections last week.



81 likes

SEPTEMBER 17, 2021



Add a comment...

Post

Caption: Post [#lda](#) trash & debris update from [@cityofnola](#):

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DEBRIS

The City debris contractor Ceres began collections last week, and have picked up 20,000 cubic yards of debris of the estimated total 200,000 cubic yards of debris. The debris collection monitoring map is viewable on ready.nola.gov/cleanup.

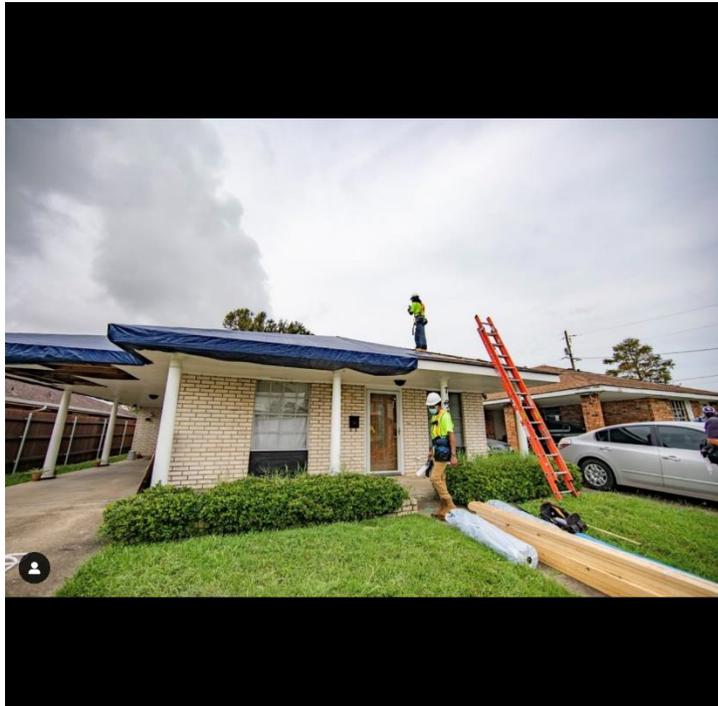
RECYCLING

Recycling remains suspended so that all resources can focus on solid waste collection.

Residents should call 311 for questions regarding solid waste collection & debris removal.

SOCIAL MEDIA POSTS

September 17, 2021



nolaready · Follow



nolaready · Have roof damage post Ida? Apply for the Blue Roof Program. The US Army Corps of Engineers sends professionals to the house to install the fiber-reinforced tarp sheeting, at no cost to you.

✓ Call 888-766-3258 or visit bluroof.us.

📅 The deadline to apply is Sept 30th.

#HurricaneIda #Ida #NOLA #neworleans

Edited · 31w



95 likes

SEPTEMBER 17, 2021

😊 Add a comment...

Post

Caption: Have roof damage post Ida? Apply for the Blue Roof Program. The US Army Corps of Engineers sends professionals to the house to install the fiber-reinforced tarp sheeting, at no cost to you.

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[#HurricaneIda](#) [#Ida](#) [#NOLA](#) [#neworleans](#)

SOCIAL MEDIA POSTS

September 17, 2021



NOLA Ready @nolaready · Sep 17

The Disaster Supplemental Nutrition Assistance Program (DSNAP) has been approved for Orleans Parish. DSNAP provides food assistance to eligible households who need help buying groceries due to Hurricane Ida.

[@LouisianaDCFS](#) [@CityOfNOLA](#)

pic.twitter.com/sgJkdJxo19



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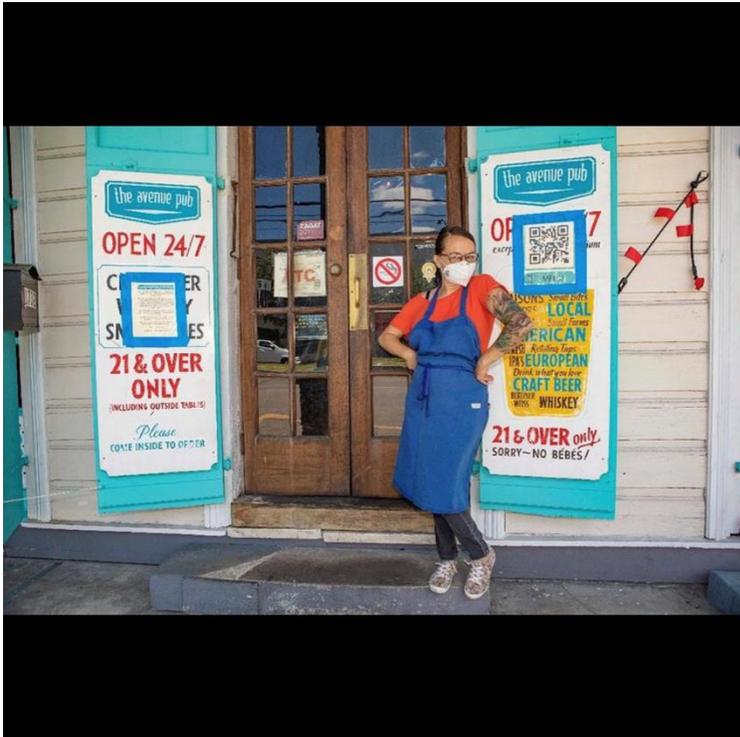
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📅 The deadline to apply is 9/30.

pic.twitter.com/eIPzGwEak0

SOCIAL MEDIA POSTS

September 18, 2021



nolaready • Follow



nolaready The @cityofnola Office of Economic Development has pulled together resources for NOLA businesses that are recovering from #Ida. Get info on:

- SBA Physical Disaster Business Loan Program
- SBA Economic Injury Disaster Loan Program
- InvestNOLA COVID Relief Fund
- The Southern Opportunity and Resilience Fund
- Deep South Economic Mobility Collaborative
- Business continuity webinar
- Tulane Lepage Center COVID Business Assistance Program

Get assistance: nola.gov/idabizrecovery

31w



abdulateefsalis Honestly receiving \$5500 after investing \$500 it's something I never expected . I was already having doubts it be he came through.Thanks for putting smile on myface @vicky_supreme_fxt

31w Reply



98 likes

SEPTEMBER 18, 2021

Add a comment...

Post

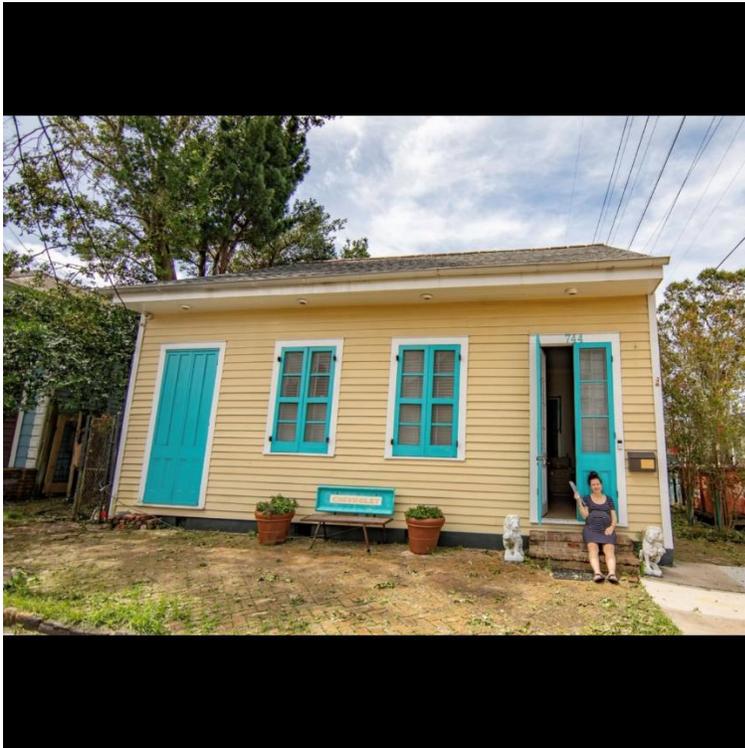
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SOCIAL MEDIA POSTS

September 18, 2021



nolaready · Follow



nolaready It is unlawful for a landlord to evict a tenant without providing notice and proceeding through the eviction process. Only a judge can issue evictions, and not before Sept 24th. Even if your home is storm damaged, your landlord cannot evict you without taking you to court and getting an eviction judgment.

Questions? Call the Southeast Louisiana Legal Services Hotline: 1-844-244-7871 or visit slls.org. @sllshelps

31w



hayes.q5 If I was a landlord I'd cut off the water and power. I'm not paying for someone to live in my property for free.

31w 1 like Reply

View replies (2)



abdullateefsalis Honestly receiving \$5500 after investing \$500 it's something I never expected. I was already having doubts it be he came through. Thanks for putting smile on my face @sllshelps



411 likes

SEPTEMBER 18, 2021



Add a comment...

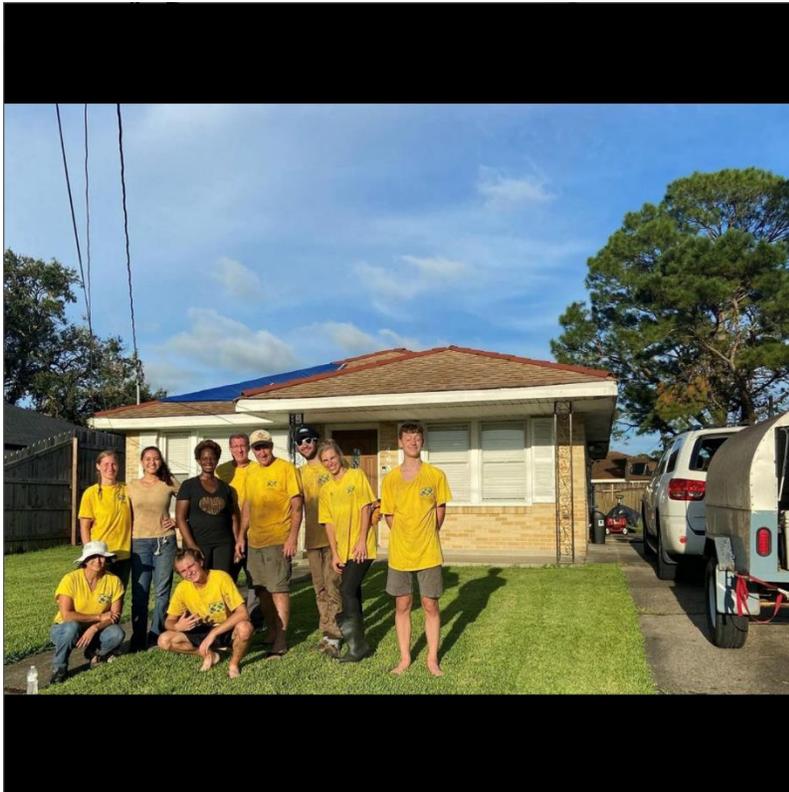
Post

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SOCIAL MEDIA POSTS

September 18, 2021



nolaready · Follow



nolaready Thanks to @crisiscleanup, this New Orleans East homeowner got a special visit this weekend from the Church of Jesus Christ of the Latter Day Saints to help with minor roof repair and storm debris!

Crisis Clean Up has a hotline to support #NOLA residents after #HurricaneIda. Residents in need can call 844-965-1386 to request free assistance with muck and gut, debris removal, tree removal, and roof tarping. Actual assistance is run by volunteer groups, so help is not guaranteed.

31w



epiceventsdesign They are truly amazing, they blessed my family by coming to our home 🙏 to help we are grateful to the Crisis Cleanup Team. May God bless each of them and continue to strengthen them daily to be a blessing.

31w 1 like Reply



Liked by jessie_lehman and 219 others

SEPTEMBER 18, 2021



Add a comment...

Post

Caption: Thanks to [@crisiscleanup](#), this New Orleans East homeowner got a special visit this weekend from the Church of Jesus Christ of the Latter Day Saints to help with minor roof repair and storm debris!

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SOCIAL MEDIA POSTS

September 18, 2021



nolaready • Follow



nolaready Post-Ida debris removal continues in NOLA:

- 🌿 29,000 cubic yards of debris has been picked up, of the estimated 200,000 cubic yards that have collected from Ida.
- 🌳 654 hazardous limbs have been removed.
- 🚛 24 dump truck sized loads of household waste have been removed this weekend by 6 crews.
- 🚗 1,516 households have disposed of trash at the Elysian Fields transfer station.

For continuous updates on this effort, follow [@roadworknola](#)

Edited · 31w



claredurrett While I appreciate this is a colossal undertaking, I don't believe we were prepared and it's showing around all our neighborhoods. Our trash collection had been sitting for weeks and inconsistent for months prior to the storm. As a citizen, you could do yourself and us a favor by being honest and sharing the neighborhood strategy for pick up and clean up. I've done my part by making a trailer and taking trash for myself and 2



102 likes

SEPTEMBER 18, 2021



Add a comment...

Post

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SOCIAL MEDIA POSTS

September 18, 2021



nolaready • Follow



nolaready #Repost @nolaps

We are working hard to fix the effects of Hurricane Ida on the most damaged school buildings. Check out the construction crew conducting a wall moisture reading with our NOLA-PS facilities team.

31w



68 likes

SEPTEMBER 18, 2021

Add a comment...

Post

CAPTION: [#Repost @nolaps](#)

. . .

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SOCIAL MEDIA POSTS

September 18, 2021



NOLA Ready @nolaready · Sep 18

The @CityOfNOLA has pulled together resources for NOLA businesses that are recovering from #Ida.

Get assistance by visiting nola.gov/idabizrecovery
pic.twitter.com/dRvF8hCAu



NOLA Ready @nolaready · Sep 18

In need of a tarp? Councilman Brossett is giving out tarps today [twitter.com/JaredCBrossett...](https://twitter.com/JaredCBrossett)



NOLA Ready @nolaready · Sep 18

Today: Water, cleaning supplies, masks, nonperishable food, and more [twitter.com/FABCNOLA/statu...](https://twitter.com/FABCNOLA/status...)



NOLA Ready @nolaready · Sep 18

It is unlawful for a landlord to evict without providing notice and proceeding through the eviction process.

Only a judge can issue evictions, and not before 9/24. Even if storm damaged, your landlord cannot evict you without taking you to court and getting an eviction judgment. pic.twitter.com/sA5q09Pyxu



NOLA Ready @nolaready · Sep 18

Today: non-perishable food items, water, baby formula, diapers, clothing, feminine products, cleaning supplies, & tarps twitter.com/urbanleaguela/...



NOLA Ready @nolaready · Sep 18

Heavy rain is causing street flooding in low-lying areas. Neutral ground parking allowed until 12pm Sun.

Debris from Ida is stored on the neutral ground awaiting pickup from debris contractors. When moving cars on or off the neutral ground, be careful of debris in the area. pic.twitter.com/sjmlOwdLsL



NOLA Ready @nolaready · Sep 18

Post-Ida debris removal continues in NOLA:

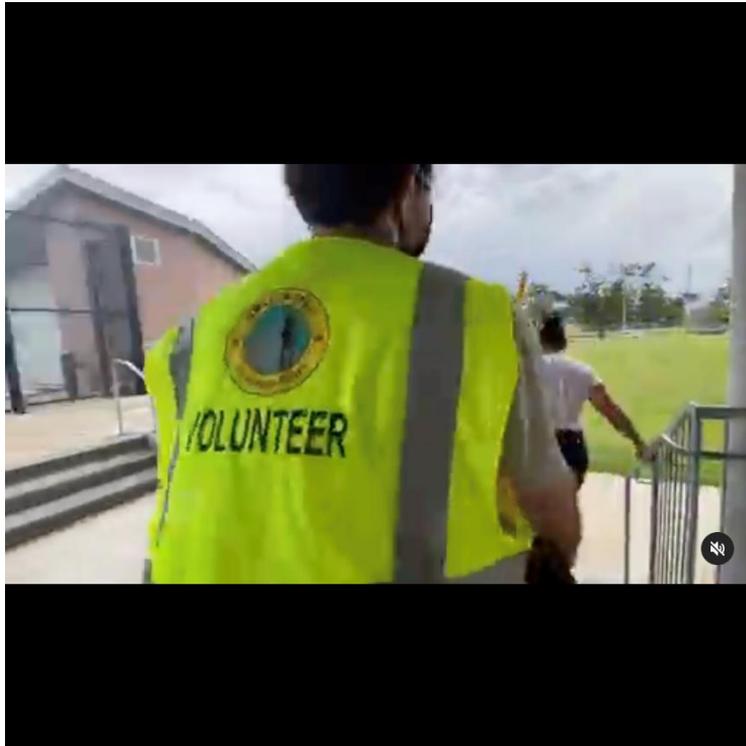
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🌿 645 hazardous limbs have been removed.

1/2 pic.twitter.com/yaDSK006q0

SOCIAL MEDIA POSTS

September 19, 2021



 nolaready  • Follow
New Orleans, Louisiana

 nolaready  On Friday afternoon, NOLA Ready hosted a supply distribution and gave away 1,500+ cleaning supply kits. Thanks to everyone involved including the NOLA Ready Volunteer Corps, @nordcommission, @arclouisiana, Global Green Community Center & First Unitarian Universalist. 

Edited · 31w

 bbaldwinmini These giveaways are great for people who have cars. For those of us who rely on unreliable mass transit, they are a slap in the face. 

31w Reply

— View replies (1)

 heisskim  

31w 1 like Reply

 heisskim Thats nice 

2,084 views
SEPTEMBER 19, 2021

 Add a comment...  Post

CAPTION: On Friday afternoon, NOLA Ready hosted a supply distribution and gave away 1,500+ cleaning supply kits. Thanks to everyone involved including the NOLA Ready Volunteer Corps, [@nordcommission](#), [@arclouisiana](#), Global Green Community Center & First Unitarian Universalist. 



NOLA Ready @nolaready · Sep 19

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4 weeks post-landfall

September 20-26

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and where to get application assistance.
- Be careful about scammers and fraudulent contractors.
- Thank you to volunteers and acknowledging their activities.
- Thank you to community partners and acknowledging their services.
- Trash and debris information for how and where it is getting picked up and progress updates.
- Information about the blue roof program and how to sign up.

September 20, 2021

9:28

Is FEMA assistance available if I'm being evicted from my storm-damaged home?

Louisiana renters who face eviction or have been evicted from their storm-damaged home or apartment complex, whether their unit had damage or not, may be eligible for disaster assistance from FEMA.

Question: My landlord has told me I have to leave my rental property, but I have nowhere to go. What should I do?

Answer: Calling 211 connects callers to available resources 24 hours a day, seven days a week...even during disasters. The statewide network works with state agencies and local officials to provide the most current and available information during times of need.

Question: I am being forced to leave my rental property. Is there anything FEMA can do to help me?

Answer: Louisiana renters who face eviction or have been evicted due to Hurricane Ida may be eligible for disaster assistance from FEMA.

FEMA is also partnering with the Louisiana State Bar Association and the American Bar Association Young Lawyers Division to provide free legal aid to low-income individuals with disaster legal needs, such as help addressing evictions. Call the toll-free legal aid hotline at (800) 310-7029, or you can get legal advice online through Louisiana Free Legal Answers.

Question: What if I already applied with FEMA and was later evicted?

Answer: Survivors who have already applied for FEMA assistance but were later evicted due to damage to other parts of their home should call FEMA at 800-621-3362 or visit a temporary disaster recovery center. Displaced survivors can reach out even if they were previously determined ineligible for FEMA assistance. Check the FEMA App or visit the FEMA DRC Locator to find the locations and hours of operation of the temporary disaster recovery centers.

Question: Where can I apply for FEMA assistance?

Answer: There are several ways to apply for disaster assistance:

- Online at DisasterAssistance.gov
- Use the FEMA mobile app.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/is-fema-assistance-available%20if-i%e2%80%99m-being-evicted/>

September 20, 2021

12:28

HURRICANE IDA

Hurricane Ida SBA Disaster Assistance Webinar



If you missed the first SBA Disaster Assistance Webinar, here your chance to join us and get the information needed to apply for [SBA assistance](#).

Low-interest federal disaster loans are now available to Louisiana businesses and residents as a result of President Biden's major disaster declaration, U.S. Small Business Administration's [Administrator Isabella Casillas Guzman](#)

announced.

The declaration covers Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge, and West Feliciana parishes as a result of Hurricane Ida.

Businesses of all sizes and private nonprofit organizations may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory and other business assets. SBA can also lend additional funds to businesses and homeowners to help with the cost of improvements to protect, prevent or minimize the same type of disaster damage from occurring in the future.

For small businesses, small agricultural cooperatives, small businesses engaged in aquaculture and most private nonprofit organizations of any size, SBA offers [Economic Injury Disaster Loans](#) to help meet working capital needs caused by the disaster. Economic injury assistance is available to businesses regardless of any property damage

Low-interest federal disaster loans are now available to Louisiana businesses and residents as a result of President Biden's major disaster declaration, U.S. Small Business Administration's Administrator Isabella Casillas Guzman announced.

Application Filing Deadlines are as follows - Physical Damage: October 28, 2021 and Economic Injury, May 31, 2022.

Topic: Hurricane Ida SBA Economic Injury Disaster Loans Webinar

Time: Sep 24, 2021 11:00 AM Central Time (US and Canada)

Join Zoom Meeting

<https://zoom.us/j/95738097923?pwd=WmJVZVF6WGluZGZZQmFvN2VoSGZCdz09>

Meeting ID: 957 3809 7923

Passcode: 851492

Dial in: (346) 248-7799

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/hurricane-ida-sba-disaster-assistance-webinar/>

TEXT MESSAGES

September 20, 2021

16:24- "NOLA Ready: Ida resource fair in NOLA East happening now until 6pm. FEMA representatives, groceries, diapers & hot meals. City Church, 13123 I-10 Service Rd."

SOCIAL MEDIA POSTS

September 20, 2021



nolaready • Follow
New Orleans, Louisiana



nolaready FEMA application assistance continues this week at the following @nordcommission rec centers in #NOLA Mon-Fri 10am-6pm:

- 📍 Milne (5420 Franklin Ave)
▫ ASL interpreters available
- 📍 Rosenwald (1120 S Broad Ave)
▫ Spanish interpreters available
- 📍 Joe Brown (5601 Read Blvd)
▫ Spanish & Vietnamese interpreters available
- 📍 Cut Off (6600 Belgrade St)

FEMA representatives will be assisting with:
✅ Registering residents & answer questions about programs.
✅ Checking the status of applications.

ready.nola.gov/assistance



58 likes

SEPTEMBER 20, 2021



Add a comment...

Post

Caption: FEMA application assistance continues this week at the following [@nordcommission](#) rec centers in [#NOLA](#) Mon-Fri 10am-6pm:

- 📍 Milne (5420 Franklin Ave)
▫ ASL interpreters available
- 📍 Rosenwald (1120 S Broad Ave)
▫ Spanish interpreters available
- 📍 Joe Brown (5601 Read Blvd)
▫ Spanish & Vietnamese interpreters available
- 📍 Cut Off (6600 Belgrade St)

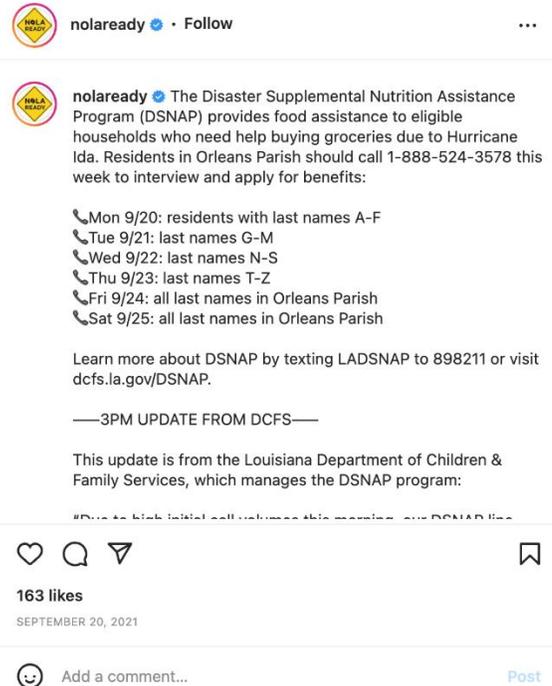
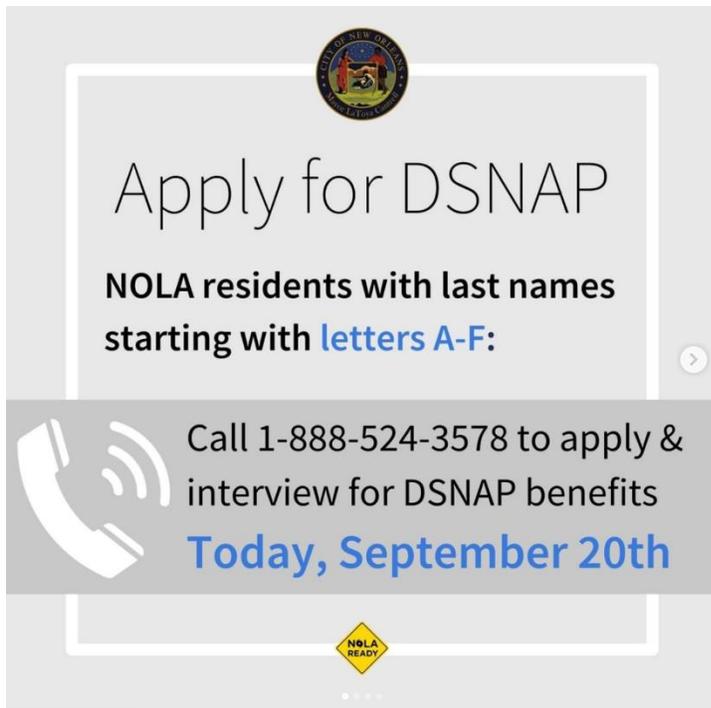
FEMA representatives will be assisting with:

- ✅ Registering residents & answer questions about programs.
- ✅ Checking the status of applications.

ready.nola.gov/assistance

SOCIAL MEDIA POSTS

September 20, 2021



Caption: The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 this week to interview and apply for benefits:

- ☎ Mon 9/20: residents with last names A-F
- ☎ Tue 9/21: last names G-M
- ☎ Wed 9/22: last names N-S
- ☎ Thu 9/23: last names T-Z
- ☎ Fri 9/24: all last names in Orleans Parish
- ☎ Sat 9/25: all last names in Orleans Parish

Learn more about DSNAP by texting LADSNAP to 898211 or visit dcfs.la.gov/DSNAP.

—3PM UPDATE FROM DCFS—

This update is from the Louisiana Department of Children & Family Services, which manages the DSNAP program:

“Due to high initial call volumes this morning, our DSNAP line experienced longer than expected wait times. We are extending DSNAP hours until 7:30 pm today only to serve A-F last names who couldn’t get through.”

El Programa de Asistencia Nutricional Suplementaria en caso de Desastre (DSNAP, por sus siglas en inglés) proporciona asistencia alimentaria a los hogares que reúnen los requisitos necesarios y que necesitan ayuda para comprar alimentos debido al Huracán Ida. Los habitantes en de la Parroquia de Orleans deben llamar esta semana al 1-888-524-3578 para entrevistarse y solicitar los beneficios:

Lun 9/20: habitantes con apellidos A-F

Mar 9/21: apellidos G-M

Mie 9/22: apellidos N-S

Jue 9/23: apellidos T-Z

Vie 9/24: todos los apellidos en la Parroquia de Orleans

Sáb 9/25: todos los apellidos en la Parroquia de Orleans

Obtenga más información sobre el DSNAP enviando un mensaje de texto con la palabra LADSNAP al 898211 o visite dcfs.la.gov/DSNAP.

SOCIAL MEDIA POSTS

September 20, 2021



NOLA Ready @nolaready · Sep 20

FEMA application assistance continues at these rec centers in [#NOLA](#), M-F, 10am-6pm:

📍 Milne (5420 Franklin Ave)
ASL interpreters

📍 Rosenwald (1120 S Broad Ave)
Spanish interpreters

📍 Joe Brown (5610 Read Blvd)
Spanish & Vietnamese interpreters

📍 Cut Off (6600 Belgrade St) pic.twitter.com/SymaClzMA8



NOLA Ready @nolaready · Sep 20

The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 this week to interview and apply for benefits:
pic.twitter.com/Sk4PbxjDSI



NOLA Ready @nolaready · Sep 20

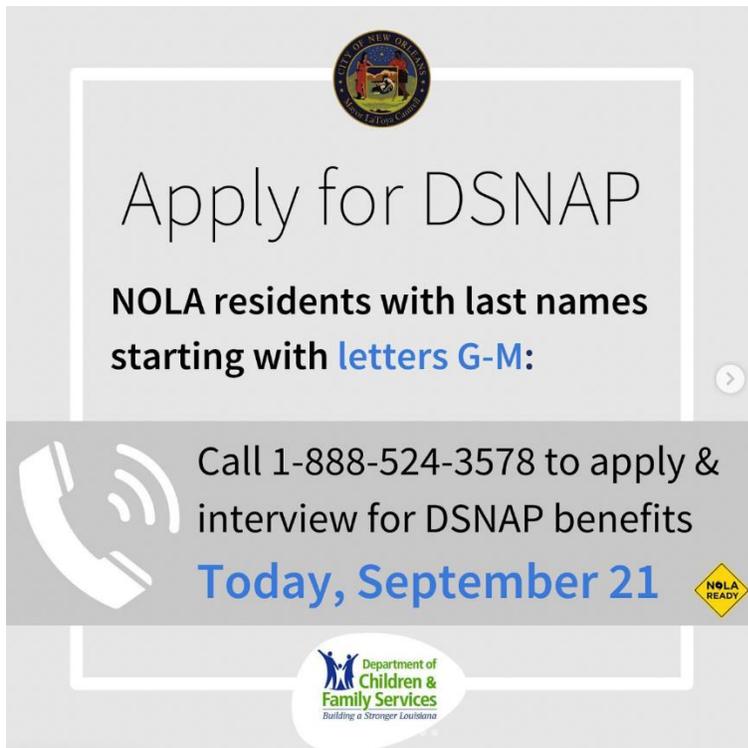
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“Due to high initial call volumes this morning, our DSNAP line experienced longer than expected wait times. We are extending DSNAP hours until 7:30 pm today only to serve A-F last names who couldn’t get through.”

twitter.com/nolaready/stat...

SOCIAL MEDIA POSTS

September 21, 2021

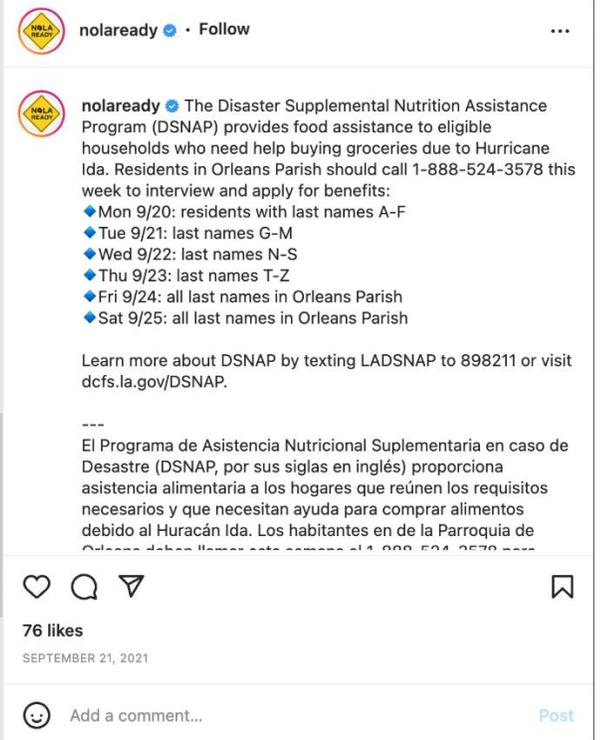


Apply for DSNAP

NOLA residents with last names starting with **letters G-M:**

Call 1-888-524-3578 to apply & interview for DSNAP benefits **Today, September 21**

Department of Children & Family Services
Building a Stronger Louisiana



nolaready • Follow

nolaready The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 this week to interview and apply for benefits:

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- ◆ Jue 9/23: apellidos T-Z
- ◆ Vie 9/24: todos los apellidos en la Parroquia de Orleans

76 likes
SEPTEMBER 21, 2021

Add a comment... Post

Caption: The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 this week to interview and apply for benefits:

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- ◆ Vie 9/24: todos los apellidos en la Parroquia de Orleans

◆ Sábado 9/25: todos los apellidos en la Parroquia de Orleans

Obtenga más información sobre el DSNAP enviando un mensaje de texto con la palabra LADSNAP al 898211 o visite dcfs.la.gov/DSNAP.

Chương trình Hỗ trợ Dinh dưỡng Bổ sung Trong Thảm họa (DSNAP) cung cấp trợ giúp thực phẩm cho các hộ gia đình đủ điều kiện, cần được giúp đỡ để mua đồ tạp hóa do Bão Ida. Cư dân của Giáo xứ Orleans cần gọi 1-888-524-3578 tuần này để phỏng vấn và làm đơn xin quyền lợi:

◆ Thứ Hai 9/20: các cư dân có họ A-F

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◆ Thứ Tư 9/22: họ N-S

◆ Thứ năm 9/23: họ T-Z

◆ Thứ Sáu 9/24: tất cả các họ ở Giáo xứ Orleans

◆ Thứ Bảy 9/25: tất cả các họ ở Giáo xứ Orleans

Tìm hiểu thêm về DSNAP bằng cách nhắn tin LADSNAP tới số 898211 hoặc truy cập dcfs.la.gov/DSNAP.



NOLA Ready @nolaready · Sep 21

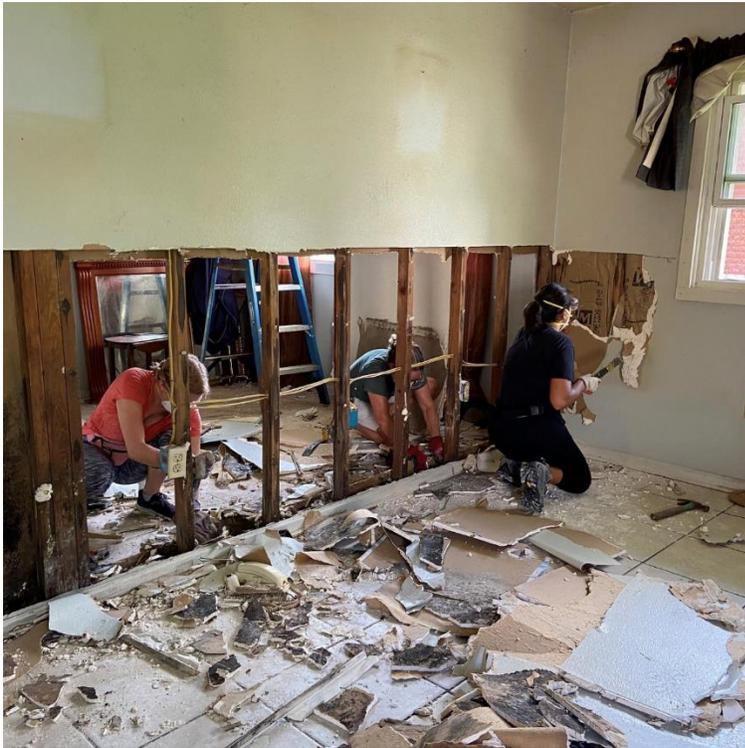
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Residents in Orleans Parish should call [@LouisianaDCFS](https://twitter.com/LouisianaDCFS)

1-888-524-3578 this week to interview and apply for benefits: pic.twitter.com/lyKB48GSjl

SOCIAL MEDIA POSTS

September 21, 2021



nolaready • Follow
New Orleans, Louisiana



Today, the #NOLAReady team spent the morning volunteering with @rebuilding_together_nola to gut a resident's home who experienced flooding from Hurricane #Ida.

If you're interested in lending a hand or supporting monetarily, check out our list of community orgs at ready.nola.gov/donate.

30w



Thanks for volunteering your time!!!

30w 2 likes Reply ...



127 likes

SEPTEMBER 21, 2021



Add a comment...

Post

Caption: Today, the [#NOLAReady](https://www.instagram.com/nolaready) team spent the morning volunteering with [@rebuilding_together_nola](https://www.instagram.com/rebuilding_together_nola) to gut a resident's home who experienced flooding from Hurricane [#Ida](https://www.instagram.com/ida).

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NOLA Ready @nolaready · Sep 21

Today, the **#NOLAReady** team spent the morning volunteering with [@RebldgTogthr](https://www.instagram.com/RebldgTogthr) to gut a resident's home who experienced flooding from Hurricane **#Ida**.

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SOCIAL MEDIA POSTS

September 21, 2021



nolaready • Follow
New Orleans, Louisiana



nolaready #repost • @roadworknola Post-Ida debris removal continues in NOLA.

▲ 9.21.22 Progress:

- 🌳 44,704 cubic yards of debris has been picked up, of the estimated 200,000 cubic yards that have collected from Ida.
- 🌳 1,308 hazardous limbs have been removed.
- 🚛 144 dump truck sized loads of household waste have been removed.
- 🚗 2,530 vehicles have disposed of trash at the Elysian Fields transfer station.

See a map at ready.nola.gov/cleanup showing the debris cleanup progress.

#nolaprogress #cityofyeyes #bettertogether @mayorcantrell @cityofnola @nolaready

30w



Liked by emilyannmcgee and 60 others

SEPTEMBER 21, 2021

Add a comment...

Post

CAPTION: #repost • @roadworknola Post-Ida debris removal continues in NOLA.

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[#nolaprogress](#) [#cityofyeyes](#) [#bettertogether](#) [@mayorcantrell](#) [@cityofnola](#) [@nolaready](#)

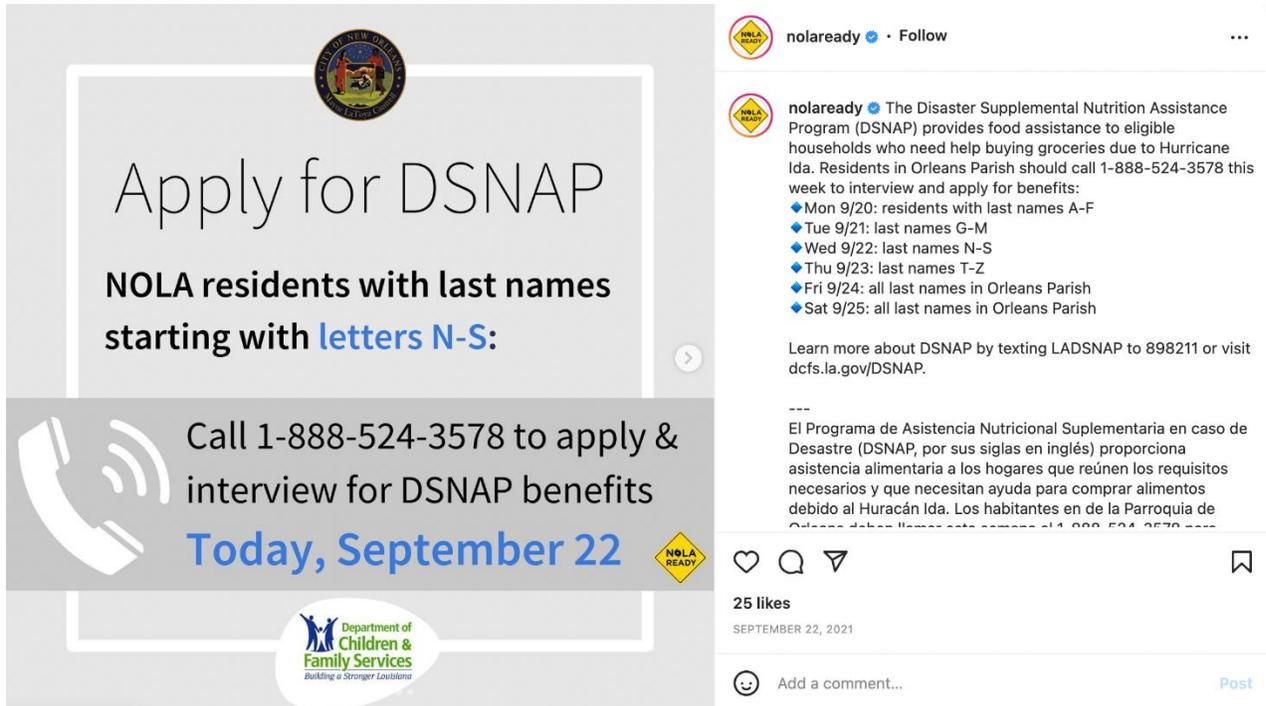
TEXT MESSAGES

September 22, 2021

9:50- "NOLA Ready: Questions about FEMA or SBA? Representatives available Mon-Fri 10-6; Sat 9-2 at Milne, Joe Brown, Cut Off & Rosenwald. ready.nola.gov/assistance"

SOCIAL MEDIA POSTS

September 22, 2021



The image shows a social media post from the account 'nolaready'. The post features a large graphic on the left with the text 'Apply for DSNAP' and 'NOLA residents with last names starting with letters N-S:'. Below this, it says 'Call 1-888-524-3578 to apply & interview for DSNAP benefits Today, September 22'. The graphic also includes the Louisiana state seal and the Department of Children & Family Services logo. The right side of the image shows the social media interface with the post's text, a list of dates and name ranges for interviews, and engagement metrics like '25 likes' and 'Add a comment...'. The text in the post is as follows:

nolaready • Follow

nolaready The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 this week to interview and apply for benefits:

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Learn more about DSNAP by texting LADSNAP to 898211 or visit dcfs.la.gov/DSNAP.

El Programa de Asistencia Nutricional Suplementaria en caso de Desastre (DSNAP, por sus siglas en inglés) proporciona asistencia alimentaria a los hogares que reúnen los requisitos necesarios y que necesitan ayuda para comprar alimentos debido al Huracán Ida. Los habitantes en de la Parroquia de Orleans deben llamar esta semana al 1-888-524-3578 para...

25 likes
SEPTEMBER 22, 2021

Add a comment... Post

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- ◆ Thứ năm 9/23: họ T-Z
- ◆ Thứ Sáu 9/24: tất cả các hộ ở Giáo xứ Orleans
- ◆ Thứ Bảy 9/25: tất cả các hộ ở Giáo xứ Orleans

Tìm hiểu thêm về DSNAP bằng cách nhắn tin LADSNAP tới số 898211 hoặc truy cập dcfs.la.gov/DSNAP.

SOCIAL MEDIA POSTS

September 22, 2021



 nolaready · Follow

 nolaready Representatives from @fema & @sbagov are available Monday-Friday, 10am-6pm & Saturday, 9am-2pm at Milne, Rosenwald, Joe Brown, and Cut Off recreation centers.

FEMA representatives will be available to:

- ◆ Register residents & answer questions about programs.
- ◆ Check the status of applications.
- ◆ Scan & upload documents.

SBA representatives will be available to:

- ◆ Answer questions about the SBA loan application process.

Assistance in Spanish and Vietnamese available at all sites.
Assistance in ASL available at Milne. ready.nola.gov/assistance

Edited · 30w

 patriciagarcia5109 Donde ????

30w 2 likes Reply ...

— View replies (1)

75 likes
SEPTEMBER 22, 2021

Add a comment... Post

CAPTION: Representatives from [@fema](#) & [@sbagov](#) are available Monday-Friday, 10am-6pm & Saturday, 9am-2pm at Milne, Rosenwald, Joe Brown, and Cut Off recreation centers.

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ready.nola.gov/assistance

SOCIAL MEDIA POSTS

September 22, 2021



nolaready • Follow
New Orleans, Louisiana

nolaready #repost • @roadworknola Post-Ida debris removal continues in NOLA.

📍 9.22.21 Progress

🌿 59,126 cubic yards of debris has been picked up, of the estimated 200,000 cubic yards that have collected from Ida.
🌳 1,740 hazardous limbs have been removed.
🚛 169 dump truck sized loads of household waste have been removed.
🚗 2,910 vehicles have disposed of trash at the Elysian Fields transfer station.

See a map at ready.nola.gov/cleanup showing the debris cleanup progress.

#nolaprogress #cityofyfes #bettertogether @mayorcantrell @cityofnola @nolaready

30w

51 likes
SEPTEMBER 22, 2021

Add a comment... Post

CAPTION: [#repost](#) • [@roadworknola](#) Post-Ida debris removal continues in NOLA.

📍 9.22.21 Progress

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[#nolaprogress](#) [#cityofyfes](#) [#bettertogether](#) [@mayorcantrell](#) [@cityofnola](#) [@nolaready](#)

SOCIAL MEDIA POSTS

September 22, 2021



NOLA Ready @nolaready · Sep 22

The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call [@LouisianaDCFS](https://twitter.com/LouisianaDCFS) 1-888-524-3578 this week to interview and apply for benefits: pic.twitter.com/e7Wuhvcdza



NOLA Ready @nolaready · Sep 22

El Programa de Asistencia Nutricional Suplementaria en caso de Desastre (DSNAP, por sus siglas en inglés) proporciona asistencia alimentaria a los hogares que reúnen los requisitos necesarios y que necesitan ayuda para comprar alimentos debido al Huracán Ida. pic.twitter.com/7DIduTDJlm



NOLA Ready @nolaready · Sep 22

Chương trình Hỗ trợ Dinh dưỡng Bổ sung Trong Thảm họa (DSNAP) cung cấp trợ giúp thực phẩm cho các hộ gia đình đủ điều kiện, cần được giúp đỡ để mua đồ tạp hóa do Bão Ida. pic.twitter.com/EmMUeu9A1u



NOLA Ready @nolaready · Sep 22

Starting today, the [@UofNO](https://twitter.com/UofNO) Lakefront Arena will reopen for [#covid](https://twitter.com/covid) testing & vaccines. [@LANationalGuard](https://twitter.com/LANationalGuard) will now have 3 sites in the [#nola](https://twitter.com/nola) area Monday through Saturday, 8am-4pm:

- 📍 UNO Lakefront
- 📍 Mahalia Jackson Theater
- 📍 Harold McDonald Park

ready.nola.gov/covidcalendar
pic.twitter.com/LPFfq2MFLW



NOLA Ready @nolaready · Sep 22

Reps from [@fema](https://twitter.com/fema) & [@SBAGov](https://twitter.com/SBAGov) available Mon-Fri, 10am-6pm & Sat, 9am-2pm at Milne, Rosenwald, Joe Brown, and Cut Off recreation centers to:

- ✔ Register & answer questions about programs
- ✔ Check the status of applications
- ✔ Scan documents

ready.nola.gov/assistance pic.twitter.com/qBorFsEVkW

September 23, 2021

14:41

HURRICANE IDA

Hours Extended for DSNAP A-Z Days on Sept. 24-25

Applicants in Phase 1 parishes will be able to call in from 6:30 a.m. to 7:30 p.m.

The Louisiana Department of Children and Family Services is extending the hours for DSNAP interviews on Friday, September 24, and Saturday, September 25, to allow all applicants in Phase 1 parishes regardless of last name to call to interview and apply. The new extended hours for all last names (A-Z) is **6:30 a.m. to 7:30 p.m.**

While the A-Z days are open to all applicants regardless of last name, only those who live in the following Phase 1 parishes can apply this Friday and Saturday: **East Baton Rouge, East Feliciana, Iberia, Orleans, Pointe Coupee, St. Bernard, St. Tammany, Washington, West Baton Rouge, West Feliciana.**

DCFS staff served more than 41,000 applicants during the first three days of the Hurricane Ida DSNAP operation which started on Monday. Residents from the Phase 1 parishes were directed to call according to an alphabet schedule based on their last name. However, during the first two days of the DSNAP application period, an overwhelming number of calls bogged down phone lines leading to dropped calls or long wait times. At times, the DSNAP line received as many as 350 calls per second.

DCFS offers the following tips and reminders:

- Applicants should only call on their assigned day or the two A-Z days (Friday and Saturday) and during the assigned phase for the parish they live in. Applicants can't be served on other days or during other phases.
- Due to a high call volume, the line may return a busy signal. If this happens, please try again later.
- SNAP recipients are not eligible for DSNAP and should not call. (See below for SNAP replacement information.)

Application Schedule

Phase 2 will begin September 27 and will include the following parishes: Ascension, Assumption, Iberville, Jefferson, Livingston, Plaquemines, St. Helena, St Martin (only lower St. Martin parish ZIP codes 70339 and 70380), St. Mary, Tangipahoa.

- Monday, Sept. 27 – Residents with last names beginning with A-F
- Tuesday, Sept. 28 – G-M

- Wednesday, Sept. 29 – N-S
- Thursday, Sept. 30 – T-Z
- Friday, Oct. 1 – Open for all (letters A-Z) in the Phase 2 parishes
- Saturday, Oct. 2 – Open for all (letters A-Z) in the Phase 2 parishes

Phase 3 begins on October 4 and includes the following parishes: Lafourche, St. Charles, St. James, St. John the Baptist, Terrebonne

- Monday, Oct. 4 – Residents with last names beginning with A-F
- Tuesday, Oct. 5 – G-M
- Wednesday, Oct. 6 – N-S
- Thursday, Oct. 7 – T-Z
- Friday, Oct. 8 – Open for all (letters A-Z) in the Phase 3 parishes
- Saturday, Oct. 9 – Open for all (letters A-Z) in the Phase 3 parishes

What Applicants Need to Know About DSNAP

Due to ongoing concerns related to the coronavirus pandemic, DSNAP applications will be handled by phone, and benefits cards will be mailed to approved applicants through the U.S. Postal Service.

Residents in the approved parishes can call the LAHelpU Customer Service Center, 1-888-524-3578, to apply and be interviewed for DSNAP. Applicants should call 1-888-524-3578, select their language, prompt 6 and then 1 between the hours of 7:30 a.m. and 6 p.m.

Translation services are available for individuals whose primary language is not English.

Residents are encouraged, but not required, to take the following steps before calling to apply for DSNAP:

- Pre-register online first. Step-by-step instructions can be found at dcfs.la.gov/DSNAP.
- Download the LA Wallet mobile app for identity and residency verification. Information on the app, including download links, can be found at LAWallet.com
- Gather all information needed for the application. A list of what is needed can be found in the FAQs at dcfs.la.gov/DSNAP

Residents who pre-registered or applied for DSNAP since March 2020 do not need to pre-register again.

When residents call to apply and be interviewed for DSNAP, a worker will verify the applicant's identity and residency, and obtain information about their income, resources and disaster-related expenses incurred between August 26, 2021 and September 24, 2021. Most applicants will be told on the phone immediately after completing their application and interview whether they have been approved to receive DSNAP and, if so, the amount of benefits they will receive. Applicants will also receive a letter by mail, confirming the eligibility decision made on their application.

Applicants may name an Authorized Representative (AR) to apply for DSNAP benefits on their behalf. The head of household must authorize the person to serve as AR on their behalf, and the worker will need to speak to the head household to confirm that they agree for the AR to speak on their behalf.

Find more information about DSNAP at www.dcf.la.gov/dsnap.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/hours-extended-for-dsnap-a-z-days-on-sept-24-25/>

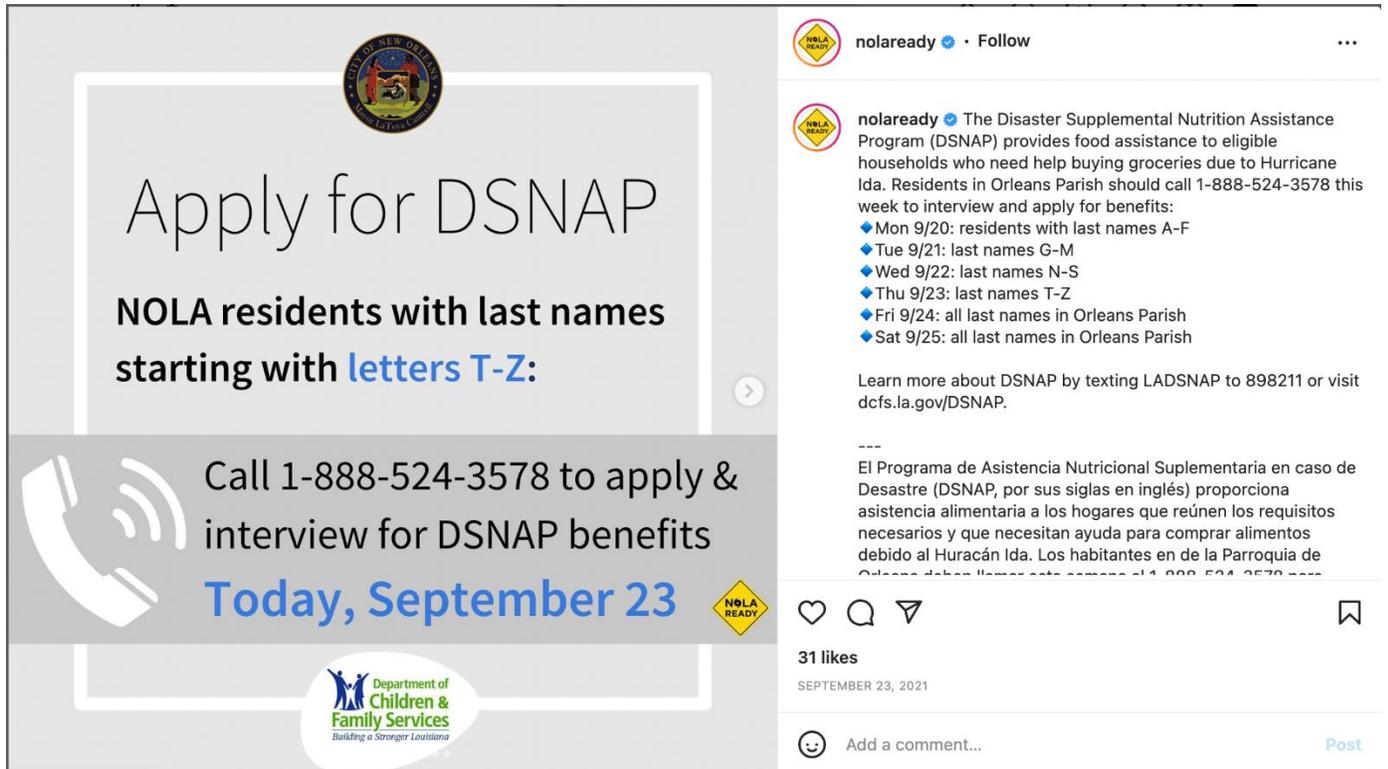
TEXT MESSAGES

September 23, 2021

16:52- "NOLA Ready: Today, the City announced that it will award four contracts aimed at solving the post-Ida solid waste collection crisis. More at ready.nola.gov."

SOCIAL MEDIA POSTS

September 23, 2021



The image shows a social media post from the account 'nolaready'. The post features a large graphic with the text 'Apply for DSNAP' and 'NOLA residents with last names starting with letters T-Z:'. Below this, it says 'Call 1-888-524-3578 to apply & interview for DSNAP benefits Today, September 23'. The graphic also includes the Louisiana state seal and the Department of Children & Family Services logo. The social media interface shows the post has 31 likes and a comment section with the text 'Add a comment...'. The post content includes a list of dates and last names for interviews and a link to learn more about DSNAP.

Apply for DSNAP
NOLA residents with last names starting with letters T-Z:

Call 1-888-524-3578 to apply & interview for DSNAP benefits
Today, September 23

Department of Children & Family Services
Building a Stronger Louisiana

nolaready • Follow

nolaready The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 this week to interview and apply for benefits:

- ◆ Mon 9/20: residents with last names A-F
- ◆ Tue 9/21: last names G-M
- ◆ Wed 9/22: last names N-S
- ◆ Thu 9/23: last names T-Z
- ◆ Fri 9/24: all last names in Orleans Parish
- ◆ Sat 9/25: all last names in Orleans Parish

Learn more about DSNAP by texting LADSNAP to 898211 or visit dcfs.la.gov/DSNAP.

El Programa de Asistencia Nutricional Suplementaria en caso de Desastre (DSNAP, por sus siglas en inglés) proporciona asistencia alimentaria a los hogares que reúnen los requisitos necesarios y que necesitan ayuda para comprar alimentos debido al Huracán Ida. Los habitantes en de la Parroquia de Orleans deben llamar esta semana al 1-888-524-3578 para

31 likes
SEPTEMBER 23, 2021

Add a comment... Post

Caption: The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 this week to interview and apply for benefits:

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- ◆ Lun 9/20: habitantes con apellidos A-F
- ◆ Mar 9/21: apellidos G-M
- ◆ Mie 9/22: apellidos N-S
- ◆ Jue 9/23: apellidos T-Z

◆ Vie 9/24: todos los apellidos en la Parroquia de Orleans

◆ Sáb 9/25: todos los apellidos en la Parroquia de Orleans

Obtenga más información sobre el DSNAP enviando un mensaje de texto con la palabra LADSNAP al 898211 o visite dcfs.la.gov/DSNAP.

Chương trình Hỗ trợ Dinh dưỡng Bổ sung Trong Thảm họa (DSNAP) cung cấp trợ giúp thực phẩm cho các hộ gia đình đủ điều kiện, cần được giúp đỡ để mua đồ tạp hóa do Bão Ida. Cư dân của Giáo xứ Orleans cần gọi 1-888-524-3578 tuần này để phỏng vấn và làm đơn xin quyền lợi:

◆ Thứ Hai 9/20: các cư dân có họ A-F

◆ Thứ Ba 9/21: họ G-M

◆ Thứ Tư 9/22: họ N-S

◆ Thứ năm 9/23: họ T-Z

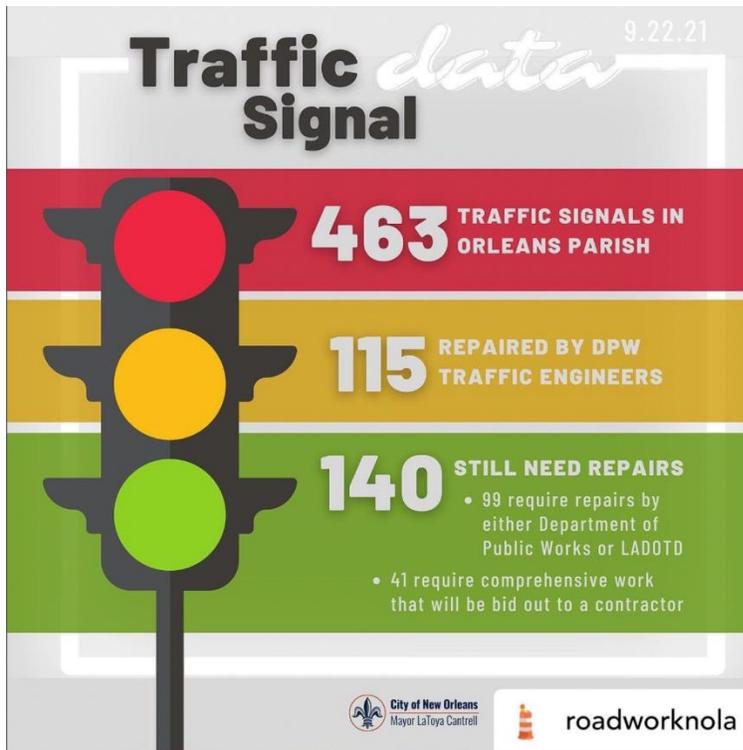
◆ Thứ Sáu 9/24: tất cả các họ ở Giáo xứ Orleans

◆ Thứ Bảy 9/25: tất cả các họ ở Giáo xứ Orleans

Tìm hiểu thêm về DSNAP bằng cách nhắn tin LADSNAP tới số 898211 hoặc truy cập dcfs.la.gov/DSNAP.

SOCIAL MEDIA POSTS

September 23, 2021



 nolaready • Follow
New Orleans, Louisiana

 nolaready Update from @roadworknola: We've completed an assessment of the 463 Traffic Signals in #NOLA

- ✓ 255 of 463 were damaged
- ✓ 115 of the 255 damaged traffic signals have now been repaired by Public Works Traffic Engineering
- ✓ 140 still need repairs:
 - 99 traffic lights require repair by either @La_DOTD or Public Works Traffic Engineering
 - 41 traffic lights require comprehensive repairs that will bid out in the next couple weeks

⚠ Please remember to approach intersections as a 4-way stop sign where traffic signals are not functioning.
⚠ Report malfunctioning traffic signals to 311.

30w

 carlefactory We still have traffic lights out from Zeta... *sigh*

♡ 💬 📌

95 likes

SEPTEMBER 23, 2021

 Add a comment...

Post

Caption: Update from [@roadworknola](#): We've completed an assessment of the 463 Traffic Signals in [#NOLA](#)

- ✓ 255 of 463 were damaged
- ✓ 115 of the 255 damaged traffic signals have now been repaired by Public Works Traffic Engineering
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SOCIAL MEDIA POSTS

September 23, 2021



nolaready · Follow
New Orleans, Louisiana



nolaready FEMA & SBA representatives are available Monday-Friday, 10am-6pm & Saturday, 9am-2pm at Milne, Rosenwald, & Cut Off recreation centers. JOE BROWN NO LONGER HAS FEMA ASSISTANCE.

FEMA representatives will be available to:

- Register residents & answer questions about programs.
- Check the status of applications.
- Scan & upload documents.

SBA representatives will be available to:

- Answer questions about the SBA loan application process.

Assistance in Spanish and Vietnamese available at all sites.

Assistance in ASL available at Milne.

Los representantes de la FEMA y la SBA están disponibles de lunes a viernes, de 10 a.m. a 6 p.m., y los sábados, de 9 a.m. a 2 p.m., en los centros recreativos de Milne, Rosenwald, y Cut Off.

Los representantes de la FEMA estarán disponibles para:



68 likes

SEPTEMBER 23, 2021

Add a comment...



Post

Caption: FEMA & SBA representatives are available Monday-Friday, 10am-6pm & Saturday, 9am-2pm at Milne, Rosenwald, & Cut Off recreation centers. JOE BROWN NO LONGER HAS FEMA ASSISTANCE.

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Los representantes de la FEMA estarán disponibles para:

- Registrar a los habitantes y responder a las preguntas sobre los programas.
- Revisar el estado de las solicitudes.
- Escanear y cargar documentos.

Los representantes de la SBA estarán disponibles para:

- Responder a preguntas sobre el proceso de solicitud de préstamos de la SBA.

Se ofrece asistencia en español y vietnamita en todos los sitios. Hay asistencia en lenguaje de señas (ASL) disponible en Milne.

—

Có các đại diện của FEMA & SBA vào Thứ Hai-Thứ Sáu, 10am-6pm & Thứ Bảy, 9am-2pm tại các trung tâm giải trí Milne, Rosenwald, và Cut Off.

Các đại diện của FEMA sẽ có mặt để:

Đăng ký cho các cư dân & trả lời các câu hỏi về chương trình.

Kiểm tra trạng thái đơn của tôi.

Scan & tải lên các tài liệu.

Các đại diện của SBA sẽ có mặt để:

Trả lời các câu hỏi về quy trình làm đơn xin vay SBA.

Có hỗ trợ bằng Tiếng Tây Ban Nha và Tiếng Việt tại địa điểm. Có hỗ trợ bằng ASL tại Milne.

SOCIAL MEDIA POSTS

September 23, 2021



NOLA Ready @nolaready · Sep 23

The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. NOLA residents should call [@LouisianaDCFS](#) 1-888-524-3578 this week to interview and apply for benefits: pic.twitter.com/EPpQFJpLss



NOLA Ready @nolaready · Sep 23

El Programa de Asistencia Nutricional Suplementaria en caso de Desastre (DSNAP, por sus siglas en inglés) proporciona asistencia alimentaria a los hogares que reúnen los requisitos necesarios y que necesitan ayuda para comprar alimentos debido al Huracán Ida. pic.twitter.com/ad90qLkNSL



NOLA Ready @nolaready · Sep 23

Chương trình Hỗ trợ Dinh dưỡng Bổ sung Trong Thảm họa (DSNAP) cung cấp trợ giúp thực phẩm cho các hộ gia đình đủ điều kiện, cần được giúp đỡ để mua đồ tạp hóa do Bão Ida. pic.twitter.com/lxb7ai8ld5

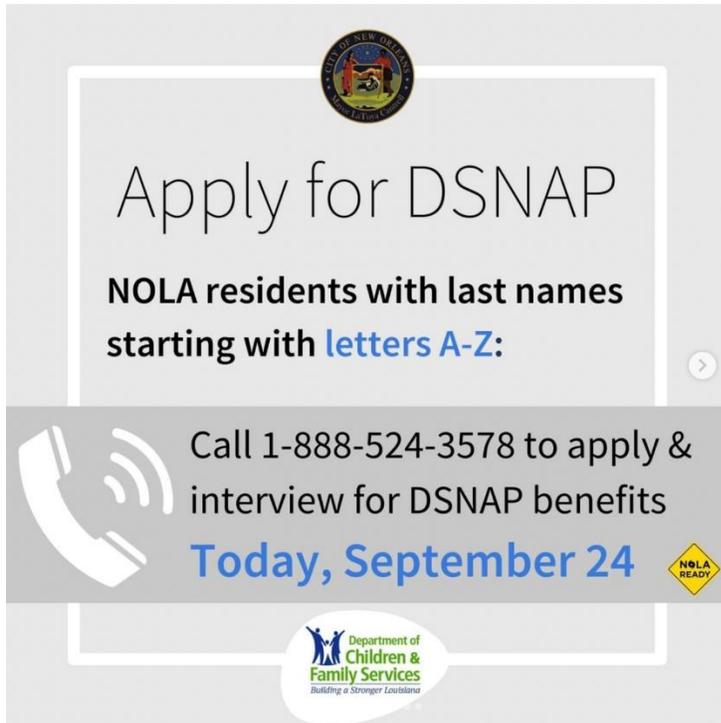


NOLA Ready @nolaready · Sep 23

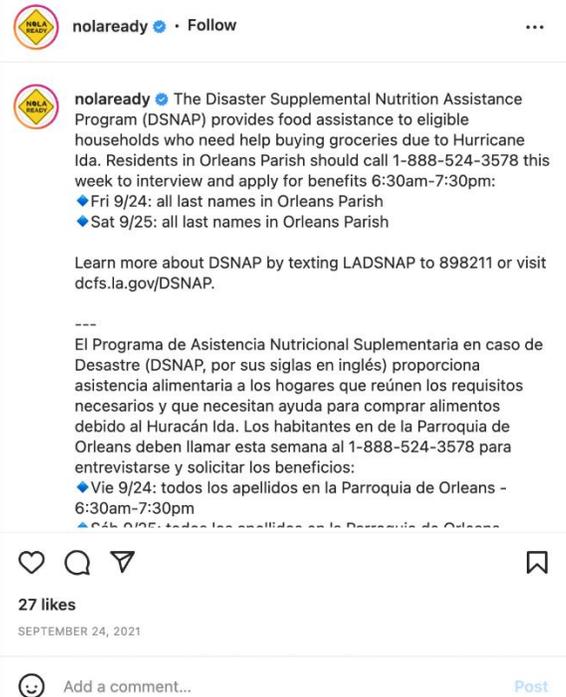
FEMA assistance no longer available at Joe Brown Rec Center. Representatives still available today & tomorrow 10-6 & Saturday 9-2 at Milne, Rosenwald & Cut Off. ready.nola.gov/assistance twitter.com/FEMARegion6/st...

SOCIAL MEDIA POSTS

September 24, 2021



The graphic features the Louisiana State Seal at the top center. Below it, the text reads: "Apply for DSNAP", "NOLA residents with last names starting with letters A-Z:", and "Call 1-888-524-3578 to apply & interview for DSNAP benefits Today, September 24". A telephone icon is on the left. At the bottom right is the "NOLA READY" logo, and at the bottom center is the "Department of Children & Family Services" logo with the tagline "Building a Stronger Louisiana".



The Facebook post is from the page "nolaready" (verified). The text of the post is: "The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 this week to interview and apply for benefits 6:30am-7:30pm: ♦ Fri 9/24: all last names in Orleans Parish ♦ Sat 9/25: all last names in Orleans Parish". It includes a link to learn more: "Learn more about DSNAP by texting LADSNAP to 898211 or visit dcfs.la.gov/DSNAP." Below the text is a Spanish translation: "El Programa de Asistencia Nutricional Suplementaria en caso de Desastre (DSNAP, por sus siglas en inglés) proporciona asistencia alimentaria a los hogares que reúnen los requisitos necesarios y que necesitan ayuda para comprar alimentos debido al Huracán Ida. Los habitantes en de la Parroquia de Orleans deben llamar esta semana al 1-888-524-3578 para entrevistarse y solicitar los beneficios: ♦ Vie 9/24: todos los apellidos en la Parroquia de Orleans - 6:30am-7:30pm ♦ Sáb 9/25: todos los apellidos en la Parroquia de Orleans". The post has 27 likes and is dated September 24, 2021.

CAPTION:The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 this week to interview and apply for benefits 6:30am-7:30pm:

♦ Fri 9/24: all last names in Orleans Parish

♦ Sat 9/25: all last names in Orleans Parish

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Obtenga más información sobre el DSNAP enviando un mensaje de texto con la palabra LADSNAP al 898211 o visite dcfs.la.gov/DSNAP.

Chương trình Hỗ trợ Dinh dưỡng Bổ sung Trong Thảm họa (DSNAP) cung cấp trợ giúp thực phẩm cho các hộ gia đình đủ điều kiện, cần được giúp đỡ để mua đồ tạp hóa do Bão Ida. Cư dân của Giáo xứ Orleans cần gọi 1-888-524-3578 tuần này để phỏng vấn và làm đơn xin quyền lợi:

♦ Thứ Sáu 9/24: tất cả các hộ ở Giáo xứ Orleans - 6:30am-7:30pm

♦ Thứ Bảy 9/25: tất cả các hộ ở Giáo xứ Orleans - 6:30am-7:30pm

Tìm hiểu thêm về DSNAP bằng cách nhắn tin LADSNAP tới số 898211 hoặc truy cập dcfs.la.gov/DSNAP.

SOCIAL MEDIA POSTS

September 24, 2021

New Orleans East
Post-Storm Fresh Food
Drive-Thru

Free Grocery Distribution
One box of produce per vehicle only

No paperwork or ID needed >

Saturday, Sept. 25
10 AM until supplies last

St. Maria Goretti Church
7300 Crowder Blvd
Entrance at Morrison Rd.

In Partnership With:

GREATER NEW ORLEANS FOUNDATION
TOP BOX FOODS
SECOND HARVEST FOOD BANK
FEEDING SOUTH LOUISIANA



nolaready • Follow
New Orleans, Louisiana



nolaready Nearly one month after Hurricane Ida, families in New Orleans are still struggling to get back to normal. NOLA Ready will be hosting a post-storm free grocery distribution in partnership with @gnofoundation, @topboxlouisiana, @2ndharvestgnoa, and @councilwomancyndinguyen so New Orleans East families can restock their fridge.

Saturday, Sept. 25
10 AM until supplies last
No paperwork or ID needed

St. Maria Goretti Church
7300 Crowder Blvd
Entrance at Morrison Rd.

Casi un mes después del Huracán Ida, las familias de Nueva Orleans siguen luchando por volver a la normalidad. NOLA Ready organizará una distribución gratuita de alimentos después de la tormenta, en colaboración con Greater New Orleans

74 likes
SEPTEMBER 24, 2021

Add a comment... Post

Caption: Nearly one month after Hurricane Ida, families in New Orleans are still struggling to get back to normal. NOLA Ready will be hosting a post-storm free grocery distribution in partnership with [@gnofoundation](#), [@topboxlouisiana](#), [@2ndharvestgnoa](#), and [@councilwomancyndinguyen](#) so New Orleans East families can restock their fridge.

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Casi un mes después del Huracán Ida, las familias de Nueva Orleans siguen luchando por volver a la normalidad. NOLA Ready organizará una distribución gratuita de alimentos después de la tormenta, en colaboración con Greater New Orleans Foundation, Top Box Foods, Second Harvest y la concejal Cyndi Nguyen, para que las familias del este de Nueva Orleans puedan llevar alimentos a casa.

Sábado, 25 de septiembre
10 a.m. hasta agotar existencias
No se necesitan papeles ni documentos de identidad

Iglesia de Santa María Goretti

7300 Crowder Blvd
Entrada por Morrison Rd.

Gần một tháng sau Bão Ida, các gia đình ở New Orleans vẫn đang gặp khó khăn để trở lại cuộc sống bình thường. NOLA Ready sẽ tổ chức một buổi phân phối đồ tạp hóa miễn phí sau bão, hợp tác với Greater New Orleans Foundation, Top Box Foods, Second Harvest, và Thành viên Hội đồng Cyndi Nguyen để các gia đình ở New Orleans East có thể có đồ ăn trong tủ lạnh của mình.

Thứ Bảy, 25 Tháng Chín
10 AM đến khi hết hàng
Không cần giấy tờ hoặc ID

St. Maria Goretti Church
7300 Crowder Blvd
Lối vào tại Morrison Rd.

SOCIAL MEDIA POSTS

September 24, 2021



nolaready • Follow



nolaready Business affected by Hurricane #Ida? Tune in at 11am today to the @sbagov webinar highlighting programs that may be of assistance.

Find the zoom link info on our assistance calendar at ready.Nola.gov/assistance.

30w



62 likes

SEPTEMBER 24, 2021



Add a comment...

Post

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SOCIAL MEDIA POSTS

September 24, 2021



NOLA Ready @nolaready · Sep 24

DSNAP provides food assistance to eligible households who need help buying groceries due to Ida. NOLA residents should call [@LouisianaDCFS](#) 1-888-524-3578 to interview and apply for benefits:

- ◆ Fri 9/24: 6:30am-7:30pm
- ◆ Sat 9/25: 6:30am-7:30pm

Learn more: text LADSNAP to 898211
pic.twitter.com/r5eSnoUkhf



NOLA Ready @nolaready · Sep 24

We'll be hosting a post-storm free grocery distribution so New Orleans East families can restock their fridge.

Saturday, Sept. 25
10 AM until supplies last
No paperwork or ID needed

St. Maria Goretti Church
7300 Crowder Blvd
Entrance at Morrison Rd. pic.twitter.com/ZID6Q1D1qw



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Business affected by Hurricane **#Ida**? Tune in at 11am today to the [@SBAGov](#) webinar highlighting programs that may be of assistance.

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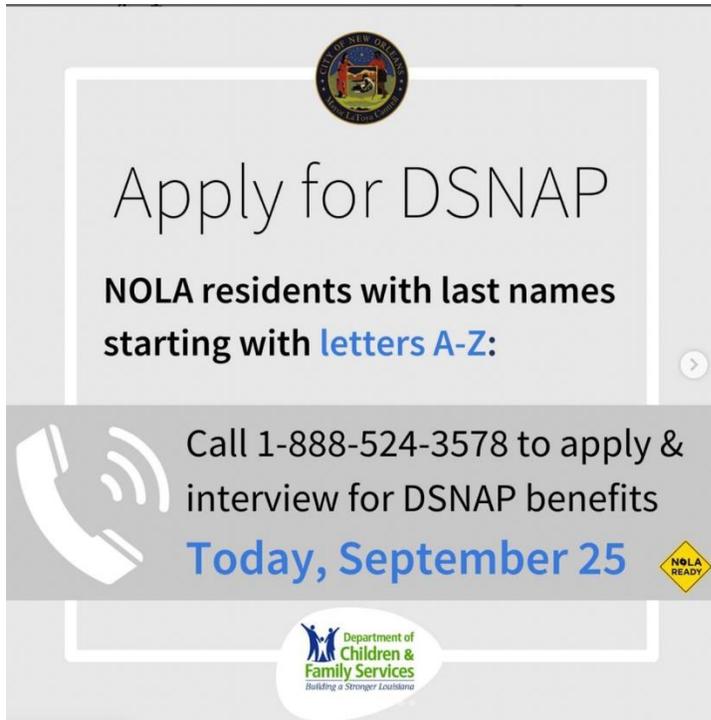
TEXT MESSAGES

September 25, 2021

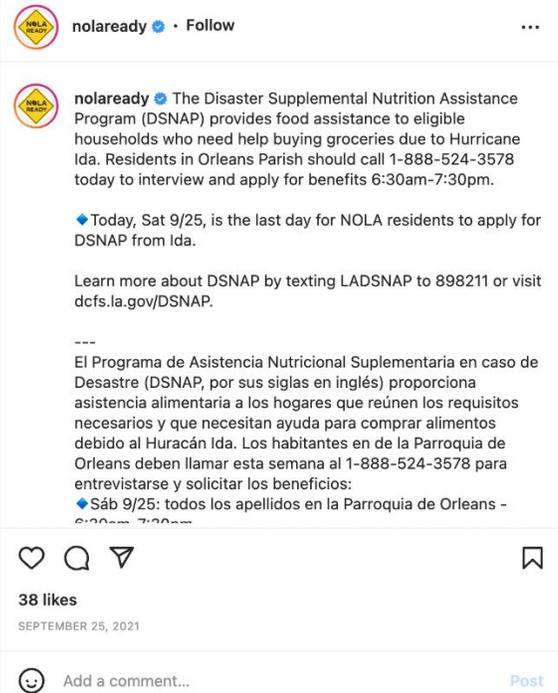
8:03- "NOLA Ready: Post-Ida grocery giveaway today 10am-12:30pm (as supplies last) at St. Maria Goretti Church, 7300 Crowder Blvd. Enter on Morrison Rd. ready.nola.gov"

SOCIAL MEDIA POSTS

September 25, 2021



The graphic features the Louisiana State Seal at the top center. Below it, the text reads: "Apply for DSNAP", "NOLA residents with last names starting with letters A-Z:", "Call 1-888-524-3578 to apply & interview for DSNAP benefits Today, September 25", and the Department of Children & Family Services logo at the bottom. A "NOLA READY" logo is also present.



The screenshot shows a post from the account "nolaready". The text of the post is: "The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 today to interview and apply for benefits 6:30am-7:30pm." It includes a blue diamond icon indicating a deadline: "Today, Sat 9/25, is the last day for NOLA residents to apply for DSNAP from Ida." and provides contact information: "Learn more about DSNAP by texting LADSNAP to 898211 or visit dcfs.la.gov/DSNAP." There is also a Spanish translation of the program description and the deadline information.

Caption: The Disaster Supplemental Nutrition Assistance Program (DSNAP) provides food assistance to eligible households who need help buying groceries due to Hurricane Ida. Residents in Orleans Parish should call 1-888-524-3578 today to interview and apply for benefits 6:30am-7:30pm.

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SOCIAL MEDIA POSTS

September 25, 2021



nolaready • Follow
New Orleans, Louisiana



nolaready • #repost • @swbneworleans Crews are lined up and ready to go for the final day of Operation Mardi Gras Clean Sweep. The @cityofnola initiated this operation to use different departments' heavy equipment & crews to remove bags of trash from w/in Service Area 2. It was an honor to serve with @parksandparkways @neworleansrta @flyneworleans and @roadworknola.

30w



dr.s.francois What an effing joke

30w Reply



gardengnomeplantscapes You must have missed my neighborhood. We had one can per house picked up last week; the previous pickup was early August (weeks before the storm).

30w Reply



83 likes

SEPTEMBER 25, 2021



swbneworleans



Add a comment...

Post

CAPTION: #repost • @swbneworleans Crews are lined up and ready to go for the final day of Operation Mardi Gras Clean Sweep. The @cityofnola initiated this operation to use different departments' heavy equipment & crews to remove bags of trash from w/in Service Area 2. It was an honor to serve with @parksandparkways @neworleansrta @flyneworleans and @roadworknola.

SOCIAL MEDIA POSTS

September 25, 2021



  mayorcantrell



nolaready • Follow
New Orleans, Louisiana



nolaready #Repost @mayorcantrell

The New Orleans East Post-Storm Fresh Food Drive-thru was a huge success! 🙌👏

Thank you to @NOLAReady, @gnofoundation, @topboxlouisiana, @2ndharvestgnoa, and Councilmember Cyndi Nguyen

for distributing potatoes, corn, green beans, chicken, eggs, and bread to up to 1000 vehicles / walk-up individuals 🙌👏🌱

#nolastrong

30w



kkmahon Masks are stupid! Keep wearing them to show how smart you're not!!

30w Reply

View replies (6)



107 likes

SEPTEMBER 25, 2021

Add a comment...

Post

Caption: [#Repost @mayorcantrell](#)

. . .

The New Orleans East Post-Storm Fresh Food Drive-thru was a huge success! 🙌👏

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[#nolastrong](#)

SOCIAL MEDIA POSTS

September 25, 2021



nolaready • Follow
New Orleans, Louisiana

nolaready Need help cleaning up after Hurricane #Ida? Call the Crisis Cleanup hotline at 844-965-1386 to request assistance from non-profit groups with volunteer labor.

More resources at ready.nola.gov/assistance.

30w

colette.rae.jacob Bleach is not the best cleaner for mold. It is better to use soap and water with a scrubbing brush, if you are doing any mold cleanup and then make sure to get the material dry ASAP. I say this as the LDH indoor environmental health specialist.

30w Reply



39 likes

SEPTEMBER 25, 2021

Add a comment...

Post

CAPTION: Need help cleaning up after Hurricane [#Ida](#)? Call the Crisis Cleanup hotline at 844-965-1386 to request assistance from non-profit groups with volunteer labor.

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September 25, 2021



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dcsf.la.gov/DSNAP pic.twitter.com/mNGdAOPUn5



NOLA Ready @nolaready · Sep 25

Volunteers prepping food boxes for today's grocery giveaway. 🥦🥕🥔🍅

Fill Your Fridge Grocery Giveaway
TODAY
10am until supplies last
St Maria Goretti Church
7300 Crowder Blvd (enter on Morrison)
pic.twitter.com/nWHOZa4dW6



NOLA Ready @nolaready · Sep 25

This event has ended, all grocery boxes given away. Thanks to all who helped plan & run this event!
twitter.com/nolaready/stat...



NOLA Ready @nolaready · Sep 25

Need help cleaning up after Hurricane #Ida? Call the Crisis Cleanup hotline at 844-965-1386 to request assistance from non-profit groups with volunteer labor.

More resources at ready.nola.gov/assistance.
pic.twitter.com/HKooKuJJFa

SOCIAL MEDIA POSTS

September 26, 2021



nolaready • Follow
New Orleans, Louisiana

nolaready Yesterday, the New Orleans Office of Homeland Security & @nolafiredept delivered pallets of water to our neighbors in Houma who continue their long path to recovery after Hurricane #Ida. Want to help? There are many ways to get involved listed at ready.nola.gov/donate.

30w

emaniwhite_ Yeah Unc! ❤️🔥👍
29w Reply

kevin.williams.338211 Great job
29w 3 likes Reply

juhi4993 PROMOTE IT ON 🗣️ @EMPIRE_PROMO_
30w 1 like Reply

fitness_exercise121 Please send on

145 likes
SEPTEMBER 26, 2021

Add a comment... Post

CAPTION: Yesterday, the New Orleans Office of Homeland Security & @nolafiredept delivered pallets of water to our neighbors in Houma who continue their long path to recovery after Hurricane #Ida. Want to help? There are many ways to get involved listed at ready.nola.gov/donate.



NOLA Ready @nolaready · Sep 26

Yesterday, the New Orleans Office of Homeland Security & @NOLAFireDept delivered pallets of water to our neighbors in Houma who continue their long path to recovery after Hurricane #Ida. Want to help? There are many ways to get involved listed at ready.nola.gov/donate.
pic.twitter.com/w9XSL2TG8m

5 weeks post-landfall

September 27- October 3

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and where to get application assistance.
- Information about the blue roof program and how to sign up.
- City Hurricane Ida insurance deductible program advertisement.

SOCIAL MEDIA POSTS

September 28, 2021



nolaready • Follow
New Orleans, Louisiana



nolaready • Roof damaged by Hurricane #Ida in #nola? The deadline to apply for Operation #BlueRoof has been extended to Oct. 15, 2021. To learn more, or to apply, visit Bluerroof.us or call 888-ROOF-BLU (888-766-3258).

Edited · 29w



29 likes

SEPTEMBER 28, 2021

Add a comment...



Post

CAPTION:Roof damaged by Hurricane [#Ida](#) in [#nola](#)? The deadline to apply for Operation [#BlueRoof](#) has been extended to Oct. 15, 2021. To learn more, or to apply, visit Bluerroof.us or call 888-ROOF-BLU (888-766-3258)



NOLA Ready @nolaready · Sep 28

Roof damaged by Hurricane [#Ida](#) in [#NOLA](#)? The deadline to apply for Operation [#BlueRoof](#) is September 30, 2021. To learn more, or to apply, visit Bluerroof.us or call 888-ROOF-BLU (888-766-3258). pic.twitter.com/3WmcmYYExu

September 29, 2021

19:14

HURRICANE IDA

City Launches Hurricane Ida Insurance Deductible Program to Assist Homeowners

The City of New Orleans today announced the launch of a new program to assist Orleans Parish residents impacted by Hurricane Ida.

Beginning tomorrow, Sept. 30, 2021, the Mayor's Office of Housing Policy and Community Development will accept applications for the Hurricane Ida Insurance Deductible Program. The City expects to spend up to \$2 million in Neighborhood Housing Improvement Funds (NHIF) that will provide financial assistance to households earning up to 140 percent of the Area Median Income (AMI), estimated at about \$98,140 for a family of four to initiative storm damage repairs.

"Many of our homeowners are facing substantial challenges in initiating storm damage repairs mainly due to high insurance deductibles," said **Mayor LaToya Cantrell**. "We are confident that this program will meet the needs of our residents by lightening their financial burdens. It will also ensure access to safe and healthy housing during the hurricane recovery and in our continuous response to the COVID-19 pandemic."

The City's Hurricane Ida Insurance Deductible Program was initiated to prevent housing displacement by allowing homeowners to proceed with private insurance claims and receive approved assistance from the Federal Emergency Management Agency (FEMA). Although FEMA does not provide payment or reimbursement for insurance deductibles, applicants are encouraged to apply for FEMA assistance.

Eligible Applicants for the Hurricane Ida Insurance Deductible Program must meet the following criteria:

- Experienced sustained residential damage to primary residence during Hurricane Ida
- Primary residence is located within Orleans Parish
- Household income is at or below 140 percent AMI
- Must not possess delinquent City taxes

Louisiana has one of the highest hurricane insurance deductibles in the nation, typically ranging between two percent to five percent of the insured value of a property, approximately as much as \$10,000 for a \$200,000 home. The program will remain active while funding is available and is expected to serve between 250-300 households. Payments will be processed directly to the insurance provider. Interested homeowners can apply starting Sep. 30 at <https://nola.gov/community-development/hurricane-ida-insurance-deductible-assistance-program/>.

For more information on the program, Orleans Parish Residents should contact Richard Boseman, Director of Asset Management for the Office of Housing Policy and Community Development via email at rnboseman@nola.gov or slharris@nola.gov, or by phone at 504-658-4350. The application, insurance policy and estimate of repairs can be emailed or dropped off at the 1340 Poydras Street, 10th Floor office.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/city-launches-hurricane-ida-insurance-deductible-p/>

TEXT MESSAGES

September 29, 2021

11:28- "NOLA Ready: Need help with FEMA or SBA? Disaster Recovery Center now open at Main Library, 219 Loyola, Mon-Thu 10:20-5:30, Fri-Sat 10:30-4:30. More sites soon."

SOCIAL MEDIA POSTS

September 29, 2021



 nolaready  · Follow
New Orleans, Louisiana

 nolaready  A Disaster Recovery Center has opened at the main @nolalibrary (219 Loyola St), where @fema & @sbagov will assist with applications, answer questions, look up your status & more. Hours:

- Mon-Thur, 10:30-5:30
- Fri-Sat, 10:30-4:30

More sites expected to open soon. ready.nola.gov/assistance.

29w

 idasupportnetwork @nolaready Will there be interpreters here? 

29w Reply

58 likes
SEPTEMBER 29, 2021

 Add a comment... 

Caption: A Disaster Recovery Center has opened at the main [@nolalibrary](#) (219 Loyola St), where [@fema](#) & [@sbagov](#) will assist with applications, answer questions, look up your status & more. Hours:

 Mon-Thur, 10:30-5:30

 Fri-Sat, 10:30-4:30

More sites expected to open soon. ready.nola.gov/assistance.



NOLA Ready @nolaready · Sep 29

Disaster Recovery Center open at the main [@NOLALibrary](#) (219 Loyola St), where [@fema](#) & [@SBAGov](#) will assist with applications, answer questions & look up your status:

 Mon-Thur, 10:30-5:30

 Fri-Sat, 10:30-4:30

More sites expected to open soon.

ready.nola.gov/assistance pic.twitter.com/GTZe5D18pY

PRESS RELEASE

September 30, 2021

10:03

HURRICANE IDA

Operation Blue Roof Application Deadline Extended

The U.S. Army Corps of Engineers Blue Roof program sign-up deadline is extended through October 15, 2021 for the residents who sustained Hurricane Ida damage in the 25 eligible parishes in southeastern Louisiana.

Residents can sign up for the program online at [Blueroof.US](https://blueroof.us) or call toll free 1-888-ROOF-BLU (1- 888-766-3258).

Operation Blue Roof is a Federal Emergency Management Agency priority mission managed by the U.S. Army Corps of Engineers. The program provides homeowners in disaster areas with fiber-reinforced, waterproof plastic sheeting, professionally installed to cover their damaged roofs until permanent repairs are made.

The Blue Roof program is a no-cost service to qualified homeowners. The program goal is to protect property, reduces temporary housing costs, and allows residents to remain in their homes while recovering from the storm.

Homeowners with less than 50 percent structural roof damage are eligible. Vacation rental properties are not eligible for this program. After the blue roof is installed, the structure is declared habitable. Roofs that are flat, made of clay, slate or asbestos tile do not qualify. Major storm debris must be removed for the roof to qualify, as contracted crews only have the ability to remove minor debris from damaged roofs.

Note: Metal roofs and mobile homes will be repaired as practical on a case-by-case basis.

Applying for the program includes a Right of Entry or ROE is a legal form, which allows Corps workers to access your property and assess your home's roof damage. The ROE also allows contracted crews to work on your roof, not enter you home.

To cancel your request visit [Blueroof.US](https://blueroof.us) or send an email to roe-cancel@usace.army.mil. Cancellation emails should include the homeowners ROE number or reference number, name, address, phone number and the pin number provided at the completion of your sign-up application.

For more information regarding the recovery effort, please visit <http://www.fema.gov/disaster/hurricane-ida>.

<https://www.fema.gov/disaster/hurricane-ida>.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/operation-blue-roof-application-deadline-extended/>

TEXT MESSAGES

September 30, 2021

09:26- "NOLA Ready: Applications now open for City program to assist NOLA homeowners (at or below 140% Area Median Income) with Ida insurance deductibles. ready.nola.gov "

SOCIAL MEDIA POSTS

September 30, 2021



nolaready • Follow
New Orleans, Louisiana

#repost • @cityofnola The City of New Orleans announced the launch of a new program to assist Orleans Parish residents impacted by Hurricane Ida. ✨

Beginning today, the Mayor’s Office of Housing Policy and Community Development will accept applications for the Hurricane Ida Insurance Deductible Program. 📄

More info & application at ready.nola.gov.

29w

48 likes

SEPTEMBER 30, 2021

Add a comment... Post

CAPTION: #repost • @cityofnola The City of New Orleans announced the launch of a new program to assist Orleans Parish residents impacted by Hurricane Ida. ✨

Beginning today, the Mayor’s Office of Housing Policy and Community Development will accept applications for the Hurricane Ida Insurance Deductible Program. 📄

More info & application at ready.nola.gov.

SOCIAL MEDIA POSTS

September 30, 2021



 nolaready • Follow

 nolaready • Reminder, if you or a neighbor would like to request volunteer labor to assist with Hurricane Ida damage in your home, call Crisis Cleanup at 844-965-1386.

29w

 ashleygoeswest Does this include downed trees?

29w Reply

— View replies (1)

48 likes

SEPTEMBER 30, 2021

Add a comment... Post

Caption: Reminder, if you or a neighbor would like to request volunteer labor to assist with Hurricane Ida damage in your home, call Crisis Cleanup at 844-965-1386.



NOLA Ready @nolaready · Sep 30

Reminder, if you or a neighbor would like to request volunteer labor to assist with Hurricane Ida damage in your home, call Crisis Cleanup at 844-965-1386.

pic.twitter.com/D9MDXa8tvj

SOCIAL MEDIA POSTS

October 3, 2021



nolaready • Follow



nolaready Need to meet with @fema or @sbagov this week about your Hurricane #Ida assistance? Here's where they'll be available:

📍 Main Library, 219 Loyola
🕒 Mon-Thur 10:30-5:30, Fri-Sat 10:30-4:30
🔍 FEMA & SBA

📍 Lyons Center, 624 Louisiana
🕒 Mon-Fri 10-6, Sat 9-2
🔍 FEMA & SBA

📍 UNO Tech Park, 2021 Lakeshore
🕒 Mon-Fri 9-4
🔍 SBA only

Details at ready.nola.gov/assistance

Edited · 28w



45 likes

OCTOBER 3, 2021

😊 Add a comment...

Post

Caption: Need to meet with [@fema](#) or [@sbagov](#) this week about your Hurricane [#Ida](#) assistance? Here's where they'll be available:

📍 Main Library, 219 Loyola
🕒 Mon-Thur 10:30-5:30, Fri-Sat 10:30-4:30
🔍 FEMA & SBA

📍 Lyons Center, 624 Louisiana
🕒 Mon-Fri 10-6, Sat 9-2
🔍 FEMA & SBA

📍 UNO Tech Park, 2021 Lakeshore
🕒 Mon-Fri 9-4
🔍 SBA only

Details at ready.nola.gov/assistance

6 weeks post-landfall

October 4-10

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and where to get application assistance.
- Volunteer sign up information.
- Mental health services and resources

SOCIAL MEDIA POSTS

October 4, 2021



nolaready · Follow



nolaready Today, @cityofnola, state & federal leaders celebrated the completed installation of generator transfer switches at 8 @nordcommission recreation centers.

The extended power outages after Hurricane Isaac in 2012 made clear the need for generators to power to City facilities that could serve the public as cooling centers, shelters, and other emergency needs. Nine years later and after an \$800,000 investment from @fema mitigation funds, we were able to provide life-saving emergency resources in neighborhoods across #nola after Hurricane Ida.

#resilience #mitigation #resilientnola #nolaready

Edited · 28w



79 likes

OCTOBER 4, 2021

Add a comment...

Post

Caption: Today, [@cityofnola](#), state & federal leaders celebrated the completed installation of generator transfer switches at 8 [@nordcommission](#) recreation centers.

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[#resilience](#) [#mitigation](#) [#resilientnola](#) [#nolaready](#)

SOCIAL MEDIA POSTS

October 4, 2021



NOLA Ready @nolaready · Oct 4

Here's where [@fema](#) & [@sbagov](#) will be this week for Hurricane [#Ida](#) assistance:

📍 Main Library

🕒 Mon-Thur 10:30-5:30, Fri-Sat 10:30-4:30

🔍 FEMA & SBA

📍 Lyons Center

🕒 Mon-Fri 10-6, Sat 9-2

🔍 FEMA & SBA

📍 UNO Tech Park

🕒 Mon-Fri 9-4

🔍 SBA only

🌐 ready.nola.gov/assistance
pic.twitter.com/aEQWGUbb9J

SOCIAL MEDIA POSTS

October 5, 2021



nolaready • Follow
New Orleans, Louisiana



nolaready There are still a lot of opportunities to volunteer & donate to Hurricane #Ida recovery efforts both here in #nola & in neighboring parishes that experienced more widespread damage. Check out ready.nola.gov/donate for more info.

28w



Liked by [kavya102](#) and 84 others

OCTOBER 5, 2021

Add a comment...

Post

CAPTION: There are still a lot of opportunities to volunteer & donate to Hurricane [#Ida](#) recovery efforts both here in [#nola](#) & in neighboring parishes that experienced more widespread damage. Check out ready.nola.gov/donate for more info.



NOLA Ready @nolaready · Oct 5

There are still a lot of opportunities to volunteer & donate to Hurricane #Ida recovery efforts both here in #NOLA & in neighboring parishes that experienced more widespread damage. Check out ready.nola.gov/donate for more info. pic.twitter.com/BDQOxst7IH

SOCIAL MEDIA POSTS

October 6, 2021



nolaready • Follow



nolaready • Repairing your home or business after Hurricane #Ida or thinking about making improvements? Check out ways you can build back stronger for the next storm including fortifying your roof, elevating utilities or elevating the whole home. More mitigation resources at ready.nola.gov/assistance.

28w



26 likes

OCTOBER 6, 2021



Add a comment...

Post

CAPTION: Repairing your home or business after Hurricane [#Ida](#) or thinking about making improvements? Check out ways you can build back stronger for the next storm including fortifying your roof, elevating utilities or elevating the whole home. More mitigation resources at ready.nola.gov/assistance.

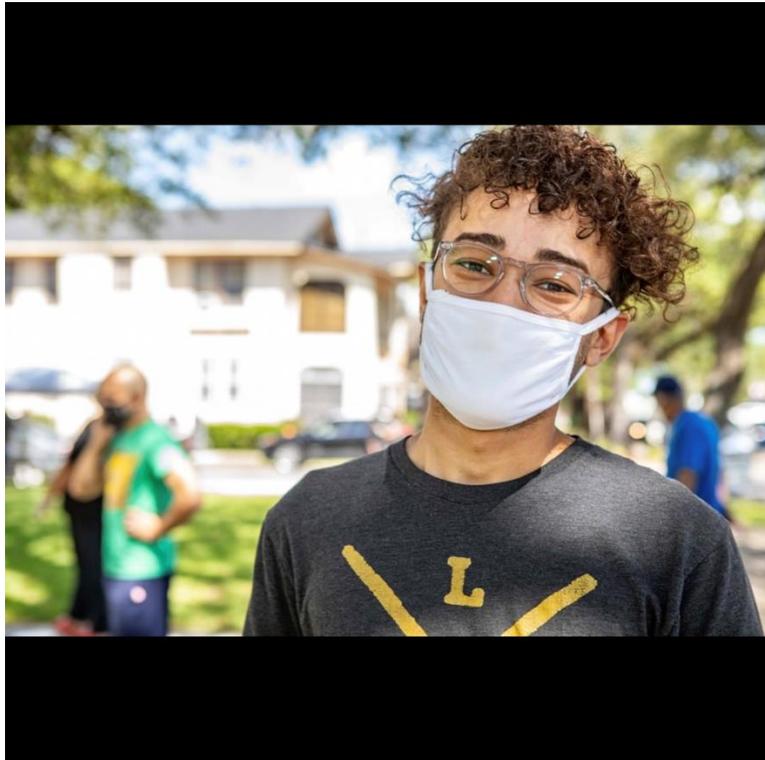


NOLA Ready @nolaready · Oct 6

Repairing your home or business after Hurricane [#Ida](#) or thinking about making improvements? You can build back stronger for the next storm including fortifying your roof, elevating utilities or elevating the whole home. More mitigation resources at ready.nola.gov/assistance. pic.twitter.com/GRjKYKkC9I

SOCIAL MEDIA POSTS

October 6, 2021



nolaready · Follow

...



nolaready · Hurricanes plus pandemic can take a toll on our youth and families' mental health. The @cityofnola Office of Youth and Families, in partnership with @tulaneu Psychology Department, encourage everyone to use the crisis lines and mental health resources offered in our community:

CRISIS COUNSELING HOTLINES

- ◆ MHSD Crisis Line (24/7): 504-826-2675
- ◆ LSU Hurricane Ida Hotline (M-F, 8:30am-4pm): 504-228-6196

MENTAL HEALTH CARE CLINICS

- ◆ MHSD Care Center (M-F 8am-5pm): 504-568-3130
- ◆ LSU Clinic (M-F 8am-4pm): 504-412-1580
- ◆ Children's Bureau of New Orleans (ages 5-24): childrensbureauola.org

@MetropolitanHumanServicesDistrict @CBNewOrleans @LSUHSC

28w



Update: This is amazing. We must share this info as many



72 likes

OCTOBER 6, 2021



Add a comment...

Post

CAPTION: Hurricanes plus pandemic can take a toll on our youth and families' mental health. The @cityofnola Office of Youth and Families, in partnership with @tulaneu Psychology Department, encourage everyone to use the crisis lines and mental health resources offered in our community:

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@MetropolitanHumanServicesDistrict @CBNewOrleans @LSUHSC



NOLA Ready @nolaready · Oct 6

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1/2 pic.twitter.com/YLyUfdkCt3

TEXT MESSAGES

October 10, 2021

19:04- "NOLA Ready: More days added for NOLA to call 1-888-524-3578 to apply for DSNAP
Mon (tmrw): residents w last names A-L
Tue: M-Z
Wed: A-Z
Info: dcfs.la.gov/DSNAP"

SOCIAL MEDIA POSTS

October 10, 2021

3-DAY EXTENSION
Schedule by Last Name

DISASTER SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

Department of Children & Family Services
Building a Stronger Louisiana

OCTOBER 11 MONDAY A-L Last Names	OCTOBER 12 TUESDAY M-Z Last Names	OCTOBER 13 WEDNESDAY A-Z Last Names
---	--	--

nolaready • Follow

The Louisiana Department of Children and Family Services received federal approval to extend the #HurricaneIda Disaster Supplemental Nutrition Assistance Program (DSNAP) application period by 3 days to provide the large volume of applicants more time to complete DSNAP interviews.

NOLA residents can call 1-888-524-3578 between the hours of 7:30am and 6pm on their designated interview day:

- Mon, Oct 11 – Residents with last names beginning with A-L
- Tue, Oct 12 – M-Z
- Wed, Oct 13 – A-Z

Get more info about DSNAP:
Text LADSNAP to 898211
Visit dcfs.la.gov/DSNAP

28w

43 likes
OCTOBER 10, 2021

Add a comment... Post

Caption: The Louisiana Department of Children and Family Services received federal approval to extend the [#HurricaneIda](#) Disaster Supplemental Nutrition Assistance Program (DSNAP) application period by 3 days to provide the large volume of applicants more time to complete DSNAP interviews.

NOLA residents can call 1-888-524-3578 between the hours of 7:30am and 6pm on their designated interview day:

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- 1 Tue, Oct 12 – M-Z
- 1 Wed, Oct 13 – A-Z

Get more info about DSNAP:

- 1 Text LADSNAP to 898211
- 1 Visit dcfs.la.gov/DSNAP



NOLA Ready @nolaready · Oct 10

The @LouisianaDCFS received federal approval to extend the #HurricaneIda Disaster Supplemental Nutrition Assistance Program (DSNAP) application period by 3 days to provide applicants more time to complete DSNAP interviews.

1/2 pic.twitter.com/MXC5PtMIDp

7 weeks post-landfall

October 11-17

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and where to get application assistance.
- Blue Roof Program information
- Identity protection from fraudulent FEMA investigators

SOCIAL MEDIA POSTS

October 11, 2021



 nolaready • Follow
New Orleans, Louisiana

 nolaready Disaster Recovery Centers continue this week, where you can meet with @fema & @sbagov about #Ida recovery:

📍 Main Library
🕒 Mon-Thur 10:30-5:30, Fri-Sat 10:30-4:30
🔍 FEMA & SBA

📍 Rosenwald Center
🕒 Mon-Fri 10-6, Sat 9-2
🔍 FEMA & SBA

📍 UNO Tech Park
🕒 Mon-Fri 9-4
🔍 SBA only

🌐 ready.nola.gov/assistance

28w

 galianorealty Thanks for the info!

👍 🗨️ 📄

44 likes

OCTOBER 11, 2021

😊 Add a comment...

Post

Caption: Disaster Recovery Centers continue this week, where you can meet with [@fema](#) & [@sbagov](#) about [#Ida](#) recovery:

📍 Main Library
🕒 Mon-Thur 10:30-5:30, Fri-Sat 10:30-4:30
🔍 FEMA & SBA

📍 Rosenwald Center
🕒 Mon-Fri 10-6, Sat 9-2
🔍 FEMA & SBA

📍 UNO Tech Park
🕒 Mon-Fri 9-4
🔍 SBA only

🌐 ready.nola.gov/assistance

SOCIAL MEDIA POSTS

October 11, 2021



NOLA Ready @nolaready · Oct 11

Disaster Recovery Centers continue this week, where you can meet with [@fema](#) & [@SBAGov](#) about [#lda](#) recovery:

📍 Main Library

🕒 Mon-Thur 10:30-5:30, Fri-Sat 10:30-4:30

🔍 FEMA & SBA

📍 Rosenwald Center

🕒 Mon-Fri 10-6, Sat 9-2

🔍 FEMA & SBA

📍 UNO Tech Park

🕒 Mon-Fri 9-4

🔍 SBA only pic.twitter.com/PJui50U2LV

SOCIAL MEDIA POSTS

October 13, 2021



nolaready • Follow

nolaready #Repost @rebuilding_together_nola

Last week we completed our 50th home project post-Hurricane Ida, which is the average amount we typically complete in a year! Our team and our volunteers have been hard at work the past month and a half trying to serve as many of our neighbors as possible. It's because of volunteers and generous donors like @gnofoundation that we're able to accomplish so much!

Are you in need of home repair assistance in the aftermath of Hurricane Ida? Contact our office

#ReadyRebuildRecover #RebuildingTogether #HurricaneIda #HurricaneIdaResources

Edited · 27w

steveg_3 That's awesome. Idk what all is involved with "completing a home" but hitting an annual amount in just over a month is amazing. Thank you for what you do.

77w Reply

53 likes

OCTOBER 13, 2021

Add a comment...

Post

Caption: [#Repost @rebuilding_together_nola](#)

. . .

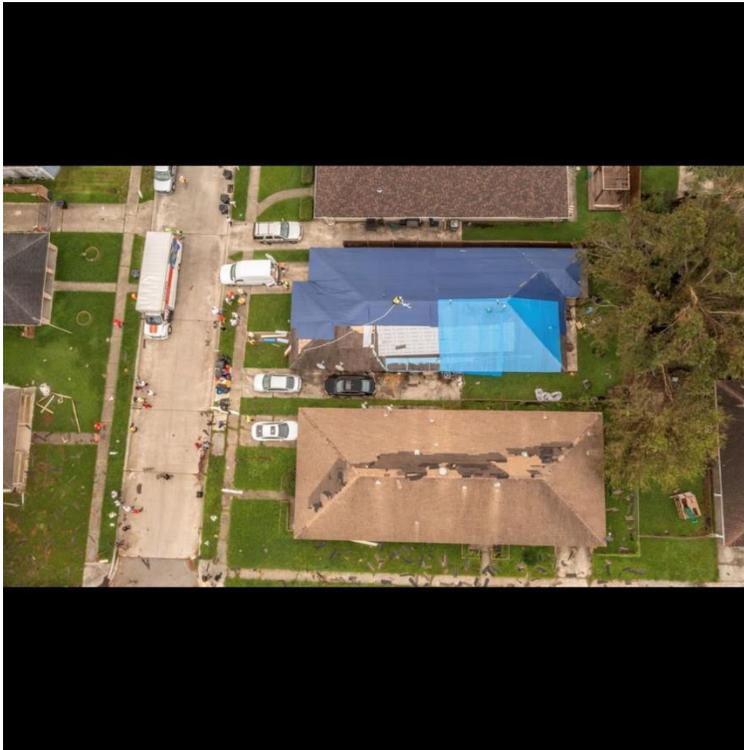
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Are you in need of home repair assistance in the aftermath of Hurricane Ida? Contact our office

[#ReadyRebuildRecover](#) [#RebuildingTogether](#) [#HurricaneIda](#) [#HurricaneIdaResources](#)

SOCIAL MEDIA POSTS

October 13, 2021



nolaready • Follow



nolaready Roof damaged by #Ida? Apply for the @fema Blue Roof Program. If approved, professionals will be sent to your house to install the fiber-reinforced tarp sheeting at no cost to you.

Call: 888-ROOF-BLU

Visit: BlueRoof.us

Deadline for #NOLA applications for the Blue Roof Program is this Fri, Oct 15.

27w



46 likes

OCTOBER 13, 2021



Add a comment...

Post

Caption: Roof damaged by [#Ida](#)? Apply for the [@fema](#) Blue Roof Program. If approved, professionals will be sent to your house to install the fiber-reinforced tarp sheeting at no cost to you.

Call: 888-ROOF-BLU

Visit: BlueRoof.us

Deadline for [#NOLA](#) applications for the Blue Roof Program is this Fri, Oct 15.

SOCIAL MEDIA POSTS

October 13, 2021



NOLA Ready @nolaready · Oct 13

First time COVID shot recipients are receiving a \$100 Visa Gift Card at these drive-thru COVID vax sites today-Sat, 8am-4pm:

Mahalia Jackson Parking Lot
📍 1419 Basin St

UNO Lakefront Arena
📍 6801 Franklin Ave

Alario Center
📍 2000 Segnette Blvd

Details: shotfor100.com pic.twitter.com/UdqdiK3rL4



NOLA Ready @nolaready · Oct 13

Roof damaged by #lda? Apply for the @fema Blue Roof Program. If approved, professionals will be sent to your house to install the fiber-reinforced tarp sheeting at no cost to you.

Apply:
📞 888-ROOF-BLU
🌐 BlueRoof.us

Deadline for #NOLA applicants is this Fri, Oct 15.
pic.twitter.com/nbRRqYiXU

SOCIAL MEDIA POSTS

October 14, 2021

Protecting Your Identity

- If you apply to FEMA, you may be visited by an inspector.
- FEMA inspectors will always have an official identification badge. *Always ask to see ID."*
- If you did NOT apply for FEMA assistance, tell the inspector. If the inspector has left, call the *FEMA Helpline at 800-621-3362* and tell them you did not apply.
- If you suspect identity theft visit *IdentityTheft.gov*.

FEMA

nolaready • Follow

nolaready There's still time to apply for post-Ida FEMA disaster assistance:
[Visit disasterassistance.gov](https://disasterassistance.gov)
1-800-621-3362

After applying, be sure to protect your identity:

- If you apply to FEMA, you may be visited by a FEMA inspector.
- FEMA inspectors will always have an official ID badge. Always ask to see ID.
- If you did not apply for FEMA assistance, tell the inspector or call the FEMA helpline at 800-621-3362.
- If you suspect identity theft visit IdentityTheft.gov.

27w

hayes.q5 @mayorcantrell @nolaready come pick up the storm debris that's everywhere PLEASE

27w Reply ...

30 likes
OCTOBER 14, 2021

Add a comment... Post

Caption: There's still time to apply for post-Ida FEMA disaster assistance:

Visit disasterassistance.gov
 1-800-621-3362

After applying, be sure to protect your identity:

- If you apply to FEMA, you may be visited by a FEMA inspector.
- FEMA inspectors will always have an official ID badge. Always ask to see ID.
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- If you suspect identity theft visit IdentityTheft.gov.



NOLA Ready @nolaready · Oct 14

Protect your identity after applying for post-Ida FEMA disaster assistance:

- If you apply to FEMA, you may be visited by a FEMA inspector.
- FEMA inspectors will always have an official ID badge. Always ask to see ID.

1/2 pic.twitter.com/S2CvrNoSep

TEXT MESSAGES

October 15, 2021

9:57- "NOLA Ready: Roof damage from Ida? Today is the last day to apply for the Blue Roof Program: [888-766-3258](tel:888-766-3258) or at BlueRoof.us." Service free & they install for you.

SOCIAL MEDIA POSTS

October 15, 2021



nolaready · Follow



nolaready Roof damage from #Ida? Today is the last day to apply for the @fema Blue Roof Program:
📞 Call 888-766-3258 to apply
🖱️ Or go to BlueRoof.us

Since Ida, 5,415 Blue Roofs have been installed in New Orleans, and 2,000 more are in the pipeline. Take advantage of this free service if your roof is damaged, and apply today.

27w



monalisaabduhakeem Tears of joy grips my heart knowing how hard I've struggled to become debt free, never wanted to do this but I'll be guilty if I don't share this good news with you guys @official_katherine_allison is the best trader ever and will ever be, thanks for helping me and my family, we are forever grateful @official_katherine_allison

27w Reply ...



38 likes

OCTOBER 15, 2021

😊 Add a comment...

Post

Roof damage from [#Ida](#)? Today is the last day to apply for the [@fema](#) Blue Roof Program:

📞 Call 888-766-3258 to apply

🖱️ Or go to [BlueRoof.us](#)

Since Ida, 5,415 Blue Roofs have been installed in New Orleans, and 2,000 more are in the pipeline. Take advantage of this free service if your roof is damaged, and apply today.



NOLA Ready @nolaready · Oct 15

Roof damage from [#Ida](#)? Today is the last day to apply for the [@fema](#) Blue Roof Program:

📞 Call 888-766-3258

🖱️ Go to [BlueRoof.us](#)

Since Ida, 5,415 Blue Roofs have been installed in New Orleans. Take advantage of this free service if your roof is damaged, and apply today pic.twitter.com/MZbMm90HoZ

8 weeks post-landfall

October 18-24

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and where to get application assistance.
- Donate or volunteer with partner orgs

SOCIAL MEDIA POSTS

October 19, 2021



nolaready • Follow



nolaready Need help navigating the FEMA & SBA assistance process? Stop by one of these sites this week to get in-person support:

MAIN LIBRARY

📍 219 Loyola Ave

🕒 Mon-Thu: 10:30-5:30

🕒 Fri-Sat: 10:30-4:30

✅ FEMA Assistance

✅ SBA Assistance

TREME REC CENTER

📍 900 N. Villere St

🕒 Mon-Fri: 10am-6pm

🕒 Sat: 9am-2pm

✅ FEMA Assistance

✅ SBA Assistance

SBA MOBILE ASSISTANCE CENTER

📍 Advanced Technology Center at the Beach, 2021 Lakeshore Dr

🕒 Mon-Fri: 9am-4pm

✅ SBA Assistance



58 likes

OCTOBER 19, 2021

😊 Add a comment...

Post

Caption: Need help navigating the FEMA & SBA assistance process? Stop by one of these sites this week to get in-person support:

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📍 219 Loyola Ave

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🕒 Fri-Sat: 10:30-4:30

✅ FEMA Assistance

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✅ SBA Assistance

SBA MOBILE ASSISTANCE CENTER

📍 Advanced Technology Center at the Beach, 2021 Lakeshore Dr

🕒 Mon-Fri: 9am-4pm

✅ SBA Assistance

--

¿Necesita ayuda para asistencia de FEMA y SBA? Visite uno de estos sitios esta semana para obtener asistencia en persona:

MAIN LIBRARY

📍 219 Loyola Ave

🕒 Lun-jue: 10:30am-5:30pm

🕒 Vier-sáb: 10:30am-4:30pm

✅ FEMA y SBA

TREME REC CENTER

📍 900 N. Villere St

🕒 Lun-vie: 10am-6pm

🕒 Sábado: 9am-2pm

✅ FEMA y SBA

SBA MOBILE ASSISTANCE CENTER

📍 2021 Lakeshore Dr

🕒 Lun-vie: 9am-4pm

✅ SBA



NOLA Ready @nolaready · Oct 19

Need help navigating the FEMA & SBA assistance process? Stop by one of these sites this week to get in-person support:

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✅ FEMA Assistance

✅ SBA Assistance

1/2 pic.twitter.com/7qtpz8M3p8



NOLA Ready @nolaready · Oct 19

¿Necesita ayuda para asistencia de @FEMA y @SBAGov? Visite uno de estos sitios esta semana para obtener asistencia en persona:

MAIN LIBRARY

📍 219 Loyola Ave

🕒 Lun-jue: 10:30am-5:30pm

🕒 Vier-sáb: 10:30am-4:30pm

✅ FEMA y SBA

1/2 pic.twitter.com/12PzaJrKJq

SOCIAL MEDIA POSTS

October 20, 2021



nolaready • Follow



nolaready @ulla504 and @foundationforla established the Black Business Works Fund (BBWF) to assist Black-owned businesses negatively impacted by Hurricane Ida. The fund will provide access to short-term emergency funding needed to get back to business.

Apply for this fund at urbanleaguela.org/fund and foundationforlouisiana.org.

More business resources: nola.gov/idabizrecovery

26w



phoebe.frank Never doubt someone until you give them a try @official_katherine_allison i took the risk to invest \$2500 on Bitcoin and i got my profit after 7 days. no risk no reward, now i'm enjoying my profit. @official_katherine_allison and i have also invested more.

26w Reply



48 likes

OCTOBER 20, 2021



Add a comment...

Post

Caption: @ulla504 and @foundationforla established the Black Business Works Fund (BBWF) to assist Black-owned businesses negatively impacted by Hurricane Ida. The fund will provide access to short-term emergency funding needed to get back to business.

Apply for this fund at urbanleaguela.org/fund and foundationforlouisiana.org.

More business resources: nola.gov/idabizrecovery

SOCIAL MEDIA POSTS

October 21, 2021



NOLA Ready @nolaready · Oct 21

Disasters can cause a lot of stress on individuals & families. Stress can increase the risk for domestic violence in the home. Today is **#PurpleThursday**, a national day of action to raise awareness for domestic violence survivors and show support.

1/2 pic.twitter.com/FsTVFwYOfs

SOCIAL MEDIA POSTS

October 22, 2021



nolaready • Follow



Lots of partner organizations still on the ground doing Hurricane Ida recovery work in #NOLA, and in neighboring parishes that were more severely affected. Help them keep it going by donating directly to these groups or volunteering with them: ready.nola.gov/donate.

26w



51 likes

OCTOBER 22, 2021



Add a comment...

Post

Caption: Lots of partner organizations still on the ground doing Hurricane Ida recovery work in [#NOLA](#), and in neighboring parishes that were more severely affected. Help them keep it going by donating directly to these groups or volunteering with them: ready.nola.gov/donate.



NOLA Ready @nolaready · Oct 22

Lots of partner organizations still on the ground doing Hurricane Ida recovery work in [#NOLA](#), and in neighboring parishes that were more severely affected. Help them keep it going by donating directly to these groups or volunteering with them: ready.nola.gov/donate.
pic.twitter.com/v5h8ZruUVY

9 weeks post-landfall

October 25-31

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and where to get application assistance.
- Partner legal services

SOCIAL MEDIA POSTS

October 26, 2021



nolaready • Follow
New Orleans, Louisiana



nolaready After Ida, in-person FEMA & SBA assistance continues in #NOLA. This week, stop by one of these sites if you need help navigating the application process. No appointment needed:

MAIN LIBRARY
📍 219 Loyola Ave
🕒 Mon-Thu: 10:30am-5:30pm
🕒 Fri-Sat: 10:30am-4:30pm
✅ FEMA & SBA

SANCHEZ REC CENTER
📍 1616 Caffin Ave
🕒 Mon-Fri: 10am-6pm
🕒 Sat: 9am-2pm
✅ FEMA & SBA

SBA MOBILE ASSISTANCE CENTER
📍 Advanced Technology Center at the Beach, 2021 Lakeshore Dr
🕒 Mon-Fri: 9am-4pm
✅ SBA



50 likes

OCTOBER 26, 2021



Add a comment...

Post

CAPTION: After Ida, in-person FEMA & SBA assistance continues in [#NOLA](#). This week, stop by one of these sites if you need help navigating the application process. No appointment needed:

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📍 219 Loyola Ave

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🕒 Fri-Sat: 10:30am-4:30pm

✅ FEMA & SBA

SANCHEZ REC CENTER

📍 1616 Caffin Ave

🕒 Mon-Fri: 10am-6pm

🕒 Sat: 9am-2pm

✅ FEMA & SBA

SBA MOBILE ASSISTANCE CENTER

📍 Advanced Technology Center at the Beach, 2021 Lakeshore Dr

🕒 Mon-Fri: 9am-4pm

✅ SBA

¿Necesita ayuda para asistencia de FEMA y SBA? Visite uno de estos sitios esta semana para obtener asistencia en persona:

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🕒 Vier-sáb: 10:30am-4:30pm

✅ FEMA y SBA

SANCHEZ REC CENTER

📍 1616 Caffin Ave

🕒 Lun-vie: 10am-6pm

Sábado: 9am-2pm

✅ FEMA y SBA

SBA MOBILE ASSISTANCE CENTER

📍 2021 Lakeshore Dr

🕒 Lun-vie: 9am-4pm

✅ SBA

SOCIAL MEDIA POSTS

October 26, 2021



NOLA Ready @nolaready · Oct 26

FEMA & SBA help available this week at:

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🕒 Fri-Sat: 10:30a-4:30p

✅ FEMA & SBA

SANCHEZ REC CTR

📍 1616 Caffin Ave

🕒 Mon-Fri: 10a-6p

🕒 Sat: 9a-2p

✅ FEMA & SBA

SBA MOBILE ASSISTANCE CTR

📍 2021 Lakeshore Dr

🕒 Mon-Fri: 9a-4p

✅ SBA pic.twitter.com/l5siP73gt5

SOCIAL MEDIA POSTS

October 27, 2021

12:56- "NOLA Ready:FEMA assistance at Main Library and Sanchez Rec Center ending at 1pm because of severe weather. Assistance resuming tmrw trumb.com/calendar/hurricaneida"

SOCIAL MEDIA POSTS

October 28, 2021



nolaready • Follow



nolaready #Repost @cityofnola

Thank you to our SBA PIO, Susheel Kumar and FEMA PIO, Barb Sturner, for coming in and giving clarity around some FAQs 🙌❤️

Check out our "True or False: Setting the Record Straight on SBA Loans and FEMA Assistance" series!

▫ True or False: I may be referred to the SBA after I apply with FEMA.

True: After you apply for disaster assistance from FEMA, you may be contacted by the SBA. If you are asked to submit an application for a low-interest SBA loan, you are encouraged to do so. Applying with the SBA assures that all available disaster assistance options remain open to you.

**Disclaimer: The filming of this video followed all COVID-19 guidelines. **

25w



835 views

OCTOBER 28, 2021

Add a comment...

Post

Caption: [#Repost @cityofnola](#)

. . .

Thank you to our SBA PIO, Susheel Kumar and FEMA PIO, Barb Sturner, for coming in and giving clarity around some FAQs 🙌❤️

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**Disclaimer: The filming of this video followed all COVID-19 guidelines. **

SOCIAL MEDIA POSTS

October 28, 2021

The image is a screenshot of a social media post from the account 'nolaready'. The post features a large graphic with the text 'Are you a homeowner impacted by Hurricane Ida?' and 'Get FREE Legal Assistance! HURRICANE IDA LEGAL CLINIC'. Below this, it lists various legal services provided on-site, such as FEMA Claims & Appeals, Insurance Disputes, and Family Law. The location is identified as Joe W. Brown Community Center, 5601 Read Blvd., New Orleans, LA 70127, on Friday, October 29th, from 10 AM to 2 PM. A note states that masks and social distancing are required. The post also includes a disclaimer: 'In-person assistance is limited to the first 100 people to arrive. Once maximum attendance is reached, we will take call back numbers for anyone else who needs assistance.' At the bottom of the graphic are logos for various partner organizations including Louisiana Appleseed, Loyola University New Orleans, College of Law, and Sllshelps. The social media interface shows the post was reposted from @sllshelps, has 31 likes, and was posted on October 28, 2021. A comment from 'minneapolis_naj' asks if assistance is available for renters.

Caption: [#Reposted](#) from our partner Southeast Louisiana Legal Services - [@sllshelps](#)

SLLS is hosting a Hurricane Ida legal clinic in New Orleans East, where residents can get free legal advice from attorneys onsite:

📍 Joe Brown Park, 5601 Read Blvd

🕒 Fri 10/29: 10am-2pm

Can't make the in-person event? Call the disaster legal aid hotline: 1-844-244-7871

More: slls.org



NOLA Ready @nolaready · Oct 28

From our partner Southeast Louisiana Legal Services—
[@SLLSHelps](#)

Hurricane Ida Legal Clinic happening tmrw:

📍 Joe Brown Park, 5601 Read Blvd

🕒 Fri 10/29: 10am-2pm

Can't make the in-person event? Call the disaster legal aid
hotline: 1-844-244-7871

More: slls.org pic.twitter.com/VZTMI7O7Gj

10 weeks post-landfall

November 1-7

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and where to get application assistance.
- FEMA mitigation specialists available to advise about rebuilding.

PRESS RELEASE

November 1, 2021

10:14

HURRICANE IDA

FEMA Extends Deadline to Apply for Hurricane Ida Assistance

Survivors of Hurricane Ida now have until Nov. 29 to apply for individual assistance with FEMA.

At the request of Louisiana Gov. John Bel Edwards, FEMA has extended the application deadline for survivors in 25 parishes: Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge and West Feliciana.

FEMA assistance for individuals and families affected by Hurricane Ida can cover rental assistance, temporary housing, home repairs, personal property losses and other disaster-related needs not covered by insurance. The fastest way to apply for FEMA assistance is online at DisasterAssistance.gov or by phone at 800-621-3362 or (TTY) 800-462-7585. Phone lines operate from 7 a.m. to 10 p.m., seven days a week. Individuals can also visit a Disaster Recovery Center to apply and meet with FEMA specialists in person. To locate a center, check the FEMA app or visit FEMA.gov/DRC.

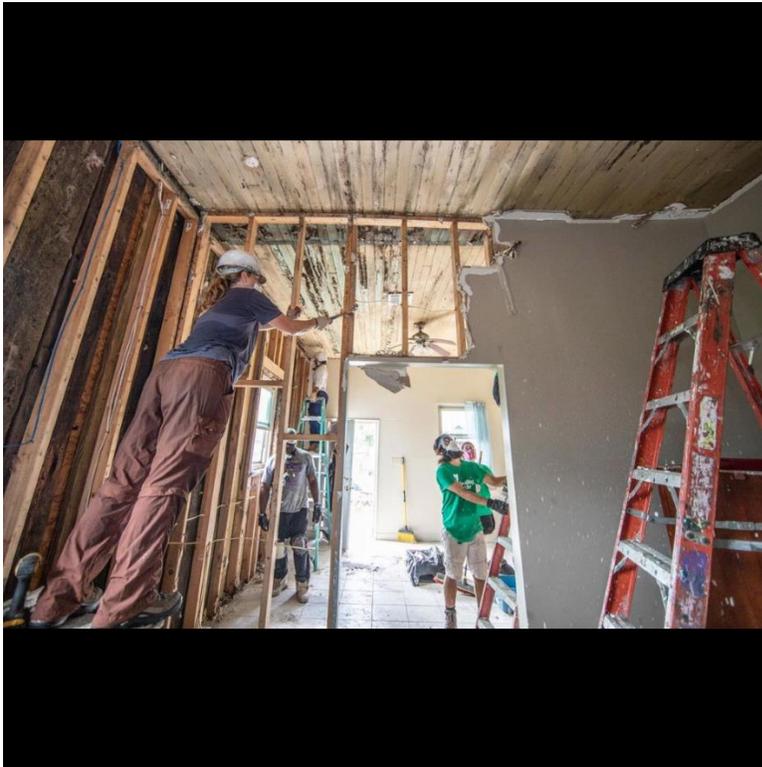
The U.S. Small Business Administration's deadline to apply for an SBA disaster loan has also been extended to Nov. 29. SBA representatives are available at disaster recovery centers, and businesses and residents can also visit www.SBA.gov/disaster, call SBA's customer service center at 800-877-8339 or email disastercustomerservice@sba.gov for information or to apply.

For the latest information, visit fema.gov/disaster/4611. Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6 or on Facebook at facebook.com/FEMARegion6/.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/fema-extends-deadline-to-apply-for-hurricane-ida-a/>

SOCIAL MEDIA POSTS

November 1, 2021



nolaready · Following



Lots of opportunities to support organizations that are engaged in recovery efforts after #lda. See orgs & how to support here: ready.nola.gov/donate

25w



Thank you Nola Ready!



24w 1 like Reply



Liked by rebuilding_together_nola and others

NOVEMBER 1, 2021



Add a comment...

Post

CAPTION: Lots of opportunities to support organizations that are engaged in recovery efforts after [#lda](#). See orgs & how to support here: ready.nola.gov/donate



NOLA Ready @nolaready · Nov 1

Lots of opportunities to support organizations that are engaged in recovery efforts after [#lda](#). See orgs & how to support here: ready.nola.gov/donate
pic.twitter.com/LwbdnWYhXw

SOCIAL MEDIA POSTS

November 1, 2021



nolaready · Following



nolaready In-person FEMA & SBA assistance continues in #NOLA after #Ida. Need help applying for the first time, or appealing a denial letter? Stop by the main library for assistance:

- 📍 219 Loyola Ave
- 🕒 Mon-Thu: 10:30am-5:30pm
- 🕒 Fri-Sat: 10:30am-4:30pm
- 👤 Walk-ins welcome (no appt needed)
- ✅ FEMA & SBA onsite

Edited · 25w



Liked by rebuilding_together_nola and others

NOVEMBER 1, 2021

Add a comment...

Post

CAPTION: In-person FEMA & SBA assistance continues in [#NOLA](#) after [#Ida](#). Need help applying for the first time, or appealing a denial letter? Stop by the main library for assistance:

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- 🕒 Fri-Sat: 10:30am-4:30pm
- 👤 Walk-ins welcome (no appt needed)
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NOLA Ready @nolaready · Nov 1

In-person FEMA & SBA assistance continues in [#NOLA](#). Need help applying for the first time, or appealing a denial letter? Stop by the main library for assistance:

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- 🕒 Fri-Sat: 10:30am-4:30pm
- 👤 Walk-ins welcome (no appt needed)
- ✅ FEMA & SBA pic.twitter.com/PQkhyKbg04

SOCIAL MEDIA POSTS

November 2, 2021



nolaready • Following



nolaready This morning FEMA Administrator Deanne Criswell led the Faith Based Leaders Forum at Beacon Light International Baptist Cathedral in Gentilly.

"I want to hear your lived experiences," said Administrator Criswell, "and use that to improve on how we can make that smoother in the future."

[@fema](#) continues to provide in-person assistance to New Orleanians affected by Ida at the main library (219 Loyola Ave): Mon-Thu: 10:30am-5:30pm and Fri-Sat: 10:30am-4:30pm.



Liked by [annanguyenwin](#) and others

NOVEMBER 2, 2021



Add a comment...

Post

CAPTION: This morning FEMA Administrator Deanne Criswell led the Faith Based Leaders Forum at Beacon Light International Baptist Cathedral in Gentilly.

"I want to hear your lived experiences," said Administrator Criswell, "and use that to improve on how we can make that smoother in the future."

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NOLA Ready @nolaready · Nov 2

This morning [@fema](#) Administrator Deanne Criswell led the Faith Based Leaders Forum at Beacon Light International Baptist Cathedral.

"I want to hear your lived experiences," said Administrator Criswell, "and use that to improve on how we can make that smoother in the future." pic.twitter.com/a2z4KxMJaw

TEXT MESSAGES

November 3, 2021

10:14- "NOLA Ready: In-person FEMA & SBA help available for first time applicants & ppl who received denial letters:

219 Loyola Ave

M-Th: 10:30a-5:30p

F-Sa: 10:30a-4:30p"

SOCIAL MEDIA POSTS

November 3, 2021



nolaready • Following



nolaready There's still time to register for post-Ida FEMA assistance. Registering for FEMA assistance is easy, and can be done several ways:

- Apply online at disasterassistance.gov
- Call 1-800-621-3362 to apply
- Download the free FEMA app to apply
- Apply in person at the Main Library (219 Loyola Ave). Hours: M-Th: 10:30am-5:30pm, F-Sa: 10:30am-4:30pm

24w



johnducky Thank you for your hard work!



Liked by annanguyenwin and others

NOVEMBER 3, 2021



Add a comment...

Post

CAPTION:

There's still time to register for post-Ida FEMA assistance. Registering for FEMA assistance is easy, and can be done several ways:

- Apply online at disasterassistance.gov
- Call 1-800-621-3362 to apply
- Download the free FEMA app to apply
- Apply in person at the Main Library (219 Loyola Ave). Hours: M-Th: 10:30am-5:30pm, F-Sa: 10:30am-4:30pm



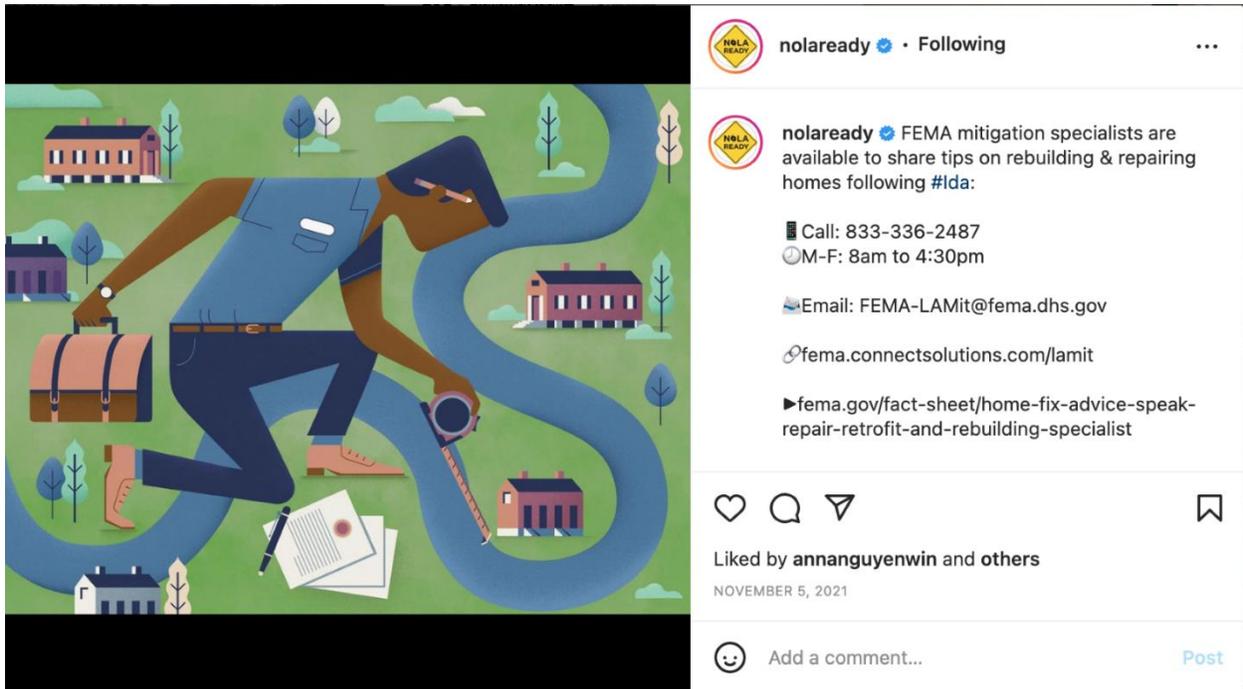
NOLA Ready @nolaready · Nov 3

NOLA, there's still time to register for post-Ida FEMA assistance! There are several ways to register:

- Online at disasterassistance.gov
- Call 1-800-621-3362
- Download the free FEMA app
- In person at the Main Library (219 Loyola Ave)
M-Th: 10:30a-5:30p, F-Sa: 10:30a-4:30p
pic.twitter.com/Rf6Pogyxt

SOCIAL MEDIA POSTS

November 5, 2021



CAPTION: FEMA mitigation specialists are available to share tips on rebuilding & repairing homes following [#lda](#):

Call: 833-336-2487

M-F: 8am to 4:30pm

Email: FEMA-LAMit@fema.dhs.gov

fema.connectsolutions.com/lamit

fema.gov/fact-sheet/home-fix-advice-speak-repair-retrofit-and-rebuilding-specialist

—
Para consejos sobre cómo arreglar su hogar, hable con un especialista en reparación, reacondicionamiento y reconstrucción.

fema.connectsolutions.com/la-es-mit

fema.gov/es/fact-sheet/home-fix-advice-speak-repair-retrofit-and-rebuilding-specialist

—
Xin Hỏi Chuyên Gia về Sửa Chữa, Trang Bị Thêm và Xây Cất Lại Nhà để Được Cố Vấn về Sửa Chữa Nhà Cửa

fema.gov/vi/fact-sheet/home-fix-advice-speak-repair-retrofit-and-rebuilding-specialist

SOCIAL MEDIA POSTS

November 5, 2021



NOLA Ready @nolaready · Nov 5

FEMA mitigation specialists are available to share tips on rebuilding & repairing homes following #Ida:

☎ Call: 833-336-2487

🕒 M-F: 8am to 4:30pm

✉ Email: FEMA-LAMit@fema.dhs.gov

🌐 fema.connectsolutions.com/lamit

▶ fema.gov/fact-sheet/hom... pic.twitter.com/irqCGORtlS



NOLA Ready @nolaready · Nov 5

Para consejos sobre cómo arreglar su hogar, hable con un especialista en reparación, reacondicionamiento y reconstrucción.

🌐 fema.connectsolutions.com/la-es-mit

▶ fema.gov/es/fact-sheet/... pic.twitter.com/PLft43Rmwv



NOLA Ready @nolaready · Nov 5

Xin Hỏi Chuyên Gia về Sửa Chữa, Trang Bị Thêm và Xây Cát Lại Nhà để Được Cố Vấn về Sửa Chữa Nhà Cửa

▶ fema.gov/vi/fact-sheet/... pic.twitter.com/11XrYErtBn

11 weeks post-landfall

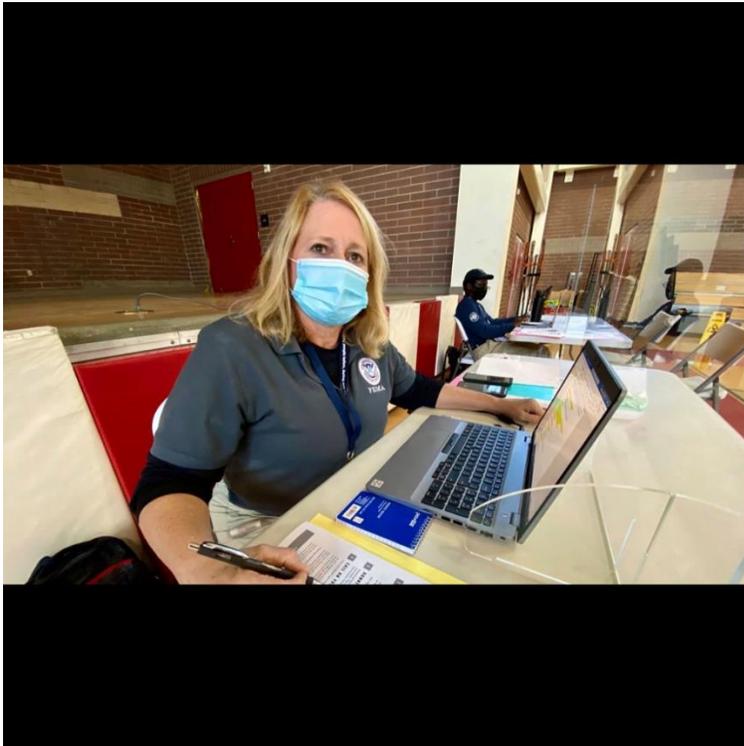
November 8-14

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and where to get application assistance.
- Thank you post to partners and donors while highlighting the accomplishment
- Debris cleanup update

SOCIAL MEDIA POSTS

November 8, 2021



nolaready • Following



nolaready Need help navigating the FEMA or SBA assistance process after Hurricane Ida? Get help at the Main Library this week:

- 📍 219 Loyola Ave
- 🕒 Mon-Thu: 10:30am-5:30pm
- 🕒 Fri-Sat: 10:30am-4:30pm
- ✅ FEMA & SBA onsite

24w



Liked by **annanguyenwin** and others

NOVEMBER 8, 2021



Add a comment...

Post

CAPTION: Need help navigating the FEMA or SBA assistance process after Hurricane Ida? Get help at the Main Library this week:

- 📍 219 Loyola Ave
- 🕒 Mon-Thu: 10:30am-5:30pm
- 🕒 Fri-Sat: 10:30am-4:30pm
- ✅ FEMA & SBA onsite



NOLA Ready @nolaready · Nov 8

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- 🕒 Mon-Thu: 10:30am-5:30pm
- 🕒 Fri-Sat: 10:30am-4:30pm
- ✅ FEMA & SBA onsite pic.twitter.com/o1QNaNhFWn

SOCIAL MEDIA POSTS

November 8, 2021



nolaready · Following

...



nolaready #Repost @fema

FEMA mitigation specialists are available to answer questions about rebuilding & protecting your home.

The Home Depot
12300 I-10 Service Rd.
New Orleans, LA 70128

Hours: Monday - Friday, 8 a.m. - 6:30 p.m.
▶ They're there through Nov. 13



Liked by shalini_arya and others

NOVEMBER 8, 2021

Add a comment...

Post

CAPTION:

[#Repost @fema](#)

...

FEMA mitigation specialists are available to answer questions about rebuilding & protecting your home.

The Home Depot
12300 I-10 Service Rd.
New Orleans, LA 70128

Hours: Monday - Friday, 8 a.m. - 6:30 p.m.
▶ They're there through Nov. 13

En la Parroquia Orleans, Louisiana esta semana:

Hay especialistas en mitigación disponibles para responder preguntas sobre la reconstrucción y la protección de su hogar.

Tienda Home Depot
12300 I-10 Service Rd.
New Orleans, LA 70128

Horario: 8 a.m. a 6:30 p.m
▶ Estarán presente hoy hasta el 13 de noviembre.

SOCIAL MEDIA POSTS

November 10, 2021



nolaready • Following



nolaready City officials including NOHSEP Director Collin Arnold and @mayorcantrell toured the @tmobile mobile emergency operations center and took the opportunity to thank them for their Hurricane Ida response.

A huge thank you to T-Mobile for supporting @cityofnola during Ida alongside other phone carriers in the region. Immediately after the hurricane, T-Mobile distributed thousands of free devices to NOLA residents, supplied the @nordcommission Cooling Centers with charging stations, and provided equipment, infrastructure, and personnel support to the region.



Liked by annanguyenwin and others

NOVEMBER 10, 2021



Add a comment...

Post

City officials including NOHSEP Director Collin Arnold and [@mayorcantrell](#) toured the [@tmobile](#) mobile emergency operations center and took the opportunity to thank them for their Hurricane Ida response.

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SOCIAL MEDIA POSTS

November 11, 2021



nolaready • Following



nolaready Food & supplies giveaway happening tomorrow at St Maria Goretti Church in New Orleans East:
📍 7300 Crowder Blvd
🕒 10am until supplies have been given out

Thanks to the organizers and partners including Councilmember Glapion, Second Harvest, and others

Edited · 23w



Liked by **annanguyenwin** and others

NOVEMBER 11, 2021



Add a comment...

Post

CAPTION:

Food & supplies giveaway happening tomorrow at St Maria Goretti Church in New Orleans East:

📍 7300 Crowder Blvd

🕒 10am until supplies have been given out

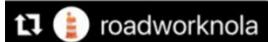
Thanks to the organizers and partners including Councilmember Glapion, Second Harvest, and others

SOCIAL MEDIA POSTS

November 11, 2021



STORM DEBRIS REMOVAL
First pass is now complete. Visit NOLA Ready for information on the second pass of storm debris collection.



nolaready • Following



nolaready #Repost @roadworknola

The First Storm Debris Removal Pass is Now Complete.

✓ 240,00 cubic yards of debris removed

✓ 16,000 hazard trees / limbs removed

Visit ready.nola.gov/cleanup for information on the second pass of storm debris collection.

@cityofnola



Liked by annanguyenwin and others

NOVEMBER 11, 2021



Add a comment...

Post

CAPTION:

[#Repost @roadworknola](#)

The First Storm Debris Removal Pass is Now Complete.

✓ 240,00 cubic yards of debris removed

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[@cityofnola](#)

12 weeks post-landfall

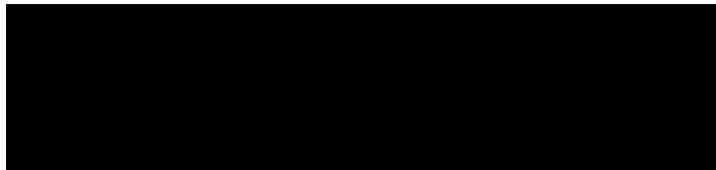
November 15-21

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and where to get application assistance.

SOCIAL MEDIA POSTS

November 15, 2021

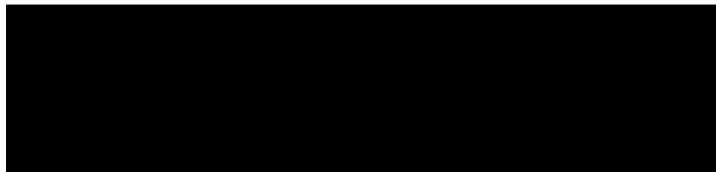


DEADLINE TO APPLY FOR FEMA ASSISTANCE

2 WEEKS

3 Ways To Apply

- Online: DisasterAssistance.gov
- Through the FEMA app
- Call: (800) 621-3362
TTY: (800) 462-7585



nolaready · Following



nolaready There's two weeks left to apply for FEMA assistance if you were impacted by Ida:

- 🖥️ Online: DisasterAssistance.gov
- 📱 Through the FEMA app
- ☎️ Call: 800-621-3362, TTY: 800-462-7585
- 📍 In person at the Main Library (219 Loyola Ave):
Mon-Thu: 10:30am-5:30pm and Fri-Sat:
10:30am-4:30pm

The deadline to apply is Monday, November 29th.

22w



Liked by [imaginewaterworks](#) and others

NOVEMBER 15, 2021

😊 Add a comment...

Post

CAPTION: There's two weeks left to apply for FEMA assistance if you were impacted by Ida:

- 🖥️ Online: DisasterAssistance.gov
- 📱 Through the FEMA app
- ☎️ Call: 800-621-3362, TTY: 800-462-7585
- 📍 In person at the Main Library (219 Loyola Ave): Mon-Thu: 10:30am-5:30pm and Fri-Sat: 10:30am-4:30pm

The deadline to apply is Monday, November 29th.



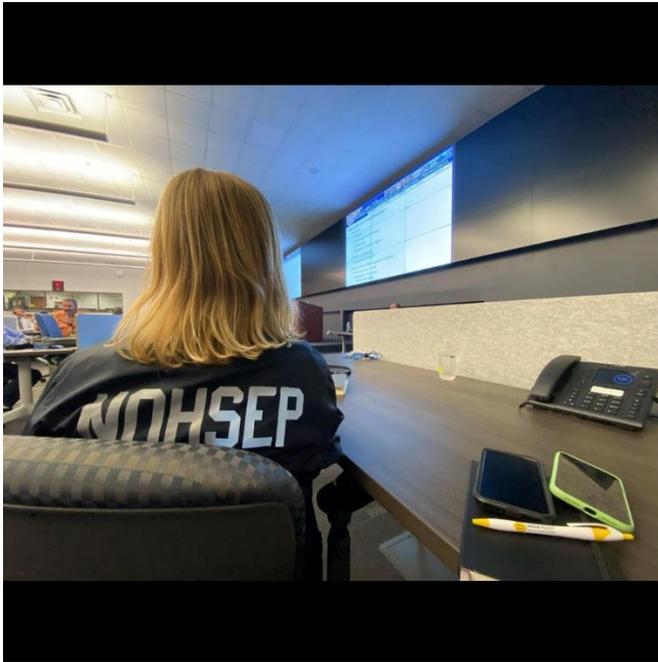
NOLA Ready @nolaready · Nov 15

There's two weeks left to apply for FEMA assistance if you were impacted by Ida:

- 🖥️ Online: DisasterAssistance.gov
 - 📱 Through the FEMA app
 - ☎️ Call: 800-621-3362, TTY: 800-462-7585
 - 📍 In person at the Main Library (219 Loyola Ave): Mon-Thu: 10:30am-5:30pm and Fri-Sat: 10:30am-4:30pm
- pic.twitter.com/8pttHG1tTd

SOCIAL MEDIA POSTS

November 18, 2021



nolaready • Following



nolaready Representatives from the New Orleans Office of Homeland Security and Emergency Preparedness (NOHSEP) joined other parish representatives at the Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP) to discuss challenges and successes experienced during Hurricane Ida response. [@cityofnola](#) officials continue to participate in Hurricane Ida after action sessions before refining emergency plans and incorporating best practices identified and lessons learned from the storm.

Edited · 22w



Liked by [annanguyenwin](#) and others

NOVEMBER 18, 2021



Add a comment...

Post

CAPTION: Representatives from the New Orleans Office of Homeland Security and Emergency Preparedness (NOHSEP) joined other parish representatives at the Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP) to discuss challenges and successes experienced during Hurricane Ida response. [@cityofnola](#) officials continue to participate in Hurricane Ida after action sessions before refining emergency plans and incorporating best practices identified and lessons learned from the storm.

November 19, 2021

14:51

HURRICANE IDA

Two Disaster Recovery Centers in New Orleans and Gonzales to Close Permanently Nov. 23

FEMA Disaster Recovery Centers at the New Orleans Public Library Main Branch (Orleans Parish) and the Gonzales Mental Health Center in Gonzales (Ascension Parish) will close permanently at the close of business, Tuesday, Nov. 23.

Residents of all parishes affected by Hurricane Ida can continue to visit a number of disaster recovery centers in Louisiana. **All DRC centers follow COVID-19 precautions. Masks are required for all visitors, employees and volunteers.**

Survivors can meet face to face with FEMA specialists at the following centers until they close permanently on Nov. 23:

Disaster Recovery Centers Closing Nov. 23	
New Orleans Public Library Main Branch (first floor) 219 Loyola Ave. New Orleans, LA 70112 § Closing at 3:30 p.m.	Gonzales Mental Health Center 1112 E. Ascension Complex Blvd. Gonzales, LA 70037 § Closing at 6 p.m.

For the latest information visit fema.gov/disaster/4611. Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6 or on Facebook at facebook.com/FEMARegion6/.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/two-disaster-recovery-centers-in-new-orleans-and-g/>

TEXT MESSAGES

November 19, 2021

15:28- "NOLA Ready: FEMA in-person help available at 219 Loyola Ave for 3 more days. In-person help ends Tuesday:

Sat: 10:30a-4:30p

Mon: 10:30a-5:30p

Tue: 10:30a-3:30p"

15:33- "NOLA Ready: You can also apply for FEMA online or by phone:

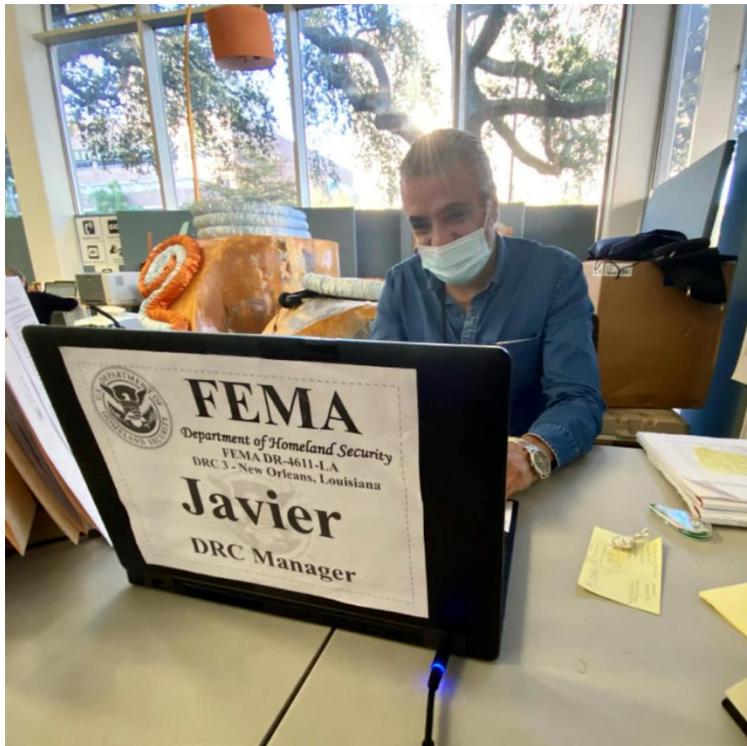
disasterassistance.gov

800-621-3362

To get FEMA Ida assistance, applications must be in by 11/29."

SOCIAL MEDIA POSTS

November 19, 2021



nolaready • Following

New Orleans, Louisiana



nolaready Get help navigating FEMA & SBA assistance before the holidays: stop by the Main Library Disaster Recovery Center before Thanksgiving. In-person FEMA & SBA representatives are onsite to help first time applicants as well as New Orleanians who have received denial letters:

📍 219 Loyola Ave

🕒 Mon-Thu: 10:30am-5:30pm

🕒 Fri-Sat: 10:30am-4:30pm

22w



Liked by **annanguyenwin** and others

NOVEMBER 19, 2021



Add a comment...

Post

CAPTION: Get help navigating FEMA & SBA assistance before the holidays: stop by the Main Library Disaster Recovery Center before Thanksgiving. In-person FEMA & SBA representatives are onsite to help first time applicants as well as New Orleanians who have received denial letters:

📍 219 Loyola Ave

🕒 Mon-Thu: 10:30am-5:30pm

🕒 Fri-Sat: 10:30am-4:30pm

SOCIAL MEDIA POSTS

November 19, 2021



nolaready • Following

...



nolaready The FEMA Disaster Recovery Center will be open for three more days before closing next week. If you still need in-person FEMA assistance, plan to get help at the Main Library (219 Loyola Ave):

- Sat: 10:30am-4:30pm
- Mon: 10:30am-5:30pm
- Tue: 10:30am-3:30pm

After next week, New Orleanians can continue to apply for FEMA assistance until the deadline on Mon, Nov 29 by visiting DisasterAssistance.gov or calling 800-621-3362.



Liked by [annanguyenwin](#) and others

NOVEMBER 19, 2021

Add a comment...

Post

CAPTION: The FEMA Disaster Recovery Center will be open for three more days before closing next week. If you still need in-person FEMA assistance, plan to get help at the Main Library (219 Loyola Ave):

- ▣ Sat: 10:30am-4:30pm
- ▣ Mon: 10:30am-5:30pm
- ▣ Tue: 10:30am-3:30pm

After next week, New Orleanians can continue to apply for FEMA assistance until the deadline on Mon, Nov 29 by visiting DisasterAssistance.gov or calling 800-621-3362.

To receive FEMA assistance for Hurricane Ida, your application MUST be in by Mon, Nov 29.

El Centro de Recuperación de Desastres de la FEMA cerrará el martes 23 de noviembre. Si todavía necesita asistencia de la FEMA en persona, planifique para obtener ayuda en Main Library (219 Loyola Ave):

- Lunes: 10:30 a.m. a 5:30 p.m.
- Martes: 10:30 a.m. a 3:30 p.m.

Luego del cierre del Centro de Recuperación de Desastres de la FEMA, puede seguir solicitando asistencia de la FEMA hasta la fecha límite del lunes 29 de noviembre, visitando DisasterAssistance.gov o llamando al 800-621-3362.

Para recibir asistencia de la FEMA por el huracán Ida, DEBE solicitarla antes del lunes 29 de noviembre.

Trung tâm Khắc phục Hậu quả Thảm họa của FEMA của FEMA sẽ đóng cửa vào Thứ Ba, ngày 23 Tháng Mười Một. Nếu vjv vẫn cần được trợ giúp FEMA trực tiếp, vui lòng lên kế hoạch để được trợ giúp tại Main Library (219 Loyola Ave):

- Thứ Hai: 10:30am-5:30pm

- Thứ Ba: 10:30am-3:30pm

Sau khi Trung tâm Khắc phục Hậu quả Thảm họa của FEMA đóng cửa, quý vị có thể tiếp tục nộp đơn xin hỗ trợ của FEMA cho đến hạn chót vào Thứ Hai, ngày 29 Tháng Mười Một bằng cách truy cập [DisasterAssistance.gov](https://www.disasterassistance.gov) hoặc gọi 800-621-3362.

Để nhận được hỗ trợ của FEMA cho Bảo Ida, quý vị PHẢI nộp đơn xin hỗ trợ trước Thứ Hai, ngày 29 Tháng Mười Một.



NOLA Ready @nolaready · Nov 19

The @FEMA Disaster Recovery Center will be open for three more days before closing next week.

If you still need in-person FEMA assistance, plan to get help at the Main Library (219 Loyola Ave):

▫ Sat: 10:30am-4:30pm

▫ Mon: 10:30am-5:30pm

▫ Tue: 10:30am-3:30pm

1/2 pic.twitter.com/BM3M41TiKJ

13 weeks post-landfall

November 22-28

Key Messages:

- FEMA programs available (SBA, DSNAP), information and FAQs, and application assistance wrapping up.

SOCIAL MEDIA POSTS

November 22, 2021



nolaready • Following
New Orleans Public Library

...



nolaready In-person FEMA assistance available for just two more days at the Main Library at 219 Loyola Ave:

- Today, 11/22: 10:30am-5:30pm
- Tmrw, 11/23: 10:30am-3:30pm

Edited · 22w



Liked by [annanguyenwin](#) and others

NOVEMBER 22, 2021



Add a comment...

Post

CAPTION:

In-person FEMA assistance available for just two more days at the Main Library at 219 Loyola Ave:

- Today, 11/22: 10:30am-5:30pm
- Tmrw, 11/23: 10:30am-3:30pm

SOCIAL MEDIA POSTS

November 22, 2021



NOLA Ready @nolaready · Nov 22

In-person FEMA assistance available for just two more days at the Main Library at 219 Loyola Ave:

- Today 11/22: 10:30am-5:30pm
- Tmrw 11/23: 10:30am-3:30pm pic.twitter.com/24dUe8tzgb



NOLA Ready @nolaready · Nov 22

El Centro de Recuperación de Desastres de la FEMA cerrará el martes 23 de noviembre. Si todavía necesita asistencia de la FEMA en persona, planifique para obtener ayuda en Main Library (219 Loyola Ave):

- Lunes: 10:30 a.m. a 5:30 p.m.
 - Martes: 10:30 a.m. a 3:30 p.m.
- pic.twitter.com/Y8P6swgkNI



NOLA Ready @nolaready · Nov 22

Trung tâm Khắc phục Hậu quả Thảm họa của FEMA của FEMA sẽ đóng cửa vào Thứ Ba, ngày 23 Tháng 11. Nếu vj vẫn cần được trợ giúp FEMA trực tiếp, vui lòng lên kế hoạch để được trợ giúp tại Main Library (219 Loyola Ave):

- T2: 10:30am-5:30p
- T3: 10:30am-3:30p pic.twitter.com/i9uo2sDZGM

SOCIAL MEDIA POSTS

November 23, 2021



nolaready • Following



nolaready Today is the last day to get in-person assistance from FEMA representatives at the Main Library:

📍 219 Loyola Ave

🕒 10:30am to 3:30pm

You can still submit applications for FEMA assistance until Mon, Nov 29:

💻 online at DisasterAssistance.gov

☎ call 800-621-3362

21w



Liked by [annanguyenwin](#) and others

NOVEMBER 23, 2021



Add a comment...

Post

CAPTION:

Today is the last day to get in-person assistance from FEMA representatives at the Main Library:

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You can still submit applications for FEMA assistance until Mon, Nov 29:

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NOLA Ready @nolaready · Nov 23

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You can still submit applications for FEMA assistance until Mon, Nov 29:

💻 online at DisasterAssistance.gov

☎ call 800-621-3362 pic.twitter.com/mfBd1D7nsz

SOCIAL MEDIA POSTS

November 25, 2021



nolaready • Following
New Orleans, Louisiana



nolaready Today we are grateful for the New Orleans community and for the spirit of neighbors helping neighbors in hard times. Thank you to every first responder, community partner, NOLA Ready Volunteer Corps member, and @cityofnola staffer who came together to respond to emergencies this year 🧡

Swipe →

Edited · 21w



oscarimg_ ❤️



Liked by marijo025 and others

NOVEMBER 25, 2021



Add a comment...

Post

CAPTION: Today we are grateful for the New Orleans community and for the spirit of neighbors helping neighbors in hard times. Thank you to every first responder, community partner, NOLA Ready Volunteer Corps member, and @cityofnola staffer who came together to respond to emergencies this year 🧡

Swipe →

14 weeks post-landfall

November 29- December 5

Key Messages:

- FEMA application deadline.

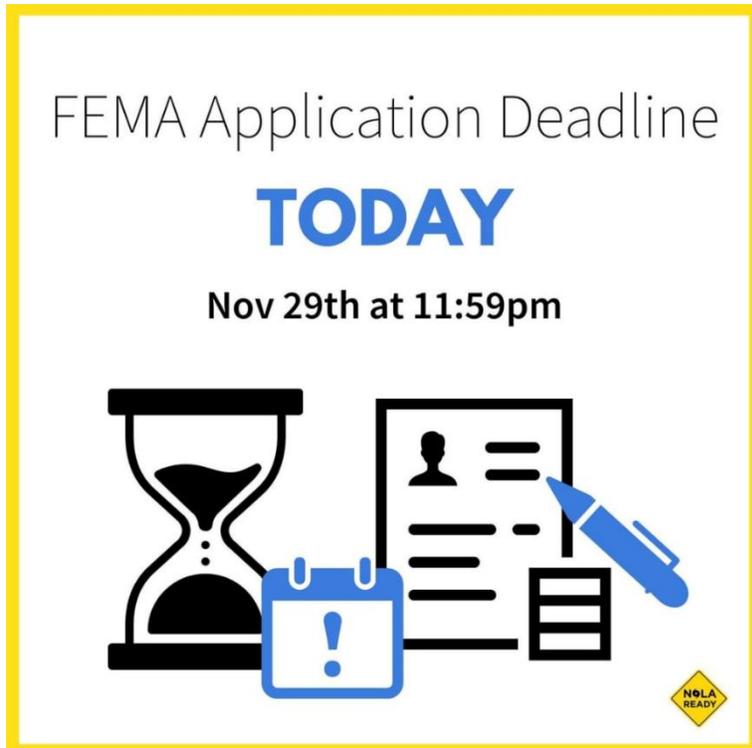
TEXT MESSAGES

November 29, 2021

9:40- "NOLA Ready: The deadline to apply for FEMA assistance is today at 11:59pm. Apply online at DisasterAssistance.gov or call 800-621-3362. fema.gov/disaster/4611"

SOCIAL MEDIA POSTS

November 29, 2021



nolaready • Following



nolaready If you were affected by Hurricane Ida and need FEMA assistance, today is the last day to apply:

Apply online at DisasterAssistance.gov

Call 800-621-3362 or (TTY) 800-462-7585

Applications must be in by 11:59pm tonight.

After today, applicants can still:

Submit documents and receipts in open cases
Ask questions to FEMA agents about the status of their case

Appeal cases denied within 60 days after receiving a denial letter from FEMA



Liked by [annanguyenwin](#) and others

NOVEMBER 29, 2021



Add a comment...

Post

CAPTION:

If you were affected by Hurricane Ida and need FEMA assistance, today is the last day to apply:

- 🖨️ Apply online at DisasterAssistance.gov
- ☎️ Call 800-621-3362 or (TTY) 800-462-7585

Applications must be in by 11:59pm tonight.

After today, applicants can still:

- 📄 Submit documents and receipts in open cases
- ❓ Ask questions to FEMA agents about the status of their case
- 👉 Appeal cases denied within 60 days after receiving a denial letter from FEMA

More: fema.gov/disaster/4611

Para recibir asistencia de la FEMA por Ida, DEBE solicitarla antes del LUN 29 de NOV 11:59pm:

- 🖨️ DisasterAssistance.gov
- ☎️ 800-621-3362, (TTY) 800-462-7585

fema.gov/disaster/4611

Để nhận được hỗ trợ của FEMA cho Bão Ida, quý vị **PHẢI** nộp đơn xin hỗ trợ trước Thứ Hai, ngày 29 Tháng Mười Một 11:59pm.

- 🖨️ DisasterAssistance.gov
- ☎️ 800-621-3362, (TTY) 800-462-7585

fema.gov/disaster/4611



NOLA Ready @nolaready · Nov 29

If you were affected by Hurricane Ida and need FEMA assistance, today is the last day to apply:

- 🖨️ Apply online at DisasterAssistance.gov
- ☎️ Call 800-621-3362 or (TTY) 800-462-7585

Applications must be in by 11:59pm tonight.

More: fema.gov/disaster/4611
pic.twitter.com/wp9DAaH3wY



NOLA Ready @nolaready · Nov 29

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- 🖨️ DisasterAssistance.gov
- ☎️ 800-621-3362, (TTY) 800-462-7585

fema.gov/disaster/4611



NOLA Ready @nolaready · Nov 29

Để nhận được hỗ trợ của FEMA cho Bão Ida, quý vị **PHẢI** nộp đơn xin hỗ trợ trước Thứ Hai, ngày 29 Tháng Mười Một 11:59pm.

- 🖨️ DisasterAssistance.gov
- ☎️ 800-621-3362, (TTY) 800-462-7585

fema.gov/disaster/4611

SOCIAL MEDIA POSTS

November 30, 2021



nolaready • Following
New Orleans, Louisiana



nolaready This #GivingTuesday, consider supporting one of our local nonprofit partners who have had boots on the ground responding to #lda for the past several months.

ready.nola.gov/donate

Edited · 20w



dianaa2662 Send this pic on
[@blackpeoplebusiness_](#)



20w Reply



Liked by [annanguyenwin](#) and others

NOVEMBER 30, 2021

Add a comment...

Post

CAPTION:

This [#GivingTuesday](#), consider supporting one of our local nonprofit partners who have had boots on the ground responding to [#lda](#) for the past several months.

ready.nola.gov/donate



NOLA Ready @nolaready · Nov 30

This [#GivingTuesday](#), consider supporting one of our local nonprofit partners who have had boots on the ground responding to [#lda](#) for the past several months.

ready.nola.gov/donate pic.twitter.com/hxHrQbwC34

SOCIAL MEDIA POSTS

December 3, 2021



NOLA Ready @nolaready · Dec 3

FEMA Mitigation specialists will be in **#NOLA** next week to answer question on how to best rebuild your home after **#Ida**:

📅 Dec 6-11

🕒 8am-6:30pm

📍 Lowe's at 2501 Elysian Fields Ave
twitter.com/FEMARegion6/st...

15 weeks post-landfall

December 6- 12

Key Messages:

- FEMA mitigation specialists
- Reposting partners
- Hurricane Ida survey and town hall meeting announcement

SOCIAL MEDIA POSTS

December 6, 2021



nolaready • Following
New Orleans, Louisiana



nolaready FEMA mitigation specialists are working with New Orleans homeowners to help them incorporate mitigation measures & reduce their home's risk to hurricanes and other hazards. Visit them this week to ask Qs & get mitigation tips:

📍 Lowe's at 2501 Elysian Fields Ave
📅 Dec 6-11 (Mon-Sat this week)
🕒 8am-6:30pm

20w



Liked by shalini_arya and others

DECEMBER 6, 2021



Add a comment...

Post

CAPTION: FEMA mitigation specialists are working with New Orleans homeowners to help them incorporate mitigation measures & reduce their home's risk to hurricanes and other hazards. Visit them this week to ask Qs & get mitigation tips:

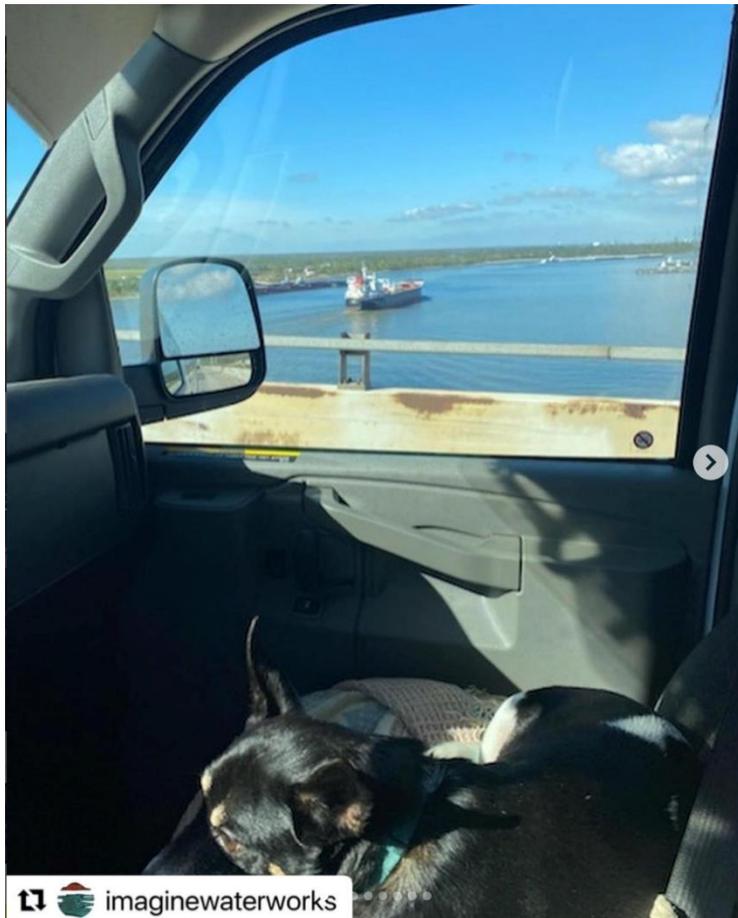
📍 Lowe's at 2501 Elysian Fields Ave

📅 Dec 6-11 (Mon-Sat this week)

🕒 8am-6:30pm

SOCIAL MEDIA POSTS

December 6, 2021



nolaready • Following



nolaready Thank you Imagine Water Works for your ongoing efforts to support survivors of #Ida in NOLA & surrounding parishes.

Donate to Imagine Water Works and other groups on the ground after Ida at ready.nola.gov/donate

#Repost @imaginewaterworks

On Thursday we made another trip down to Larose to deliver:

- ◆ 40 heaters
- ◆ 30 blankets
- ◆ 360 hand warmers
- ◆ 120 rolls of toilet paper
- ◆ 40 rolls of paper towels
- ◆ \$600 cash (VISA cards)

We remain in contact with folks across the lower bayous and have been responding to needs as



Liked by [rebuilding_together_nola](#) and others

DECEMBER 6, 2021



Add a comment...

Post

imaginewaterworks

CAPTION: Thank you Imagine Water Works for your ongoing efforts to support survivors of [#Ida](#) in NOLA & surrounding parishes.

Donate to Imagine Water Works and other groups on the ground after Ida at ready.nola.gov/donate

#Repost [@imaginewaterworks](#)

• • •

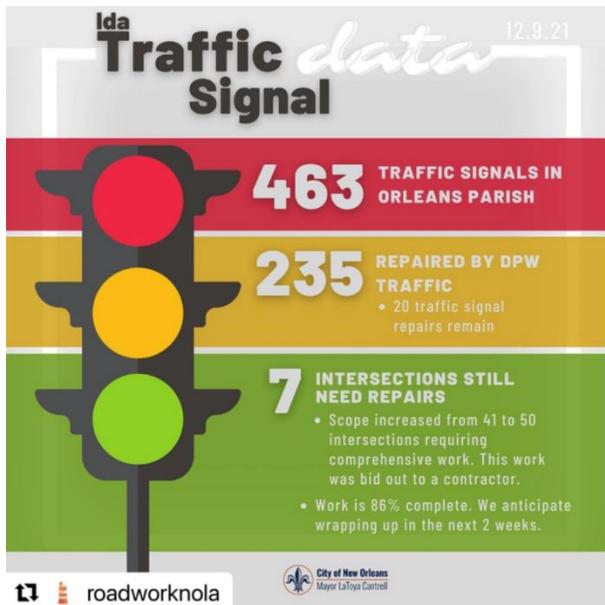
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- ◆ \$600 cash (VISA cards)

We remain in contact with folks across the lower bayous and have been responding to needs as they arise. Contributions to our Hurricane Ida Relief & Recovery Fund have made this ongoing work possible. More updates to come!

SOCIAL MEDIA POSTS

December 9, 2021



 nolaready • Following
New Orleans, Louisiana

 nolaready • #Repost @roadworknola

We completed an assessment of the 463 Traffic Signals 📍 in #NOLA after Hurricane Ida.

- ✓ 255 of 463 were damaged
- ✓ 235 of the 255 damaged traffic signals have now been repaired by the Department of Public Works
- ✓ 20 still need repairs

Liked by marijo025 and others

DECEMBER 9, 2021

Add a comment... Post

CAPTION:

[#Repost @roadworknola](#)

• • •

We completed an assessment of the 463 Traffic Signals 📍 in [#NOLA](#) after Hurricane Ida.

✓ 255 of 463 were damaged

✓ 235 of the 255 damaged traffic signals have now been repaired by the Department of Public Works

✓ 20 still need repairs

✓ 7 intersections still need repairs

✓ 50 traffic lights require comprehensive repairs that were bid out to a contractor.

* Scope increased from 41 to 50 intersections requiring comprehensive work.

✓ Work is 86% complete. We anticipate wrapping up in the next 2 weeks.

Please remember to approach intersections as a 4-way stop sign where traffic signals are not functioning.

⚠️ DPW is aware of additional malfunctioning traffic signals and we are working to address them.

[@mayorcantrell](#) [@cityofnola](#) [@nolaready](#) [#stayaalert](#) [#safetyfirst](#) [#nolaprogress](#) [#cityofyes](#)

TEXT MESSAGES

December 10, 2021

14:14- "NOLA Ready: Share feedback on the City of NOLA's response to Hurricane Ida: bit.ly/ida121
Then join us for the town hall on Dec 16: ready.nola.gov/IdaTownHall"

16 weeks post-landfall

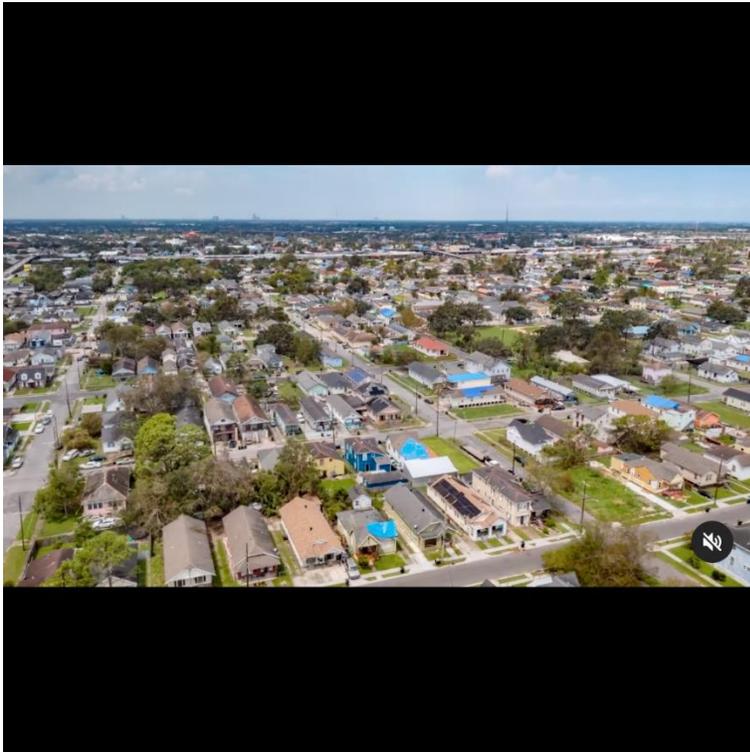
December 13- 19

Key Messages:

- Hurricane Ida town hall meeting

SOCIAL MEDIA POSTS

December 13, 2021



nolaready · Following



nolaready Hurricane Ida made landfall as a Cat 4 Hurricane on Aug 29th. As the second most damaging hurricane to hit Louisiana, impacts were felt throughout the area. New Orleans experienced high winds, flooding, power outages, disruptions in City services, and other major effects.

@cityofnola and partners will be hosting a town hall on Thu, Dec 16 at 6pm to discuss the challenges and successes of the Ida response and recovery efforts.

For registration & more info visit



Liked by marijo025 and others

DECEMBER 13, 2021



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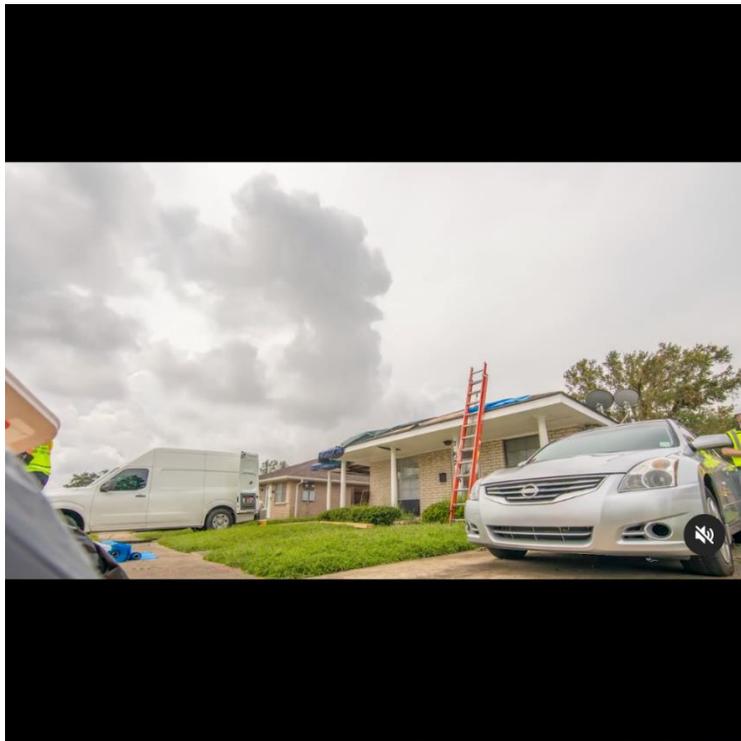
NOLA Ready @nolaready · Dec 13

Ida made landfall in Southeast Louisiana as a Cat 4 Hurricane on Aug 29. As the second most damaging hurricane to hit Louisiana, impacts were felt throughout the area. NOLA experienced high winds, flooding, power outages, disruptions in City services, and other major effects

1/2 pic.twitter.com/YGfV66GSnr

SOCIAL MEDIA POSTS

December 16, 2021



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Edited · 18w



elviskinstone I can testify forex and crypto trading (bitcoin) is one of the best way to earn lots of profits from home when you have a good trader like @official_katherine_allison I invested \$5,000 and I earned \$35,000 within a week, I highly recommend



Liked by shalini_arya and others

DECEMBER 16, 2021



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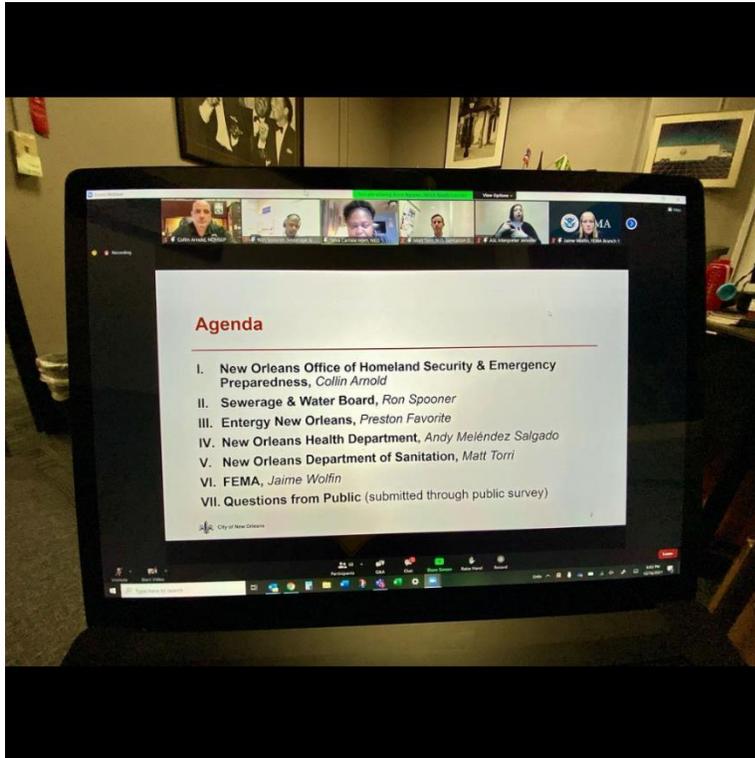
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SOCIAL MEDIA POSTS

December 16, 2021



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Happening now: Hurricane Ida virtual town hall featuring NOHSEP Director Collin Arnold, other City officials, and partner agencies.

Join us: ready.nola.gov/IdaTownHall

18w



Liked by shalini_arya and others

DECEMBER 16, 2021



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NOLA Ready @nolaready · Dec 16

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pic.twitter.com/FiXDd2nCxw

SOCIAL MEDIA POSTS

December 19, 2021



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New Orleans, Louisiana



nolaready 2021 was a year full of trials and triumphs. NOLA Ready has endless gratitude for our partners who faced this year head on, together. We've compiled an annual report to review our work and prepare for 2022. Flip through the highlight reel here, and read the full report at ready.nola.gov.

18w



Liked by jenni_off_the_rocks_ and others

DECEMBER 19, 2021

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17 weeks post-landfall

December 20- 26

Key Messages:

- Debris cleanup completion

SOCIAL MEDIA POSTS

December 20, 2021



CAPTION: Today marks 800 days of continuous operation by [@cityofnola](#) under emergency declarations in New Orleans. In reverse chronological order:

- ◆ Hurricane Ida
- ◆ Tropical Storm Claudette
- ◆ Hurricane Zeta
- ◆ Tropical weather systems Delta, Beta, Sally, Marco, Laura, and Cristobal
- ◆ The COVID-19 Pandemic
- ◆ City Cyber Attack
- ◆ Hard Rock Hotel Collapse

Our mission at NOLA Ready is to provide you with timely, accurate, and relevant information about emergencies in New Orleans. We've been with you for the past 800 days, and we'll stay with you into 2022 and beyond.

ready.nola.gov

December 21, 2021

15:29

HURRICANE IDA

City Announces Completion of Final Hurricane Ida Debris Removal Pass

NEW ORLEANS — Today, the City of New Orleans Department of Sanitation announced the completion of the third and final debris removal pass by the City's emergency debris contractor, Ceres Environmental.

The City of New Orleans activated its emergency debris removal contracts to assist with storm-related cleanup beginning Tuesday, Sep. 7. Debris contractors made three passes to remove debris.

- **First Debris Removal Pass** – Ceres Environmental began the initial debris removal pass on Thursday, Sep. 7 and completed one trip down every City-owned street on Nov. 10. Over 240,000 cubic yards of debris and over 16,000 hazardous trees/limbs were removed as part of the first pass. If storm debris was placed at the curb after crews collected on a block, that storm debris will be retrieved as part of the second pass.
- **Second Debris Removal Pass** – Ceres Environmental removed debris from all City-owned streets from Nov. 11 - Dec 9. An additional 37,000 cubic yard of debris was removed as part of the second pass.
- **Third and Final Debris Removal Pass** – On Tuesday, Dec. 21, the City of New Orleans Department of Sanitation announced the completion of the third and final debris removal pass by the City's emergency debris contractor, Ceres Environmental.

Since Hurricane Ida, Ceres Environmental has removed 281,412 cubic yards of debris and 16,730 hazardous trees and limbs. Ceres Environmental also cleared over 200 missed storm debris collection requests during the period of Dec. 10 - Dec. 20. The removal and disposal of hazardous tree stumps will continue into January 2022.

Press Release Link: <https://ready.nola.gov/incident/hurricane-ida/city-announces-completion-of-final-hurricane-ida-d/>